

October 7, 2011

ACCELA
Government Software

focus

Designed for all staff and departments who use Accela.

Accela's Matt Hart is back to lead the analysis sessions. Joining Matt is Shauna Minor. This is Shauna's first trip to Lincoln and is on-site to assist in the development of the documentation. This documentation serves as a blueprint for permit record build process in the new Accela Automation system.



L – R: Terry Kathe, Lana Tolbert, Matt Hart – (Accela), Rita Cox and Mel Goddard
all of Building and Safety

This week Matt and Shauna facilitated analysis sessions for the following permits:

Planning – Special Permits Investigate, SP 2, and Amendment permits.
Building and Safety – Commercial, Residential, and Electrical permits.

Next Week Brenda Berens will return with Darren Koontz to do Analysis for:

Health – Food Establishments, Food Handlers, and Complaints permitting.

Public Works – NPDES (Erosion), Overdimensional and Individual Lots (NOI) permits.



Shauna Minor, True Point
Solutions

Congratulations to random prize winners Geri Rorabaugh and Richard Burton. This week their names were drawn from the pool of respondents to our newsletter question of the week. They seem to be enjoying their paddleball prizes! Be sure to answer the question of the week for your chance to be a part of the next drawing and surprise item.



Geri Rorabaugh

Win great prizes by sending an answer to the "Question of the Week"



Richard Burton

QUESTION OF THE WEEK:

What is the most critical question and/or concern that you need to have answered or addressed? E-mail: jwalkenhorst@lincoln.ne.gov

Accela provided a webinar for a group of us to get familiar with their electronic document review facility. The review has generated mostly favorable responses. This facility is currently in the process of evolution and an even stronger final product will be available within a year. Among many features the on-line access to the codes stood out as these were then cut and pasted for additional inspection documentation. Accela EDR also has the capability for three dimensional plan review.

Accela's Paul Rose worked with Information Services during the Accela Automation installation process and the collaboration ultimately resulted in a modified systems configuration which netted a \$50K savings in the projected hardware/software costs of the project.

Accela has opened up their SharePoint facilities with us. SharePoint gives us the ability to share documentation, project plans, calendars, contractual information and provides the key point of collaboration during the life of the project. Project results can be tracked and managed within this facility.

This week we had residual project success. Doug Luedtke determined a simple way to begin collecting credit card payments at the water/wastewater customer service counter using existing equipment and on-line services. We expect to begin collecting these credit card payments for water/wastewater bills in the next week or two.



JIM WALKENHORST
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