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ACCELA
Government Software

focus

Designed for all staff and departments who use Accela

Accela Automation Administrative User Training

This week we had an awesome training event for our core user group. Connie Ingram, an Accela business partner, was on site to facilitate the training. For three days the course participants worked hard to learn key concepts of record development. Connie did an excellent job ensuring that everyone understands the architecture of the record's core components (group, type, sub-type, category and broadly record types, fees, workflow, and smart choice groups). Each of these areas offers its own set of challenges. However, we now have a foundation of understanding to build upon.

Overall, the training is being viewed as an excellent beginning for those of us who will be involved intimately with the record development processes. Now that we have this first training event under our belt we can begin to develop the remaining (60) records which are necessary to be completed in concert with Accela's (80) record development effort. In the pictures below you also will find a new face amongst our core group. Brent Pavel is the newest member of the Health Department team and Brent seemed to enjoy the training with the rest of us. Brent brings some great experience to our project and the Health Department; we are looking forward to his involvement in the development process as this project continues to unfold.



Back: Jim Bare, Mark Kenne, Jerris Nider, Jim Walkenhorst; middle: Missy Minner, Ryan Axmann, Tan Pham, Frank Larson; front: Rita Cox, Ed Bergstraesser



Brent Pavel and Connie Ingram

The next training event will be held in March. The details are beginning to come together for learning Accela's Events Manager and Scripting. At this time, we have decided that we would hold these training sessions using Adobe Connect and instead have a WebEx training event. The use of these technologies for training will save the project approximately \$1,500 in travel expenses. The Events Manager and Scripting training sessions will be completed in four-hour training events which will span two or three nonconsecutive days.

ProjectDox

We have an effort behind the scenes to coordinate a parallel project to upgrade ProjectDox. This is in the planning stages; however, we found that ProjectDox has some significant upgrades in their latest version that we would like to implement in conjunction with the integration from Accela Automation. We believe this project can be completed without impacting the current Accela Automation project schedule. The details of this ProjectDox upgrade and some of the new features of the latest version of their software will be shared in an upcoming newsletter.



Accela Field Upgrades

Many of you are wondering about how the mobile office environment will interact with the data management system and keep contractors and citizens informed with the latest information regarding their permits. In the system which we are implementing this fall, Accela has a facility called Mobile Office (AMO) which will be used for that very purpose. Inspection results will be captured by the application via the remote device in the hands of people in the field. The information is sent over a wireless environment to update the database. Then, the information is available to the contractor or citizen. The contractor/citizen will access their my.lincoln.ne.gov account through Accela's Citizen Access (ACA) to review the latest status of any active permit on record. In addition to this, Accela is extending functionality out in the field using a variety of technologies as demonstrated within the following news article.

Accela Introduces Accela Mobile Inspector App for iPad and iPhone

Company provides state and local governments with role-specific mobile app for onsite inspections and investigations.

SAN RAMON, Calif., Jan. 31, 2012– [Accela, Inc.](#), the leading provider of cloud, web and mobile software for [e-government](#), today announced the availability of [Accela Mobile Inspector](#)TM, the latest app in the company's growing family of mobile solutions for governments using its flagship [Accela Automation](#)[®] enterprise software. Accela Mobile Inspector provides permitting, licensing, and code-enforcement professionals with functionality designed to perform onsite inspections or investigations, using their smartphone or tablet. Integrated with Accela Automation, the enterprise automation system of choice for hundreds of government agencies in the US and internationally, Accela Mobile Inspector connects mobile workers to their back-office accounts, enabling them to work from their desk, vehicle, or onsite, using their preferred device. The app is currently available for iPhone and iPad, and can be immediately downloaded for free from the [iTunes App Store](#).

To follow the complete story and for additional information (including a video demonstration) follow this link:

www.accela.com/mobileinspector.

Question of the Week

What permitting or business process do you know that needs attention today?

Would love to hear from you!

Send your replies to jwalkenhorst@lincoln.ne.gov

SOMETHING TO THINK ABOUT

Magical View

I picked up some glasses that belonged not to me,
And could now see the things that before were unseen.

The same situation where everything seems new,
From a kaleidoscope of perception with a different view.

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