



August 10, 2012

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ACCELA
Government Software

focus

Designed for all staff and departments who use Accela

PROJECT STATUS REPORT

The last issue of the Accela Newsletter focused on problematic issues to the project and the critical path of the schedule. In this issue we will provide an update on our staffs' efforts and additional steps to resolve the issues. Being this late in the project, we certainly do not want any unforeseen situations. All our staff have worked hard to "turn over all the stones". However, we had a licensing issue surface. We found that additional licensing became necessary due to cross functional work within the Land Management and Public Health modules. In most cases additional licensing immediately equates to additional expenditure. Accela quickly spotted an opportunity to work with Lincoln's licensing to enable our cross-functional activities.

It is so important to recognize the great relationship that we have with Accela. As we have encountered project situations, typical-or-not, Accela and Lincoln have developed a partnership that continues to perpetuate success for us and Accela. You will find examples that our partnership continues to be strong as you read through this week's abbreviated newsletter.

User Acceptance Testing (UAT) is well underway. As our team pours through each record type, the Subject Matter Experts (SME's) are making changes and responding as soon as possible to make the system work. Accela also has stepped up their support during the UAT. There is a good amount of interaction between all those involved. As you might expect, some of the permit record types are working well and some need more attention. The SME's are still preoccupied though. Conversion is a problem child to the project. We have a lot of work which still needs to be completed. Conversion is taking SME time, and UAT is impacted because the data conversion is not complete. Testing is being performed on incomplete data. The red flag has been waved. The situation is becoming serious.

Accela has put considerable resources onto the Accela Automation/Crystal Reports Adapter. We have had a variety of issues with report set-up and execution within the Accela Report Manager. Working with Accela, we have determined that the core problem is related to a software version issue. Accela is working with SAP/Crystal to obtain a working copy of compatible software, which will function with the Accela Adapter. This is a major solution, and resources from Accela are working with Lincoln to install compatible versions and continue testing from the Accela Report Manager. Although there still is some work which remains to be done along with further testing, we feel we are on the right track again with a solution which allows us to move forward.

An interface which exists between the current Permits Plus system and Avolve's ProjectDox still needs to be rewritten so that ProjectDox can interface with Accela Automation. We have been trying to craft a workable solution for some time. There have been a number of calls to Avolve and Accela. The design of the interface must be accomplished without putting any software licensing and/or warranty at risk. Accela currently is evaluating strategy for Lincoln. We are expecting the design of an interface which is satisfactory to Accela and Avolve to be completed very soon.

Our electronic document management (On Base) partners, the State and eDocument Resources have been working in the background to get Lincoln's environment set up. All parties have been working with Accela's Rocky Copeland to ensure that the right document types are available for use through Accela Automation. This On Base environment should be set to test through Accela Automation by the end of this week.

Here is some exciting news to report! Building and Safety has begun a replacement program for a number of the field Inspectors' laptops. Although there still are budget constraints, the budget was approved to replace many of the Inspectors' Tough Book laptops. Building and Safety's Jerris Nider and Lana Tolbert report, "with the launch of Accela Automation and Accela Mobile Office on the horizon, we have been looking at further technical upgrades for Building and Safety Inspectors. We are entering a 2-phase replacement schedule for laptops hoping to complete the first phase this fall. These new versions of the Tough Books have the latest processor technology and utilize Microsoft Windows 7 Operating Systems. We will continue to look at phasing in other devices such as iPads to keep pace with changes in technology as well as the demands of the construction industry."

Announcement . . .



"There will not be an August 17 edition of the Accela newsletter"



JIM WALKENHORST
PROJECT MANAGER

FRED A. HOKE
PROJECT SPONSOR

Our Accela project newsletter now reaches **374** people!

Watch as we expect this number to climb to over 1,000 by the end of the summer!