

DEPARTMENT REPORT

AUGUST, 2016

DIRECTOR'S OFFICE

The Health Director attended the Lancaster County Management Team's Legislative Retreat on August 25th. The Team met with Lincoln/Lancaster area Senators and discussed legislative issues for the upcoming 2017 Legislative Session.

The Health Director attended Lincoln City Council meetings on the proposed budget for FY 2016-2018. The Lincoln City Council and Lancaster County Board of Commissioners approved the proposed fee increases for the Environmental Health Division for the coming two years. The proposed fee increases were included as part of the Department's budget request.

The Health Director attended the Tabitha Foundation Board of Director's meeting and the Community Health Endowment Board of Trustees meeting.

The Health Director attended a leadership meeting of the Friends of Public Health and the Nebraska Association of Local Health Departments.

Nine Health Department employees are attending a University of Nebraska Medical Center College of Public Health graduate level public health class at the Health Department. The Health Director worked with the College of Public Health to make arrangements to hold the classes at the Health Department.

The Department participated in the Annual City/County Campaign Against Hunger for the Food Bank of Lincoln. The City and County raised nearly \$18,000 and collected over 6,000 pounds of food for the Food Bank of Lincoln. The Administrative Aide served as the City and Department Coordinator.

Staff continue to work on the final preparation of documents for submission to the Public Health Accreditation Board for accreditation.

Employee of the Month – Johanna Pesante Rodriguez – Community Health Services Division.

ANIMAL CONTROL

Animal Control Stats

	Sep 13- Jul 14	Sep 14- Jul 15	Sep 15-Jul 16
Pet Licenses Sold	57861	57833	58730
Cases Dispatched	22314	21459	22161
Investigation	24053	23358	25152
Animals Impounded			
Dogs	1445	1306	1344
Cats	1119	1203	1395
Court Citations Issued	372	361	449
Warnings/Defects Issued	15545	14278	14833
Bite Cases Reported	415	451	507
Attack Cases Reported	52	55	48
Dogs Declared Pot. Dangerous	72	74	97
Dangerous Dogs	13	25	29
Animal Neglect Investigations	713	660	724
Injured Animal Rescue	724	878	835
Wildlife Removal	433	532	559
Dead Animal Pickup	1755	1866	1941
Lost and Found Reports	2108	2070	2068
Phone Calls	41541	42716	46107
Average Response Time (in mins)	20	21	19

Animal Control Officers have been investigating a few reports of potential dog poisonings in Northeast Lincoln. We are working with Lincoln Police Northeast Team. We are talking to the dog owner veterinarians to obtain any blood or urine tests or necropsy that might indicate poisoning.

Officers continue to respond to the seasonal increase in bat calls. We have had two bats test positive for rabies this year. One in May and one in August.

Staff from Information and Fiscal Management and Animal Control have started implementation of the new software program that will function as our dispatch system. The new software system is a server based system and will replace the mainframe system we've been using for over 30 years.

COMMUNITY HEALTH SERVICES

Summer Vaccine Clinics

Every fall, the department's Vaccine Clinic becomes very busy just before and after October 19th. This is because Nebraska law requires private and public school students, from kindergarten through grade 12, to submit written verification of their vaccine status or risk exclusion from school by this date. We have accommodated these urgent requests in the past by expanding hours in the fall.

In order to discourage families from waiting and risk exclusion of their child, our Vaccine Clinic is offering extended hours in the months of June, July and August. In addition to our regular hours (Monday through Friday 8 a.m. to 4:30 p.m.), we are offering four Saturday clinics (1 in June, 1 in July and 2 in August) and extended hours on Tuesdays and Thursdays (until 6 p.m.). Usually it's only a 1 to 2 day wait for service. Our message is: *Don't wait! Vaccinate!* We have promoted our new Summer Vaccine Clinics with Lincoln Public Schools, all private schools in Lancaster County (before school was over for the 2015-2016 school year), through the Summer Food Program and the Children's Environmental Health Program (with Child Care Center Directors), and via Twitter. We were interviewed on KLIN's morning show and Channel 8 aired a story about the program. A big THANK YOU to staff who have adjusted their schedules to accommodate this effort!

DENTAL HEALTH & NUTRITION

WIC

Caseload (Participation)

Total	3889
Main	2966
Cornhusker Clinic	923
%Enrolled with Benefits	84.53%

LLCHD

State of Nebraska

Total Women	934 (24%)	8548 (22.9%)
Total Children	2030 (52.2%)	19918(53.5%)
Total Infants	925 (23.8%)	8784 (23.6%)
Infants Receiving Breastmilk	326 (35.2%)	2706 (30.8%)
Infants Exclusive Breastmilk	124 (13.4%)	1069(12.1%)

Mentoring

(Number and school)

Students	
Interns	UNL Dietetic Interns-2
Volunteers	
LMEP Residents	

Our July caseload was 3,889 participants. This was our highest number of participants for the month of July since 2010. Our current average is 3,812 participants per month, which is an 8.27% increase from this time one year ago. We also had a 10% increase in infants who were exclusively breastfed at our main clinic location in July.

Dental Health

- Total number of clients served (unduplicated count): 576
- Total number of patient encounters (duplicated client count): 772
- Total number of patient visits (duplicated provider appointments/visits): 1084
- Total number of Racial/Ethnic Minorities and White non-English speaking clients: 454 (79%)
- Total number of clients with language barriers/need interpreter: 299 (52%)
- Total number of children served: 384 (67%)
- Total number of clients enrolled in Medicaid: 439 (76%)
- Number of clients served during Thursday evening hours (unduplicated count): 61
- Number of patient encounters during Thursday evening hours (duplicated client count): 62
- Number of patient visits during Thursday evening hours (duplicated provider appointments/visits): 101
- Total number of Racial/Ethnic and White Non-English speaking patients: 44 (71%)
- Total number of clients with language barriers/need interpreter: 24 (39%)
- Number of children served during Thursday evening hours: 58 (95%)
- Number of patients enrolled in Medicaid during Thursday evening hours: 54 (89%)

Community Based Dental Outreach Activities

WIC Fluoride Varnish and Screening Program:

- North WIC Office (27th & Cornhusker Highway): 23 children and parents
- LLCHD WIC Office: children and parent: 40 children and parents

Student Rotation Program:

- UNMC Dental Student: 1
- UNMC Dental Hygiene Student rotations: 1
- Southeast Community College Dental Assisting Student: 1

ENVIRONMENTAL PUBLIC HEALTH

Air Quality - Asbestos

The LLCHD Air Quality Section is responsible for administration of the Federal National Emissions Standard for Hazardous Air Pollutants (NESHAP) for asbestos activities in Lincoln and Lancaster County. Asbestos is a known lung carcinogen. When a structure that contains asbestos is remodeled or demolished, it must be thoroughly inspected and any asbestos material must be removed. Trained and licensed contractors must use rigorous control methods to properly contain the asbestos and prevent the release of material during removal, transport, and disposal in the landfill to ensure that it does not become a public health threat.

Since September 1, 2015, staff have reviewed and inspected 40 asbestos demolition and 34 asbestos removal projects at various locations in Lincoln and Lancaster County. Examples of projects include: Lincoln Public Schools buildings, UNL buildings, NPPD Sheldon Station, the former Windstream buildings at 330 S 21 Street, the former Fisher Foods building at 220 S 20 Street, Bryan Medical East Campus Expansion, Gateway McGinnis Ford, Bryan Medical West Independence Center building, SouthPointe Food Court building, Ideal Grocery (following a destructive fire), Lincoln Regional Center Building 15, Mary's Place at 1920 W O St, NeighborWorks Redevelopment on Q St (N 22 – 23 St), Q P Store/Tastee Restaurant Redevelopment at N 48 & Holdrege St, Christian Record Services 4452 S 52 St, and Assurity Real Estate Redevelopment at N 22 (P – Q St).



Air Quality - Indoor Air Quality

Goals (Purpose)

Protect human health by responding to complaints on indoor air quality and making recommendations or taking actions to prevent illness and disease.

Methods/Strategies (What we do)

- receive complaints and requests for service from the public
- provide phone consultation if no immediate health risk
- conduct investigations when necessary to protect health
- provide guidance on remediation of mold and other IAQ problems
- collaborate with B&S on enforcement

Indicator

Maintain capacity to respond to the public’s request for indoor air investigations and complaints that could result in a negative impact on human health.

Funding/Source

City General Fund (63%); County General Fund (37%)

Indoor Air Complaints

FY 09	FY 10	FY11	FY12	FY13	FY14	FY15	FY16
114	228	186	185	119	134	198	150*

*FY16 to date as of 8/19/2016 (12 days short of the entire fiscal year)

Of the 150 indoor air quality complaints received, 126 or 84% had mold as the primary allegation. Over 90% of mold complaints were from people living in rental properties. (73 complaints were from people living in multi-family commercial residential apartments. 41 complaints were from people living in single family/duplex residential rental properties.) In addition, 4 complaints were on commercial/retail buildings and 4 were hotels/motels.



Comparison

The percent of complaints from various types of residential setting remains similar to past years. The high number of complaints in FY15 was associated with mold exposures that resulted from major rain events and flooding in Lincoln

Description

If immediate health risks are not reported, complaints from people living in rental properties are responded to by sending an Official Notice letter to the landlord informing them of the complaint and asking them to take action to address the problem. Such letters resulted in acceptable action the majority of the time; however, on-site investigations had to be performed in 80 cases. Staff recorded 888 technical assistance contacts helping people with questions or issues with poor indoor air quality. The majority of these were handled via phone. The Health Department is mandated to assess conditions that may pose health risks in apartments and hotels regulated under LMC 5.38, but none of the revenue generated by LMC 5.38 comes to the Health Department. Staff responds to complaints of poor IAQ; provide phone consultation on IAQ; conduct onsite inspections; provide consultation on HVAC issues to improve IAQ; coordinate with B&S on health aspects of housing code compliance, especially in apartments; coordinate enforcement actions; monitor IAQ with specialized equipment; and receive referrals from

physicians. The Health Department does not do testing for mold, but does test for Volatile Organic Chemicals, CO, H₂S, CO₂, Ammonia, Chlorine and particulate matter.

Partnerships & Efficiencies

All complaints and requests for service are screened and prioritized by professional staff. Only the most serious situations result in immediate onsite investigations. Health works closely with the Building and Safety Department to resolve issues and assure enforcement actions are taken when necessary to protect human health. Health encourages private parties to use licensed contractors trained in IAQ for remediation or HVAC modifications.

HEALTH PROMOTION, DATA & EVALUATION

The new name of the combined division of Health Data and Evaluation and Health Promotion and Outreach is: Health Promotion, Data and Evaluation. The Division Manager is Charlotte Burke.

Chronic Disease Prevention/Reduction

The Share the Road Campaign is in full swing in the community. Three new youth pedestrian 30 second PSAs have been produced and are available at Health Channel 10. These PSAs have also been provided to Lincoln Public Schools, all members of the Safe Kids Lincoln Lancaster County, all members of the Share the Road work group, and will be aired on Lincoln TV channels 8 and 10/11 (the first three videos below). The Bike videos produced previously are available at Health Channel 10 and will be shown in movie theaters for three months starting in September. Also, four City buses are sporting Share the Road bus tail wraps for three months. In addition, Share the Road banners are now available for outdoor community events, trailheads, and other outdoor venues. Multiple assessment methods are being used to determine the public's recognition of the message including number of hits on the videos, how and with whom partners are using the materials, viewership in movie theaters, and periodic assessment of audience recognition.

Drop Off/Pick Up PSA: <https://youtu.be/SfL7c1G7bUM>

Left Right Left PSA: <https://youtu.be/Q8yxPuYx9r0>

Middle School Rap: <https://youtu.be/0qNVIfAS8zQ>

[Share the Road – Bike Accessories](#) – video

[Share the Road – Bike Helmet Fitting](#) – video

[Shape of the City – Biking Projects Segment](#) – video

[Shape of the City – Winter Biking](#) – video

[Share the Road – PSA](#)

[Share the Road – Why I Ride](#) – PSA

[Share the Road – Winter Biking Safety](#) – PSA

[Share the Road – Bike Trail Etiquette](#) – PSA

[Share the Road – Runner Trail Etiquette](#) – PSA

[Bike Lincoln Webpage](#) – PSA

[N Street Protected Bikeway – Lincoln, Nebraska](#) – PSA



This campaign was featured on the KLKN Channel 8 noontime forum on August 1, 2016.

Communicable Disease

Tim Timmons, Communicable Disease Program Supervisor for LLCHD, worked with City Risk Management to create a short informational video for employees on the City's policy on exposures to bloodborne pathogens.

Staff attended the Council to Improve Foodborne Outbreak Response (CIFOR) conference in Grand Island. CIFOR is a multidisciplinary working group dedicated to reducing the burden of foodborne illness in the United States.

Injury Prevention

Eight landlords responsible for 182 units in multi-unit housing complexes attended the Fire Safe Landlord Training to participate in learning topics that include: Fire Power – speed and devastation of fire; lease language examples about smoke alarms, smoking restrictions; tenant educational material; information on fire extinguishers, renter's insurance, fire codes and building codes.

Staff coordinated three car seat check events in which 28 certified child passenger safety technicians checked 64 car seats. One of these check events was for families of LLCHD's Healthy Families America program. Twenty-four seats were provided at no cost to families in need.

Tobacco Prevention Education

Three tobacco prevention/cessation ads are running on StarTran buses. Ads address smoke-free housing, youth initiation, and the Nebraska Tobacco Quitline. The ads will run for one year and will be routed throughout the city.

INFORMATION & FISCAL MANAGEMENT

Fiscal Office staff have been working to manage all the year-end financial activity.

Information Management staff continue to move forward on file cleanup, organizing resources and documentation of critical functions. This is part of the preparation for staff transitions in the next year.

The Division Manager has been assisting with documentation for Domain 7, 9 and 10.

The Division Manager attended NIMS Incident Command Structure 300 training in August.

