

Now Available! Water/Sewer eBilling

Visit our website at
lincoln.ne.gov
keyword: *epay*



Review and pay
your bill online.

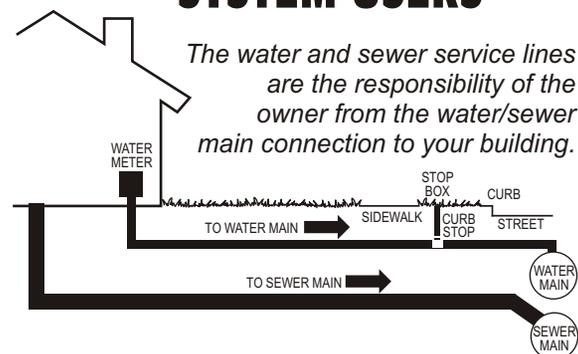
Save time and money by receiving your water and wastewater bill via email. No standing in line, no stamps, no fees, and pay at your convenience, 24 hours a day. By enrolling for eBill/ePay, you are agreeing to receive notification of your water and wastewater bill via email (no paper bill will be sent), and to **pay your bill online using a VISA, MasterCard or Discover**. In return, the usual \$2.00 online convenience fee will be waived.

To begin eBill/ePay, simply enroll in MyInterLinc, register your water account(s) and make payments.

To enroll, go to the InterLinc Web site, lincoln.ne.gov, keyword: EPAY, Click on "Water/Wastewater Bills" then follow the instructions under "eBill/ePay."

Once you are enrolled in MyInterLinc, you may pay online immediately. eBilling will begin with the next billing cycle.

REMINDER TO ALL LINCOLN WATER/WASTEWATER SYSTEM USERS



RATE SURVEY

City/County	LOCAL	WATER
Residential Customer with a 5/8" meter using an average of 11 units of water (including service charge)	Lincoln, NE	\$18.07
	Hickman, NE	\$18.50
	Beatrice, NE	\$19.20
	Waverly, NE	\$22.97
	Nebraska City, NE	\$24.01
	York, NE	\$32.29
	Rural Water District #1	\$46.75
	Seward, NE	\$48.46
	Bennett, NE	\$74.58

11 units of water equals 8,228 gallons

City/County	REGIONAL	WATER
Residential Customer with a 5/8" meter using an average of 9 units of wastewater (including service charge)	Lincoln, NE	\$18.07
	Omaha, NE	\$15.88
	Wichita, KS	\$19.63
	Cedar Rapids, IA	\$23.60
	Des Moines, IA	\$25.22
	Springfield, MO	\$26.74

City/County	NATIONAL	WATER
Residential Customer with a 5/8" meter using an average of 9 units of wastewater (including service charge)	Lincoln, NE	\$18.07
	Plano, TX	\$22.25
	Stockton, CA	\$26.22
	Greensboro, NC	\$26.75

City/County	LOCAL	WASTEWATER
Residential Customer with a 5/8" meter using an average of 9 units of wastewater (including service charge)	Lincoln, NE	\$16.53
	York, NE	\$17.44
	Beatrice, NE	\$18.75
	Waverly, NE	\$28.45
	Nebraska City, NE	\$30.10
	Hickman, NE	\$32.25
	Bennett, NE	\$36.39
	Seward, NE	\$36.97
	Rural Water District #1	N/A

9 units of wastewater equals 6,732 gallons

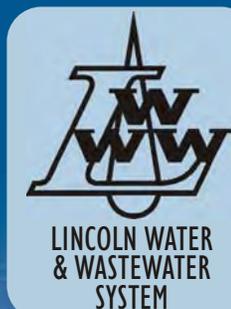
City/County	REGIONAL	WASTEWATER
Residential Customer with a 5/8" meter using an average of 9 units of wastewater (including service charge)	Lincoln, NE	\$16.53
	Mo River WW(Omaha)	\$15.93
	Wichita, KS	\$17.48
	Springfield, MO	\$17.93
	Cedar Rapids, IA	\$19.20
	Des Moines, IA	\$32.68

City/County	NATIONAL	WASTEWATER
Residential Customer with a 5/8" meter using an average of 9 units of wastewater (including service charge)	Lincoln, NE	\$16.53
	Stockton, CA	\$22.75
	Greensboro, NC	\$28.60
	Plano, TX	\$36.66

Telephone survey completed by LWS employees July/2009

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Your WATER & WASTEWATER Rates





WATER & WASTEWATER RATES

City of Lincoln
Public Works & Utilities

RESIDENTIAL WATER RATES

Residential water bills are determined by an increasing block structure. Under this pricing formula, the more water you use, the higher the price per unit of water. Traditionally, residential water use has been a major cause of fluctuations between low winter and high summer use. The price structure's intent is to encourage the wise use of water.

Water is sold by the unit. One unit equals 100 cubic feet or 748 gallons. Each water bill indicates how many units of water you purchased in a billing period. Lincoln's rate structure has three price "blocks." While water rates are based on use in a one-month period, most residential customers are billed bi-monthly. To make computing your bill easier, the chart shows price blocks on a monthly and bi-monthly basis.

Price Blocks	\$1.22/unit	\$1.735/unit	\$2.69/unit
Monthly	1-8 units	next 15 units	all additional units
Bi-monthly	1-16 units	next 30 units	all additional units

For example, to compute a bi-monthly use of 49 units:

units	16	x	\$1.22	=	\$19.52
units	30	x	\$1.735	=	\$52.05
units	3	x	\$2.69	=	\$8.07
	49				\$79.64

* The water and wastewater service charge and wastewater fee must be added in to determine your total bill.

NON-RESIDENTIAL WATER RATES

A majority of non-residential or business customers use a steady amount of water year round. As a result, the Lincoln Water System can more readily predict their water use and provide for those needs. In addition, non-residential customers provide an economic base which is important to the development of our City. For these reasons a non-residential rate schedule was developed.

There are currently two levels of non-residential users. Customers who used less than 12 million cubic feet the previous calendar year will pay:

Price Blocks	\$1.22/unit	\$1.735/unit
Monthly	1-80 units	all additional units
Bi-monthly	1-160 units	all additional units

Non-residential customers who used more than 12 million cubic feet the previous calendar year are billed according to the high user schedule. On a

calendar year basis, a "base usage" of each high user customer is determined. The base usage is an average of the water usage of each high user customer for the previous three calendar years. The following rates would apply:

\$1.155 per unit for water usage less than base to 5% above base
\$1.20 per unit for water usage 5% to 15% above base
\$1.24 per unit for water usage 15% to 25% above base
\$1.28 per unit for all water usage more than 25% above base

WATER SERVICE CHARGE

The water service charge on your bill covers the cost of accounting, billing, collecting money, meter services, etc. It also represents "an ability to serve" charge. This means that water will be supplied through public water lines large enough to meet the demands of each customer and the needs of a City-wide fire protection system.

Most single-family residential customers pay a \$3.10 monthly service charge or \$6.20 on a bi-monthly bill. The size and number of water meters will indicate what the service charge will be.

Residential multi-dwelling customers (two or more living units) will pay a \$1.90 monthly service charge per dwelling unit per month. The size and number of meters or the number of dwelling units will determine the service charge.

WASTEWATER FEE

Unlike your water bill, the wastewater fee for residential customers will not change every billing period. Under this rate system, you pay for only the water sent into the wastewater lines.

To predict how much water you use for domestic purposes, the fee is based on your winter water usage. Water you use for summertime air conditioning, gardening, lawn watering and other outdoor uses is not included.

The wastewater rate is based on a flat fee of \$1.685 per unit and is the same for all customers.

So, if you use 20 units of water during a winter billing period, then your sewer use fee would be \$1.685 times 20, or \$33.70. This fee remains the same even in the summer months when water use normally increases.

Wastewater fees for non-residential users are determined by each month's water use. In addition, some industries pay a surcharge for high-strength waste.

WASTEWATER SERVICE CHARGE

Like the Water System, the Wastewater System must charge for services like accounting, sewer maintenance, etc. For single-family residential customers, the size of the water meter will determine the amount of these charges. Most customers will be charged \$1.36 per month or \$2.72 for a bi-monthly billing period.

Residential multi-dwelling customers will pay an \$0.81 monthly service charge per unit. The size of the water meter or the number of dwelling units will determine the service charge.

WATER AND WASTEWATER SYSTEMS

The Lincoln Water and Wastewater Systems are utilities and do not receive City General Fund tax dollars. The income derived from rates pays for the maintenance and other costs involved in operating the two utility systems. In addition, a portion of this income is invested in Lincoln's future through water and
Please detach and return with your water bill payment.

Automatic Bank Pay

Save time and money by having your water bill paid via electronic withdrawal.

This saves you time and the expense of keeping track of your bill, writing a check, and mailing your payment. You will receive a copy of your water bill from Lincoln Water System.

We now offer Automatic Bank Billing through most financial institutions, including credit unions, savings and loans and banks.

1. Simply complete the information requested below.
2. Attach a VOIDED check
3. Return it with your water bill.

In order to begin Automatic Bank Pay, your account must be paid in full.

Automatic Bank Pay

Name _____

Service _____
Address _____

L.W.S. Account # _____

Signature _____

Date _____



Lincoln Water and
Wastewater Business Office
441-7551