

Now Available!

## WATER/WASTEWATER

eBilling

Visit our website at  
[lincoln.ne.gov](http://lincoln.ne.gov)  
keyword: epay



Review and pay your bill online.

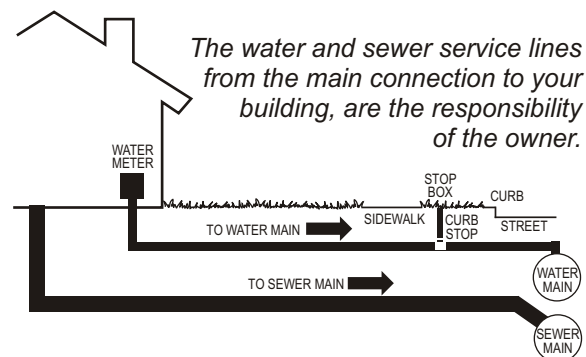
L.W.S. wants to save you time and money when paying your water/wastewater bill. By enrolling in eBill/ePay your bill will be sent to you by e-mail. Once your account is registered online, you will be able to pay your bill using **VISA, MasterCard or Discover**. In return, we will waive the usual \$2 online convenience fee.

To begin eBill/ePay follow these simple steps.

1. Visit the City website at [lincoln.ne.gov](http://lincoln.ne.gov)
2. Type in the keyword: **ePay**
3. Click on **Water/Wastewater Bills**
4. Follow the instructions under **eBill/ePay**

Once you are enrolled in MyInterLinc, you may pay online immediately. eBilling will begin with the next billing cycle.

## REMINDER TO ALL LINCOLN WATER/WASTEWATER SYSTEM USERS



The water and sewer service lines from the main connection to your building, are the responsibility of the owner.

## RATE SURVEY

| City/County   | LOCAL                   | WATER          |
|---|-------------------------|----------------|
| Lincoln, NE   |                         | <b>\$18.96</b> |
| Residential Customer with a 5/8" meter using an average of 11 units of water (including service charge) | Beatrice, NE            | \$22.14        |
|   | Waverly, NE             | \$23.55        |
|   | Hickman, NE             | \$27.09        |
|   | Nebraska City, NE       | \$28.56        |
|   | York, NE                | \$35.00        |
|   | Rural Water District #1 | \$46.75        |
|   | Seward, NE              | \$48.46        |
|   | Bennett, NE             | \$74.58        |

11 units of water equals 8,228 gallons

\* Includes \$4.00 infrastructure fee

| Lincoln, NE | REGIONAL         | WATER          |
|-------------|------------------|----------------|
|             | Lincoln, NE      | <b>\$18.96</b> |
|             | Omaha, NE        | \$26.99*       |
|             | Cedar Rapids, IA | \$27.25        |
|             | Wichita, KS      | \$29.44        |
|             | Springfield, MO  | \$29.53        |
|             | Des Moines, IA   | \$30.44        |

| Lincoln, NE | NATIONAL       | WATER          |
|-------------|----------------|----------------|
|             | Lincoln, NE    | <b>\$18.96</b> |
|             | Plano, TX      | \$24.98        |
|             | Greensboro, NC | \$26.75        |
|             | Stockton, CA   | \$29.31        |

| City/County   | LOCAL                   | WASTEWATER     |
|---|-------------------------|----------------|
| Lincoln, NE   |                         | <b>\$17.36</b> |
| Residential Customer with a 5/8" meter using an average of 9 units of wastewater (including service charge) | York, NE                | \$18.37        |
|   | Beatrice, NE            | \$20.48        |
|   | Nebraska City, NE       | \$30.10        |
|   | Bennett, NE             | \$36.39        |
|   | Seward, NE              | \$36.97        |
|   | Waverly, NE             | \$37.41        |
|   | Hickman, NE             | \$42.50        |
|   | Rural Water District #1 | N/A            |

9 units of wastewater equals 6,732 gallons

| Lincoln, NE | REGIONAL           | WASTEWATER     |
|-------------|--------------------|----------------|
|             | Lincoln, NE        | <b>\$17.36</b> |
|             | Mo River WW(Omaha) | \$20.73        |
|             | Cedar Rapids, IA   | \$21.28        |
|             | Wichita, KS        | \$21.76        |
|             | Springfield, MO    | \$23.41        |
|             | Des Moines, IA     | \$34.36        |

| Lincoln, NE | NATIONAL       | WASTEWATER     |
|-------------|----------------|----------------|
|             | Lincoln, NE    | <b>\$17.36</b> |
|             | Stockton, CA   | \$27.07        |
|             | Greensboro, NC | \$28.60        |
|             | Plano, TX      | \$36.66        |

Telephone survey completed by LWS employees June 2011





# WATER & WASTEWATER RATES

City of Lincoln  
Public Works & Utilities

## RESIDENTIAL WATER RATES

Residential water bills are determined by an increasing block structure. Under this pricing formula, the more water you use, the higher the price per unit of water. Traditionally, residential water use has been a major cause of fluctuations between low winter and high summer use. The price structure's intent is to encourage the wise use of water.

**Water is sold by the unit. One unit equals 100 cubic feet or 748 gallons.** Each water bill indicates how many units of water you purchased in a billing period. Lincoln's rate structure has three price "blocks." While water rates are based on use in a one-month period, most residential customers are billed bi-monthly. To make computing your bill easier, the chart shows price blocks on a monthly and bi-monthly basis.

| Price Blocks | \$1.344/unit | \$1.911/unit  | \$2.961/unit         |
|--------------|--------------|---------------|----------------------|
| Monthly      | 1-8 units    | next 15 units | all additional units |
| Bi-monthly   | 1-16 units   | next 30 units | all additional units |

For example, to compute a bi-monthly use of 49 units:

units 16 x \$1.344 = \$21.50  
 units 30 x \$1.911 = \$57.33  
 units 3 x \$2.961 = \$8.88  
 49 \$87.71

\* The water and wastewater service charge and wastewater fee must be added in to determine your total bill.

## NON-RESIDENTIAL WATER RATES

A majority of non-residential or business customers use a steady amount of water year round. As a result, the Lincoln Water System can more readily predict their water use and provide for those needs. In addition, non-residential customers provide an economic base which is important to the development of our City. For these reasons a non-residential rate schedule was developed.

There are currently two levels of non-residential users. Customers who used less than 12 million cubic feet the previous calendar year will pay:

| Price Blocks | \$1.344/unit | \$1.911/unit         |
|--------------|--------------|----------------------|
| Monthly      | 1-80 units   | all additional units |
| Bi-monthly   | 1-160 units  | all additional units |

Non-residential customers who used more than 12 million cubic feet the previous calendar year are billed according to the high user schedule. On a

calendar year basis, a "base usage" of each high user customer is determined. The base usage is an average of the water usage of each high user customer for the previous three calendar years. The following rates would apply:

- \$1.276 per unit for water usage less than base to 5% above base
- \$1.323 per unit for water usage 5% to 15% above base
- \$1.365 per unit for water usage 15% to 25% above base
- \$1.407 per unit for all water usage more than 25% above base

## WATER SERVICE CHARGE

The water service charge on your bill covers the cost of accounting, billing, collecting money, meter services, etc. It also represents "an ability to serve" charge. This means that water will be supplied through public water lines large enough to meet the demands of each customer and the needs of a City-wide fire protection system.

Most single-family residential customers pay a \$3.42 monthly service charge or \$6.84 on a bi-monthly bill. The size and number of water meters will determine what the service charge will be.

Residential multi-dwelling customers (two or more living units) will pay a \$2.10 monthly service charge per dwelling unit per month. The size and number of meters or the number of dwelling units will determine the service charge.

## WASTEWATER FEE

Unlike your water bill, the wastewater fee for residential customers will not change every billing period. Under this rate system, you pay for only the water sent into the wastewater lines.

To predict how much water you use for domestic purposes, the fee is based on your winter water usage. Water you use for summertime air conditioning, gardening, lawn watering and other outdoor uses is not included.

**The wastewater rate is based on a flat fee of \$1.859 per unit and is the same for all customers.**

So, if you use 20 units of water during a winter billing period, then your sewer use fee would be \$1.859 times 20, or \$37.18. This fee remains the same even in the summer months when water use normally increases.

Wastewater fees for non-residential users are determined by each month's water use. In addition, some industries pay a surcharge for high-strength waste.

## WASTEWATER SERVICE CHARGE

Like the Water System, the Wastewater System must charge for services like accounting, sewer maintenance, etc. For single-family residential customers, the size of the water meter will determine the amount of these charges. Most customers will be charged \$1.50 per month or \$3.00 for a bi-monthly billing period. The size and number of water meters will determine what the service charge will be.

Residential multi-dwelling customers (two or more living units) will pay an \$0.89 monthly service charge per dwelling unit per month. The size and number of meters or the number of dwelling units will determine the service charge.

## WATER AND WASTEWATER SYSTEMS

The Lincoln Water and Wastewater Systems are utilities and do not receive City General Fund tax dollars. The income derived from rates pays for the maintenance and other costs involved in operating the two utility systems. In addition, a portion of this income is invested in Lincoln's future through water and wastewater system improvements.

Please detach and return with your water bill payment.

## Automatic Bank Pay

Save time and money by having your water/wastewater bill paid directly from your bank checking account by signing up for Automatic Bank Pay.

L.W.S. will send you a bill for your records and automatically withdraw the bill amount on the due date.

Automatic Bank Pay is available through most financial institutions, including credit unions, savings and loans and banks.

1. **Simply complete the information requested.**
2. **Attach a VOIDED check**
3. **Return it with your water/wastewater bill.**

**In order to begin Automatic Bank Pay, your account must be paid in full.**

Name \_\_\_\_\_

Service Address \_\_\_\_\_

L.W.S. Account # \_\_\_\_\_

Signature \_\_\_\_\_

Date \_\_\_\_\_



Lincoln Water and Wastewater Business Office  
555 S. 10th St., Suite 203, Lincoln, NE 68508  
402-441-7551