

Building & Safety Department

Outcome based budgeting view

Outcome #1: Safety and Security
Goal #2: Timely & effective incident management
All depts. associated with the goal: Building & Safety , Finance (911), Fire, Health, Police, Public Works

Tier 3	Fund
None	

Tier 2	Fund
None	

Tier 1	Fund
Fire investigations & bomb squad	General fund
Fire prevention inspections	General fund, Building & Safety fund

Indicators for Goal- all depts.	Indicator Status
Maintain LFR first on scene emergency personnel arrival time of four minutes or less 90% of the time	Concern
Ensure first arriving advance life support ambulance in eight minutes or less 90% of the time	Concern
Maintain survival rate of cardiac arrest patients at 18% of those admitted to the hospital after receiving care from LF&R	Good
Maintain the total number of civilian deaths per year at less than four, the national standard for fire departments	Good
Maintain an average structural fire loss of less than \$40,000	Good
Collect 100% of all ambulance dispatch calls that are eligible to be reimbursed by state and federal regulations	Good

Outcome #2:

Economic Opportunity

Goal #6:

Make the development process predictable and efficient

All depts associated with the goal:

Building & Safety, Mayor, Planning, Public Works

Tier 3 programs	Fund
None	

Tier 2 programs	Fund
Zoning review	Building & Safety fund

Tier 1 programs	Fund
Code inspections (building, plumbing, HVAC, electrical)	Building & Safety fund
Plan review	Building & Safety fund

Indicators for Goal- all depts.	Indicator Status
Complete all State, Federal, and Local required inspections and issue operational and occupancy permits 95% of the time	Good
Maintain rate of initial commercial plan review completion within 10 working days 96% of the time	Good
Complete at least 95% of Final Plat Initial Reviews within 30 days	Good

Outcome #4:

Livable Neighborhoods

Goal #1:

Provide for safe and clean neighborhoods to create desirable places to live

All depts associated with the goal:

Building & Safety, Health, Parks, Police

Tier 3 programs	Fund
None	

Tier 2 programs	Fund
None	

Tier 1 programs	Fund
Code enforcement	Building & Safety fund, General fund

Indicators for Goal- all depts.	Indicator Status
--	-------------------------

Minimum housing code Investigation closure rate home in Lancaster County to 96%	Good
Minimum housing code written response within 24 hours 92% of the time	Good
Maintain the average number of street trees per mile of streets in the community at 70 trees per linear street mile	Good
Decrease the rate of humans injured by dog bites requiring an emergency room visit to less than 60 incidents (per 100,000 population)	Good
Maintain park mowing cycle at 14 calendar days – Summer 2009	Good

Outcome #4:

Livable Neighborhoods

Goal #2:

Reduce neighborhood disorder: Provide services that abate nuisances, solve issues, resolve conflict, and supports the quality of life

All depts associated with the goal:

Building & Safety, Health, Police

Tier 3 programs	Fund
None	

Tier 2 programs	Fund
None	General fund

Tier 1 programs	Fund
Problem resolution team	General fund

Indicators for Goal- all depts.	Indicator Status
Maintain an average response time to all priority one and priority two dispatches of no more than 5 minutes	Good
Maintain a positive response rate of 75% on the Quality Service Audit question “How safe and secure do you feel in the neighborhood where you live?”	Good
Maintain a response of “satisfied” or “very satisfied” for 80% of respondents to the question, “How would you rate the quality of life in the city?”	Good