

Stepping Up
to the
Challenges of
Leadership



Leadership Link

September 16, 2011

**Please note our new
mailing address:**

Leadership Link Chapter
#517
P.O. Box 80901



2011-12 Leadership Link Board of Directors

President
Elaine Severe

President Elect
Micheala Dugan

Secretary
Pam Gadenen

Treasurer
Allan Lierman

Welcome to the 2011-2012 year for Leadership Link! I would like to take this opportunity to thank you for allowing me to lead our Leadership Link Chapter during the coming year. The Board of Directors has many new and exciting speakers and programs planned. We will continue to have joint membership meetings with our Nebraska State Government Chapter. We also have two openings on the Board - Program Development Chair and Membership Chair. Please let me know if you would like to serve on the Board.

I am looking forward to attending the National NMA Conference in St. Louis, MO in September. It will be a wonderful opportunity to see what other chapters across the country are doing. I know I will bring back many new and innovative ideas! Our Chapter will also receive the Outstanding Chapter and Community Service Awards! Congratulations to each of you for your good work and dedication to our Chapter and community.

I look forward to seeing you at our monthly meeting on September 13, 2011. Happy

Fall!

Elaine Severe
President

“Before you are a leader, success is all about growing yourself. When you become a leader, success is all about growing others.” - Jack Welch

NMA VISION STATEMENT

NMA is the recognized worldwide partnership of people and businesses inspiring outstanding leadership and cultivating highly productive workplaces.

Jann & Elaine
with Salvation
Army school
supply donations.



**Leadership Link
Executive Advisors**

Gary Chalupa
Director
Veterans Service/General Assistance

Fred Hoke
Director
Development Services Center

Judith Halstead
Director
Lincoln Lancaster County
Health Department

June Pederson
Director
Aging Partners

Dean Settle
Executive Director
Community Mental Health Center

Gwen Thorpe
Lancaster County
Deputy Chief Administrative Officer

Nominations Sought for Customer Service Award

Leadership Link is currently accepting nominations for their annual Customer Service Award. The award recipient will be an individual who is recognized as someone who provides superior customer service by demonstrating the following:

- Greets customers/citizens in a welcoming manner.
- Provides courteous and respectful assistance.
- Achieves success with difficult individual(s), remaining calm in demanding situations.
- Turns complaints/questions into valuable feedback.
- Finds answers to difficult questions in a timely manner rather than sending individual(s) to other offices.

The deadline to submit a nomination is **September 26th, 2011**.

To obtain a form or for more information on the award, please contact Rich Furasek at rfurasek@lincoln.ne.gov.

***P.L.U.S. (Positive Leadership through
Useful Self-Development)***

Please join Leadership Link for...

"How Much Are You Worth?"

Tuesday, September 20, 2011

11:30a - 12:30p

CONGRATS TO ERIK HUBL! Recipient of the Kathy Smith Award 2011

I would like to thank the Leadership Link Awards Committee, Past President Cori Beattie, President Elaine Severe and the Leadership Link members for selecting me as the recipient of the 2011 Kathy Smith Pinnacle Award. Kathy was an inspiration to many people. She set a high standard for public service and graced it with a vibrant personality. I will display this plaque in my office and use it as a daily reminder of the duty and the privilege of being a public employee and assisting the needs of my community.

Thank you very much!

Erik J. Hubl
GIS Manager
Lancaster County Engineering Dept

Community Services

A HUGE Thank You to everyone who donated items for the Salvation Army's Back to School Backpack Program. We collected 4 very large boxes of school supplies to assist their program. I know the children in our community will benefit from your donations! Thank you again for your generosity!

Jann Douglas

Community Services Chair



NMA Code of Ethics

- I will recognize that all individuals inherently desire to practice their occupations to the best of their ability. I will assume that all individuals want to do their best.
- I will maintain a broad and balanced outlook and will recognize value in the ideas and opinions of others.
- I will be guided in all my activities by truth, accuracy, fair dealing and good taste.
- I will keep informed on the latest developments in techniques, equipment, and processes. I will recommend or initiate methods to increase productivity and efficiency.
- I will support efforts to strengthen the management professional through training and education.
- I will help my associates reach personal and professional fulfillment.
- I will earn and carefully guard my reputation for good moral character and good citizenship.
- I will promote the principles of our American Enterprise System to others, by highlighting its accomplishments and displaying confidence in its future.
- I will recognize that leadership is a call to service.



NMA Statement of Principles

NMA is dedicated to managerial excellence, personal and professional growth, and leadership development. The following principles identify NMA's core beliefs and provide the basis for the Association's Mission Statement.

- We believe in the highest standards of personal and organizational integrity and respect for the individual.
- We believe in lifelong learning, continuous improvement, and the development of a workforce capable of sustaining a competitive posture in the global economy.
- We believe management is a creative, dynamic, and essential process enabling people to achieve personal and organizational objectives.
- We believe that managerial responsibility is shared among all individuals at all levels of the organization and that leadership is critical to management success.
- We believe that individuals and organizations have a community and civic responsibility.

**Website updates coming soon...
Be sure to check back often!**

www.lincoln.ne.gov

or

www.lancaster.ne.gov

(keyword: leadership)