

LEADERSHIP LINK

NOVEMBER PROGRAM LUNCHEON:



Customer Expectations and Performance Management in Government

PRESENTER: Jason Jackson, Chief Human Resource Officer for the State of Nebraska

TOPIC: Customer Expectations and Performance Management in Government

Jason is an attorney and United States Naval Academy graduate serving in the administration of Nebraska Governor Pete Ricketts as Chief Human Resources Officer. In this capacity Jason acts as executive coach to cabinet officers and leads strategic talent initiatives focused on making the state workforce more customer focused and efficient.

Prior to joining the Ricketts' Administration Jason worked in HR in the software industry, where over a six year period he led the transformation of a "start up" HR shared services organization into an industry leader in employee satisfaction.

Before beginning his HR career Jason served for 5 years as a Navy officer, earning the Navy Achievement Medal and Navy Commendation Medal for his service in the War on Terrorism. He is a contributing author to the LA Times best seller, *In the Shadow of Greatness*, a memoir on the experiences of young military leaders in armed conflict.

Jason is a member of the Nebraska and California Bar, and in addition to his undergraduate degree from the Naval Academy he holds a J.D. from Thomas Jefferson School of Law and an MA in political science from San Diego State University.

WHEN: Tuesday, November 29, 2016 at 11:30 AM

WHERE: Lincoln/Lancaster County Health Department- Lower Level

NOTES: \$5 for Leadership Link and State Chapter members & \$10 for non-members (payable at the door). Menu - Assorted Sandwiches, Chips, Fruit, Dessert & Beverages

RSVP: By noon Tuesday, November 22th, 2016 to Kari Foote at kfoote@lincoln.ne.gov