

IDENTITY PROTECTION SERVICES



FROM ALLCLEAR ID



For more than 75 years, Blue Cross and Blue Shield of Nebraska (BCBSNE) has worked to protect the health and information of the members we serve. As part of this commitment, we have teamed with AllClear ID to offer all eligible members access to AllClear Identity Repair and the option to enroll in AllClear Credit Monitoring.

These services are available to all BCBSNE members and their covered family members for as long as they remain covered under a Blue Cross and Blue Shield of Nebraska health plan. Both services are available at no cost to you or your employees who are enrolled in one of our health plans – and the services are not a taxable benefit. Members who are only covered by a BCBSNE non-health or ancillary plan, such as dental insurance, will not be eligible.



»» How Identity Repair Works

If a member experiences identity theft, the member should contact AllClear ID. A dedicated investigator from AllClear ID will act as the member's guide and advocate from start to finish by initiating the dispute process, and ensuring the member's identity returns to its pre-fraud state.

»» Members May Enhance Their Protection with Credit Monitoring

With AllClear Credit Monitoring service, BCBSNE members can have additional layers of protection that specifically monitor new credit accounts opened in their name. If this happens, AllClear ID sends alerts to the members so they stay informed of their credit activity – giving members the information they need to take action if there is fraudulent activity.

Eligible BCBSNE members may enroll in AllClear Credit Monitoring service—at no cost to you or your employees. (While AllClear Identity Repair is automatic protection, members must enroll in AllClear Credit Monitoring because they will need to provide AllClear ID with personal information such as their Social Security number.)



»» Members Must Provide AllClear With the BCBSNE Redemption Code

If members have questions about protecting their identity, suspect their identity has been stolen or want to enroll in credit monitoring services, members should contact AllClear ID and provide them with the BCBSNE redemption code. This code is shown in a flier we will give to you that you may distribute to your employees. This code is needed as proof of eligibility and it changes annually.

BCBSNE members who are currently enrolled in AllClear will receive a communication from AllClear informing them of the annual renewal process.

»» About AllClear ID

AllClear ID provides comprehensive services to businesses that aim to protect their greatest asset: their customers. AllClear ID is recognized for its expertise, partnership, and innovative solutions. AllClear ID backs their products and services with the best customer service in the industry, which is reflected in their 97% customer satisfaction rating and 20 international awards. Their innovative approach puts the member first by ensuring the member has easy access to identity repair services.

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Blue Cross and Blue Shield of Nebraska (BCBSNE) has teamed with AllClear ID to offer all eligible BCBSNE members access to AllClear Identity Repair and the option to enroll in AllClear Credit Monitoring.

You and your eligible family members automatically receive AllClear Identity Repair at no cost to you. This service protects you everywhere, including the internet, for as long as you are enrolled in a Blue Cross and Blue Shield of Nebraska health plan.

If you become a victim of identity theft, AllClear ID will help do the work to recover your financial losses and restore your credit report—at no cost to you, ever.

If you have questions about protecting your identity, or if you suspect your identity has been stolen:

1. Call the award-winning AllClear ID customer support team at 855-229-0079.
2. Provide your redemption code **NebraskaBlue2017** as proof of eligibility.*
3. Let AllClear ID help recover your losses and restore your credit.

How Identity Repair Works

If you experience identity theft, a dedicated investigator from AllClear ID will act as your guide and advocate from start to finish by initiating the dispute process, and ensuring that your identity returns to its pre-fraud state.



Enhance Your Protection with Credit Monitoring

With AllClear Credit Monitoring service, you can have additional layers of protection that specifically monitor new credit accounts opened in your name. If this happens, AllClear ID sends alerts to you so you stay informed of your credit activity.

You and your eligible family members may enroll in AllClear Credit Monitoring service—at no cost to you. (While AllClear Identity Repair is automatic protection, you must enroll in AllClear Credit Monitoring because you will need to provide AllClear ID with personal information such as your Social Security number.)

Enroll in AllClear Credit Monitoring now!

Renew or Enroll Today

Call toll-free **855-229-0079**

Or visit **enroll.allclearid.com**
(enter the code **NebraskaBlue2017**)*

» If you enrolled in AllClear Credit Monitoring service in 2016, you will need to re-enroll anytime after 12/1/16 and enter redemption code **NebraskaBlue2017**.

*This code is effective beginning 12/1/16.