

MINUTES
STARTRAN ADVISORY BOARD PUBLIC HEARING & MEETING
StarTran Conference Room 2
April 24, 2014

Members Present: Don Herz, Jason Hellbusch, Jenni Lesoing-Lucs, Linda Carter,
Janet Goodman-Banks
Members Absent: Stephen Speicher, Mike DeKalb
Staff Present: Mike Davis, Mike Weston, Glenn Knust, Ryan Kacirek, Kitty Elliott,
Connie Thoreson

I. PUBLIC HEARING

Notation of the open meetings law and patron conduct notice.

StarTran Advisory Board Vice Chair, Don Herz welcomed all in attendance to the Public Hearing, noting the topic of the hearing being the proposed #55, Star Shuttle route per attachment.

Mike Weston, StarTran Operations Superintendent summarized the proposal to condense the Star Shuttle route (Attachment A) from what is currently operated, in order for headways to be 15 minutes for a quick commute to downtown businesses, restaurants, etc. At the Board's request, the 18th & J residential area was included in the route (Attachment B) as an alternative, making headways 20 minutes.

Mr. Weston noted Attachment C which highlights three other routes within one block of the 18th & J area for patrons to utilize in lieu of the Star Shuttle. These routes are 25¢ when traveling in the downtown loop area.

Ryan Kacirek, Planning Intern, reviewed Attachment D relating to the transfer wait time analysis, which showed that transfer wait times are more desirable with the proposed 15 minute route (Attmt A) as they are cut nearly in half. Mr. Kacirek also reviewed Attachment E which reports the number of patrons getting on and off at 18th & J on each trip.

Mr. Weston noted the intent of the downtown shuttle is to be user friendly and a convenient way for patrons to travel in the downtown area quickly.

The Advisory Board Members and StarTran staff introduced themselves.

Vice Chair Herz opened the hearing for testimony, noting the ground rules, in which speakers are to comment on the public hearing proposal, and adhere to the three minute time limit for speaking.

- Terry Uland, President of the Downtown Lincoln Association (DLA), stated although sensitive to patrons residing in the proposed eliminated areas of the shuttle, he is supportive of the intent for this proposal. Mr. Uland noted that the DLA is always thinking of ways to market the downtown area and feels that this route change could be part of that. Mr. Uland feels StarTran staff have done a good job revising this route and stated that DLA will help with promoting the circulator.

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- Kathy Johnston – Ms. Johnston is not supportive of any changes. She lives at 18th & J and feels that residents in that area are unable to travel to the alternate bus stops within one block of this stop.
- Rose Graves – Ms. Graves has concerns about the public hearings not being publicized enough or with enough notice, also stating the March 27th meeting being held while UNL students were on Spring Break, therefore they didn't have a chance to weigh in on the proposed Star Shuttle route change. She feels the Star Shuttle is for the whole community, not just the downtown businesses but suggested a reduced route during the lunch hour. Ms. Graves has been a StarTran patron for many years and feels there should be more service, rather than reducing service. Ms. Graves has been a bus patron in many places throughout the country and internationally and feels that StarTran bus operators are the best in the world. She feels that there should be positive press about StarTran and their operators.
- Jim Welch – Mr. Welch is against the elimination of the 18th & J portion of the proposed Star Shuttle route.

Ms. Banks asked for clarification on Attachment E which is a three month average of patrons getting on and off at the 18th & J stop for all trips.

Vice Chair Herz thanked all for attending the Public Hearing and for their input. The Public Hearing was closed.

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A. Patrons to be Heard

None

B. Review/Action Items

- **March 27, 2014 StarTran Advisory Board Meeting Minutes** - A motion for approval was made by Ms. Lesoing-Lucs and seconded by Mr. Hellbusch to approve the 3/27/14 minutes as submitted. The 3/27/14 StarTran Advisory Board Minutes were approved 5-0 (Lesoing-Lucs, Carter, Goodman-Banks, Hellbusch, and Herz all voted "aye").
- **April 10, 2014 StarTran Advisory Board Special Meeting Minutes** - A motion for approval was made by Ms. Carter and seconded by Ms. Lesoing-Lucs to approve the 4/10/14 minutes as submitted. The 4/10/14 StarTran Advisory Board Minutes were approved 5-0 (Lesoing-Lucs, Carter, Goodman-Banks, Hellbusch, and Herz all voted "aye").
- **Route #55 Star Shuttle** – Mike Weston reiterated the other route services available to the 18th & J area patrons and the intent of the Star Shuttle.

In answer to a concern about mobility issues traveling to the nearest bus stop, Ms. Banks advised those patrons of the Handivan availability as an alternative. The 31 day Handivan pass is \$34 or Low Income is \$16.

Ms. Lesoing-Lucs made a motion for approval of the #55, Star Shuttle proposal (Attachment A), which was seconded by Ms. Carter. The proposed Star Shuttle route, (Attachment A) as presented, was approved unanimously with a 5-0 vote. (Lesoing-Lucs, Carter, Goodman-Banks, Hellbusch, and Herz all voted "aye")

C. Operations Report

Mike Davis reviewed the Board Report noting the following...

- UNL Spring Game Shuttle Services carried 715 patrons.
- StarTran participated in Earth Day and Stuff the Bus events.
- Sunday, April 27th will be the StarTran Roadeo from 8:00 a.m. – noon with the first place bus operator and a maintenance crew going on to compete in the international roadeo in Kansas City, the first part of May. Mike Weston was recognized as the lead staff person preparing for the StarTran Roadeo. It was noted that StarTran has jointly promoted the Roadeo along with Amtrak which will have a display train in the Haymarket during the same time.
- UNL ridership from March 2013 compared to March 2014 is up 10%.
- Low Income 31-day pass usage is at an all-time high of 960, which is 583 more than two years ago. The regular \$17 31-day pass has increased in usage also.

- The fence at the Gold's location will be bid in May, with award anticipated in June, and installation will occur shortly thereafter.

D. Other Business

- **Complete Streets Presentation**

David Cary, from the City Planning Department, presented a summary of the Complete Street Project per a handout. He noted that the purpose of the project is to endeavor to include all modes of transportation in future planning processes, with acknowledgement of time and financial constraints. The Planning Department is responsible for providing the StarTran Advisory Board with an annual report and updates along the way, of this project.

Vice Chair Herz thanked Mr. Cary for making the presentation.

- **TIGER Planning Grant Update**

Ryan Kacirek, StarTran Planning Intern presented an update of the TIGER grant that he and Brian Praeuner have been preparing for submittal. The grant requests \$421,200 Federal funds that will be matched with local/state funds of \$108,000 and \$172,800 in local in-kind match.

Mr. Kacirek noted that this grant is highly competitive with over 1,000 applicants expected. There is \$600 million in capital and planning grants dollars to be awarded.

If StarTran does receive the award, it will be utilized for a Multimodal Transportation Center which has been identified as a need in numerous studies. Mr. Davis mentioned that the Federal Transit Administration (FTA) recommended this grant to meet this need.

StarTran is partnering with UNL, DLA, Great Plans Trail Network (GPTN) and the Mayor's Pedestrian and Bicycle Advisory Committee (PBAC) and many stakeholders will be identified and be involved in the process. A location study area has been identified in the downtown area and a design process will be implemented if funds are awarded to StarTran.

Janet Goodman-Banks stated her enthusiasm for this project and was very impressed with the staff presentation.

Mr. Davis felt this project, if able to move forward, will have a positive impact on StarTran and the community as a whole. He feels that geographically StarTran may be in a better position to receive this grant.

E. Patrons to be Heard

- Pat Schreurs expressed concerns with navigating a new Transit Center and staff assured her that many people would be available with information and to help with the transition.

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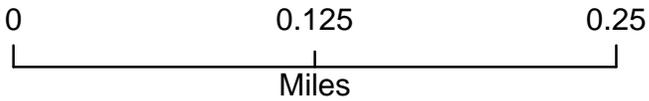
Mr. Davis mentioned that Servant Cab will be the new brokerage contractor effective May 18, 2014 with May 17th being the last day for Transport Plus. StarTran has set up meetings with Servant Cab and will monitor and oversee operations for the one-year contract.

G. Adjournment

The meeting was adjourned.

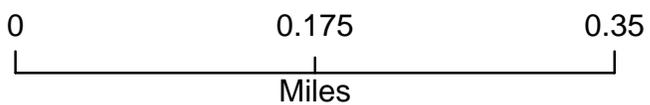
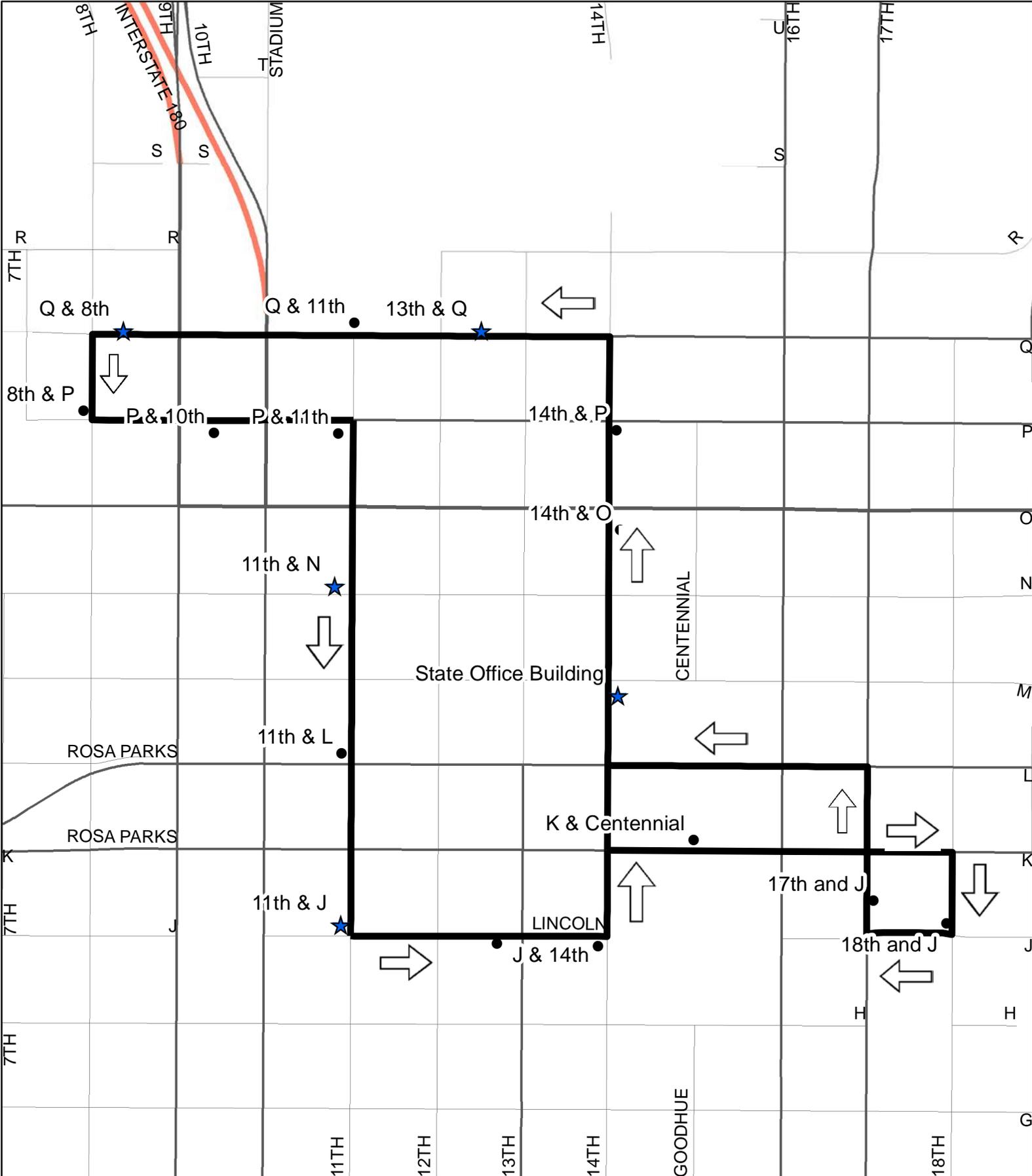
The next meeting is scheduled for May 29, 2014, 8:00 a.m. in the StarTran Conference Room #2.

55 Star Shuttle



- Bus Stop
- ★ Time Point
- City Parking Garages

55 Star Shuttle

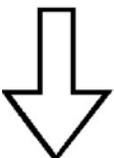
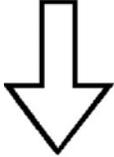
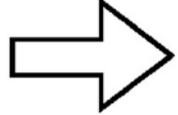
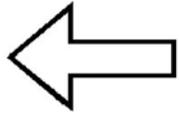


- Bus Stop
- ★ Time Point

ATTACHMENT 'C'

**OTHER ROUTES
NEAR 18TH & J**

ANTELOPE VALLEY



Route Name

- COLLEGE VIEW - 50
- NORMAL - 43
- SOUTHPOINTE - 53

L

K

18TH

J

17TH

H

H

19TH

G

GOODHUE

16TH

F

MEMORANDUM

ATTACHMENT 'D' (3pgs)

DATE: May 29, 2014

TO: Advisory Board

FROM: StarTran Staff

RE: Star Shuttle Proposal – Transfer Wait Time Analysis

Attached is the statistical breakdown for the proposed Star Shuttle 15 minute route (Attachment 'A') and how it lines up with all other StarTran routes. Results are also attached for the 20 minute route (Attachment 'B') that includes the 18th & 'J' area.

The analysis shows that transfer wait times are more desirable with the proposed 15 minute route as they are cut nearly in half.

15 MINUTE STAR SHUTTLE STARTING AT 6:15 AM

	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54
Avg transfer times	0:09:17	0:14:27	0:00:00	0:00:00	0:06:00	0:05:00	0:08:45	0:04:17	0:00:00	0:00:00	0:00:00	0:07:30	0:11:15	0:06:40	0:05:00
Avg Transfer times at or after 6:10	0:05:00	0:05:00	0:00:00	0:00:00	0:06:00	0:05:00	0:05:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	0:06:00	0:05:00
# of Transfer wait times < 5 Min	6	7	7	7	3	7	7	6	6	7	7	3	3	3	3

STATS	
Average Wait time	0:05:13
average wait after 6:10	0:02:28
Median wait time	0:05:00
Median wait time after 6:10	0:00:00
mode wait time	0:00:00
mode wait time after 6:10	0:00:00
Number of 5 minute or less waits	82

20 MINUTE STAR SHUTTLE STARTING AT 6:10 AM

	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54
AVG transfer times	0:10:00	0:13:53	0:09:17	0:09:17	0:04:00	0:04:17	0:07:30	0:13:34	0:11:40	0:09:17	0:09:17	0:10:00	0:10:00	0:04:10	0:11:00
AVG transfer times at or after 6:10	0:06:40	0:05:43	0:09:17	0:09:17	0:04:00	0:04:17	0:04:17	0:11:40	0:11:40	0:09:17	0:09:17	0:05:00	0:05:00	0:04:00	0:11:00
# of transfer wait times < 5 min	3	3	4	4	3	4	4	2	2	4	4	3	3	4	2

STATS	
Average Wait time	0:09:09
average wait after 6:10	0:07:22
Median wait time	0:09:17
Median wait time after 6:10	0:06:40
mode wait time	0:09:17
mode wait time after 6:10	0:09:17
Number of 5 minute or less waits	49

3 MO AVERAGE PER TRIP

ATTACHMENT 'E' 18th & J On & Offs by Time

DayofWeek	Route	Direction	Trip_Start	Trip_On	Trip_Off
Weekday	55	OUTBOUND	6:24 A	3	0.1
Weekday	55	OUTBOUND	7:12 A	1.3	0.1
Weekday	55	OUTBOUND	7:36 A	2.1	1.9
Weekday	55	OUTBOUND	8:00 A	2.7	0.2
Weekday	55	OUTBOUND	8:24 A	1.7	0.1
Weekday	55	OUTBOUND	8:48 A	1.7	0.3
Weekday	55	OUTBOUND	9:12 A	2	0.6
Weekday	55	OUTBOUND	9:36 A	2.2	0.3
Weekday	55	OUTBOUND	10:00 A	1.8	0.5
Weekday	55	OUTBOUND	10:24 A	2.5	0.4
Weekday	55	OUTBOUND	10:48 A	2.6	0.4
Weekday	55	OUTBOUND	11:12 A	1.8	1
Weekday	55	OUTBOUND	11:36 A	1	0.7
Weekday	55	OUTBOUND	12:00 P	1.4	1.1
Weekday	55	OUTBOUND	12:24 P	1.6	1.2
Weekday	55	OUTBOUND	12:48 P	1.3	0.7
Weekday	55	OUTBOUND	1:12 P	1.2	1.1
Weekday	55	OUTBOUND	1:36 P	1.4	0.6
Weekday	55	OUTBOUND	2:00 P	2.1	1.6
Weekday	55	OUTBOUND	2:24 P	1.2	1.6
Weekday	55	OUTBOUND	2:48 P	0.7	1.4
Weekday	55	OUTBOUND	3:12 P	1.3	2.1
Weekday	55	OUTBOUND	3:36 P	1.3	2
Weekday	55	OUTBOUND	4:00 P	0.9	1.4
Weekday	55	OUTBOUND	4:24 P	0.5	1.6
Weekday	55	OUTBOUND	4:48 P	0.6	1.4
Weekday	55	OUTBOUND	5:12 P	0.3	1.7
Weekday	55	OUTBOUND	5:36 P	1	2
Weekday	55	OUTBOUND	6:00 P	0	0.3
Weekday	55	OUTBOUND	6:24 P	0	0