Lincoln Bus System
RIDER GUIDE
Lincoln Bus System
710 J St.
Lincoln, NE 68508
402.476.1234
startran.lincoln.ne.gov
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EXPERIENCE LINCOLN FROM A NEW ANGLE
No keys, no commitment. That's how we think you should experience Lincoln.

With the Lincoln Bus System, you can get where you need to go affordably and efficiently.

Leave your car in the garage, it's time you tried the Lincoln Bus System.
WHY TAKE THE BUS?

GO GREEN
Save money on gas and decrease your carbon footprint.

BE A SOCIAL BUTTERFLY
Chat with friends or make new ones.
KEEP IN TOUCH
Catch up on social media and respond to email while on the go.

NO WORRIES
Never spend time searching for a parking spot, or paying for a parking ticket, again.
NO PASS?

NO PROBLEM

Swap your car keys for a bus pass and experience Lincoln from a new angle. With pass options ranging from a single ride to a 31 Consecutive Day Pass, there’s something for every lifestyle.
CASH OR PASS?

When taking the bus, you’ll need to show your pass or pay with exact change. If your payment exceeds the fare, the driver will issue a change card that may be used for future rides.
### BUS FARE

<table>
<thead>
<tr>
<th>Pass Type</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Child (0-4)</td>
<td>FREE</td>
</tr>
<tr>
<td>Cash Fare</td>
<td>$1.75</td>
</tr>
<tr>
<td>Senior (62+)</td>
<td>85¢</td>
</tr>
<tr>
<td>Senior Saver STAR SHUTTLE</td>
<td>10¢</td>
</tr>
<tr>
<td>Star Shuttle / Downtown</td>
<td>25¢</td>
</tr>
</tbody>
</table>

### BUS PASSES

<table>
<thead>
<tr>
<th>Pass Type</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>31 Consecutive Day</td>
<td>$17</td>
</tr>
<tr>
<td>Handi-Van 31 Consecutive Day</td>
<td>$34</td>
</tr>
<tr>
<td>20 Ride</td>
<td>$33</td>
</tr>
<tr>
<td>Handi-Van 20 Ride</td>
<td>$66</td>
</tr>
<tr>
<td>UNL Student (Faculty / Staff)</td>
<td>FREE</td>
</tr>
</tbody>
</table>
PURCHASE YOUR PASS

Once you find a bus pass to fit your lifestyle, purchasing your pass is easy. You may obtain a pass by: stopping by the StarTran offices at 710 J St., ordering via mail or visiting an affiliated outlet.

startran.lincoln.ne.gov

UNL PASS
UNL’s gift to students, faculty and staff. The pass is sent to your permanent address before fall classes begin and offers unlimited rides. You must show your UNL ID and UNL bus pass when boarding.

31 CONSECUTIVE DAY PASS
Perfect for frequent riders. It offers unlimited rides for 31 consecutive days.

20 RIDE PASS
Ideal for the occasional rider. It offers 20 rides at any time, without expiration.

HANDI-VAN
Handi-Van passes are available for those who apply. For information on the Handi-Van and low income options, see pages 19 + 20.
Buses are the perfect transportation option for multitasking. Get where you need to go while getting everything you need to get done, done. Catch up on texts and email, cram for your exam or even read a book. We’re driving, you can just enjoy the ride.
HOW TO HOP ON

PLAN YOUR TRIP
Research the routes on our website to find one that works for you.

WHEN YOUR BUS ARRIVES
Once the doors open, step inside. Use your pass or pay in exact change, then find a seat.

CUE THE MULTITASKING
Enjoy the ride while catching up on work or chatting with friends.

PULL SOME STRINGS
Let the driver know you want to get off at a stop by pulling one of the “stop-request” cords. The driver will let you off at the next designated stop.
HELP US HELP YOU BE ON TIME
BUS ETIQUETTE

Don’t worry, we’ll keep the rules to a minimum. Here are just a few to make sure you and your fellow passengers have an enjoyable ride.

NO SMOKING, PLEASE
Be courteous to other riders and refrain from smoking at bus stops and on the bus.

TURN IT UP
Listen to music, but please use headphones.

GIVE A LITTLE RESPECT
Eating, drinking, throwing things, pushing, shouting, cursing, lewd behavior, alcohol and illegal drugs are not allowed.

DO A DOUBLE TAKE
Gather all your belongings. The Lincoln Bus System is not responsible for lost or stolen items.

KEEP IT CLEAN
Don’t litter or vandalize.

CHIVALRY IS KEY
The front seats are reserved for the elderly, disabled or expecting mothers. If no seat is available, please offer yours.

FOLLOW OUR LEAD
Obey reasonable requests from drivers.

STAY IN YOUR LANE
Keep aisles clear.

GIVE US A CALL
If you have questions, we’re here to help. Call 402.476.1234 Mon-Fri from 8 a.m. to 4:30 p.m.
Bring your bike along for the ride. If you’re not sure how bike and bus works, don’t be intimidated. Just follow our step-by-step guide and you’ll quickly become an expert.
BIKE + BUS

TO LOAD:

1. Make sure you remove any loose objects from your bike.
2. Let the driver know you’re going to load your bike and stay away from oncoming traffic.
3. Use one hand to squeeze the bike rack handle to fold it down.
4. Lift your bike and place it in the rack’s wheel slots, according to the labels.
5. Pull the support arm out, raise it and place it on the tallest part of your front tire.

TO UNLOAD:

1. Let the driver know you’re getting your bike.
2. Lift the support arm off the front tire and lift the bike out of the wheel slot.
3. If there are no other bikes in the rack, please return it to the upright position.
4. Step away from the bus and onto the curb. Be sure traffic is clear before crossing.
ANYONE
ANYWHERE
ANYTIME
HANDI-VAN

We believe everyone deserves the opportunity to ride the bus. Handi-Vans, our door-to-door transportation option, help you get around the city easier. Here’s what you need to know:

HOW TO APPLY
Visit StarTran’s website or stop by the League of Human Dignity office at 1701 P Street or call 402.441.7871 to find out how to become eligible for the Handi-Van service.

After a Handi-Van ID has been issued, the rider may visit certain locations to buy passes (including the League of Human Dignity office). Other locations are listed online.

HOW TO RIDE
Make reservations up to a week, but no less than one day in advance. Call 402.441.7109 for reservations and 402.441.7110 for cancellations.

Be ready 15 minutes prior to your scheduled pick-up time.

The van operates within Lincoln city limits Mon-Fri: 5:40 a.m. to 9:50 p.m., Sat: 6:40 a.m. to 6:30 p.m., with the exception of certain holidays noted on page 20.

For more info call the League of Humanity office at 402.441.7871, or stop by the Transportation Coordination Office at 1701 P Street.
LOW INCOME
A 31 Consecutive Day Pass is $8 for the city bus and $16 for the Handi-Van. Pass locations are listed on the StarTran website.

TRANSFERS
Transfers allow you to switch to another bus traveling in the same direction. They’re good for an hour or until the connecting bus arrives. When paying for your fare, let your bus driver know you will need to transfer. One transfer is free per paid fare.

HOLIDAYS
Buses do not run on the following holidays: New Year’s Day, Memorial Day, Fourth of July, Labor Day, Thanksgiving Day and Christmas Day.

LOST + FOUND
We are not responsible for anything lost or stolen.

CHANGE CARDS
Bus drivers are not allowed to make change. If payment exceeds the fare, a bus driver will issue a change card for the difference. This may be used for future bus trips.
**BUS TRACKER**
The StarTran Website shows real time tracking of buses.
getonboard.lincoln.ne.gov

**MOBILE APPS**
Several local apps or websites are available through private entities and the list continues to grow.

**iOS**
App Store Search:
Lincoln Bus Tracker
StarTran Bus Tracker

**Android:**
Google Play Search:
StarTran Bus Tracker

StarTran cannot attest to the accuracy of the information provided by apps that are linked from the StarTran website except for apps StarTran owns. Linking to external apps is not an endorsement by StarTran of the apps themselves, the owners or sponsors of the apps, or the information presented in the apps. In the event you discover information or material on an app linked to on the StarTran website that is inaccurate, fraudulent, illegal, or immoral, please contact StarTran immediately. StarTran does not receive any compensation for apps you purchase. StarTran reserves the right to remove or modify any app links or data feeds at any time and without prior notice. StarTran prefers that apps be accessible to a wide range of users, including users with disabilities.
LINCOLN LOCALES YOU CAN VISIT

Walmart – 13/27/40/49/53
Super Target – 53
Holmes Lake & Golf Course – 40
Lincoln Airport – 52
Sunken Gardens – 54
Lincoln Children’s Zoo – 54
College View – 53
Antelope Park – 54
Bethany Branch Library – 42
Eiseley Library – 41
Walt Branch Library – 13
Gateway Mall – 44/48
SouthPointe Pavilions – 53/13
NO

PROBLEM

PLANS

UMBRELLA

KEYS

GAS

TRANSPORTATION

MAP

PARKING

TIME

EXPERIENCE

PASS