Quality health plans & benefits
Healthier living
Financial well-being
Intelligent solutions

aetna®

Aetna DocFind Instructions for City of Lincoln / Lancaster County benefit plans

Need help finding Aetna doctors? Use DocFind, Aetna's online participating provider directory that allows you to locate physicians and other health care providers such as behavioral health providers, specialists, and hospitals. It's easy; just follow our step by step instructions.

1. Go to **www.aetna.com** and click on *"Individuals & Families".*
2. At the top of the page click on *"Find a Doctor".*
3. In the "Or search without logging in" section, click on *"Plan from an employer"*.
4. In the *"Search for"* box, type in the name, specialty, procedure or condition. And, in the *"Where"* box, type in the zip code, or city, state. Click "Search". Example: <Hospitals>; zip code <55555>
5. From the *"First, choose an Aetna plan to find providers that accept it"* click on the drop down search box" and select ***"Aetna Choice POS II (Open Access)"***
6. Click *"Continue."*
7. To start a new search click on "Start a New Search →" from the left-hand navigation bar. Start at Step 4 again.

Aetna is the brand name used for products and services provided by one or more of the Aetna group of subsidiary companies, including Aetna Life Insurance Company and its affiliates (Aetna).

©2016 Aetna Inc.