



ANNUAL REPORT 2019

CITY Officials

LEIRION GAYLOR BAIRD, *Mayor*
JAMES MICHAEL BOWERS, *Council Member*
ROY CHRISTENSEN, *Council Member*
RICHARD MEGINNIS, *Council Member*
JANE RAYBOULD, *Council Member*
BENNIE SHOBE, *Council Member*
TAMMY WARD, *Council Member*
SANDRA WASHINGTON, *Council Member*

COMMAND Staff

MICHEAL DESPAIN, *Fire Chief*
PATRICK BORER, *Assistant Chief*
ROGER BONIN, *Division Chief*
KENDALL WARNOCK, *Division Chief*
JIM BOPP, *Battalion Chief*
DAVE ENGLER, *Battalion Chief*
JEREMY GEGG, *Battalion Chief*
ERIC JONES, *Battalion Chief*
TIM LINKE, *Battalion Chief*
LLOYD MUELLER, *Battalion Chief*
MIKE SMITH, *Battalion Chief*
WILLIAM THAVENET, *Battalion Chief*
BOB WATTON, *Battalion Chief*
AISHAH WITTE, *Administrative Officer*

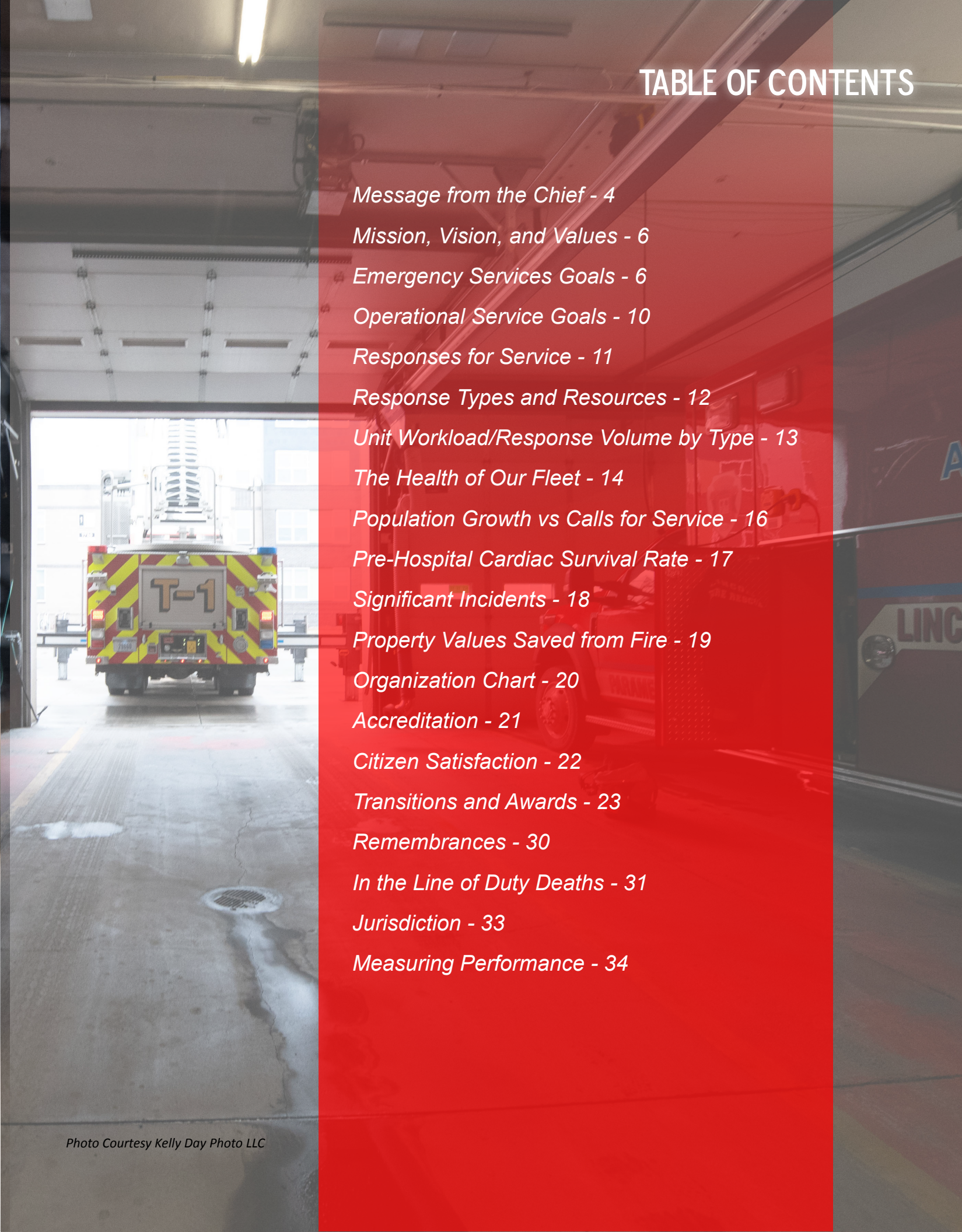
CONTRIBUTING Staff

MICHEAL DESPAIN, *Fire Chief*
ERIC JONES, *Battalion Chief*
KENDALL WARNOCK, *Division Chief*
AISHAH WITTE, *Administrative Officer*
NANCY CRIST, *Fire Captain/Public Information Officer*
NICHOLAS CUNNINGHAM, *Fire Captain/Accrediation Manager*
PHIL DUSH, *GIS Analyst*
SHANE WILLOUGHBY, *Data Analyst*
GEORGE GASPER, *Firefighter/Medic & Photographer*

PREPARED By

JULIE MCGAHAN, *Office Operations Specialist*

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MESSAGE FROM THE CHIEF



ON BEHALF OF THE
MEN AND WOMEN OF
LINCOLN FIRE & RESCUE,
THANK YOU
FOR YOUR SUPPORT
AS WE STRIVE TO SERVE
THE COMMUNITY
AS EFFECTIVELY
AND EFFICIENTLY
AS POSSIBLE.



The Annual Report communicates the quantity and quality of service provided to our customers in 2019. The report also serves as a record of our activities and accomplishments for future reference and comparison.

Our intent is to begin with an executive summary of accomplishments to address key areas that may be of most interest to taxpayers and elected officials. Additional detail is added as you progress through the report if you desire more specific information about our measurable outcomes.

Our great accomplishments in the past year were made possible through the combined efforts of LF&R employees, city staff, elected officials, and, most importantly, community members.

Accomplishments for 2019:

- Maintained one of the best cardiac survival rates in the nation and, for a third year in a row, awarded Mission Lifeline Gold Plus by the American Heart Association.
- Opened new Fire Stations 15.
- Relocated Fire Stations 10 and 12 into new facilities
- Took possession of seven new fire engines moving the fleet health out of crisis status.
- Reinstated a second battalion chief on each shift.
- Completed installation of new radio system.
- Remounted four ambulances to help improve the health of the medical fleet and save on replacement costs.
- Value of property saved by LF&R was more than seven times the cost of operating the department.
- Completed an update to the LF&R strategic plan.
- The Cost per Capita for fire protection services in the City of Lincoln dropped by another 1%. Overall, LF&R is still funded at 35% below the regional average of comparable municipal fire agencies.
- LF&R was re-accredited by the Commission on Fire Accreditation International for the fourth time in March 2019.

Challenges for 2020:

- Maintain service levels for a call volume that increases three times faster than population growth with aging apparatus and fire stations.
- Continue to replace aging fire apparatus at a rate sufficient to keep the fleet status healthy.
- Recruit, hire, and train new firefighter/paramedics at a rate faster than we lose due to attrition.
- Recruit and hire a new fire chief.
- Add key support staff positions to lower agency workers compensation costs and legal liabilities.
- Coordinate efforts to complete the construction and staffing of Fire Station 16.
- Complete the legislative and/or regulatory processes to improve current substandard federal Medicaid reimbursement for EMS transport services.
- Complete a major upgrade to the 911 Computer Aided Dispatch (CAD) system.



Michael Despain, Fire Chief



CORE VALUES

HONESTY AND INTEGRITY: In the performance of our duties.

DEDICATION AND COMMITMENT: To doing what is in the best interest of our residents.

PROFESSIONALISM AND TEAMWORK: As we work to restore balance in the lives of our community.

COMPASSION: Empathy as we serve all people equally and without prejudice, making every responsible attempt toward reaching their level of expectation.

We will demonstrate these values as we relate to one another and as we relate to the community we serve.

VISION

Lincoln Fire & Rescue will be recognized by our residents, businesses, institutions and regional fire agencies as a fire rescue department which places a high premium on quality service to others.

Our organizational culture will reflect an honest, respectful team atmosphere that is nurtured by open internal communication processes which allow for a greater understanding and involvement in decisions. Our mission will be accomplished by a physically fit work force, well trained in a multitude of diverse specialized skills and empowered with a high level of involvement in our success. Our dedicated professional staff will demonstrate a consistent commitment to excellence by applying empathy and compassion to all persons of our community equally and without prejudice. Our leadership and labor force will work in concert as one organization striving to reach consensus on organizational issues while achieving a healthy work environment contributing to employee job satisfaction.

We will honor our community's trust by providing the most effective, efficient and fiscally-responsible service possible to all areas of our community. By identifying our community risks and the demands of that risk, we will improve our response capacity by identifying resource and deployment strategies that carry the best interest of our community and increases the probability of fulfilling our mission.

We will expand our community information and education initiatives so that our priorities, philosophy and operations are clearly understood. We will explore all opportunities for quality fire and rescue service delivery while expending time and energy toward developing the best strategies for continued improvement. We will be driven by professional standards to ensure that the City of Lincoln receives outstanding fire and rescue services.

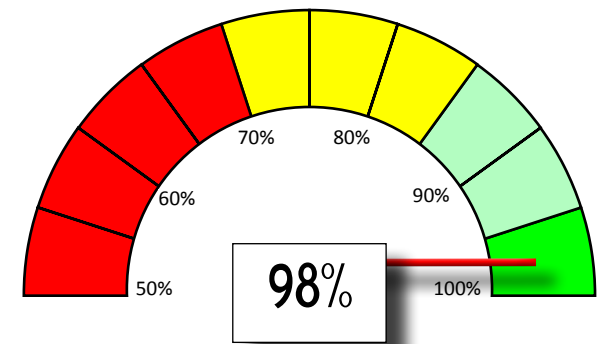


LF&R MISSION
 "Our mission is to protect lives, property, and the environment through the highest level of professionalism while working efficiently as a team with the community and the resources provided."

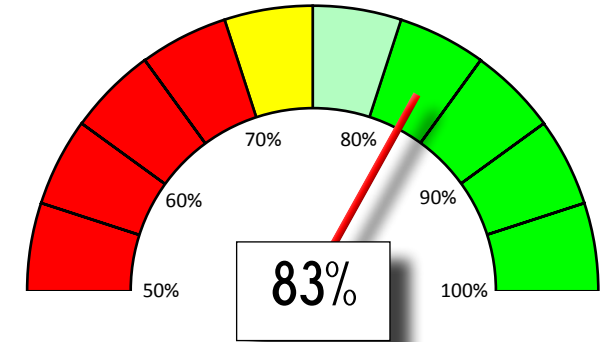
EMERGENCY SERVICES GOALS - 2019 PERFORMANCE

The Lincoln Fire & Rescue Department recognizes that service to the community is sometimes difficult to measure and that the value of the services we provide must excel in contrast to the cost of operating. The department utilizes a third-party to effectively analyze and validate its data and performance metrics. The following list of performance measures are only a sample of the high level indicators used to determine effectiveness and efficiency in a number of service delivery outcome areas.

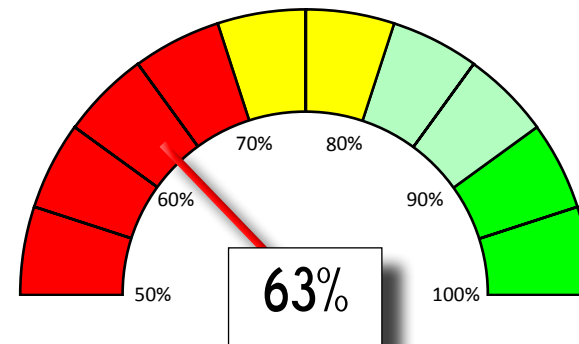
-  = LF&R is meeting or exceeding the goal.
-  = LF&R is reasonably close to goal. Meets accreditation or industry standards.
-  = LF&R is not meeting the goal, needs improvement but is not a gross deviation from industry standards.
-  = LF&R is not meeting this goal and expedient effort should be made to improve performance.



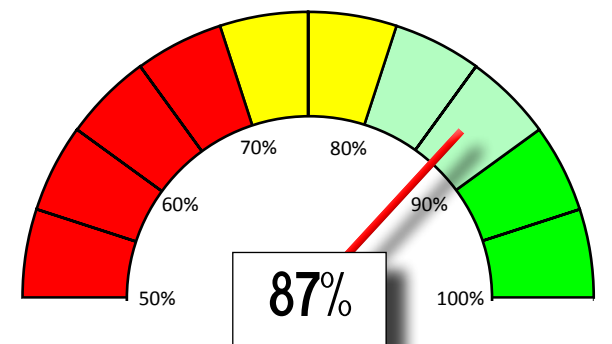
Save at least 95% of the value of property and contents threatened by fire.



Contain structure fires to room of origin 80% of the time or better.

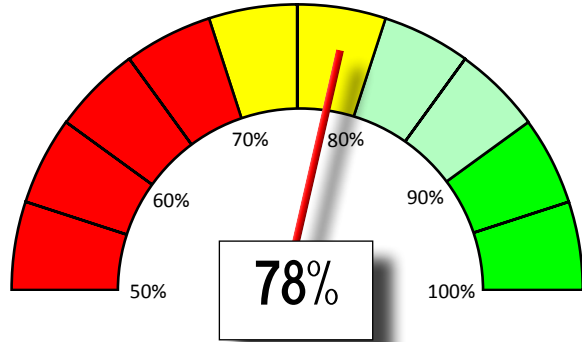


First Unit Arrival – Total Response Time for Fire Incidents = 7 Minutes & 20 Seconds at 90%, and not less than 70%.

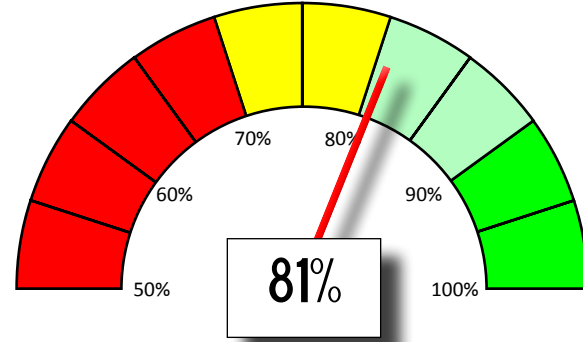


Effective Response Force of 17 firefighters at High Risk Fire Incidents = 12 Minutes & 5 Seconds at 90%, and not less than 70%.

EMERGENCY SERVICES GOALS - 2019 PERFORMANCE

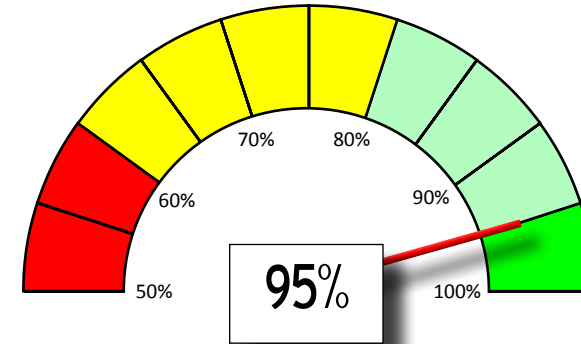


Treat and begin to transport patients with provider confirmation of stroke symptoms within 15 minutes of Medic Unit Arrival on scene 90% of the time

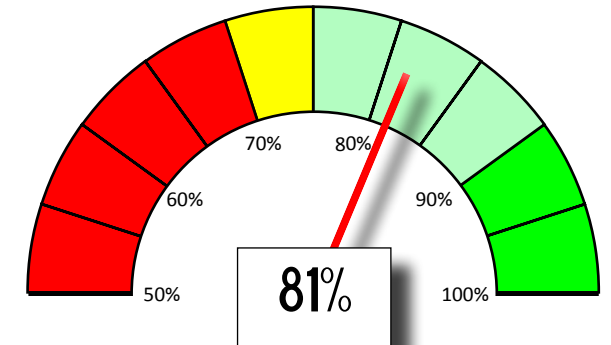


First Unit Arrival – Total Response Time for EMS Incidents = 7 Minutes at 90%, and not less than 70%.

EMERGENCY SERVICES GOALS - 2019 PERFORMANCE

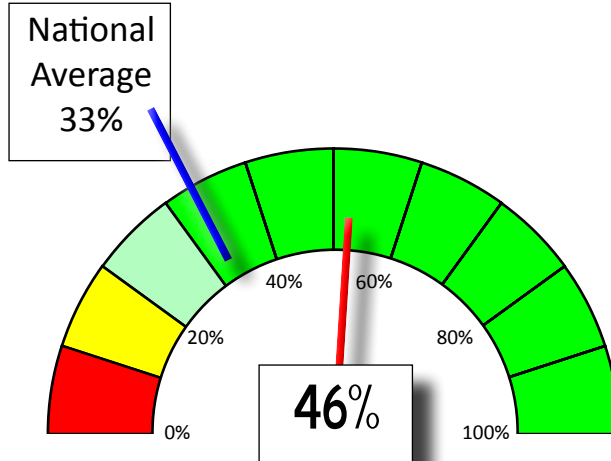


LF&R will achieve a CPR fraction of at least 95%, and not less than 80%.

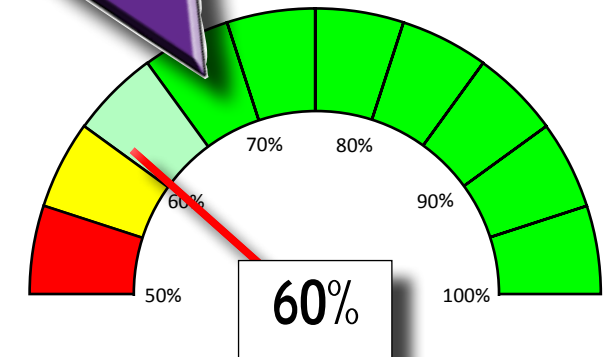
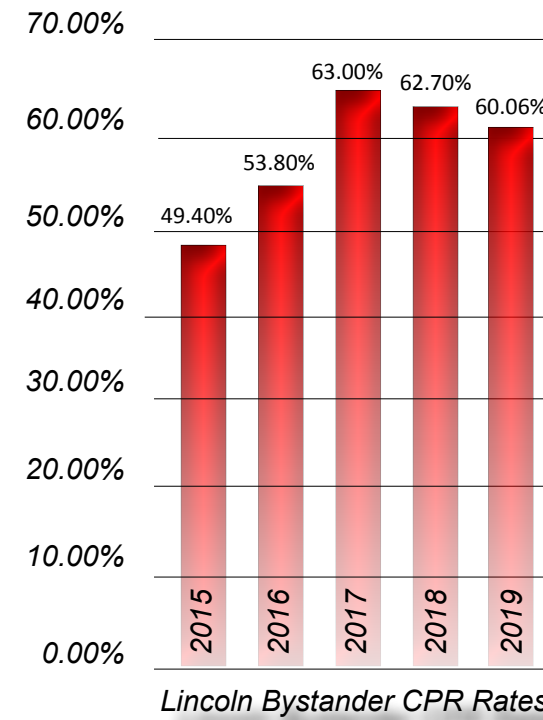


Ambulance Arrival – Response Time for Delta and Echo EMS Incidents = 8 minutes at 90%, and not less than 70%.

LF&R meets or exceeds baseline performance in nearly all objective performance metrics. As in years past, our response time metrics (First Unit Arrival, Total Response Time, etc.) are limited by travel distance to a consistently expanding periphery. However, initial estimates suggest the 2019 relocations of Fire Stations Ten and Twelve, and the addition of Fire Stations Fifteen and Sixteen, in-concert with an upgraded CAD system will result in improved response times.



Cardiac survival rate equal to or better than the National average. (Utstein)



Increase bystander CPR rate to 65% (CARES Data)



RESPONSE TYPES AND RESOURCES

MEDICAL	
Abdominal Pain/Problem.....	446
Med Req Acc by Law Enf.....	261
Allergic React/Stings, Bites.....	140
ALS.....	83
Anmal Bites/Attacks.....	17
Assault.....	292
Back Pain.....	209
Breathing Problems.....	1,971
Burns/Explosion.....	19
Cardiac/Resp Arrest.....	525
Chest Pain.....	1,298
Choking.....	79
CO/HazMat.....	1
Convulsions/Seizures.....	1,141
Diabetic Problems.....	460
Drowning/Diving/Scuba Acc....	6
Electrocution/Lightning.....	4
Eye Problems/Injuries.....	1
Fall(s).....	3,708
Firefighter Injuiry.....	27
Headache.....	74
Heart Problem/AICD.....	556
Heat/Cold Exposure.....	89
Hemorrhage/Lacerations.....	549
Interfacility.....	261
Liftasst.....	1,327
Med.....	9
MedB.....	1
MedFD.....	71
MedLE.....	1,529
MedOA.....	131
NoEMD.....	142
Non-Vehicle Extrapments.....	1
OB/GYN.....	139
Omega.....	8
OmegaD.....	116
Overdose/Poisoning.....	577
Penetrating Trauma.....	72
Psychiatric.....	391
RSAlarm.....	93
Sick Person.....	2,980
Stroke.....	509
SWAT.....	83
Traffic Incident.....	1,138
Traumatic Injuries.....	633
Unconscious/Fainting.....	1,523
Unknown Problem.....	1,191

FIRE	
Arson.....	3
Burns/Explosion.....	1
Car Fire.....	162
Dumpster Fire.....	44
FIREA.....	1,646
FIREB.....	236
FIREC.....	275
FIREEI.....	1
Grass Fire.....	76
MUTAID.....	10
Still.....	593

HAZMAT	
Burn/Chem/Elec/Gas.....	246
CO/HazMat.....	71
CODET.....	271
Gas Leak.....	27
Haz2.....	282
Haz3.....	86
HazPkg.....	3
SuspArt.....	68
Traffic Incident.....	6

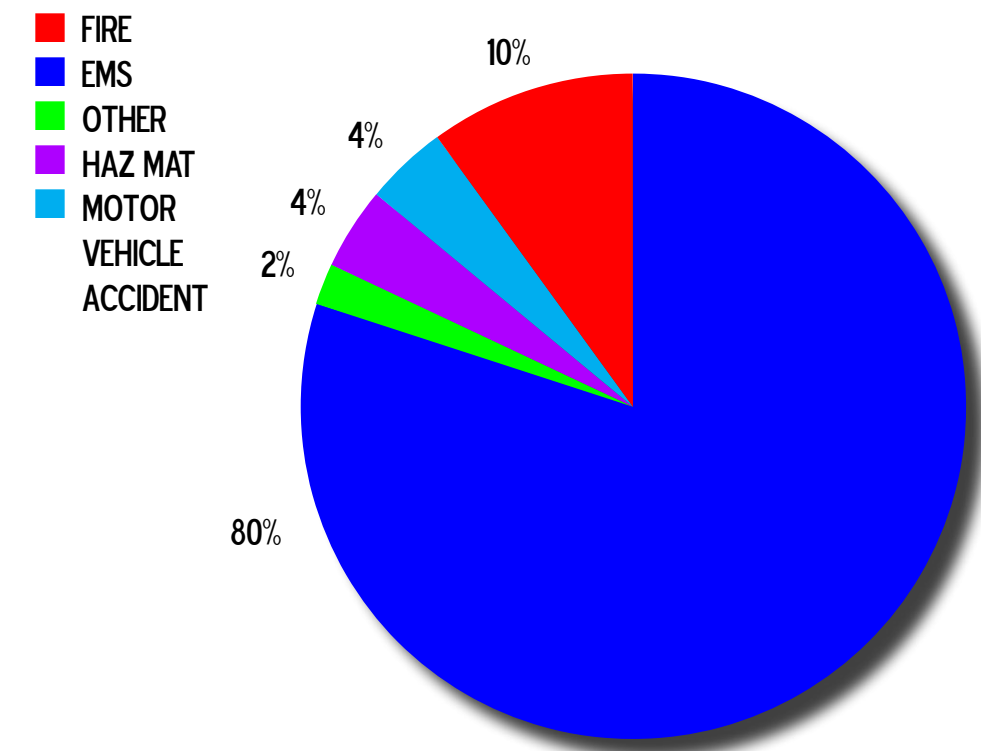
RS ALARM	
Electrocution/Lightning.....	2
Non-Vehicle Entrapments.....	9
Traffic Incident.....	177

OTHER	
Aircraft Emg 1.....	1
Aircraft Emg 2.....	6
Aircraft Emg 3.....	1
Airplane Crash.....	1
Bomb Threat.....	1
Falls.....	372
Party Trapped/Elevator.....	109
Remove Ammunition.....	84
Special Duty.....	498
Standby.....	71
Walk In.....	30
Wires.....	59

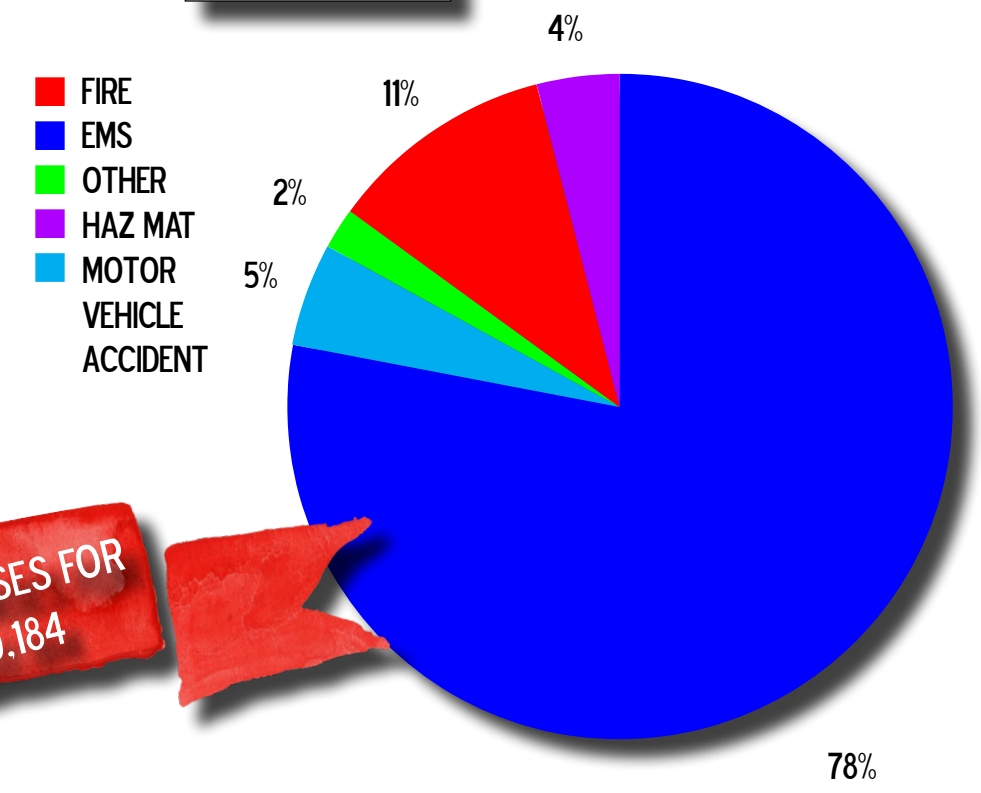
UNIT WORKLOAD AND RESPONSE VOLUME BY TYPE

These charts illustrate the breakdown of call types for the year. Emergency medical service incidents make up approximately 80% of our response volume when looking at call types. However, if we look at workload, EMS is closer to 78% of the workload, meaning how many hours are spent on each type of emergency incident. When residents run across a problem they don't inherently know how to solve or who else to call, they traditionally resort to calling the fire department. The call type "Other" are calls which include minor emergencies such as burst pipes, assisting an elderly person at home who has fallen, power lines down due to a storm, a child accidentally locked in a vehicle, etc.

CALL VOLUME BY TYPE



UNIT WORKLOAD



TOTAL RESPONSES FOR 2019 --> 60,184

THE HEALTH OF OUR FLEET

One of the cornerstones of our ability to provide fast and efficient service to the community is access to reliable vehicles. LF&R has struggled in this area of service delivery for many years but has recently seen substantial movement forward. Although there is still a need for replacement of an additional six vehicles, 2019 provided some much needed improvement to the overall health of the fleet.

FRONT LINE ENGINES AND TRUCKS

2018				2019			
Rig	In Service	Points	Grade	Rig	In Service	Points	Grade
E1	2017	10	A	E1	2020	5	A
E3	2017	10	A	E2	2020	5	A
E12	2017	11	A	E3	2020	5	A
T7	2017	11	A	E5	2020	5	A
T8	2017	11	A	E7	2020	5	A
E4	2015	16	A	E8	2020	5	A
E2	2015	16	A	E9	2020	5	A
T1	2011	27	D	E6	2019	11	A
E11	1999	34	F	T8	2017	12	A
E5	2006	39	F	T7	2017	13	A
E7	2006	39	F	E12	2017	14	A
E8	2006	39	F	E10	2017	14	A
E10	2006	40	F	E14	2017	14	A
E14	2006	40	F	E4	2015	19	B
E9	2006	41	F	E11	2014	22	C
E6	2006	42	F	T1	2011	30	D
E13	2003	43	F	E13	2006	40	F
T5	2002	47	F	E15	2006	42	F
				E16	2006	40	F
				T5	2002	50	F

Key:

<18 = A
18-21 = B
22-25 = C
26-30 = D
>31 = F

VEHICLE SCORE CARD

AGE	One point for each year based on in-service date.
MILES/HOURS	One point for each 10,000 miles or 250 hours of usage.
TYPE OF SERVICE	Points assigned as one to five depending on the type of service the vehicle performs. Note: Convert engine hours into miles (30 to 40 miles per engine hour).
RELIABILITY	One to five points based on the frequency that a vehicle is in the shop for repairs per month. Preventive maintenance work is not included.
MAINTENANCE AND REPAIR (M&R) COST	One to five points based on the total life M&R cost, not including accident repairs.
CONDITION	One to five points for body condition, rust, interior condition, anticipated repairs, and so on.
POINT RANGE	Less than 18, Excellent; 18 to 22, Good; 23 to 27, qualifies for replacement; and 28 and above means immediate replacement. <i>(Source: APWA Vehicle Replacement Guide)</i>

RESERVE MEDIC UNITS

Rig	In Service	Points	Grade
M21	2014	23	C
M24	2014	26	D
M211	2014	28	D
M212	2014	32	F
M214	2014	32	F

Key:

<18 = A
18-21 = B
22-25 = C
26-30 = D
>31 = F

GOAL:
ALL RESERVE APPARATUS/UNITS
ORANGE OR RED

GOAL:
ALL FRONT LINE APPARATUS/UNITS
GREEN OR YELLOW

FRONT LINE MEDIC UNITS

2018				2019			
Rig	In Service	Points	Grade	Rig	In Service	Points	Grade
M1	2018	7	A	M2	2019	13	A
M8	2018	10	A	M3	2018	13	A
M3	2018	10	A	M6	2019	13	A
M5	2018	12	A	M10	2018	14	A
M7	2016	19	B	M5	2018	15	A
M2	2014	22	C	M8	2018	15	A
M6	2016	24	C	M7	2016	22	C

RESERVE ENGINES AND TRUCKS

Rig	In Service	Points	Grade
E43	1996	40	F
E44	2006	41	F
E42	2006	45	F
E41	2006	47	F
T21	1996	58	F

POPULATION GROWTH VS CALLS FOR SERVICE

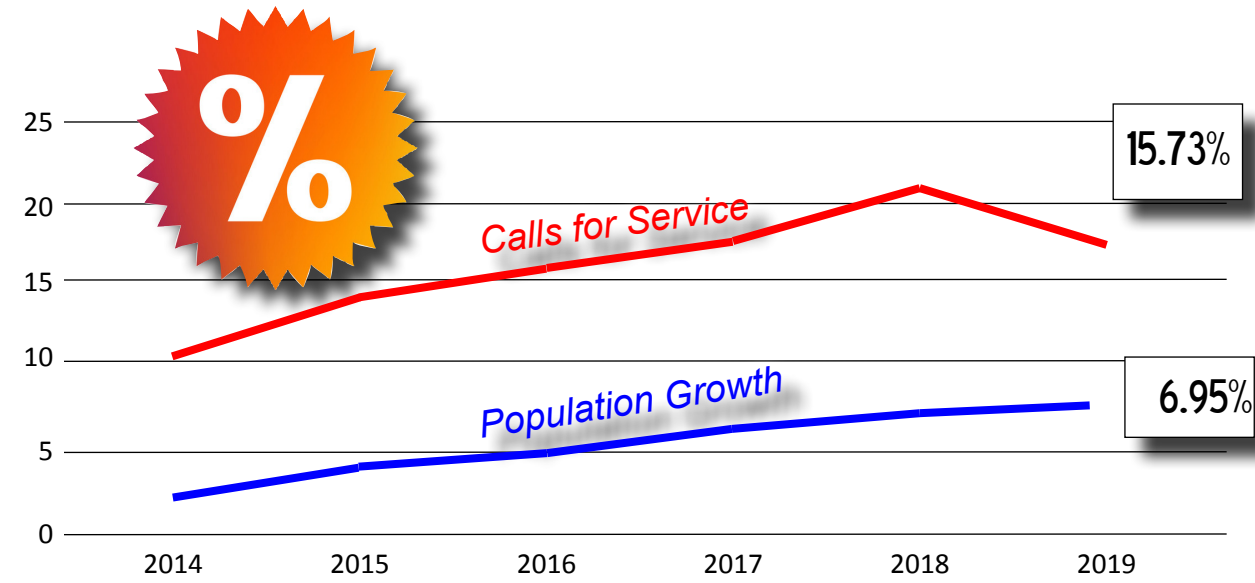


Photo Courtesy: Kelly Day Photo

One of the challenges for LF&R is maintaining service levels when demand for service grows at a rate three times that of the population. Several factors contribute to the increased demand. Baby boomers have reached the age where they require a higher proportion of our emergency medical services. Their needs range from serious medical issues to minor calls for assistance due to absence of local family support. Further demand is caused by an increased number of people using 911 for medical needs that could likely be provided through a standard visit to a primary care physician or urgent care, but calling 911 is perceived as faster and easier for the user. LF&R is working with local non-profit organizations, community coalitions, and local hospitals to implement strategies that divert low-risk medical calls for service to other care portals so that ambulances are available for more urgent, life threatening emergencies.

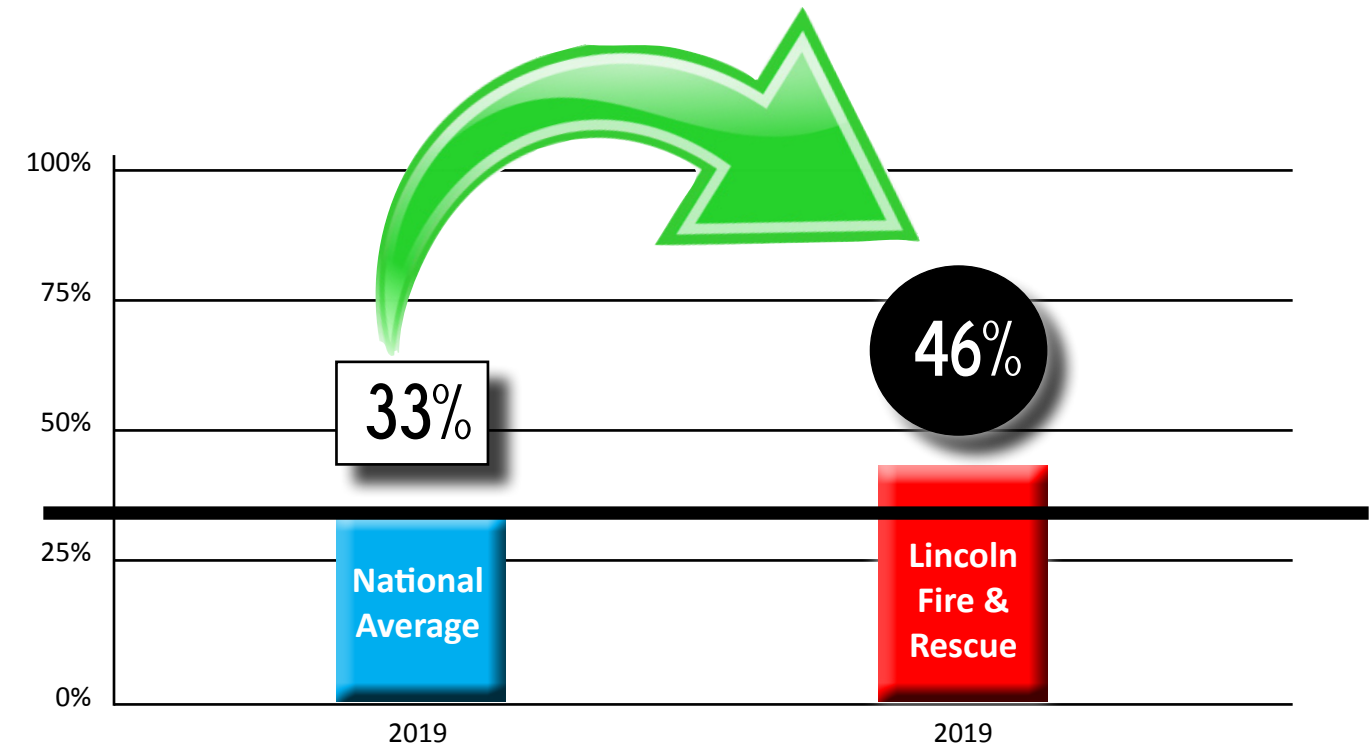
PRE-HOSPITAL CARDIAC SURVIVAL RATE



Lincoln Fire & Rescue has worked closely with our Medical Director, area hospitals, and the communications center to ensure we are providing the absolute best chance for survival from pre-hospital cardiac arrest. Absolute attention to performance, developing solid relationships, and continual improvement has resulted in arguably one of the best performing EMS systems in the country.

To ensure that LF&R is accurately measuring performance to allow comparable methodology, LF&R is a member of the CARES (Cardiac Arrest Registry to Enhance Survival) Registry. Each year, approximately 300,000 persons in the United States experience an out-of-hospital cardiac arrest

(OHCA) or sudden death; approximately 92% of persons who experience an OHCA die. Despite decades of research, median reported rates of survival to hospital discharge are poor (ROSC 7.8%) (Return of Spontaneous Circulation) and have remained virtually unchanged for the past 30 years. Without a reliable and uniform method of data collection, communities cannot measure the effectiveness of their response systems, nor can they assess the impact of interventions designed to improve OHCA survival. Participation in an OHCA registry enables communities to compare patient populations, interventions, and outcomes with the goal of identifying opportunities to improve quality of care and ascertain whether resuscitation is provided according to evidence based guidelines.



SIGNIFICANT INCIDENTS

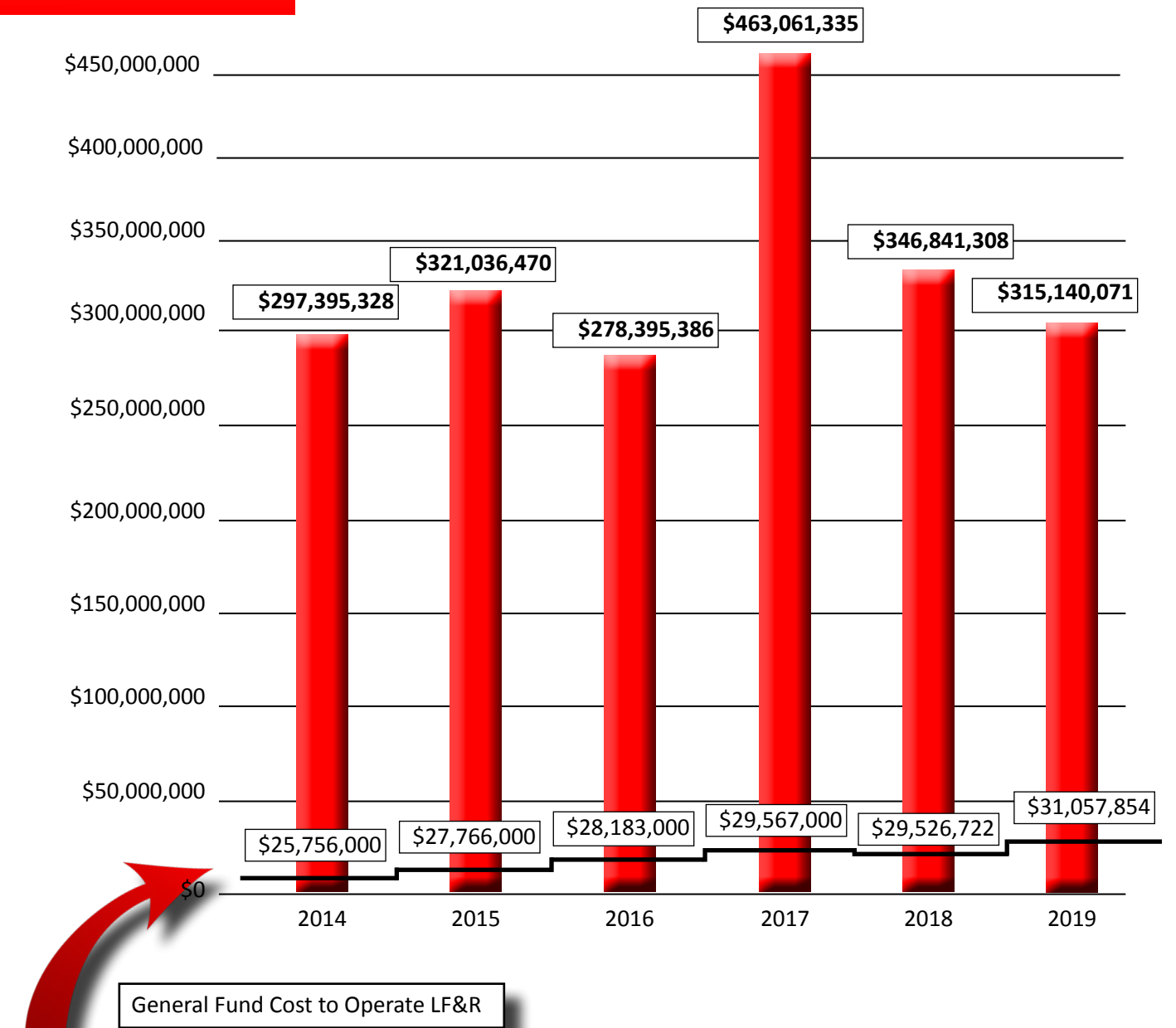
JANUARY:	FEBRUARY:	MARCH:
1/30/2019: Four residents displaced, and four pets killed in house fire	2/8/19: Victim rescued from apartment fire 2/23/2019: Fire at Lincoln Marriott Cornhusker Hotel- fire contained to one room on 4th floor	3/13/2019: Apartment fire in large complex contained to one apartment 3/13/2019- Major flooding in Nebraska with LFR part of the unified command structure
JUNE:	JULY:	AUGUST:
6/8/2019: Sysco Foods- Six semi-trucks caught fire in parking lot- 25-50k each to replace.	7/15/2019: Interior ceiling collapse with fatality	8/1/2019: Medic 10 in service 8/7/2019: Carbon Monoxide exposure in an apartment complex with 15 people transported to the hospital 8/9/2019: Battalion 2 in service. 8/30/2019: NETF1 members travel to Florida to assist with Hurricane Dorian
SEPTEMBER:	OCTOBER:	DECEMBER:
9/11/2019: Husker Auto Group- Semi carrying Hydrochloric Acid leaks	10/4/2019: 2-alarm 2-story retail/apartment building fire 10/7/2019: 2-alarm warehouse fire 10/26/2019: 2-alarm strip mall fire 10/31/19: Station #15 Opens	12/12/2019: Seven new fire engines arrive in Lincoln



PROPERTY VALUES SAVED FROM FIRE

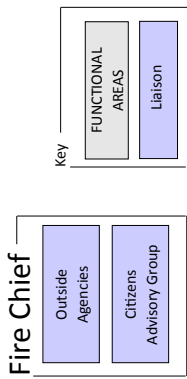
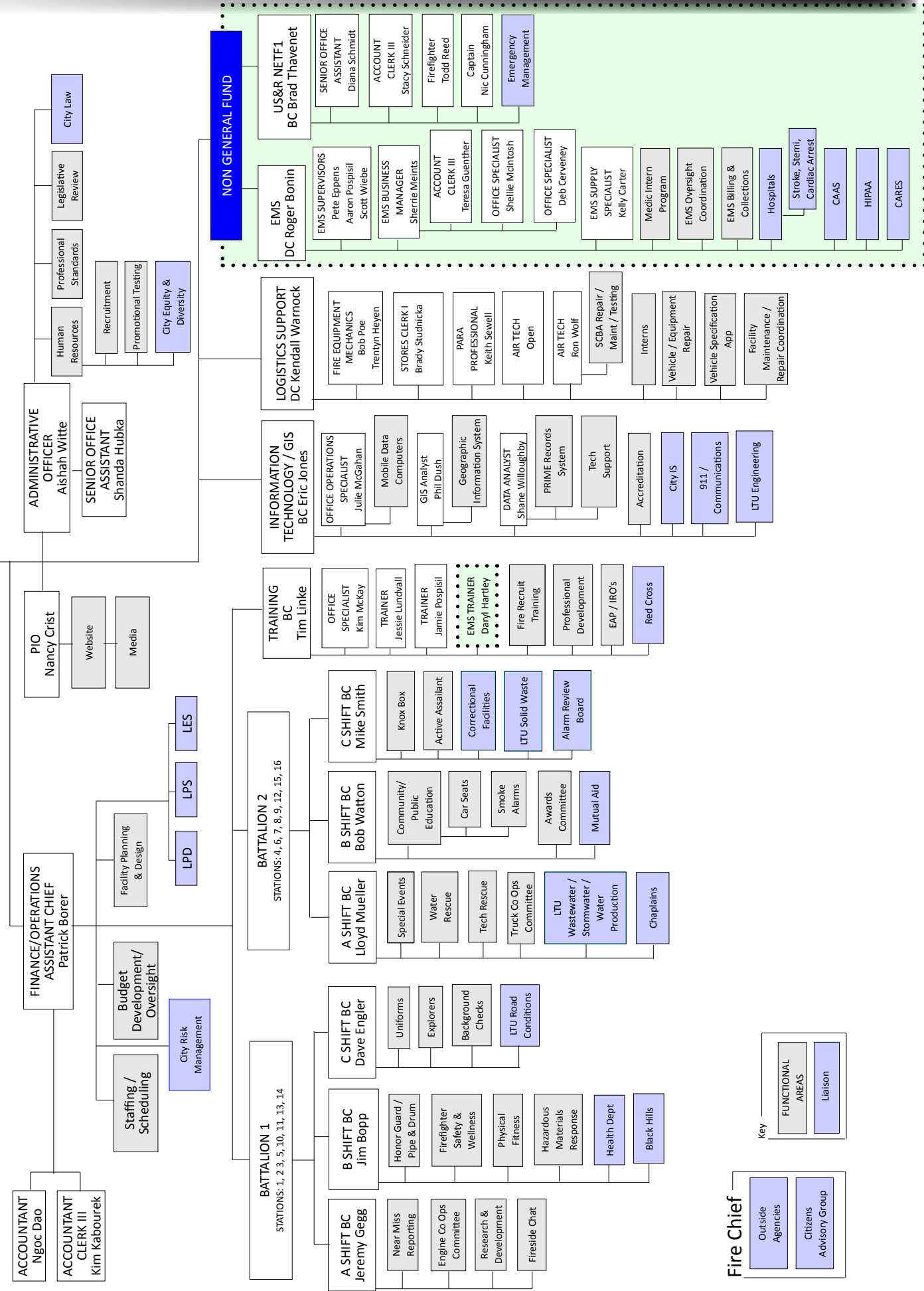


This graph illustrates the value of property saved from fire in relation to the cost to operate the fire department. As you can see, on an annual basis, LF&R saves property at a value 3 to 10 times the cost of operation. These values do not include extended economic impacts such as the value of a commercial occupancy opening for business the next day versus closing forever, or the impact to real estate prices if an adjacent structure burns and creates blight for a long period of time, etc.



LINCOLN FIRE & RESCUE

LINCOLN, NEBRASKA
JANUARY 2020



ACCREDITATION

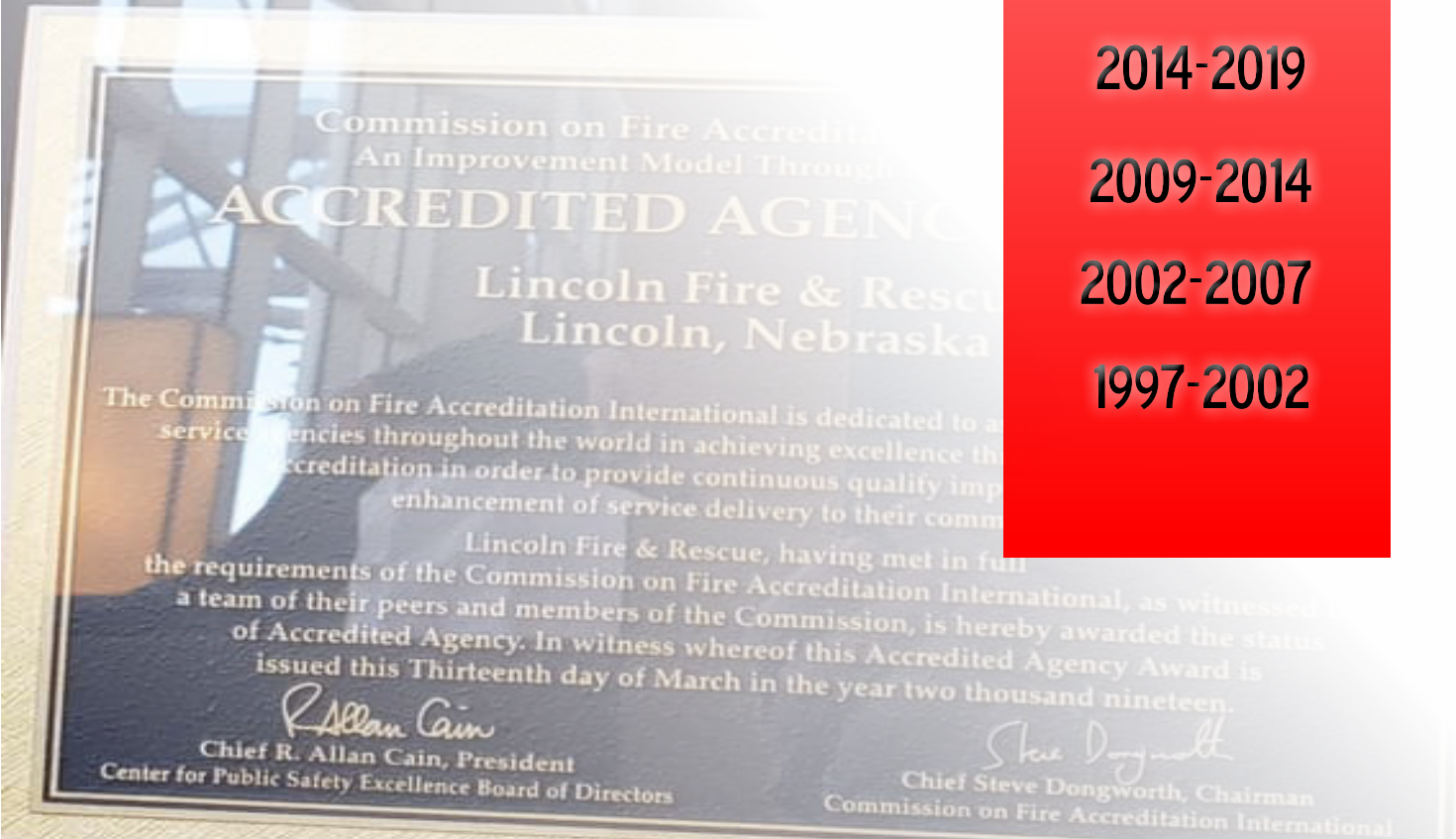
Lincoln Fire & Rescue is proud to be one of only 258 internationally accredited fire agencies through the Center for Public Safety Excellence (CPSE). Lincoln Fire & Rescue also has a distinction of being one of the longest continuously accredited agencies since the inception of fire agency accreditation in the early 1990's.

The CPSE's accreditation program requires fire agencies to compare their performance to industry best practices in order to:

- . Determine community risk and safety needs and develop community specific Standards of Cover.
- . Evaluate the performance of the department.
- . Establish a method for achieving continuous organizational improvement.

The accreditation model includes the evaluation of 10 major categories with performance indicators determined by representatives from various facets of government, private industry, military and academic fields. Peer assessors are used to verify agency performance on site every five years with final review and approval provided by a commission of subject matter experts. The basic tenants of the process are to ensure accountability and transparency to the community being served.

In March 2019, LF&R was re-accredited for the fourth time.



- 2014-2019
- 2009-2014
- 2002-2007
- 1997-2002

CITIZEN SATISFACTION

As a retired Trooper, I know the thankless job of a public servant. In 2003 I had a widow maker heart attack while driving in Lincoln. Thanks to your great care I am here now. Well, here we are again. My wife Tricia had a massive stroke Monday night. Would you please give my thanks to everyone at the 27th and Old Cheney station for their quick response. She had the aneurism repaired tonight and is resting with a long road to recover. I can't thank you enough.

- Jeff

Just wanted to take a moment to let you know how great of a job your team did during the CO evacuation at Pershing Elementary today. They had great communication with the staff and worked hard to keep the students safe, including getting them into the gym in a timely, yet safe, manner. As the students were walking by myself and the fire captain, there were a couple students who were nervous about what was going on. They did a great job reassuring the students that they were going to be ok. The communication amongst groups was fantastic. Let your team know they did a great job!!

- Kyle, LPS

I recently visited Lincoln for Thanksgiving Weekend At my granddaughter's house and attended the football game on Friday, after the game I became ill and needed the service from your Rescue squad. They took great care of me in transporting me to the hospital keeping me very comfortable. I want to thank the squad for their great service.

- Richard

Decided I wanted an easy dinner night so popped a DiGiorno's into the oven. 20 min later...burnt pizza and a gas oven that won't shut off and keeps getting hotter! Landlord won't answer, won't call back. Had to call fire dept, who showed up promptly and took care of the problem. Turns out the electric ignition is the problem. This wasn't a life threatening situation...but easily could have become one! Thank you Lincoln Fire Dept for going above and beyond!!

- Hippi Cat

I just wanted to reach out and say thank you to the crew that helped me yesterday when I cut off my finger. Everyone did an amazing job and really made me feel safe and comfortable. Thank you for all you do!

- Jewels



I just had 3 guys come to my apartment to check it out because my alarms were going off in an annoying way (fire and carbon monoxide alarms). They came, checked it, changed my batteries, and were super nice and efficient! I'm not sure who they were or what station, but I wanted to tell about it.

THANK YOU!!!!!!!!!!

Also, my dog didn't bark at them, so even he knew they were to help us-that is an amazing quality to put off to a dog!

- Katie



TRANSITIONS AND AWARDS UNIT PERFORMANCE AWARDS

FIREFIGHTER OF THE YEAR



Nate Caldwell
Firefighter

AWARD OF MERIT



Mike Tupe
Captain



Mark DeForge
Captain



Jason Klipfel
Firefighter

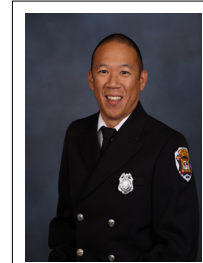
OUTSTANDING SERVICE AWARD



Shawn Durbin
FAO



Mark Majors
Captain



Thein Dang
Firefighter/Paramedic



Ashley Engler
Firefighter



Bart Brandenburg
FAO

FIRE EXPLORER POST #888



Back Row (Left to Right): Nicole Horn, Alex Meysenburg, Tristan Cleland, Lexi Gropp, Rachel Faulkner, Kyle McCown

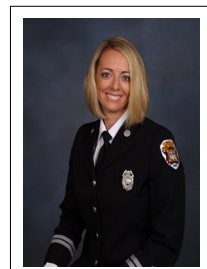
Front Row (Left to Right): Tanner Neemann, Brandon Eslick, Maddie Engler, Carson Poulosky

Not Pictured: Zion Roundtree

Nicole Horn and Rachel Faulkner are now paid members of the department!

TRANSITIONS AND AWARDS

OUTSTANDING SERVICE AWARDS



Jamie Pospisil
Captain



Scott Wiebe
Captain



Nate Caldwell
Firefighter



Dawn Campos
Firefighter



Mark DeForge
Firefighter



Greg Fisher
Firefighter



Alex Martin
Firefighter/Medic



Chad Nixon
Firefighter



Robert Simons
Firefighter



Matt Treasure
Firefighter

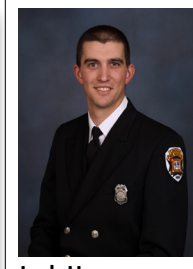
ENGINE 9. A



Greg Connolly
Captain



Jason Schmale
FAO



Josh Hesson
Firefighter/Medic



Photo Not Available

Eric Dayan
Firefighter/Medic

TRANSITIONS AND AWARDS

UNIT PERFORMANCE AWARD

ENGINE 9. C



Andy Evans
Captain



Brent Jones
Firefighter/Medic



Jonathan Reed
FAO



Dawn Campos
Firefighter

EMS1. C



Aaron Pospisil
Captain

ENGINE 2. C



Ryan Murphy
Captain



Cody A. Madsen
Firefighter

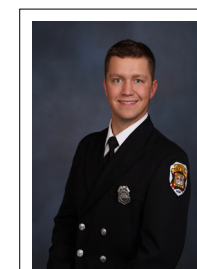


Tyler Barry
Firefighter



Mark DeForge
Firefighter

MEDIC 7. C



Eric Paulsen
Firefighter/Medic



Jeff Gann
Firefighter

MEDIC 2. C



Thien Dang
Firefighter/Medic



Brent Mehling
FAO

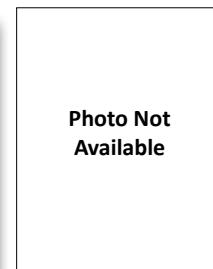


Photo Not Available

Jessica Stover
Firefighter/Medic

TRUCK 7. C



Dean Delany
Captain



Alan Hoback
FAO



Matt Richardson
Firefighter

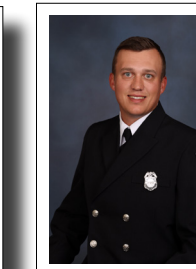
TRUCK 5. C



Jeff Draper
Captain



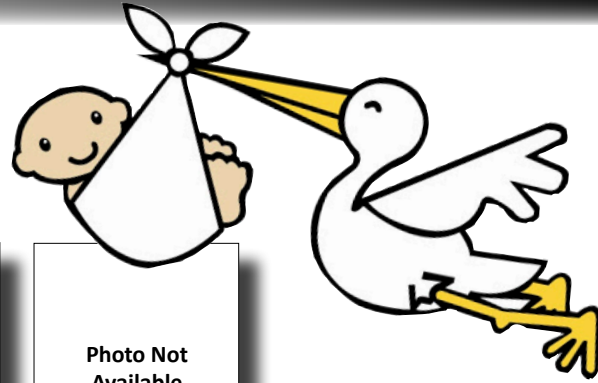
Miguel Chavez
FAO



Dylan Delany
Firefighter

TRANSITIONS AND AWARDS

STORK AWARD



ENGINE 13. C



Danny Scharff
Captain



Eric Augustin
FAO



James Yost
Firefighter



Tanner Smith
Firefighter/Medic

MEDIC8. C



Neil Thompson
Firefighter



Lucus Glesinger
Firefighter/Medic

The Stork Award is given to providers who have participated in the delivery of a newborn in the pre-hospital setting.

Mural in Fire Station #1 at 1801 Q Street. Paited by Lincoln High Art Club, 1978



TRANSITIONS AND AWARDS

PROMOTIONS



Lloyd Mueller
Battalion Chief



Mike Smith
Battalion Chief



Robert Watton
Battalion Chief



Jason Relford
Inspector



Nate Dills
Inspector



Tim Stohlmann
Captain



Jason Urkoski
Captain



Nancy Crist
Captain



Jeff Draper
Captain



Nic Cunningham
Captain



Mark DeForge
Captain



Jon Wright
FAO



Jamie Bray
FAO



Levi Holte
FAO



Ben Walkinshaw
FAO



Mark Rist
FAO



Parry Siebenhaler
FAO



Phil Lewiston
FAO

TRANSITIONS AND AWARDS

OUTSIDE AGENCY AWARDS

LINCOLN EAST ROTARY
FIREFIGHTER OF THE YEAR



Nate Caldwell
Firefighter

CAPITAL CITY FOOTPRINTERS
FIREFIGHTER OF THE YEAR



Mark Majors
Captain

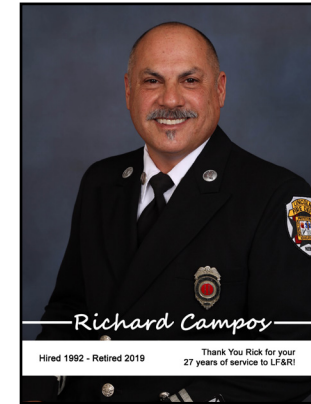
ELKS FIREFIGHTER OF THE YEAR



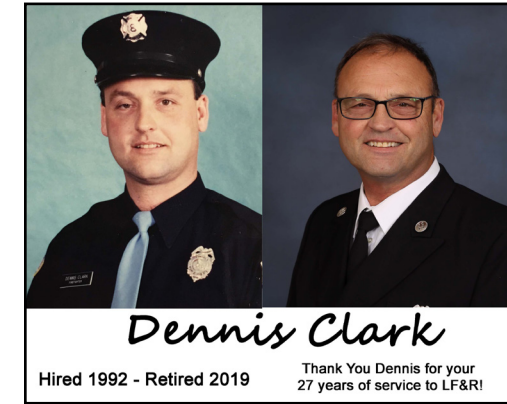
Aaron Pospisil
Captain/EMS Supervisor

TRANSITIONS AND AWARDS

RETIREMENT



Richard Campos
Hired 1992 - Retired 2019
Thank You Rick for your 27 years of service to LF&R!



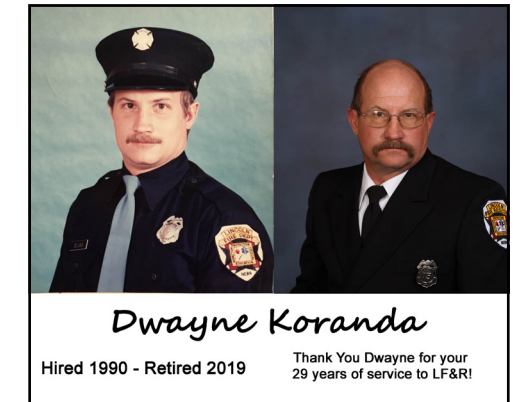
Dennis Clark
Hired 1992 - Retired 2019
Thank You Dennis for your 27 years of service to LF&R!



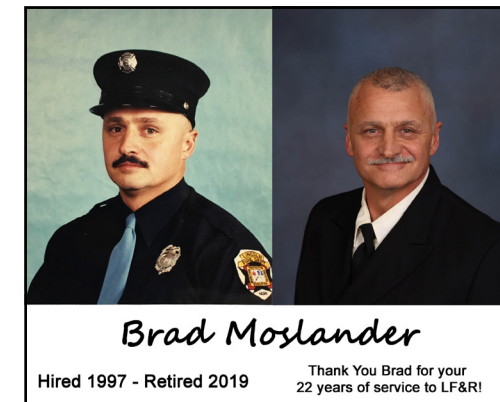
Dave Friedeman
Hired 1985 - Retired 2019
Thank You Dave for your 34 years of service to LF&R!



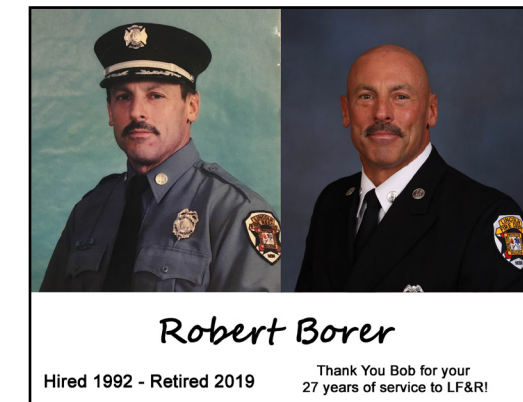
Tod Sehnert
Hired 1993 - Retired 2019
Thank You Tod for your 26 years of service to LF&R!



Dwayne Koranda
Hired 1990 - Retired 2019
Thank You Dwayne for your 29 years of service to LF&R!



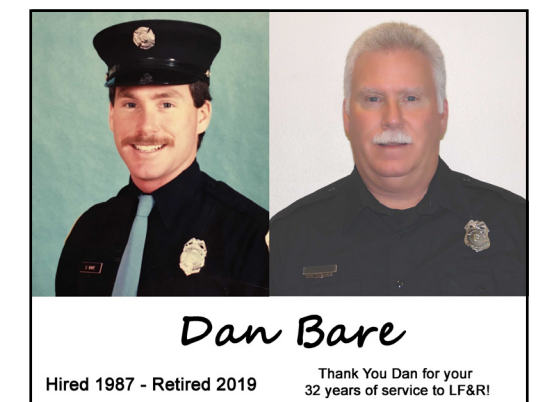
Brad Moslander
Hired 1997 - Retired 2019
Thank You Brad for your 22 years of service to LF&R!



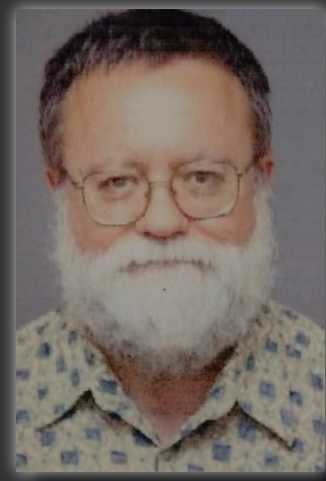
Robert Borer
Hired 1992 - Retired 2019
Thank You Bob for your 27 years of service to LF&R!



Troy Kash-Brown
Hired 1990 - Retired 2019
Thank You Troy for your 29 years of service to LF&R!



Dan Bare
Hired 1987 - Retired 2019
Thank You Dan for your 32 years of service to LF&R!



MICHAEL MCMURTRY
Chaplain
1943 - 2019



Photo Courtesy Kelly Day Photo LLC

Clarence Protsman
May 25, 1890

Joseph Thornburg
May 25, 1890

John Curran
June 26, 1906

Mansfield Rohrbaugh
August 7, 1915

Neil Sommer
October 2, 1920

Albert Mook
February 18, 1941

Kenneth McKay
March 30, 1964

Harley Grasmick
April 1, 1981

Robert Gardner
July 4, 1982

Willis Leyden
October 9, 1987

Rita Makovicka
February 22, 2001

Jack Bruns
June 3, 2001

Floyd Miller
August 8, 2002

Rick Cuba
March 13, 2003

Dave Luedtke
July 3, 2016

Matthew Vonderfecht
August 24, 2017



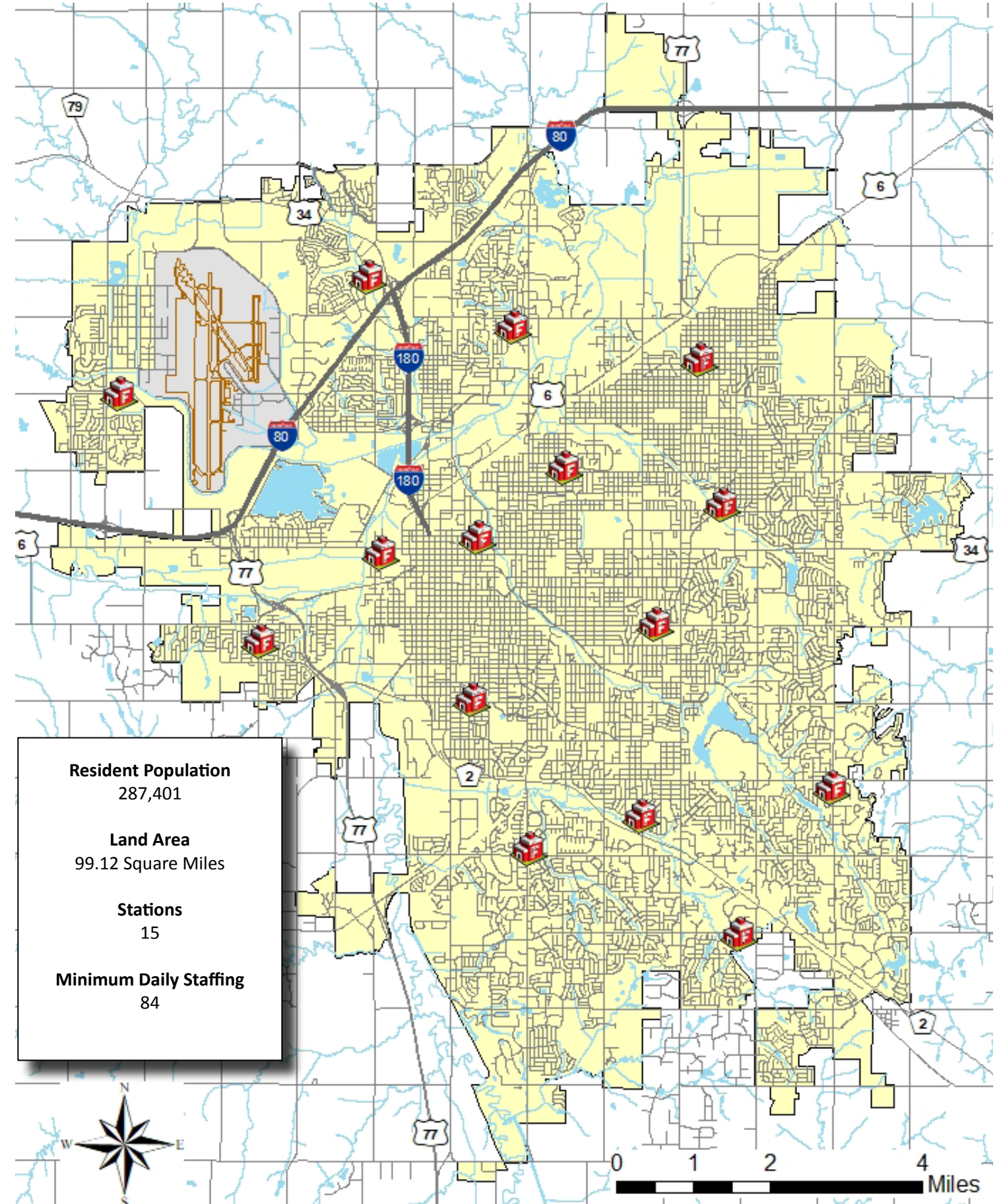
*"There is no greater love
than to lay down one's
life for one's friends"*

~ John 15:13

Photo Courtesy Kelly Day Photo LLC



JURISDICTION



MEASURING PERFORMANCE

Medium Risk FIRE SUPPRESSION - 90th Percentile Times - Baseline Performance		2015 - 2019	2019	2018	2017	2016	2015
Alarm Handling	Pick-up to Dispatch	0:01:55	0:01:21	0:01:19	0:01:16	0:01:46	0:02:26
Turnout Time	Turnout Time 1st Unit	0:01:48	0:02:23	0:01:47	0:01:47	0:01:46	0:01:32
Travel Time	Travel Time 1st Unit Distribution	0:05:58	0:06:33	0:04:03	0:06:17	0:03:47	0:04:53
	Travel Time ERF Concentration	0:10:12	0:09:25	0:09:50	0:10:02	0:13:24	0:07:25
Total Response Time	Total Response Time 1st Unit on Scene Distribution	0:08:02 n=78	0:08:28 n=19	0:07:41 n=22	0:07:50 n=17	0:07:04 n=8	0:06:29 n=12
	Total Response Time ERF Concentration	0:17:45 n=74	0:12:18 n=18	0:12:57 n=21	0:17:34 n=17	0:23:51 n=7	0:16:15 n=11

Fire B = Building in Peril | ERF = 10 Firefighters (ERF = Effective Response Force)

High Risk FIRE SUPPRESSION - 90th Percentile Times - Baseline Performance		2015 - 2019	2019	2018	2017	2016	2015
Alarm Handling	Pick-up to Dispatch	0:01:41	0:01:17	0:01:17	0:01:15	0:01:50	0:01:55
Turnout Time	Turnout Time 1st Unit	0:01:50	0:02:09	0:01:47	0:02:03	0:01:42	0:01:44
Travel Time	Travel Time 1st Unit Distribution	0:04:41	0:05:03	0:04:30	0:04:57	0:04:32	0:04:41
	Travel Time ERF Concentration	0:10:06	0:10:29	0:09:09	0:10:09	0:09:50	0:10:03
Total Response Time	Total Response Time 1st Unit on Scene Distribution	0:06:18 n=784	0:06:34 n=133	0:05:43 n=144	0:06:46 n=177	0:06:08 n=181	0:06:41 n=149
	Total Response Time ERF Concentration	0:12:56 n=775	0:12:58 n=130	0:11:53 n=144	0:12:11 n=173	0:13:07 n=179	0:13:38 n=1439

Fire C or Fire 1 | Fire C - Confirmed Fire | Fire I = Confirmed Fire with Injuries | ERF = 17 Firefighters (ERF = Effective Response Force)

MEASURING PERFORMANCE

In 2019 LFR did not respond to enough fires in "Special Risk" structures to have statistically significant data.

Special Risk FIRE SUPPRESSION - 90th Percentile Times - Baseline Performance		2014 - 2018	2018	2017	2016	2015	2014
Alarm Handling	Pick-up to Dispatch	0:01:58	0:01:07	0:01:54	0:01:24	0:01:47	--
Turnout Time	Turnout Time 1st Unit	0:01:03	0:00:45	0:00:58	0:00:58	0:00:02	--
Travel Time	Travel Time 1st Unit Distribution	0:02:47	0:03:11	0:02:47	0:02:16	0:02:08	--
	Travel Time ERF Concentration	0:05:12	0:05:34	0:05:53	0:03:01	0:02:10	--
Total Response Time	Total Response Time 1st Unit on Scene Distribution	0:03:37	n=1	n=2	n=1	n=1	n=0
	Total Response Time ERF Concentration	0:07:27	n=1	n=2	n=1	n=1	n=0

Fire is a LARGE Commercial | Industrial/Industrial/High Rise | ERF = 29 Firefighters (ERF = Effective Response Force)

Medium Risk EMS - 90th Percentile Times - Baseline Performance		2015 - 2019	2019	2018	2017	2016	2015
Alarm Handling	Pick-up to Dispatch	0:01:39	0:01:19	0:01:21	0:01:16	0:01:49	0:01:51
Turnout Time	Turnout Time 1st Unit	0:01:44	0:01:52	0:01:48	0:01:48	0:01:36	0:01:31
Travel Time	Travel Time (1st Unit) Distribution	0:05:41	0:05:49	0:05:44	0:05:46	0:05:38	0:05:26
	Travel Time (ERF) Concentration	0:09:45	0:09:40	0:09:40	0:09:50	0:10:02	0:09:35
Total Response Time	Total Response Time 1st Unit on Scene Distribution	0:08:15 n=40839	0:08:23 n=8225	0:08:16 n=8314	0:08:18 n=7991	0:08:12 n=8243	0:08:05 n=8066
	Total Response Time ERF Concentration	0:12:35 n=40776	0:12:35 n=8209	0:12:31 n=8301	0:12:37 n=7981	0:12:55 n=8235	0:12:18 n=8050

Bravo & Charlie Medical Call Types (One or Both Responding Units Code 3) | ERF = 5 Firefighters (ERF = Effective Response Force)

MEASURING PERFORMANCE

High Risk EMS - 90th Percentile Times - Baseline Performance		2015 - 2019	2019	2018	2017	2016	2015
Alarm Handling	Pick-up to Dispatch	0:01:34	0:01:17	0:01:17	0:01:14	0:01:44	0:01:46
Turnout Time	Turnout Time 1st Unit	0:01:40	0:01:47	0:01:43	0:01:44	0:01:31	0:01:28
Travel Time	Travel Time (1st Unit) Distribution	0:05:08	0:05:15	0:05:11	0:05:11	0:05:03	0:05:00
	Travel Time (ERF) Concentration	0:08:08	0:08:05	0:08:09	0:08:12	0:08:16	0:07:56
Total Response Time	Total Response Time 1st Unit on Scene Distribution	0:07:39 n=27234	0:07:48 n=5730	0:07:41 n=5515	0:07:38 n=5487	0:07:37 n=5297	0:07:25 n=5205
	Total Response Time ERF Concentration	0:10:47 n=27205	0:10:49 n=5726	0:10:50 n=5508	0:10:55 n=5484	0:10:52 n=5288	0:10:25 n=5199

Delta & Echo Medical Call Types (Both Units Code 3) | ERF = 5 Firefighters (ERF = Effective Response Force)

Special Risk EMS - 90th Percentile Times - Baseline Performance		2015 - 2019	2019	2018	2017	2016	2015
Alarm Handling	Pick-up to Dispatch	0:01:35	0:01:15	0:01:15	0:01:13	0:01:41	0:01:49
Turnout Time	Turnout Time 1st Unit	0:01:31	0:01:42	0:01:32	0:01:36	0:01:16	0:01:18
Travel Time	Travel Time (1st Unit) Distribution	0:04:50	0:04:49	0:04:44	0:04:45	0:05:06	0:04:51
	Travel Time (ERF) Concentration	0:10:12	0:11:06	0:09:35	0:10:33	0:10:22	0:09:41
Total Response Time	Total Response Time 1st Unit on Scene Distribution	0:07:14 n=1619	0:07:08 n=350	0:07:14 n=367	0:07:02 n=340	0:07:28 n=302	0:07:08 n=260
	Total Response Time ERF Concentration	0:13:40 n=1619	0:14:47 n=350	0:12:35 n=367	0:13:40 n=340	0:13:08 n=302	0:13:29 n=260

Calls Where Cardiopulmonary Arrest Has Occurred or is Imminent (All Units Code 3) | ERF = 5 Firefighters (ERF = Effective Response Force)

MEASURING PERFORMANCE

Moderate Risk HAZMAT - 90th Percentile Times - Baseline Performance		2015 - 2019	2019	2018	2017	2016	2015
Alarm Handling	Pick-up to Dispatch	0:01:48	0:01:23	0:01:26	0:01:19	0:02:04	0:02:11
Turnout Time	Turnout Time 1st Unit	0:02:00	0:02:01	0:02:08	0:01:59	0:01:46	0:01:48
Travel Time	Travel Time (1st Unit) Distribution	0:05:56	0:06:22	0:05:49	0:05:51	0:05:54	0:05:05
	Travel Time (ERF) Concentration	0:14:14	0:13:09	0:13:20	0:14:43	0:14:33	0:13:32
Total Response Time	Total Response Time 1st Unit on Scene Distribution	0:08:50 n=666	0:09:08 n=97	0:08:56 n=141	0:08:49 n=209	0:08:39 n=138	0:08:10 n=81
	Total Response Time ERF Concentration	0:19:06 n=644	0:16:39 n=93	0:19:01 n=136	0:20:06 n=205	0:18:30 n=130	0:17:38 n=80

HazMat Level 2 | ERF = 12 Firefighters (6 HazMat Team Members) (ERF = Effective Response Force)

High Risk HAZMAT - 90th Percentile Times - Baseline Performance		2015 - 2019	2019	2018	2017	2016	2015
Alarm Handling	Pick-up to Dispatch	0:02:06	0:02:29	0:01:38	0:01:19	0:03:01	0:02:06
Turnout Time	Turnout Time	0:01:54	0:01:47	0:01:47	0:01:47	0:01:31	0:01:32
Travel Time	Travel Time (1st Unit) Distribution	0:04:06	0:03:53	0:03:44	0:03:39	0:03:59	0:03:42
	Travel Time (ERF) Concentration	0:10:09	0:12:24	0:08:57	0:08:10	0:08:37	0:08:32
Total Response Time	Total Response Time 1st Unit on Scene Distribution	0:07:21 n=31	0:06:46 n=5	0:06:51 n=6	0:06:40 n=5	0:07:50 n=5	0:06:30 n=10
	Total Response Time ERF Concentration	0:14:46 n=32	0:15:30 n=5	0:11:31 n=6	0:16:28 n=5	0:12:59 n=6	0:11:22 n=10

HazMat Level 2 (HazMat w Injuries) | ERF = 14 Firefighters (6 HazMat) (ERF = Effective Response Force)

MEASURING PERFORMANCE

Medium Risk TECHNICAL RESCUE - 90th Percentile Times - Baseline Performance		2015 -	2019	2018	2017	2016	2015
Alarm Handling	Pick-up to Dispatch	0:01:37	0:01:16	0:01:27	0:01:16	0:01:46	0:01:49
Turnout Time	Turnout Time 1st Unit	0:01:44	0:01:46	0:01:52	0:01:45	0:01:30	0:01:23
Travel Time	Travel Time (1st Unit) Distribution	0:04:45	0:04:48	0:05:03	0:04:42	0:04:31	0:04:03
	Travel Time (ERF) Concentration	0:07:15	0:07:45	0:07:28	0:07:14	0:06:33	0:06:30
Total Response Time	Total Response Time 1st Unit on Scene Distribution	0:07:21 n=1186	0:07:27 n=234	0:07:43 n=261	0:07:17 n=266	0:07:13 n=200	0:06:30 n=225
	Total Response Time ERF Concentration	0:09:52 n=1185	0:09:34 n=233	0:10:24 n=261	0:09:57 n=266	0:09:22 n=200	0:09:13 n=225

Charlie, Delta & Echo Motor Vehicle Accidents Not Requiring Extrication Equipment | ERF = 5 Firefighters (ERF = Effective Response Force)

High Risk TECHNICAL RESCUE - 90th Percentile Times - Baseline Performance		2015 -	2019	2018	2017	2016	2015
Alarm Handling	Pick-up to Dispatch	0:01:49	0:02:29	0:01:18	0:01:25	0:01:55	0:01:52
Turnout Time	Turnout Time	0:01:46	0:01:52	0:01:48	0:01:45	0:01:28	0:01:08
Travel Time	Travel Time (1st Unit) Distribution	0:04:34	0:03:52	0:04:34	0:05:53	0:03:33	0:04:57
	Travel Time (ERF) Concentration	0:10:11	0:10:26	0:09:26	0:09:08	0:08:25	0:13:57
Total Response Time	Total Response Time 1st Unit on Scene Distribution	0:07:13 n=86	0:06:55 n=25	0:07:00 n=27	0:09:10 n=15	0:06:48 n=8	0:08:18 n=11
	Total Response Time ERF Concentration	0:17:00 n=85	0:16:21 n=25	0:12:44 n=27	0:11:47 n=14	0:14:24 n=8	0:19:36 n=11

Rescue Incidents Which Are MUA's Which Require the use of Technical Rescue Equipment | ERF = 18 Firefighters (ERF = Effective Response Force)

MEASURING PERFORMANCE

Special Risk TECHNICAL RESCUE - 90th Percentile Times - Baseline Performance		2015 -	2019	2018	2017	2016	2015
Alarm Handling	Pick-up to Dispatch	0:01:42	0:01:26	0:01:15	0:01:24	0:02:36	0:01:52
Turnout Time	Turnout Time 1st Unit	0:01:37	0:01:42	0:01:34	0:02:05	0:01:37	0:01:31
Travel Time	Travel Time (1st Unit) Distribution	0:04:51	0:04:54	0:05:03	0:05:07	0:03:36	0:04:31
	Travel Time (ERF) Concentration	0:10:57	0:06:45	0:13:47	0:09:48	0:09:54	0:11:17
Total Response Time	Total Response Time 1st Unit on Scene Distribution	0:08:43 n=31	0:07:48 n=5	0:07:37 n=8	0:09:08 n=6	0:08:54 n=6	0:06:59 n=6
	Total Response Time ERF Concentration	0:16:04 n=30	0:10:28 n=5	0:18:22 n=8	0:14:07 n=5	0:18:19 n=6	0:18:56 n=6

All Specialized Technical Rescue Incidents Except MVA's, such as: Confined Space, High/Low Rescue, H2O Surface & Sub-surface, Trench, Agriculture, Industrial, etc. | ERF = 20 Firefighters (ERF = Effective Response Force)

