

City Council Introduction:

BILL NUMBER: 16R-154

Public Hearing:

Date Factsheet Prepared:

FACTSHEET

Instructions: If a question does not apply, just put "NA". Please try to keep it to **ONE** page only. Submit **one original**, with your Request Form, to City Clerk.

TITLE: Integrated Interactive Voice Response System, RFP No. 16-102

BOARD/COMMITTEE:

APPLICANT: Purchasing, City of Lincoln

RECOMMENDATION:

STAFF RECOMMENDATION:

OTHER DEPARTMENTS AFFECTED:

SPONSOR: Bob Walla

OPPONENTS:

REASON FOR LEGISLATION

Resolution to provide an Integrated Interactive Voice Response System, RFP No. 16-102, for the City of Lincoln - Building & Safety Department. The term of the contract is for four (4) years beginning upon execution of this Resolution with the option to renew for one (1) additional one (1) year term. This product/service is being provided by Selectron Technologies, Inc. The pricing for the first year includes set up fees, maintenance fees and hosting - \$100,750.00; year 2 maintenance and hosting - \$50,420.00; year 3 maintenance and hosting - \$51,229.00; and year 4 maintenance and hosting - \$32,077.00 for a total of \$234,476.00 for the term of this contract with an option to renew for an additional one (1) year term for \$52,969.00.

City Clerk, please return one signed copy of both signature pages back to Deb in Purchasing.

DISCUSSION / FINDINGS OF FACT:

POLICY OR PROGRAM CHANGE: Yes No

OPERATIONAL IMPACT ASSESSMENT:

COST OF TOTAL PROJECT: \$234,476.00 for four year term

RELATED ANNUAL OPERATING COSTS:

SOURCE OF FUNDS:

CITY: \$234,476.00 for four year term

NON CITY:

FACTSHEET PREPARED BY: Debbie Winkler

DATE: July 12, 2016

REVIEWED BY: Bob Walla

DATE: July 12, 2016