

2010 *annual report*



Table of Contents

1	Message from the Mayor
2	Message from the Fire Chief
3	Organizational Overview
4	Department Values
5	Accreditation
6	LFR Response Time Performance
8	Training & Member Services
10	Emergency Services Division
25	Administration Division
30	Maintenance Division
31	Urban Search & Rescue, NETF1

Cover Page:

*Background Photo: ABC Book Store Fire
December 12, 2010*

Photographer: Emergency Management

Foreground Photo: 2010 Recruit Class

Photographer: Eddie Mueller

Dear Citizens of Lincoln,

The dedicated professionals of Lincoln Fire & Rescue (LFR) work every day to protect the residents of Lincoln. This annual report provides an overview of their life-saving efforts.

In 2010, the men and women of LFR responded to 2,092 fire alarms and successfully extinguished 511 fires. They also responded to 14,999 calls for emergency medical service.

In addition to these emergencies, LFR is home to Nebraska Task Force 1, a highly training Urban Search & Rescue team that responds to national emergencies. Lincoln firefighters have helped fellow Americans in New Orleans after Hurricane Katrina, in New York after the September 11th terrorist attacks and in many other locations in times of natural and man-made disasters.

LFR helps protect our health and our environment by responding to hazard material incidents. The Department also provides fire prevention and safety education to people of all ages.

As you review the accomplishments of our firefighters and paramedics, I am sure you will share my pride in the outstanding service they provide to our community.

Sincerely,

Chris Beutler
Mayor of Lincoln



*Joy can be real only if people look upon their life as a service,
and have a definite object in life outside themselves
and their personal happiness.*

Leo Tolstoy



On behalf of the members of Lincoln Fire & Rescue it is my honor to humbly present for review the 2010 Annual Report.

2010 has been another productive year in providing all risk/all hazard response to this great community. We were able to continue providing a high level of service while facilitating targeted goals. Listed below are a few of those accomplishments:

- Established an EMS 1 supervisor. This position has made a huge positive impact in working with emergency room personnel and supervisors, field operations, medical inventory, nursing home communications, etc.
 - Paid off Enterprise Fund Loan for the ambulance service in July 2010
 - Acquired several grants including: SAFER, AFG, and FMCS totaling almost \$1 million.
- Redefine and improve Inspection Program, focus on quality improvement and public education relationships with businesses. To include planning with other agencies as 911, Building & Safety, etc.
 - The GIS position has made a huge impact on information available for pre-plans on MDT's, station location, data on all calls, inspections program, future planning response zones, and linking information with other city agencies.
 - Complete Annual Compliance Report and update the Standard of Coverage to maintain department accreditation certification.

Although Lincoln Fire and Rescue is still leaning progressively forward in our commitment to service in this community, we are still facing several challenges. Some of these challenges are found in the financial hurdles that most organizations find themselves in today as well as striving to provide consistent service to a larger population and larger geographical area.

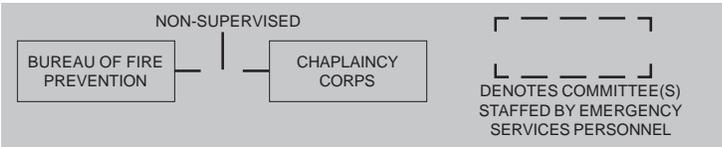
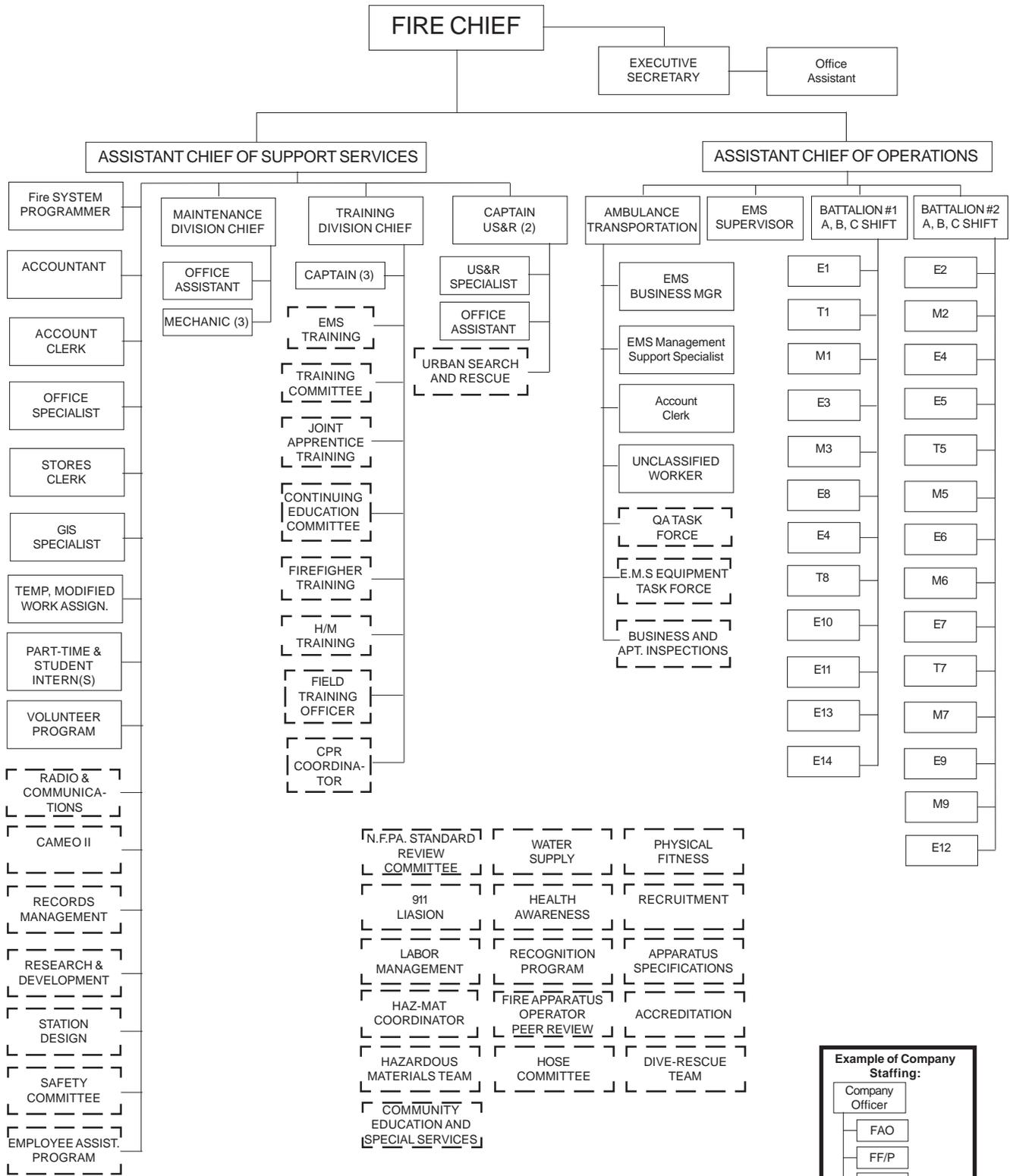
While these challenges are the reality of our contemporary circumstances, I can speak heartily and enthusiastically on behalf of all the members of Lincoln Fire & Rescue; "It is a privilege and pleasure to be of service to this community."

Niles R. Ford, PhD
Fire Chief

Our Mission...

"Lincoln Fire & Rescue, as members of the community, is a diverse organization of dedicated professionals committed to the ongoing delivery of the highest level of life safety and public services to the citizens, visitors, and surrounding communities we serve."

Organizational Overview



Department Values

We value ***honesty*** in our approach to one another and the community and will demonstrate ***integrity*** in the performance of our duties.

We value ***commitment*** towards always doing what is in the best interest of our citizens and ***dedicating*** ourselves to providing the highest level of customer service possible.

We value ***teamwork*** in our approach towards remaining safe and restoring balance in the lives of others; thereby presenting ourselves as industry ***professionals***.

Through empathy and ***compassion*** we will serve all people equally and without prejudice making every responsible attempt towards reaching their level of expectation.



On August 25th, 1997 the Commission of Fire Accreditation International (CFAI) granted accredited agency status to five fire departments. Representatives from Lincoln, Nebraska; Tempe, Arizona; Greensboro, North Carolina; Naperville, Illinois, and Los Alamos, New Mexico received the awards at the International Association of Fire Chiefs annual conference in Dallas, Texas. Then Lincoln Fire Department Fire Chief Mike Merwick accepted the tribute on behalf of Lincoln citizens and all fire department personnel whom he credited with making accreditation a reality. Chief Merwick stated "It is a honor to be one of the first fire departments in the world to achieve this status."

As the accreditation process has evolved over the years, the process has grown even more extensive with a large part of the process focusing on community risk assessment and efficient deployment of resources. The change of focus reflects the change in the fire service from the traditional role of fire response, to an all-hazards focus. The new process also reflects focus on community expectations both in terms of response and fiscal efficiency and responsibility.

The most recent accreditation award occurred in 2009 under now Fire Chief Niles Ford. The department underwent an exhaustive evaluation by a third party peer assessment team. The team found the self assessment completed by the department as well as the Standards of Response Coverage document to be credible. During this

process the assessment team made specific and strategic recommendations to improve department facilities, procedures and processes. Lincoln Fire & Rescue has accepted these recommendations and has either accomplished the recommendations or placed them in the Capital Improvement Plan. This third party process is invaluable to the department providing a true and unbiased critical assessment of the organization.

In 2011 per CPSE, Lincoln Fire & Rescue submitted an Annual Compliance Report delineating continued compliance with the core competencies as defined by CPSE. In addition, LFR was able to show that program and processes identified during the site assessment have been accepted.

Currently, Lincoln Fire & Rescue remains focused on maintaining the department accreditation status. The department recognizes the fact that being an accredited agency is a process that is ongoing. The process enables the department to identify strengths and weaknesses and encourages ongoing review of the delivery of services to the community. Lincoln Fire & Rescue utilizes the process to assist in the development of planning for acute and long term organizational improvement and ultimately the delivery of the best service attainable to its customers, the citizens of Lincoln.

Lincoln Fire & Rescue remains one of the only 142 accredited fire departments worldwide. This is a tremendous accomplishment for the organization and a compliment to the community.



LFR Response Time Performance

As an Internationally Accredited Agency, Lincoln Fire & Rescue aligned with the Commission on Fire Accreditation International's (CFAI) response time measurement methodology. LFR utilizes "fractile" reporting to analyze all response performance indicators. Fractile reporting measures each element of the response cascade against established benchmarks and baselines.

A benchmark is a standard from which something can be judged. Response time benchmarks are industry "best practices" that an agency can strive to meet. The benchmark response time goals for LFR apparatus are compliant with National Fire Protection Association 1710 standards.

A baseline is a database from which something can be judged. Apparatus response time baselines should be no less than 70% of the associated benchmark. A response time baseline is viewed as the minimally acceptable response time for LFR apparatus and is consistent with accreditation standards.

Medic Unit response time standards are based on Lincoln Municipal Code 7.08.050.

LFR assessment of apparatus response time measurement encompasses three time intervals. The response time intervals are call processing time, turnout time and apparatus travel time. Each time interval is analyzed separately and then combined to create a "Total Response Time Measurement." By analyzing each element of the response time cascade individually and then combining the elements to establish a total response time measurement, LFR easily identifies problematic response time components.

Call Processing Time - "Call Processing" time starts when a 911 call is answered and ends when the apparatus is dispatched to the incident.

Travel Time - "Travel Time" starts when the apparatus or medic unit is en route to the incident and ends when the apparatus arrives at the scene.

Turnout Time - "Turnout Time" starts when firefighters are alerted in the stations and ends when the firefighters board the apparatus and are en route to the incident. During this time frame, a firefighter must acknowledge the call, dress in appropriate protective gear, board the apparatus and fasten their seat belt for departure.

**Call Processing Time
+ Turnout Time
+ Travel Time
= Total Response Time**

Fire Suppression Incidents

"First Due"

Total Response Time Performance
Compliance Goal 90%

Total Response Time Performance	Benchmark 6 Min, 20 Sec	Baseline 7 Min, 20 Sec
2010	90.99%	94.42%
3 Year	93.11%	96.84%

"Initial Attack Force"
Total Response Time Performance
Compliance Goal 90%

Total Response Time Performance	Benchmark 7 Min, 20 Sec	Baseline 8 Min, 20 Sec
2010	87.04%	92.13%
3 Year	87.80%	94.77%

"Effective Response Force"
Total Response Time Performance
Compliance Goal 90%

Total Response Time Performance	Benchmark 10 Min, 20 Sec	Baseline 12 Min, 20 Sec
2010	90.63%	93.75%
3 Year	88.14%	93.22%

Medical Incidents

"First Due"

Total Response Time Performance
Compliance Goal 90%

Total Response Time Performance	Benchmark 6 Min, 0 Sec "Delta"	Baseline 7 Min, 0 Sec "Delta"
2010	88.32%	95.44%
3 Year	88.05%	94.91%

"First Due"

Total Response Time Performance
Compliance Goal 90%

Total Response Time Performance	Benchmark 6 Min, 0 Sec "Echo"	Baseline 7 Min, 0 Sec "Echo"
2010	91.29%	96.86%
3 Year	91.52%	95.76%

"Medic Unit"
Total Response Time Performance
Compliance Goal 90%

Response Time Performance	LMO Ordinance Compliance 8 Min
2010	92.90%
3 Year	91.19%

LMO = Lincoln Municipal Ordinance

Technical Rescue Incidents

"First Due"

Total Response Time Performance
Compliance Goal 90%

Total Response Time Performance	Benchmark 6 Min, 20 Sec	Baseline 7 Min, 20 Sec
2010	90.14%	96.24%
3 Year	90.59%	96.53%

"Effective Response Force"
Total Response Time Performance
Compliance Goal 90%

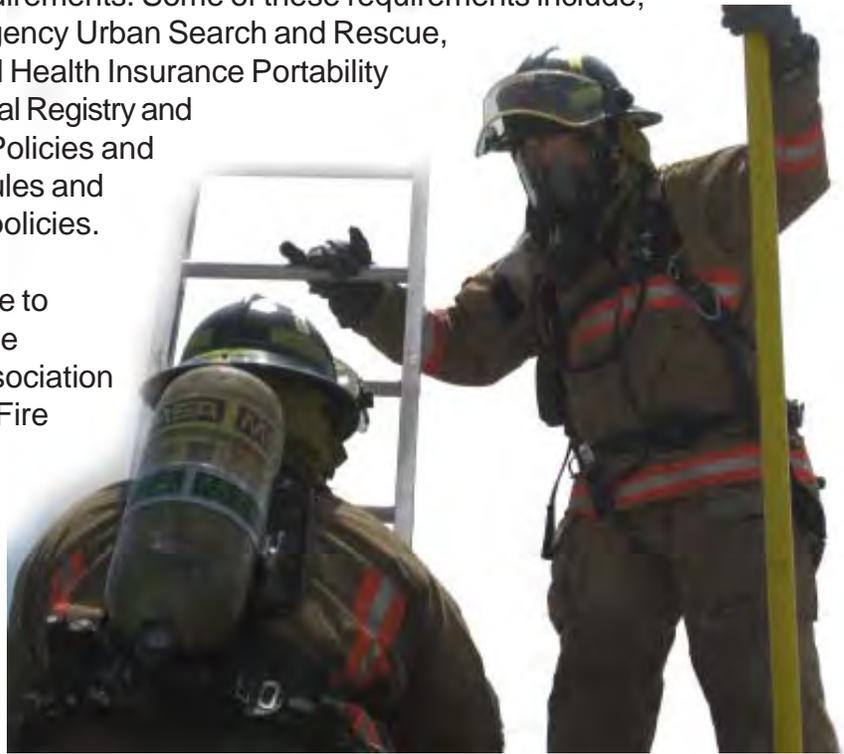
Total Response Time Performance	Benchmark 10 Min, 20 Sec	Baseline 12 Min, 20 Sec
2010	66.67%	83.33%
3 Year	75.86%	93.10%

Note: The response time data for Technical Rescue ERF is based upon a limited number of incidents.

Training & Member Services

Lincoln Fire and Rescue Training Division is committed to all LFR and US&R personnel to ensure that they are prepared to meet the organizational mission by providing quality emergency services to the citizens, visitors and surrounding communities of Lincoln and the United States. All programs are developed to make certain that it will contain the proper quantity, quality and progressiveness, to enable all LFR personnel and NE-TF1 members to provide the highest level of life safety and public service. Curriculum is developed and training delivered to meet the current Federal, State and Local requirements. Some of these requirements include; Federal Emergency Management Agency Urban Search and Rescue, Federal OSHA/EPA HazMat, Federal Health Insurance Portability and Accountability Act (HIPAA), National Registry and State EMS requirements, EMS Inc. Policies and procedures manual, City of Lincoln rules and regulations and LFR organizational policies.

LFR Training Division will continue to research trends in training within trade journals, National Fire Protection Association (NFPA), International Association of Fire Fighters (IAFF), International Association of Fire Chiefs (IAFC), United States Fire Administration (USFA) for emergency services that may be mandated or desired to implement that will improve the knowledge skills and abilities of our personnel.

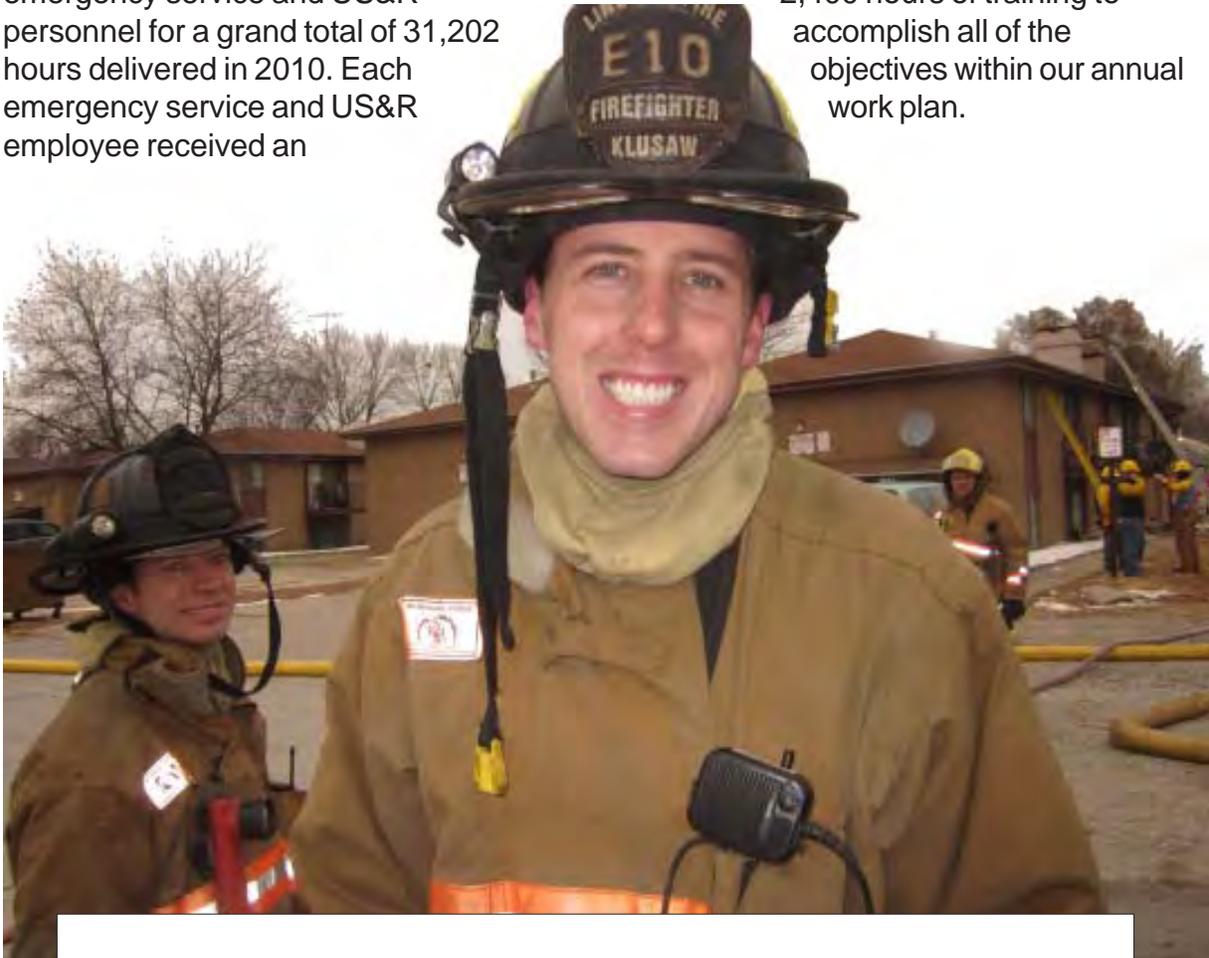


In 2010, the LFR Training Division scheduled, delivered, and documented training on a variety of topics which included:

- Fire Suppression Training delivered to all Emergency Service personnel.
- Emergency Medical Services (EMS) Training delivered to all Emergency Service personnel.
- Hazardous Materials Training delivered to all Emergency Service personnel.
- Technical Rescue Training to all Emergency Service Rescue Technicians.
 - Technical Rescue training includes;
 - Auto/Machinery Extrication.
 - Confined Space Rescue.
 - Trench Rescue.
 - Structural Collapse.
 - High Angle Rescue.
- Water Rescue to all Emergency Service Dive Technicians.
- LFR Fire Apparatus Operator Driver Certifications and Re-certifications.
- LFR New Recruit Training Academy.
- Annual Compliance Training including; Respirator Fit Testing/Training, Blood Borne Pathogens, Health Insurance Portability and Accountability Act (HIPAA) Training, Self Contained Breathing Apparatus (SCBA) Program Evaluation.
- FEMA Urban Search and Rescue Specialty Training.

The LFR Training Division staff and key adjunct trainers supervised by the Training Division trained or supported the new recruit and annual training for 339 emergency service and US&R personnel for a grand total of 31,202 hours delivered in 2010. Each emergency service and US&R employee received an

average of 92 hours of training delivered with four LFR Training Division trainers and two adjunct instructors hired back to provide or support an average of 2,400 hours of training to accomplish all of the objectives within our annual work plan.



Annual Hourly Training Comparison

	<u>2010</u>
Annual Training Hours Delivered	27,731
Annual Average Hours Delivered to Each LFR & US&R Employee	92
Annual Average Hours of Training Delivered and Supported by Each Trainer	2,133

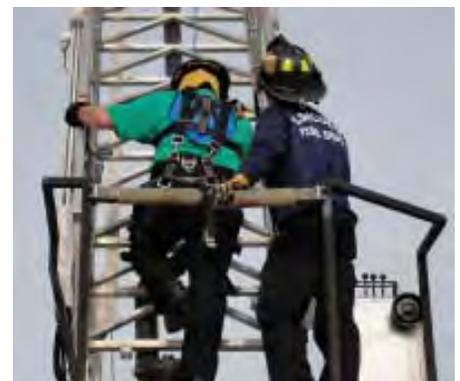
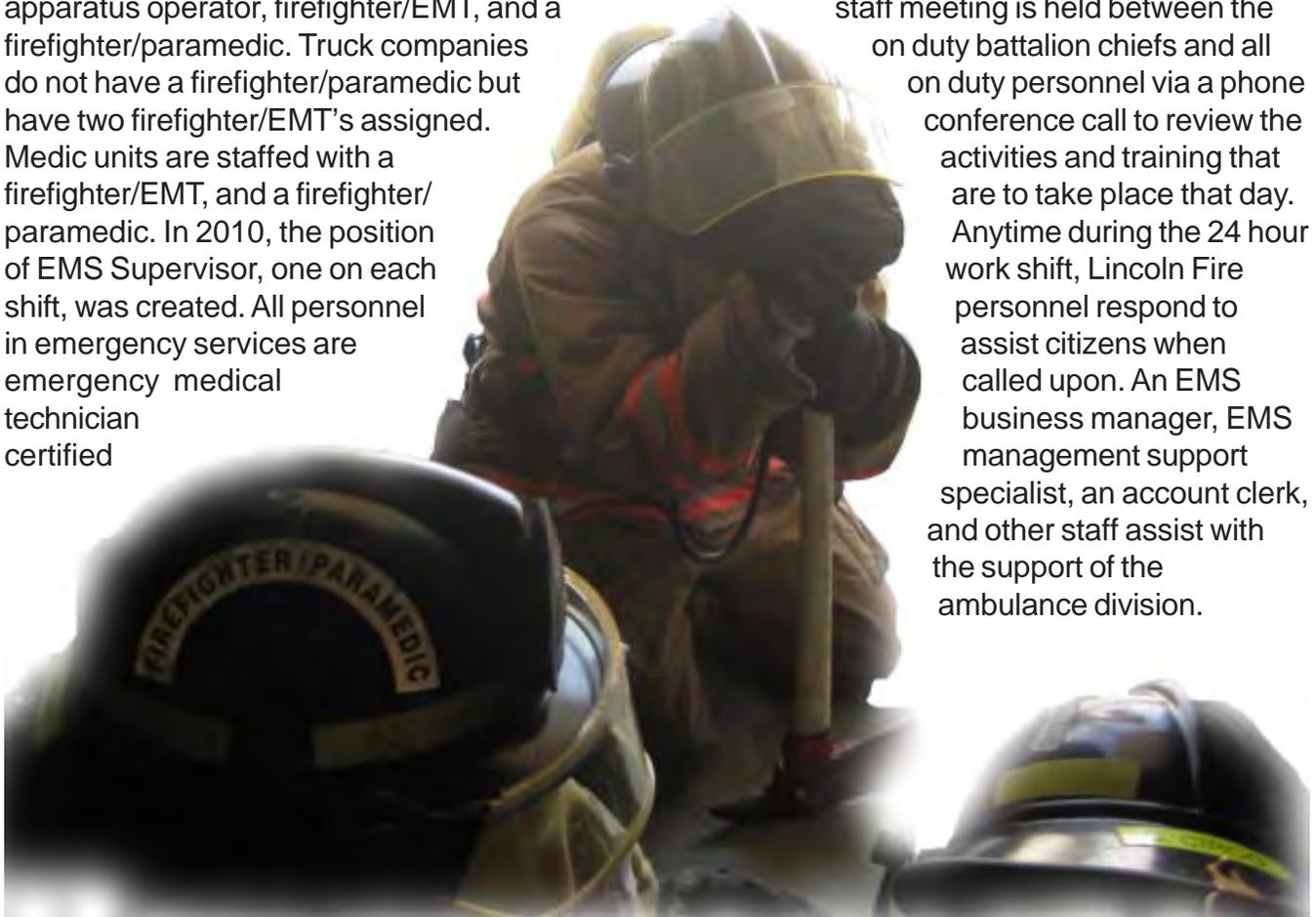
Fire & Emergency Services

The Emergency Services Division coordinates all emergency services of Lincoln Fire & Rescue. Emergency services provided include fire response, emergency medical response, and hazardous materials and technical rescue response. All emergencies are responded to from 14 fire stations located throughout our city of approximately 251,624 citizens in an area of 90.38 square miles. In these 14 stations are 14 engine companies, 4 truck companies, and 6 medic units. All engine companies are staffed with a captain, fire apparatus operator, firefighter/EMT, and a firefighter/paramedic. Truck companies do not have a firefighter/paramedic but have two firefighter/EMT's assigned. Medic units are staffed with a firefighter/EMT, and a firefighter/paramedic. In 2010, the position of EMS Supervisor, one on each shift, was created. All personnel in emergency services are emergency medical technician certified

with approximately 60 of these having a National Registered Paramedic certification.

The city is divided into 144 response zones. In 2010, Lincoln Fire & Rescue responded to 19,602 fire, hazmat, medical and technical rescue responses in the city. These incidents involved 44,837 unit responses since many calls require multiple units.

The Emergency Services Division is coordinated by the assistant chief of operations and EMS, six battalion chiefs of suppression, and three staff members. Each morning a staff meeting is held between the on duty battalion chiefs and all on duty personnel via a phone conference call to review the activities and training that are to take place that day. Anytime during the 24 hour work shift, Lincoln Fire personnel respond to assist citizens when called upon. An EMS business manager, EMS management support specialist, an account clerk, and other staff assist with the support of the ambulance division.



Serving



Resident Population

254,001

Land Area

90.67 Square Miles

Stations

14

Fire Response Zones

144



Physical Resources

Fire Stations 14
 Engines(Pumpers) 14
 Reserve Engines 3
 (Ladder) Trucks 4
 Reserve Truck 1
 Medic Units 6
 Reserve Medic Units 4
 Battalions 2

Hazardous Materials Unit 1
 Technical (Heavy) Rescue Unit 1
 Mobile Air Unit 1
 Decon Trailer 1
 Utility Trailer 1
 Water Rescue Trailer 1
 Support Vehicles 19
 Fire Safety House 1

Lincoln Fire & Rescue

Unit Activity

Battalion: a unit typically consisting of a headquarters and two or more companies, batteries, or similar subunits.

Engine: an automotive fire apparatus vehicle equipped with a pump; water tank and a compliment of hose, tools and equipment.

Medic Unit: a specially equipped vehicle used for carrying the sick or injured.

Truck: an aerial apparatus vehicle equipped with ground ladders, special rescue tools, smoke removal fans, tarps and salvage equipment.

Battalions:	
	Incidents
Battalion 1	1,346
Battalion 2	916

Engines:	
Engine 1	3,103
Engine 2	1,476
Engine 3	1,483
Engine 4	1,236
Engine 5	1,474
Engine 6	1,560
Engine 7	1,584
Engine 8	1,695
Engine 9	1,592
Engine 10	1,546
Engine 11	250
Engine 12	1,047
Engine 13	685
Engine 14	855
Engine 21	2
Engine 211	3

Medic Units:	
	Incidents
Medic 2	3,202
Medic 3	3,275
Medic 5	2,591
Medic 6	2,617
Medic 7	2,810
Medic 8	3,152
Medic 21	64
Medic 25	134
Medic 211	79
Medic 214	99

Truck:	
Truck 1	1,518
Truck 5	883
Truck 7	1,069
Truck 8	963

Other:	
Air 14	379
Haz Mat 14	114

Total Response by Unit

	Alert	Fire	HazMat	Medical	Other	Total	County
Battalion 1	12	1,117	62	105	50	1,346	25
Engine 1	0	503	46	2,449	105	3,103	1
Engine 21	0	2	0	0	0	2	0
Medic 21	0	0	0	37	27	64	1
Truck 1	0	824	53	346	295	1,518	0
Truck 21	0	2	0	1	1	4	0
Fire Car #1	0	2	0	0	0	2	0
Fire Car #2	0	1	0	0	0	1	0
Fire Car #3	0	2	0	0	1	3	1
Fire Car #5	0	3	0	0	0	3	0
Fire Car #7	0	2	0	4	0	6	0
Bike Medic 1	0	0	0	0	11	11	0
Bike Medic 2	0	0	0	0	1	1	0
Total Station 1	12	2,458	161	2,942	491	6,064	28
Battalion 2	0	768	54	73	21	916	6
Engine 2	0	243	72	1,052	109	1,476	0
Medic 2	1	58	3	3,073	67	3,202	58
Total Station 2	1	1,069	129	4,198	197	5,594	64
Engine 3	0	278	18	1,111	76	1,483	2
Medic 3	9	59	5	3,157	45	3,275	94
Total Station 3	9	337	23	4,268	121	4,758	96
Engine 4	0	203	17	921	95	1,236	2
Total Station 4	0	203	17	921	95	1,236	2
Engine 5	0	220	34	1,136	84	1,474	10
Medic 25	0	3	0	122	9	134	2
Medic 5	1	58	5	2,474	53	2,591	161
Truck 5	0	426	31	164	262	883	2
Total Station 5	1	707	70	3,896	408	5,082	175
Engine 6	0	192	16	1,224	128	1,560	5
Medic 6	0	46	2	2,525	44	2,617	267
Total Station 6	0	238	18	3,749	172	4,177	272
Engine 7	0	229	21	1,285	49	1,584	2
Medic 7	0	36	5	2,722	47	2,810	57
Truck 7	0	498	31	232	308	1,069	2
Total Station 7	0	763	57	4,239	404	5,463	61
Engine 8	0	252	18	1,329	96	1,695	3
Medic 8	0	80	2	3,022	48	3,152	91
Truck 8	0	536	21	187	219	963	5
Total Station 8	0	868	41	4,538	636	5,810	99
Engine 9	0	230	65	1,151	146	1,592	3
Total Station 9	0	230	65	1,151	146	1,592	3
Engine 10	0	198	24	1,177	147	1,546	0
Total Station 10	0	198	24	1,177	147	1,546	0

Total Response By Unit Continued on Page 16

Total Response by Unit (Continued)

	Alert	Fire	HazMat	Medical	Other	Total	County
Engine 11	10	34	5	171	30	250	3
Engine 211	0	0	0	2	1	3	0
Medic 211	0	0	0	68	11	79	2
Total Station 11	10	34	5	241	42	332	5
Engine 12	0	123	13	814	97	1,047	4
Total Station 12	0	123	13	814	97	1,047	4
Engine 13	0	115	11	511	48	685	7
Total Station 13	0	115	11	511	48	685	7
Air 14	0	265	105	3	6	379	0
Engine 14	2	147	10	600	96	855	3
Haz Mat 14	0	3	106	3	2	114	0
Medic 214	0	3	0	89	7	99	3
Total Station 14	2	418	221	695	111	1,447	6
FINAL TOTAL	35	7,761	855	33,340	2,842	44,833	822

Total Incidents by Unit in City

	Alert	Fire	HazMat	Medical	Other	Total
Air	0	265	105	3	6	379
Battalion	12	1,884	116	149	82	2,243
Engine	12	2,963	370	14,901	1,301	19,547
Other	0	12	0	4	0	16
Haz Mat	0	3	106	3	2	114
Medic	11	323	22	16,490	345	17,191
Truck	0	2,286	136	921	1,085	4,428
FINAL TOTAL	35	7,736	855	32,471	2,821	43,918

Total Incidents by Unit in County

	Alert	Fire	HazMat	Medical	Other	Total
Battalion	0	1	0	29	1	31
Engine	0	7	0	32	6	45
Other	0	0	0	0	1	1
Medic	0	17	0	710	6	733
Truck	0	0	0	9	0	9
FINAL TOTAL	0	25	0	783	14	822

Lincoln Fire & Rescue Stations and Units

~ December 2010 ~

Stations	Engines	Trucks	Medic Units	Battalions	Other (Listed)
#1 - 1801 "Q" Street (02)	1 (1)	1 (1)	0 (1)	1	Dive Rescue Decon Trailer Trench Trailer Utility Vehicle
#2 - 1545 North 33rd (04)	1	0	1	0	Light Tower
#3 - 121 S 2nd Street (08)	1	0	1	0	--
#4 - 5600 South 27th (12)	1	0	0	0	Public Education Van
#5 - 3640 Touzalin Ave (07)	1	1	1 (1)	0	--
#6 - 5051 South 48th (16)	1	0	1	0	--
#7 - 1345 South Cotner (10)	1	1	1	0	--
#8 - 2760 South 17th (02)	1	1	1	0	--
#9 - 901 North Cotner (05)	1	0	0	1	--
#10 - 1440 Adams Street (21)	1	0	0	0	--
#11 - 3401 NW Luke (24)	1 (1)	0	0 (1)	0	--
#12 - 2201 South 84th (06)	1	0	0	0	--
#13 - 1700 South Coddington (22)	1	0	0	0	--
#14 - 5435 NW First Street (21)	1	0	0 (1)	0	Haz/Mat Mobile Air

(1) - Denotes 1 reserve unit

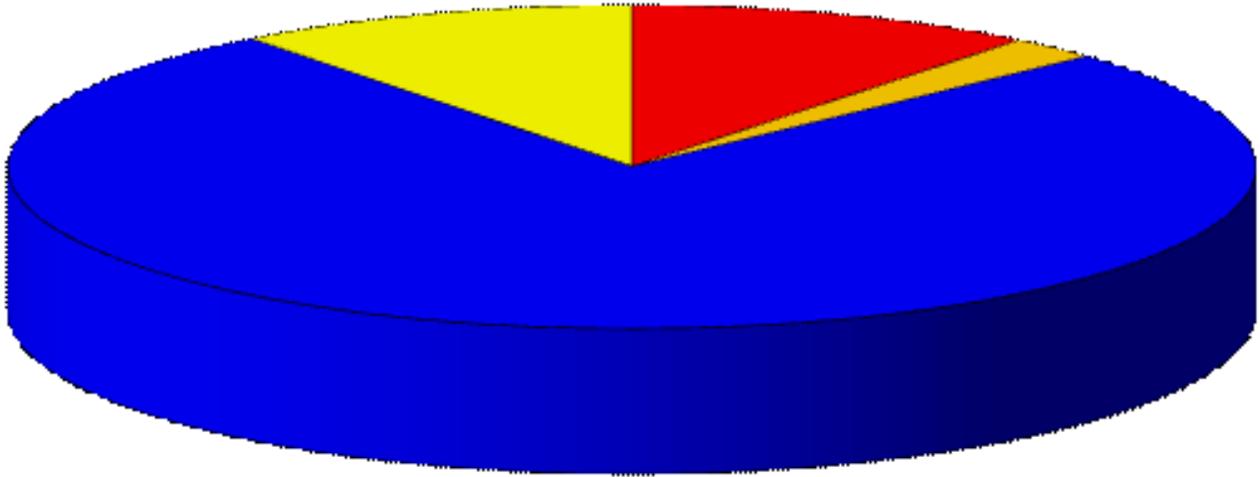
A reserve unit is an unstaffed apparatus that can be put in service with personnel when a front line apparatus needs repair or an apparatus that can be put into service if all other units are already deployed to other emergencies by recalling off duty personnel.



Response Summary

2010 Response for LFR

■ Fire Calls 2,092	■ Haz Mat 461
■ Medical 14,999	■ Other 2,050



LFR Responses:

Number of Fire
Calls:
2,092

Number of Public
Education Events:
799

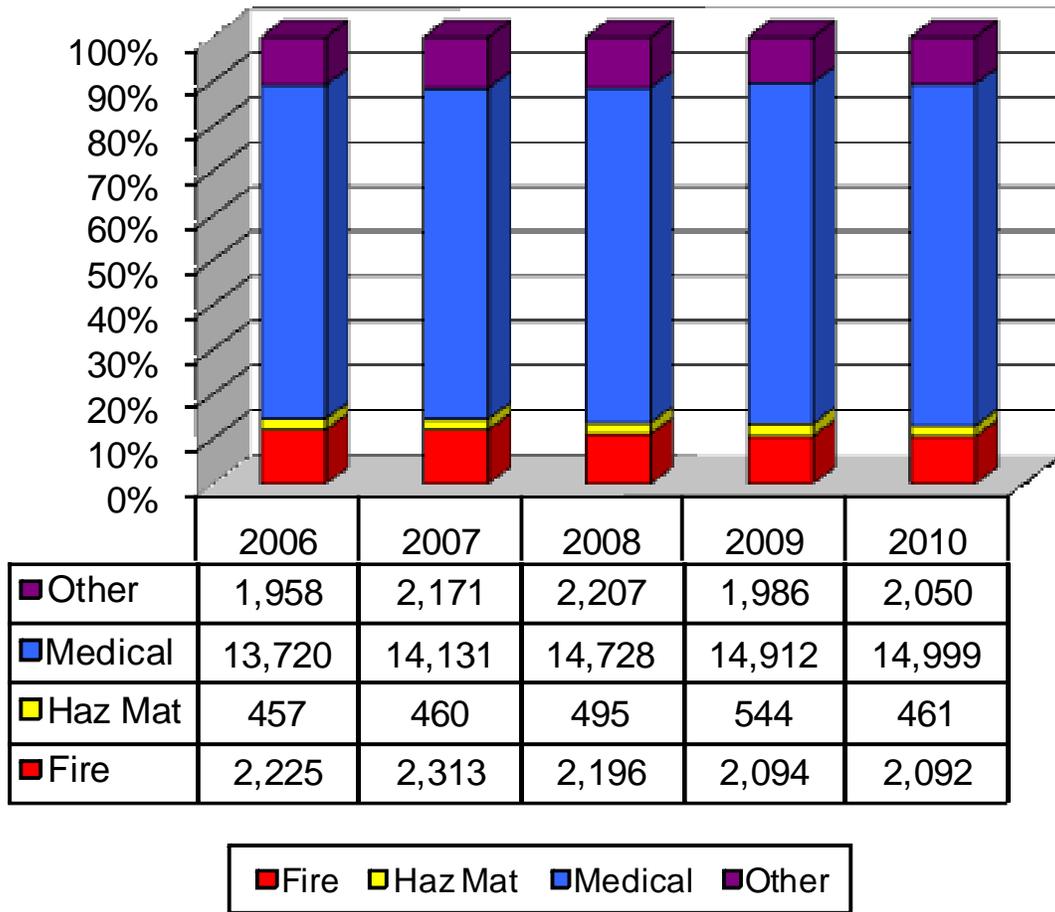
Number of Standby's:
194

Number of Medical
Calls:
14,999

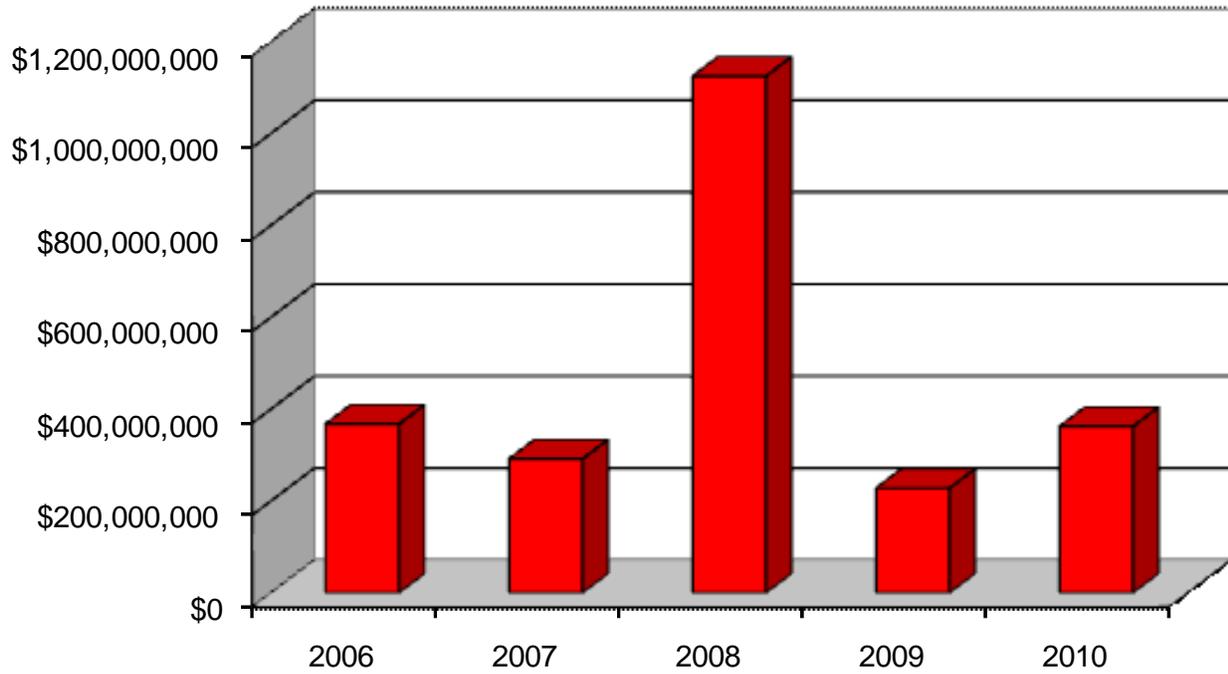
Number of Life
Threatening Medical
Calls: 3,802

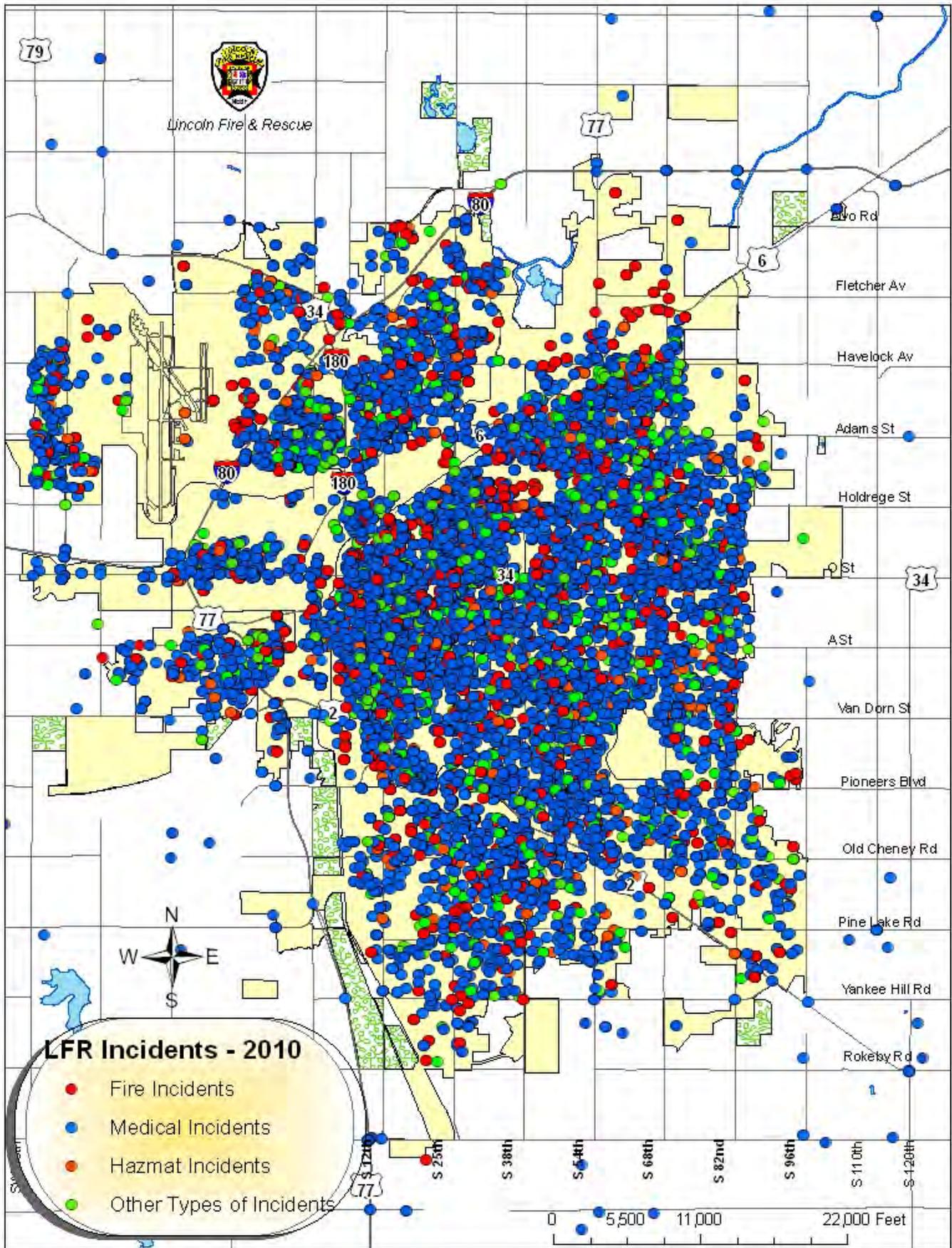


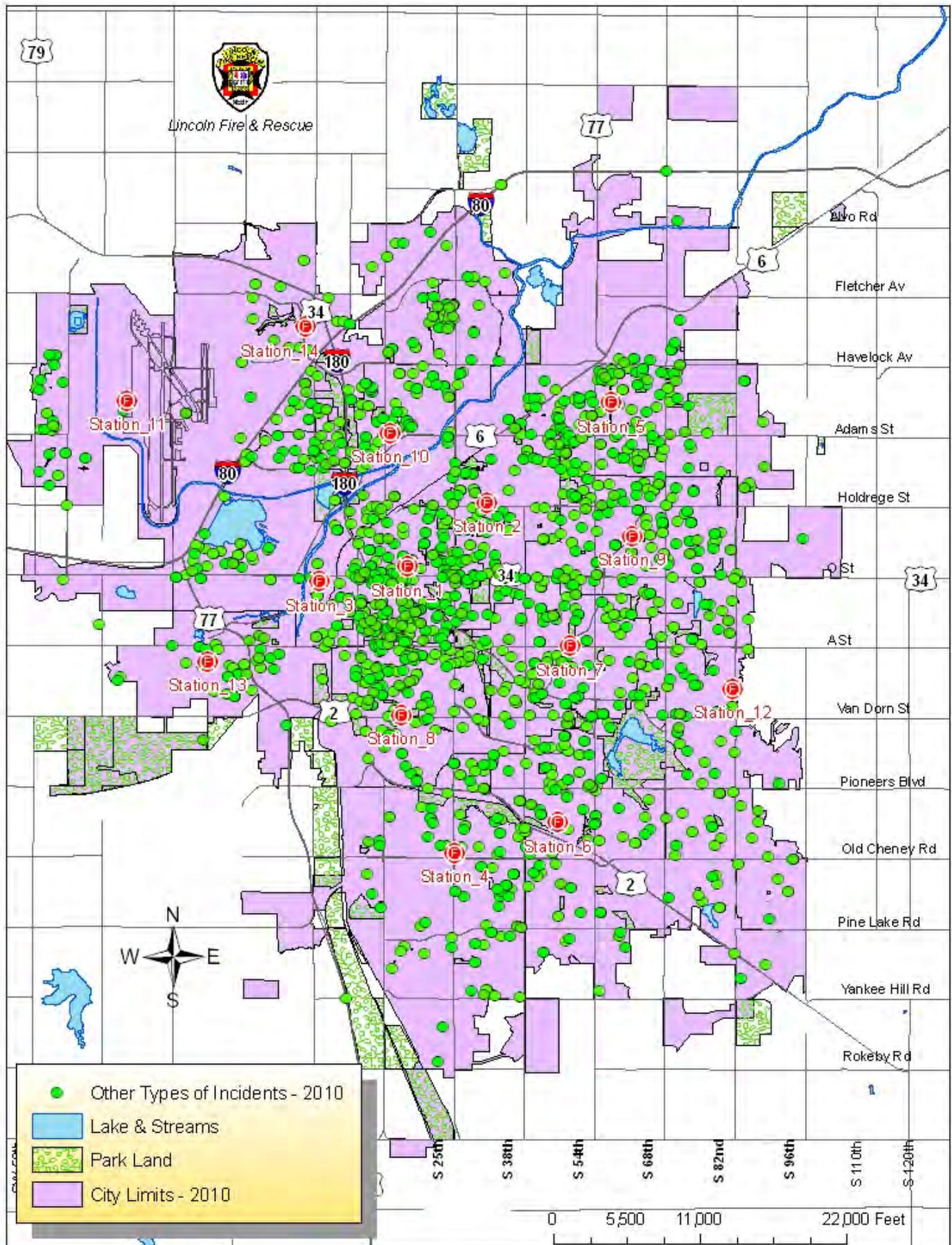
Total Incidents

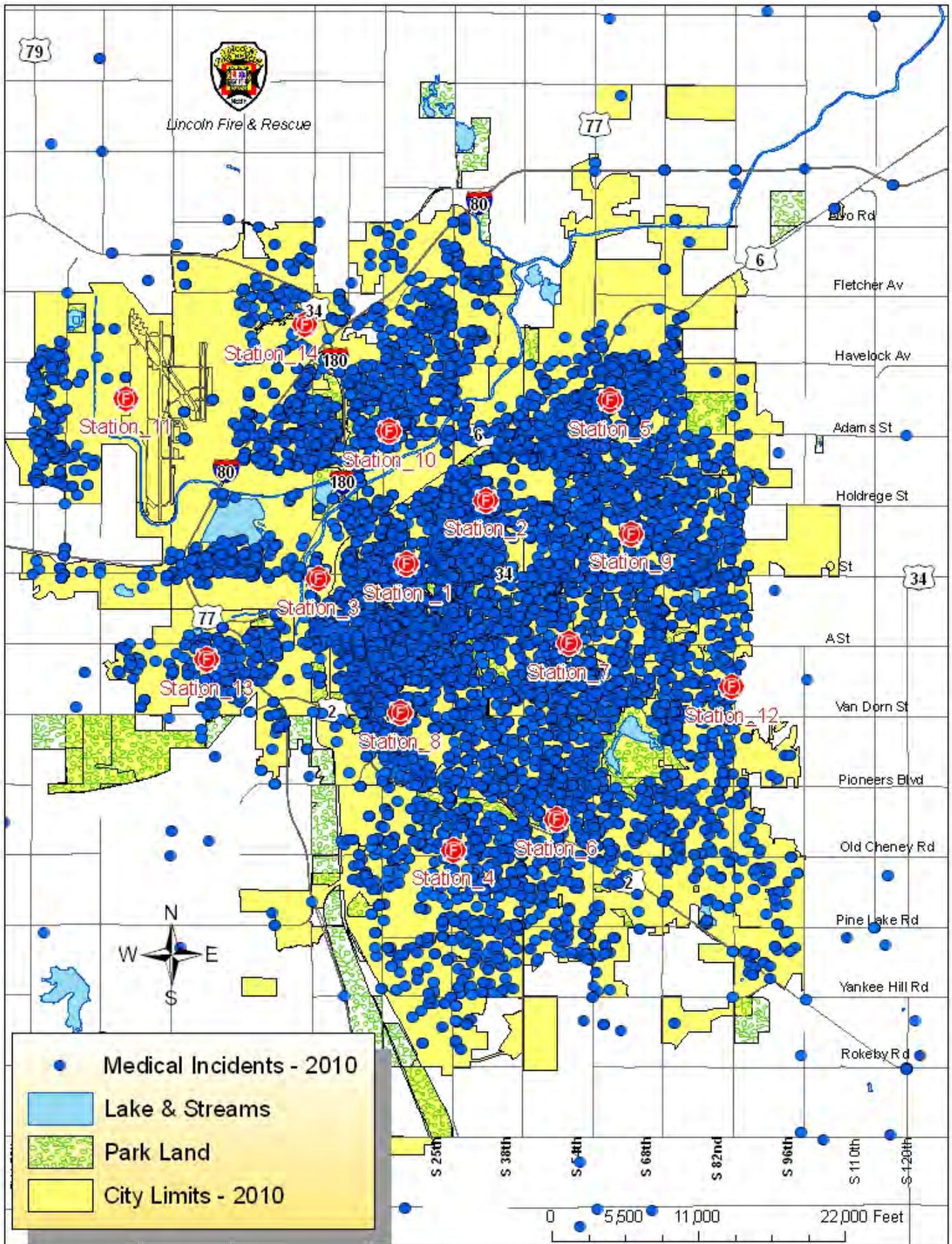


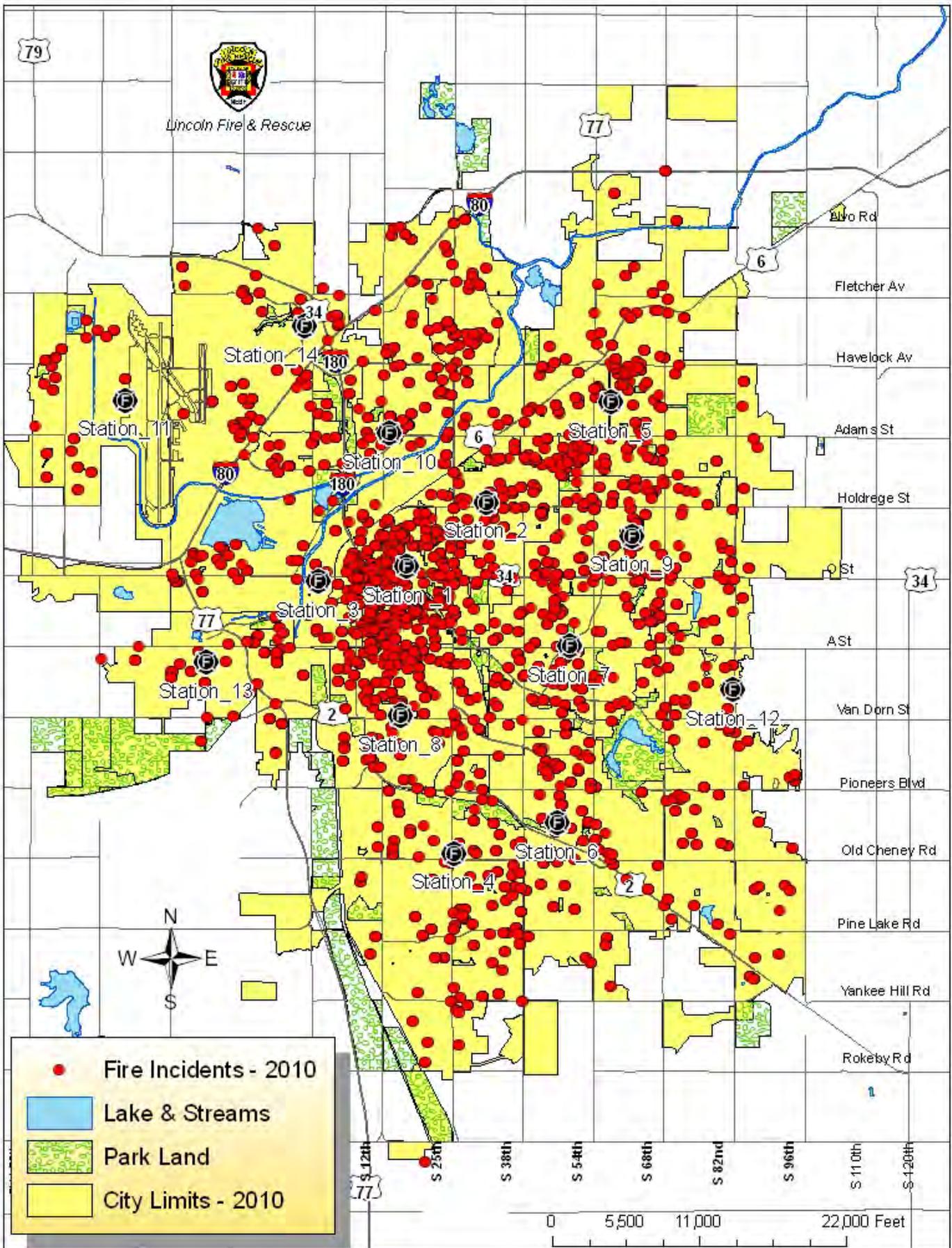
Estimated Value of Property Saved

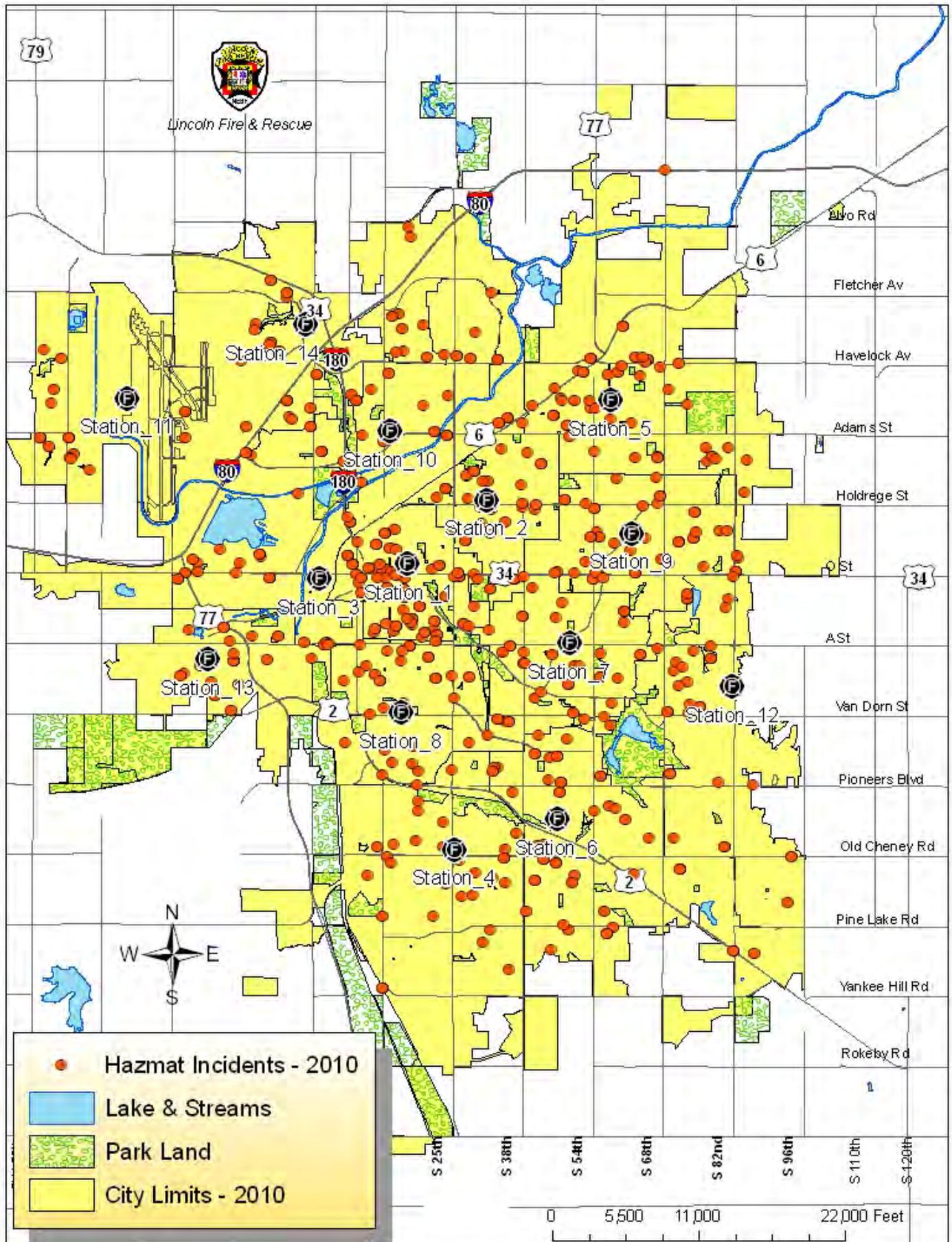












Incident Type Report

Method	Number Incidents	Number in the County
Fire	323	2
Fire A	1,298	0
Fire B	209	0
Fire C	246	1
Fire M	16	16
CoDet	178	0
Haz 2	105	0
Haz 3	141	0
Haz Pkg	370	0
Medical	34	0
Medical A	2,658	127
Medical B	4,333	92
Medical C	3,408	107
Medical D	3,802	174
Medical E	324	24
Medical Omega	27	0
Medical Omega D	88	0
Medical RS Alarm	325	94
911 Dir	1	0
Alert 2	11	0
Alert 3	1	0
Other	1,843	6
Standby	194	3



Total Incidents	19,602	646
------------------------	---------------	------------



- Alert:** Aircraft Related Emergencies
- Fire A:** Fire Alarm Automatic System or Reported
- Fire B:** Fire Threatening Building
- Fire C:** Fire with Confirmed Smoke or Flame
- Haz Mat:** Hazardous Materials Related Leaks & Spills
- Medical A,B, & C:** Medical Emergency
- Medical D:** Life Threatening Medical Emergency
- Medical E:** Life Threatening Cardiac/Respiratory Emergency
- Medical Mutaid:** Medical Call - Assisting Rural Agency
- Medical Omega:** Inter facility Non-Emergency Transfer
- Medical Omega D:** Inter Facility Emergency Transfer
- Medical - RS Alarm:** Person Trapped or Rollover Vehicle Accident
- RS Alarm:** Person Trapped or Rollover Vehicle Accident
- Other:** All Other Types of Dispatches

Administration

The administrative division coordinates support services for all divisions of the fire department through the assistant chief of support services, nine staff personnel, and community volunteers. Daily operations require providing administrative services, human resource management, physical resource management, and developing and maintaining operating policies.

During 2010 the administrative division provided coordinated command and control of the department in the ongoing effort to meet the needs of the community with the resources provided by the city. In order to share information and be inclusive of all personnel a number of meetings and briefings were held. These included weekly administrative staff meetings, monthly command staff meetings involving all chief officers of the department, weekly command staff meetings involving the on shift chief officers, weekly shift briefings were conducted with all on duty personnel via the closed circuit cable TV system and daily conference calls between the on shift battalion chiefs and all on duty supervisors were held. The fire chief met weekly with the city council members in the pre council session and with the mayor in the weekly cabinet meeting.

The administrative division staff made routine updates to the LFR web site for public information, providing daily, weekly and monthly summary reports of department activities. Many other operational aspects are tracked in the records management system of the department. In addition, LFR management policies and reference sources are updated on the city IntraLinc web site for employee access to current policy. Minutes from committee meetings and other internal groups are also available for current employees via the IntraLinc web site.

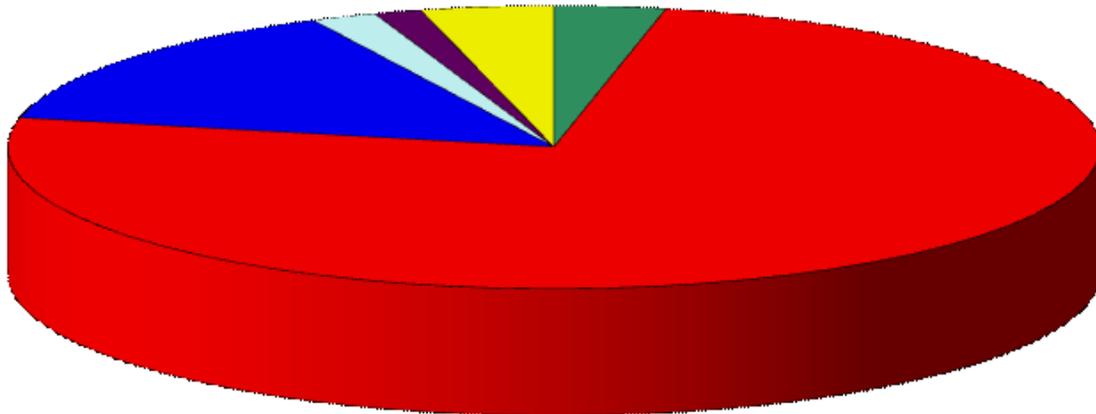
The routine budget administration activities are conducted by staff and include payroll and employee record management, invoice review and payment, and internal customer support for the purchases of equipment and supplies needed for all divisions of the department.

During 2009 the city implemented a new outcome based budget process, which required all departments to prioritize and justify all expenditures in an ongoing effort to assure cost effective services.

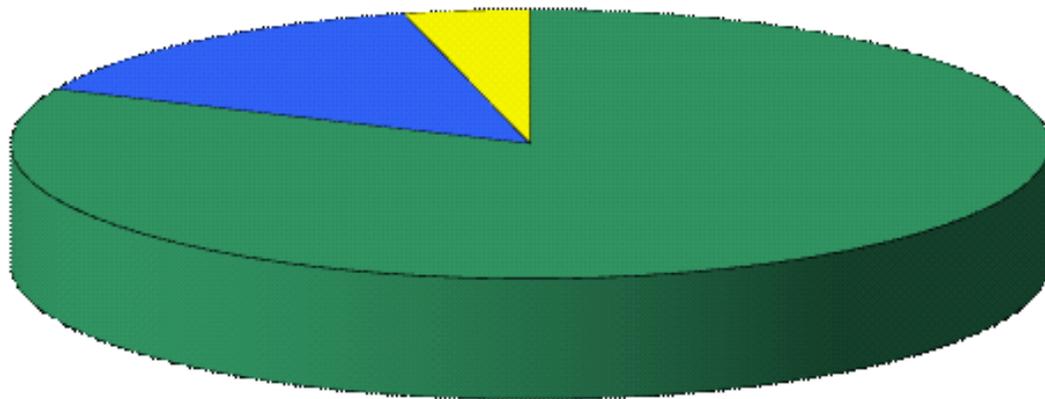


2009-2010 Budget Summary

Department Total - \$26,118,074



■ Administration:	\$861,746
■ Emergency Services Division:	\$19,590,554
■ EMS Transport Division:	\$3,764,115
■ Maintenance Division:	\$507,577
■ Training Division:	\$368,405
■ Urban Search & Rescue (NETF1):	\$1,025,677



■ General Fund:	\$21,328,282
■ Ambulance Service Fund:	\$3,764,115
■ Urban Search & Rescue FEMA Funded:	\$1,025,677

Human Resources

Number of EEO Complaint Investigations	2
Number of EEO Investigations On-going	1
Number of EEO Investigations On-going over 60 days	1
Number of Grievances Filed	4
Number of Grievances Withdrawn	1
Number of Grievances Resolved at Department Level	1

LFR Company Business Inspections

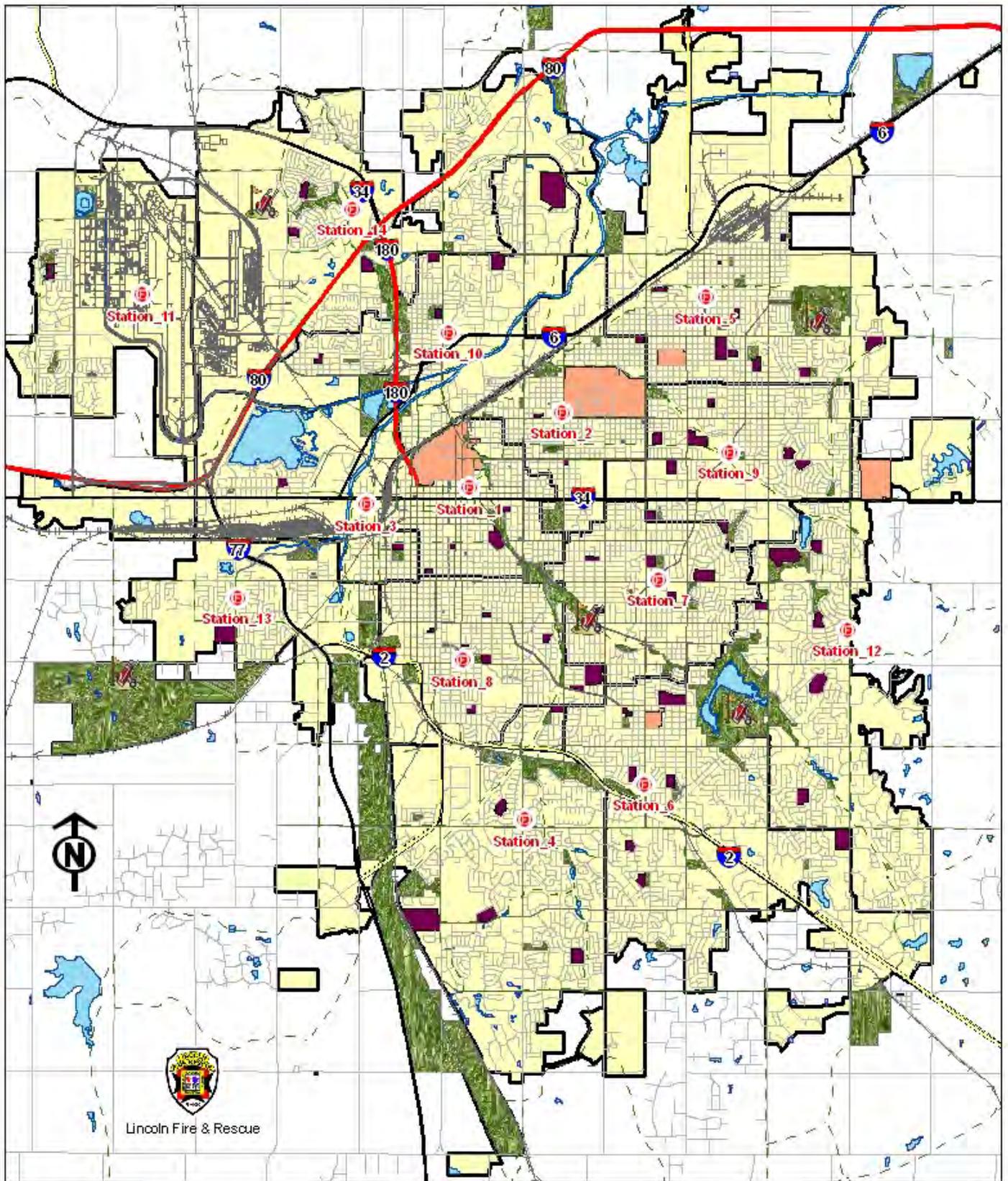
Number of Inspections	3,625
Number of Preplans Completed	32

Investigations

Provided by the Bureau of Fire Prevention

Number of Fire Investigations	191
Number of Code Compliance Inspections	7,742
Number of Operational and Occupancy Permits Issued	1,383
Number of Bomb Calls	33
Explosives and Ammo Pickups	38
Number of Arson Fires Worked	32
Fire Code Plan Reviews	1,284





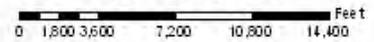
Legend

-  Fire Stations
-  Hwy signs
-  RR Tracs
-  Airport
-  Bike trails
-  Colleges and University
-  Schools
-  Lakes & Streams
-  City Parks
-  Fire Planning Zones

Copyright 2010 - Lincoln Fire & Rescue.
 No part of this map may be reproduced in any form or
 by any means without the written consent of the
 Lincoln Fire & Rescue. The Department provides this
 information in good faith. However, we do not accept any
 liability arising from incorrect, incomplete, or misleading
 information or its improper use. This information is maintained
 on a yearly basis.

Fire Station Locations

City of Lincoln, Nebraska



Cities Similar* to Lincoln

2009 Data

City	State	Population	Miles Distance from Lincoln	Ambulance Transport	Area	Total Employees	Citizens Per Employee	Personnel Per Sq/Mi	Stations	Square Miles Covered Per Station	Citizens Per Station	Fire Dept General Fund Taxes*	Annual Cost Per Capita
Omaha	NE	438,646	58.48	Y	192.00	688	638	3.58	24	8.00	18,277	\$57,043,131	130.04
St. Paul	MN	279,590	434.72	Y	55.40	457	612	8.25	16	3.46	17,474	\$38,630,120	138.17
Lincoln	NE	251,624	0.00	Y	90.38	296	850	3.28	14	6.46	17,973	\$24,626,052	97.87
Madison	WI	231,916	483.74	Y	76.41	352	659	4.61	12	6.37	19,326	\$35,356,658	152.45
Des Moines	IA	197,052	189.65	Y	82.00	310	636	3.78	10	8.20	19,705	\$21,662,285	109.93
Rockford	IL	157,272	478.00	Y	42.00	282	558	6.71	11	3.82	14,297	\$25,029,085	159.15
Aurora	IL	171,782	487.33	Y	45.60	214	803	4.69	9	5.07	19,087	\$30,678,391	178.59
Average		246,840	304.56		83.40	371.3	679	4.99	13.71	5.91	18,020	\$33,289,389	138.03
Lincoln	NE	251,624			90.38	296	850	3.28	14	6.46	17,973	\$24,626,052	97.87
Lincoln above/ below Average		4,784			6.98		171		0.286	0.55			
						-75.29		-1.71			-47	-\$8,663,337	-\$40.16

Population est 2008
Source: Population
Division, U.S.
Census Bureau

* Includes benefits
in the amount of
\$3,297,770 as
calculated by the
City of Lincoln
Finance Department
not shown in LFR
budget & does not
include ambulance
service or US&R.



Maintenance Division

The maintenance division is responsible for a continuous preventative maintenance program for 60 vehicles to ensure cost effective and efficient operation. Emergency vehicles include 14 engine companies, 4 aerial pumper companies, 10 medic units, 1 haz mat vehicle, and 1 mobile air unit. The department has 3 reserve engine companies, 1 reserve aerial pumper, 19 support vehicles, 1 fire safety house, 1 mass casualty decon trailer, 1 tow vehicle, 1 tech rescue trailer, 1 utility trailer and 1 water rescue trailer.

Along with maintaining station vehicles, the maintenance division maintains all equipment mounted on the vehicles including generators, power saws and rescue tools.

The Maintenance Division repairs and certifies 140 SCBA's, 300 face pieces, and three breathing air compressors and coordinates annual pump test of 22 apparatus. Coordinates testing, inventory and repair for 40,000 feet of fire hose, coordinates annual aerial testing and ground ladder testing of 1,650 feet of ladders. Repairs and maintains 14 lawn mowers, 14 snowblowers and snow removal at 13 fire stations, and shop/training facility.

An average of 600 plus apparatus repair orders are generated each year.

LFR annual fleet mileage was 433,769 miles

The apparatus maintenance and repairs are coordinated by the division chief of maintenance. Repairs are completed by three fire equipment mechanics.



Lincoln Fire & Rescue is proud to be the sponsoring agency for Nebraska Task Force 1 (NETF1), one of 28 Federal Emergency Management Agency Urban Search & Rescue (FEMA US&R) task forces in the United States. Personnel from Lincoln's US&R task force have responded to incidents including: the Oklahoma City bombing of the Alfred P. Murrah Federal Building in 1995; New York and Washington D.C. to the World Trade Center and the Pentagon after the events of September 11, 2001; Louisiana and Mississippi in the aftermath of Hurricanes Katrina and Rita in September 2005; Kansas to the tornado-devastated town of Greensburg in 2007; Texas for Hurricane Dean in August 2007; and Georgia and Florida for Hurricanes Dolly, Gustav, Ike in 2008; in 2009 NETF1 members assisted with coordinating US&R personnel and resources for the Presidential Inauguration in Washington, DC.

Approximately 120 of the 180 task force members are Lincoln Fire & Rescue employees. In 2010, NETF1 members participated in over



3500 hours of training and exercises to enhance and maintain our task force readiness for searching, locating, and rescuing persons reported missing as a result of a disaster or tragic incident. Task force equipment, supplies, and fleet of response vehicles valued at over \$5M are

maintained in a constant state of readiness for deployment within four hours of notification by the Federal Emergency Management Agency to deploy to incidents involving natural or man-made disasters. Lincoln Fire & Rescue's partnership with the federal government has provided invaluable training and specialized equipment that otherwise would not have been possible if funded locally. Since 1991, the City of Lincoln, State of Nebraska, neighboring states and region are beneficiaries of the knowledge and experience that personnel have acquired due to our participation in the National Urban Search & Rescue program.

