

Lincoln Bus System

RIDER GUIDE



Lincoln Bus System

710 J St.

Lincoln, NE 68508

402.476.1234

startran.lincoln.ne.gov



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**EXPERIENCE
LINCOLN
FROM A
NEW ANGLE**



No keys, no
commitment. That's
how we think you
should experience
Lincoln.

With the Lincoln Bus
System, you can get
where you need to
go affordably and
efficiently.

**Leave your car in
the garage, it's
time you tried
the Lincoln Bus
System.**

WHY TAKE THE BUS?



GO GREEN

Save money on gas and decrease your carbon footprint.

76



BE A SOCIAL BUTTERFLY

Chat with friends or make new ones.



KEEP IN TOUCH

Catch up on social media and respond to email while on the go.



NO WORRIES

Never spend time searching for a parking spot, or paying for a parking ticket, again.



STOPPING
5AM-7PM
MON-SAT
BUS ZONE



TOW-AWAY
ZONE



NO PASS?

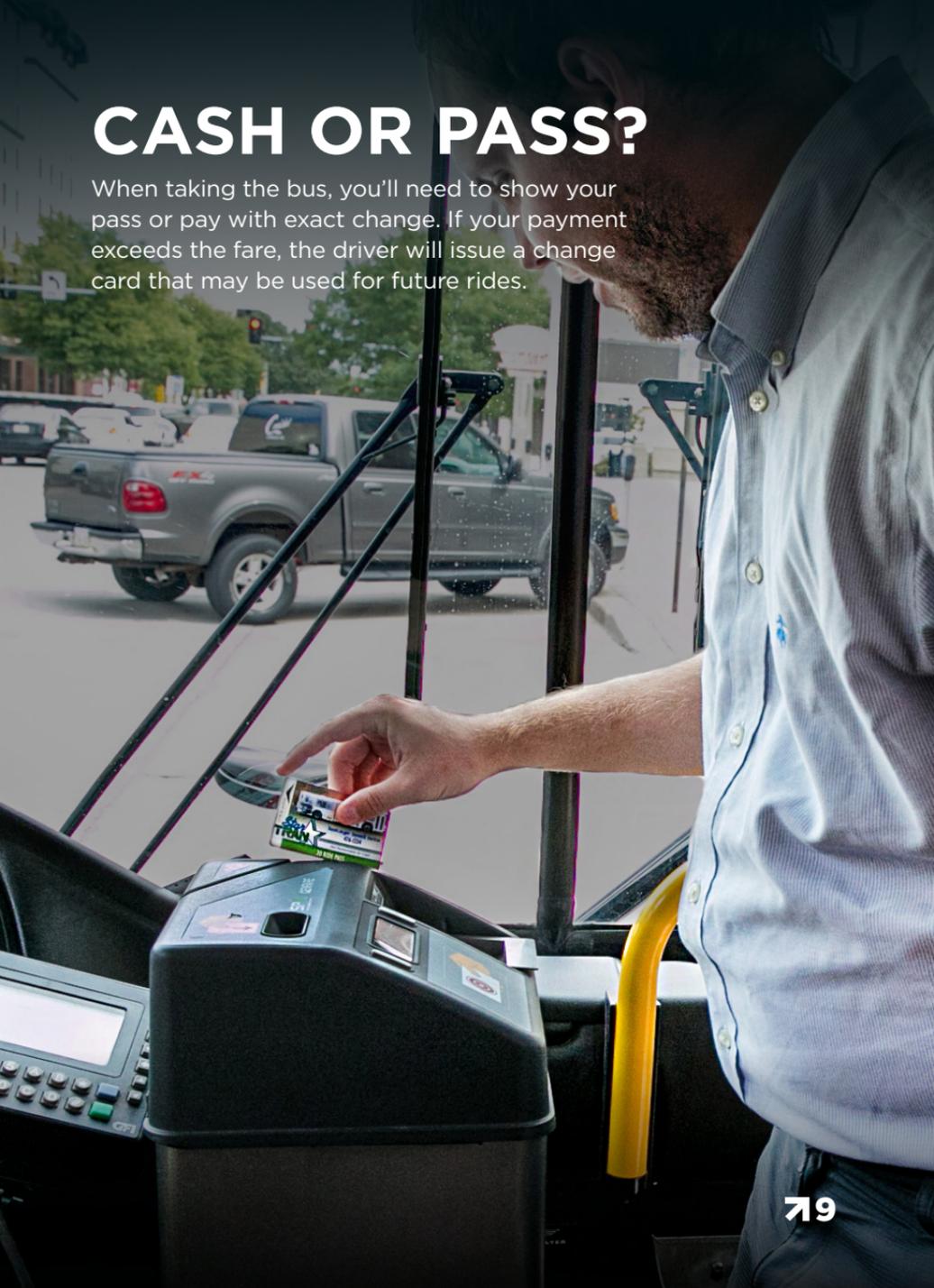


NO
PROBLEM

Swap your car keys for a bus pass and experience Lincoln from a new angle. With pass options ranging from a single ride to a 31 Consecutive Day Pass, there's something for every lifestyle.

CASH OR PASS?

When taking the bus, you'll need to show your pass or pay with exact change. If your payment exceeds the fare, the driver will issue a change card that may be used for future rides.



BUS FARE

CHILD (0-4)	FREE
CASH FARE	\$1.75
SENIOR (62+)	85¢
STAR SHUTTLE / DOWNTOWN	25¢
SENIOR SAVER STAR SHUTTLE	10¢

BUS PASSES

31 CONSECUTIVE DAY	\$17
HANDI-VAN 31 CONSECUTIVE DAY	\$34
20 RIDE	\$33
HANDI-VAN 20 RIDE	\$66
UNL STUDENT (FACULTY / STAFF)	FREE

PURCHASE YOUR PASS

Once you find a bus pass to fit your lifestyle, purchasing your pass is easy. You may obtain a pass by: stopping by the StarTran offices at 710 J St., ordering via mail or visiting an affiliated outlet.

startran.lincoln.ne.gov

UNL PASS

UNL's gift to students, faculty and staff. The pass is sent to your permanent address before fall classes begin and offers unlimited rides. You must show your UNL ID and UNL bus pass when boarding.

31 CONSECUTIVE DAY PASS

Perfect for frequent riders. It offers unlimited rides for 31 consecutive days.

20 RIDE PASS

Ideal for the occasional rider. It offers 20 rides at any time, without expiration.

HANDI-VAN

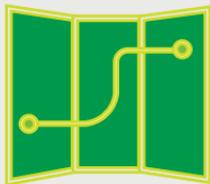
Handi-Van passes are available for those who apply. For information on the Handi-Van and low income options, see pages 19 + 20.



NO TIME?
↗ NO
PROBLEM

Buses are the perfect transportation option for multitasking. Get where you need to go while getting everything you need to get done, done. Catch up on texts and email, cram for your exam or even read a book. We're driving, you can just enjoy the ride.

HOW TO HOP ON



PLAN YOUR TRIP

Research the routes on our website to find one that works for you.



WHEN YOUR BUS ARRIVES

Once the doors open, step inside. Use your pass or pay in exact change, then find a seat.



CUE THE MULTITASKING

Enjoy the ride while catching up on work or chatting with friends.



PULL SOME STRINGS

Let the driver know you want to get off at a stop by pulling one of the “stop-request” cords. The driver will let you off at the next designated stop.



**HELP US
HELP YOU
BE ON TIME**



BUS ETIQUETTE

Don't worry, we'll keep the rules to a minimum. Here are just a few to make sure you and your fellow passengers have an enjoyable ride.

NO SMOKING, PLEASE

Be courteous to other riders and refrain from smoking at bus stops and on the bus.

TURN IT UP

Listen to music, but please use headphones.

GIVE A LITTLE RESPECT

Eating, drinking, throwing things, pushing, shouting, cursing, lewd behavior, alcohol and illegal drugs are not allowed.

DO A DOUBLE TAKE

Gather all your belongings. The Lincoln Bus System is not responsible for lost or stolen items.

KEEP IT CLEAN

Don't litter or vandalize.

CHIVALRY IS KEY

The front seats are reserved for the elderly, disabled or expecting mothers. If no seat is available, please offer yours.

FOLLOW OUR LEAD

Obey reasonable requests from drivers.

STAY IN YOUR LANE

Keep aisles clear.

GIVE US A CALL

If you have questions, we're here to help. Call 402.476.1234 Mon-Fri from 8 a.m. to 4:30 p.m.



NO EXPERIENCE? NO PROBLEM

Bring your bike along for the ride. If you're not sure how bike and bus works, don't be intimidated. Just follow our step-by-step guide and you'll quickly become an expert.

Front wheel

BIKE + BUS

TO LOAD:

1. Make sure you remove any loose objects from your bike.

2. Let the driver know you're going to load your bike and stay away from oncoming traffic.



3. Use one hand to squeeze the bike rack handle to fold it down.

4. Lift your bike and place it in the rack's wheel slots, according to the labels.



5. Pull the support arm out, raise it and place it on the tallest part of your front tire.

TO UNLOAD:

1. Let the driver know you're getting your bike.

2. Lift the support arm off the front tire and lift the bike out of the wheel slot.

3. If there are no other bikes in the rack, please return it to the upright position.

4. Step away from the bus and onto the curb. Be sure traffic is clear before crossing.





**ANYONE
ANYWHERE
ANYTIME**

BOARD HERE
EVERY 15 MINUTES
6:15 a.m. - 6:30 p.m.
Monday - Friday
ONLY 25¢



Call 402-476-1234
for more information



getonboard.startran.lincoln.ne.gov

**5AM-7P
MON-SAT
BUS ZONE**

**TOW-AWAY
ZONE**



HANDI-VAN

We believe everyone deserves the opportunity to ride the bus. Handi-Vans, our door-to-door transportation option, help you get around the city easier. Here's what you need to know:

HOW TO APPLY

Visit StarTran's website or stop by the League of Human Dignity office at 1701 P Street or call 402.441.7871 to find out how to become eligible for the Handi-Van service.

After a Handi-Van ID has been issued, the rider may visit certain locations to buy passes (including the League of Human Dignity office). Other locations are listed online.

HOW TO RIDE

Make reservations up to a week, but no less than one day in advance. Call 402.441.7109 for reservations and 402.441.7110 for cancellations.

Be ready 15 minutes prior to your scheduled pick-up time.

The van operates within Lincoln city limits Mon-Fri: 5:40 a.m. to 9:50 p.m., Sat: 6:40 a.m. to 6:30 p.m., with the exception of certain holidays noted on page 20.

For more info call the League of Humanity office at 402.441.7871, or stop by the Transportation Coordination Office at 1701 P Street.



TIPS + TRICKS



LOW INCOME

A 31 Consecutive Day Pass is \$8 for the city bus and \$16 for the Handi-Van. Pass locations are listed on the StarTran website.

TRANSFERS

Transfers allow you to switch to another bus traveling in the same direction. They're good for an hour or until the connecting bus arrives. When paying for your fare, let your bus driver know you will need to transfer. One transfer is free per paid fare.

HOLIDAYS

Buses do not run on the following holidays: New Year's Day, Memorial Day, Fourth of July, Labor Day, Thanksgiving Day and Christmas Day.

LOST + FOUND

We are not responsible for anything lost or stolen.

CHANGE CARDS

Bus drivers are not allowed to make change. If payment exceeds the fare, a bus driver will issue a change card for the difference. This may be used for future bus trips.



BUS TRACKER

The StarTran Website shows real time tracking of buses.

getonboard.lincoln.ne.gov

MOBILE APPS

Several local apps or websites are available through private entities and the list continues to grow.

iOS

App Store Search:
Lincoln Bus Tracker
StarTran Bus Tracker

Android:

Google Play Search:
StarTran Bus Tracker

StarTran cannot attest to the accuracy of the information provided by apps that are linked from the StarTran website except for apps StarTran owns. Linking to external apps is not an endorsement by StarTran of the apps themselves, the owners or sponsors of the apps, or the information presented in the apps. In the event you discover information or material on an app linked to on the StarTran website that is inaccurate, fraudulent, illegal, or immoral, please contact StarTran immediately. StarTran does not receive any compensation for apps you purchase. StarTran reserves the right to remove or modify any app links or data feeds at any time and without prior notice. StarTran prefers that apps be accessible to a wide range of users, including users with disabilities.

NO MAP? NO PROBLEM

LINCOLN LOCALES
YOU CAN VISIT

Walmart - 13/27/40/49/53

Super Target - 53

Holmes Lake & Golf Course - 40

Lincoln Airport - 52

Sunken Gardens - 54

Lincoln Children's Zoo - 54

College View - 53

Antelope Park - 54

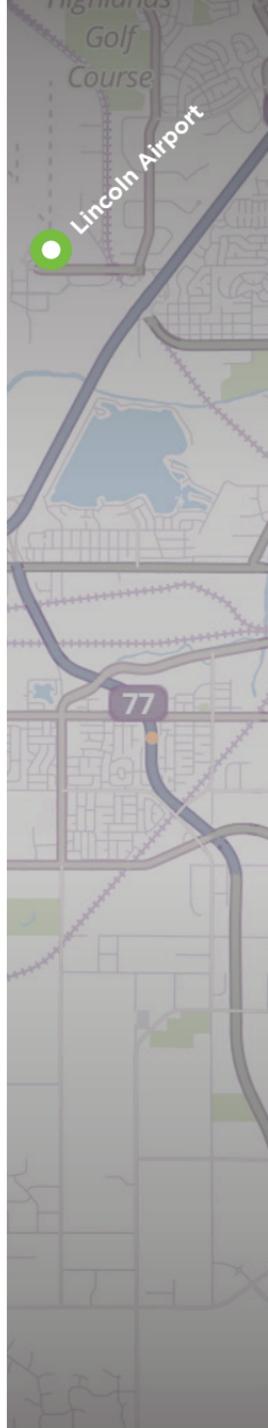
Bethany Branch Library - 42

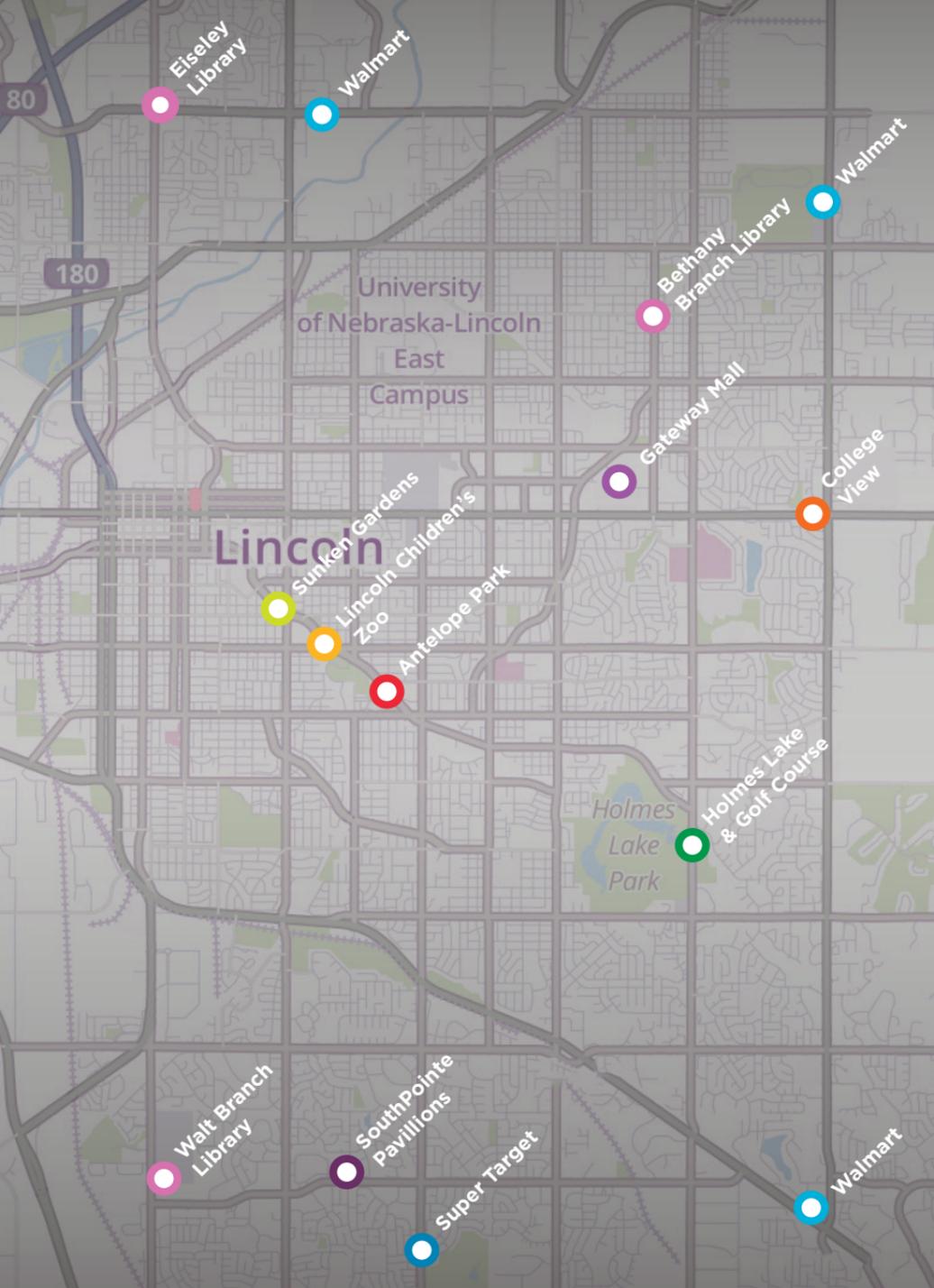
Eiseley Library - 41

Walt Branch Library - 13

Gateway Mall - 44/48

SouthPointe Pavilions - 53/13





Eiseley Library

Walmart

80

180

University of Nebraska-Lincoln East Campus

Bethany Branch Library

Walmart

Lincoln

Sunken Gardens

Lincoln Children's Zoo

Antelope Park

Gateway Mall

College View

Holmes Lake Park

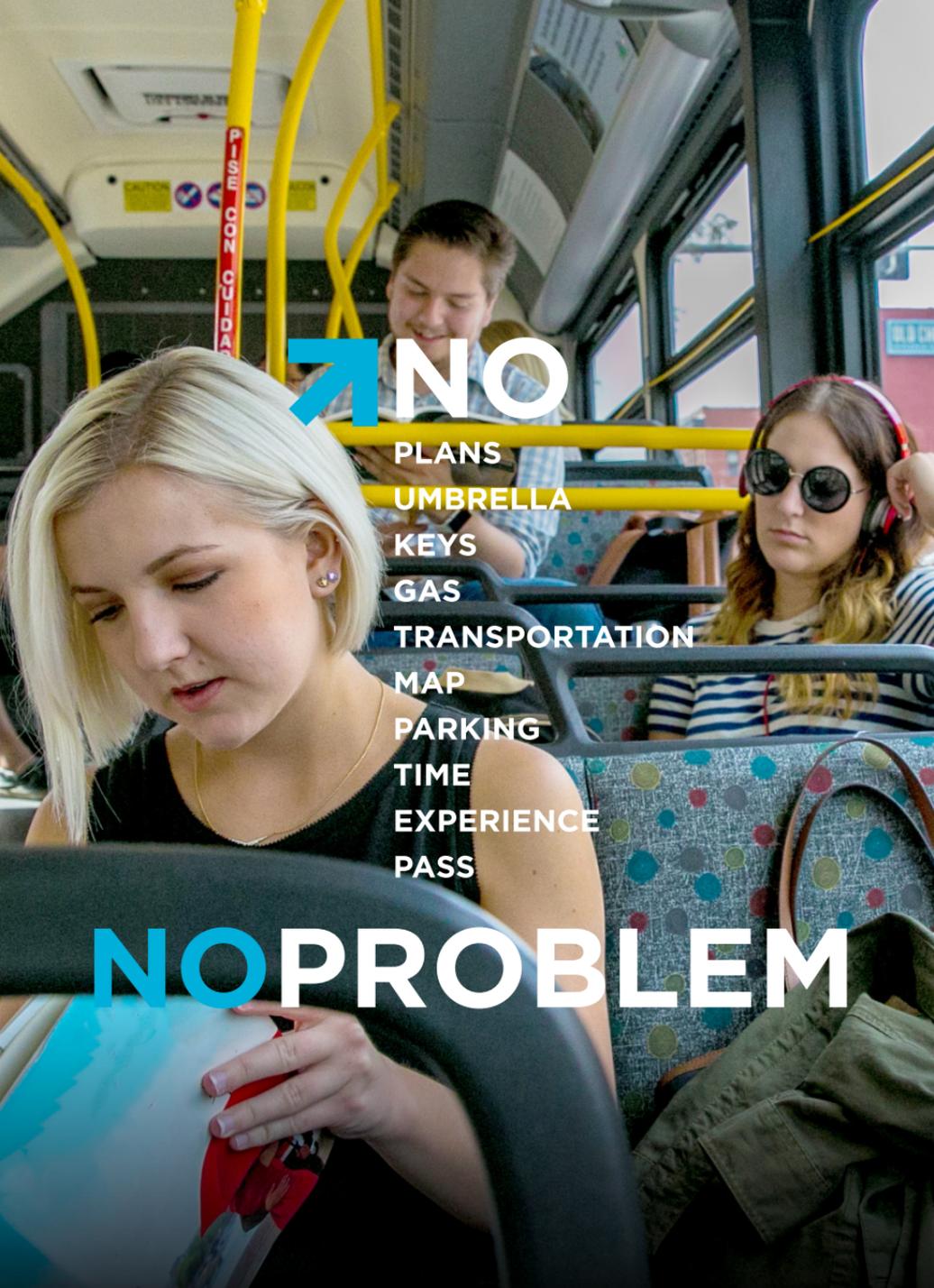
Holmes Lake & Golf Course

Walt Branch Library

SouthPointe Pavilions

Super Target

Walmart



NO

PLANS

UMBRELLA

KEYS

GAS

TRANSPORTATION

MAP

PARKING

TIME

EXPERIENCE

PASS

NO PROBLEM