



A Pioneering Area Agency on Aging

ANNUAL REPORT

October 1, 2012 - September 30, 2013

OUR MISSION

Aging Partners plans, coordinates and advocates for older people in our eight-county area. Our mission is to enhance daily living, expand personal choices and educate the community in an effort to ensure the independence and full life of the people we serve.

*AND IN THE END,
IT'S NOT THE YEARS IN YOUR
LIFE THAT COUNT.*

*IT'S THE LIFE IN
YOUR YEARS.*

~ABRAHAM LINCOLN

PROUDLY SERVING

Aging Partners staff is proud to serve the people of Butler, Fillmore, Lancaster, Polk, Saline, Saunders, Seward and York counties in Nebraska.

"I will be 90 years old in May so I am getting older and use a walker. I feel good so I am glad to be in my home. I appreciate the help I get." ~ From an Aging Partners Client

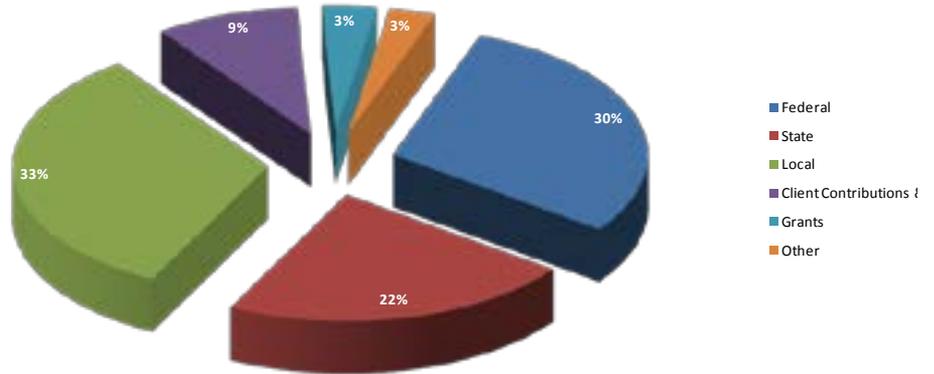




Where is the source of Aging Partners revenue?

Aging Partners receives funding from a number of sources primarily Federal, State and Local governments. Additionally, the agency receives revenue from client contributions and user fees, grants as well as other revenue sources such as fundraising and support from several foundations.

FUNDING SOURCES: OCTOBER 1, 2012 - SEPTEMBER 30, 2013



REVENUE

Oct. 1, 2012 - Sept. 30, 2013

Federal	\$ 2,717,064
State	\$ 2,069,181
Local	\$ 2,998,875
Cont/Fees	\$ 841,083
Grants	\$ 317,690
Other	\$ 271,400

TOTAL REVENUE \$ 9,215,293

"I have a wonderful worker - kind and caring and explains everything very well. Her help allows me to stay independent regardless of some disability." ~ From an Aging Partners Client

Our Financial Summary

How does Aging Partners use the revenue it receives?

Aging Partners uses the revenue we receive to serve people. We are people caring for and helping people. Our largest expenditure is service delivery — the people who serve our clients — expert, trained and caring staff. Building space, communications and utilities, raw food for Lincoln's Central Kitchen, printing and supplies, travel and equipment are additional expenses. Insurance and data processing are other expenses we incur in service to our clients.



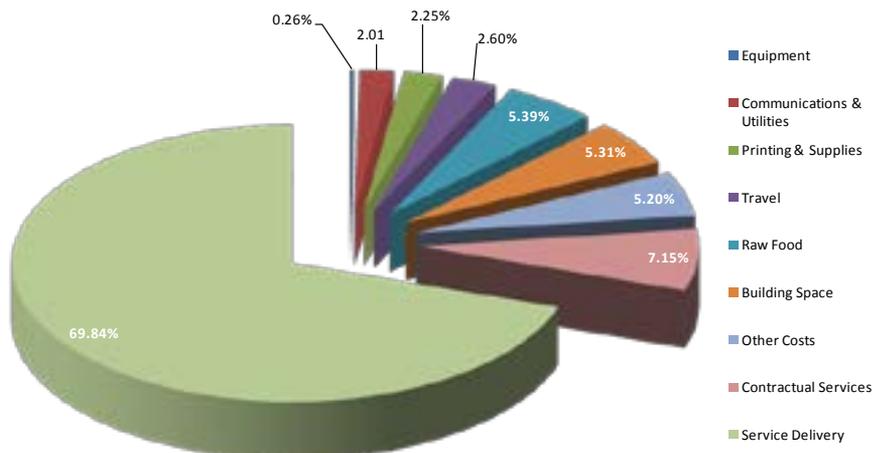
EXPENDITURES

Oct. 1, 2012 - Sept. 30, 2013

Equipment	\$ 22,995
Comm & Util	\$ 179,767
Print & Supp	\$ 201,618
Travel	\$ 232,180
Raw Food	\$ 481,857
Building Space	\$ 474,968
Other Costs	\$ 465,007
Contract Serv	\$ 639,372
Service Delivery	\$ 6,248,102

TOTAL EXPENDITURES \$ 8,945,866

EXPENSES BY TYPE: OCTOBER 1, 2012 - SEPTEMBER 30, 2013



<http://aging.lincoln.ne.gov>

• 402-441-70



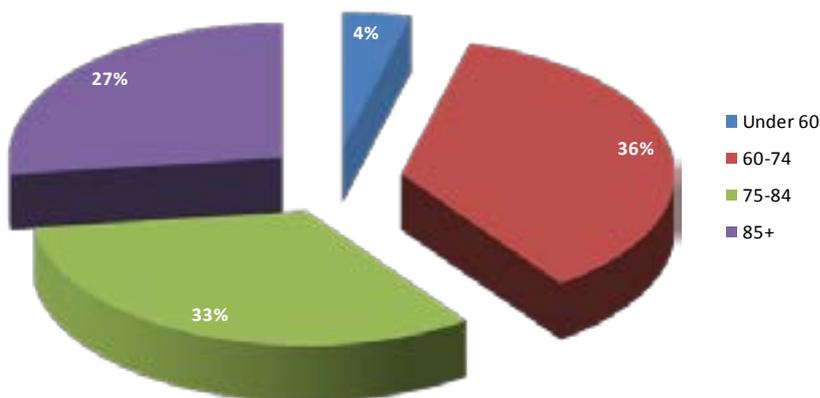
What population does Aging Partners serve?

Aging Partners serves persons ages 60+ in an eight-county area in Southeast Nebraska comprised of Butler, Fillmore, Lancaster, Polk, Saline, Saunders, Seward and York counties in accordance with the policies established under the Older Americans Act. Aging Partners also provides services to persons under age 60 on a fee-for-service basis.

CLIENTS SERVED BY AGE: OCTOBER 1, 2012 - SEPTEMBER 30, 2013

AGE IS AN ISSUE
OF MIND OVER
MATTER. IF YOU
DON'T MIND, IT
DOESN'T MATTER.

~ MARK TWAIN

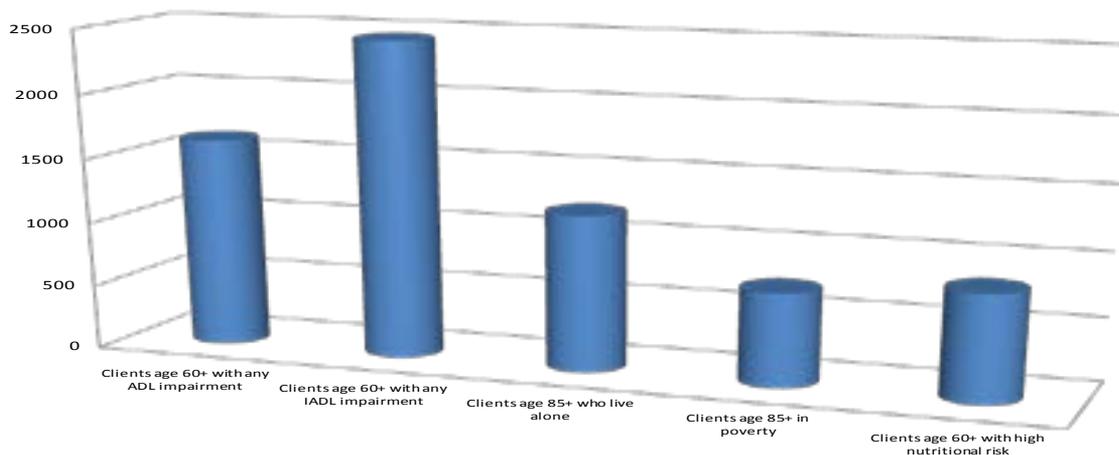


Our Impact

OLD AGE IS NOT A DISEASE - IT IS STRENGTH AND SURVIVORSHIP, TRIUMPH OVER ALL KINDS OF VICISSITUDES AND DISAPPOINTMENTS, TRIALS AND ILLNESSES.

~ MAGGIE KUHN

HIGH-RISK POPULATION SERVED: OCTOBER 1, 2012 - SEPTEMBER 30, 2013



High-Risk Criteria

ADL = Activities of Daily Living (i.e., Bathing, Dressing/Grooming, Eating, Mobility, Continence, Toileting, Transferring)

"Thank you so much for your help! It has made a huge difference. Not only do I have hot water for the first time in six months, but my house is warmer. I would not have known about the weatherization if not for your agency." ~ From an Aging Partners Client

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Once again, it is my pleasure to provide an annual report to our readers of Living Well Magazine. Fiscal year 2012-13 was a financial challenge we met with success. It began with the realization that we would need to cut seven positions to meet the required budget reductions. In the eleven years I've served as director, we have reduced our staff by 26 positions. This would bring the total to 33. Two long-time employees chose to retire early, and two others were moved out of our budget. The decision was made that we would work to increase our revenues to enable Aging Partners to keep the remaining three staff members. And we did!

We became more intentional about inviting clients to participate in the cost of the service they received. Using the Older American's Act "suggested contribution" protocol where no service is denied and all contributions are confidential, we began to "suggest a contribution" to all who received services. Those who could, did! We had a goal, and we ended the year at 103 percent of what we needed. We were delighted at unexpected donations sent from grateful families, memorial gifts remembering loved ones, and friends and colleagues in the field of aging who simply sent checks. We held our breath until all reports were completed and had an agency staff meeting in early December to announce that we had been successful.

The Nebraska Legislature acknowledged the good work we do with a 2.25 percent increase in our Community Aging Services Act funding and a similar increase in funding for care management services. This helped balance out the loss from the federal government's Sequester cuts.

Aging Partners staff has found the challenges many older adults face are more complex and serious. It sometimes takes a team of people to help solve problems and improve someone's life. I am honored to work with these caring professionals as we set out to meet this year's goals. To you, our readers and supporters, I say "thank you" from everyone at Aging Partners.

June Pederson, Director
Aging Partners Area Agency on Aging

Care Management Survey Questions and Results

1. Does your care manager explain your services in a way you understand?
2. Has your situation improved because of the services your care manager arranges?
3. Do the services you receive help you to continue to live in your own home?
4. Does your care manager treat you with respect?
5. How would you rate the care management services you have received?

Aging Partners Client Received Responses
by Percentage
rounded to the nearest whole number

Question 1	99%	Yes
Question 2	98%	Yes
Question 3	99%	Yes
Question 4	99%	Yes
Question 5		
1 Excellent	82%	
2 Very Good	14%	
3 Good	1%	
4 Fair	3%	
5 Poor	0%	

AGID* National Survey of OAA Participants
Received Responses by Percentage
rounded to the nearest whole number

Question 1	96%	Yes
Question 2	87%	Yes
Question 3	97%	Yes
Question 4	98%	Yes
Question 5		
1 Excellent	40%	
2 Very Good	39%	
3 Good	14%	
4 Fair	5%	
5 Poor	3%	

*The AGING Integrated Database (AGID) is an on-line query system based on Older Americans Act-related data files and surveys.

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