



TAKING CHARGE 2012

Satisfaction of Residents of Lincoln, Nebraska

FINAL REPORT
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With Contributions from

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EXECUTIVE SUMMARY

A satisfaction survey was completed by more than 600 randomly-selected Lincolnites (yielding a confidence interval of +/- 4% at the 95% confidence level¹) and more than 700 online respondents. The following are the main findings from that survey:

- In general, Lincoln residents are significantly more satisfied than dissatisfied with City services.
- The highest levels of satisfaction are with overall quality of life in Lincoln, and fire and ambulance services.
- The lowest levels of satisfaction are with street-related services (e.g., street maintenance and snowplowing).
 - Examination of the open-ended responses revealed that the common complaints about streets included complaints about street maintenance and repair, planning issues, prioritization of projects, efficiency, and snow plowing.
- Although residents indicate general satisfaction with City services, levels of satisfaction assessed between 2012 and 2010 decreased in at least some areas.
 - There was strongest evidence for decreases in satisfaction in cleanliness of the City, safety and security of the City, and ease of car travel in the City.
 - However, there was some evidence that satisfaction (among online respondents) increased in the areas of employment opportunities, job creation and economic development, and snow plowing.
- Examination of specific services such as City Parks & Recreation, City Libraries, public transportation, and conditions and services in one's neighborhood revealed the following:
 - There were especially positive ratings for libraries (above 4.0 on the 1 to 5 scale).
 - In addition, most all items were significantly above neutral (indicating satisfaction) and very few items from the specific areas fell below neutral (indicating dissatisfaction).
 - Areas of slight dissatisfaction obtaining ratings significantly below neutral (3.0) but still above 2.75 were snow plowing of neighborhood streets and the areas served by City buses. The hours of operation of buses was the only item falling below 2.75 (*mean rating = 2.47*).
- There was no evidence that Lincoln residents had increased in their awareness of key facts, such as the amount of revenues coming from property taxes.
- Lincoln residents report exercising more than in 2010, as well as greater attempts to recycle and engage in other sustainability behaviors.

¹ This is similar to saying that, statistically, there is a high (95%) probability that the “true” percentages that would have been obtained if the entire Lincoln population had been asked the questions would fall within +/- 4% points of the values reported here.

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BACKGROUND

◆ PURPOSE

The purpose of the January to March 2012 satisfaction surveys was to examine Lincoln City resident satisfaction with key City services. Two samples of responses were gathered: One was a random sample of more than 600 residents using random mail address sampling, and one was a volunteer sample of more than 700 additional persons that completed an online version of the same survey. The random sample is designed to provide a representative snapshot of Lincoln resident opinions. The volunteer sample provides a summary of the voices of persons who were motivated to express their opinions, and is not a representative sample.

Feedback pertaining to the findings of this report should be directed to the City at mayor@lincoln.ne.gov. Feedback, questions and comments pertaining to the study design, procedures and statistical analyses in this report should be sent to Lisa PytlikZillig at the Public Policy Center at lpytlikz@nebraska.edu.

◆ RESIDENT SATISFACTION: MEASUREMENT OVER TIME

The present surveys (December 2011-March 2012) were preceded by similar surveys including many identical questions that were administered in December 2009-March 2010. The 2009-10 surveys were administered as part of the City of Lincoln's and Mayor Chris Beutler's "Taking Charge" process, to provide a baseline measure of Lincoln resident satisfaction with specific City services. The 2011-2012 Taking Charge satisfaction surveys follow-up on the prior surveys.

The use of identical (or in a few cases, nearly identical) questions was intentional and designed to track changes over time. Of course, many factors can impact participant responses, including mode of survey, sample composition, and contextual factors (e.g., recession, larger snowfall than usual and so on). Because this is not an experimental study, one cannot determine the extent to which changes in services are the cause of changes in responses. The survey is nonetheless useful for providing information about resident feelings about City services over time.

TAKING CHARGE 2012: RESIDENT SATISFACTION

◆ SURVEY METHODS

The Taking Charge: 2012 Satisfaction survey provided two opportunities for residents to state their views, one via a randomized, paper-based survey and one via an identical, online survey. The *random sample survey* was conducted by mail by the

University of Nebraska's Bureau of Sociological Research (BOSR). During the week prior to the mail survey, the City held a press conference announcing that the survey would be conducted and that the City would appreciate it if residents receiving a survey would please complete it. A news article also provided information about the survey to the public ([Pascale, 2011](#)). A total of 2,000 paper surveys, which included a cover letter written by the Mayor asking for resident feedback (see Appendix C for full survey), was mailed to a random sample of City residents in mid-December of 2011 (12/14/2011). Follow-up reminder postcards were sent to all those not responding to the first mailing, two weeks after the first mailing (12/22/2011). Finally, follow-up letters and an additional paper survey were sent one month later (1/20/2012) to any remaining non-respondents. Data collection of the responses to the random-sample, mailed surveys was complete by the end of February.

The *online survey* was made available from February 28th until March 20, 2012. The day the survey opened, a press conference was held to announce the survey and reveal preliminary results from the randomized mail survey. The Mayor especially asked residents to comment on their dissatisfaction with City roads, because that area had received a rating that was considerably lower than two years prior, despite numerous investments the City had made in that area. The online survey was available via a link on the front page of the City's website ([lincoln.ne.gov](#)), and prominently featured on the Public Policy Center's website ([ppc.nebraska.edu](#)). In addition, press releases and media publicity directed residents to the websites linking to the survey.²

Both surveys included the same questions asking residents about their satisfaction with overall quality of life and satisfaction with City services, including satisfaction with cleanliness, safety and security, recreation opportunities, employment opportunities, ease of bike travel, snow plowing, recycling, affordable housing, and so on (see Appendix C for all items). In addition, more detailed items assessed specific areas of satisfaction and dissatisfaction with parks and recreation, neighborhoods, libraries, and public transportation. Other questions asked residents to report on their exercise, recycling, and energy use behaviors, and asked about their interest in programs designed to assist residents in weatherizing their homes. Finally, subsets of questions asked residents questions pertaining to their opinions on Lincoln City government, knowledge of City government, and demographics.

♦ **DEMOGRAPHICS & DATA REPRESENTATIVENESS**

A total of 657 (33% of the 2,000 randomly-selected addresses) residents completed or partially completed the random-sample mail survey, and more than 700 persons completed or partially completed the online survey. The demographics of the 2012 random mail and online samples, along with the demographics for the 2009-10 random phone survey sample, are shown in Table 1. Note the order of presentation allows a

² A list of media coverage of the Taking Charge 2012 activities and events can be found at the Public Policy Center project page, <http://ppc.unl.edu/project/TakingCharge2012>.

Table 1: Comparative Demographics

quick comparison of the two random samples across time (2010 phone versus 2012 mail), followed by the 2012 online sample (allowing easy comparison of 2012 random mail survey versus 2012 online survey) and then the 2010 online sample (allowing easy comparison of 2012 online versus 2010 online).

Comparisons between the demographics obtained from the surveys conducted in 2009-10 (2010) and 2011-12 (2012) shows differences across samples as follows:

- *Gender proportions:* Marginally more females completed the 2012 random-sample mail survey than the 2010 random-sample phone survey, and significantly more females completed the 2012 mail survey than the 2012 online survey. There were no gender differences between the 2010 and 2012 online surveys.

- *Education Levels:* The 2012 random-sample mail and online surveys had a significantly lower mean level of education than the 2010 random-sample phone and online surveys. In addition, compared to the 2012 online

Demographic	2010 Phone %	2012 Mail %	2012 Online %	2010 Online %	Lincoln Pop. %
Gender					
Male	50.1	44.8	57.2	57.3	49.8
Female	49.9	55.2	42.8	42.7	50.2
<i>N</i>	607	643	705	983	
Education					
Some high school /graduate HS	16.9	20.3	10.2	7	
Some college	17.4	21.6	20.9	18.6	
Associates degree	14.7	11.1	15.6	14.2	
Bachelor's degree	24.6	29.2	35.7	24.6	
Some graduate school	4.6	<i>n/a</i>	<i>n/a</i>	10.9	
Graduate or professional degree	22.8	17.8	17.6	24.8	
<i>N</i>	605	630	698	981	
Ethnicity/Race					
Hispanic	1.8	3.1	2.2	1.4	5.0
White	95.0	94.5	94.7	97.1	89.1
Black	.7	1.4	.7	.7	3.5
Hawaiian, Pacific Islander	1.8	.9	1.5	1.1	0.1
Asian	1.5	2.0	.9	.4	3.4
Native American /Native Alaskan	1.8	.9	1.5	1.1	0.6
Other	4.0	2.7	4.1	2.3	1.2
<i>N</i>	598	636	691	962	
Zip Codes					
68516	18.4	.2	14.9	16.6	14.5
68502	10.6	13.1	12.7	14.1	12.3
68506	15.2	20.1	12.0	10.9	12.1
68521	9.6	14.9	11.5	11.0	11.3
68510	11.6	12.5	8.7	9.2	9.4
68503	2.9	5.8	2.7	4.4	7.1
68504	3.9	9.7	4.6	5.6	6.4
68505	5.9	9.1	7.1	5.1	6.0
68508	1.9	4.0	3.4	2.8	6.0
68507	5.9	7.9	5.0	5.3	5.9
68512	6.6	--	5.5	5.0	3.1
68524	.3	.2	2.7	1.9	2.2
68528	1.5	2.6	2.2	1.7	1.7
<i>N</i>	593	657	690	907	
Age					
	Mean (SD)	Mean (SD)	Mean (SD)	Not Available	
	54.7 (14.8)	54.9 (17.5)	47.3 (15.1)		
<i>N</i>	607	641	651		

Note: Population estimates are based on 2000 census data. Mean age was not available for 2010 online. Zip codes are listed in order of decreasing percentage of population according to the census.

respondents, the 2012 random-sample mail survey respondents reported average lower levels of education.

- *Race/Ethnicity proportions:* Significantly fewer Hawaiian Pacific Islanders completed the 2012 random-sample mail survey than the 2010 random-sample phone survey and significantly more “other” race/ethnicities were reported in the 2012 online than in the 2010 online survey. No race/ethnicity proportion differences were found between the 2012 online and random-sample mail surveys.
- *Zip code representation:* According to the 2000 census, about 65% of the population lives in central zip code areas (68502 to 68510). A comparison of central zip codes versus outer zip codes represented in the surveys revealed that the 2012 random-sample mail survey contained significantly more responses from central zip codes than the 2010 random-sample phone survey (82% vs. 58%). However, the 2010 and 2012 online surveys were both comprised of similar representation (57% vs. 56%).
- *Age:* The average age of the 2012 and 2010 random-sample mail and phone surveys did not differ. However, the 2012 online survey sample was, on average, younger than either the 2012 random-sample mail or the 2010 random-sample phone respondents.

RESULTS

◆ SATISFACTION WITH GENERAL CITY SERVICES

As shown in Table 2, the average levels of satisfaction were at or above 3.0 (neutral) for all but 3 of 37 mean levels of satisfaction assessed in the 2012 online or 2012 random-sample mail survey.³ Among both the online and random-sample mail survey respondents, the highest ratings were given for overall quality of life and fire and ambulance services. For lowest rated services, the samples differed: The 2012 random-sample mail respondents, on average, rated street maintenance significantly below neutral, and the 2012 online respondents, on average, rated number of unsightly or blighted properties and ease of car travel significantly below neutral.

A comparison of the 2012 random-sample mail and 2012 online surveys reveals that the online respondents are generally less satisfied with City services than those randomly sampled, suggesting that dissatisfaction with the City may provide more motivation to give input voluntarily on an online survey than satisfaction with the City. The only item that the 2012 online respondents rated significantly higher than the 2012 random-sample mail respondents was snow plowing. In addition, there were five items that did not significantly differ between the two 2012 samples (marked with a superscript “a”).

³ The percentages of persons who fell into satisfied, neutral and dissatisfied categories for each item is reported in the Appendices to this document.

Comparisons between the 2012 responses and the 2010 responses suggested declines in resident satisfaction over the two years. There were only two items that did not significantly differ between the 2010 random-sample phone and 2012 random-sample mail surveys: job opportunities (which people were, on average, satisfied with) and

Table 2: Comparisons of Average Satisfaction Levels across Mode and Time

Services	2010 phone			2012 mail			2012 online			2010 online		
	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N
Overall quality of life in the City	4.25	.69	607	4.06	.67	647	3.81^c	.89	749	3.81 ^c	.91	1014
Overall appearance of the City	4.10	.66	606	3.81	.70	645	3.55^c	.95	753	3.57 ^c	.88	1015
Cleanliness of the City	4.15	.65	607	3.85	.74	637	3.57	.92	754	3.69	.89	1019
Number of unsightly or blighted properties	3.15	.99	586	3.02	.87	640	<u>2.74^c</u>	.98	749	2.72 ^c	.97	1017
Safety and security of the City	4.07	.76	605	3.76	.79	643	3.64	1.02	749	3.82	.92	1017
Recreational opportunities	3.89	.91	600	3.67	.88	646	3.50^c	1.02	748	3.52 ^c	1.00	1016
Employment opportunities	3.25 ^b	1.00	578	3.26^b	.93	642	3.06	1.10	754	2.81	1.03	1011
Ease of car travel in the City	3.49	1.07	605	3.07	1.09	642	<u>2.72</u>	1.23	752	2.94	1.21	1018
Ease of bike travel in the City	3.95	.86	563	3.42^a	.85	631	3.50^{ac}	1.01	754	3.53 ^c	.98	1011
Overall natural environment	4.12	.63	603	3.76	.71	639	3.64^c	.90	749	3.66 ^c	.82	1009
Street maintenance	3.17	1.06	607	<u>2.62</u>	1.06	645				2.51	1.13	1009
Snowplowing of City streets	3.42	1.06	601	2.92	1.14	643	3.32	1.22	754	3.00	1.32	1024
Fire and ambulance services	4.09	.72	598	3.92^a	.69	639	3.87^{ac}	.93	751	3.81 ^c	.91	1018
City recycling and sustainability efforts	3.72	.96	600	3.61	.91	643	3.34^c	1.07	748	3.31 ^c	1.03	1016
Availability of affordable quality housing	3.68	.87	587	3.38^a	.87	640	3.32^{ac}	1.02	754	3.37 ^c	.97	1011
Job creation and economic development	3.02 ^b	.98	588	3.06 ^b	.94	642	2.95	1.08	752	2.68	1.02	1019
Management of sewage and storm water	3.87	.69	584	3.65^a	.68	643	3.70^{ac}	.87	749	3.68 ^c	.78	1017
Building safety permits and inspections	3.42	.85	558	3.30	.79	637	3.07^c	.93	745	3.06 ^c	.86	1007
Health department services	3.72	.81	572	3.42^a	.82	639	3.36^{ac}	.85	747	3.39 ^c	.84	1008

Notes: Possible average ratings range from 1 (very dissatisfied) to 5 (very satisfied). Bold means for the 2012 surveys differ from “neutral” (i.e., a rating of “3”) in single-sample t-tests. Underlined means fall significantly below neutral.

^aNon-significant ($p > .05$) differences between 2012 mail and online surveys. ^bNon-significant ($p > .05$) differences between the 2010 phone and 2012 mail surveys. ^cNon-significant ($p > .05$) differences between the 2010 and 2012 online surveys.

economic development (which people were, on average, neutral about). To some extent, however, the observed differences may be due to different mode of survey (that is, phone vs. mail). Quite a different result is obtained when comparing the surveys that come from the same mode over time: Comparison of online responses in 2010 and online responses in 2012 revealed three areas of significant *increase* in satisfaction (employment opportunities, job creation and economic development, and snow plowing), as well as three areas of significant decreases in satisfaction (cleanliness of the City, safety and security of the City, and ease of car travel in the City). The remaining differences were not significant.

♦ **SATISFACTION WITH STREETS: OPEN-ENDED COMMENTS**

At the press conference inviting people to complete the online survey, Mayor Beutler asked residents to comment on Lincoln streets, noting that satisfaction seemed low relative to other areas. Although a complete qualitative analysis is beyond the scope of this report, approximately 50% of residents wrote open-ended comments at the end of the survey, and many of the comments did pertain to streets. A thematic analysis of approximately half of the responses revealed comments primarily fell into the following categories:

- Street repair and maintenance complaints
- Planning issues and complaints about how the design of traffic and traffic control
- Complaints and questions about the City's choice or prioritization of projects, including concerns both about the types of projects and fairness to different neighborhoods and interest groups
- Complaints and concerns about the efficiency of work on road projects
- Snow plowing complaints

The complete listing of open-ended comments (from both the random-sample mail and online surveys) and the qualitative thematic analysis of comments about streets are included in Appendix B.

♦ **SATISFACTION WITH PARKS AND RECREATION**

A number of the questions on the survey examined Lincoln residents' satisfaction with park services. As shown in Table 3, all 2012 ratings from the random-sample mail or online surveys were above neutral and more satisfied than dissatisfied, on average. In general, residents were most satisfied with public gardens such as the City's Sunken Garden and Rose Garden, and least satisfied with street median and park maintenance. In the case of parks, resident satisfaction was significantly lower in 2012 than in 2010—comparisons between both the 2010 random-sample phone and 2012 random-sample mail surveys, and between the 2010 and 2012 online surveys, consistently showed significant decreases in satisfaction over time on the items that had been asked at both time points.

Table 3: Comparisons of Average Satisfaction with Park Services

Services	2010 phone			2012 mail			2012 online			2010 online		
	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N
Overall quality of parks	4.10	.70	603	3.88	.77	641	3.59	1.00	751	3.72	.88	1002
Natural areas such as Wilderness Park	3.94	.79	591	3.81	.76	642	3.65	.95	747	3.77	.86	1001
Park maintenance such as mowing and care of trees in parks	3.75	.93	599	3.50	1.01	642	3.09	1.19	752	3.43	1.04	1001
Condition and maintenance of City's trees located along streets	3.89	.76	604	3.55	.90	640	3.24	1.10	752	3.56	.88	1001
Trails maintenance and operation				3.70^a	.74	637	3.62^a	.90	750			
Street median and boulevard maintenance				3.52	.89	644	3.10	1.10	752			
Public gardens such as the Sunken gardens and rose gardens				4.33	.68	645	4.04	.85	749			

Notes: Possible average ratings range from 1 (very dissatisfied) to 5 (very satisfied). Bold means for the 2012 surveys differ from "neutral" (i.e., a rating of "3") in single-sample t-tests. No means fell significantly below neutral.

^aNon-significant ($p > .05$) differences between 2012 mail and online surveys. ^bThere were no non-significant ($p > .05$) differences between the 2010 phone and 2012 mail surveys. ^cThere were no non-significant ($p > .05$) differences between the 2010 and 2012 online surveys.

Table 4: Comparisons of Average Satisfaction with Neighborhoods

Services	2010 phone			2012 mail			2012 online			2010 online		
	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N
General safety and security in your neighborhood	4.11	.81	607	3.81	.93	648	3.69	1.04	743	3.79	.94	994
Overall appearance of your neighborhood	4.22	.75	607	3.79	.89	641	3.67	.94	741	3.78	.91	991
Number of unsightly or blighted properties in your neighborhood	3.88	1.00	594	3.49^a	1.05	638	3.44^a	1.08	742	3.24	1.12	994
Condition of sidewalks in your neighborhood	3.54	1.06	598	3.38	1.05	644	3.19^c	1.16	741	3.11 ^c	1.10	992
Condition of the streets in your neighborhood	3.71	.96	607	3.40	1.04	646	3.06 ^c	1.24	744	2.98 ^c	1.22	993
Snow plowing of your neighborhood streets	3.42	1.11	597	<u>2.81</u>	1.24	645	3.09	1.29	739	2.78	1.35	992

Notes: Possible average ratings range from 1 (very dissatisfied) to 5 (very satisfied). Bold means for the 2012 surveys differ from "neutral" (i.e., a rating of "3") in single-sample t-tests. Underlined 2012 means fell significantly below neutral.

^aNon-significant ($p > .05$) differences between 2012 mail and online surveys. ^bThere were no non-significant ($p > .05$) differences between the 2010 phone and 2012 mail surveys. ^cNon-significant ($p > .05$) differences between the 2010 and 2012 online surveys.

◆ SATISFACTION WITH YOUR NEIGHBORHOOD

Examination of items that focused on satisfaction with neighborhoods gave an inconsistent picture. For example, among the random-sample mail survey respondents, all items were rated significantly above neutral (thus, indicating satisfaction) except for snowplowing of neighborhood streets which, on average, fell significantly below neutral and was significantly lower than the satisfaction reported by the 2010 random-sample phone respondents. However, comparison of other data indicated that online respondents reported a significant increase in satisfaction with snow plowing of their neighborhood streets from 2010 to 2012. Furthermore, while comparison of 2012 random-sample mail and 2010 random-sample phone data indicated decreases in satisfaction for all items, comparison of 2012 and 2010 online data suggested decreased satisfaction for only two items (general safety and security, and overall appearance of neighborhoods) and increased satisfaction on two items (number of unsightly or blighted properties and snowplowing of streets) and no change on the remaining two items (condition of sidewalks and streets in one's neighborhood).

◆ SATISFACTION WITH LIBRARIES

Satisfaction with libraries was the highest of the City's services. Only those persons who used the libraries were asked to rate library services. Average ratings were above 4.0 for overall service, comfort, and availability of items, and approached 4.0 for the other items. In addition, there were somewhat fewer decreases in average satisfaction between 2010 and 2012, especially as reflected in the online survey results. Only satisfaction with comfort and cleanliness showed a significant decrease on both the 2010 random-sample phone versus 2012 random-sample mail survey comparison and the 2010 versus 2012 online survey. Nonetheless, comfort and cleanliness was still rated at or above 4.0 in both years.

Examination of reasons why people do not use the libraries (for those who do not, see Table 6) indicated, consistent with results in 2010, that people who do not use the libraries most commonly buy their materials and/or rely on the internet instead of going to the library. Comparison of 2010 random-sample phone to 2012 random-sample mail surveys showed an increase in the use of the internet as a reason for not going to the library, and no other significant differences. Comparison in the responses from 2010 and 2012 online respondents showed an increase in endorsement of all reasons except for the item stating that the library did not have items that the residents desired.

Table 5: Comparisons of Average Satisfaction with Libraries

Services	2010 phone			2012 mail			2012 online			2010 online		
	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N
Public libraries: Overall service of City's public libraries	4.35	.62	488	4.20	.63	440	4.02^c	.80	546	4.09 ^c	.77	824
Public libraries: Hours of operation	3.94 ^b	.76	487	3.87^b	.84	437	3.60	.99	546	3.71	.89	823
Public libraries: Comfort and cleanliness	4.36	.63	490	4.20	.67	435	4.01	.85	547	4.10	.77	824
Public libraries: General availability of items such as books magazines DVD CDs	4.23	.66	484	4.01	.78	440	3.90^c	.86	545	3.93 ^c	.77	826
Public libraries: Use of the library's website for library services	3.92	.81	456	3.79^a	.83	431	3.78^{ac}	.86	544	3.87 ^c	.81	820

Notes: Possible average ratings range from 1 (very dissatisfied) to 5 (very satisfied). Bold means for the 2012 surveys differ from "neutral" (i.e., a rating of "3") in single-sample t-tests. No means fell significantly below neutral.

^aNon-significant ($p > .05$) differences between 2012 mail and online surveys. ^bNon-significant ($p > .05$) differences between the 2010 phone and 2012 mail surveys. ^cNon-significant ($p > .05$) differences between the 2010 and 2012 online surveys.

Table 6: Comparisons of Reasons for Not Using Libraries

Services	2010 phone			2012 mail			2012 online			2010 online		
	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N
They are not open when I can go	.09 ^b	.29	116	.14 ^{ab}	.34	185	.12 ^a	.32	160	.04	.20	174
They do not have the items I want	.09 ^b	.28	116	.15 ^{ab}	.36	185	.09 ^{ac}	.29	158	.07 ^c	.26	174
They do not have enough computers and or internet access	.09 ^b	.29	116	.12 ^{ab}	.32	182	.08 ^a	.27	161	.02	.13	174
I buy my books and other materials	.59 ^b	.49	116	.65 ^{ab}	.48	205	.71 ^a	.45	175	.45	.50	174
I use the Internet at home for research	.61	.49	116	.85 ^a	.36	207	.92 ^a	.28	183	.82	.39	174
I use the library website to access databases or download				.13	.34	181	.08	.27	165			

Notes: Average ratings represent the percentage of persons checking next to a reason to indicate "Yes" it was an applicable reason.

^aNon-significant ($p > .05$) differences between 2012 mail and online surveys. ^bNon-significant ($p > .05$) differences between the 2010 phone and 2012 mail surveys. ^cNon-significant ($p > .05$) differences between the 2010 and 2012 online surveys.

◆ SATISFACTION WITH PUBLIC TRANSPORTATION

The random-sample paper survey asked that the satisfaction with public transportation (Star Tran bus) services questions be completed only by those respondents who rode the bus at least a couple of times per month. The online survey also only allowed those reporting that they rode the bus a couple of times per month or more to complete the ratings. Because the sample size was smaller for these questions, a larger difference from neutral was required for the ratings to be statistically significantly different. Thus three of the items were not significantly different from neutral for the mail survey, and one question was not significantly different from neutral for the online survey (see Table 7). For most of the questions, random-sample mail survey respondents indicated that they were, on average, satisfied with Star Tran services. However, online respondents indicated that they were, on average, dissatisfied with areas served and the hours of operation of Star Tran.

These questions were used for the first time on the 2012 surveys and so could not be compared to 2010. As shown in Table 7, comparisons between the online and mail version only indicated one statistically significant difference: Online respondents were more dissatisfied with hours of operation than the random-sample mail respondents, who were neutral (on average) for this question.

Table 7: Comparisons of Average Satisfaction with Public Transportation

Services	2010 phone			2012 mail			2012 online			2010 online		
	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N
StarTran: The overall service of StarTran				3.49^a	1.13	77	3.34^a	1.09	135			
StarTran: Hours of operation				2.92	1.32	79	<u>2.47</u>	1.27	137			
StarTran: Driver courtesy				3.75^a	1.06	79	3.80^a	1.04	137			
StarTran: Areas served				3.12 ^a	1.28	78	<u>2.77^a</u>	1.24	137			
StarTran: Cleanliness of bus interior				3.70^a	.97	77	3.60^a	.98	136			
StarTran: Overall safety				3.71^a	1.02	78	3.80^a	1.04	138			
StarTran: Buses are on time				3.46^a	1.04	78	3.46^a	1.10	138			
StarTran: How often buses come				3.08 ^a	1.12	75	2.88 ^a	1.31	138			

Notes: Possible average ratings range from 1 (very dissatisfied) to 5 (very satisfied). Bold means for the 2012 surveys differ from “neutral” (i.e., a rating of “3”) in single-sample t-tests. Underlined means fell significantly below neutral.

^aNon-significant ($p > .05$) differences between 2012 mail and online surveys.

Examination of the reasons why people do not ride the bus (for those who do not, see Table 8), indicated that the top reason was that people prefer to drive. The next most popular reasons were that bus schedules are not convenient and the commute takes too

long on the bus. The lowest endorsed reasons indicated that most people did not feel bus fares were too high nor that safety was a concern. Comparisons between the online and random-sample mail respondents indicated the online respondents were more likely to endorse each reason except for not feeling safe (which they endorsed at the same level as the mail respondents) and preferring to drive (which they endorsed significantly less than the mail respondents).

Table 8: Comparisons of Reasons for Not Using Public Transportation

Items	2012 mail			2012 online			Total		
	Mean	SD	N	Mean	SD	N	Mean	SD	N
Bus schedule times are not convenient	.37	.484	471	.56	.497	593	.47	.500	1064
Bus fares are too high	.10	.297	462	.14	.352	573	.12	.329	1035
The walk to the bus stop is too far	.14	.348	463	.25	.431	579	.20	.399	1042
I do not understand the bus schedule	.18	.388	463	.24	.427	574	.21	.410	1037
I do not feel safe on the bus	.12 ^a	.329	456	.15 ^a	.359	572	.14	.346	1028
The commute is too long on the bus	.31	.462	465	.48	.500	592	.41	.491	1057
I prefer to drive	.91	.290	564	.82	.385	653	.86	.347	1217

Notes: Average ratings represent the percentage of persons checking next to a reason to indicate “Yes” it was an applicable reason.

^aNon-significant ($p > .05$) differences between 2012 mail and online surveys.

◆ SATISFACTION WITH ZONING AND PLANNING

The survey also inquired about resident satisfaction with the City zoning practices and growth planning efforts. The item assessing satisfaction was changed from the 2010 survey, and consequently the answers are not directly comparable. Table 9 displays the frequencies of answers to the questions separately. Although in 2010 we see the typical pattern where the online respondents are less satisfied than the random-sample phone respondents, in 2012 we see similar percentages indicating satisfaction (option c) but different percentages endorsing “no opinion” versus negative opinions. However, consistent across both the random-sample mail and the online surveys was the relatively greater endorsement of the item “The City too often encourages development at the expense of good planning” compared to the endorsement of the item “The City’s planning too often discourages new development.

Table 9: Comparisons of Satisfaction with Zoning and Growth Planning

2010 Items	2010 phone			2010 online		
	Mean	SD	N	Mean	SD	N
How satisfied are you with Lincoln’s zoning and growth planning? (1 = very dissatisfied, to 5 = very satisfied)	3.25	.95	585	2.76	1.01	1021
2012 Items & Responses	2012 mail		2012 online			
	%	N	%	N		
When it comes to Lincoln’s planning for growth and development, which statement best characterizes your opinion?						
a. Lincoln is not properly planning. The City too often encourages new development at the expense of good planning	27	169	38	282		
b. Lincoln is not developing well. The City’s planning too often discourages new development.	17	104	21	153		
c. Lincoln is properly planning and developing well. There is a good balance in Lincoln between careful planning and encouraging new development.	27	168	26	192		
d. I don’t know/have no opinion	29	181	15	108		

◆ SATISFACTION WITH CITY GOVERNMENT

The scale used for the City government questions differed from the rest of the items: Instead of very dissatisfied to very satisfied, the scale used was “strongly disagree” to “strongly agree.” As shown in Table 10, the only item that both the online and random-sample mail survey respondents positively agreed with on average was the item stating that City government treats residents with respect. However, the mail respondents were neutral rather than negative on three of the items, and on each of the questions, the online survey respondents were significantly more negative about City government than the mail respondents. Both of the 2012 samples disagreed that the City government based their decisions on facts and that they treated all areas of town fairly and equally.

There were differences between the 2010 random-sample phone survey and the 2012 random-sample mail survey on four of the items, each difference indicating that the 2012 mail respondents were less positive/more negative. However, once again, the picture was different when comparing the online responses. There were only two differences when comparing the 2010 and 2012 online responses: Residents increased in reported perceptions that the government treats residents with respect but decreased in perceptions that they were receiving a good value for their tax dollars.

Overall, residents rated the performance of City government between fair and good. This rating did not significantly change from 2010 to 2012 in either sample of respondents. However, consistent with other findings, the rating was higher in the random samples (mail and phone) than the online samples.

Table 10: Comparisons of Satisfaction with City Government

Items	2010 phone			2012 mail			2012 online			2010 online		
	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N
I have great confidence in Lincoln City government	3.17	.97	601	3.04	.97	645	<u>2.65</u> ^c	1.16	720	2.63 ^c	1.12	991
Lincoln City government can usually be trusted to make decisions	3.14 ^b	1.01	604	3.07 ^b	1.00	645	<u>2.68</u> ^c	1.19	721	2.66	1.14	991
Lincoln City government employees treat residents with respect	3.59	.84	597	3.45	.85	640	3.24	1.11	717	3.12	1.08	996
Lincoln City elected officials base their decisions on facts	2.92 ^b	1.01	597	<u>2.82</u> ^b	.93	637	<u>2.38</u> ^c	1.10	717	2.48 ^c	1.08	996
The City treats all neighborhoods and areas of town fairly and equally	2.79	1.06	592	<u>2.52</u>	1.02	640	<u>2.21</u> ^c	1.10	719	2.27 ^c	1.09	992
I receive good value for my City government tax dollars	3.16	1.03	601	2.92	1.03	645	<u>2.78</u>	1.22	718	2.94	1.22	991
Overall how would you rate the performance of Lincoln City Govt?	2.64 ^b	.93	604	2.69 ^b	.93	632	2.49 ^c	1.10	723	2.51 ^c	1.02	988

Notes: Except for the last question (rated performance), the possible average ratings range from 1 (strongly disagree) to 5 (strongly agree). For all but the last item, bold means for the 2012 surveys differ from “neutral” (i.e., a rating of “3”) in single-sample t-tests, and underlined means fell significantly below neutral. The response scale for the final item regarding government performance was 1 = poor, 2 = fair, 3 = good, 4 = very good, 5 = excellent.

^aThere were no non-significant ($p > .05$) differences between 2012 mail and online surveys. ^bNon-significant ($p > .05$) differences between the 2010 phone and 2012 mail surveys. ^cNon-significant ($p > .05$) differences between the 2010 and 2012 online surveys.

◆ OTHER SURVEY QUESTIONS

In addition to the questions pertaining to resident satisfaction, the survey asked residents about (a) their knowledge of City issues and where they obtain most of their information about City issues, (b) the extent to which adults and their children exercise, (c) sustainability and recycling behaviors, and (d) energy-related topics.

Resident Knowledge and Information Sources

As shown in Table 11, residents in both of the 2012 samples rated themselves as significantly less well-informed than those in the 2010 samples. Although they reported being less informed, the 2012 samples also were more likely to endorse several of the means for getting City information (especially newspapers, television news, and local radio). The most commonly reported ways of receiving information about City issues were via newspapers and television news. The least frequently endorsed method of receiving information was through emails or phone calls to City officials.

Table 11: Subjective Knowledge and Information Sources

Question	2010 phone			2012 mail			2012 online			2010 online		
	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N
How informed on City issues are you?	2.85	.66	604	2.63	.75	643	2.29	.85	720	3.00	.66	977
Where do you get your information on City issues? (Percentage saying "yes")	<u>%</u>	<u>N</u>		<u>%</u>	<u>N</u>		<u>%</u>	<u>N</u>		<u>%</u>	<u>N</u>	
• Newspapers	84	607		90 ^a	610		92 ^a	705		89	986	
• Local radio	55	607		73 ^a	542		73 ^a	678		57	986	
• Television news	76	607		90	609		84	702		71	986	
• City website	22 ^b	607		26 ^b	481		54	639		45	986	
• Call or email City officials	12 ^b	607		9 ^b	464		19	604		12	986	
• Other	11	607		25 ^a	351		29 ^a	535		11	986	
• Government, health, and education channels	31 ^b	607		27 ^b	612		35 ^c	711		32 ^c	986	
Of those who watch City TV, the percentage who watch:	<u>%</u>	<u>N</u>		<u>%</u>	<u>N</u>		<u>%</u>	<u>N</u>		<u>%</u>	<u>N</u>	
• Government channel 5	71 ^b	189		70 ^{ab}	178		75 ^a	230		83	311	
• Health and Wellness channel 10	53 ^b	189		57 ^b	164		38 ^c	213		31 ^c	311	
• Education Channel 21	28	189		50 ^a	151		40 ^a	213		18	311	
On average how many days per week do you watch these channels?	<u>Mean</u>	<u>SD</u>	<u>N</u>	<u>Mean</u>	<u>SD</u>	<u>N</u>	<u>Mean</u>	<u>SD</u>	<u>N</u>	<u>Mean</u>	<u>SD</u>	<u>N</u>
	2.89 ^b	2.22	183	2.53 ^{ab}	2.22	159	2.25 ^a	1.81	227	2.56	1.68	286

Notes: Average rating of informedness was on a scale of 1 = very uninformed, 2 = somewhat uninformed, 3 = somewhat informed, 4 = very informed. Percentages represent the proportions of persons affirming their use of an information source. Average days per week ranged from zero to 7.

^aNon-significant ($p > .05$) differences between 2012 mail and online surveys. ^bNon-significant ($p > .05$) differences between the 2010 phone and 2012 mail surveys. ^cNon-significant ($p > .05$) differences between the 2010 and 2012 online surveys.

Two objective knowledge questions were asked on the survey, one pertaining to how much of the property tax the City receives (answer: less than 20%) and one that asked what area of services the City spends the greatest portion of its budget upon (answer: public safety). Examination of two objective knowledge questions did not reveal a clear pattern of increases or decreases in public awareness of the answers to the two questions. Instead, the 2012 mail respondents answered the first question correctly more often than the 2010 phone respondents and the second question at the same rate. Meanwhile, the 2012 online respondents answered both questions correctly less often than the 2010 online respondents (see Table 12).

Table 12: Percent Correct Answers to Objective Knowledge Questions

Items	2010 phone		2012 mail		2012 online		2010 online	
	%	N	%	N	%	N	%	N
Property Tax: Less than 20%	35	482	63 ^a	271	68 ^a	497	79	677
Greatest Spending: Public Safety	45 ^b	524	44 ^b	301	57	531	67	672

Notes: Percentages represent the proportions of persons answering the question correctly.

^aNon-significant ($p > .05$) differences between 2012 mail and online surveys. ^bNon-significant ($p > .05$) differences between the 2010 phone and 2012 mail surveys. ^cThere were no non-significant ($p > .05$) differences between the 2010 and 2012 online surveys.

Exercise Behaviors

Lincoln residents were also asked about the extent to which they exercised at least 30 minutes per day and the extent to which any children who lived in their household engaged in physical activity for at least 60 minutes per day. As shown in Table 13, the amount that residents report exercising and/or their children are exercising, is greater in 2012 than in 2010 when the the random sample (phone and mail) surveys are compared, but the differences between online surveys from 2010 and 2012 are not statistically significant.

Table 13: Lincoln Resident Reported Average Days of Exercise per Week

Items	2010 phone		2012 mail		2012 online		2010 online	
	Mean	N	Mean	N	Mean	N	Mean	N
How many days per week do you engage in physical activity (30 min or more)?	3.59	602	3.92 ^a	527	3.96 ^{ac}	712	3.85 ^c	920
How many days per week do children engage in physical activity (60 min or more)?	4.35	257	4.87 ^a	164	4.89 ^{ac}	246	4.60 ^c	346

^aNon-significant ($p > .05$) differences between 2012 mail and online surveys. ^bThere were no non-significant ($p > .05$) differences between the 2010 phone and 2012 mail surveys. ^cNon-significant ($p > .05$) differences between the 2010 and 2012 online surveys.

Sustainability and Recycling Behaviors

A few questions on the survey also pertained to the extent to which Lincoln residents engaged in recycling, composting and waste reduction behaviors. These results suggest that the proportion of households that recycled, composted, or attempted to reduce waste in the past year rose significantly, from about 77-78% to 84-85%. The 2012 surveys asked residents specifically about all three behaviors using three items rather than one item, as was used in the 2010 survey. These questions revealed that residents are most likely to report they recycle and reduce waste, and least likely to report they compost.

Table 14: Lincoln Resident Recycling, Composting, and Waste Reduction

Items	2010 phone		2012 mail		2012 online		2010 online	
	%	N	%	N	%	N	%	N
Recycling, composting, or reduction of household waste in the last year	78	604	85 ^a	639	84 ^a	724	77	983
In the past year does your household recycle			74 ^a	629	74 ^a	722		
In the past year does your household compost			28	593	33	714		
In the past year does your household reduce household waste			73 ^a	621	72 ^a	722		

^aNon-significant ($p > .05$) differences between 2012 mail and online surveys. ^bThere were no non-significant ($p > .05$) differences between the 2010 phone and 2012 mail surveys. ^cThere were no non-significant ($p > .05$) differences between the 2010 and 2012 online surveys.

Energy Questions

Finally, a new set of questions were administered in the 2012 surveys in order to assess the energy practices and interest in energy programs among Lincoln residents. Some of these questions asked residents about the presence or absence of certain energy-related home features (e.g., energy efficient windows), as reported in Table 15. As shown, the highest levels of endorsement were for having a fully insulated home, and the smallest levels of endorsement were for use of a geothermal heating and cooling system.

Table 15: Lincoln Resident Home Energy Efficiencies

Items	2012 mail		2012 online		Total	
	% Yes	N	% Yes	N	% Yes	N
Does your home have: Energy efficient windows	56	513	55	649	56	1162
Does your home have: Energy efficient doors	47	500	50	646	49	1146
Does your home have: An energy efficient furnace	65	488	67	644	66	1132
Does your home have: An energy efficient cooling system	61	487	65	641	63	1128
Does your home have: A geothermal system for heating and cooling	5	465	3	644	4	1109
Does your home have: Insulation in your walls, ceiling, attic, and crawlspaces	86	485	87	653	87	1138
Does your home use natural gas as an energy source for heating and cooking	70*	548	62*	686	65	1234
Does your home use electricity as an energy source for heating and cooking	73	567	74	693	74	1260

* $p < .05$ difference in responses

Additional questions asked residents if they would be interested in making energy-savings improvements if financial assistance was or was not available. As shown in Table 16, interest was generally low. However, residents expressed most interest in potentially

installing energy efficient doors and windows, and least interest in either changing their primary energy source to natural gas or to electricity.

Table 16: Interest in Home Energy Efficiency Improvements

Energy Improvements	Interest if financial assistance is available						Interest if financial assistance is not available					
	2012 mail			2012 online			2012 mail			2012 online		
	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N
Installing more energy efficient windows	2.78	1.61	557	2.77	1.62	647	1.98	1.28	550	2.05	1.33	633
Installing more energy efficient doors	2.77	1.56	558	2.80	1.60	650	1.97	1.27	551	2.06	1.30	630
Installing a more energy efficient furnace:	2.58	1.61	546	2.56	1.61	650	1.88	1.24	536	1.88	1.25	619
Installing a more energy efficient cooling	2.60	1.62	552	2.63	1.61	646	1.91	1.25	537	1.89	1.24	621
Installing a geothermal system	2.08	1.46	489	2.22	1.53	619	1.50	.98	503	1.56	1.07	600
Installing additional insulation	2.69	1.61	554	2.74	1.63	642	2.03	1.31	543	1.97	1.26	623
Moving from reliance on electricity to only gas	1.61	1.13	475	1.72	1.24	600	1.43	.93	491	1.45	.96	587
Moving from reliance on natural gas to only electricity	1.73	1.27	475	1.67	1.23	599	1.46	1.00	492	1.38	.88	584

Notes: Average rating of interest was on a scale of 1 = not at all interested to 5 = extremely interested. There were no $p < .05$ differences in responses between online and mail versions of the same question. All of the comparisons between interest if financial was available, and interest if financial interest is not available, were statistically significant at the $p < .01$ level.

Table 17: Old and New Heating Units

			New Unit				Total
			Heat pump that uses natural gas	Heat pump that uses electricity	Furnace that uses natural gas	Furnace that uses electricity	
Old Unit	Heat pump that used natural gas	Count	6	1	3	0	10
		% within old unit	60.0%	10.0%	30.0%	0.0%	100.0%
	Heat pump that used electricity	Count	0	22	1	2	25
		% within old unit	0.0%	88.0%	4.0%	8.0%	100.0%
	Furnace that used natural gas	Count	33	48	315	6	402
		% within old unit	8.2%	11.9%	78.4%	1.5%	100.0%
	Furnace that used electricity	Count	2	11	1	12	26
		% within old unit	7.7%	42.3%	3.8%	46.2%	100.0%
Total		Count	41	82	320	20	463
		% within old unit	8.9%	17.7%	69.1%	4.3%	100.0%

When asked how they currently heat their home, 59% said that they primarily use natural gas (with an additional 12% who also used electricity to supplement in very cold weather), 20% primarily used electricity (with an additional 6% who also used natural gas

to supplement in very cold weather), and 3% said other. The open-ended descriptions of “other” responses included use of a geothermal system, use of a heat pump (often in conjunction with gas or electric heat), use of steam heat, propane, or using or supplementing with burning wood or pellets. In addition, 37% of the respondents indicated that they had replaced the furnace in their home since living there. Dates of replacements ranged from 1960 to 2012, with the median year being 2007, and the modal year 2010. Table 17 shows the common combinations of old and new furnaces that were reported. As shown, the most common replacements involved replacing an old gas furnace with a new gas furnace.

Conclusion

Overall, residents of Lincoln appear to be mostly satisfied with City services. They are especially satisfied with the overall quality of life in Lincoln as well as fire and ambulance services. The lowest levels of satisfaction currently expressed are with street-related services (e.g., street maintenance and snowplowing).

The data reveal a slight decrease in satisfaction over the two years. Because there are only two data points, it is not possible to ascertain whether there is truly a diminution in public satisfaction with the City or whether these differences reflect natural fluctuations. To provide an analogy, if one were to take your body temperature, there may be some meaningless fluctuation in body temperatures above and below 98.6 degrees, even though you are healthy. If one were to measure your body temperature thousands of times, it would become apparent what the normal vacillations are (when not sick) and what vacillations indicate illness. Within those thousands of data points, certain vacillations in body temperatures well may be statistically significant, but they nevertheless are meaningless in terms of signaling overall health status. On the other hand, if there is a steady and sizable increase in body temperature, it probably signals illness. We do not know at this time if there is a meaningful change in public satisfaction. Because most ratings of the City’s services are positive, it does not seem to be the case.

Overall, we see differences in residents who choose to respond online to the City’s satisfaction surveys versus those who are contacted as part of a random sampling. Those who respond online are consistently less satisfied with the City. This makes sense: If a person is not satisfied with something, it is reasonable to express that dissatisfaction, especially when invited to do so. Interestingly, however, even if the residents who respond online are *comparatively* less satisfied than the random samples, they are nonetheless still pretty satisfied with Lincoln’s services. Thus, we cautiously conclude that Lincoln residents find Lincoln a great place to live and are satisfied with City services. In a national political and social context that tends to project public dissatisfactions, that does not seem to be the case in the Lincoln’s Capitol City.

**Appendix A:
Results for Individual Items**

Taking Charge 2012

Lincoln Resident Satisfaction with City Services

Overall quality of life in the City

% within Survey

		Overall quality of life in the City			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2010 phone	3.1%	4.9%	91.9%	100.0%
	2010 online	10.0%	16.1%	74.0%	100.0%
	2012 mail	2.8%	10.0%	87.2%	100.0%
	2012 online	9.7%	14.3%	76.0%	100.0%
Total		7.0%	12.1%	80.9%	100.0%

Overall appearance of the City

% within Survey

		Overall appearance of the City			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2010 phone	3.5%	6.4%	90.1%	100.0%
	2010 online	14.3%	19.9%	65.8%	100.0%
	2012 mail	5.3%	18.9%	75.8%	100.0%
	2012 online	15.9%	21.2%	62.8%	100.0%
Total		10.6%	17.3%	72.1%	100.0%

Cleanliness of the City

% within Survey

		Cleanliness of the City			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2010 phone	2.5%	5.9%	91.6%	100.0%
	2010 online	12.5%	16.1%	71.4%	100.0%
	2012 mail	6.1%	15.7%	78.2%	100.0%
	2012 online	15.8%	17.8%	66.4%	100.0%
Total		9.9%	14.4%	75.7%	100.0%

Number of unsightly or blighted properties

% within Survey

		Number of unsightly or blighted properties			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2010 phone	29.2%	27.0%	43.9%	100.0%
	2010 online	43.2%	33.7%	23.1%	100.0%
	2012 mail	26.3%	44.1%	29.7%	100.0%
	2012 online	41.8%	34.8%	23.4%	100.0%
Total		36.5%	34.9%	28.6%	100.0%

Safety and security of the City

% within Survey

		Safety and security of the City			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2010 phone	5.5%	5.3%	89.3%	100.0%
	2010 online	10.5%	13.4%	76.1%	100.0%
	2012 mail	8.2%	18.8%	72.9%	100.0%
	2012 online	15.8%	16.2%	68.1%	100.0%
Total		10.3%	13.6%	76.1%	100.0%

Recreational opportunities

% within Survey

		Recreational opportunities			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2010 phone	11.0%	9.0%	80.0%	100.0%
	2010 online	17.8%	19.3%	62.9%	100.0%
	2012 mail	11.3%	22.3%	66.4%	100.0%
	2012 online	19.1%	20.7%	60.2%	100.0%
Total		15.4%	18.2%	66.4%	100.0%

Employment opportunities

% within Survey

		Employment opportunities			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2010 phone	26.1%	24.2%	49.7%	100.0%
	2010 online	38.3%	33.4%	28.3%	100.0%
	2012 mail	22.1%	31.3%	46.6%	100.0%
	2012 online	31.3%	28.2%	40.5%	100.0%
Total		30.7%	29.9%	39.4%	100.0%

Ease of car travel in the City

% within Survey

		Ease of car travel in the City			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2010 phone	24.8%	12.6%	62.6%	100.0%
	2010 online	41.3%	15.7%	43.0%	100.0%
	2012 mail	34.6%	22.0%	43.5%	100.0%
	2012 online	50.1%	15.8%	34.0%	100.0%
Total		38.7%	16.4%	44.8%	100.0%

Ease of bike travel in the City

% within Survey

		Ease of bike travel in the City			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2010 phone	5.2%	21.7%	73.2%	100.0%
	2010 online	13.1%	34.9%	52.0%	100.0%
	2012 mail	9.4%	48.8%	41.8%	100.0%
	2012 online	13.8%	34.1%	52.1%	100.0%
Total		10.9%	35.1%	53.9%	100.0%

Overall natural environment

% within Survey

		Overall natural environment			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2010 phone	2.2%	7.1%	90.7%	100.0%
	2010 online	9.7%	23.1%	67.2%	100.0%
	2012 mail	4.7%	24.4%	70.9%	100.0%
	2012 online	11.7%	22.8%	65.4%	100.0%
Total		7.6%	20.1%	72.3%	100.0%

Street maintenance

% within Survey

		Street maintenance			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2010 phone	33.1%	13.7%	53.2%	100.0%
	2010 online	56.3%	17.7%	26.0%	100.0%
	2012 mail	51.8%	22.5%	25.7%	100.0%
Total		48.8%	18.0%	33.2%	100.0%

Snowplowing of City streets

% within Survey

		Snowplowing of City streets			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2010 phone	25.6%	9.8%	64.6%	100.0%
	2010 online	40.0%	11.4%	48.5%	100.0%
	2012 mail	38.9%	21.8%	39.3%	100.0%
	2012 online	28.1%	14.3%	57.6%	100.0%
Total		34.0%	14.0%	52.0%	100.0%

Fire and ambulance services

% within Survey

		Fire and ambulance services			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2010 phone	4.3%	6.9%	88.8%	100.0%
	2010 online	8.1%	20.8%	71.1%	100.0%
	2012 mail	1.1%	23.9%	75.0%	100.0%
	2012 online	8.4%	17.8%	73.8%	100.0%
Total		5.9%	18.0%	76.1%	100.0%

City recycling and sustainability efforts

% within Survey

		City recycling and sustainability efforts			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2010 phone	14.7%	14.7%	70.7%	100.0%
	2010 online	21.8%	29.5%	48.7%	100.0%
	2012 mail	10.9%	26.7%	62.4%	100.0%
	2012 online	21.8%	27.5%	50.7%	100.0%
Total		18.0%	25.5%	56.5%	100.0%

Availability of affordable quality housing

% within Survey

		Availability of affordable quality housing			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2010 phone	12.6%	16.9%	70.5%	100.0%
	2010 online	18.7%	28.3%	53.0%	100.0%
	2012 mail	14.4%	36.7%	48.9%	100.0%
	2012 online	21.0%	30.8%	48.3%	100.0%
Total		17.1%	28.5%	54.4%	100.0%

Job creation and economic development

% within Survey

		Job creation and economic development			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2010 phone	34.7%	26.2%	39.1%	100.0%
	2010 online	44.9%	30.5%	24.5%	100.0%
	2012 mail	27.9%	36.8%	35.4%	100.0%
	2012 online	35.1%	30.6%	34.3%	100.0%
Total		36.8%	31.0%	32.2%	100.0%

Management of sewage and storm water

% within Survey

		Management of sewage and storm water			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2010 phone	3.8%	16.8%	79.5%	100.0%
	2010 online	6.6%	27.0%	66.4%	100.0%
	2012 mail	4.2%	32.0%	63.8%	100.0%
	2012 online	8.1%	24.3%	67.6%	100.0%
Total		5.9%	25.4%	68.7%	100.0%

Building safety permits and inspections

% within Survey

		Building safety permits and inspections			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2010 phone	13.8%	33.2%	53.0%	100.0%
	2010 online	18.7%	54.4%	26.9%	100.0%
	2012 mail	10.0%	51.8%	38.1%	100.0%
	2012 online	18.8%	52.9%	28.3%	100.0%
Total		15.9%	49.4%	34.6%	100.0%

Health department services

% within Survey

		Health department services			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2010 phone	7.0%	24.3%	68.7%	100.0%
	2010 online	11.1%	44.2%	44.6%	100.0%
	2012 mail	9.4%	42.3%	48.4%	100.0%
	2012 online	11.6%	44.8%	43.5%	100.0%
Total		10.1%	40.1%	49.8%	100.0%

Lincoln Resident Satisfaction with Parks

Overall quality of parks

% within Survey

		Overall quality of parks			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2010 phone	4.3%	6.1%	89.6%	100.0%
	2010 online	11.4%	18.1%	70.6%	100.0%
	2012 mail	6.1%	14.8%	79.1%	100.0%
	2012 online	17.0%	16.5%	66.4%	100.0%
Total		10.2%	14.6%	75.2%	100.0%

Natural areas such as Wilderness Park

% within Survey

		Natural areas such as Wilderness Park			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2010 phone	5.4%	15.2%	79.4%	100.0%
	2010 online	7.2%	24.2%	68.6%	100.0%
	2012 mail	3.7%	27.1%	69.2%	100.0%
	2012 online	10.7%	26.6%	62.7%	100.0%
Total		7.0%	23.6%	69.4%	100.0%

Park maintenance such as mowing and care of trees in parks

% within Survey

		Park maintenance such as mowing and care of trees in parks			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2010 phone	14.5%	10.2%	75.3%	100.0%
	2010 online	21.8%	18.9%	59.3%	100.0%
	2012 mail	18.8%	19.9%	61.2%	100.0%
	2012 online	32.8%	21.7%	45.5%	100.0%
Total		22.5%	18.1%	59.5%	100.0%

Condition and maintenance of City's trees located along streets

% within Survey

		Condition and maintenance of City's trees located along streets			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2010 phone	7.1%	11.6%	81.3%	100.0%
	2010 online	12.9%	24.0%	63.1%	100.0%
	2012 mail	14.5%	22.7%	62.8%	100.0%
	2012 online	26.5%	22.9%	50.7%	100.0%
Total		15.5%	20.9%	63.6%	100.0%

Trails maintenance and operation

% within Survey

		Trails maintenance and operation			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2012 mail	3.8%	34.1%	62.2%	100.0%
	2012 online	10.0%	29.9%	60.1%	100.0%
Total		7.1%	31.8%	61.1%	100.0%

Street median and boulevard maintenance

% within Survey

		Street median and boulevard maintenance			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2012 mail	14.0%	26.1%	59.9%	100.0%
	2012 online	31.4%	22.7%	45.9%	100.0%
Total		23.4%	24.3%	52.4%	100.0%

Public gardens such as the Sunken gardens and rose gardens

% within Survey

		Public gardens such as the Sunken gardens and rose gardens			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2012 mail	.5%	10.4%	89.1%	100.0%
	2012 online	4.3%	16.3%	79.4%	100.0%
Total		2.5%	13.6%	83.9%	100.0%

Lincoln Resident Satisfaction with Neighborhoods

General safety and security in your neighborhood

% within Survey

		General safety and security in your neighborhood			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2010 phone	7.1%	3.8%	89.1%	100.0%
	2010 online	11.9%	13.1%	75.1%	100.0%
	2012 mail	11.1%	13.6%	75.3%	100.0%
	2012 online	13.9%	17.2%	68.9%	100.0%
Total		11.2%	12.3%	76.4%	100.0%

Overall appearance of your neighborhood

% within Survey

		Overall appearance of your neighborhood			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2010 phone	4.6%	4.3%	91.1%	100.0%
	2010 online	11.9%	13.8%	74.3%	100.0%
	2012 mail	11.1%	15.0%	73.9%	100.0%
	2012 online	12.7%	18.1%	69.2%	100.0%
Total		10.4%	13.2%	76.4%	100.0%

Number of unsightly or blighted properties in your neighborhood

% within Survey

		Number of unsightly or blighted properties in your neighborhood			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2010 phone	12.5%	12.8%	74.7%	100.0%
	2010 online	28.9%	22.5%	48.6%	100.0%
	2012 mail	19.4%	23.5%	57.1%	100.0%
	2012 online	20.5%	23.5%	56.1%	100.0%
Total		21.5%	21.0%	57.5%	100.0%

Condition of sidewalks in your neighborhood

% within Survey

		Condition of sidewalks in your neighborhood			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2010 phone	21.7%	14.0%	64.2%	100.0%
	2010 online	33.2%	19.7%	47.2%	100.0%
	2012 mail	23.1%	20.0%	56.8%	100.0%
	2012 online	32.7%	17.0%	50.3%	100.0%
Total		28.6%	17.9%	53.5%	100.0%

Condition of the streets in your neighborhood

% within Survey

		Condition of the streets in your neighborhood			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2010 phone	16.5%	9.4%	74.1%	100.0%
	2010 online	39.3%	16.3%	44.4%	100.0%
	2012 mail	22.6%	18.6%	58.8%	100.0%
	2012 online	38.2%	14.2%	47.6%	100.0%
Total		30.8%	14.9%	54.3%	100.0%

Snow plowing of your neighborhood streets

% within Survey

		Snow plowing of your neighborhood streets			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2010 phone	26.6%	13.1%	60.3%	100.0%
	2010 online	47.0%	12.3%	40.7%	100.0%
	2012 mail	45.3%	17.4%	37.4%	100.0%
	2012 online	36.5%	13.4%	50.1%	100.0%
Total		39.9%	13.8%	46.2%	100.0%

Lincoln Resident Satisfaction with Libraries

Public libraries: Overall service of City's public libraries

% within Survey

		Public libraries: Overall service of City's public libraries			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2010 phone	1.0%	4.1%	94.9%	100.0%
	2010 online	2.7%	15.8%	81.6%	100.0%
	2012 mail	.9%	7.5%	91.6%	100.0%
	2012 online	3.3%	15.6%	81.1%	100.0%
Total		2.1%	11.7%	86.2%	100.0%

Public libraries: Hours of operation

% within Survey

		Public libraries: Hours of operation			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2010 phone	6.4%	12.3%	81.3%	100.0%
	2010 online	11.1%	20.8%	68.2%	100.0%
	2012 mail	8.7%	11.4%	79.9%	100.0%
	2012 online	14.5%	20.9%	64.7%	100.0%
Total		10.4%	17.2%	72.4%	100.0%

Public libraries: Comfort and cleanliness

% within Survey

		Public libraries: Comfort and cleanliness			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2010 phone	1.0%	4.9%	94.1%	100.0%
	2010 online	2.7%	15.7%	81.7%	100.0%
	2012 mail	1.6%	7.4%	91.0%	100.0%
	2012 online	4.8%	15.5%	79.7%	100.0%
Total		2.6%	11.8%	85.6%	100.0%

Public libraries: General availability of items such as books mag DVD CDs

% within Survey

		Public libraries: General availability of items such as books mag DVD CDs			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2010 phone	1.4%	7.9%	90.7%	100.0%
	2010 online	4.1%	18.9%	77.0%	100.0%
	2012 mail	3.9%	16.1%	80.0%	100.0%
	2012 online	6.6%	17.8%	75.6%	100.0%
Total		4.1%	15.8%	80.1%	100.0%

Public libraries: Use of the library's website for library services

% within Survey

		Public libraries: Use of the library's website for library services			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2010 phone	2.0%	29.6%	68.4%	100.0%
	2010 online	2.3%	29.8%	67.9%	100.0%
	2012 mail	3.7%	34.1%	62.2%	100.0%
	2012 online	5.5%	29.6%	64.9%	100.0%
Total		3.3%	30.5%	66.2%	100.0%

2010 phone: How often do you or a member of your household visit Lincoln public libraries?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	About once a week	126	3.6	20.8	20.8
	About once a month	159	4.5	26.2	47.0
	About once in the last three months	115	3.3	18.9	65.9
	About once a year	91	2.6	15.0	80.9
	Not at all	116	3.3	19.1	100.0
	Total	607	17.2	100.0	
Missing	System	2931	82.8		
Total		3538	100.0		

2012 mail: How often do you or a member of your household visit Lincoln public libraries?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Several times per week	21	.6	3.3	3.3
	Once a week	56	1.6	8.8	12.1
	1-2 times a month	139	3.9	21.8	33.8
	A few times a year	216	6.1	33.8	67.6
	Not at all	196	5.5	30.7	98.3
	Don't know	11	.3	1.7	100.0
	Total	639	18.1	100.0	
Missing	System	2899	81.9		
Total		3538	100.0		

2012 online: How often do you or a member of your household visit Lincoln public libraries?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	About once a week	46	1.3	6.2	6.2
	About once a month	97	2.7	13.0	19.2
	About once in the last three months	184	5.2	24.7	43.8
	About once a year	227	6.4	30.4	74.3
	Not at all	192	5.4	25.7	100.0
	Total	746	21.1	100.0	
Missing	Click to write Choice 6	3	.1		
	System	2789	78.8		
	Total	2792	78.9		
Total		3538	100.0		

2010 online: How often do you or a member of your household visit Lincoln public libraries?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	About once a week	219	6.2	21.7	21.7
	About once a month	289	8.2	28.7	50.4
	About once in the last three months	166	4.7	16.5	66.9
	About once a year	160	4.5	15.9	82.7
	Not at all	174	4.9	17.3	100.0
	Total	1008	28.5	100.0	
Missing	System	2530	71.5		
Total		3538	100.0		

Why not visit? They are not open when I can go

% within Survey

		They are not open when I can go		
		No	Yes	Total
Survey	2010 phone	90.5%	9.5%	100.0%
	2010 online	96.0%	4.0%	100.0%
	2012 mail	86.5%	13.5%	100.0%
	2012 online	88.1%	11.9%	100.0%
Total		90.2%	9.8%	100.0%

Why not visit? They do not have the items I want

% within Survey

		They do not have the items I want		
		No	Yes	Total
Survey	2010 phone	91.4%	8.6%	100.0%
	2010 online	92.5%	7.5%	100.0%
	2012 mail	84.9%	15.1%	100.0%
	2012 online	90.5%	9.5%	100.0%
Total		89.6%	10.4%	100.0%

Why not visit? They do not have enough computers and or internet access

% within Survey

		They do not have enough computers and or internet access		
		No	Yes	Total
Survey	2010 phone	90.5%	9.5%	100.0%
	2010 online	98.3%	1.7%	100.0%
	2012 mail	88.5%	11.5%	100.0%
	2012 online	91.9%	8.1%	100.0%
Total		92.4%	7.6%	100.0%

Why not visit? I buy my books and other materials

% within Survey

		I buy my books and other materials		
		No	Yes	Total
Survey	2010 phone	40.5%	59.5%	100.0%
	2010 online	55.2%	44.8%	100.0%
	2012 mail	34.6%	65.4%	100.0%
	2012 online	28.6%	71.4%	100.0%
Total		39.4%	60.6%	100.0%

Why not visit? I use the Internet at home for research

% within Survey

		I use the Internet at home for research		
		No	Yes	Total
Survey	2010 phone	38.8%	61.2%	100.0%
	2010 online	18.4%	81.6%	100.0%
	2012 mail	15.5%	84.5%	100.0%
	2012 online	8.2%	91.8%	100.0%
Total		18.2%	81.8%	100.0%

Why not visit? I use the library website to access databases or download

% within Survey

		<u>I use the library website to access databases or download</u>		
		No	Yes	Total
Survey	2012 mail	86.7%	13.3%	100.0%
	2012 online	92.1%	7.9%	100.0%
Total		89.3%	10.7%	100.0%

Lincoln Resident Satisfaction with Public Transportation

StarTran: The overall service of StarTran

% within Survey

		StarTran: The overall service of StarTran			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2012 mail	18.2%	23.4%	58.4%	100.0%
	2012 online	19.3%	28.9%	51.9%	100.0%
Total		18.9%	26.9%	54.2%	100.0%

StarTran: Hours of operation

% within Survey

		StarTran: Hours of operation			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2012 mail	40.5%	19.0%	40.5%	100.0%
	2012 online	59.1%	13.9%	27.0%	100.0%
Total		52.3%	15.7%	31.9%	100.0%

StarTran: Driver courtesy

% within Survey

		StarTran: Driver courtesy			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2012 mail	11.4%	21.5%	67.1%	100.0%
	2012 online	10.9%	19.7%	69.3%	100.0%
Total		11.1%	20.4%	68.5%	100.0%

StarTran: Areas served

% within Survey

		StarTran: Areas served			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2012 mail	37.2%	17.9%	44.9%	100.0%
	2012 online	42.3%	22.6%	35.0%	100.0%
Total		40.5%	20.9%	38.6%	100.0%

StarTran: Cleanliness of bus interior

% within Survey

		StarTran: Cleanliness of bus interior			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2012 mail	6.5%	31.2%	62.3%	100.0%
	2012 online	13.2%	21.3%	65.4%	100.0%
Total		10.8%	24.9%	64.3%	100.0%

StarTran: Overall safety

% within Survey

		StarTran: Overall safety			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2012 mail	11.5%	20.5%	67.9%	100.0%
	2012 online	10.1%	17.4%	72.5%	100.0%
Total		10.6%	18.5%	70.8%	100.0%

StarTran: Buses are on time

% within Survey

		StarTran: Buses are on time			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2012 mail	16.7%	25.6%	57.7%	100.0%
	2012 online	17.4%	21.0%	61.6%	100.0%
Total		17.1%	22.7%	60.2%	100.0%

StarTran: How often buses come

% within Survey

		StarTran: How often buses come			
		Dissatisfied	Neutral	Satisfied	Total
Survey	2012 mail	32.0%	30.7%	37.3%	100.0%
	2012 online	42.8%	18.1%	39.1%	100.0%
Total		39.0%	22.5%	38.5%	100.0%

How often do you use Lincolns public transportation system Startran

% within Survey

		How often do you use Lincolns public transportation system Startran						
		Several times per week	Once a week	1-2 times a month	A few times a year	Not at all	Don't know	Total
Survey	2012 mail	3.2%	1.7%	2.7%	8.8%	82.0%	1.6%	100.0%
	2012 online	4.2%	1.3%	1.9%	11.1%	81.1%	.4%	100.0%
Total		3.7%	1.5%	2.2%	10.1%	81.5%	.9%	100.0%

Why not use? Bus schedule times are not convenient

% within Survey

		Bus schedule times are not convenient		
		No	Yes	Total
Survey	2012 mail	62.8%	37.2%	100.0%
	2012 online	44.4%	55.6%	100.0%
Total		52.5%	47.5%	100.0%

Why not use? Bus fares are too high

% within Survey

		Bus fares are too high		
		No	Yes	Total
Survey	2012 mail	90.3%	9.7%	100.0%
	2012 online	85.5%	14.5%	100.0%
Total		87.6%	12.4%	100.0%

Why not use? The walk to the bus stop is too far

% within Survey

		The walk to the bus stop is too far		
		No	Yes	Total
Survey	2012 mail	86.0%	14.0%	100.0%
	2012 online	75.5%	24.5%	100.0%
Total		80.1%	19.9%	100.0%

Why not use? I do not understand the bus schedule

% within Survey

		I do not understand the bus schedule		
		No	Yes	Total
Survey	2012 mail	81.6%	18.4%	100.0%
	2012 online	76.1%	23.9%	100.0%
Total		78.6%	21.4%	100.0%

Why not use? I do not feel safe on the bus

% within Survey

		I do not feel safe on the bus		
		No	Yes	Total
Survey	2012 mail	87.7%	12.3%	100.0%
	2012 online	84.8%	15.2%	100.0%
Total		86.1%	13.9%	100.0%

Why not use? The commute is too long on the bus

% within Survey

		The commute is too long on the bus		
		No	Yes	Total
Survey	2012 mail	69.2%	30.8%	100.0%
	2012 online	51.5%	48.5%	100.0%
Total		59.3%	40.7%	100.0%

Why not use? I prefer to drive

% within Survey

		I prefer to drive		
		No	Yes	Total
Survey	2012 mail	9.2%	90.8%	100.0%
	2012 online	18.1%	81.9%	100.0%
Total		14.0%	86.0%	100.0%

Lincoln Resident Satisfaction with Zoning and Growth Planning

2010 phone: How satisfied: Zoning and growth planning

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	19	.5	3.2	3.2
	Dissatisfied	127	3.6	21.7	25.0
	Neutral	152	4.3	26.0	50.9
	Satisfied	264	7.5	45.1	96.1
	Very satisfied	23	.7	3.9	100.0
	Total	585	16.5	100.0	
Missing	Don't know	18	.5		
	Refused	4	.1		
	System	2931	82.8		
	Total	2953	83.5		
Total		3538	100.0		

2010 online: How satisfied: Zoning and growth planning

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Dissatisfied	107	3.0	10.5	10.5
	Dissatisfied	323	9.1	31.6	42.1
	Neutral	322	9.1	31.5	73.7
	Satisfied	246	7.0	24.1	97.7
	Very Satisfied	23	.7	2.3	100.0
	Total	1021	28.9	100.0	
Missing	System	2517	71.1		
Total		3538	100.0		

2012 mail: When it comes to Lincolns planning for growth and development, which statement best characterizes your opinion?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Lincoln is not properly planning The City too often encourages new development at the expense of good planning	169	4.8	27.2	27.2
	Lincoln is not developing well The City's planning too often discourages new development	104	2.9	16.7	43.9
	There is a good balance in Lincoln between careful planning and encouraging new development	168	4.7	27.0	70.9
	I don't know/I have no opinion	181	5.1	29.1	100.0
	Total	622	17.6	100.0	
Missing	System	2916	82.4		
Total		3538	100.0		

2012 online: When it comes to Lincolns planning for growth and development, which statement best characterizes your opinion?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Lincoln is not properly planning. The City too often encourages new development at the expense of good planning.	282	8.0	38.4	38.4
	Lincoln is not developing well. The City's planning too often discourages new development.	153	4.3	20.8	59.2
	Lincoln is properly planning and developing well. There is a good balance in Lincoln between careful planning and encouraging new development.	192	5.4	26.1	85.3
	I don't know / I have no opinion.	108	3.1	14.7	100.0
	Total	735	20.8	100.0	
Missing	System	2803	79.2		
Total		3538	100.0		

Lincoln Resident Satisfaction with City Government

I have great confidence in Lincoln City government

% within Survey

		<u>I have great confidence in Lincoln City government</u>			
		Disagree	Neutral	Agree	Total
Survey	2010 phone	26.6%	29.1%	44.3%	100.0%
	2010 online	47.8%	27.4%	24.7%	100.0%
	2012 mail	26.8%	39.8%	33.3%	100.0%
	2012 online	44.6%	29.3%	26.1%	100.0%
Total		38.1%	30.9%	30.9%	100.0%

Lincoln City government can usually be trusted to make decisions

% within Survey

		<u>Lincoln City government can usually be trusted to make decisions</u>			
		Disagree	Neutral	Agree	Total
Survey	2010 phone	30.1%	22.4%	47.5%	100.0%
	2010 online	47.1%	25.6%	27.2%	100.0%
	2012 mail	28.2%	33.6%	38.1%	100.0%
	2012 online	45.6%	24.8%	29.5%	100.0%
Total		39.2%	26.5%	34.3%	100.0%

Lincoln City government employees treat residents with respect

% within Survey

		<u>Lincoln City government employees treat residents with respect</u>			
		Disagree	Neutral	Agree	Total
Survey	2010 phone	11.2%	21.9%	66.8%	100.0%
	2010 online	27.3%	29.9%	42.8%	100.0%
	2012 mail	11.7%	35.3%	53.0%	100.0%
	2012 online	22.5%	29.7%	47.8%	100.0%
Total		19.5%	29.4%	51.1%	100.0%

Lincoln City elected officials base their decisions on facts

% within Survey

		Lincoln City elected officials base their decisions on facts			
		Disagree	Neutral	Agree	Total
Survey	2010 phone	36.2%	28.6%	35.2%	100.0%
	2010 online	53.8%	27.1%	19.1%	100.0%
	2012 mail	34.1%	43.3%	22.6%	100.0%
	2012 online	56.3%	25.7%	18.0%	100.0%
Total		46.6%	30.6%	22.8%	100.0%

The City treats all neighborhoods and areas of town

% within Survey

		The City treats all neighborhoods and areas of town			
		Disagree	Neutral	Agree	Total
Survey	2010 phone	45.4%	21.5%	33.1%	100.0%
	2010 online	64.4%	19.3%	16.3%	100.0%
	2012 mail	50.8%	30.9%	18.3%	100.0%
	2012 online	65.2%	18.8%	16.0%	100.0%
Total		57.8%	22.1%	20.0%	100.0%

I receive good value for my City government tax dollars

% within Survey

		I receive good value for my City government tax dollars			
		Disagree	Neutral	Agree	Total
Survey	2010 phone	28.1%	26.3%	45.6%	100.0%
	2010 online	38.7%	24.4%	36.8%	100.0%
	2012 mail	30.9%	38.9%	30.2%	100.0%
	2012 online	41.8%	25.9%	32.3%	100.0%
Total		35.6%	28.3%	36.1%	100.0%

Overall how would you rate the performance of Lincoln

% within Survey

		Overall how would you rate the performance of Lincoln					
		Poor	Fair	Good	Very Good	Excellent	Total
Survey	2010 phone	10.9%	33.1%	39.2%	14.6%	2.2%	100.0%
	2010 online	16.9%	35.1%	31.4%	13.5%	3.1%	100.0%
	2012 mail	9.3%	32.6%	40.3%	15.0%	2.7%	100.0%
	2012 online	21.4%	29.9%	31.1%	13.1%	4.4%	100.0%
Total		15.2%	32.9%	34.8%	13.9%	3.2%	100.0%

Lincoln Resident Knowledge & Information Sources

How informed on City issues are you

% within Survey

		How informed on City issues are you				
		Very uninformed	Somewhat uninformed	Somewhat informed	Very informed	Total
Survey	2010 phone	4.1%	17.4%	67.4%	11.1%	100.0%
	2010 online	3.2%	11.8%	66.6%	18.4%	100.0%
	2012 mail	9.5%	24.9%	59.1%	6.5%	100.0%
	2012 online	15.0%	51.7%	22.5%	10.8%	100.0%
Total		7.6%	25.5%	54.3%	12.5%	100.0%

Of each dollar collected in property taxes in Lincoln, the City gov't receives how much

% within Survey

		Of each dollar collected in property taxes in Lincoln, the City gov't receives how much				
		Less than 20%	20 - 40%	40 - 60%	Greater than 60%	Total
Survey	2010 phone	35.5%	38.4%	20.5%	5.6%	100.0%
	2010 online	79.2%	17.1%	2.8%	.9%	100.0%
	2012 mail	62.7%	26.2%	7.4%	3.7%	100.0%
	2012 online	68.0%	25.4%	4.4%	2.2%	100.0%
Total		63.1%	25.8%	8.3%	2.8%	100.0%

The City government spends the highest amount of its budget on which category of services

% within Survey

		The City government spends the highest amount of its budget on which category of services				
		Health Department Services	Parks Recreation and Libraries	Public Safety Services	Maintaining and Building Roads	Total
Survey	2010 phone	19.8%	5.0%	44.8%	30.3%	100.0%
	2010 online	13.7%	1.6%	67.1%	17.6%	100.0%
	2012 mail	21.3%	.3%	44.2%	34.2%	100.0%
	2012 online	13.2%	3.0%	57.4%	26.4%	100.0%
Total		16.3%	2.7%	55.4%	25.6%	100.0%

Get information on City issues- Newspapers

% within Survey

		Get information on City issues- Newspapers		
		No	Yes	Total
Survey	2010 phone	16.1%	83.9%	100.0%
	2010 online	10.5%	89.5%	100.0%
	2012 mail	10.3%	89.7%	100.0%
	2012 online	7.5%	92.5%	100.0%
Total		10.9%	89.1%	100.0%

Get information on City issues- Local Radio

% within Survey

		Get information on City issues- Local Radio		
		No	Yes	Total
Survey	2010 phone	44.8%	55.2%	100.0%
	2010 online	42.8%	57.2%	100.0%
	2012 mail	27.1%	72.9%	100.0%
	2012 online	26.8%	73.2%	100.0%
Total		36.4%	63.6%	100.0%

Get information on City issues- Television news

% within Survey

		Get information on City issues- Television news		
		No	Yes	Total
Survey	2010 phone	23.9%	76.1%	100.0%
	2010 online	28.7%	71.3%	100.0%
	2012 mail	10.2%	89.8%	100.0%
	2012 online	16.1%	83.9%	100.0%
Total		20.8%	79.2%	100.0%

Get information on City issues- City Website

% within Survey

		Get information on City issues- City Website		
		No	Yes	Total
Survey	2010 phone	78.3%	21.7%	100.0%
	2010 online	55.4%	44.6%	100.0%
	2012 mail	74.0%	26.0%	100.0%
	2012 online	45.7%	54.3%	100.0%
Total		61.5%	38.5%	100.0%

Get information on City issues- Call or email the City and or officials

% within Survey

		Get information on City issues- Call or email the City and or officials		
		No	Yes	Total
Survey	2010 phone	87.8%	12.2%	100.0%
	2010 online	88.0%	12.0%	100.0%
	2012 mail	91.2%	8.8%	100.0%
	2012 online	81.3%	18.7%	100.0%
Total		87.0%	13.0%	100.0%

Get information on City issues-other specify

% within Survey

		Get information on City issues- other specify		
		No	Yes	Total
Survey	2010 phone	89.5%	10.5%	100.0%
	2010 online	88.5%	11.5%	100.0%
	2012 mail	74.9%	25.1%	100.0%
	2012 online	71.0%	29.0%	100.0%
Total		83.1%	16.9%	100.0%

Do you get your information on City issues on government, health, and education channels

% within Survey

		Do you get your information on City issues on government, health, and education channels		
		No	Yes	Total
Survey	2010 phone	68.9%	31.1%	100.0%
	2010 online	68.5%	31.5%	100.0%
	2012 mail	73.2%	26.8%	100.0%
	2012 online	65.0%	35.0%	100.0%
Total		68.7%	31.3%	100.0%

Government channel 5

% within Survey

		Government channel 5		
		No	Yes	Total
Survey	2010 phone	29.1%	70.9%	100.0%
	2010 online	16.7%	83.3%	100.0%
	2012 mail	29.8%	70.2%	100.0%
	2012 online	24.8%	75.2%	100.0%
Total		23.9%	76.1%	100.0%

Health and Wellness channel 10

% within Survey

		Health and Wellness channel 10		
		No	Yes	Total
Survey	2010 phone	46.6%	53.4%	100.0%
	2010 online	69.5%	30.5%	100.0%
	2012 mail	42.7%	57.3%	100.0%
	2012 online	62.0%	38.0%	100.0%
Total		57.7%	42.3%	100.0%

Education Channel 21

% within Survey

		Education Channel 21		
		No	Yes	Total
Survey	2010 phone	72.5%	27.5%	100.0%
	2010 online	81.7%	18.3%	100.0%
	2012 mail	50.3%	49.7%	100.0%
	2012 online	59.6%	40.4%	100.0%
Total		68.8%	31.3%	100.0%

Lincoln Resident Other Questions

How many days per week do you engage in physical activity

% within Survey

		How many days per week do you engage in physical activity								
		0 days	1 day	2 days	3 days	4 days	5 days	6 days	7 days	Total
Survey	2010 phone	8.5%	7.6%	11.1%	25.1%	14.3%	15.9%	5.0%	12.5%	100.0%
	2010 online		9.6%	15.1%	22.9%	14.9%	18.4%	9.0%	10.1%	100.0%
	2012 mail	5.1%	5.1%	12.9%	20.7%	14.6%	21.4%	7.4%	12.7%	100.0%
	2012 online	4.4%	4.8%	13.9%	20.6%	16.2%	17.4%	9.0%	13.8%	100.0%
Total		3.9%	7.1%	13.5%	22.4%	15.0%	18.2%	7.8%	12.1%	100.0%

How many days per week do children engage in physical activity

% within Survey

		How many days per week do children engage in physical activity								
		0 days	1 day	2 days	3 days	4 days	5 days	6 days	7 days	Total
Survey	2010 phone	10.5%	3.5%	7.0%	12.1%	11.3%	23.3%	6.6%	25.7%	100.0%
	2010 online		6.1%	9.2%	15.6%	13.0%	22.5%	11.0%	22.5%	100.0%
	2012 mail	4.9%	1.2%	6.1%	13.4%	9.1%	23.2%	13.4%	28.7%	100.0%
	2012 online	3.7%	3.3%	4.1%	11.4%	14.6%	23.6%	9.3%	30.1%	100.0%
Total		4.3%	3.9%	6.9%	13.3%	12.3%	23.1%	9.9%	26.2%	100.0%

Energy Questions

Interest if financial assistance is available: Installing more energy efficient windows

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all interested	457	12.9	38.0	38.0
	Slightly interested	103	2.9	8.6	46.5
	Somewhat interested	163	4.6	13.5	60.0
	Very interested	216	6.1	17.9	78.0
	Extremely interested	265	7.5	22.0	100.0
	Total	1204	34.0	100.0	
Missing	Don't know	117	3.3		
	System	2217	62.7		
	Total	2334	66.0		
Total		3538	100.0		

Interest if financial assistance is available: Installing more energy efficient doors

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all interested	436	12.3	36.1	36.1
	Slightly interested	113	3.2	9.4	45.4
	Somewhat interested	188	5.3	15.6	61.0
	Very interested	218	6.2	18.0	79.1
	Extremely interested	253	7.2	20.9	100.0
	Total	1208	34.1	100.0	
Missing	Don't know	113	3.2		
	System	2217	62.7		
	Total	2330	65.9		
Total		3538	100.0		

Interest if financial assistance is available: Installing a more energy efficient furnace:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all interested	532	15.0	44.5	44.5
	Slightly interested	93	2.6	7.8	52.3
	Somewhat interested	151	4.3	12.6	64.9
	Very interested	198	5.6	16.6	81.4
	Extremely interested	222	6.3	18.6	100.0
	Total	1196	33.8	100.0	
Missing	Don't know	120	3.4		
	System	2222	62.8		
	Total	2342	66.2		
Total		3538	100.0		

Interest if financial assistance is available: Installing a more energy efficient cooling

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all interested	517	14.6	43.2	43.2
	Slightly interested	98	2.8	8.2	51.3
	Somewhat interested	147	4.2	12.3	63.6
	Very interested	201	5.7	16.8	80.4
	Extremely interested	235	6.6	19.6	100.0
	Total	1198	33.9	100.0	
Missing	Don't know	119	3.4		
	System	2221	62.8		
	Total	2340	66.1		
Total		3538	100.0		

Interest if financial assistance is available: Installing a geothermal system

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all interested	617	17.4	55.7	55.7
	Slightly interested	109	3.1	9.8	65.5
	Somewhat interested	123	3.5	11.1	76.6
	Very interested	107	3.0	9.7	86.3
	Extremely interested	152	4.3	13.7	100.0
	Total	1108	31.3	100.0	
Missing	Don't know	209	5.9		
	System	2221	62.8		
	Total	2430	68.7		
Total		3538	100.0		

Interest if financial assistance is available: Installing additional insulation

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all interested	468	13.2	39.1	39.1
	Slightly interested	117	3.3	9.8	48.9
	Somewhat interested	161	4.6	13.5	62.4
	Very interested	182	5.1	15.2	77.6
	Extremely interested	268	7.6	22.4	100.0
	Total	1196	33.8	100.0	
Missing	Don't know	121	3.4		
	System	2221	62.8		
	Total	2342	66.2		
Total		3538	100.0		

Interest if financial assistance is available: Moving from reliance on electricity to only natural gas

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all interested	755	21.3	70.2	70.2
	Slightly interested	101	2.9	9.4	79.6
	Somewhat interested	103	2.9	9.6	89.2
	Very interested	52	1.5	4.8	94.0
	Extremely interested	64	1.8	6.0	100.0
	Total	1075	30.4	100.0	
Missing	Don't know	239	6.8		
	System	2224	62.9		
	Total	2463	69.6		
Total		3538	100.0		

Interest if financial assistance is available: Moving from reliance on natural gas to only electricity

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all interested	764	21.6	71.1	71.1
	Slightly interested	82	2.3	7.6	78.8
	Somewhat interested	92	2.6	8.6	87.3
	Very interested	62	1.8	5.8	93.1
	Extremely interested	74	2.1	6.9	100.0
	Total	1074	30.4	100.0	
Missing	Don't know	229	6.5		
	System	2235	63.2		
	Total	2464	69.6		
Total		3538	100.0		

Interest if financial assistance is not available: Installing more energy efficient windows

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all interested	638	18.0	53.9	53.9
	Slightly interested	167	4.7	14.1	68.0
	Somewhat interested	183	5.2	15.5	83.5
	Very interested	112	3.2	9.5	93.0
	Extremely interested	83	2.3	7.0	100.0
	Total	1183	33.4	100.0	
Missing	Don't know	131	3.7		
	System	2224	62.9		
	Total	2355	66.6		
Total		3538	100.0		

Interest if financial assistance is not available: Installing more energy efficient doors

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all interested	627	17.7	53.1	53.1
	Slightly interested	167	4.7	14.1	67.2
	Somewhat interested	204	5.8	17.3	84.5
	Very interested	106	3.0	9.0	93.5
	Extremely interested	77	2.2	6.5	100.0
	Total	1181	33.4	100.0	
Missing	Don't know	131	3.7		
	System	2226	62.9		
	Total	2357	66.6		
Total		3538	100.0		

Interest if financial assistance is not available: Installing a more energy efficient furnace:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all interested	685	19.4	59.3	59.3
	Slightly interested	142	4.0	12.3	71.6
	Somewhat interested	170	4.8	14.7	86.3
	Very interested	97	2.7	8.4	94.7
	Extremely interested	61	1.7	5.3	100.0
	Total	1155	32.6	100.0	
Missing	Don't know	145	4.1		
	System	2238	63.3		
	Total	2383	67.4		
Total		3538	100.0		

Interest if financial assistance is not available: Installing a more energy efficient cooling

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all interested	675	19.1	58.3	58.3
	Slightly interested	149	4.2	12.9	71.2
	Somewhat interested	169	4.8	14.6	85.8
	Very interested	105	3.0	9.1	94.8
	Extremely interested	60	1.7	5.2	100.0
	Total	1158	32.7	100.0	
Missing	Don't know	144	4.1		
	System	2236	63.2		
	Total	2380	67.3		
Total		3538	100.0		

Interest if financial assistance is not available: Installing a geothermal system

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all interested	807	22.8	73.2	73.2
	Slightly interested	118	3.3	10.7	83.9
	Somewhat interested	102	2.9	9.2	93.1
	Very interested	38	1.1	3.4	96.6
	Extremely interested	38	1.1	3.4	100.0
	Total	1103	31.2	100.0	
Missing	Don't know	194	5.5		
	System	2241	63.3		
	Total	2435	68.8		
Total		3538	100.0		

Interest if financial assistance is not available: Installing additional insulation

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all interested	632	17.9	54.2	54.2
	Slightly interested	162	4.6	13.9	68.1
	Somewhat interested	195	5.5	16.7	84.8
	Very interested	99	2.8	8.5	93.3
	Extremely interested	78	2.2	6.7	100.0
	Total	1166	33.0	100.0	
Missing	Don't know	140	4.0		
	System	2232	63.1		
	Total	2372	67.0		
Total		3538	100.0		

Interest if financial assistance is not available: Moving from reliance on electricity to only

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all interested	835	23.6	77.5	77.5
	Slightly interested	101	2.9	9.4	86.8
	Somewhat interested	80	2.3	7.4	94.2
	Very interested	34	1.0	3.2	97.4
	Extremely interested	28	.8	2.6	100.0
	Total	1078	30.5	100.0	
Missing	Don't know	220	6.2		
	System	2240	63.3		
	Total	2460	69.5		
Total		3538	100.0		

Interest if financial assistance is not available: Moving from reliance on natural gas to only

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all interested	851	24.1	79.1	79.1
	Slightly interested	88	2.5	8.2	87.3
	Somewhat interested	79	2.2	7.3	94.6
	Very interested	29	.8	2.7	97.3
	Extremely interested	29	.8	2.7	100.0
	Total	1076	30.4	100.0	
Missing	Don't know	218	6.2		
	System	2244	63.4		
	Total	2462	69.6		
Total		3538	100.0		

Appendix B: Open-Ended Responses

Comments on Streets from Online Open-ended Responses

Using data obtained through March 9th, 2012⁴

As of March 9th, there were slightly more than 600 persons willing to offer their input to the city. Of these, just under 50% (approximately 280) people made open-ended comments. As requested by the Mayor, a large number of these comments do refer to road and street issues.

Below is a summary of the responses to the “streets” question. This summary shows that there are five main areas of concern to residents when it comes to streets:

- Street repair and maintenance complaints
- Planning issues and complaints about how the design of traffic and traffic control
- Complaints and questions about the City’s choice or prioritization of projects, including concerns both about the types of projects and fairness to different neighborhoods and interest groups
- Complaints and concerns about the efficiency of work on road projects
- Snow plowing complaints

The outline summary is provided for a quick overview of these five areas. The outline summary is followed by a longer summary that includes actual resident quotes.

Outline Summary

Categories and examples of open-ended responses to date concerning streets and roads include the following (*not necessarily* in order of importance):

(1) Street repair and maintenance

- a. Too many potholes
- b. Other (gravel/dirt maintenance)
- c. Specific areas mentioned
 - i. NW 48th St, Oak Hills area
 - ii. NW 48th St. between O and Hwy 34
 - iii. North Lincoln
 - iv. North 1st Street
 - v. G Street, from 16th to 21st
 - vi. 17th & A Street
 - vii. Rosa Parks Way
 - viii. Capital Parkway from 19th to 27th St.
 - ix. Van Dorn, 33rd to 48th St.
 - x. Lowell Ave., between 52nd and 54th St.
 - xi. Cornhusker
 - xii. 27th Street, from Calvert to Old Cheney

⁴ Only a few more responses were received after March 9th and these were not different in content than those received before March 9th.

xiii. S. 27th, just north of NE Highway

(2) Planning issues

- a. Widening needed of certain streets
- b. North to South travel is not easy or quick
- c. Roundabouts often/sometimes disliked
- d. Traffic lights and timing of lights
- e. Other (e.g., sidewalks needed, what happened to beltway plans, it is not helpful to have semi-trucks on O Street)

(3) Prioritization and choice of projects

- a. Projects that residents do and do not want
 - i. Roundabouts are disliked by some, and liked by some
 - ii. Raised medians are questioned
 - iii. Street repairs more important than the Arena
- b. Fairness across city areas
 - i. UNL gets what they want, unfairly
 - ii. The wealthy and influential get what they want, unfairly

(4) Efficiency of repairs or changes

- a. Timing of repair means that roads are closed over the winter
- b. Closing of major thoroughfares for long periods of time are problematic
- c. Closing of arterials that are close to one another is problematic
- d. Poor management of work/money resources

(5) Snow plowing complaints

Longer Summary

The following is a longer summary that includes example resident quotes for each of the themes identified in the outline.

(1) Potholes, general conditions and maintenance of streets

- Potholes and their effects
 - Pot holes, pot holes and more pot hole. How a city can have so many pot holes is beyond me. The millions of dollars that are spent on road repairs, and yet we still have pot holes. But over the last two years, I have seen it getting better. :}
 - Most of the streets lack general maintenance repair and some street are so bad of shape need completely new. You need a maintenance crew working on the streets all time. Some of streets, primary and residential after couple of years start breaking down.
 - The streets look terrible and the potholes hard terrible. We had to replace three tires so far on our vehicle because of the potholes.
 - The streets here are awful. Not one street, not one is without a pothole big enough to blow out a tire.
- Other
 - Grading the roads that are dirt or put down more gravel on the ones that still exist in town. They really forget about them and are not doing a god job of maintaining them.
- Specific areas mentioned
 - G Street between 16th and 21st need critical care now, but in my opinion since it's in a low income area, it can wait! There's gaping holes in that street, especially at 16th and G eastbound at the bus stop! What does it take to get this repaired?
 - I have lived on 1st street since 2005 and the road has always been in poor condition. It should be a simple fix. Money couldn't be the reason for not fixing 1st street when the city has enough money to build a roundabout at 14th street for a nonexistent problem. I have driven over many roads in Lincoln and I know there are other problem streets like 1st street. Fix them please. Oh and by the way i don't know the last time a traffic count was done on 1st street but it seems to me it is a very busy. Lincoln should learn from Omaha when it comes to planning and fixing roads.
 - Look at 27th st. From Calvert to Old Cheney.
 - I take Cornhusker to work every day. The potholes are awful.
 - The one on 17th and "A" will blow out a tire. It is huge.
 - I live in the oak hills area off of NW 48th St., last year NW 48th was affected terribly by weather and the horrible creation of potholes. With the mild winter, I was afraid that potholes or the condition of this road would not be fixed. It is terrible again. With the amount of family traffic to the area and extra truck traffic between I-80 and Hwy 34. This road needs help.
 - S. 27 just north of Nebraska highway, and Rosa Parks Way
 - Rough roads on north side of town

- The mayor and city officials tell us the amazing job the city does on the streets...it is apparent that none of them use 27th, 48th 70th or especially 56th. Not to mention residential roads that are disintegrating.
- Maintenance of potholes & streets upset me on my side of town which is in the Belmont slums, but when you go south of O street, wow, what an improvement. I pay just as much property tax as anyone else and shouldn't have to realign my car every month because of the potholes on the north side of town.
- The streets in much of Lincoln are in terrible shape. An example of this is capital parkway. The inside lane is dangerous to drive on, try it yourself from 19th street to 27. Plus many of the side streets are in horrible shape.
- If you dont fix north 1st street. I'm sending my alignment bill to my van to you..i have had to realign it already this year, because of 1st street being so bad it needs it again.....please fix it....
- I wish that van dorn street between 33rd & 48th would get repaved. The street is in horrible condition and a lot of traffic passes on it on a daily basis. More concentration on street repairs needs to be done in central Lincoln
- I believe the city spends too little money on preventative maintenance like street repair (see NW 48th street between O st. And Hwy 34). I was told today, despite the horrible condition of the alley behind my house, the city would only do the necessary fix if the property owners pay for it.
- The street i live on needs repaving. Neighbors that have lived there for 40 years say it has never been repaved. (Lowell Ave. between 52nd and 54th).

(2) Planning and traffic control issues.

- Widening
 - I ask anyone that reads this to take a drive from one end of nw 48th st in airpark during rush hour! That road really needs to be widened, and sidewalks added
The bottlenecks at Cotner and o, Cotner and 56th st., 56th and P are text book examples of hazardous and extremely poor design.
 - Widen some of the streets that need widening, like s. 56th from old cheney to pine lake road, and old cheney road from s. 70th to s. 84th streets, and pioneers boulevard from s. 48th to s. 56th streets!
 - It's time to widen 27th and 40th street. Screw the old money neighborhoods over in country club. 27th should be 4 lane all the way through. Same with 40th.
 - ... the complete lack of any sort of road expansion (4 lanes 27th/40th/48th) is really starting to show. City is getting too big for these tiny 2 lane roads.
- Need North to South routes
 - There are no quick north to south roas or highways in lincoln, speed limits are too low in most areas, and streets show a lack of planning. The best example i have is that 27th st. Has entire neighborhoods were all houses have private driveways that connect directly to 27th. As well as thebottleneck where 27th is two lanes south of south st where it should be at least four. And this is all on a major artery in lincoln. Omaha on the other hand rarely has houses with driveway accessing major streets, have major streets every mile both eastwest and north-south, and finally roads are properly maintained and have far fewer potholes and damage than their lincoln counterparts.

- The street system in Lincoln is not viable. 56th st, 48th s, 27th s north to south are lacking. The bottlenecks in the politically dominate areas adjacent to these streets restrict traffic.
- Please, please, please (gosh, i'm channeling James Brown!) Find some way to get 33rd, 40th, and 56th streets to run all the way north to south in Lincoln (can you say...overpass?).
- The lack of north/south arterials (27th is choked off in the Country Club area)
- Roundabouts
 - When it comes to road projects, this city needs to realize that the reason that roundabouts cut down on accidents is because no one uses them! Putting one at 14th and Superior is going to get someone killed, because it's a stupid place to put a roundabout and one of the most idiotic examples of "city planning" I have ever seen. The one on S 14th St near Highway 2 is also another brainless move. All you're doing is shifting the traffic to another intersection which won't be able to conduct that flow of traffic
- Traffic flow, lights, timing, other
 - I will never understand, with all of the work that was done at 9th and 10th streets where they intersect Vandorn, why a green arrow right of way light was not installed at that intersection for people who want to turn left onto 9th St. from Vandorn when they're headed west. Seriously? Have any of you ever tried using that intersection? Trying to make a left turn is essentially an extreme sport that carries a high risk of injury or death.
 - Our traffic engineers think on a small town scale rather than that of a growing city. For example, when new developments such as the Walmart and Menards on Hwy 2 are developed the city puts in a stop light on a highway rather than require the developer to put in service roads and overpasses. While I understand these are expensive, they are more in line with what is done in large cities and they greatly increase traffic flow.
 - Traffic management! Attempting to navigate the streets of Lincoln is extremely frustrating and time consuming, neither of which needs to be so. The two biggest problems with traffic management are not having wide enough streets in certain major traffic areas, and traffic light configuration throughout the city. A couple parts of town I would highlight are 27th & Hwy 2 and of course downtown through most of the day. I have recently begun working 8-5 & dealing with traffic before & after work is almost maddening! I strongly encourage the city to research & implement an updated & improved road/traffic system. (Also, it seems the city has an extremely high number of medians. Any reason for this?)
 - I live on South 56th Street near Yankee Hill Road. I am concerned that 56th was not upgraded to four lanes before the development of Big Thompson Creek. The street is in terrible shape, not adequate for handling the amount of traffic, needs a traffic light at 56th and Yankee Hill before someone is killed again, and there is no sidewalk along 56th. It is impossible to walk or ride a bike on 56th without endangering your life. My son is a motorcycle rider and the condition of the street is going to cause him to lose control of his motorcycle if something isn't done soon.
 - I travel on 70th Street from "O" to Vandorn every day. There can be dozens of cars going both directions on 70th but they will be stopped by a traffic light just to let one car enter

70th. What a waste of fuel when all those cars start back up again. It's too bad the city can't afford a central computer traffic control system. Not only would it save fuel but also greatly improve the flow of traffic.

- Can something be done to synchronize the traffic lights? Major streets like 14th or 27th don't need to be stopped every time a car pulls up on the military, or old dairy. The lights at the big x are timed to stop you on the bottom, on the top, and then again on the bottom on the other side.
- Other
 - I'm very concerned about the condition of west A St. The street especially in rainy weather is hazardous. The water runs back onto the road, there is no shoulder for kids walking or people riding bikes; the trees are grown out to the edge of the street; and the ruts become rivers that make travel hazardous. I hope sometime soon this can be addressed in the street budget process.
 - Another example is the inability of the city to implement a comprehensive sidewalk repair program. This is 20 years after the citizens of Lincoln voted that the city must be responsible for repair of the public sidewalks. We get the same tired excuses of no funding when extraordinary amounts of money are spent on downtown studies and construction of sidewalks with materials which are 3 times more costly than concrete.
 - Lincoln at one time had a south and an east beltway planned. Why were they scraped? Instead, internal streets were widened to the extent that they can't be widened any more.
 - The roads are getting better in Lincoln, but they come at the time when they are completely destroyed. 70th & o to pioneers is almost original if i remember. I use to ride my bike on that street when they were building it in the 70's. I would also like to know, why are there so many semi's, especially grain trucks, i mean huge semi-truck grain trucks going on o street all the way from 84th & o completely through downtown all the time? We need better flow of traffic that has no business going into downtown or being on O Street just to get to I-80 or other highways.

(3) Prioritization: The perception that the city spends money on projects that are less important than street repair or that certain repair or street priorities are ill-chosen.

- Projects people do or do not want
 - Witness the roundabout on north 14th. Of the approx number of people hat attended the meeting, 80% of people did not want a roundabout. They did not want under passes for children to go to the local school because of the danger. The people in the meeting were talked down to, and basically told that the city was going to do what they wanted to, no matter what the people wanted. On a similar vein the people do not want raised medians put in at 19/o.
 - Despite the planning departments reliance upon statistics, the people do not like or want roundabouts.
 - City government does not listen to the will of the people. Example the roundabout on north 14, and the fact there is no left hand turn going north off of "O" street from 48th to 66th. Another is putting raised medians on "O" street. This city needs to forget these hugely expensive projects and take care of streets and sidewalks.

- The city streets are some of the worst in the nation. The city is going in the wrong direction when it comes to bringing in revenue for the city. They let the fair go to gi and now they are building an arena in the wrong place. The city complains they have no money for street repairs but yet they have lots of money to build and arena that is not needed. What a waste.
- I believe the city spends too much in the roads department building raised medians. They say it is for safety, but a vehicle jumping the median and becoming airborne is just as dangerous. No medians would cut costs, provide for easier maintenance and snow removal.
- Fairness
 - The city needs to pay more attention to infrastructure of the city, ie: antiquated sewer systems, better road repair within the town, less emphasis on UNL's wish list.
 - Why did the city spend all of last summer resurfacing and new curbs long Sheridan blvd., when there are much worse streets that needed repair. Like so. 27 just north of Nebraska highway, and Rosa Parks Way. One has to wonder what big money in Lincoln inspired that.

(4) The amount of time that it takes to do street repairs or replacements, or efficiency concerns. The impacts of the long time it takes for repairs.

- Timing and Roads closed over winter
 - Finally why are streets closed in the fall and remain closed over winter when no work can be done. The city needs to tighten up build time. Closing "O" street for 3 months is just plain stupid.
 - The people do not want raised medians put in at 19/o. That project is set to take way too long. There is just no reason why 4 blocks of street should take 3 months to complete. Too many street and other projects are started too late in the year, like the south st bridge. They sit over winter when work can't be done.
- Closing of streets for too long of a time
 - 10th street project: The stretch has been tore up for 10 months or so with nothing being done why? Is the contractor incompetent or is it the city project manager incompetent?
 - N st between 10th and 11th was scheduled to be open after repairs before the start of the last husker home game! It is now march 3rd 2012 and its still closed! My concern is that when downtown street re-surfacing starts- there will be delay after delay after delay! Also with O St between 16th and 21st for 3 months this spring! Will this become a delay after delay after delay project also? I think when a project starts it should be completed when promised! O St work should be done a night and day to ensure completion on time!!!! Street projects to me seem to be drawn out!, meaning there's excessive time to complete a project!
 - The traffic on 14th from Hwy 2 to old Cheney is ridiculous and has only been made worse by the lengthy construction!
 - The closure of south street for a year has made for many extra driving miles. Another alternative to closing this street for so long should have been explored. There are too many for too long of a time street closures. For a year 27th street was closed in sections.

- Road closings too close to one another
 - Also, please don't close pioneers and Sheridan or any other arterials near each other again like you did last summer. It was very difficult to get anywhere from where i live off of 33rd & Prescott when both pioneers was closed to the east and Sheridan was closed to the west last summer. Oh, and btw, could you possibly get South street open again soon?
- Management of work/money resources
 - Taxes are too high, LPS is out of control spending money, wheel tax keeps increasing and streets continue to fall into disrepair, where does that money go?
 - Why does it take so many people to do the job, driving by all of these crews, there seems to be just a few doing anything while there are what would appear too many supervisors.
 - Complete street repairs like you were building a new interstate access ramp by the university. South street closing is another example like the closing of 48th street was several years ago.

(5) Snow removal.

- The city does not use resources effectively or efficiently. Examples include poor response to snow storms. There were over 200 reported accidents as a result of the first two snow storms as a result of the inadequate response by public works. The state highways are consistently clear of snow and ice shortly after the storm ends whereas city streets will remain snow covered for 1 to 2 days. This includes arterials when the staff at public works uses the excuse that temperatures are too cold.
- This last snow storm the downtown snow removal was the worst in several snow storms. I have a business downtown and was plowed in, having a driveway we were very tired of having to shovel out several times. The city used to plow to the center and pick up and haul to oak lake. Now it seems the city is content to plow to the curbs, and no one can get to the metes, and maybe finally pick up a few days later. And there are some areas that the snow and ice is still there two and half weeks later!
- Whenever i see a snowplow out, they very rarely have the blade down pushing the snow off the road. I only see them spreading sand or other material out on the streets. Wouldn't it make more sense to plow the snow and slush off as they spread the sand or oher material on the streets?
- Snow removal sucks!!!!!!!!!! My neighbors and i on multiple occasions have had to clear the street with our shovels!
- Also the snow removal sucks, i have to use my very limited vacation time to take off work cause i can get out of my circle for some times 2-3 days before they even consider to plow it. But our gas taxes & property taes are too high to get to use my vacation time for vacation.
- Streets in the meadow lane area between holdrege and vine street, from 70th eastward, become ice rinks every time we get snow and ice.
- Snow removal is the worst. No plowing unless 4"? That's ridiculous if you want people to get to work. Last snow my street wasn't plowed until monday afternoon. What if i had an emergency and had to get out of my driveway? South of van dorn, west of 56th.

Online Open-ended Responses

- I also believe we need to gear the city more towards young adults to help keep college grads from moving out of state.

- The city also needs to build the Breslow Ice Rink. When given a \$7 million gift it should use it!

#1 priority needs to be expanding 27th street and the overall roads infrastructure. The downtown/UNL campus area has improved, but it still takes way too long to get anywhere in Lincoln otherwise. I feel like we have the infrastructure of a town the size of Fremont. As soon as the current major projects downtown are finished, we should spend all of our newfound political capital and increased revenues on roads, roads and more roads to help people get across the city.

2.) Snow removal - This is not so much a problem on major roadways as it is on the side streets, Perhaps additional private contracting could solve this problem. Would be nice to require major apartment complexes to quickly clear their parking lots as well.

3.) To a lesser extent - Business Development/Opportunity. For having numerous colleges in town there seems to be a lack of employment opportunity for workers with a college degree. You can quickly find work in Lincoln in industry or lower-paying jobs, but many people are forced to look to Omaha or move out of state once they've completed college. Keep the people here! Incentivize business development/Job creation in Lincoln!

1. Only a small portion of the property tax goes to the City.

2. Looks like the proposed sales tax increase will be much more than the property tax cut.

3. If there is a need to increase the tax revenue. Please inform the public and let us decide.

4. The proposal appears to be a bit of a cover to raise tax revenue.

A company from Minnesota (Mortenson) should not be building our arena here in Lincoln. Locally owned Sampson Construction should be building the arena. Our city government is touting local local local then an out of state company is chosen.

A little disappointed in the city services concerning tree maintenance. We have SEVERAL trees in our neighborhood that have been trimmed ONCE since we moved into the house over twenty years ago. They are very mature trees and are in need of some attention. Yet, we own a property in another location that has a fairly young tree (less than 10 years) that has been trimmed about 3 times in the past 5 years.

After moving into a new home in November 2010 -- we noticed that our new neighborhood does not have street lights. After contacting the developer and the City Attorney it was discovered that the bank that held the escrow money went bankrupt. Now no one wants to take responsibility for adding streetlights to our area. We live on the northeast corner of 84th & Adams and it is VERY dark at night. Without streetlights the neighborhood is a prime target for crime.

Age prevents participation in leisure activities such as Arena, Lied, etc. It is past history!!

Ah ha...you finally provide a space that is not pre-programed. First, it is inappropriate that you don't need to know or ask such questions as gender, race, how much money one makes or the level of education one has. We live in north Lincoln and would describe ourselves as middle class working people. Like most people, we discuss local issues that affect our interests with our friends. The comments we would like to leave you with are: we find it disgusting how the University and Harvey Perlman control you and this town. You let him confiscate the State Fair grounds; the research jobs that are supposed to follow no doubt will go to H1b foreign nationals. Never mind that the activities that working people enjoy are no longer available or re-located to a location that is 'good enough for who it's for'. Yes, we're referring to the Lancaster Event Center. I challenge you to walk there for two hours on the uneven ground without suffering extreme discomfort from the pounded down dirt underneath. The Event center is a building designed for horse/cow events, nothing more. There are no trees for car shows, the parking for any event is limited. Overflow parking forces one to walk in from a dusty field. Oh but wait - those deserving University folks get a state-of-the-art arena built on a diesel fuel dump site. You spend our hard-earned money for the upper end population - they are the ones that voted in the arena after the city rammed it down everyone's throats. Us, well we go out of state for ALL of our recreation. We won't EVER go to the arena. We won't EVER go to the Event center. Our final comment: we overhear nothing good amongst our friends and local car people said about the city of Lincoln. We will never forget how you turned down the opportunity of getting a regional drag strip in this area. Not everyone likes the things you like - it seems you only fund the things you like.

All that said, parks and libraries are outstanding.

Also the City's commitment to expanding the Arts, job diversity at all age levels and not just funding the University or

Also the main downtown city library is an embarrassment. It's currently outdated with ADA issues & small for our size of city. But the staff is friendly.

Also why does it take so many people to do the job, driving by all of these crews, there seems to be just a few doing anything while there are what would appear to be too many supervisors.

Also, I object to the way that news of potentially dangerous things are censored out of the news in this city. For example, about ten years ago, my husband was in the Hy-Vee that was then at 70 & O streets, when a gang came in, knocked rows of items off the shelves, and beat up two of the store clerks, sending them both to the hospital. My husband hid out with the baker in the back of the bakery where they called 911. It took Lincoln police 40 minutes to respond. Not a word of it was ever broadcasted on the news. A little over a year ago, my son was shot while walking home from downtown. He was told he was not the first victim. Not a word was ever mentioned of it in the Lincoln news. Suppressing news like this makes citizens less safe, not more safe. If people are aware of what's really going on in the city, they will be more alert to the things around them and would probably be instrumental in making Lincoln a safer city to live in.

Also, I will never understand, with all of the work that was done at 9th and 10th streets where they intersect Van Dorn why a green arrow right of way light was not installed at that intersection for people who want to turn left onto 9th St from Vandorn when they're headed West. Seriously? Have ANY of you EVER tried using that intersection? Trying to make a left turn is essentially an extreme sport that carries a high risk of injury or death.

Am frustrated by and disagree with the way several high profile city decisions were made;

Another example is buying the building across from the courthouse just because it is a good deal. That is like buying a prom dress before being asked to the prom. It is absolutely no wonder our city, state, and federal government is running amuck. We do not need career leaders. We need leaders that can say NO!

Another exaple is the inability of the City to implement a comprehensive sidewalk repair program. This is 20 years after the citizens of Lincoln voted that the City must be responsible for repair of the public sidewalks. We get the same tired excuses of no funding when extraordinary amounts of money are spent on downtown studies and construction of sidewalks with materials which are 3 times more costly than concrete.

Antelope Valley Parkway needs its stoplights synchronized. you get stopped at every single light while the ones in front of you are green. Please change those. Thank you.

as a tax payer and home owner I think before you would ROUNDABOUTS or do any other MAJOR PROJECTS you should let US TAX PAYERS VOTE ON IT!!!!!!!!!! any other stupid thing you put on the ballot such as a ARENA you REALLY think when times are TOUGH that you EALLY NEEDED that AREA when there are so many PEOPLE WITHOUT JOBS!!!! If I had a CHOICE I WOULDN'T LIVE IN THIS POOR TOWN that is ran my idots!!!!!!!!!! ONE OTHER THING YOU SHOULD HAVE NOT TOOK THE UN STUDENTS DOWN TO VOTE ON THE AREA THAT'S ALL YOU PEOPLE THINK ABOUT IS THAT NEBRASA UNIVERSITY WELL SO TO TELL YOU ALL I'M A PERSON ALSO AND A TAX PAYER THERE IS MORE TO LIFE THAN THE WONDERFUL HUSKERS!!!!!!!!!!!!!!!!

As for entertainment, there is little to occupy teenagers or adults. This city has gone downhill when it comes to any kind of entertainment. When I was growing up in Lincoln in the 60's & 70's, there was always something for teens, and adults, to do in Lincoln. These days, unless an adult enjoys hanging out in bars, there's not very many things to do. I'm hoping the new stadium will help to revive other entertainment in Lincoln.

As for my satisfaction with the city I am not sure why the city continues to grow and yet Public works continues to ge smaller. How do you expect to get anything done with more roads and less staff. I believe that the tax money spent one Bus transportatio is a waste. i can't believe that the city as a whole thinks it is ok to spend all those tax dollars on public transportation and not street conditions. If people want to ride the bus make them pay for it. I dont believe it is my responsibility as a tax pyer to make sure people have a way around town.

as less contamiants find there way into the water system, then would the same apply to home owners. Can homeowners stop mowing without fear of receiving a weed notice or would it be a case of "do as I say and not as I do" ?

As Lincoln keeps growing, we need to implement better traffic flow. 27th & HWY 2 needs to become an overpass/underpass plain and simple (Look at Omaha....). Also, have you ever thought about building an interstate route from south hwy 77 northeast to I-0 (Once again look at Omaha)? I mean you can't continue to grow Lincoln south and not expect people to want a better flow of traffic to the interstate. I honestly HATE driving through the entire town on Lincoln, just to get on the interstate.

Asking what year a resident's current was built and purchased may add clarity to some of the questions of home improvements. In my case some of the questions were slanted toward not interested, but I live in a newer home (less than 5 years).

Attending city meeting is a big waste of time. Decisions have been made before you have the meeting. You make your decisions based on your political agenda not based on what would be best for the city. I am sick of the tent city in centennial mall. Those ents are empty the majority of the time and should be removed as the trash they are. Anybody associated with leaving this garbage should be

fined.

Better non-car transportation infrastructure, including better cycling infrastructure and busses that run at night, would greatly improve the quality of life for young professionals/graduate students in Lincoln.

Better snow removal and promotion of sustainability programs (such as recycling) are the two areas I think the city should improve on the most.

Big fan of the trail system. Would like to never have to drive.

Bike Trail in AIRPARK that goes in to TOWN needed!

Bike travel - I love the bike trails and consider that they are one of Lincoln's major recreational assets. During the warm months, I commute via bike to downtown, but cannot take advantage of the trail system because I live in a neighborhood due south of downtown. I wish there were more protected paths for bicyclists from this region.

Boondoggle of the Old Market by UNL and the City of Lincoln.

Building and Safety is truly an embarrassing department for the city. To get a building permit is an enormous challenge. The staff are rude and unhelpful. I can't believe the quality difference between them and every other department.

Bus service needs improvement to better serve those who need it or wish to utilize it. Hire someone for a position to professionally handle these things.

Bus service that ends at 7pm is unusable for most people.

Buses - Downtown buses should run later in the evenings on the weeknights to accommodate late workers and those who wish to drink and not drive.

Bussing students in to vote on the arena issue shows that the city officials only care about what they want, not the tax paying citizens. Had there been a fair up or down vote on this issue I would be more willing to support this. Of course we were told our taxes would not go up, funny, but I eat out often, and they did go up. Now we hear that the arena tax is producing more income than projected, yet Mayor Biteler(sp) still wants more, but we are not hearing of this be discontinued. It will probably just get called some other name. Parks looking good is a joke, if my yard looked like that I would get all sorts of notices. You ought to mow the parks so they can be used. Our sidewalks are getting dangerous, yet there is not a good method for getting them fixed. I consider the school district part of the city, and the city taxes, they have no control on their spending. They have some kind of slush fund that they can use to tear down and rebuild schools or make major additions without voter approval. Yet they also always want more) That seems illegal and I think the city ought to call them on it. Recycling here is a joke. Having to pay to have home recycling? Most cities this size require it. Of course you would figure you had to raise taxes to do it. The wheel tax is also out of control. My car wheel tax alone costs more than most neighboring states charge for the complete yearly registration of a vehicle. Where does this money go. It was supposed to be for roads, yet we are always hearing about wanting more money for roads. How do other cities without the wheel tax do this, for less overall tax rate?

Can something be done to synchronize the traffic lights? Major streets like 14th or 27th don't need to be stopped every time a car pulls up on the military, or old dairy. The lights at the Big X are timed to stop you on the bottom, on the top, and then again on the bottom on the other side.

Can we please, please figure out something with all the stop lights in this town. For gosh sakes, I travel across town to meet with clients all day long and I spend so much time just sitting at red lights. I know we can do better in this city, we need t make a real commitment to addressing this issue. Think about all the polution from vehicles sitting at stop lights.

City council is for the most part dismissive and contemptuous of the citizens.

City Gov needs to wake up and get ahead of the curve not let things happen like State Fair going out, sports going out and more like this because they would not take a stand in time to help do anything to maintain or improve our city.

City is doing a good job.

City management needs to step up!

City needs to issue more parking tickets during times when snow parking bands are in force. Too many people are parking on the wrong side of the streets without being ticketed. Snow cannot be removed properly if we aren't able to help city workers by keping the streets clear for proper plowing.

City officials SIMPLY DO NOT listen to the will of the people. Wittness the roundabout on North 14th. Of the approx number of people hat attended the meeting, 80% of people DID NOT want a roundabout. They DID NOT want under passes for children to go to the local school because of the danger. The people in the meeting were talked down to, and basically told that the city was going to o what they wanted to, no matter what the people wanted. On a similar vein the people DO NOT want raised medians put in at 19/O. That project is set to take way too long. There is just no reason why 4 blocks of street should take 3 months to complete. Too many street and other projects are started too late in the year, like the South St bridge. They sit over winter when work cant be done.

City permitting and building inspection for a new house and remodeling an older house is very painful and ridiculous. Way to many hoops to jump through and the city inspectors should be there to help an owner meet code and to understand the code. Maybe he city should employee a code specialist that consults with do-it-yourself home owners and provide advice on building things to meet city code instead of the home owner learning code when the inspector arrives. There are lots of competent home owners inLincoln that can do the work of a contractor but feel intimidated by the city codes. Also the impact fees are to expense for the benefits they provide.

CITY SERVES UNL ISSUES GREATER THAN CITIZENS

City should do more to keep young people and money in the community. Offer contracts to those who live here and keep our money local. Try to allow more start-up companies (mostly tech.) benefits to come here, which will allow for recent grads. to get jos.

City streets and road work SUCK. Road repair could not be done slower (see Normal and South). Worst roads in Midwest.

City streets need more attention. The surface and Pot Holes are terrible

Comment on street repairs- N st between 10th and 11th was scheduled to be open after repairs before the start of the last Husker home game! It is now March 3rd 2012 and its still closed! My concern is that when downtown street re-surfacing starts- there will be delay after delay after delay! Also with Ost between 16th and 21st for 3 months this spring! Will this become a delay after delay after delay project also? I think when a project starts it should be completed when promised! Ost work should be done a night and day to ensure completion ON TIME!!!! Street projects to me seem to be drawn out!, meaning theres excessive time to complete a project! Also- potholes still plague our city! Wheel taxes went up, and I feel as a taxpayer there shouldnt be gaping holes in our city streets! Survey asked earlier if different parts of the city receive different care? YES! G street between 16th and 21st need critical care now, but in my opinion since its in a low income area, it can wait! There's gaping holes in that street, especially at 16th and G eastbound at the bus stop! what does it take to get this repaired?

Complete street repairs like you were building a new interstate access ramp by the University. concentrate on inner city infrastructure more than new developments.

Condition of Lincoln streets are horrible!!

continued attention to road surfaces.

Continued public financial support for Arena usage not of general public interest but financial beneficial to private gain.

costs?

Could they really waste any more money on sprinkler irrigation systems downtown, for planting beds with dead or dying plants!

Cut 33rd through to interstate. 10th, 27th, 70th and 84th have heavy traffic issues.

Cutbacks seem to center around public services and recreation that low-income people use like swimming pools, parks, buses, and libraries. That doesn't sit right with me.

Democrats and Republicans line up in votes. Republicans lose on careful management of city income. City says it doesn't have enough income but over spends money like it is going out of style. It is not truthful with the public about this matter.

Despise the use of the "gap paving process" inasmuch as the way it is sometimes initiated... better process/funding needed..

Destroying streets, property values and creating traffic jams.

Development of the City's Priorities, Goals, and the Tier system was correct in concept but very ineptly implemented. From year one it has been manipulated to satisfy and justify the interests of a very few. All decision making has been effectively moved from management level staff to the top administrators. This has neutered the city service providers ability to effectively pass word up the chain regarding changes needed to better serve the public.

dispose of dog waste bags. Hence, I see bags left on the ground and sometimes thrown under trees & bushes. More containers

Do something about the Blyth in neighborhoods.

Do something about the roads the construction the pot holes.

Driving in Lincoln is extremely frustrating.

Drug testing should be done on all City supervisors. You would be surprised at the results. It's ridiculous how many people I know that are now top dog in several City departments that escape the drug testing. Hard to comprehend the unwillingness of the City to do this. It's a waste of taxpayer money.

Ease of car travel - in general, moving around the city is easy and traffic is not a problem. However, I am deeply frustrated by the constructed medians at major intersections that make turning left impossible when leaving businesses that are located at those intersections (e.g., 48th and O Street, 27th and Holdredge). I often have to turn right and drive in circles through neighborhoods (unpleasant or those neighborhoods, I'm sure), which is frustrating. If you insist on these medians, please provide a protected U-turn option.

Neighborhood park signs, especially those with playgrounds, need refurbishing/painting because more and more dog owners are ignoring the signs and releasing their dogs off the leash to use the park as a dog run. Animal control should step up patrols in these areas when not called out for specific reasons.

Even the libraries have become ruder places, and many of the librarians are rude. We need to pay people enough so they have job satisfaction and insist on constant training and supervision of how they treat people in this city.

EX.. If I have a good experience with a City department does not mean that I appreciate decisions made by a politician or the direction they lead.

Finally the city needs to be run as small business does, as efficiently as possible.

Firefighters or their trucks do not need to accompany ambulances on medical emergency calls.

First question on insulation of ceilings, walls, etc. would not let me click on not interested so left it blank.

Fix the potholes, and widen some of the streets that need widening, like S. 56th from Old Cheney to Pine Lake Road, and Old Cheney Road from S. 70th to S. 84th Streets, and Pioneers Boulevard from S. 48th to S. 56th Streets!

Fix the streets.

For the most part, I really enjoy living in Lincoln.

Fuck Jon Camp

Generally a good place to live. Some questions difficult to evaluate as we may not know as much about areas of town other than those we frequent/live in the most. Wish we could regain the "pride of ownership" that existed in the '40's, '50's and '60's--seems like people have so much stuff, are in such a hurry, so "me first" that care of homes, yards, etc. has gone by the wayside. Parking on lawns, disrespect for traffic laws, and general malaise seems a "disease" of the new millennium. It's sad to be hearing of the assaults, etc. on a daily basis now when this used to be so much safer. That's not so much a comment on our services as re: society as a whole.

Generally, I am in agreement with city representatives, but I think Hornung's position is over an uninformed one.

get rid of all the elected people

Get rid of Occupy Lincoln. They are ruining the Mall and it is ridiculous that their move out date was moved from March 1 to May 1. City golf courses are also horribly over priced. There need to be more specials and cheaper rates. The city golf courses operating expenses are the same whether people are golfing or not. They are losing money every year because it is cheaper to golf at private courses and they have more deals. Golf courses should be making money hand over fist even in a slow economy if they are run correctly.

Getting a building permit is a fiasco for any Joe Smith off the street, yet a builder goes in with a personal building plan and get a 40x60 shed valued at \$2500? How's that math work? I call that favoritism. He gets the benefit of lower taxes on an expensive out building.

Grading the roads that are dirt or put down more gravel on the ones that still exist in town. They really forget about them and are not doing a good job of maintaining them.

Great place to live and raise children. The schools (LPS) are great. BUT, politicians spend too much time bellowing about how they are going to hold the line or decrease taxes. After a while the fat is all gone and only muscle is left to cut and then it just plain hurts.

Has given in to the greedy demands of unions and allows the University of NE to control development in the city.

Have a war on potholes this spring and summer.

Have all existing turn signals function 24 hours a day.

Have the Mayor quit telling everyone how he fired 10 employees (Or in other words destroyed 130 families).

Have you ever e-mail the Mayor's office? You will not get a response if you are an average citizen.

Having observed the input practices of the City of Lincoln over the last five years, I am disturbed by a number of things, including the construction of the questions. EACH of the sections should provide an opportunity to give comment, otherwise answers regarding satisfaction or dissatisfaction with particular elements could be skewed by those reporting the results. Example: I gave a number of answers which were "Neutral" regarding Parks and Recreation - how might those answers be interpreted? There was no opportunity to give answers regarding overall management by the Parks and Recreation Department or any questions about fees associated with the use of Parks facilities.

Having worked in city govt. for 30 years there are things that will, in my opinion, never change with respect to enhancing and pushing forward progressive changes in city govt.

Hire enough staff to get the job done.

I also think too much emphasis is put on the growth of the city. With the growth in population comes the growth in crime and I am so disappointed that Lincoln is not the clean and ideal city that I was so proud of 20 years ago.

I am also concerned with the possibility that arose last year of losing our fire station. I fear that we will once again be seen as something to "get rid of" and that we can use another fire station.

I am for street improvements but when considering location for projects look at most needed areas also when choosing a contractor low bid is not always best. The contractor should be a competent and made accountable for the project, finishing in a timely fashion i.e., 10th street project the stretch has been tore up for 10 months or so with nothing being done WHY? is the contractor incompetent or is it the city project manager incompetent? I feel the city sold us out on the arena, they are building something for the university to take over like they did Devaney.

I am pleased at the growth of the downtown area but the infrastructure could use more work and planning. Lincoln can be a tough city to navigate via the current roadways.

I am satisfied with my city government, with the exception of street maintenance. Our city administrations, past and present, has allowed the deterioration of the majority of city streets to a point where the taxpayers cannot afford the cost of bringing the streets to a drivable condition. Remember the implementation of the wheel tax, and the intended use of those funds? That use never happened.

I am very disappointed that the mayor and the city changed the effective date of wheel tax increases from January to October 2011 & September 2012/2013. Wheel tax increases should be effective in January, just like they have been every year since 1993. or this increase in wheel tax, the city has been doing a very poor job filling potholes. I can't remember a time when the streets were in such poor condition as they are now.

I am very disappointed with the interaction of the city and county. The city counsel continues to exploit vulnerable citizens by selling Lancaster Manor and is now trying to eliminate the Community Mental Health Center. This will end up costing the city more with increased services by LPD and ER visits which is very costly to the city. HHS is too big and needs restructuring. I do not trust the city counsel the amount of crossover, money that exchanges hands and individual profit from decisions that they make is at times unethical.

I am very happy living in Lincoln, however I firmly believe that cannabis should be legalized for both medical and recreational use. I am very disappointed that our local government is still living in the 50's with the criminalization of cannabis. Lincoln's stance on this subject has me planning on moving out of state in the next 5-10 years to a state that is more compassionate, intelligent and understanding to its patients and citizens. Unless, of course, things change for the better in that time.

I am very happy to have Mr. Beutler as mayor as he seems wise and conscientious about what's best and seems truly to advocate for the needs of the city and its people. I am probably wrong, but I think I remember him proposing a tax on pop: I think this is excellent.

I am very happy with Mayor Chris Beutler and the job he is doing for the city of Lincoln. I believe he truly has the city's best interest in mind as he makes decisions for our community. He is intelligent, reasonable, and hard working.

I appreciate that there are plenty of opportunities, like this survey, to voice opinions. There are also many ways for citizens to become better informed on issues, if they choose to do so. I think the mayor has done an excellent job in this area.

I appreciate that this survey is being provided.

I APPRECIATE THE CITY TAKING THIS ACTION. PEOPLE SHOULD BE INVOLVED IN CITY ACTIVITIES IN ALL BRANCHES. THANK YOU FOR CONCERN OF OUR FINE CITY OF LINCOLN. WISH THE BUSES COULD RUN ON AN EVENING 1 OR TWO NIGHTS A WEEK. THEY USED TO IN THE 60s.

I believe a lot of companies leaving Lincoln are a real concern. Quebecor (American Signature), Bruning (Parker Hannifin). We do not need any more Pharmacies, my goodness really. CVS & Walgreens absolutely everywhere. You can't run a city with just banks and pharmacies. 48th & O is better, but again Pharmacies aren't real growth. Neither are Banks. Getting companies in here with employees being telephone operators isn't growth either. I don't understand why manufacturing is always run out of here as well. The roads are getting better in Lincoln, but they come at the time when they are completely destroyed. 70th & O to Pioneers is almost original if I remember. I used to ride my bike on that street when they were building it in the 70's. I would also like to know, why are there so many semi's, especially grain trucks, I mean huge semi-truck grain trucks going on O street all the way from 84th & O completely through downtown all the time? We need better flow of traffic that has no business going into downtown or being on O street just to get to I-80 or other highways. Thanks for listening.

I believe the City spends too much in the roads department building raised medians. They say it is for safety, but a vehicle jumping the median and becoming airborne is just as dangerous. No medians would cut costs, provide for easier maintenance and snow removal.

I believe the City takes too much time in making decisions. Officials would rather spend more time talking about something than acting on it. Changes need to be made for business opportunities before all new business ventures go elsewhere rather than even look at Lincoln. For a university town we do not have much to offer students to stay here.

I believe the idea of an 'entertainment district' is a good one. However, I don't foresee it coming to fruition because Lincoln has not proven in the past to be progressive enough to follow through with it. Look at all the sporting events, activities, etc. that have recently moved out of Lincoln (Stat fair, state wrestling championship, horse racing, etc). What is there being offered here to keep things here?

I believe the police department does an outstanding job in their services.

I built an energy-efficient home. I couldn't afford geo-thermal. When my home is paid off I will install solar panels or shingles, etc. to serve my all-electric home, and will in time buy a car that plugs into my garage for recharge. I would like to see the city or LES provide incentives for solar installations.

I can honestly say that my voice never gets heard. I think we are paying the city officials too much money, for what they are providing us. Seems like the southern part of Lincoln gets more attention than the northern part. As far as other issues I think city officials have jumped the gun on some new projects and didn't think about how it would affect all Lincolniters. I have a hard time providing for my family and yet taxes, gas prices, and utility cost keep going up. I get a raise from my job but property taxes and LES consumes my raise, so I am left with nothing.

I do not approve of the so-called mayor of this great city. He took money from the senior citizen center in Belmont where I used to work out 4 or 5 times a week now I can not do either because there is a charge there now. I think the center should be completely separated from the Belmont school. The center has to take a back seat to the school. A center should be where citizens like myself that has worked 45 years and paid taxes has a place to go and eat, and a place to work out and have a good time. I put out 2500.00 for a piece of equipment for the Belmont center with the thought that I would be able to go there and work out when I retires. Well guess what our wonderful mayor cuts into the budget and now we have to pay to use the equipment. They you read in the papers where he can come up with a million dollars for this building and that building. The parks are a disgrace when growing up in this city you were so proud to go to the parks and do nothing but just set. Now the weeds are so bit and awful looking I don't care to go there now.

I do not like the city having meetings telling people what is going on and then doing what the city wants to no matter what the people say (or feel) about the issue(s) being discussed.

I don't know if I would use Startran to get to work, but the early shut off in the evening preclude this.

I don't see a need to attend any public meetings. The "good old boy" way of politics in Lincoln won't change until the residents get tired of it and elect people that listen and truly understand that they are put there to represent the people, not friends relative special interest, just the wealthy or the university.

I don't think it's fair that majority of my property taxes are going to LPS in which I have no children who attend, that should only be for those parents who have children in the school system!

I don't think it's right that we built a round-a-bout at 14th and Superior, and I'm sure you get this comment a lot. Keep in mind how many semi-traffic the area for deliveries, and how many children will go under those tunnels unsupervised. Who will answer when a kid goes in but never goes out? Who will be responsible when a kid is offered illegal street drugs in their? The walkways should have went above ground.

I don't think we should be adding additional parks when we can't maintain the ones we currently have.

I encourage city officials to make the acquisition of land throughout the City of Lincoln for the purpose of future parks development. Future generations will thank you for your foresight.

I feel as if the city of Lincoln only cares about paying its employees and saving as much money as possible rather than spending the money available to better the quality of life and make the city better overall.

I feel LPD and LF&R are awesome.

I feel taxes are too high in the city, and that we may have to move away after retirement. I feel there is too much government spending on "entitlements" and people are too dependent on that money. I also feel the government overreaches into personal lives with regulations, as well as too much regulation on business, that causes extra expense and costs to be passed to the consumer

I feel that special interests groups dominate decisions in Lincoln.

I feel that the airport area is extremely neglected and left out of any sort of expansion plans every single year.

I feel the Health Department is out of touch with Lincoln and targets populations. If this is what the intent is that is fine but then do not call it a PUBLIC health department.

I feel that there is a good amount of cronyism between Lincoln's government and private business. The purchasing department should be ashamed of what they do with our money. Purchasing needs to be more accountable, find cost-effective solutions, and be more careful of what they are buying. The Pinnacle Arena is a shameful use of public funds used to prop up private business at the expense of property tax payers and those who are billed the occupation tax. If an arena was needed then it should have been completely privately financed. The fact that the arena's rebar was damaged and a band-aid solution of supporting the existing structure instead of replacing it is lax in judgement. This isn't the only construction project using that rebar so what other problems are going to happen? Using eminent domain and/or blighting areas of town also just serve those with money and drive down property values immediately. Those tools should only be used when necessary and it seems

that our city leaders use them too often.

I feel this is a good idea. The parks are not very well kept, I feel a serious eye sore for our city. I realize it is the money but more thought needs to be put into upkeep.

I feel Wilderness park and Pioneer's park and outstanding parts of our city, and should have a priority in being kept safe and protected.

I find it challenging to discern between STATE, LOCAL and UNIVERSITY priorities and budgets. I would love to attend a session where overlap is discussed and clarity are provided.

I find the city of Lincoln to be a safe place to live for someone on a limited income. The police and firefighters are professional. They have a tough job, and do it to the best of their ability. I use the library a lot. The help is very professional in m dealings with them. It is too bad that the medical facilities are all south of O street. There needs to be a nursing home on the North side of Lincoln. People don't like to always have to go SOUTH for medical and nursing homes.

I find the police to be the rudest people. They will not issue a warning for a minor traffic violation, so a lot of people end up in the \$85 stop class, so some people like me have to make up the time and money other ways, I just can't vote me in a raise, so I won't donate to the city mission for a while, also I won't donate blood for a while either, I'm just stretched that thin, also stop at dmv and try to get a title on a out of state vehicle, ha ha you ain't getting nothing but the run around, they sit there looking at craigslist and act like your bothering them!!!!!!!!!! Yeah they are real peices of work. "to serve and protect" ha ha they might but not me.

I frequently walk around Holmes Lake, and am sorry to see how poorly the trail is maintained. The other day, a guy in a brand new pickup was driving over the grass to pick up trash. There was another guy riding with him, who did nothing, but sit in the passenger seat. Seeing things like this really irk me. Today, I was coming down South St. I am amazed at how long this major street has been blocked off just West of Normal Blvd. Why do we go past these projects day after day, and see nobody working on them? now removal, it is not necessary to plow, and later plow in the opposite direction and pick up the snow and haul it off. I grew up in South Dakota, they knew how to plow snow there. Send your street guys up there to learn how to do it.

I get frustrated when I see the monopoly certain industries have in this city, such as movie theatres. I see no reason a multi-plex theatre can't be built anywhere other than downtown.

I get the majority of my news from the City from automated e-mails that I registered for on the city's website.

I hardly get the impression that the city council is working in the city or its citizen's best interest. They cater to the old and use kids to justify their arguments. They have too much control on what businesses come to town and destroy any competition that can exist. Whether it's bars/clubs downtown, a movie theater on the edge of town, or a reliable internet provider. They should not have the right to control this competition to the extent they are.

I hate that I saw the city libraries lawns look so terrible this last year...cutting the budget and not having the libraries kept up was a terrible decision...it makes the library an eye sore!

I have a lot of faith and trust in most city employee's. Elected officials.....not so much...I WANT to pay for the services that the city provides. There are some things that the government must do...if you have to raise my taxes to pay for them, please do so!

I have been extremely satisfied with Mayor Beutler and his leadership. I'm confident that he can keep Lincoln on the right track. I do worry about the fact that so many forces are seemingly working against his administration. From the lack of leadership and vision at the state level to petty politics throughout the various departments, he has his hands full. Good luck, Lincoln!

I have lived in Lincoln for 10 years and am so excited about the direction of the city's development. We're in the midst of a very exciting transition and I am so grateful for everyone's work at the city level to make this happen.

I have lived in my neighborhood since 1981, and in the last couple years as more properties become rentals I see less pride in the neighborhood. Cars parked in the front yards, non working cars that should be towed parked in the back yards, places that need cleaned up. These people are perfectly capable of cleaning their yards. We need your help issuing citations on these people, or maybe a "Lincoln Spring Cleaning Weekend", before citations are issued. I am tired of paying taxes and having them go up only to see my surroundings diminish. I love my neighborhood, I only wish those moving in here did as well. Can you help me out with suggestions? Please help save my neighborhood!!!

I have lived on 1st street since 2005 and the road has always been in poor condition. It should be a simple fix. Money couldn't be the reason for not fixing 1st street when the city has enough money to build a roundabout at 14th street for a nonexistent problem. I have driven over many roads in Lincoln and I know there are other problem streets like 1st street. Fix them please. Oh and by the way I don't know the last time a traffic count was done on 1st street but it seems to me it is a very busy. Lincoln should learn from Omaha when it comes to planning and fixing roads.

I have much respect for the job done by Mayor Beutler and City staff. If anything, he drifts too far to the right, not enough emphasis on social issues or social services in general. Sadly ironic that a Democratic Mayor has done as much to decimate union jobs as Goodyear closing. Who would've thought. Too deferential to LIBA and developer crowd. A case can be made for a more aggressive progressive approach to policy, esp with Dem City Council majority. Mayor has his whip hand, do something with it beyond building an arena.

I have my thoughts but no comment at this time.

I have noticed that Lincoln still has unpaved streets. Is this because the adjoining property owners would be liable for very high

I have noticed that snow removal has definitely improved.

I have only lived here in Lincoln for three years but mostly satisfied I can say that only being here for a short time and coming from a small community I really like Lincoln the doctors are the best that I go to although it's hard to meet people in a big community but we will adjust

I have talked to several officials about this some care, others well..... There needs to be a limit on when fireworks can be shot off ! . I know most of the people with money leave Lincoln and go on vacation over the fourth of July.

I have used the city web site to report the junk cars and trash in the house across the street and nothing ever gets done about it.

I indicated an interest in participating in an event to give input about the City of Lincoln. However, if City officials would like to hear from more of its residents, it would not structure these annual input citizens as it has in years past. I referencesspecifically the 5 - 7 hour long sessions that have been held. I perceive this construct as a barrier to participation; I have a busy life, as do many other citizens and cannot justify spending most of a Saturday for such a purpose. Living one's life and ttempting to be an informed citizen take up plenty of time. Multiple sessions should be held that are no more than 90 minutes long, with a focus on one or two question each time.

I like having lots of street trees, great trails, and parks. I wish downtown was more friendly to get in and out of. It is frustrating that so much of the street parking is currently unavailable. I would take the bus downtown at night sometimes if it rn and ran frequently (on the half schedule). I should not have to pay to park in Lincoln, NE unless I walk less than a block from the garage to where I am going.

I like the new arena and projects in that area, much needed for a city of this size.

i like to see more tree cutting on road tree that hang over the street and pick up of tree that we put out by street that we pull oyut after a wind come thur lot of them just sit by street we could do like the elec and gas add a dollar to are bill to hel with this or to are water bill to help for more help to pick up tree after they come down the elec co has tree person in are area all the time

I live on South 56th Street near Yankee Hill Road. I am concerned that 56th was not upgraded to four lane before the development of Big Thompson Creek. The street is in terrible shape, not adequate for handling the amount of traffic, needs a traffic ligt at 56th and Yankee Hill before someone is killed again, and there is no sidewalk along 56th. It is impossible to walk or ride a bike on 56th without endangering your life. My son is a motorcycle rider and the condition of the street is going to cause im to lose control of his motorcycle if something isn't done soon.

i love lincoln, great place to raise a child. Best wishes prioritizing, going to be difficult. I would like to see continued support in weeding out non effecient employees. Please continue to work with the getting rid of staff who are not effecient. I thik you have more support than you are aware

I love my Woods Park neighborhood but wish it was better maintained by residents. There are positive efforts being made though, both by the city and neighborhood associations. I am very pleased with the bike trail and Antelope Valley renovations. I rly on the public library. I frequent Sunken Gardens and the Rose Garden and Woods Park. I believe Lincoln is a beautiful city to live in and I am happy to live here (I have lived elsewhere and moved back). I believe we pay for what we get, so I am okaywith supporting the city by paying taxes. I am a big fan of Mayor Beutler as well. Keep up the great work!

I love our parks and rec. Money is tight, but please don't ever skip on this. It will never come back if you do!!

I love the city of Lincoln -- it's clean, safe, and it has beautiful parks and an extensive bike trail system. The only real issue I have is with how UNL spends money, but I do not know if that is something the city controls... I would think so but I don' know. For example, both Rec Centers on city and east campuses are being rebuilt while I'm still struggling to pay tuition. I think the money could be used elsewhere.

I love the city of Lincoln! Whenever I travel out of state to a bigger city it feels weird because I'm so use to this just warm and safe feeling I get from Lincoln!

I moved to Lincoln from Austin, Texas, in 2009, and have been pleased with a lot of what I have encountered here. The commitment to parks, bike trails, libraries, and social services is impressive, as well as visionary planning to make downtown a vibrant, multi-modal destination. There are several

points I would like to qualify my multiple choice responses.

I really enjoy living in Lincoln. I only have a couple of concerns. The first is the need for a northeast-to-southwest bike trail to get from the Havelock corner of town to points south. It's easy to get downtown from northeast Lincoln, but not to places in the southeast quadrant of town. As for the libraries, the thing that bugs me is the noise, often from employees talking loudly behind the counter (14th & Superior branch, especially). I especially like the outdoor recreation opportunities in Lincoln, the plowed bike trails in winter, the lakes, and the parks.

I really only have 3 issues with city management. 1.) First and Foremost - TRAFFIC MANAGEMENT! Attempting to navigate the streets of Lincoln is extremely frustrating and time consuming, neither of which needs to be so. The two biggest problems with traffic management are not having wide enough streets in certain major traffic areas, and traffic light configuration throughout the city. A couple parts of town I would highlight are 27th & Hwy 2 and of course downtown through most of the day. I have recently begun working 8-5 & dealing with traffic before & after work is almost maddening! I strongly encourage the city to research & implement an updated & improved road/traffic system. (Also, it seems the city has an extremely high number of medians. Any reason for this?)

I think before someone comes to "inspect" your neighborhood, they should take a look around more terrible places, instead of worrying about a backyard. That's the biggest waste of tax dollars. I've seen corners at the Walmart on 85th street, to where you can't see a car coming, because the weeds are too tall, and so is the hill. You would think you would be more worried about people's safety, than someone's backyard.

I think entirely too much emphasis is being put on the construction of the new arena downtown and not enough on the parts of the city that are already here. It appears to me that the city does not care about the rest of the areas of the city as long as they get the new part done. When people come into the city to see that Arena, they are going to also see the other parts of the city that are not being kept up because of the funds being spent on the arena area.

I think it is important for the mayor and city council to support city employees and to discontinue the practice of privatizing services. There is a reason I vote for Democrats, and would appreciate it if they would behave as Democrats, with an emphasis on providing services to community, caring for those least fortunate and ensuring equal rights and dignity for all citizens (and non-citizens). It is disheartening to hear politicians speak negatively about, and want less for, those who are different from them, such as immigrants, the poor, people of other faiths (or atheists) or gay men and women.

I think it's absolutely despicable that the Mayor continues to pursue Agenda 21 and so-called sustainability development at the expense of citizen rights. Additionally, the smart meter program needs to completely stop, and NOT install ANY smart meters anywhere in the city!!@!@!

I think L.E.S (Lincoln Electric System) needs to be looked at, as far as management in the construction (vegetation management and sub station areas) and the billing process downtown I think these areas look good up front but it needs to be looked at in depth. thanks

I think Lincoln is beginning to bud into a big city. I have firsthand experience with the good ole boy system which exists silently within it, and it is demonstrable that Lincoln does a mediocre job of keeping politics, special interest, and law separate.

I think Mayor Beutler is an outstanding leader--forward-thinking!!! He will carry us into the future!!!.

I think more needs to be done to increase safety in the neighborhoods adjacent to downtown and in downtown Lincoln itself. Now that Antelope Valley is being redeveloped, the people affected in that neighborhood have now moved to the near south neighborhood and are increasing crime there.

I think most city officials are trying hard to do their best for everyone. Not very pleased with planning on roads BEFORE the development takes place. Does anyone else see the similarity of the new NE portion of the Antelope Creek Roadway project and the failed NE radial ?

I think more needs to be done to help the homeless in downtown Lincoln. I am actually afraid to walk downtown during the day because of the homeless people on the streets everyday.

I think our city government has done a terrific job of managing money and priorities during a really difficult financial downturn. Thanks to all of you for your thoughtful discussion and decisions. The things that make Lincoln a nice, livable city are important to maintain. We need to have good libraries and nice parks and trails and events for people to enjoy. It's important to me that we not lose sight of that, even when we are making hard decisions about where money should be spent.

I think our city needs to grant the next towing contract to a NEW company. Capital Towing's employees are incredibly rude and unprofessional in how they deal with the public. I do not want to have any visitors to our city treated the way I and my elderly professional friends from out of town were treated last January. We had to call the police for assistance in getting Capital Towing to relinquish our vehicle after it was towed from a restaurant parking lot. The owner of the downtown building returned our fees but my friends will always have an exceptionally poor view of our city because of the way they were treated that evening. Any contractor the city hires should be required to have a metric in place to measure customer satisfaction and have a standard to be met before their contract can be renewed.

I think overall the city does an excellent job. The city streets are in very poor condition in Lincoln. The potholes aren't fixed very often and are very hard on vehicles.

I think some projects the city has taken on (Antelope Valley and new arena) have been unnecessary. I think this money could have been better managed. The city is looking more and more run down. The street I live on needs repaving. Neighbors that have lived there for 40 years say it has never been repaved. (Lowell Ave. between 52nd and 54th). The parks don't get mowed as often as they used to and I would also like to see more smaller parks (.1-.3 acre) added to communities. More basketball and tennis courts would be nice, too. I am also tired of city council trying to close city pools.

I think that it is fabulous that the City is asking for direct feedback from the citizens! It shows that the City Council and Mayor's office are actually interested in working FOR the people, as opposed to working for their own agenda and well-being. My kids are still talking about Streets Alive! from last summer and anxiously await the next one! Great work on promoting wellness. I work in social services and sometimes struggle to assist my clients in finding safe, affordable housing. Landlords need to be held more accountable for keeping their buildings in good repair, some don't pass housing safety codes.

I think that people in Lincoln get a lot for their taxes. No one likes to pay more, but when things cost more, the city has to pay more...it's the way it goes. If we don't increase revenue, taxes and fees, the things we enjoy the most about living here will deteriorate. Social services, parks, health care, roads, recreation all are in need of protection and help. I'm all for raising our taxes.

I think the city council needs to focus on keeping living expenses affordable rather than finding ways of charging more for the services offered by the city.

I think the city does a remarkable job considering the limitations of resources. There are always things I'd like to see more of...bathrooms being available at city parks year-round, the ability of snow removal & street repair teams to jump faster and not have to be so concerned about not overspending, libraries to have more flexibility in services and staffing - everyone is doing the best they can, but the budget is stretched about as thin as it can get. I'd love to see the city have more leeway - and I am all for raising taxes to get it.

I think the city elected officials should listen to the public and vote on what they want and need. The city officials do what and only what they think is right for the general public and that's Not what you were elected to do. If you're in the "click" you argue for things whether it's good or not!!!! Please Stop thinking you know all and Listen to what the people who pay you say, if you were at another job most of govt. officials would be fired by now. Good luck because no matter what is said in this survey Govt will still do for Govt not the people. thanks for your time although I feel I probably wasted mine.

I think the city has its priorities exactly wrong. They spend money on things like "cleaner, greener Lincoln" and that whole sustainability agenda, the arena, etc., things better left alone or left to the private sector. The focus should be on public safety and public works.

I think the city is too top heavy in their administrative structure. I believe the city spends too little money on preventative maintenance like street repair (see NW 48th Street between O St. and Hwy 34). I was told today, despite the horrible condition of the alley behind my house, the city would only do the necessary fix if the property owners pay for it. While I rent from my cousin and could pay for it, if I had the money, my property does not even legally touch the alley. Why should my landlord, whose property does not touch the alley, have to pay to put rock in the alley so it is not completely torn up if it is going to get fixed? The city has not done enough to promote efficient transportation around the city. The city has not done enough to improve some neighborhoods (Near South and Air Park for example). Too much emphasis has been placed on not raising taxes and not enough on helping those who need help and encouraging business growth.

I think the city needs to add more fire stations in the city

I think the city needs to install cameras at all major intersections to record license plate numbers of cars/trucks/semi-trucks that run red lights and automatically issue BIG fines to slow down this increasing problem in our city! Double or triple the BIG fine if the driver is also texting! If people can not follow simple basic rules of the road they should not be allowed the privilege to drive. Privacy be damned, I ride a motorcycle!

I think the city needs to pay more attention to the details when building new structures whether it be roads, bridges or whatever. We want Lincoln to be a great looking city that attracts new people and business. Short cutting looks for expense is never a good thing when it comes to construction. You get what you pay for. I would like to see stricter standards when it comes to the look of people's fences, yards, etc. If people put up whatever they want, the look of the city starts to suffer. We should take pride in our city and make it look the best we can!

I THINK THE FIRE DEPT IS DOING A GOOD JOB. DONT CLOSE FIRE STATIONS, WE NEED MORE.

I think the Health Department gives out Housing and other entitlements too easy. residents who file for help should be drug tested. I see too many young and able people that are on some sort of assistance. This only encourages People to stay on the system instead of going to work and feeling like they are part of something better.

I think the members of the City Council are only interested in issues that will get them re-elected. They are not concerned with doing what is right for the City as a whole (Camp and Cook in particular).

I think the occupation tax on communications needs to be stopped. It is just a broad based tax with no specific purpose other than to help fund the general fund. To me, it sounds like you should just raise property taxes.

I Think the Police Department and the Fire Department do a very, very good job in keeping our city and citizens safe.

I think the questions are better, less aggravating, this time 'round. Or maybe I'm just better conditioned. I think that the City sometimes succeeds in spite of itself which I consider a very human and not altogether bad characteristic. Please, please on't give any quarter(s) to right-wing, fact-challenged reactionaries who will likely stuff this survey with their narcissistic, Christo-Fascist drivel.

I think the removal of chuck zimmerman as building dir. was handled very poorly--

I think the traffic control is substandard. (There was not a question specifically about this.) In my area, red-light running is rampant. People turning left against lights, going the wrong way on one-way streets and passing people on the right (whether or not a lane exists), also are common. I personally think the reasons are the penalties for breaking laws are not severe enough: the traffic tickets are not high enough and there doesn't seem to be a "reckless driving" category. I would support increasing the police force. This could become a serious issue with tragic consequences as the city becomes more and more congested.

I think there need to be more affordable events for families in Lincoln. There really isn't anything for families with "tweens" to do in Lincoln. It is a boring town in that respect.

I think we need 2 new fire stations. One south of hwy 2, and one north. I would also like to see the fire department use and work with the volunteer departments and private ambulance services at peak call volume times.

I think you need to do more upkeep in the parks. Down branches in parks from Feb. 2012 snow storm remained there for over three weeks. YOU need to mow. You need to put some dollars back into maintaining parks and streets. It very hard to drive in the downtown area because of all the construction at one time for so many projects, private and public. Need to pave Van Dorn from 33 to 48.

I travel on 70th street from "O" to Van Dorn every day. There can be dozens of cars going both directions on 70th ut they will be

I use the Rickman Run dog park 7 days a week. During the growing season only portions of the park are mowed. Most of the time

I was and am shocked at the shameful handling of the protest group, Occupy Lincoln, by City government. That is an overall City government problem and a Parks and Recreation Department problem. There are serious legal issues regarding the unequal treatment of citizens and I firmly believe the City has set a dangerous precedent.

I wish City of Lincoln would be the first city in Nebraska to require ALL households to recycle (much like the first city to not allow smoking in public places. I think ALL garbage services would be required to take recyclables. We are not doing our city ny good by allowing people to have their trash taken to the dump and we could create more jobs and business opportunities if recycling were required. If we were the first city to require recycling, I am positive that other cities would follow suit in shortorder.

I would dearly love to take the bus to work, but it takes me as long to take the bus as it does to walk -- 55 minutes -- but I don't want to walk with all things I need to carry (briefcase, lunch bag). Surely some of our creative minds can design a system that is more workable for more citizens. I am happy to

pay taxes to receive city services, particularly the libraries, trails, parks, and fire & police services, of course.

I would like to see libraries and / or library services cut before seeing cuts in Parks & Recreation

I would like to see more connection between bike paths and on-street bike routes. When I commute by bike I am frustrated by the impossibility of getting off Billy Wolff Trail between South and A streets - there is a creek on one side and a busy 5-lane road on the other. A human-crossing midway along this stretch of Capital Parkway/Normal Blvd would help connect the neighborhoods and facilitate non-fossil fuel commuting. Theoretically, Sumner going east from this area is an on-street bike route but you have to play Frogger to get to it.

I would like to see the City of Lincoln adopt a non-discrimination ordinance towards the LGBT community in the workplace. Every time I hear a place that is more progressive on equality issues, I think of moving away and now that Omaha is having a debate on whether such an ordinance should occur, I find it more difficult to say why I should stay in Lincoln.

I would like to see the liquor licenses thinned out on O street. The area between 10th and O AND 17th and O looks terrible.

I'm entirely dissatisfied with the Mayor. It started with him changing the name of Capitol Parkway (K Street) to Rosa Parks Parkway. A blatant payback for black campaign funds. Rosa Parks has nothing to do with Lincoln. A more fitting name would be Lincoln Parkway. Also a good percentage of the city council doesn't bother to investigate the facts before voting. That's the only way I could believe they come to come of the decisions they make.

I'd love to do more to make my house more energy efficient. The difficulty lies in the fact that I'm currently renting, which makes the logistics of those upgrades slightly more complicated.

If the economy improves revenue to the city I would like to see more funding restored to Parks and Rec & libraries. The cheapest vacation a person can take is to spend the day at the park. I understand the importance of quality infrastructure but when funding allows I would love to see the parks restored to the quality they were before the axe began to fall.

If you don't fix north 1st street. I'm sending my alignment bill to my van to you..I have had to realign it already this year, because of 1st street being so bad it needs it again.....please FIX IT....

I think the Arena is a great move for the city and its impacts are already being seen in the haymarket with the new hotel and a lot more things about to be built around the city, All of this growth will bring more money in to the city and help provide better roads and services. Over all I believe the city is doing a good job there are some things to work on like the roads aren't the best in some places but then I go to Omaha and I love Lincoln's roads. I also believe that parts of west O st. should be called blighted because there is a lot of space out there but not that many businesses are moving or building out there because it just looks dirty and aged.

I'm glad we have realized bike lanes are important and have incorporated them into our city plan. I would like to see more as we move forward. Riding one's bike on sidewalks is such a hazard. Between trees uprooting sidewalks and cars parking in the way, I've almost crashed numerous times. I would also like to see more attention given to the care of streetlights in all of our neighborhoods.

I'm happy with all of the downtown development, but wish something were done to provide more positive, low-cost activities for youth, particularly teens. I think investments in our children and youth pay off by keeping them here, ensuring we have an educated workforce, less crime, and stronger families. I hope municipal government starts reinvesting more in established neighborhoods. There needs to be an affordable, indoor swimming pool in the downtown area. Most investments need to occur in rehabilitaing old housing and/or tearing it down ,if it's too far gone. In-fill development should be compact, environmentally friendly and conducive to homeownership. More investments need occur in public transportation so people can get to their jobs more easil. The City Council needs to do something about the cab service. They need to work with the Public Service Commission to get some competition. Also, could someone tell the cab service that if they would wait outside busy, downtown businesses and the hals of government thay would get more fares, instead of hiding out in low-income neighborhoods, which would benefit from improved public transit? The streets need to be fixed, but I think you're getting to that. Thanks for everything!

I'm not fond of the unmowed parks, though I would rather have that than reducing pools or library services. I am glad to see the city and other governmental units putting new facilities together -- libraries and schools, parks and schools.

I'm super stoked about the turnabouts, they're the best thing since sliced bread.

I'm very concerned about the condition of West A st. The street especially in rainy weather is hazardous. The water runs back onto the road, there is no shoulder for kids walking or people riding bikes; the trees are grown out to the edge of the street;and the ruts become rivers that make travel hazardous. I hope sometime soon this can be addressed in the street budget process.

I'm very satisfied with my city, but I wish that Van Dorn street between 33rd & 48th would get repaved. The street is in horrible condition and a lot of traffic passes on it on a daily basis. More concentration on street repairs needs to be done in cental Lincoln, don't forget about the older neighborhoods!

I'm your average blue collar worker, family man who doesn't see many job opportunities in industrial atmospheres.

In all, a depressing and frustrating place to live.

In general I think City does a great job with the limited money they have, but the complete lack of any sort of road expansion (4 lanes 27th/40th/48th) is really starting to show. City is getting too big for these tiny 2 lane roads.

In many areas of Lincoln, the streets are in rather pathetic condition. It would seem that better use of wheel tax would have kept us from poor street conditions. The wheel tax seems excessive. Businesses pay the same thing for their vehicles as privat owners--businesses make money with their vehicles; private owners do not. Snow removal was improved in our area this winter; I did contact the street department about duplicated snow removal equipment--snow removal equipment came through the night of th snow (which was great) and then came again for the next two days. Not sure if it was city equipment or contractors taking in more money from the city than necessary. The occupation tax needs the same guidelines for all, e.g., some restaurants take 2% o the bill which is the arena tax and then they take 7% of the entire bill. That is tax on tax. The monthly \$2.00 charge that is added to each customer's electric bill, then LES forwards that to the city of Lincoln as a dividend which seems like another ay to get more revenue

In my opinion, our traffic engineers think on a small town scale rather than that of a growing city. For example, when new developments such as the Walmart and menards on hwy 2 are developed the city puts in a stop light on a highway rather than require the developer to put in service roads and over passes. While I understand these are expensive, they are more in line with what is done in large cities and they greatly increase traffic flow. The same can be said for many other areas of town.

In the last 2 years there has been very little effort to stop drivers in Lincoln from running stop signs and stop lights. There is now over 30,000 violations of this law every day in the city of Lincoln. This has put the safety of my family and everyone else's family at a higher level of risk. More accidents with property damage, injuries and even death's. Former Chief of Police Cassidy empowered everyone to break this law by not enforcing the law. I see no change with the new Chief of Police. The Mayor and the City Council knows this is going on (and I would bet most of them break this law) and do or say nothing about it. The Lincoln Police patrol officers break this law every day and nothing is said or done about it. Enforce the laws or get change of them!

Infrastructure/traffic signals are awful. By the way, if people here don't know how to use traffic lights, how do you expect them to know how to use roundabouts? They are inconsiderate enough as it is.

is on the very bottom of the priority list. Also, there are only a very few containers hung on the park's fence for park users to

Is there a 24 hour snow removal ordinance for sidewalks? Is it ever enforced? Why do approximately 1% of vehicles I see have only a rear license plate and I mean Ne. vehicles? Are trucks driving in the left lane of Highway 2 EVER ticketed? And finally, are laws regarding stopping vehicles in crosswalks ticketed in this city? As a frequent bicyclist, I fear for my life when riding south on 84th street bike trail as autos headed west and making left hand turns rarely look right and often pull into crosswalk which as I understand it, is my traffic lane.

It appears by what is seen in the news that the Mayor and his staff are serving their own agenda and not the promises that they portraged to the citizens of the City of Lincoln to get them voted into office.

It constantly appears that the newer, more affluent parts of town receive better street maintenance than the more mid-town sections. It is deplorable that it should take more time to go three miles to work during the winter from Near South than from the Ine Lake Area because the streets have been neglected. No wonder the middle city neighborhoods are showing wear--the city has indicated a choice to ignore and defer maintenance. Disgraceful.

It doesn't seem that there are enough police located within the more crime-centered areas of town.

It has become apparent that the city needs a qualified engineer to oversee the construction and/or repair of the streets. There are several places where signs have been placed out-of-view of drivers (S. 48th college view) or traffic-signal boxes block vision ((F & 9th, looking north), as well as, sites that have been idle for months. Better care should be taken with snow removal around schools and fire stations.

It is extremely disappointing that the City of Lincoln and all involved departments would allow the Occupy protestors to remain. The tents and individuals are an eyesore, unsanitary, and are pathetic. Not only should protestors at least have some sort of message, but be required to follow the same rules as any other protest groups. The longer this is allowed to continue the more groups will step in to cause problems and waste city resources. If it is claimed city resources are not being used we should ask how much time our police officers are wasting monitoring these individuals. The city leaders either lack a backbone or feel they should remain because they agree, either way they have lost any support from me. We can only hope in the next elections citizens vote to change over city

government with those who will stand up for taxpayers.

It is very disappointing to live in a city where the elected officials do not admit that Lincoln is more than the downtown area. Our city parks are disgraceful, but, wow, we have the Antelope ditch! Our elected officials spend all of our tax dollars on the downtown area. The citizens pay for the new arena, but the rich individuals get the first shot at everything. We have bad parks, no city parade, no big car shows, no state fair and on and on of things the general public wants. We are getting a poor product for our dollars spent on city streets - poor city oversight! We seem bent on creating some sort of a pristine city. The poor are being driven out of a lot of their neighborhoods, on the pretense of creating a up-and-up city with nice development.

It seems as if the only new businesses I see sprouting up are restaurants and pharmacies. I agree we need both but come on...how many pharmacies can we really use and does anybody cook at home any more?

It seems to me we are spending a lot of money building new roads (roundabouts) and not taking care of our current streets. The streets in much of Lincoln are in terrible shape. An example of this is Capital Parkway. The inside lane is dangerous to drive on, try it yourself from 19th street to 27. Plus many of the side streets are in horrible shape. It is embarrassing to take anyone from out of town on our streets.

It won't make any difference.

It would be great to have more landscaping along major streets and in medians. Especially Cornhusker Highway. Landscaping and streetscaping can go a long way to how people feel about Lincoln. We also need some type of art along the interstate corridors representing Lincoln. Brighten up the entrances to town.

It would be nice if the city would encourage development in Northwest Lincoln. (Beside Fallbrook) There is a lot of ground in between the airport and NW 48th. I would also like to see a bike trail out here somewhere or at least a trail connecting to the school that runs down to the southern half of Arnold Heights and not on NW 48th street. Please keep the Firestation out here. There is no way they could meet response time with the nearest station being on S. Coddington or 1st street.

It's about who you know, not what you know. Lincoln only cares about the wealthy

It's clear to me that the older neighborhoods are slighted in the city planning. For instance, I live in Havelock. I take Cornhusker to work every day. The pot-holes are awful. I do love the refacing of Havelock Ave but why take out all of the beautiful trees only to install street lights? It looks silly having the older tall lights and the shorter new lights. The petty crime in our neighborhood seems high yet I rarely see police presence in the area.

It's time to get the budget figured out. A very mild winter should have built the coffers back up for Public Works, so get them the guys they need to start rocking and rolling on pot holes!

It's time to widen 27th and 40th Street. Screw the old money neighborhoods over in Country Club. 27th should be 4 lane all the way through. same with 40th.

I've gone to public meetings in the past and it was a waste of time because the city does not listen to the what the public wants or doesn't want and does what they "powers that be" decide to do.

just cannot deliver and frustrating and wastful

Keep Arnold POOL in operation! There are alot of kids/people in this isolated part of Lincoln, and they need a pool. Updating it would be awesome too. Thanks for the oppourtunity to sound off.

Keep up the great job!!

LES which is owned by the city did a poor job of handling the power outage during the last big snow storm. I told a man who was cutting down a tree for LES that I and my neighbors were still without power at 2:30 p.m., LES left at 6 p.m. The next day, Snday, the LES lineman told me that they did not know that we were without power, when they left the previous evening. I and my neighbors all reported our power outage. LES admitted that for some reason, unknown to them, that their automated service had dropped the ball" with our area. In addition, LES's automated service did not call to inform us that our power had been restored.

Libraries, well I think Google has pretty much taken over in this department but, you could probably reduce the overhead by only opening Monday, Wednesday and Friday and close every holiday likethe rest of gravy trainer's on the Government dole!

Libraries: Bennett Martin should be open as many hours as the quadrant libraries and South branch. South should be treated as an equivalent to Bethany, rather than like a quadrant as for hours.

Lincoln at one time had a south and an east beltway planned. Why were they scraped? Instead, internal streets were widened to the extent that they can't be widened any more. Lincoln should look at similar town such as Topeka, or Des Moines tosee how they are about 15 years ahead of us in infrastructure. I'm not in favor of tax ncreases, but if we are to grow and improve something has to give. I don't gamble, but I'd be in favor of casinos in Nebraska with the hopes that some of that money would come our way in the form of street renovation, city expansion, and other projects t help the city grow.

Lincoln benefits from good leadership, building upon the good decisions and planning of previous adminsistrations. Given the limitations we face because of the economy our Mayor and his department heads are doing an excellent job of balancing various inteests. We get excellent value for our tax dollars and I appreciate the long view taken by Mayor Buetler.

Lincoln Fire and Rescue is wonderful!! The city needs new fire stations!!!

Lincoln has some MAJOR conflicts of interest. Coleen Seng is a perfect example of a totally corrupt and self-serving official who spent tons of money trying to punish and run long-standing businesses into the ground. Has Williamson Honda been paid for teir Antelope Valley property yet?

Lincoln has the potential to grow and become a cultural beacon in our state. We are the capitol city and yet we are overshadowed by Omaha. It's time the city starts to expand and get more youthful ideas than just letting the city fade away.

Lincoln in my opinion will never become a thriving and viable city until it separates itself from the identity of the epicenter of Husker Nation. I have lived in several cities and in none of them was the city so closely identified with one entity, the University. Most major corporations and businesses are looking for a city that is well rounded and more balanced. It is all about diverse and exciting choices that create quality of life, and with Lincoln's one dimensional identity it will never be as attractive a city for business development. Lincoln must first redefine itself and relentlessly create a more vibrant image of itself. The city must embrace a less conservative opinion, when it comes to openness and inclusivity to all groups of people and backgrounds. This is a very closed and discriminatory city and that too needs to change. Culture and choices for all activities must expand beyond football and sports, the Husker ethos is stifling growth. Embrace all life choices from single family, traditional families and non-traditional families, ie: blended families and GLBT people as well. To grow Lincoln must become more cosmopolitan in its view. Also city government must be more transparent and visible to all citizens, need I mention the missing 7 million dollars from the Antelope valley project among others, and things like increases in property taxes when none were promised especially the new arena we are building for the university, property taxes were not to pay for that but a surplus in the budget that seemingly evaporated and then an increase in property taxes almost overnight does not build confidence or trust in one's city government.

Lincoln is a city of 250,000 and doesn't need to feel like Omaha's little brother. The arena will help with this more than we realize.

Lincoln is a great place to live. Let's keep it this way. Thanks

Lincoln is a great place to live. We have beautiful parks and trails. We also have great programs for youth, however, I feel we give too much support for parents. We not only provide food stamps but we also feed their children twice a day at school or rec centers and send food home with the children and do not cut the dollar amount of food stamps that we give them. I have no problem with feeding children and taking care of the kids, but I think the dollar of food stamps should be cut when kids get free lunches and don't depend on the food stamps. Thank you

Lincoln is a nice place to live -- wish the streets were kept in better shape, lots and lots of potholes around :(Please continue to fund the libraries and parks.

Lincoln is a very quality community to live & raise children. I do believe the University has too much influence on governmental matters but...that's life. Taxes are fair and we have a very safe public safety system. The streets are really quite poor for quality city as Lincoln is..

Lincoln is boring. Unless you're a person who is interested in sports or drinking, there really isn't a whole lot for a citizen to do. Yes, you have the Lied, zoo, community playhouse, Ross Theater, Morrill Hall, sunken gardens.....but really, what is there to do in Lincoln? I've lived here since 1974 and it is boring me.

Lincoln is my hometown and I used to love it here. Now, I can't wait to leave it someday. If I had the financial means, I would pack up today and move somewhere else.

Lincoln is one of the best places I have ever been. It is fairly clean, fairly equal and affluent, but it is sliding downhill very quickly in civil rights. Lincoln has a huge undocumented labor force which is exploited and marginalized constantly. When the people who allow this to continue finally are removed from government, Lincoln will be heaven on Earth.

Lincoln needs to take care of what exists. Building new parks and trails is great but the money to maintain them is not there. Same with streets. Also the mayor needs to figure out how to negotiate with city unions. There are certain things he can't undo and he needs to figure that out.

Lincoln never did move traffic very well. Ex: building everything downtown with limited access to interstate.

Lincoln's bike trails are wonderful, but they don't go anywhere and the roads are exceptionally dangerous for cyclists in Lincoln. Additionally, motorists who injure or kill cyclists face no criminal nor civil liability for their actions, which is uncoscienable.

Love the parks. Please fix the uneven patching on West A and give it some shoulders. Love downtown. Curbside recycling needs to be mandated.

LPD needs to get it in gear. Look at all the cars that don't have plates, lights and you know they have no INSURANCE! Bikes that run red lights! Drunks down town, sleeping on the sidewalk!

Main two issues not being dealt with are condition of roads (big potholes primarily--also cracking/buckling pavement and roads, even on residential streets) and snowplowing delays/not completely plowing the streets. Also we need more trails and wider trais to accommodate the number of runners, bikers, and walkers!

Maintenance of potholes & streets upset me on my side of town WHICH IS IN THE BELMONT SLUMS, but when you go SOUTH OF O STREET WOW what a improvement. I pay just as much property tax as anyone else and shouldn't have to realign my Car every month cause of he POTHOLEs on the North side of town. Also the Snow removal sucks, I have to use my Very limited vacation time to take off work cause I can get out of my circle for sometime 2-3 days before they even consider to plow it. But our gas taxes & property taes are too high to get to use my vacation time for VACATION. But I bet Mayor Bite me and all the city council get to take a real live vacation.....

Many Lincoln streets are in horrible condition. There are residential streets, as well as some arterias, that are cracked or riddled with potholes. Also, streets in the Meadow Lane area between Holdrege and Vine Street, from 70th eastward, become ice rinks every time we get snow and ice. Many of them never

Many of my complaints about incoln have to do with citizen sloppiness, for instance cigarette butt (and other) litter which I pick up along streets, along bike trails, in parks...

Mayor and City Council members all need to be replaced.

More should be done to move the bars off O street and moved to the south . IT doesn't lend credence to Lincoln being a

Much thanks to the volunteers at the Sunken Gardens.

My biggest complaint is that it seems roads planning is a bit lacking. I have seen several roads be redone to improve looks while others are crumbling and unsafe. I ask anyone that reads this to take a drive from one end of NW 48th st in Airpark during ush hour! That road really needs to be widened, and sidewalks added.

My biggest concern with the city is the lack of support for downtown businesses (besides that of Carl Eskridge). The Park&Go Service and others are hurting downtown businesses and I urge the city to look into helping fix this issue.

My family and I live in Lincoln. We are employed in Lincoln and my children attend Lincoln public schools. I feel safe in the city and our quality of life is good. There are a few things I wish could be better. I don't like the fact that it takes me meapprox. 30 mins to get out of town or sometimes, that long just to get across town. City sanitaion could be better as sometimes the city looks dirty. Ok, I'm going to stop now. Regardless of my dislikes, it's still a good place to live. "Thank you", t all the public

service people that make it work for us.

My final concern is about the arena and downtown. I work downtown and love the ability to enjoy time after work with friends and family. I have not been to the Haymarket area since the construction started. This is my main post office and I can't get to it. Parking is terrible and how can I enjoy the wonderful restaurants that I had. Yes, the arena is going to be completed some day and yes a parking garage will be built but the Haymarket area will be for visitors not for the residents of Lincoln. I do not want to travel to Omaha for my friends and family time but it takes the same amount of time as trying to get to South Lincoln.

My main reason for completing this survey was to voice my opinions of current events affecting Lincoln. I live in the Oak Hills area off of NW 48th St, last year NW 48th was affected terribly by weather and the horrible creation of potholes. With the mid winter, I was afraid that potholes or the condition of this road would not be fixed. It is terrible again. With the amount of family traffic to the area and extra truck traffic between I-80 and Hwy 34. This road needs help.

My only complaint is the traffic light at 48th & Sumner. It cycles way too slowly for east / west traffic on Sumner, which, despite its size, does carry a lot of traffic.

Need more manufacturing we have so many call centers its jobs but we need better paying jobs that start out more than \$10 an hour.

Neighborhood park mowing (too high, too infrequent in places) has encouraged varmints and unwanted wildlife to increase and now red tailed hawks are "farming" it chasing song birds away and leaving carcass remnants around. Examples of wildlife coming closer to homes include mice, snakes, rabbits, ducks, turkeys and the occasional deer. Some neighbors will mow or trim these unkempt areas to improve their disheveled looks, reduce habitat and avoid problems for children and pets but this is hit and miss.

NO comments

None

none

Not happy with Police Dept response times and lack of caring. Also do not like the direction the city took with Public Safety guy Tom Cassidy. His position should not include the fire dept as he does not know what is best for the city.

not happy with the planning of widening Old Cheney. We did not need the islands in this project.

not much satisfaction with the city

Not satisfied with slow pace of road work and infrastructure work that affects streets--other cities get it done much faster, working day and night 7 days a week, why can't we? It's not fair to businesses to close streets and lanes for such a long time.

Note: Vertical retaining walls always eventually fall over. They need to lean so that gravity brings them back after frost has left.

On a separate note, snow removal is handled very well for a city the size of Lincoln.

On the fourth of July this town looks like a war zone. The teenage boys go nuts! and turn this town

into a shooting gallery.

On the same note, why are vehicles with handicap stickers allowed to park up to 24/7 in handicapped marked stalls (downtown area) when the sign clearly states a 2 hour time limit? I have called these in to Parking Enforcement several times, but Parking Enforcement does nothing about it and in fact, told me that nothing could be done! Seriously?

On your question about my replacement furnace. I have a high-efficiency gas furnace with an air-resistance heat pump. I think my answer reflected that option, but I just wanted to make sure.

Our city government is poorly run and operated, caring only about the downtown and areana a!!reas and keeping the rich and influential people happy. They do not listen to the real public! They overspend trying to building great empires. They are over pai under worked and overstafed. The reason most city employees work for the city is because the couldn't get a job in the civilian market.

our police force jumps the gun. dont get me wrong they do a good job but they jump the gun and treat everyone like hardened criminals

Overall happy with the city. Though people are right about the streets, Shouldnt have to wait as long after snow storms for giant potholes to be patched. And its kind of crazy what a difference in overall cleanliness and appearance there is from the Southand North side of lincoln. Its like being in 2 different cities, To many "poor", "low income", "unemployed", New residents in lincoln the past decade it seems. And where do they move? Northside. Though lincoln is expanding (more south than north) it seems he north is turning into more of an omaha, The bad omaha aswell...

Overall I am very happy with the city.

Overall I feel Lincoln is a good place to live and raise my children. I do however feel that growth is often hindered by the city council and others. I agree with expanding growth in/near the Haymarket area however there are other parts of the city as wll.

Overall I think Lincoln is a wonderful place to live.

Overall the administration still is not concerned with the common citizen's issues but focuses upo the big ticket items which satisfy only a small segment of special interests

Overall, I think the city does a very good job. We moved to Lincoln in 2004, and are very happy. However, I think that the city does not do a particularly good job in terms of lonfterm infrastructure planning, especially roads.

Overall, I think the city leadership does a good job. My gripes, like many Lincoln-ites, focus mainly on the condition of our streets (pot holes), the lack of North/South arterials (27th is choked off in the Country Club area), and the sporadic maintenane (mowing) of our city parks and recreation areas.

Parks: There's a park directly behind me. I like how partof it has been turned into prairie. But please mow the dog park more frequently so one can actually find the dog poop to pick it up.

Parks? I think you should take a head count on this public property as well as our under used bike paths that are used byonly a few to determine how much money is to be sunk back into them.

People living on a fixed income have no chance to enjoy life in this city it costs more to live each year which cuts into quality of life. If I could afford it I wouldmove out of this city and Nebraska in an instant.

People who came to Lincoln for the basketball tourny saw bums camped out on the mall by the capital, roads closed, crazy drivers, trash, homeless sleeping and begging. Drunks coming up and asking for money. Bike riders who can careles if cars have to stop on a green as the bike BLOWS thru the red light!

Planners allow commercial business in the middle of nice established residential areas.

Planning and codes are the biggest hinderence to any kind of progress in this city. When homeowners were responsible for sidewalks, codes were all over deficiencies in the sidewalks, after the VOTERS voted to have the city maintain the sidewalks, they havegone to crap.

Please get rid of the stupid people and their tents downtown!!! Enough is enough.

Please increase the Star Tran hours to evenings and more hours on weekends. Some people strongly rely on the public transportation in this town and its unacceptable that your unable to go anywhere on a sunday due to them not being in business. I thoughtLincoln wanted to expand to become a bigger city, right? That is the reasoning behind putting condos and apts in the Haymarket and adding more bike trails. Why not add better public transportation service so this town can feel like a bigger city. More ublic transportation please and ASAP.

Please take the crayons and compasses away from the planning department. Dispite the planning Deaprtments reliance upon statistics, the people do not like or want roundabouts.

Please, please, please (gosh, I'm channeling James Brown!) find some way to get 33rd, 40th, and 56th Streets to run all the way north to south in Lincoln (can you say...overpass?). Also, please don't close Pioneers and Sheridan or any other arterials nea each other again like you did last summer. It was very difficult to get anywhere from where I live off of 33rd & Prescott when both Pioneers was closed to the east and Sheridan was closed to the west last summer. Oh, and BTW, could you possibly get Souh Street open again soon?

Police are nazi pigs

Pot holes, pot holes and more pot hole. How a city can have so many pot holes is beyond me. The millions of dollers that are spent on road repairs, and yet we still have pot holes. But over the last two years, I have seen it getting better. :) Also Buildig and Safety Inspection and Enforcement needs to be ramped up. I see so many code and saftey violations in this town when driving around, I would be embarrassed to say that this city even has an enforement department.

Potholes improving, but streets need more work.

PRIORITIZE! Highest police, fire, roads. LEAST: swimming pools, adding more parks/bike lanes and trails to maintain, adding libraries. Shrink government!

Privatization of Child and Family Services is a huge problem and waste of money.

Problems with drinking in Lincoln? Solve it by allowing people to walk around arena area with alcohol? How much is that insurance going to cost? Did you take a population survey to find out how many Lincoln residents will be using or afford to use the arena? If not they will be paying for it so why not? Why were all citizens not offered transportation when the voting took place? What are the numbers on those who were transported, who plan to continue to live in Nebraska and pay their fair share to support what they voted for after they graduate? Now you want to start forcing home owners who can't afford it, to update furnaces. Now whose pockets will benefit from this? Now truthfully do you expect everyone to believe that every person whom was elected to represent the people of Lincoln, is doing so without some monetary gain in one way or another? What are you going to do with the homeless who live down around the area where the new arena is being built? Lots of money for infrastructure in the south of town, but yet no money for a signal on 40th and Superior after 2 deaths and several requests. This is not a good place to retire due to living expenses. While recall petitions are starting to surface, judgement day (with no money in your pockets which came from the little or no compassion for those you were elected to represent) may be a worse fate. Next time ask what quality of life is for people of Lincoln.

Public Safety, Parks, & Infrastructure expenditures are not keeping up with growth of City in both population and geographic area. Many parts of City are showing age, will eventually lead to higher crime rates, blight, and more expense to turnaround. Maintain key City services and not dabble in areas that are not a City function, for example energy conservation, recycling.....

Really step it up to make biking a safe, viable option for everybody.

Really think the biggest problem is the dearth of attractive landscaping. O Street (as in around 48th) is turning into a concrete jungle...

recently moved to Lincoln from a city where there was no wheel tax and the roads were in much better condition than in Lincoln. Where are the wheel tax dollars going?

Regarding the Mayor's proposal to lower Property tax and increase sales tax.

Regarding this survey, the first groupings of questions needed a "not applicable" column. My checking 'neutral' may have not given correct information to you. Too, the Star-Tran portion: "Reason you do not use Star-Tran services more often..." is very awkward to answer. I wonder whether you will read what I intended.

Road construction is very burdensome. I understand that the city needs better roads, but construction tends to drag out and last much longer than it's originally intended to.

Same good old boy government that has been in place since I moved here in 1970.

Shifting property tax to sales tax is a bad idea.

Sidewalks are disgraceful in many residential areas--not just ugly but unsafe. Sidewalk maintenance system is failing badly.

Since the Antelope Valley Project is done, I would like the city to put the money that went from the streets into the pretty creek for the university back into our streets. There are so many that are lacking even normal maint. and resurfacing. I travel Lightbulb Ave every day and it's terrible in places. Some are the asphalt is so thick that the curbs are almost covered. Also the intersection at 46th and Holdrege needs enlarged including turn lights that work ALL the time not like they do at 66th and Holdrege and 56th and Vine St. Anyone who doesn't think our streets are in bad shape doesn't drive. Even UPS picked Lincoln as a test site for their new trucks because our streets are so bad. That's a nice thing for our city to be known for, makes me proud.

Snow plowing on the major streets is great, the neighborhood streets are an embarrassment compared to how other cities do it. Hire contractors with pickups or something just for the few times it is needed.

Snow removal is the worst. No plowing unless 4"? That's ridiculous if you want people to get to work. Last snow my street wasn't plowed until Monday afternoon. What if I had an emergency and had to get out of my driveway? South of Van Dorn, west of 56th.

Snow removal- residential streets need to be taken care of too! They have hills that get slick, just like main arterials.

Snow removal SUCKS!!!!!!!!!! My neighbors and I on multiple occasions have had to clear the street with our shovels!

Snow removal, the city should take care of the arterial routes and farm out the neighborhood plowing to individuals with pickups and ATV's. The neighbor across the street has an ATV and you would be amazed at how much snow he can move, and you can hire these guys cheap compared to the construction companies. The construction companies do a lousy job for the overpriced rate they charge!

Some good changes include rearranging offices in the city-county bldg to make it easier for clients, Antelope Valley project, Vine Street improvements. Will be glad to see Centennial Mall improved.

some of the bus drivers are really mean, some don't wait till you get on then take off, never on time during winter. some come too early then leave. the bus has been filled with too many people and driver still keeps picking people up. get another bus just for schools.

Some of the timing of traffic lights, most anybody could do a better job. Just driving around there may be two or three that are timed to move traffic, but then there is the one that stops everything. The city has said that they were timing the light to move traffic and save gas. One only has to wait at the 9th and south light, heading East or West to see what is happening. The light stays green for the South bound for way longer than the East/West, even if there is no South bound traffic.

Sorry to say, you do not allow for a full or better response to questions. Sometimes, your listed choices do not give one to fully answer the question. You are trying to put people in a box, either this or that, when the truth may be somewhere in between. Why is it, that you never allow people to fill in a blank, that would give a much better answer to a question? Why can't we be allowed to address the staffing, such as in the Mayor's office? Would be nice if you would list the staff by name and what they are paid (all funding, pay, ret., SSA, ect.) so we can see just what a given office costs the city. I would like to know just how many people work in the Mayor's office, their pay, etc. I would like to see just how many department heads, etc. have come to work in the city admin. since they have been term limited out of the State Leg.

South 33rd is a nightmare before and after school. Parents are allowed to use the turning lane to park while waiting for students. Parents block drive ways, park on both sides of the street on Calvert and Stockwell creating a single lane of traffic while doors fly open and children run about. It is a very dangerous situation and should be addressed prior to an auto/child accident.

South Street closing is another example like the closing of 48th street was several years ago.

Star Tran needs to be completely overhauled. It's a waste of time, fuel, etc to drive around in a \$300,000 bus to pick up 1 person in a neighborhood. We should use a hub & spoke approach with smaller vans bringing people to the hub where the bigger buses run from downtown to east campus and SCC, etc.

Startran- Bring back the 48th Street shuttle (full route, not a north route & south route). This route took me to 5 places that I frequent. I went from having 2 routes by my home to none. & now the nearest route takes me way up north to go downtown. It used to go straight downtown (Havelock). Also, bring back the old downtown loop! Now there are less stops downtown, & they are either crowded or too hard to find. Why did we have to lose the downtown loop so we have a bike lane!!! Move the bike lanes one block over (& not in the middle of the road) & let the buses have their old routes back. The buses don't go where I need to go without making transfers & taking about an hour & a half of MY TIME to get me there, & they don't go by my home anymore. That's why I don't ride anymore.

StarTran could not be run more poorly.

Stop blighting all the areas and giving developers breaks.

stop caving to the fire and police unions at the expense of other city employees

Stop the Urban Development Dept's. involvement in the Hay Market and downtown area. They have wasted enough time and money on these areas, and should concentrate on the other residential areas, such as Indian Village.

Stop the use of consultants on every City issue or project, they cost way too much for what we get. You already have an Engineering Department, so trust them or hire who you need, thus avoid them on staff year round. Basically act as responsible as the Nebraska Dept. of Roads.

Stop using TIF funds ASAP!

stopped by a traffic light just to let one car enter 70th. What a waste of fuel when all those cars start back up again. It's too bad

Street condition in most of Lincoln is deplorable. I would like to know where all the wheel tax I've been paying for years is going - it must be in new suburban areas, because the central and older parts of Lincoln have terrible street conditions. I realize some repairs are being made, but the streets have been neglected for way too long, considering how many years and the amount of wheel tax is paid every year.

Street trees - I understand that there needs to be trimming of trees along the streets, especially when they might obstruct power lines. However, some of the trees appear butchered. I have had some instruction from an arborist on the best practices for trimming, it appears that those who do the trimming for the city have not had similar trainings on the techniques that are necessary to protect the health and longevity of the trees.

Street widening N.W. 48th St - we've been asking for for YEARS, yet N.14th Street's is already in progress (not fair treatment of airpark). Are street improvements based on the community/area incomes or something???

streets are always an issue. so it the money sucking LPS, let face it most of the general population doesn't make what teachers think they deserve. have complained about the sinking intersection at Carlos drive and East Avon since mayor Sang, she said it could be fixed.....5 years later it's still sinking. The one good thing the city has going for it is the hiker/biker trails. My family were builders in the city from 1950-70's.....most generally it's a good place to live. Police and fire people get 5 str!! they are the best.

Streets are overloaded. Not enough through north to south, east to west.

Taxes are too high, LPS is out of control spending money, wheel tax keeps increasing and streets

continue to fall into disrepair, where does that money go?

Taxes seem high sometimes but overall Lincoln is a safe clean place to live. The water and air are good. The bus system is all but non-existent for shift workers and a lot of folks have lost their license. Maybe run the half-busses at least on major arterials so night shifters can get to work as a pilot program. Games and Parks does an OUTSTANDING job but I have concerns about alcohol being ok in the parks-slippery slope that one...City streets...well, I have the same complaints as everyone.

Thank you for accepting citizens' comments.

Thank you for good work!

Thank you for letting us participate. Transparency is key. "Unless someone like you cares a whole awful lot, nothing is going to get better. It's not."

Thank You for providing a forum to give feedback to the city. I appreciate the opportunity.

Thanks

Thanks for hearing me out.

Thanks for listening!

Thanks for sending out this survey. I hope that you get plenty of replies from a broad sample of Lincoln's community.

THE CITY GROWTH TO THE SOUTH AND EAST SHOWS A LACK OF AGREED UPON DIRECTION AND FORTHOUGHT FOR BELTLINE TRAFFIC.

The bottlenecks at Cotner and O, Cotner and 56th St., 56th and P are textbook examples of hazardous and extremely poor design.

The building permits and inspection fees to do anything to your home are crazy. The street medians and maintenance dept. needs to get out the yellow paint and start marking medians. As far as the energy efficient programs the city wants to move on is foolish. The city is only looking for free federal gov. money, but it's not free, is it? We can not have any more gov. programs for the City of Lincoln.

The bus service is clearly the product of the city government catering to their friends and businesses that they own. The bus routes are not well thought-out and the schedule is pretty much useless for anyone who wants to do anything after work.

The bus system is unacceptable, please improve it. The libraries are wonderful, please keep funding.

The City and the Chamber of Commerce needs to do more to increase job opportunities in Lincoln. I have too many friends who have been out of a job for a year or more because there are no job openings in Lincoln.

The city buses do not go where I want to go and it would be impractical for the bus system to establish a route to my locations.

the City can't afford a central computer traffic control system. Not only would it save fuel but also greatly improve the flow of traffic.

The City does not use resources effectively or efficiently. Examples include poor response to snow storms. There were over 200 reported accidents as a result of the first two snow storms as a result of the inadequate response by Public Works. The State highways are consistently clear of snow and ice shortly after the storm ends whereas City streets will remain snow covered for 1 to 2 days. This

includes arterials when the staff at Public Works uses the excuse that temperatures are too cold.

The city firefighters and police officers are some of the best and friendliest in the country. The fire department needs to work on its overall image. Let them go back to getting groceries and other things with the trucks, it is good to see them.

The city has been manipulated and bullied by the Fire Department and overspends for their service. The demand for fire response in this city is extremely low, yet we continue to over pay for it. The Fire department needs to go to regular shifts. Their argument that the Kelly days schedule should continue simply because of "tradition" is mind boggling! How has the city government allowed them to continue swindling money away for so long? Every other area of the city has been forced to cut, yet they continue to get paid to sleep and eat half of their shift. No other job in the world allows its employees to get paid for sleeping! It's time for LFR to move to shift work and save the city money instead of lining their pockets with cash for a change.

The city is governed by tax and spend liberals. Hundreds of Millions have been spent on things like Antelope Valley, and the new auditorium. City government DOES NOT LISTEN to the will of the people. Example the roundabout on North 14, and the fact there is NO left hand turn going north off of "O"st from 48th to 66th. Another is putting raised medians on "O"st. This city needs to forget these hugely expensive projects and take care of streets and sidewalks. Finally why are streets closed in the fall and remain closed over winter when no work can be done. The city needs to tighten up build time. Closing "O"st for 3 months is just plain stupid.

The City is only interested in the Haymarket/University areas and expanding East toward Omaha.

The city is run by too many conservative republicans.

The city needs a Light Rail Train system.... and if ever possible a collaborative train/ park & bus system with city of Omaha, to enhance the traveling for Nebraska Resident transiting/ commuting daily from Lincoln- Omaha. Moreover, Lincoln resident are more often flying off from Omaha Airport than from LNK airport itself due to more flight availability at Omaha airport.

The city needs to bite the bullet and get into the 21st century and widen 27th and 56th streets, Old Cheney to the East. Time the lights to better move traffic. Get the Occupiers off of the Mall.

The city needs to bring down the labor costs and get 27th ST fixed with fewer lights so that people can actually travel along it at a good clip.

the city needs to pay more attention to infrastructure of the city, ie: antiquated sewer systems, better road repair within the town, less emphasis on UNL wish list

The City of Lincoln is exceeding actual tax receipts versus forecast. The snow removal budget is underspent. But still, the parks are not maintained. Tree branches and other debris are evident and the grass has gone unmowed far too long. What is the excuse now that the City has more money than anticipated?

The city of Lincoln really should look into making car travel from one end of town to the other much easier. I can drive through the entire city of Omaha in the time that it takes to get from downtown to Village Point.

The city parks do not look good where they have not been mowed, people are not using those parks like they used to before the mowing schedule and mowing areas was changed. If the parks

department feel that leaving tall grass is a benefit

The city planning Department is not interested in the opinions of the public. They merely cite to statistics that support their cause and proceed with projects regardless of public comment.

The city police are very unresponsive, and they do not seem to be well-trained. They are dismissive and rude about calls concerning noise. Also, we have had neighbors that had all indications they were dealing drugs, and many of us called the police, but nothing was done until it came to a head -- found with pipe bombs, for example (really.) The worst is the loud music, and city officials are rude and dismissive about this. This is actually a huge health problem, and it destroys quality of life. Also, allowing the small bullying to go on opens the way for larger bullying such as assaults. Lincoln is becoming more unsafe each year.

the city puts on a face that they listen however they go and do whatever they want and don't care what the residents have to say. The city is full of the good ole boy system.

The city seems more interested in developing the Haymarket area and increasing taxes in a variety of areas to pay for it, while only a few individuals will make income from these projects. It will create no new living wage jobs or opportunities for people in Lincoln, but we will pay for it, to make money for the wealthiest few people in the city, while making it even more difficult for the average citizen to even afford to go out to dinner or a movie. Raising our property taxes has been suggested again, but we will receive nothing for our contribution.

The City should encourage development along the Interstate 80 corridor. Lincoln is much too large of a city to not have any significant shopping or entertainment near major interchanges.

The city streets are full of pot holes; look at 27th St. from Calvert to Old Cheney.

the city streets are some of the worst in the nation. The city is going in the wrong direction when it comes to bringing in revenue for the city. They let the fair go to GI and now they are building an arena in the wrong place. The city complains they have no money for street repairs but yet they have lots of money to build an arena that is not needed. What a waste. All of the government needs to be removed and start over with a totally new group.

The City Streets like 27th are too narrow with too many lights and are too slow.

The city wants people to come downtown but does nothing for parking. Why go and pay for parking or hunt all over when you can get free park at the mall. The city leaders want the new arena to draw dollars into the city. But we have to park in a garage and take more time getting home. Omaha does not use parking garages to park cars at their arena. The city should have done more to keep the state fair here in Lincoln.

The city will only do what they want to do! I wish I could move out of this city.

The closure of South Street for a year has made for many extra driving miles. Another alternative to closing this street for so long should have been explored. There are too many for too long of a time street closures. For a year 27th street was closed in sections.

The director Tom Casady in public safety is a position which is not needed. Turmoil still exists in the police department. Seek out other agencies of similar size and within the IACP and see what the going term is for Chief of Police. Yes, I am bias towards Casady having any involvement with the police department because I feel he is trying old issues to spin them as new. His crime geo mapping is a .2 version of crime data matrix used by London Metro which led to Baltimore PD and now its touching the central states. Regardless, of this issue he had been allowed to continue as chief and now director where he still holds rank and file as to how the agency operates. Grow a flipping pair and bring in new blood to an agency that is dire need to LEADERSHIP. I would love to see how that would be addressed at any one of your press conferences. This rant will be buried along with the possibility of what a better agency our department could be. As for my knowledge of Casady I am quite close to command staff in the Lincoln Law Enforcement Community.

The division of the city government that I truly think needs improving is the police department. The attitude of most of the officers is atrocious. They treat a person like they are far above them and don't have time to be bothered. I work around the city and numerous times I observe officers running red lights, not using their turn signals and parking their cars in an off beat area with all their lights off, including their monitor screen. Not all officers are this way but as I have seen this in the area that I drive in most of the time are. I believe they need to know where their wages come from, not every citizen is a gang member, in fact, I am more afraid of the police department than I am the gangs in town!

The high cost of hidden consultant fees for the Antelope Valley Projects... corruption? how would anyone know.

the interests of private investors.

The library issue does not concern me personally but I feel it is a substantial consideration to the overall well being of the city.

The majority of my positive responses to the beginning of this survey assumed that the City would move forward with general sustainability plans: improving/expanding bike paths/lanes, beautifying neighborhoods & parks, investing in "green" buildings, investing in/promoting renewable energy, etc. I'd love it if the city did more to reduce/restrict city sprawl - that alone would do a lot to make the city more sustainable.

The Mayor and city officials tell us the amazing job the city does on the streets..It is apparent that none of them use 27th, 48th 70th or especially 56th. Not to mention residential roads that are disintegrating. The first thing to do Mr. Mayor is be honest.

The more bicycle infrastructure that is funded, the more people will ride bicycles. Research shows that setting apart bicycle lanes encourages up to 40% more ridership in urban areas. The bicycle can make us a healthier, happier and friendlier community.

The number of dogs and cats people have.

The OCCUPY bums need to go, and Lincoln needs to produce a good image.

The only complaint that I have really is the route the city allows for the Lincoln Marathon and other such races. I live on the Southwest corner at 56th Street and Normal Blvd. It's an annoyance and an inconvenience to be restricted from using my driveway and from coming and going as I please during these events. We have many miles of bicycle paths in and around our city that can be used for these types of things. Let's use them and stop annoying those of us who would rather not have these races infringe upon our right of free access to our property.

The ordinances regarding Parks are a mess and indications that changes were in order regarding permits became clear to officials dating back two years, yet nothing has been done. Considering the level of controversy generated by the City's handling of the Occupy group and the many ques

The Park & Rec departments golf program needs to be reviewed starting with the top. Don't understand why two golf professionals are not there anymore. More clarity in the decision making is needed.

the parks are sad shape I don't like to go to them anymore there not mowed trees are down not nice anymore.

the person mowing could care less if they even mow along the paths. It's my opinion that of all the parks in Lincoln the dog park

The pot holes are horrible and jobs for teens are hard to get.

The public transportation in this city is horrible. My grown children have had to turn down jobs because there is no bus service available after 6 pm. Once a week, I have drive all the way across town to transport my son to a therapy session, because there are no buses running after 6 pm.

The Public Works department is OUT OF CONTROL!!! They plan HUGE projects without consideration of how they are going to maintain those projects in the future. They keep building "over the top" projects but can not maintain the streets, sewers, water systems that we have now without considering raising taxes. When the citizens of Lincoln are surveyed about projects and OVERWHELMINGLY they tell the city or public works that they don't want roundabouts (for example) the City does it anyway without any consideration of the residents. DID THEY FORGET WHO PAYS THEIR CHECK? Street size, islands and size of them, bike paths on one side of the street and sidewalks on the other makes absolutely no sense and the public works keeps on building them without knowin how they will maintain them. Putting mulch on the islands without plants or trees looks just plain silly. Public works is just making their OWN job security. This department should have been outsourced a long time ago along with the engeneering departent. They maintain that they are building for thirty years ahead but most of them will be gone in thirty years leaving the residents to pay for the then failing infrastructure they left behind. We can't afford 30 years out. Things change too rapidly fo that and the needs for 30 years out are just a guess.

The reason I am dissatisfied with recreational opportunities is because the city is dragging its feet getting the Breslow Ice Center built. This is extremely important to me and many other Lincolnites. Also, the city never plows or repairs our street becuse it is short and only has a few houses on it. That doesn't mean we don't pay taxes too!

The reason I would not attend the event about the budget, is because I know what I say will not matter in the decisions our government makes for it's budget. It is all about money and what the party line wants, what the rich wants or the University of Nebaska decides it wants. It would be a waste of my time.

The recycling sites the city provides are another complete waste of land and money. There are curbside recycling services available that are much more efficient than the sites. The sites are emptied and service whether or not there is anything in them. I'm sure some of the sites provide some material, but others are scarcely visited @ best. We do NOT need the 36 or so sites available, it should be cut down to about 10 and sell or utilize the land in a more prfitable way. Gas prices are approaching \$4/gallon and it is cheaper to stay home and let a curbside service collect it, rather than drive your material to these sites.

The response to a financial crisis, is not to lay off employees, but to reduce salaries. But those in charge do what they always do, lay off employees to preserve their own salaries, adding to unemployment. Greed!

The road systems are not well planned. They rank very low when viewing other cities of similar size. We also seem to forget the needs of the North and Central portions of the town. The word "afterthought" comes to mind.

The roads and transportation planning of Lincoln is absolutely terrible. Compared to Omaha you should be ashamed of your city. Roads are poorly maintained as well ill equipped for the amount of traffic they handle. There are no quick North to South roads or highways in Lincoln, speed limits are too low in most areas, and streets show a lack of planning. The best example I have is that 27th St. has entire neighborhoods where all houses have private driveways that connect directly to 27th. As well as the bottleneck where 27th is two lanes south of South St where it should be at least four. And this is all on a major artery in Lincoln. Omaha on the other hand rarely has houses with driveway accessing major streets, have major streets every mile both EastWest and North-South, and finally roads are properly maintained and have far fewer potholes and damage than their Lincoln counterparts.

the snow removal in Lincoln is pathetic, there is no reason it should be though

The stated purpose the "occupation" tax for local mobile telephone services is dishonest.

The street repair is also something to question.

The street system in Lincoln is not viable. 56th St, 48th S, 27th S north to south are lacking. the bottlenecks in the politically dominate areas adjacent to these streets restrict traffic.

The streets they have fixed are great, however, I hope a lot more are done next yr. I would like to see more money saved as we have to cut back in our everyday life. I think we have a lot of homes and business that need to be fixed up such as Azaland n Prescott and the house at 35th & Stockwell, north east corner. No one lives there and it is not kept up. Azaland is a draw for animals and the building are in terrible shape. I am sure there are many other places like this that should be taken care. Lincoln people need to take care of their property and be proud of their homes. More should be done to clean up the neighborhoods. Thanks for listening.

The survey is poor and needs more choices, I'm happy that with all the financial problems the city is having that we can spend money on this feel good survey. I got it bight it and TIF it. Tax more and spend it for UNL, and the Mayors Buds!

The survey is skewed toward producing government spending in more areas, resulting in higher taxes. Regarding demographics, how are we to ever become a race and color-neutral society if bureaucrats continue to insist on dividing and counting everyone by ace, color, or ethnicity?

The survey seems inclusive. I have issues with residential snow removal, the parks dept. tall grass program, and what is allowed by property owners that detract from the appearance of the neighborhood.

The surveys are a good start of what the council needs to re-direct their attention to.

The total lack of economic developement and the city's attitude to business is troubling. The city's lack of "courage" and weakness of the police dept regarding "occuy Lincoln" is embarrassing. If I set up a tent on the mall I would be in handcuffs in 30minutes yet you lack the political courage to do the right thing with these squatters. You ignore the good citizen (that does not make a scene) and pander to the freeloaders on the mall. It is disgusting and is symbolic of the total performance of city

overnment and the police department. I am embarrassed to be a citizen of this community and will be moving as soon as I can retire and sell my business.

The traffic lights could be better timed to promote a better flow of vehicles.

the traffic on 14th from Hwy 2 to Old Cheney is ridiculous and has only been made worse by the lengthy construction!

The traffic plan is horrendous in Lincoln. The flow of traffic and the lack of two lane streets going North/South creates excessive congestion and drive times that are ridiculous for a city this size.

THE UNIVERSITY IS RUNNING THE CITY.THEY GET WHAT THEY WANT.ALWAYS ASKING FOR FUNDING,BUT DOES NOT PICTH IN MONEY WISE. THE ARENA WAS BUILT FOR THE UNIVERSITY NOT FOR LINCOLN RESIDENTS. ALWAYS HAVING THERE HAND OUT. BUT NOT WANTING TO CHIP IN!!

The University of Nebraska has too much influence on our elected officials.

The way the Arena proposal was handled, and particularly STRONGLY DISAGREE with the use of the occupation tax

The way the city parks are maintained is a joke. If the city would quit wasting money on useless activities, the parks could be mowed, broken branches removed (how would you like to have one of the broken branches still hanging in the trees, to fall on yu or your children? If the city can't take care of the parks properly they should be sold so they can be put back on the tax rolls and put to a good use. The way they are now doesn't really encourage children (or adults) to come into the parks.

There are certain intersections across the city that need to be re-evaluated for efficiency of traffic movement at certain times of the day. One example: the intersections of South/Normal/40th. I realize South St is under construction at this time, but ths is not the cause of the problem. The lights on 40th need to work together better (i.e., both turn green at the same time) so traffic can flow at peak traffic times. It can be frustrating trying to get through this intersection and others that need to b re-evaluated for best efficiency.

There are not enough services for poor/low-income families in Lincoln. The services that do exist need to be advertised better, so people know they have options. Most poor families are in that situation due to the current economi mess, lack of opportunities, not because of laziness or selfishness. It would be best that the city and the city government treat them with respect instead of casual disregard, contempt, and misinformed stereotypes.

there are some houses towards 16th street south that NEVER SHOVEL THE DRIVE-WAY AT ALL!!!! i THINK THEY SHOULD BE MANDENTORY AND SOMEONE SHOULD DRIVE BY TO SEE IF THE HOUSEHOLD OF THE PLACE DID IT OR NOT, LIKE THE DOWNTOWN POLICE FOR THE PARKING METERS. THERE ARE SOME PEOPLE THAT DON'T DO IT AT ALL. THE BUSES NEED TO BE RUNING LATER OR SOONER FOR THE BELMONT SHOPPING CENTER. HALF THE DAMN TOWN IS GETTING FIXED OR BLOCKED. IM SICK AND TIRED OF THE BUSES AND TRYING TO GET TO MY DISTINATINO FOUR HOUR LATER. AND BACK DOWNTOWN .

There is also no communication with our "City Council" representative in our district. I have no cue as to who represents me in my neighborhood.

There is extremely poor planning on the part of the city. Large projects are built, and then streets are

tornup after the fact.

there is no column for "does not apply", or "no opinion"

There needs to be more police services in the city. When they do show up, the investigation is decent for the training the officers get. A professional crime scene tech unit would be beneficial in solving more crimes than having an officer do it.

There should be a clean separation between overall government, employees and politicians when asking these questions. One does not have to have the same opinion of all and in most cases, do not!

This city does not provide factories like it used to have. There is nothing here anymore but Walgreens and CVS and restaurants and gas stations and banks. Where did all the industry go.? HELP...The streets here are awful . Not one street , not one is WITHOT a pothole big enough to blow out a tire. The one on 17th and A will blow out a tire . It is huge. Lincoln has died . I was born and raised here and moved away and until recently came back and I am shocked at what Lincoln has done to my city. All of downtown is wasted in bars to only add to the already drunk college kids and murders. It is shocking to see my city go downhill. thanks for nothing. Get some jobs in here NOW! Industry to draw people.

THIS CITY HAS GOTTEN TO EXPENSIVE .HIGH TAXES-HIGH UTITIES.THE ONLY IMPROVEMENTS I SEE IS WHAT THE RICH MAN WANTS IN LINCOLN.WE CAN'T AFFORD TO PAY MORE MONEY OUT TO LIVE HERE.THE CITY NEEDS TO DO SOME CUT BACKS ON THEIR SIDE EVERY TIME THE CITY WANTS SOMTHING THEY WANT TO RAISE TAXES.THE MAYOR COULDN'T BALANCE THE BALANCE SO WE ALL GOT OUR TAXESRAISED 5 DIFFENT WAYS NOW THE MAYOR WANTS A ANOTHER TAX RAISE YET THEY TOOK IN HOW MANY MILLIONS MORE ON SALES TAXES?? UNWANTED ROUNDABOUTS -BUYING BUILDINGS -& LND.THE RICH MANS ARENA THAT I WILL NEVER USE.ROUGH ROADS ON NORTH SIDE OF TOWN SOUTH SIDE SMOOTH ROADS -IMPROVE GOLF CORSES FOR THE MAYOR & HIS GOLF BUDDIES.CASSIDY FOR ONE .LETS START SEEING SOME CUTBACKS ON THE OVERPAID GOV'T OF LINCOLN.

This city has just been going downhill for years. The streets look terrible and the potholes hard terrible. We had to replace three tires so far on our vehicle because of the potholes. Downtown is just a nightmare and we refuse to even go down there. The rime in this city is getting worse by the day. There is no place here that is safe to let our children play in. We are getting out of here in August of this year. Moving to a safer place.

This last snow storm the downtown snow removal was the worst in several snow storms. I have a business downtow and was plowed in, Having a driveway we were very tired of having to shovel out several times. The city used to plow to the center and pick up and haul to Oak Lake. Now it seems the city is content to plow to the curbs, and no one can get to the metes, and maybe finnally pick up a few days later. And ther are some areas that the snow ans ice is still there two and half weeks later!

This survey did not address City services/information provided to low income/unemployed and older citizens.

This survey has made me realize how uninvolved and uninformed I am about the City and city politics. I will look for future opportunities to get more information. If there isn't an email newsletter already, that would be something I'd be interested in subscribing to. If not, I'd like to suggest that there be one to keep the community involved and informed (especially for those of us that do not regularly watch the news/have a TV). Also, I'd like to stress the importance of vibrant public transportation and bike/pedestrian safety and infrastructure. I have chosen to be car-free and recently moved from a city where this was not only an easy choice, it was a great option. Bike lanes and education/encouragement for bike safety and awareness was a high priority. I feel strongly that Lincoln does a very minimal effort in encouraging the entire community (cyclists and non-cyclists) to embrace active commuters. While the bike community appreciates the trails, they are poorly connected and getting from one to another can be dangerous (Rock Island Trail to the Jamaica N Trail, for example). The nominal bike lanes downtown aren't enough to feel safe. Many cyclists have been yelled at by drivers, myself included. I think this is because the City doesn't encourage awareness or respect of not only bikes, but pedestrians. We could do a better job of promoting walking and biking in the city. It's great for community, health, and safety. Also, can't we get city composting?! Another opportunity for jobs and for folks to buy back the soil from city composting. Same thing with recycling. I'd be so proud of Lincoln if we had city-wide mandatory program, a job creator and tax savings from diverting landfill waste. Last, thanks for putting out this survey! It's great to have a forum like this and to be encouraged to be a more active citizen.

This survey relays the citizens feelings about Lincoln without any hassles.

This survey tells a good portion of the problem-the University runs the city and the state! If the city or university want something, condemned is the term then used. The cost of living due to taxes for those without loopholes is out of control.

Thought that some of the questions were pointed with either yes or no when answer could have been either or somewhere in between. I feel that the city needs to spread out and not just concentrate on Haymarket area where some of our council members greatly benefit.

Too many taxes, need more factory jobs, less retail jobs. Less bars downtown. Put factories where factories are not by people's houses. And the same for apartments not by people's homes, but with other apartment areas.

Town appears "dirty" and "rundown" downtown and on busy streets, EXCEPT in the far south side!!

Traffic control in Lincoln is the worst overall of anywhere I have lived in the last 46 years. Pavement markings at intersections are not state of the art and could, and probably do lead to accidents. I spent 40 years in civil engineering. A large portion of that time was in transportation. Just fire all of your traffic engineers and hire forward thinking people. Hire people who can think of more than "good enough".

Traffic engineering is a joke. No rhyme or reason on traffic light timing (or lack thereof). Make arterial lights flash after 1000 p.m.

Traffic? When are we going to try timing the traffic signals? We need to set up more speed traps and start checking all these out of county and out of state plates that I see all over town, do you really think that many people are just visiting?

Transportation for people who don't, or can't drive is very, very poor (I have epilepsy). I live about 2 miles from a hospital, but to take a bus to the hospital could take me almost 3 hours. Years ago Star Tran had a contract with the cab company where if it was after hours we could call a cab for the same price as a bus ride. Try going to church, shopping, the show, or anywhere on Sunday. It's nearly

impossible if you don't know someone who drives.

TRANSPORTATION IN ANY DIRECTION IN TOWN IS AT BEST A TEST OF WILL.!. GETTING FROM A TO B IS A ZIGZAG AT BEST. EVERY THROUGH ROUTE DROPS YOU INTO A T INTERSECTION OR 4 WAY TO 2 WAY LANES OR NEXT CORNER IS 10 BLOCKS LEFT OR RIGHT TO CONTINUE ON YOUR WAY TO THE DESTINATION.

Traveling from the north to south in Lincoln is a time consuming hassle. East to west is fine.

University of Nebraska is running the city of Lincoln. What the University wants it gets, move fair out of Lincoln, get new arena for the use of a low class basketball program.

unmowed city parks are a disgrace - we have to come up with a way of protecting this investment. Perhaps using volunteers?

Very dissatisfied with city spending huge amount of money on questionable projects instead of streets and sidewalks.

Very pleased with the police department. I know they were not included in this survey. Unfortunately I have had the opportunity to use their services. Extremely pleased with the response from the officers, getting a police report and the Victim Unit. The Victim Unit was very helpful and gave me a lot of information to help keep us safe.

Waste observed is disheartening. There is a sense that proposed changes, buildings purchased, or lands given are discussed and decided in "smokey back rooms" where the eye is glued to gain, and competing facts, data and interests have no way of being heard. Money spent on one project can be entirely undone a few years later when another competing idea springs up and it's "away with the three year old investment and on to the new". Spending tax dollars to tear out and rebuild over what tax dollars just got done paying is not good business. This kind of waste is occurring through decisions at the top. I do not see this kind of waste at the worker end of the line. I see them working under expectations of selfless service while they are given outdated equipment and inadequate spaces in which to perform.

We (as in the citizens of Lincoln) are paying a lot of money for this arena.

We live on a main street for one of the high school's, yet our street is often one of the last that is plowed.

We need a new Mayor and the city council needs replaced pronto

We spend too much money on bike trails, and I hate the bike lanes downtown.

Well, I live here because of my job. I was born and raised in Lincoln, and believe it or not, there are a lot of people that will not be able to go to the new elitist arena being built downtown...Just like the vast majority of people who cannot afford tickets to the football temple every Saturday in the fall...This city will regret the day they decided to put that waste of resources and money into the Pinnacle arena... It's about as effective as the multi-million dollar exit ramp they put where 17th street used to be, that literally goes nowhere, instead of building a decent freeway to traverse this city...It's about as exciting as Mayor Beutler's Ditch under "O" street? and the new, exciting Street from UNL that should be called the Kaplan University Expressway, as it dead-ends there? Boy, That's the way I like to see resources and tax payers dollars used. This city has REAL issues that need attending to, like repairing streets keeping decent fire protection, and making sure, just because you don't happen o

live in some elitist yuppie neighborhood that your neighborhood infrastructure is at least safe and secure...This city has ALWAYS been run by the rich ... And it always will be...

Well, survey's are really nice. Gives city alot of information. But, doesn't seem to really have an impact. So, where is the feedback? Survey taken-area of concern identified-city response to improve or action taken!

What about the North, South and West?

What does the Health Department really do for all the money they get?

When are the local companies going to start working on the arena?

When it comes to road projects, this city needs to realize that the reason that roundabouts cut down on accidents is because no one uses them! Putting one at 14th and Superior is going to get someone killed, because it's a stupid place to put a roundabout and one of the most idiotic examples of "city planning" I have ever seen. The one on S 14th st near highway 2 is also another brainless move. All you're doing is shifting the traffic to another intersection which won't be able to conduct that flow of traffic

Whenever I see a snowplow out, they very rarely have the blade down pushing the snow off the road. I only see them spreading sand or other material out on the streets. Wouldn't it make more sense to plow the snow and slush off as they spread the sand or other material on the streets?

Where else is that happening?

While I believe in general, the city of Lincoln is doing a good job, I also believe that the officials are prejudiced and make decisions based on their personal beliefs. The hypocrisy is at times overwhelming. I am a lesbian, married in the state of Iowa because the state of Nebraska has chosen to put Human Rights up for public vote. As in past examples, the majority will always win over the minority. Yet, I pay taxes. Separation of Church and State will never be as it should. Believe me, I would not remain in this state if it were not for family. The amount of income this state/city is losing to other states is phenomenal. What a shame.

While the city does a reasonable job for most items, and as other people have said the streets seem to be the biggest issue and snow removal.

Why are vehicles with handicap stickers allowed to park for free in handicapped marked stalls (downtown area) when everyone else has to plug the meters?

Why can't this city have better streets? Yes, I know it costs money, but spend the money!

Why did the city spend all of last summer resurfacing and new curbs along Sheridan Blvd., when there are much worse streets that needed repair. ie so. 27 just north of Nebraska Highway, and Rosa Parks Way. One has to wonder what big money in Lincoln inspired that.

Wilderness Park is a city treasure. If not for the sanctioned volunteers, the park would be largely inaccessible. My family takes advantage of this park almost daily and routinely help in trail maintenance. I have observed several disturbing behaviors in the past year - wildlife shot and killed, unauthorized ATV and motorcycle use on the trail, and sexual activity in broad daylight in the parking lots (Old Cheney, 14th Street, 1st Avenue lots). These types of activities discourage our friends and colleagues from using the park because they view the park as unsafe. The lack of support for replacement bridges in the park is equally disconcerting. If individuals can't access large portions of the park, more neglect will occur and undesirable activities will continue. A simple map at parking lots and crossroads on the trails would encourage more use by new users.

wonderfl place to raise a family.

Would be nice to have some exciting architecture. "The Yard" looks incredibly boring. While I realize downtown is important, too much emphasis is placed on it. Not a fan of the arena. The bricks for corner retaining wall decoration are a joke to me. Let individuals plan their own living environments. Most people are happy to not live in a planned community, such as the mayor lives in. We can pick out our own grass and trees thank you. Build a luxury outlet mall like the one in Camarillo, CA. Would be great to have a city community center for art, students, and all citizens. Libraries are a vital part of the services for those of us who don't have computers or the internet at home. Keep laying the cable to connect the city. What plans are there for a new landfill? Sewage treatment plant? Kill the outer belt.

Would like more info on areas that are blighted here in Lincoln or will be blighted. Especially the areas concerning 48th Street.

Would love to see more funding to schools, more motorcycle cops, more road improvements, more potholes filled, more roundabouts and LED streetlights on the arterials (just pipe dreams~). Otherwise, all is great!

would no doubt help cut down on this.

Yes, most of street lack general maintance repair and some street are so bad of shape need completely new. You need a maintance crew working on the streets all time. Some of streets, primary and residential after couple of years start breaking down. You people are letting eighteen wheelers and sixteen whellers use inter city streets, the street are not made or the intersections. The stop lite system needs adjustment and synchronize. That was done in late 70's, then someboy late 80's change to stop and g. City of Lincoln is speening to much money on item that will not pay back. Lets get it to the base of operation. Again you streets are junk, control on stop lites, need get a motel just get thought town in one day. Thats bad...

You should have a space for a person to explain why they answered the way they did after each question. I feel you would be more informed why they answered the way they did. May help you understand heir reasoning and help in furture decision making. I think you might find out why people are frustrated with their government.

Randomized Mail Open-ended Responses

additional comments

Plowing snow is important! I have had two ruined tires because narrow frozen ruts have popped my tires off the rim. Don't you believe in safe driving surfaces? I guess not! Government priorities are not appropriated rightly. More fiscal restraint is also needed.

Sorry for bad handwriting- carpal tunnel

The city needs more access to taxi cabs!!

No work for individuals with health issues, been unemployed three years. When you live in apartments you have to take as is. There are no fire walls, no insulation, rotted-out single pane windows, nothing energy efficient, no heat in bathrooms, moldy. Noisy, dangerous. Poor wiring. Can't afford anything decent to live in and no where to turn for help. Only source of income is 86 yr old mother's social security check and it does not go very far. Can't afford TV or newspaper, so basically very cut off.

Roundabouts really? On Superior Street? Really!! It would have been better to widen 14th Street as well. Use money to do the beltway around city.

Figure out what is best for the city (w/o business input) and then set the tax rate. Taxes need to be raised to keep Lincoln, Lincoln.

Better care of streets in North Lincoln, filling potholes on Superior, 1st Street (North of Adams) Finishing 33rd St. from Cornhusker to Superior (Promised when Helen Boosalis was mayor)

I feel that the police need to watch the stop signs more here on 11th and G and F- a lot of people don't abide the signs. There have been many close calls. They used to watch people illegally park over across the street at the store on the summer months. They don't do that no more. Game days are really bad for people who go through those stop signs. I see people who just speed through them. I am so afraid someone will be hurt or killed some day on one of these streets. Thank-you. There are not enough handicap parking spots down close to the libraries- or other locations that people can get to plus keep community mental Health Center open- we need it!

Too many medians block where I am trying to get to. Weekly, if not daily, Drug tests of Star Tran drivers may help my opinion. Too many stop lights that are unsynchronized with ones before and after. Too many dumb drivers on road. Poor accessibility and planning for development, such as plan for new area. Poor planning for road construction and it takes way too long for them to complete. There are plenty of better and safer forms of power than Natural Gas. It would be nice if snow would be removed from side streets as well as busy ones. I have little faith in our mayor and none in our city council.

Parking bans need to be put on the news and radio more. If the street you park on does not ever get plowed you should not get a ticket. Do not have to get new cars and trucks every year. If they didn't they might not have to raise energy payments every 6 months. I live 2 or 3 blocks from Police department and it takes an hour to get here when they are called on.

I am impressed that the city is doing a survey. I think that is a positive step in improvement. One need for the city- it's impossible to move via a car north-south in this town. South 27th needs to be 4 lanes. South 56th needs to be 4 lanes.

I think this is a great idea! I appreciate this survey, and believe Chris Beutler is doing a good job! Thankyou! - Georgia Ravn

I am retired, widowed and live by myself. Most of the questions asked in this survey do not pertain to my life

style.

The quality of life in Lincoln has deteriorated over the past 20 years. Everything is much more spread out, requiring significantly more driving to accomplish all errands. Meanwhile, there are vacant businesses and housing everywhere. I think a VACANT BUILDING TAX is in order.

Regarding public transportation: We visit Europe often. We use their public transportation all the time- busses and trains. We have nonexistent train travel in Lincoln and busses are only for nonworking people, because I start working at 7:00 AM at 14th and Pioneers and I live in SE Lincoln and you are not able to get me there!!! Also busses are HUGE and empty!! What a waste of our tax \$!! And gas is so expensive- used to be \$1.05 per gallon in 1982, and we have to drive to buy food and medicine and get to work and everything so far!!!

More jobs. Pot holes and things for children to do. Health Care

Taxes out of line. Gasoline too high.

The city needs to spend funds repaving and widening NW 48th- for Safety Concerns. More street lights need to be installed throughout this area for safety concerns. Also more traffic lights needed. Snow removal basically does not happen in neighborhoods beyond the main street- like beyond NW 48th in this area. For 10 days the streets were pure ice after a recent snow storm.

S. 70th St. needs attention- very rough.

Some parts of town (residential) have DEFINITELY less road maintenance than the south of "O" St. and the wealthier neighborhoods- seem to depend on which part of town the Councilmen (Councilwomen) live.

While there are many streets being repaved, I'm concerned about the condition of 27th Street close to Highway 2. I hope South Street will be opened as soon as possible- it's a great inconvenience to have it closed! Overall, we have a wonderful city and I'm proud to be a citizen of Lincoln, Nebraska.

I have been w/o a car for 4 of the last 12 months. I prefer my bike to the bus b/c the bus is incredibly inconvenient, even though there is a stop 1 blk away. The commute is too long, especially b/c there are not enough transfer sites. I work w/ a low-income population that relies on the bus. I am very pleased w/ our bike trail system and I appreciate the effort and resources that have been put into it. My only request is that there be reflectors on the trails because it is hard to see at night.

Pioneer has been closed off and on several times in different locations this year. Seems the street dept and utilities could get together better on every location.

The only comment I would have about city services is to please always find a way to fund the city's recreation centers and staff. They are some of the best run and affordable recreation and child care options in the city. They have meant a lot to me, my family and friends over the years and when I see they are often in jeopardy of funding, I cannot imagine the city and quality of life without them.

It seems to me we are spending too much money for education. I do not think we NEED that many people working at the PS&B office.

Lincoln Police and UNLPD need to spend less time looking for alcohol related criminal activity. Minors in possession do not concern the general public. The bus system has very limited routes and hours. The Star Tran website is very useless and unhelpful.

1 South 25th Street from South St to Hwy 2 s/b widened to 4 lanes! 2 Pot Holes on Main Street s/b filled and repaired @ the earliest possible date. 3 Bicycle usage on main traffic ways should be banned. 4 Hilly side streets s/b cleared or deiced after 2 inches of ice or snow. 5 Driver's s/b ticketed for rolling stops at stop signs or traffic lights. 6 Cell phone texting should be a primary offence on city streets, \$100.00 Fines. Thank you.

I only chose to comment on sections 24 and 25 and of course 31 and I expect my survey to be ignored.

My street neighborhood streets are not snow plowing at all.

Wish Camp weren't so negative. Wish LIBA didn't have so much influence in Lincoln!

Snow removal is horrible basically non-existent. Is better in other neighborhoods I've lived in. Have to call to get street plowed. Ridiculous.

My responses to 24 and 25 were made w/ the city council in mind- not the mayor.

It seems like Lincoln always waits too long to do something. Like the New Arena. Or highways that need to be resurfaced or to be builded. We are behind times.

There seems to be money for big projects like the arena and Antelope Valley Project but no money for side walk repairs and street repairs.

Some of the questions are worded in a way that makes it difficult to answer them. For example, since we live downtown and make only limited, targeted trips by car, bus service is not generally a good option. Also, we are retired. If I were a commuter, I might more likely use the bus. Also, the energy improvements we can make, we have made.

Late night bus system would be a great addition to current service hours. More police presence in the south Bottoms would be an improvement. Recycling provided w/ city trash service would be appreciated.

I would like to see competition for Time Warner Cable in addition to Dish or Direct TV. Omaha has competition, so what is the barrier for Lincoln? In addition, I dislike Marcus Theatre having the monopoly in Lincoln. I would also like to see more left turn signals on street lights.

The contractors who resurfaced the road near our home were not respectful of the neighbors! I think most official city employees are respectful, and was very disappointed with how they interacted with the neighbors.

Why doesn't northeast Lincoln have a nice big library and YMCA. I feel like northeast Lincoln is always forgotten or neglected. The 84th St. medians look awful but the farther South you go, the nicer everything looks. Our Walmart isn't even that great because the city wouldn't let them build the same size as the others so I still have to travel a ways to get what I need at the other Walmarts.

Thank you for asking for input from the community! Please stop closing East/West streets for construction in the same area (Pioneers Blvd/South Street/Sheridan Blvd) at the same time. It makes commuting tough. Our family loves Lincoln and the many opportunities the Star City provides. Any chance of a property tax cut and more gov't transparency?

Our city needs to be concerned about more than just UNIVERSITY and NE SPORTS in order to grow in potential. Not everyone has or gets benefitted by the educational facility here. The people with money need to spread it around and invest it in growth and development.

We are in need of faster routes to get across our city. We need to stop trying to be a small town. We need more fire stations, and police stations. Lincoln has grown a lot faster than these depts. We need to add personnel on the street. Eliminate the position of public safety director and use money to add officers and fire fighters.

It would be neat if street lights could be used to show which side of the road may be parked on when plowing is needed. I'd like to see more community organizations formed for research and development, tool sharing, and whatever else. (with free will donations.)

Great police and fire departments. We need to keep green spaces- i.e. east of Wyuka.

I think Lincoln is a great city. I wish that roads were maintained better and traffic flow was managed better. Poorly timed lights and flow during peak times, and random flow at others. Great parks and bike trails.

need to reduce spending and stop raising taxes- like LES dividend- it's a tax.

I just think the streets need more attention they are a terrible and I don't care for the roundabouts!

I would take the bus to the university more, but the route is circular and takes way too much time and stops at 6pm so I can't stay for events.

Disappointed no public parades in downtown (holiday). Street medians could use some aesthetic revamping- other cities have foliage, trees, etc. Major traffic streets (north-south) need to be widened to at least 4 lanes.

road maintenance a huge issue!

I simply believe that the number one priority of the city and its government is the safety of its citizens foremost. Law Enforcement and Fire EMS are and should be Lincoln City Government's top priority!

Lincoln is wonderful! But the icy streets suck. There was a 3.5" snowfall, then freezing rain, side streets were untouched. Simply ridiculous.

We need lights on streets. We are really dark a lot of widows singles. No lights around us at all.

It is inappropriate for the city to tax lincolnites in order to give a small group of politicians the power to decide who to gift that money to in forms of energy-efficiency programs or other programs that push similar agendas. It is strangely like stealing. An individual works to earn money and innately should be allowed to spend it as they see fit.

The new roundabouts are not big: Hard to turn. Drive 30' straight bus hard to turn without going over curb. Bad thought when planning them SAD!!

None apply.

Lincoln needs to start worrying about Lincoln, not UNL. The arena was poorly planned and using UNL students to vote who don't license their cars here or contribute much to Lincoln was questionable at best, illegal if they did not change their plates and DL. Not allowing a drag strip in or near Lincoln is another major monetary mistake probably would have made double what the arena will at little or no cost to taxpayers.

Thanks for asking.

The roundabout at 14th and Superior was not liked by many of us living in this area. We had very little input about this project. A meeting was coordinated at Belmont School with all my views (?). 2 days later they started working on the construction (shove it down our throats). Nebr taxes too high especially property.

Feel city government should be more financially responsible. Stop buying buildings- the REAL reasons for these purchases bother people in several ways. Slow the spending on future projects, take responsibility for today, keep a reserve for tomorrow. If the economy doesn't improve and employment doesn't improve, you just can't raise taxes again and again. You don't even address current problems- sidewalks and some of the other smaller projects that need doing. Has the city government lost touch with the poverty level and current economic situation? It seems so.

Thanks for asking.

I complete the survey the best as I could.

While I realize they can't always plow suburban streets- if 4 inches go down and then it stays below 32- the

streets are an absolute hazard for weeks at a time.

Have the information you gather made public.

Residential streets are poorly maintained when it snows and unsafe when approaching stop signs. Very icy when the top layer of snow is plowed and not enough gravel put on these side streets throughout Lincoln.

Lincoln needs more central planning and not so much random expansion and catering to the interests of developers. I feel that real estate developers have too much say in city governments.

1. LPS needs to do more for parochial schools. 2. We need greater resources/assistance to alternative energy. 3. Internet speeds need improved. This utility is excessively taxing, as well as cable/satellite television. 4. Need greater traffic flow, perhaps more turning arrows- traffic congestion/flow is a problem.

Bus service is our worst program. Inefficient time of schedule, not enough coverage through the city and not long enough hours.

My dissatisfaction is mostly: catering to motor vehicles (yeah for Antelope Valley); poor public transport, poor pedestrian access city-wide; unsightly, auto-dominant development that doesn't hold developers accountable for infrastructure; raise tax on things that make us fat and lazy-- don't tax kids sports!! geez!

The city of Lincoln is too liberal!

Check the road on West P behind the caterpillar shop Bad Road.

There is far too much development of South Lincoln, while North Lincoln is neglected. Along Fletcher Ave. between 27th and 14th Street, there is several areas without adequate sidewalks. Along this same stretch of road, there is lots of space to build restaurants and other family-friendly activities but the city has built NOTHING! There is also lots of land available that is owned by the city/schools where a park, swimming pool, or other family-activity-centered development could reside. This land has sat for a long time with NOTHING planned for it. The city does NOT need to trim trees that are so new. Our trees in our neighborhood are butchered and look so sickly now that the trees have been scalped.

Balance budget, Take care of what we have, hold down cost of living, fix res. Streets, charge fees on lib., raise bus fees, pay for what you use, Get a different cable TV company.

Thank you for allowing me to voice my opinion. I'm not deeply involved in the city government but I do honestly love Lincoln. I just hate to see us lose events like state wrestling, star city parade, etc.

Round about fiasco- not planning- total lack of comm. support, issue of individual rights vs. community, issue of gov. Control vs. individual rights, jobs needed- fulltime, fiscal accountability- gov. waste/misappropriations.

Pay more attention to public concerns when approving or disapproving city planning in specific areas. Example- apartments are being planned in our area without concern to the creation of traffic problems. Supposedly a "traffic check" was done at a time of day when traffic was at its lightest. Extremely, poorly done! 27th and Superior area!!

Our road has been in disrepair for 2 years. The gov. does not think issues through when it comes to balancing the budget and new development as well as cuts to the Middle class. As well as cutting government benefits but still buying from contracting places, that are not necessarily cheaper. And not looking at each Department and checking the ratio of Supervisors to employees.

The arena is a very bad idea- decision.

Overall, Lincoln is a great city to live and work in. I hate to see so many new strip malls being built and then sitting empty. We need to renovate the older strip mall areas instead of letting them sit empty also. We have so

many nice parks in the city but not keeping them mowed and well maintained is discouraging. How can we be proud to show off the parks when the grass isn't mowed?

Not one city gets every or all policies right for everyone. You can't make everyone happy so the saying goes. But at least look @ other cities and strive for best practices no matter "how long it's been done this/that way"- overall best for everyone.

No turn signal on south bound 33rd Street and O Street is annoying! Often have to sit through 3 lights before turning East onto O Street. Snow never get cleared from side streets soon enough so they become sheets of ice most of the winter! I want the city to get busines to be more energy efficien (ie. solar and geothermal) so LES quites raising rates! More and better timed turn signals!

I enjoy Lincoln for its "small" town feel. However, this may be why it seems we struggle with development. In talking with neighbors and co-workers it seems small businesses are taxed heavily and should be encouraged (tax breaks) to come to Lincoln- and gain jobs- Lincoln seemst o struggle to attract businesses or keep them Nebraska has this problem too. I may not be able to retire in this nice city, sad.

We heard you can't call police non-emergency #'s anymore for loud parties, etc. We disagree with that, because sometimes people need police help w/ neighborhood matters. We disagree with the fact that dogs can be off their leashes if they are able to be called by their owners. That endangers people because dogs can run after them while off-leash. Dogs should be on their leashes or fenced-in at all times.

Way too many potholes, not enough ambulance/fire coverage due to city growth. Arena in a BAD place- way too congested. Will turn out like Antelope project- way too much money! Why has the mayor added jobs to HIS staff and keeps cutting othre city employees?

Lincoln is a great town. City Parks and Rec does a great job on parks and trails. Good planning dept. too. City needs to move faster on by-pass/beltway construction on east part of town. Arena project was an excellent vision by City/community leaders.

May household is both heat and electricity.

No gravel is added to residential street when covered with solid ice.

Thank you. Took 15 min. to complete.

This city had to spend millions on an arena to compete with Omaha. Yet, smaller arena, smaller population base. Everyone I know, knows the truth- it was for the University. The good shows will still be in Omaha. Omahas arena is losing money still. We need to find new interests to bring people here. We gave away the Fair- University again. We know who runs the city. The U.

I am very concerned about cuts and reductions in city services. I am willing to pay more in taxes to maintain our quality of service. I am especially concerned about Star-Tran's lack of access and long commute times. We need better mass transit. Also, I think our safety services are too lean.

The city does what the city council wants to do or what is best for the university. The south side of town is where everything is while the lower income areas on the north side are ignored. The Anderson Library is pathetic compared to the south side librarys in looks an dmore importantly in content. The bus system is ridiculous. Don't cut schedules, make your buses smaller. I live on a bus route so see buses all the time and no one is ever on them.

The city needs to reduce the number of engineers that are in public works and utilities. The work for has been reduced now we need to reduce the number of engineers.

I have always believed that perception is reality for most people and also believe that nearly every person has a

certain level of pride in where we live. We need to "up grade" the way our city looks and how we project ourselves. We also need to look at ways to encourage our young people to stay when they graduate.

More concerned about south end of city. I have to go 2 miles to mail this.

-Would be nice to see plow in my neighborhood more than twice per winter. -I'm not sure why South St. has been closed for months- very rarely see anyone working there. - Would be nice to have street sweeper come by more than once per year. -Would be nice to have a vac. truck pick up leaves off street. -I don't yet understand why my property taxes are over twice as high here as where I moved from in MN, but seem to get less services here... a few niceties would go a long ways.

Does the city ever clean the streets in neighborhoods? I don't think I've ever seen it happen in 7 years.

Thanks for letting citizens express their opinion.

The city gave too many concessions to UNL for the new events arena. City does a good job with snow removal. The new access to streets for handicap was not necessary.

The intersection at 18th and G St. is very dangerous. MANY people run the stop sign. MANY people speed. Some residents do not remove snow/ice on their side-walks making walking extremely dangerous and very difficult.

We would like to upgrade our windows, doors, ect. But do not have the finances to do it. It took 3 days for the snow removal crew to clean our neighborhood streets.

I would use the bus system more if it took me where I wanted to go in a direct manner, instead of using downtown as a hub to connect with other buses. A direct line down South Street would let me travel in 15 minutes what currently takes an hour.

I called to have a street light replaced and I was very pleased it only took one day. I called twice to have sidewalk filled back in on Rockford Dr. after city took it and to lay gas line for 14th St and Fletcher word. Operator to get to right person was very nice and helpful. Please let her know. Thanks! -Neb. streets are not plowed after snow storm. It is like driving in ruts and valleys. Streets after you get out of Neb. are good. -Street lights getting on to 27th Street by Craker Barrel for one example are not set well. You sit there a very long time.

It is hard to imagine that a city as small as Lincoln needs 3 Walmarts, more banks and 6 major streets closed at the same time. On the flip side there are few opportunities for small businesses, an inefficient public transportation and unsafe side streets during inclement weather. I live 5 blocks from the hospital but its safer to walk than drive. Lincoln need to reprioritize and improve its gvt spending.

Lincoln has been a good home for me and my family. I am proud of our city. City officials are doing a good job under difficult economic times.

Theres not enough for kids and teens to do. City government officials don't listen to citizens at all. Very poor treatment of citizens by the city government if citizens live in a poorer neighborhood.

Seems like too much of the money is being spent in the New developments and not helping to maintain those that are already there. There are many areas that have needed streets fixed and they still have not been done or had turn lanes put in.

need better way to get around Lincoln. Too much traffic slow commute Hate our driving conditions

The city seems to take a lot of heat for the small share of property taxes they get. When is the last time LPS fixed a chuckhole or plowed a street? The arena will be a gigantic boondoggle. Either quit now and cut losses or get UNL to pony up. Seems like UNL runs the city anyway.

Would like the trail off of Touzalin paved. Would like the capability to recycle computers for free. The blighted

properties have improved and I'm glad to see lots of new development on 48th and O. I like the Christmas wreaths on N 66th and the Christmas decorations downtown. It would be nice if Lincoln had some sort of Christmas celebration to replace the Star City parade.

I owned a business on N. 27th st for years and the city took it by eminent domain to make 27th st beautiful- it is not beautiful- We were able only to buy back 1/4 of it.

The city needs to take better care of parks by mowing all the areas. They look trashy! Also neighborhood pools need to stay open and have longer hours!

You do a great job of keeping main streets open, some side streets need your attention too. We all pay taxes.

I answered what I could since moving here the last month of 1989. cared for family members through their illnesses. Then my health problems! Well done survey

Snow removal occurs 2+ days after storm. Other parts of town immediate. Shortening summer pool hours. Place for kids to be active in the outdoors= positive building for future of society. Funding pershing which can't fund itself? Could use that money for pods. Fix bridges @ Wilderness park- reconnect the park.

On snow removal- In general, main streets are plowed promptly and well. But my neighborhood often waits days after a storm to be plowed. If I can't get my car out of my neighborhood, the plowed main streets are of no use to me. Please remember, not everyone drives a truck or SUV.

1.- great job on snow preparation in recent years with the brine and main roads- sidestreets need work though on prompt removal to prevent major ice and danger. -Great revitalizations of Vine Street and 48th and O areas. - We need to better prepare for traffic flow with expansion of the city- arena traffic. Easier way to get across the city without leaving town. -We need better public education on the use of roundabouts- especially on the major roadways.

When the maintainers hit a mailbox or tear up the terrace the city needs to fix it. We water it, mow it for free so if you destroy it- take responsibility.

I learn most info on city on channel 5. I appreciate opportunity for input. I think the current mayor has done a good job of soliciting input.

I live right in the heart of Lincoln, and I love my older neighborhood, but am disheartened to find more and more rentals on my block. My sidewalk is disintegrating and the oak tree in the parkway needs to be trimmed. I feel the older neighborhoods are ignored more than the newer ones and would like the city make an effort to change that.

The biggest downfall of our town, "in my opinion," is that there are fewer and fewer businesses owned by "Lincolnites" ie: gas- cable- telephone- banks. When owners are involved in the decisions made involving building changes of sorts- roads- employment- and they are affected directly I think they will prosper more and use monies more cautiously and effectively. I guess I'm just a "plugger." :)

Tax dollars will continue to leave as long as taxes are extremely high. State government and the University are important but you cannot continue to drive manufacturing and business out of Lincoln.

Snow removal- usually too little, too late! Or when they come blade the streets which just leaves a smooth icy surface and then don't treat it- it makes it slicker than before. Valle Road 44th to 48th is terrible- lasts for days. :(

I don't appreciate the extra taxes to pay for an arena- in a poor location! There's a 'speed bump' on S. 56th Street (all 3 lanes) on block south of "O" Street. I called it in several months ago, and it's still there! We have great parks and libraries. Don't cut any more funding to them.

Regarding my rating for safety/security- I feel like the Near South neighborhood and areas around the Capitol

are going downhill, and would benefit from an increased police presence. Contrary to what Mr. Casady may think, having a police department with far fewer officers than cities of comparable size is NOT something to brag about. I'm plenty worried he will turn the fire dept into a bare-bones entity.

The city should try to improve on existing housing before building new houses that sit vacant. Our historical districts don't have much consistency (ie good house- bad house). Many do not qualify for city grants even though we cannot afford the improvements to our homes- which we love!

I think Lincoln is a good place to live but maybe doesn't have enough industry or nice factory jobs.

I would like to see better road maintenances and repairs. I would also like to see any/all taxes lowered. We are one of the most taxed states in America. Why?

I am 91+ years old. This is a lot of repetitious stuff from a Mayor and City Council elected by us. Thank goodness for the HIRED help who go ahead and do the required things to keep Lincoln, our streets, parks, etc. in "Lincoln, the best and finest in our state. P.N.P also the "Dept on Aging" is a good job.

When it snows, I really appreciate the service we get in getting the streets plowed. But, do they have to plow there at 45 mph and plow the sidewalks and driveways shut after we have shoveled them open. Also I was under the assumption that NO tax dollars was to be used for that new arena. Now they tell us our taxes are going up to pay for the bonds for this arena. Another thing, Omaha cannot keep the quest Center booked all year. How does the city of Lincoln think they can keep this arena booked all year. Our city government officials need to get their heads back on their shoulders and quit spending money that the city does not have and quit taking us to death. You are not going to keep the young people here if you keep taxing and taxing and taxing. In other words, IF YOU DO NOT HAVE THE MONEY DON'T SPEND IT.

Some of this survey doesn't pertain to our current living situation because we live in an apartment complex.

I see so much gov't waste since I work for the City. I distrust officials since they are not always honest. Five ambulance should be privatized- not gov't. regulated and at tax payers expense. Trails are beginning to need repairs as well as city streets. Trees are falling behind in their maintenance.

With economy like it is, why can't Lincoln keeping roads and parks in better shape. We spend money on frivolous things instead of needed things. Arena is a joke just like Antelope Creek project. Spend money where it is needed. Question: Why do we pay for an assistant director of golf (DALE HARDY) put his salary \$ into the maintenance instead of cutting its budgets. Get a clue about what is needed.

I live the area of Southeast High School- Vandorn street from 48th to 33rd has not been resurfaced in the 10 years we have lived there. The street is filled with holes and is an embarrassment to the city. Also the closing of South Street for almost 9 months is absurd. They can build a complete road in less time. Very POOR PLANNING!! The stop lights on a lot of major streets are not regulated properly for traffic flow- for example 40th and South and 40th and Parkway ARE NOT timed right and traffic is always backed through the intersection when the light turns red on South Street.

Lincoln is a wonderful city and I appreciate all the people who make it work. I especially appreciate Mayor Beutler's attempt to open communication.

This may not be the right place for remarks about the City Council; But I despair at the continuing poor performance of council member Jon Camp. Instead of doing homework he obstructs and stalls. That's not service or leadership.

I am very dissatisfied with your green (agenda 21) agenda, especially smart meters. How can the mayor and city council be so easily duped into the UN agenda for socialism? They did not study all the information before they signed in for the Bucks. Green can be good in moderation, energy and recycling efficiently can be good in moderation, but we are a free people and someone in gov. does not have the right to regulate my life according

to what they think is best.

Snow removal in residential areas has improved in recent years. I feel strongly that sand must be applied on hills and intersections in residential areas when they are not plowed. Last month for several days I had to put the car in neutral while attempting to stop on the glaze of ice covering our streets. I was lucky to not have a collision. We need more 4 lane streets with both left turn and right turn lanes. the worst thing about Lincoln is our decades of putting off improving our traffic flow. Leaf pickup should extend to Dec. 31 and not end on Nov. 30. In our older neighborhood that date is too early as many trees still have leaves. Way too many leaves go to the landfill.

It does no good to try and get involved in city government. The lobbyist have the mayor and city councils ear and most city council vote are along party lines. The mayor and city council don't care what the citizens want, they only care about what can get them reelected and what their party wants them to do. It is the same for the Democrats and Republicans. We elect new city council members, but it never changes. We citizens have NO VOICE in what happens in our homes, let alone in the city.

Would like to see better city planning downtown, too many empty stores for a college town. Also, enjoy all the activities downtown but 0 of the stores stay open past 6 which there should be chamber or city council members informing these business of upcoming events.

I am not as informed as I might want to be. Ambivalence about trust & confidence is associated with great confidence in wisdom/judgment of Mayor and less knowledge/confidence in city council/others in general. Bike trails Valaea!

I live in an apartment, so the questions about energy efficiency do not really apply; I answered them as "don't know" as the decision to upgrade the physical property is not mine to make.

teenagers not in athletics cannot find enough free things to do residential streets are falling into disrepair

Property taxes are too high. When attempting to request taxation on amount property was actually purchased the board is adamantly against reassessing to any reduced amount.

As a retired LPS Teacher I am concerned about the poverty in Lincoln. How can young adults be helped so they are not breaking the law. Some have been my former Kdg. Students. More places like Lighthouse & City Impact need to be started. I know morals can not be legislated.

This is a City where everyone is in bed together In our experience if you contact the police for anything you are victimized you immediately become the perpetrator. I have an animal welfare organization and abide by all laws and run org. above reproach. Yet we are constantly harassed by Animal Control and Steven Beal does nothing about it. Some of his officials are hardened beyond belief and are cruel to animals this should not be allowed!!!! After 40 years of residency we are being forced to move. We have been harassed beyond belief, treated w/ disrespect and nicked and dined to the point we no longer want to contribute anything to this city. The trees are unnecessarily destroyed in the name of job assurance, and animal control is little more than an instrument for abuse to it's citizens. Lincoln is extremely animal unfriendly and the government officials behave as though they are better than the rest of us and are disrespectful and condescending. We cannot take it anymore and the only reasons we are leaving. Godd riddens to this City!

Overall am happy with Lincoln. I really like mayors continued effort to evolve & build Lincoln. I feel there needs to be more low cost recreational activities, extremely low /no income families seem to have way more opportunities than working low income families.

Has anyone ever been for even as decided to use even go want to do look more like?

the new roads around the husker stadium are great! Traffic flows so much better and it's so much easier to get

around on game day! We are excited about the new haymarket changes too!

Try not to send a survey like this during the holidays if you want results right away.

cramming the antelope valley project down the throats of Lincoln citizen. I will forever cloud my perception of city government in the most negative manner.

I think it is well past time for Lincoln to build a loop around the city. It takes entirely too long + causes too much congestion + wear + tear on our roads to not have one. I see this as very poor planning by the city.

We need conservative politicians in Nebraska, to give the people back the freedoms that this country was founded on.

This survey is a nice "token" gesture but I feel it is too broad in nature & vague. A section of questions related to employment & economic development would be nice.

We are here as students, never been to Lincoln till now. We love the parks & bike trails & all the trees. Lincoln is a nice city, but our neighborhood is a little bit old & run down. We enjoy the variety of things such as businesses & events in Lincoln. Our major complaint is using health & human services for Medicare etc. services over the phone. But we love Lincoln!

I have added comments by questions. Some questions are NA

Big problem for the city is uncared for oversight/mentally ill people due to the closing of the mental health center and lack of centers in the community city of Lincoln downtown will have to afford what the Lincoln community is dropping.

1.) Recycling - it's very upsetting that recycling isn't easily accessible (and free) for all citizens. I don't want to put garbage in my car to transport it to another place. 2.) STD Testing- it should be more accessible, Currently the county health department offers it for a couple hours, 2 days a week.

I am still shocked at the number of places in our city that are not wheelchair accessible- including all of the sidewalks in my neighborhood.

Thank you for asking! Did not get it done before because of health issues. Thank you!

Street repair should be started earlier in the spring to free up traffic in the fall. Closing South St in Sept to June is dumb.

How about a county-wide wheel tax? Instead of building more Antelope Valley Parkways & more arenas for UNL Basketball- how about doing a better job of street maintenance (resurfacing)? Stop annexing areas that you can't provide services for (West Lincoln is a good example)

Work harder on repairing roads

I am very interested in parks + recreation, Trails + health + wellness. I would like to see the gig cruises open for winter weather use like cross country skiing + snow shoveling. I would like to see the trails system expanded + connected.

Too many underutilized parks that aren't maintained. Sell them! Too much emphasis on "doing it downtown" ... ridiculous! Continuous growth policy continues to 'cause leapfrog development and drives entrepreneurs, businesses and jobs away! Lincoln is blessed with govt + Univ. jobs, needs more small business development for balance!

Save money next time by not sending a survey during Christmas season- people are too busy. I appreciate the survey.

I've lived in Lincoln my entire life. I love my city, but my main concerns are dumpy luuring negitp orituds and businesses, poor codition of streets & sidewalks and some city council members who seem more concerned with their own personal agendas rather than the city's welfars.

Are city storm swerws are a pit they should have people go threw them and remove the trash before it washes into rivers and lakes.

If it falls under city jurisdiction, I would like to see more frequent monitoring of day-care facilities, especially home day cares, to make sure they are complying with regulations, providing a safe enironment for children and not disrupting the neighborhood. it might also be helpful if the city website would create a place for private sectore employers to advertise jobs.

I think the city council members should ride the city buses for 1 to 2 weeks so they should get idea, what need to be worked on or the to proud or afraid. That would save on gas prices and gas buses. Lower the price on a \$45 mothly ticket to \$25 that would increase riders and save money Thank you

Overall the city is good. I reques to get 1st street between superior and ocnhusker is in need of road service repair.

Far too often the motivation to become an elected city official are personal interests. Which leads to making decisions based on personal interests.

I was born + raised in a small town in S.E. Nebraska. (As were my parents) As a kid my family always came to Lincoln for shopping + medical appointments. I moved to Lincoln after high school to attend UNL from 1977- 81. So I have lived in Lincon since 1977. I know Lincoln has grown alot in the last 20 years. I think the streets need major improvement to handle the increased traffic roads + streets also need to be maintained better- (fix potholes + remove snow.) It also worries me that Lincoln has lost alot of good factory type jobs in the last 10-15 years. Need more effort to keep these xompanies in Lincoln. Over all I do think Lincoln is a good city to live in.

none

We are just a married college couple, with one (myself) done with school with a bachelors of human sciences in elementary education, and one finishing a mechanical engineering degree. Unfortunately. I was unable to find a teaching poosition this year. My husband already has a job offer from Houston when he graduates. So we will be leaving Lincoln for Houston. I just wish Lincoln had more to offer for young couples like us! We wish Lincoln the best.

please don't change the bus services. That's the only way I get places.

I believe city property taxes are to low.

The traffic in our neighborhood from 4-7 is horrible you can't get onto O for at least 20 min wait time. Remove the medians for turn lanes. We live on no 31rst, 200 block.

why not ask whether a respondent is a legal resident of the country? Oh, I forgot it's illegal and/or discriminatory to have/get this information. So absurd!!!

vehicle and property taxes are insane, not all of vs in Lincoln, NE. are rich.

should do a better job of getting raid of musk thisles!!! Especially in Parks!!

I have asbestus siding on my house I heard there is a agency that will remove and reside for free depending on the neighbor hood. This was years ago so may not still hold true. Is there such an agency?

This thing is to big to fit in my mail box!

The "few minutes" you suggest in your covering letter took me 20, and would have taken more had I lived in a house and been better informed.

I was torn answering some questions like street median and Boulevard maintenance, Library hours, etc. I wish there could be more done but, understand Budget constraints and need to hold costs down.

My gender or race shouldn't matter in the way I fill out this survey, if I turned another color or gender tomorrow I would still feel the same way!

I work with mentally ill population. I have a great concern regarding the closing of services. I am also concerned about abuse of medicaid/disability services related to individuals who are capable of working and don't, refuse services offered to them. I realize these concerns are State and Federal but affect everyone in the community.

Gere Library has the worst service! Twice I was told that I had overdue fines, yet books were returned 10-11 months prior. Apparently books are not checked in before reshelfed. With their volume they lack staff. "Thumbs up" to staff at Bennet Martin Library. They are friendly and helpful.

Wish my apt was more energy efficient so my electric costs would go down. Very drafty windows & doors. Fee like it would be very beneficial for the apt complex to invest in energy efficiency products and with such a large volume of apts. They should be able to get a reasonable deal.

I feel traffic north to south could be better coordinated c better synchronization of traffic lights. Often if going north to south on many streets you need to stop 4-5x. I feel if going speed limit you should be able to go N=>S with far fewer stops for traffic lights.

Residents are students (full-time)

As for the Arena project. Local contractors what a joke? 50% of steel from Lincoln - All local.

Appendix C: Complete Survey



The University of Nebraska Public Policy Center provides assistance to policymakers in all three branches of government and researchers on a wide range of public policy issues. The mission of the PPC is to actively inform public policy by facilitating, developing, and making available objective research and analyses of issues for elected and appointed officials; state and local agency staff; the public at large; and others who represent policy interests.



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