



# TAKING CHARGE 2017

Satisfaction of Residents of Lincoln, Nebraska

FINAL REPORT

October 9, 2017

With Contributions from

*Lisa M. PytlikZillig, Ph.D.*

*& Janell Walther, M.A.*

*& Jake Kawamoto, B.A.*

UNIVERSITY OF  
**Nebraska** | PUBLIC POLICY  
CENTER

215 Centennial Mall South, Suite 401, Lincoln, NE 68588-0228

Ph: 402-472-5678 | Fax: 402-472-5679

[www.ppc.nebraska.edu](http://www.ppc.nebraska.edu)

# EXECUTIVE SUMMARY

Between June and August of 2017, a satisfaction survey was completed by more than 1,200 randomly-selected Lincolniters (a random sample, yielding confidence intervals ranging from +/- 1-3% for the full sample, and +/- 2-8% at the district level, at the 95% confidence level<sup>1</sup>). Listed below are the main findings from that survey, including those obtained from examining the overall sample, and from comparisons among Lincoln's four City Council Districts.

## Overall Satisfaction Ratings

- On average, Lincoln residents reported greater satisfaction than dissatisfaction with most City services in 2017. The average levels of satisfaction were significantly above 3.0 (neutral) for 20 of 22 mean levels of service. As was the case in prior years, some of the highest ratings were given for **overall quality of life** and **fire and emergency medical/ambulance services**. This year, we also assessed satisfaction with **police services**, which was also rated very highly.
- The lowest rated service was **street maintenance**, which was also rated lowest in 2012 and 2015. Street maintenance was the only service upon which City residents, on average, expressed dissatisfaction (that is, a rating that was significantly different from neutral and reflecting dissatisfaction rather than satisfaction). Across districts, street maintenance was rated similarly low.
- **Ease of car travel** also was rated low, with an average rating that was not significantly different from neutral and was significantly lower than in 2012. Ease of car travel was rated lowest by residents living in District 2.
- Examination of the 5-year trends in satisfaction ratings for City services demonstrated more areas of satisfaction increase than decrease. Satisfaction with **overall quality of life, appearance and cleanliness** of the City, the City's **safety and security, recreational opportunities, employment opportunities, ease of bike travel, health department services, job creation/economic development, and snowplowing** of City streets showed statistically significant improvement since 2012. Positive 2-year trends included satisfaction with **fire and emergency medical services, Lincoln's overall natural environment, management of sewage and storm water, and street maintenance**; each of which increased significantly since 2015.
- There were fewer areas of satisfaction decrease. Though average ratings indicated more resident satisfaction than dissatisfaction, **availability of affordable housing** and City **recycling and sustainability** demonstrated a downward trend over the past five years. As previously noted, satisfaction with **ease of car travel** also showed a significant decrease since 2012, resulting in average ratings not significantly different from neutral in 2017.

## Satisfaction with Specific Aspects of Certain City Services

- Satisfaction with **park services** was high. On average, residents gave ratings that were significantly above neutral for all park services survey items. Satisfaction with finding

---

<sup>1</sup> This is similar to saying that, statistically, there is a high (95%) probability that the "true" percentages that would have been obtained if the entire Lincoln population had been asked the questions would fall within +/- 1-3% points (for the whole City) or +/- 2-8% points (for the Districts) of the values reported here.

information about Parks and Recreation programs and facilities demonstrated a significant increase from 2015 to 2017. Most individuals obtain information about these Parks and Recreation services through the organization website. Although overall satisfaction was high, examination of the 5-year trends showed a decrease in satisfaction with public gardens such as the Sunken Garden and Hamann Rose Garden and with street median and boulevard maintenance, compared to 2012 levels.

- Satisfaction with specific services related to **neighborhoods** (e.g., neighborhood safety, appearance, sidewalks, and streets) was found to be significantly above neutral for all areas. While participants expressed the least satisfaction with snowplowing of neighborhood streets, this services has seen significant increases since 2012 and 2015. Every area of neighborhood satisfaction demonstrated a significant positive trend with the exception of condition of sidewalks in the neighborhood, which remained approximately the same across the five years of comparisons. Significant differences in ratings of neighborhoods occurred between districts: District 4 residents consistently gave the lowest ratings, while District 2 gave the highest ratings.
- Satisfaction with **library services** among those who use library services (approximately 70% of all respondents) was very high with a three of the average ratings above 4.0. However, rated satisfaction with “overall library services” was significantly lower in 2017 than in 2012. As was the case in 2012 and 2015, the most endorsed reasons for not using the library were because people use the internet at home for research and/or because people buy their books and other materials. This year, participants also were asked if they had heard of and participated in Lincoln’s “Read Aloud 15 Minutes a Day” initiative. Most respondents had not heard of the initiative (56%) or heard of it but have not participated (22%).
- Use of **public transportation** has decreased relative to 2012 and 2015. However, satisfaction with public transportation services among those who use the services (approximately 12% of respondents) indicate more satisfaction than dissatisfaction with public transportation services, consistent with prior years and at about the same levels of satisfaction as found in 2012. Driver courtesy, overall safety, and cleanliness have consistently been given the highest satisfaction ratings, while hours of operation, areas served, and how often buses come are rated lowest. District 4 residents gave significantly higher average ratings in overall safety and cleanliness of bus interior, while District 2 indicated the least satisfaction with these bus features. Related to the overall decrease in ridership, most individuals cited that they prefer to drive rather than riding the bus, consistent with prior surveys.
- Resident satisfaction with City **zoning and growth planning** had increased between 2012 and 2015, and remained at 2015 levels in 2017. In 2017, 36% of individuals felt that the City was properly planning and developing. Further, there was a continued decrease in the number of individuals endorsing the view that the City planning discourages new development. There were no statistically significant differences between districts on measures of satisfaction with City zoning and growth planning.
- Relating to the City’s **environment and sustainability activities**, which the City began tracking in 2015, respondents rated their satisfaction positively, and significantly above neutral for all indicators. Satisfaction with most indicators did not increase between 2015 and 2017. However, satisfaction with storm water management and availability of clean fuel stations/electric vehicle charging stations did increase significantly. District 4 rated items such

as the quality and reliability of drinking water, storm water management, and the availability of weekly recycling services the lowest, but still above neutral. District 1 rated water billing rates the least satisfactory.

- As in prior surveys, residents were also asked to evaluate **City government** directly by indicating their agreement with statements relating to their perceptions of the trustworthiness of and their confidence in government officials and employees. Consistent with prior surveys, statements of confidence and trust were endorsed at varying levels reflective of both agreement (satisfaction) and disagreement (dissatisfaction). Statistically significant shifts toward more positive public attitudes were seen in responses over the past five years in several areas. Notably, ratings of the **overall performance** of the Lincoln City government is on an upward trend, having increased in 2017 relative to both 2012 and 2015 levels. Differences between districts occurred for four of the seven items with a pattern indicative of less satisfaction with City government among residents in Districts 1 and 4 compared to Districts 2 and 3.
- New this year, residents also were asked to rate their trust and confidence in **Lincoln City Police**. Residents rated their confidence in their police more positively than they did their City government. Consistent with other differences between Districts, however, ratings tended to be higher in the southern Districts 2 and 3 than in Districts 1 and 4.

### **Other Findings**

- Residents were asked questions to assess their **subjective knowledge** about City government and to determine what they used as **sources of information** to learn about City issues. Respondents rated themselves as increasingly informed as compared to 2012 and 2015. At the same time, reported use of different sources of information decreased significantly for many sources (e.g., newspapers, radio, and television). Viewership of government channels 5 and 10 was down relative to 2012, while viewership of channel 21, which had decreased between 2012 and 2015, rose back to 2012 levels in 2017. Residents indicated most often viewing City television stations via cable channels. While subjective knowledge differed between districts, such that District 4 reported lower levels than the other districts, there were few other differences between districts.
- Respondents also demonstrated an increased level of **objective knowledge** when asked to answer a question about government spending. Specifically, residents appeared to be more aware that that the area of greatest spending by the City was public safety. However, awareness of the amount of property tax received by the City did not increase relative to 2012. Knowledge of these topics did not significantly differ between districts.
- Survey respondents also reported increasing frequencies of **exercise behavior** among adults and children living in their households. While there was not a significant increase between 2015 and 2017, the increases between 2012 and 2017 were statistically significant. Exercise frequency did not significantly differ between districts.
- In 2015 and 2017 participants were asked about their **recycling behavior**. Respondents indicate a significant increase in household recycling and in households that pay for a recycling service. Household recycling behavior and paying for recycling services differed significantly by district, with District 2 reporting the highest level of each.
- This year, participants were also asked survey questions indicative of **social capital**. Participants demonstrated a positive level of social connectedness and trust overall, though

responses varied significantly by district. Respondents were most likely to indicate community participation through attending religious services and volunteering.

Overall, Lincoln residents appear to be satisfied with City services, demonstrating many significant increases in average reported satisfaction since 2012 and/or 2015. The survey data points to areas of relatively consistent strength, and to areas that may benefit from improvements. It may be additionally useful to examine the open-ended responses listed by District at the end of the report (see Appendix C), as resident comments add substance and at times may help to clarify their numeric ratings. Taken together, these results may be used to inform future City efforts to improve resident satisfaction within and across its four City Council Districts.

# TABLE OF CONTENTS

<b>EXECUTIVE SUMMARY .....</b>	<b>1</b>
<b>TABLE OF CONTENTS.....</b>	<b>5</b>
<b>LIST OF TABLES.....</b>	<b>7</b>
<b>ACKNOWLEDGEMENTS .....</b>	<b>8</b>
<b>BACKGROUND .....</b>	<b>9</b>
♦ PURPOSE .....	9
♦ CURRENT CONTEXT OF THE 2017 SURVEY .....	9
♦ RESIDENT SATISFACTION: MEASUREMENT OVER TIME.....	10
♦ SURVEY METHODS.....	11
♦ DEMOGRAPHICS & DATA REPRESENTATIVENESS .....	11
<b>RESULTS.....</b>	<b>14</b>
♦ OVERALL SATISFACTION WITH CITY SERVICES .....	14
♦ SATISFACTION WITH PARKS AND RECREATION SERVICES .....	20
♦ SATISFACTION WITH NEIGHBORHOODS.....	24
♦ SATISFACTION WITH LIBRARIES.....	27
♦ SATISFACTION WITH PUBLIC TRANSPORTATION.....	33
♦ SATISFACTION WITH ZONING AND PLANNING.....	38
♦ SATISFACTION WITH ENVIRONMENT AND SUSTAINABILITY .....	40
♦ PUBLIC TRUST AND CONFIDENCE .....	42
<i>Trust and Confidence in Lincoln City Government.....</i>	<i>42</i>
<i>Trust and Confidence in Lincoln City Police .....</i>	<i>46</i>
♦ OTHER SURVEY QUESTIONS.....	47
<i>Resident Knowledge and Information Sources .....</i>	<i>47</i>
<i>Exercise Behaviors.....</i>	<i>52</i>
<i>Recycling Behaviors.....</i>	<i>53</i>
<i>Social Capital.....</i>	<i>55</i>
<b>CONCLUSION .....</b>	<b>58</b>
<b>APPENDIX A: COMPLETE SURVEY .....</b>	<b>59</b>
<b>APPENDIX B: RESULTS FOR INDIVIDUAL SURVEY ITEMS .....</b>	<b>60</b>
CITY-LEVEL DEMOGRAPHICS .....	60
DISTRICT-LEVEL DEMOGRAPHICS .....	65
CITY-LEVEL OVERALL SATISFACTION WITH CITY SERVICES.....	77
DISTRICT-LEVEL OVERALL SATISFACTION WITH CITY SERVICES.....	84
CITY-LEVEL SATISFACTION WITH PARKS AND RECREATION .....	106
DISTRICT-LEVEL SATISFACTION WITH PARKS AND RECREATION.....	111
CITY-LEVEL SATISFACTION WITH NEIGHBORHOODS.....	123
DISTRICT-LEVEL SATISFACTION WITH NEIGHBORHOODS.....	125
CITY-LEVEL SATISFACTION WITH LIBRARIES.....	131
DISTRICT-LEVEL SATISFACTION WITH LIBRARIES.....	135
CITY-LEVEL SATISFACTION WITH PUBLIC TRANSPORTATION .....	147
DISTRICT-LEVEL SATISFACTION WITH PUBLIC TRANSPORTATION .....	152
CITY-LEVEL SATISFACTION WITH ZONING AND PLANNING.....	165

DISTRICT-LEVEL SATISFACTION WITH ZONING AND PLANNING .....	165
CITY-LEVEL SATISFACTION WITH ENVIRONMENT AND SUSTAINABILITY .....	166
DISTRICT-LEVEL SATISFACTION WITH ENVIRONMENT AND SUSTAINABILITY .....	168
CITY-LEVEL PUBLIC TRUST AND CONFIDENCE.....	174
<i>Trust in City Government</i> .....	174
<i>Trust in City Police</i> .....	176
DISTRICT-LEVEL PUBLIC TRUST AND CONFIDENCE.....	178
<i>Trust in City Government</i> .....	178
<i>Trust in City Police</i> .....	185
CITY-LEVEL ANSWERS TO OTHER SURVEY QUESTIONS .....	189
<i>Knowledge</i> .....	189
<i>Exercise</i> .....	193
<i>Recycle</i> .....	194
<i>Social Capital</i> .....	195
DISTRICT-LEVEL ANSWERS TO OTHER SURVEY QUESTIONS.....	199
<i>Knowledge</i> .....	199
<i>Exercise</i> .....	212
<i>Recycle</i> .....	215
<i>Social Capital</i> .....	217
<b>APPENDIX C: OPEN-ENDED RESPONSES .....</b>	<b>228</b>
DISTRICT 1 .....	228
DISTRICT 2 .....	235
DISTRICT 3 .....	245
DISTRICT 4 .....	253
LONGER TRANSCRIBED RESPONSES.....	260

# LIST OF TABLES

Table 1. Demographics for 2017 Sample and District Sub-samples	13
Table 2. Average Satisfaction Levels by Year	16
Table 3. Average Satisfaction Levels by District	18
Table 4. Average Satisfaction with Park Services by Year	21
Table 5. Average Satisfaction with Park Services by District	22
Table 6. Most Preferred Sources of Information about Parks and Recreation Services	23
Table 7. Average Satisfaction with Neighborhoods by Year	24
Table 8. Average Satisfaction with Neighborhoods by District	25
Table 9. Average Frequency of Library Visits by Year	28
Table 10. Average Frequency of Library Visits by District	28
Table 11. Average Satisfaction with Library Services by Year	29
Table 12. Average Satisfaction with Library Services by District	30
Table 13. Reasons Endorsed for Not Using Libraries by Year	31
Table 14. Reasons Endorsed for Not Using Libraries by District	31
Table 15. Familiarity with Lincoln’s “Read Aloud 15-Minutes a Day” Initiative	32
Table 16. Frequency of Use of Public Transportation Services (StarTran) by Year	34
Table 17. Frequency of Use of Public Transportation Services (StarTran) by District	34
Table 18. Average Satisfaction with Public Transportation Features by Year	35
Table 19. Average Satisfaction with Public Transportation Features by District	36
Table 20. Frequency of Reasons Endorsed for Not Using Public Transportation by Year	36
Table 21. Frequency of Reasons Endorsed for Not Using Public Transportation by District	37
Table 22. Satisfaction with Zoning and Growth Planning by Year	38
Table 23. Satisfaction with Zoning and Growth Planning by District	39
Table 24. Average Satisfaction with Environment and Sustainability by Year	40
Table 25. Average Satisfaction with Environment and Sustainability by District	41
Table 26. Average Trust and Confidence in City Government by Year	43
Table 27. Average Trust and Confidence in City Government by District	45
Table 28. Average Ratings of Trust and Confidence in City Police	46
Table 29. Average Subjective Knowledge and Information Sources Utilized by Year	48
Table 30. Average Subjective Knowledge and Information Sources by District	49
Table 31. Percent Correct Answers to Objective Knowledge Questions by Year	50
Table 32. Percent Correct Answers to Objective Knowledge Questions by District	51
Table 33. Average Days of Exercise per Week by Year	52
Table 34. Average Days of Exercise per Week by District	52
Table 35. Lincoln Resident Self-Reported Recycling Behaviors by Year	53
Table 36. Lincoln Resident Self-Reported Recycling Behaviors by District	54
Table 37. Social Connectedness and Trust in Lincoln and by District	56
Table 38. Average Frequency of Participation in Community Activities in the Last Year	56
Table 39. Average Community Participation by District (Frequency Data)	57
Table 40. Average Community Participation by District (Ordered Category Data)	57

## ACKNOWLEDGEMENTS

This report was created by the University of Nebraska Public Policy Center ([ppc.nebraska.edu](http://ppc.nebraska.edu)) with assistance from the University of Nebraska-Lincoln Bureau of Sociological Research (BOSR) ([bosr.unl.edu](http://bosr.unl.edu)). Special thanks go to Quan Zhou of the BOSR for her work on the randomized mail survey. Additional thanks go to those who helped to spread awareness of the survey and encouragement to Lincoln residents to give their input. The most important thanks, however, go to the approximately 1,200 residents of Lincoln, Nebraska who took their time to let City administrators know what they thought and are helping to keep democracy alive and Lincoln thriving.

# BACKGROUND

## ◆ PURPOSE

The purpose of the 2017 satisfaction surveys was to examine Lincoln City resident satisfaction with key City services. This year, we changed our sampling design to provide estimates of satisfaction specific to Lincoln's four City Council Districts. The random sampling procedures used for obtaining public satisfaction ratings were designed to provide a representative snapshot of Lincoln resident opinions. Prior surveys have consistently found that Lincoln residents rate an item pertaining to fair treatment of all neighborhoods below neutral. As one step toward better understanding differences in satisfaction between different areas and neighborhoods, Lincoln City government opted to sample the population at the district level as well as at the City level. District-level sampling was designed to provide information about potential differences in satisfaction in different areas of Lincoln, and to provide City Council members representing those districts with specific information about the opinions of those they represent.

Feedback pertaining to the findings of this report should be directed to the City at [mayor@lincoln.ne.gov](mailto:mayor@lincoln.ne.gov). Feedback, questions and comments pertaining to the study design, procedures, and statistical analyses in this report should be sent to Lisa PytlikZillig at the Public Policy Center at [lpytlikz@nebraska.edu](mailto:lpytlikz@nebraska.edu).

## ◆ CURRENT CONTEXT OF THE 2017 SURVEY

Since the prior satisfaction survey was conducted approximately two years ago, data suggests the City has been experiencing a steady increase in population, a wider demographic diversification of the population, and a mix of positive and negative economic indicators. The 2017 Lincoln Vital Signs reports that Lincoln's population has steadily grown 1-2% per year since 2009, with most of the growth due to people moving to Lincoln. Lincoln also has a higher natural growth rate (birth rate minus death rate), at 7.1 per 1,000 persons per year, than the U.S. average of 4.3. Lincoln's racial and ethnic demographics also have steadily continued to diversify. Since 2005, Lincoln's non-white population increased 87% between 2005 and 2015. This diversity is expected to continue to increase as those under 18 grow into adulthood, because Lincoln's youth are noticeably more diverse than its adults.<sup>2</sup>

The Lincoln Vital Signs Report also highlights both positive and negative economic indicators. Lincoln's already low unemployment rate has been continually decreasing since 2009, and has been consistently one of five lowest nationwide. Lincoln also has a highly educated workforce, with almost half of adults having a post-secondary degree. But the data also suggests that the cost of living in Lincoln, while relatively low at 91% of the national average (in 2016), has been rising over the last two to three years, while Per Capita Income (PCI) has fallen. On the positive side, a dollar of income in Lincoln still has more buying power compared to rest of the U.S. on average. However, a number of economic disparities exist in Lincoln. For example, the gap between median and mean income has increased 26% over the past decade, indicating that those with higher income

---

<sup>2</sup> Shank, N., Hoffman, S., & Smith, T. (2017). *Lincoln vital signs*. Retrieved from: <http://lincolnvital signs.org/files/LVS2017Slides/Lincoln%20Vital%20Signs%202017.pdf>.

are growing their income faster than those with lower incomes. In addition, the unemployment rate is significantly higher among minorities than whites.

During the time since the last survey, the City also observed some controversy within its government that might impact public opinion. One dispute surrounded the City budget in 2016; the other involved a new recycling plan. Specifically, late in the summer of 2016, Mayor Chris Beutler vetoed the biennial budget passed by the City Council.<sup>3</sup> The City Council did not have the five votes needed to override the veto, but did pass a City property tax rate that supported their (smaller) budget. In the end, however, the courts decided that the City Council was required to pass a tax rate that would balance the Mayor's budget. That same summer, the Mayor proposed a new recycling plan that would gradually work toward banning all corrugated cardboard and paper from landfills over the next three years. The version of the recycling proposal that was passed by the City Council, however, removed the requirements for the ban on cardboard and paper, focusing instead on the educational aspects and certain requirements of trash collectors, which were also parts of the original proposal. Ultimately, the Mayor and City Council reached an agreement early in 2017 on the recycling issue which would ban cardboard from landfills, keep the previously mentioned requirements on trash collectors, but also included changes in City government procedures that would provide the City Council more time, access, and resources in the future to review budget proposals from the Mayor.<sup>4</sup>

#### ◆ RESIDENT SATISFACTION: MEASUREMENT OVER TIME

To track resident satisfaction over time, the present survey (administered June-August 2017) was preceded by similar surveys using mostly identical questions administered in December 2009-March 2010, January-March 2012, and June-August 2015. Thus, this is the fourth time the City has conducted a satisfaction survey as part of its "Taking Charge" initiative. The 2009-10 surveys were administered by phone, while the 2012 and 2015 surveys were administered by mail. This 2017 survey also was administered by mail, to follow-up on prior surveys, but additionally provides district-level data.

The use of certain identical questions over time has been intentional and designed to allow for the ability to track changes in resident satisfaction. Of course, many factors can impact survey participant responses, including mode of survey, sample composition, and contextual factors (e.g., recession, larger snowfall than usual, and so on). The present report compares results from 2012, 2015, and 2017 because each of those surveys were conducted by mail, making them more comparable for detecting trends over time. Nonetheless, because this is not an experimental study, one cannot determine the extent to which changes in services are the cause of changes in responses. The survey is, however, still useful for providing information about resident feelings about City services over time.

---

<sup>3</sup> Hicks, N. (2016, August 23). Mayor Beutler vetoes budget, setting stage for tax hike. *Lincoln Journal Star*. Retrieved from [http://journalstar.com/news/local/govt-and-politics/mayor-beutler-vetoes-budget-setting-stage-for-tax-hike/article\\_3d2529eb-331f-5b25-b212-6e6c6ce0ade5.html](http://journalstar.com/news/local/govt-and-politics/mayor-beutler-vetoes-budget-setting-stage-for-tax-hike/article_3d2529eb-331f-5b25-b212-6e6c6ce0ade5.html)

<sup>4</sup> Hicks, N. (2017, January 20). City will ban cardboard at landfill. *Lincoln Journal Star*. Retrieved from [http://journalstar.com/news/local/govt-and-politics/city-will-ban-cardboard-at-landfill/article\\_b4bca420-ee7c-5730-a623-3817cd3813dc.html](http://journalstar.com/news/local/govt-and-politics/city-will-ban-cardboard-at-landfill/article_b4bca420-ee7c-5730-a623-3817cd3813dc.html)

## ◆ SURVEY METHODS

During the week prior to the mail survey, the City held a press conference announcing that the survey would be conducted and that the City would appreciate it if residents receiving a survey would please complete it. Within a day or two of the announcement, the 2017 survey was conducted by mail with the assistance of the University of Nebraska's Bureau of Sociological Research (BOSR). A total of 4,000 mail surveys were mailed to a random sample of City residents in mid-June of 2015 (6/12/2017). In prior years the sample was half as large because it did not seek to create district-level estimates of survey responses. This year we surveyed by City Council Districts, which are illustrated in Figure 1.

The surveys included a cover letter written by the Mayor asking for resident feedback. Follow-up reminder postcards were sent to all those not responding to the first mailing, approximately one week after the first mailing (6/20/2017). Finally, follow-up letters and an additional paper survey were sent a couple of weeks later (7/06/2015) to any remaining non-respondents. Data collection of the responses to the random-sample, mailed surveys continued through August 10th. Data entry and initial cleaning processes were conducted through August 18<sup>th</sup> by BOSR. Additional data cleaning, analysis, and reporting were conducted August 22-October 9<sup>th</sup>, 2017 by the University of Nebraska Public Policy Center.

Like prior surveys, the 2017 random sample survey included questions asking residents about their satisfaction with overall quality of life and satisfaction with City services, including safety and security, recreation opportunities, employment opportunities, ease of bike travel, snowplowing, recycling, and so on. In addition, more detailed sections of the survey included items assessing specific areas of satisfaction and dissatisfaction with Lincoln's Parks and Recreation, neighborhoods, libraries, and public transportation. Other questions asked residents to report on their exercise and recycling behaviors. Finally, subsets of questions asked residents about topics such as their opinions on Lincoln City government, knowledge of City government, and demographics. The complete survey is attached to this report as Appendix A.

## ◆ DEMOGRAPHICS & DATA REPRESENTATIVENESS

A total of 1,297 residents completed or partially completed the random-sample mail survey, resulting in a 34% response rate.<sup>5</sup> The unweighted demographics of the 2017 random-mail sample, for each district and for Lincoln as a whole, are shown in Table 1. This information allows for an assessment of the extent to which sampling succeeded in creating a representative sample, and which Lincoln voices are still under-represented. As shown in Table 1, as has been typical of past surveys, the respondent sample was comprised of more females, whites, and persons with higher education levels than is typical of Lincoln's population as a whole.

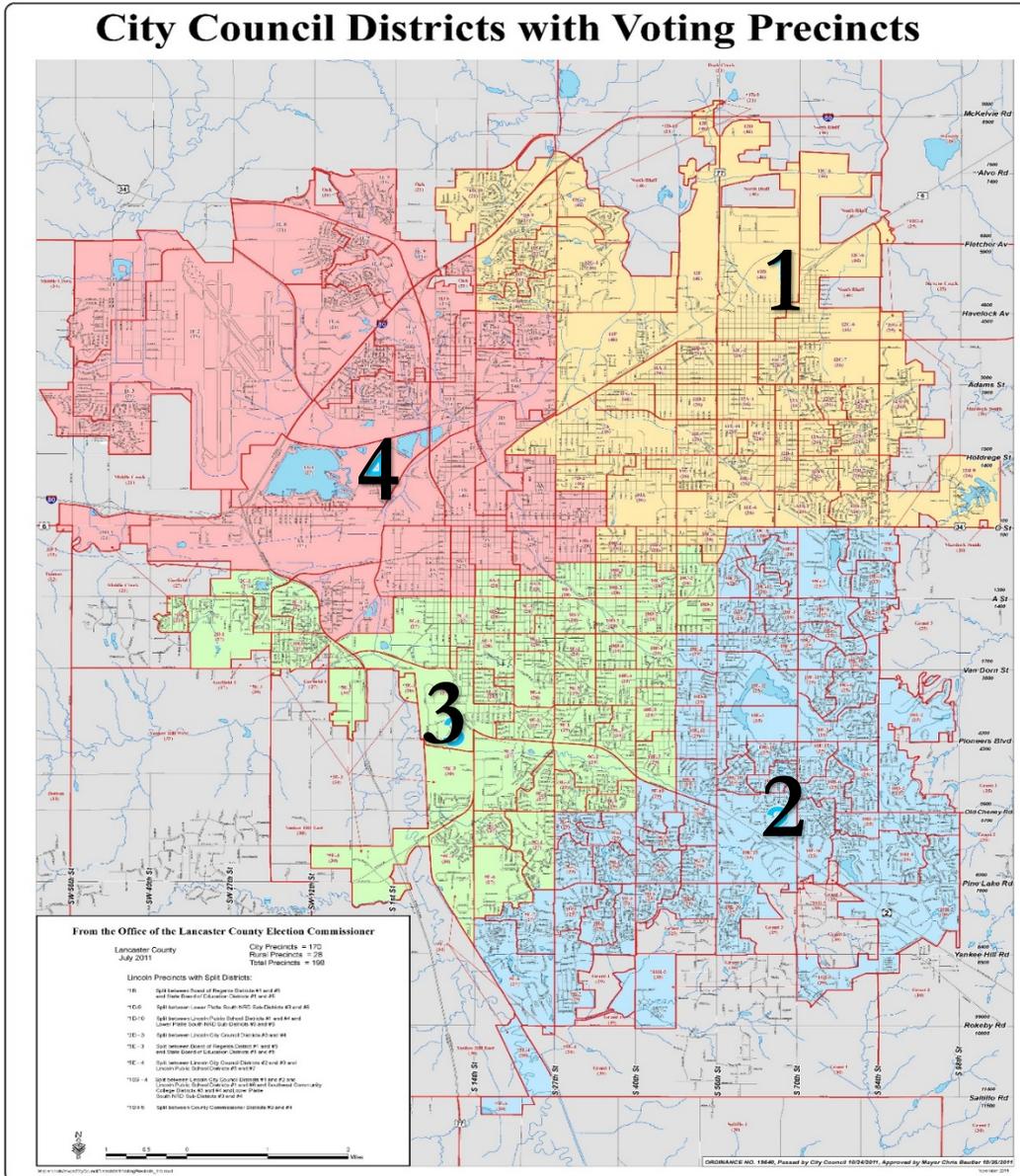
Comparisons between the demographics obtained from the four Lincoln districts also show that demographics vary by district, as might be expected. For example, Districts 2 and 3 (south

---

<sup>5</sup> The overall response rate for this survey, calculated using AAPOR's standard definition for response rate 2, is 34% (computed as 1,297/(4,000-189 ineligible surveys)). It should be noted, however, that due to the mode of data collection (mail), it is uncertain how many of the surveys reached the entire sample. From the original 4,000 households, 202 surveys (5.1%) were returned as undeliverable. Note that the 189 undeliverable surveys due to vacancy or no such address were categorized as ineligible. Undelivered mail falling under USPS categories such as no mail receptacle, not delivered as addressed, unable to forward, were not categorized as ineligible because the eligibility is unknown in those cases.

Lincoln) had relatively higher proportions of persons with a graduate degree, and District 4 (which includes northwest, downtown, and central west Lincoln) had the highest proportions of minorities. Districts also varied, as expected, in the zip codes which they represented.

Figure 1. Lincoln’s Four City Council Districts



**Table 1. Demographics for 2017 Sample and District Sub-samples**

Demographics	District 1	District 2	District 3	District 4	Lincoln 2017	Lincoln 2015 ACS
<b>Gender</b>						
Female	56.1%	65.6%	64.2%	61.2%	<b>62.3%</b>	<b>50%</b>
Male	43.9%	34.4%	35.8%	38.8%	<b>37.7%</b>	<b>50%</b>
<i>N</i>	294	424	327	227	<b>1272</b>	<b>269,726</b>
<b>Education</b>						
Some/all HS	20.6%	8.8%	10.4%	14.5%	<b>13.0%</b>	26%
Some college	21.6%	16.7%	19.6%	20.3%	<b>19.2%</b>	23%
Associates degree	14.7%	9.1%	12.8%	15.0%	<b>12.4%</b>	11%
Bachelor's degree	32.2%	38.4%	31.2%	36.1%	<b>34.7%</b>	24%
Grad/professional	11.0%	27.0%	26.0%	14.1%	<b>20.7%</b>	13%
<i>N</i>	292	419	327	227	<b>1265</b>	
<b>Ethnicity/Race</b>						
Hispanic	1.7%	1.0%	2.7%	3.6%	<b>2.0%</b>	7%
White	98.3%	98.1%	95.4%	92.4%	<b>96.5%</b>	82%
Black	0.6%	0.0%	1.2%	2.7%	<b>1.0%</b>	4%
Hawaiian, Pacific Island.	0.3%	0.0%	0.0%	0.5%	<b>0.2%</b>	<1%
Asian	0.7%	1.0%	2.4%	3.6%	<b>1.7%</b>	4%
Nat. Amer./ Alaska Nat.	1.4%	1.2%	.9%	2.7%	<b>1.4%</b>	2%
Other	1.7%	1.4%	3.4%	4.5%	<b>2.5%</b>	3%
<i>N</i>	292	423	328	224	<b>1267</b>	
<b>Zip Codes</b>						
68502 *			20.4%	19.1%	<b>8.7%</b>	<b>10.2%</b>
68503 *	6.4%	0.2%		10.9%	<b>3.5%</b>	<b>5.9%</b>
68504 *	19.0%	0.9%			<b>4.7%</b>	<b>6.4%</b>
68505 * Central	33.6%	0.2%			<b>7.8%</b>	<b>5.9%</b>
68506 * Zip codes	0.3%	30.7%	23.4%	0.4%	<b>16.4%</b>	<b>10.8%</b>
68507 *	24.7%	0.2%			<b>5.8%</b>	<b>5.2%</b>
68508 *	0.3%			8.7%	<b>1.6%</b>	<b>5.6%</b>
68510 *	13.6%	8.5%	9.1%	3.9%	<b>9.0%</b>	<b>7.9%</b>
68512			15.2%		<b>3.9%</b>	<b>4.5%</b>
68516		47.5%	24.3%		<b>22.0%</b>	<b>15.1%</b>
68517					<b>0.0%</b>	<b>0.2%</b>
68520		2.1%			<b>0.7%</b>	<b>0.4%</b>
68521	0.3%	0.2%		39.6%	<b>7.3%</b>	<b>12.3%</b>
68522			7.3%	7.8%	<b>3.3%</b>	<b>4.9%</b>
68523					<b>0.0%</b>	<b>0.5%</b>
68524				4.8%	<b>0.9%</b>	<b>2.3%</b>
68526	0.3%	9.2%	0.3%		<b>3.2%</b>	<b>1.9%</b>
68527	1.4%				<b>0.3%</b>	<b>0.3%</b>
68528				4.8%	<b>0.9%</b>	<b>2.4%</b>
<i>N</i>	295	423	329	230	<b>1277</b>	
<b>Age</b>						
Mean	56.90	58.92	57.44	51.93	56.80	<b>34.4</b>
(SD)	(18.16)	(17.20)	(16.47)	(16.71)	(17.31)	
<i>N</i>	293	417	327	231	1268	

Notes: Most population estimates in rightmost column are based on 2015 American Community Survey (ACS) (<https://factfinder.census.gov/>). Zip code population estimates based on <http://www.zip-codes.com/city/NE-LINCOLN.asp> and <http://www.city-data.com/zipmaps/Lincoln-Nebraska.html#top>. M = Mean, SD = Standard deviation.

# RESULTS

## ◆ OVERALL SATISFACTION WITH CITY SERVICES

### City-Level Results

As shown in Table 2, in 2017, the average levels of satisfaction were at or significantly above 3 (neutral) for all but two of twenty-two mean levels of satisfaction assessed.<sup>6</sup> Consistent with prior surveys, the highest ratings were given for overall quality of life, and fire and emergency/ambulance services. This year the survey also assessed satisfaction with police services which was also among the highest rated services.

For lowest rated services, ease of car travel was rated not significantly different from neutral (i.e., a rating of 3), and street maintenance remained significantly below neutral as it has been in prior surveys. Number of unsightly or blighted properties, availability of affordable quality housing, and building safety permits and inspections were all rated relatively low compared to other services, although significantly above neutral.

A comparison of the ratings over time show thirteen areas in which satisfaction has tended to increase over time, between 2012 and 2017, five areas in which satisfaction ratings have either vacillated or remained steady, and three areas in which satisfaction has tended to decrease. In general, the public seems to have become more satisfied with services rated highly, and less satisfied, or showing no or vacillating opinions about services that receive lower ratings. For example, among the highly rated services, overall quality of life and appearance of the City both showed a pattern in which the slight increases between 2012 to 2015 and between 2015 to 2017, were not individual statistically significant, but were significant increases when compared between 2012 to 2017. Meanwhile, among the middle-rated services, management of sewage and storm water is an example of a service about which the public has had vacillating opinions. From 2012 to 2015 the public significantly decreased its satisfaction, and then from 2015 to 2017 the public increased back to 2012 levels. Among the lower-rated services, ease of car travel in the City appeared to be on course to increase based on 2012 to 2015 data, but in 2017 the ratings of ease of car travel fell to levels significantly below both 2012 and 2015, resulting in an overall downward 5-year trend.

### District-Level Results

Table 3 shows the district-level comparisons of resident satisfaction. Significant differences were seen between districts in many areas. Specifically, differences were seen for:

- Overall quality of life in the City
- Overall appearance of the City
- Cleanliness of the City
- Number of unsightly or blighted properties
- Safety and security of the City
- Police service
- Recreational opportunities
- Ease of car travel in the City

---

<sup>6</sup> The percentages of persons who fell into satisfied, neutral and dissatisfied categories for each item is reported in Appendix B.

- Overall natural environment
- Availability of affordable quality housing
- Job creation and economic development
- Ease of walking in the City

In each of these areas, except for ease of car travel, District 2 (southeast Lincoln) ratings of these categories were the highest ratings among the districts, and District 4 (including northwest, downtown, and central west Lincoln) tended to give ratings that were among the lowest. Ease of car travel was an exception in that District 2 gave the lowest average rating, and both District 2 and 3 (i.e., south Lincoln) rated that characteristic of Lincoln significantly lower than District 4.

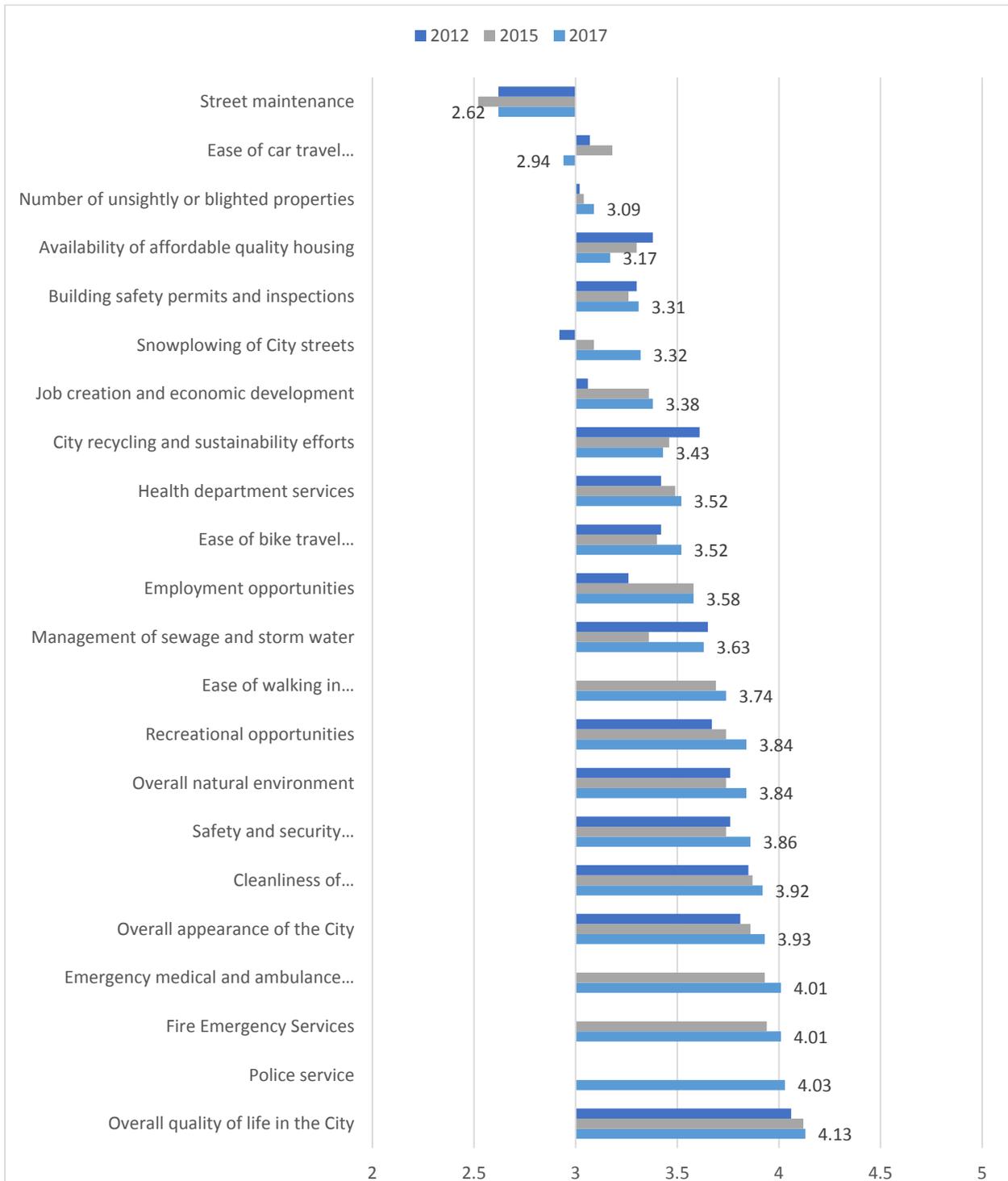
Although differences occurred between districts, there was not a great deal of differences in the *order* of the services when ranked from high to low satisfaction. To illustrate, we created high, medium, and low rated categories of services, color-coded in the rightmost column of Table 3, green, yellow, and red respectively. Then we used those colors to indicate any district-level mean ratings that did not adhere to the high, medium, and low ranges we had set, to indicate which category the means should be within. In general, services rated high by one district were rated high by other districts. Likewise, services rated at the medium or low levels by one district were also rated at those levels by other districts. Only a few services at the boundary edges between high and medium or medium and low did not fall into the designated ranges. What this means is that there is relative agreement between Districts on which services they feel most satisfied and least satisfied. But there are nonetheless some relatively global differences between Districts, with south Lincoln residents often expressing greater satisfaction than north Lincoln residents in many (but not all) areas.

Table 2. Average Satisfaction Levels by Year

Services	Lincoln 2012			Lincoln 2015			Lincoln 2017			5-year Trend
	Mean	SD	N	Mean	SD	N	Mean	SD	N	
Overall quality of life in the City	<b>4.06</b> <sup>b</sup>	.67	647	<b>4.12</b>	.74	633	<b>4.13</b> <sup>b</sup>	.72	1289	↑
Police service							<b>4.03</b>	.81	1282	
Fire Emergency Services				<b>3.94</b> <sup>c</sup>	.74	636	<b>4.01</b> <sup>c</sup>	.74	1270	↑*
Emergency medical and ambulance...				<b>3.93</b> <sup>c</sup>	.77	633	<b>4.01</b> <sup>c</sup>	.75	1273	↑*
Overall appearance of the City	<b>3.81</b> <sup>b</sup>	.70	645	<b>3.86</b>	.75	635	<b>3.93</b> <sup>b</sup>	.71	1279	↑
Cleanliness of...	<b>3.85</b> <sup>b</sup>	.74	637	<b>3.87</b>	.76	627	<b>3.92</b> <sup>b</sup>	.70	1265	↑
Safety and security...	<b>3.76</b> <sup>b</sup>	.79	643	<b>3.74</b> <sup>c</sup>	.82	635	<b>3.86</b> <sup>bc</sup>	.79	1281	↑
Overall natural environment	<b>3.76</b> <sup>b</sup>	.71	639	<b>3.74</b> <sup>c</sup>	.76	626	<b>3.84</b> <sup>c</sup>	.70	1271	↑*
Recreational opportunities	<b>3.67</b> <sup>b</sup>	.88	646	<b>3.74</b> <sup>c</sup>	.85	631	<b>3.84</b> <sup>bc</sup>	.87	1261	↑
Ease of walking in...				<b>3.69</b>	.86	635	<b>3.74</b>	.81	1281	↔
Management of sewage and storm water	<b>3.65</b> <sup>a</sup>	.68	643	<b>3.36</b> <sup>ac</sup>	.94	633	<b>3.63</b> <sup>c</sup>	.78	1270	↔
Employment opportunities	<b>3.26</b> <sup>ab</sup>	.93	642	<b>3.58</b> <sup>a</sup>	.88	631	<b>3.58</b> <sup>b</sup>	.87	1268	↑
Ease of bike travel...	<b>3.42</b> <sup>b</sup>	.85	631	<b>3.40</b> <sup>c</sup>	.86	626	<b>3.52</b> <sup>bc</sup>	.81	1238	↑
Health department services	<b>3.42</b> <sup>b</sup>	.82	639	<b>3.49</b>	.73	629	<b>3.52</b> <sup>b</sup>	.75	1260	↑
City recycling and sustainability...	<b>3.61</b> <sup>b</sup>	.91	643	<b>3.46</b>	.98	632	<b>3.43</b> <sup>b</sup>	.99	1274	↓
Job creation and economic development	3.06 <sup>ab</sup>	.94	642	<b>3.36</b> <sup>a</sup>	.86	629	<b>3.38</b> <sup>b</sup>	.85	1268	↑
Snowplowing of City streets	<u>2.92</u> <sup>ab</sup>	1.14	643	<b>3.09</b> <sup>ac</sup>	1.10	636	<b>3.32</b> <sup>bc</sup>	1.03	1276	↑
Building safety permits and inspections	<b>3.30</b>	.79	637	<b>3.26</b>	.70	627	<b>3.31</b>	.79	1253	↔
Availability of affordable quality housing	<b>3.38</b> <sup>b</sup>	.87	640	<b>3.30</b> <sup>c</sup>	.91	630	<b>3.17</b> <sup>bc</sup>	.92	1271	↓
Number of unsightly or blighted properties	3.02	.87	640	3.04	.82	631	<b>3.09</b>	.83	1268	↔
Ease of car travel...	3.07 <sup>b</sup>	1.09	642	<b>3.18</b> <sup>c</sup>	1.11	632	2.94 <sup>bc</sup>	1.15	1272	↓
Street maintenance	<u>2.62</u>	1.06	645	<u>2.52</u> <sup>c</sup>	1.06	636	<u>2.62</u> <sup>c</sup>	1.09	1277	↔

Notes: Items are in descending order, from high 2017 satisfaction ratings to low. Possible average ratings range from 1 (very dissatisfied) to 5 (very satisfied). Some items shortened to fit table onto one page. See appendices for full item text. Bold means are significantly different from “neutral” (i.e., a rating of “3”) in single-sample t-tests. Underlined means are significantly below neutral and thus areas of potential improvement and resident dissatisfaction. Common superscripts within a row denote significant ( $p < .05$ ) pairwise mean differences based on uncorrected pair-wise t-tests. a = significant 2012-15 differences, b = significant 2012-17 differences, and c = significant 2015-17 differences. Trends were determined by examining the pattern and direction of pairwise comparisons. Most upward or downward trends were determined to exist if 2017 value was significantly different from 2012 and not significantly different from 2015, or significantly different from both prior years in the same (increased or decreased) direction. \*However, starred trends are based only on the last two measures (2015, 2017).

**Figure 2. Average Satisfaction Levels by Year**



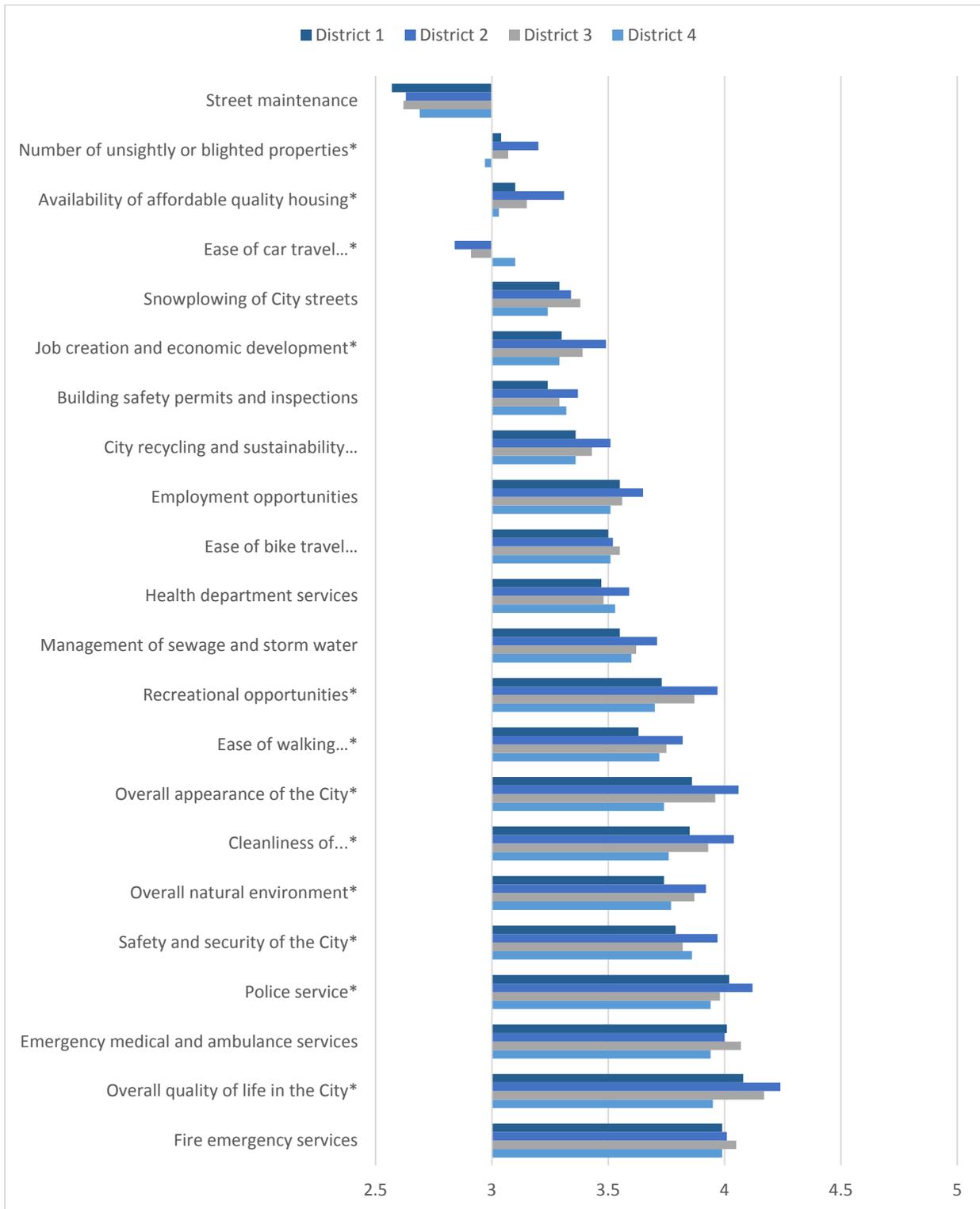
Notes: Graphical portrayal of information in Table 2. Categories are listed in order of 2017 random-sample ratings, from low to high. Numbers represent 2017 mean rating. Bars to the left of the axis indicate means less than 3 (neutral) and thus register dissatisfaction on average. Bars to the right of the axis register means above 3 and thus indicate average satisfaction. See Table 2 for significance of differences.

Table 3. Average Satisfaction Levels by District

Services	District 1		District 2		District 3		District 4		Item Group
	Mean	SD	Mean	SD	Mean	SD	Mean	SD	
Overall quality of life in the City*	4.08 <sup>ac</sup>	.70	4.24 <sup>ae</sup>	.68	4.17 <sup>f</sup>	.74	3.95 <sup>cef</sup>	.74	High Range 4.3 - 3.7
Police service*	4.02	.80	4.12 <sup>de</sup>	.76	3.98 <sup>d</sup>	.84	3.94 <sup>e</sup>	.88	
Fire emergency services	3.99	.73	4.01	.74	4.05	.78	3.99	.72	
Emergency medical and ambulance services	4.01	.73	4.00	.75	4.07	.75	3.94	.77	
Overall appearance of the City*	3.86 <sup>ac</sup>	.67	4.06 <sup>ade</sup>	.64	3.96 <sup>df</sup>	.73	3.74 <sup>cef</sup>	.04	
Cleanliness of...*	3.85 <sup>a</sup>	.66	4.04 <sup>ad</sup>	.63	3.93 <sup>df</sup>	.73	3.76 <sup>ef</sup>	.78	
Safety and security of the City*	3.79 <sup>a</sup>	.79	3.97 <sup>ade</sup>	.75	3.82 <sup>d</sup>	.79	3.86 <sup>e</sup>	.79	
Overall natural environment*	3.74 <sup>ab</sup>	.67	3.92 <sup>ae</sup>	.68	3.87 <sup>b</sup>	.70	3.77 <sup>e</sup>	.75	
Recreational opportunities*	3.73 <sup>ab</sup>	.89	3.97 <sup>ae</sup>	.80	3.87 <sup>bf</sup>	.86	3.70 <sup>ef</sup>	.96	
Ease of walking...*	3.63 <sup>a</sup>	.84	3.82 <sup>a</sup>	.79	3.75	.75	3.72	.89	
Management of sewage and storm water	3.55	.72	3.71	.76	3.62	.81	3.60	.82	Med Range 3.7-3.1
Employment opportunities	3.55	.84	3.65	.85	3.56	.88	3.51	.92	
Ease of bike travel...	3.50	.73	3.52	.8	3.55	.81	3.51	.80	
Health department services	3.47	.71	3.59	.70	3.48	.73	3.53	.87	
City recycling and sustainability...	3.36	1.02	3.51	.95	3.43	1.05	3.36	.96	
Job creation and economic development*	3.30 <sup>a</sup>	.80	3.49 <sup>ae</sup>	.83	3.39	.87	3.29 <sup>e</sup>	.90	
Snowplowing of City streets	3.29	1.02	3.34	1.01	3.38	1.03	3.24	.73	
Building safety permits and inspections	3.24	.73	3.37	.79	3.29	.76	3.32	.85	
Availability of affordable quality housing*	3.10 <sup>a</sup>	.85	3.31 <sup>ade</sup>	.87	3.15 <sup>d</sup>	.94	3.03 <sup>e</sup>	1.04	
Number of unsightly or blighted properties*	3.04 <sup>a</sup>	.82	3.20 <sup>ade</sup>	.79	3.07 <sup>d</sup>	.85	2.97 <sup>e</sup>	.90	
Ease of car travel...*	3.00	1.07	2.84 <sup>e</sup>	1.18	2.91 <sup>f</sup>	1.17	3.10 <sup>ef</sup>	1.17	
Street maintenance	2.57	1.08	2.63	1.09	2.62	1.06	2.69	1.12	

Notes: Pairwise comparisons were conducted only in cases where an omnibus one-way ANOVA indicated significant differences existed between districts. Significant oneway ANOVA results were obtained for areas listed followed by stars (\*) in column 1. Within rows, superscripts indicate significant (p < .05) pairwise differences between districts based on least-significance difference (LSD) tests: a = District 1 different than 2; b = District 1 different than 3; c = District 1 different than 4; d = District 2 different than 3; e = District 2 different than 4; f = District 3 different than 4.

**Figure 3. Average Satisfaction Levels by District**



Notes: Graphical portrayal of information in Table 3. Categories are listed in order of 2017 random-sample ratings, from low to high. Numbers represent 2017 mean rating from random sample. Bars to the left of the axis indicate means less than 3 (neutral) and thus register dissatisfaction on average. Bars to the right of the axis register means above 3 and thus indicate average satisfaction. See Table 3 for significance of differences.

## ◆ SATISFACTION WITH PARKS AND RECREATION SERVICES

### City-Level Results

A number of the questions on the survey examined Lincoln residents' satisfaction with Parks and Recreation services. As shown in Table 4, all 2017 mean ratings reflected more satisfaction than dissatisfaction, on average, with all ratings significantly above neutral. In general, and consistent with prior survey results, residents were most satisfied with public gardens such as the City's Sunken Garden and Hamann Rose Garden. Average responses indicated the lowest satisfaction with street median and park maintenance.

The trends over time shown in Table 4 reflect both significant decreases in satisfaction from 2012 to 2015 and significant increases between 2015 and 2017, resulting in few changes overall between 2012 to 2017. There were two areas in which the 2012 to 2017 trend was negative. Ratings of the public gardens are the highest of all the ratings, making it difficult for ratings to increase. These ratings were highest in 2012 and significantly decreased in 2015. The ratings did not further decrease, nor increase, between 2015 and 2017. Nonetheless, the overall 2012 to 2017 trend was negative. Satisfaction with street median and boulevard maintenance had decreased significantly between 2012 and 2015, and then significantly increased between 2015 and 2017. However, the latest increase in satisfaction was not as large as the prior decrease. Thus, the overall trend between 2012 and 2017 was also negative, despite the increased satisfaction between 2015 and 2017.

### District-Level Results

As shown in Table 5, when comparing satisfaction with park services by district, satisfaction was positive (above neutral) for all areas. There were significant differences between in satisfaction with the overall quality of parks, as District 2 (southeast Lincoln) reported higher average satisfaction with overall quality than Districts 1 or 4 (the north Lincoln areas). Trails maintenance and operations was rated significantly lower on average by persons in District 1 (northeast Lincoln) than by persons in Districts 2 or 3 (south Lincoln areas). Satisfaction with finding information about Parks and Recreation programs and facilities was rated lowest among District 4 residents, and significantly higher by those Districts 2 and 3.

### Preferred Sources of Park Information

A new question was added to the 2017 survey, concerning preferred sources of Parks and Recreation information. Most often, individuals indicated they preferred to find information about Lincoln Parks and Recreation services on the official website. This was true in both the overall results (see Table 6) and in each district. For those that indicated they find sources of information from "other" sources, respondents indicated sources such as mail (e.g., guides mailed), friends, word of mouth, radio, and television.

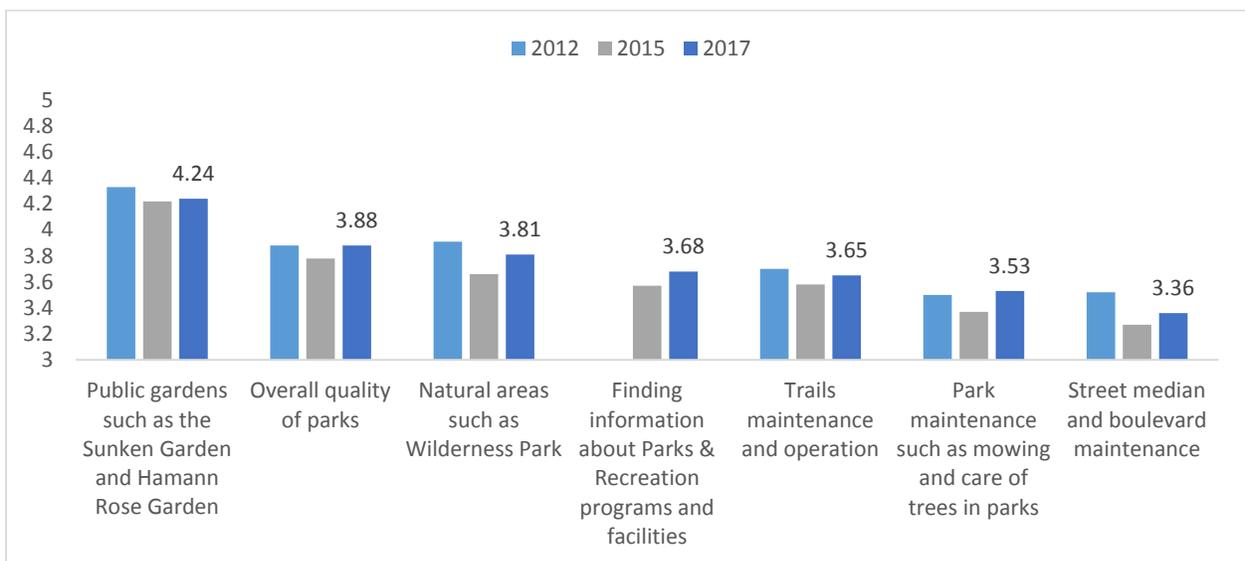
Comparison between districts using a chi-square test indicated significant differences in the preferences expressed by Lincoln's districts. As shown in Table 6, District 2 had a somewhat greater preference for receiving information via the website, and less preference for receiving it via printed program guides compared to other districts. District 1 tended not to prefer receiving information via newspaper ads relative to the other districts, but expressed a greater preference than other districts for receiving the information via social media. District 3 respondents were somewhat less likely to indicate "other" sources compared to the other districts.

Table 4. Average Satisfaction with Park Services by Year

Services	Lincoln 2012			Lincoln 2015			Lincoln 2017			5-year Trend
	Mean	SD	N	Mean	SD	N	Mean	SD	N	
Public gardens such as the Sunken Garden and Hamann Rose Garden	<b>4.33</b> <sup>ab</sup>	.68	645	<b>4.22</b> <sup>a</sup>	.74	612	<b>4.24</b> <sup>b</sup>	.70	1218	↓
Overall quality of parks*	<b>3.88</b> <sup>a</sup>	.77	641	<b>3.78</b> <sup>ac</sup>	.82	613	<b>3.88</b> <sup>c</sup>	.79	1219	↔
Natural areas such as Wilderness Park	<b>3.81</b> <sup>a</sup>	.76	642	<b>3.66</b> <sup>ac</sup>	.81	606	<b>3.81</b> <sup>c</sup>	.77	1205	↔
Finding information about Parks & Recreation programs and facilities*				<b>3.57</b> <sup>c</sup>	.79	608	<b>3.68</b> <sup>c</sup>	.80	1204	↑*
Trails maintenance and operation*	<b>3.70</b> <sup>a</sup>	.74	637	<b>3.58</b> <sup>a</sup>	.80	606	<b>3.65</b>	.80	1200	↔
Park maintenance such as mowing and care of trees in parks	<b>3.50</b> <sup>a</sup>	1.01	642	<b>3.37</b> <sup>ac</sup>	1.02	608	<b>3.53</b> <sup>c</sup>	1.03	1213	↔
Street median and boulevard maintenance	<b>3.52</b> <sup>ab</sup>	.89	644	<b>3.27</b> <sup>ac</sup>	.96	612	<b>3.36</b> <sup>bc</sup>	.98	1213	↓

Notes: Items are in descending order, from high 2017 satisfaction ratings to low. Possible average ratings range from 1 (very dissatisfied) to 5 (very satisfied). Bold means are significantly different from “neutral” (i.e., a rating of “3”) in single-sample t-tests. Common superscripts within a row denote significant ( $p < .05$ ) pairwise mean differences based on uncorrected pair-wise tests. a = significant 2012-15 differences, b = significant 2012-17 differences, and c = significant 2015-17 differences. Trends were determined by examining the pattern and direction of pairwise comparisons. \*Starred trends are based only on the last two measures (2015, 2017).

Figure 4. Average Satisfaction with Park Services by Year



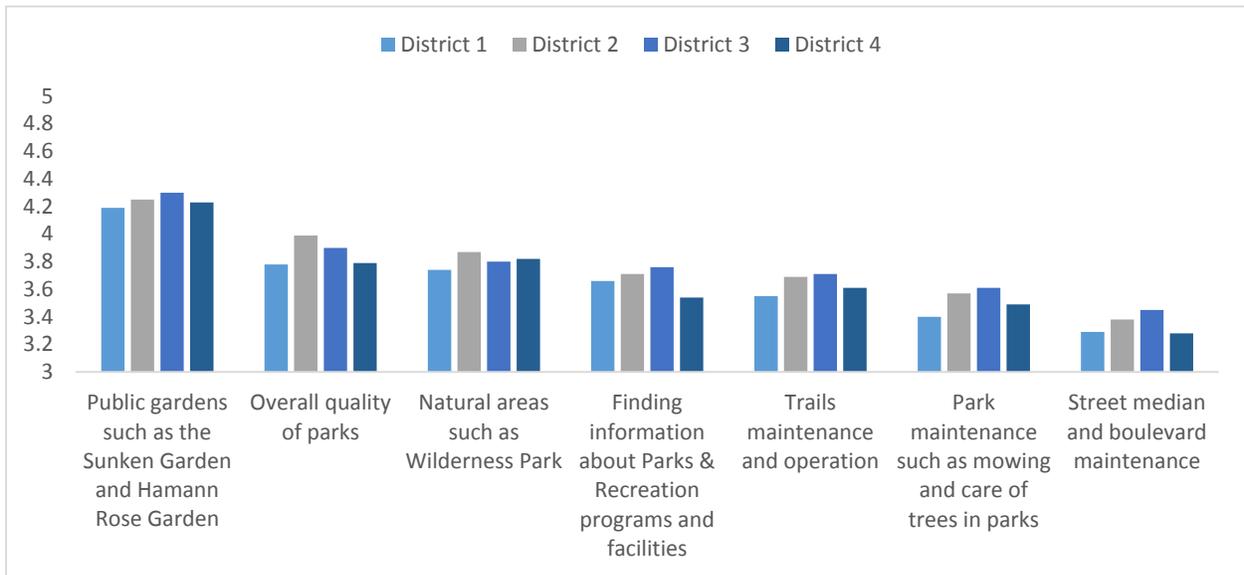
Notes: Graphical portrayal of information in Table 4. Numbers represent 2017 mean rating obtained from random sample. Bars above axis register means above 3 and thus indicate average satisfaction. See Table 4 for significance of differences.

**Table 5. Average Satisfaction with Park Services by District**

Services	District 1		District 2		District 3		District 4	
	Mean	SD	Mean	SD	Mean	SD	Mean	SD
Public gardens such as the Sunken Garden and Hamann Rose Garden	4.19	.67	4.25	.68	4.30	.70	4.23	.74
Overall quality of parks*	3.78 <sup>a</sup>	.73	3.99 <sup>ae</sup>	.76	3.90	.83	3.79 <sup>e</sup>	.84
Natural areas such as Wilderness Park	3.74	.69	3.87	.73	3.80	.88	3.82	.77
Finding information about Parks & Recreation programs and facilities*	3.66	.72	3.71 <sup>e</sup>	.80	3.76 <sup>f</sup>	.78	3.54 <sup>ef</sup>	.89
Trails maintenance and operation*	3.55 <sup>ab</sup>	.76	3.69 <sup>a</sup>	.81	3.71 <sup>b</sup>	.81	3.61	.81
Park maintenance such as mowing and care of trees in parks	3.40	1.04	3.57	1.01	3.61	1.04	3.49	1.04
Street median and boulevard maintenance	3.29	.92	3.38	1.01	3.45	.98	3.28	.98

Notes: Pairwise comparisons were conducted only in cases where an omnibus one-way ANOVA indicated significant differences existed between districts. Significant oneway ANOVA results were obtained for areas listed followed by stars (\*). Within rows, superscripts indicate significant (p < .05) pairwise differences between districts based on least-significance difference (LSD) tests: a = District 1 different than 2; b = District 1 different than 3; c = District 1 different than 4; d = District 2 different than 3; e = District 2 different than 4; f = District 3 different than 4.

**Figure 5. Average Satisfaction with Park Services by District**



Notes: Graphical portrayal of information in Table 5. Bars are all above the axis, registering means above 3 and thus indicate average satisfaction. See Table 5 for significance of differences.

**Table 6. Most Preferred Sources of Information about Parks and Recreation Services**

Information Source	Lincoln 2017		District 1		District 2		District 3		District 4	
	Count	%	Count	%	Count	%	Count	%	Count	%
<b>Printed Program guide</b>	199	20.5%	59	26.3%	45	14.2%	56	22.3%	39	21.9%
<b>Parks &amp; Recreation website</b>	468	48.3%	89	39.7%	175	55.4%	118	47.0%	86	48.3%
<b>Social Media</b>	165	17.0%	46	20.5%	46	14.6%	47	18.7%	26	14.6%
<b>Newspaper Ads</b>	107	11.0%	20	8.9%	42	13.3%	26	10.4%	19	10.7%
<b>Other</b>	30	3.1%	10	4.5%	8	2.5%	4	1.6%	8	4.5%
<b>Total</b>	<b>969</b>	<b>100%</b>	<b>224</b>	<b>100%</b>	<b>316</b>	<b>100%</b>	<b>251</b>	<b>100%</b>	<b>178</b>	<b>100%</b>

Notes: “Count” indicates the number of persons choosing and information source out of the total in the bottom row. Survey respondents were asked to choose only once source as their most preferred. Chi-square test indicated that the districts did differ from one another in their distributions of preferences; the pattern of differences is described in the text.

## ◆ SATISFACTION WITH NEIGHBORHOODS

### City-Level Results

Examination of survey items that focused on satisfaction with neighborhoods (see Table 7) indicated that residents are satisfied with their neighborhoods. Each of the satisfaction ratings were significantly higher than neutral and residents indicated being especially highly satisfied with neighborhood safety and security and appearance. Residents expressed the least satisfaction for snowplowing services and condition of sidewalks and streets. For many items, respondents indicated they are significantly more satisfied in 2017 than they were in 2012, and in some cases also more satisfied than they were in 2015. The only area in which a significant upward trend was not observed was with regard to condition of neighborhood sidewalks.

### District-Level Results

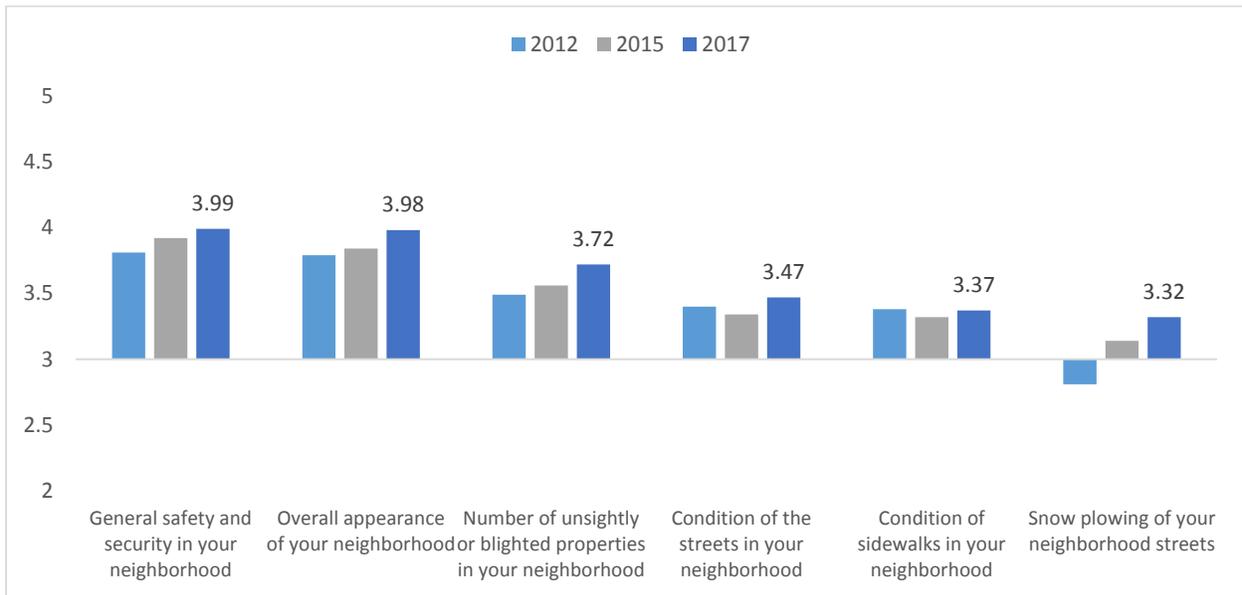
As shown in Table 8, neighborhood satisfaction ratings were lowest in District 4 for all measures except neighborhood snow plowing. Ratings of neighborhood satisfaction were highest in District 2. Further, there were significant differences between districts for all categories except snowplowing within neighborhoods, where satisfaction was approximately the same.

Table 7. Average Satisfaction with Neighborhoods by Year

Services	Lincoln 2012			Lincoln 2015			Lincoln 2017			5-year Trend
	Mean	SD	N	Mean	SD	N	Mean	SD	N	
General safety and security in your neighborhood	<b>3.81</b> <sup>ab</sup>	.93	648	<b>3.92</b> <sup>a</sup>	.89	617	<b>3.99</b> <sup>b</sup>	.84	1229	↑
Overall appearance of your neighborhood	<b>3.79</b> <sup>b</sup>	.89	641	<b>3.84</b> <sup>c</sup>	.94	618	<b>3.98</b> <sup>bc</sup>	.86	1229	↑
Number of unsightly or blighted properties in... neighborhood	<b>3.49</b> <sup>b</sup>	1.05	638	<b>3.56</b> <sup>c</sup>	1.06	605	<b>3.72</b> <sup>bc</sup>	1.03	1209	↑
Condition of the streets in your neighborhood	<b>3.40</b>	1.04	646	<b>3.34</b> <sup>c</sup>	1.11	617	<b>3.47</b> <sup>c</sup>	1.06	1226	↑*
Condition of sidewalks in your neighborhood	<b>3.38</b>	1.05	644	<b>3.32</b>	1.10	617	<b>3.37</b>	1.12	1220	↔
Snow plowing of ...neighborhood streets	<u><b>2.81</b></u> <sup>ab</sup>	1.24	645	<b>3.14</b> <sup>ac</sup>	1.16	617	<b>3.32</b> <sup>bc</sup>	1.13	1222	↑

Notes: Items are in descending order, from high 2017 satisfaction ratings to low. Possible average ratings range from 1 (very dissatisfied) to 5 (very satisfied). Bold means are significantly different from “neutral” (i.e., a rating of “3”) in single-sample t-tests. Underlined means are significantly below neutral and thus areas of potential improvement and resident dissatisfaction. Common superscripts within a row denote significant ( $p < .05$ ) pairwise mean differences based on uncorrected pair-wise t-tests. a = significant 2012-15 differences, b = significant 2012-17 differences, and c = significant 2015-17 differences. Trends were determined by examining the pattern and direction of pairwise comparisons. \*Starred trends are based only on the last two measures (2015, 2017).

**Figure 6. Average Satisfaction with Neighborhoods by Year**



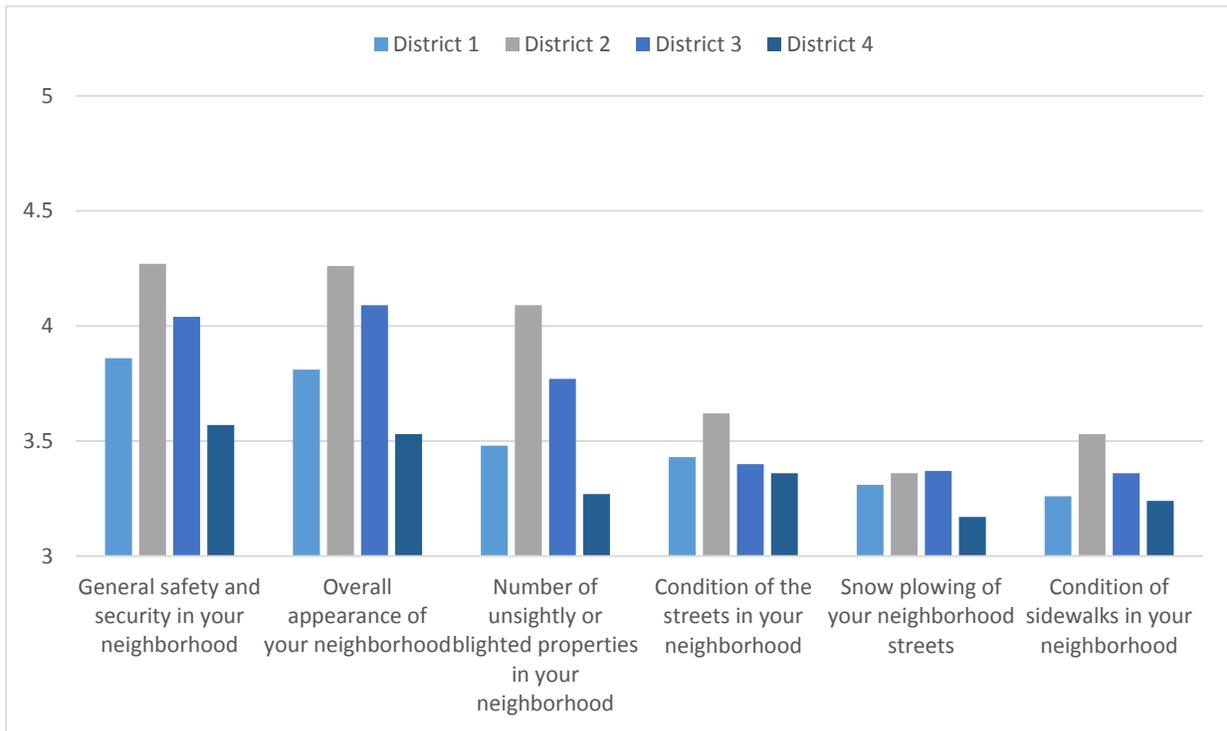
Notes: Graphical portrayal of information in Table 7. Numbers represent 2017 mean rating obtained from random sample. Bars above axis register means above 3 and thus indicate average satisfaction. Bars below axis represent average dissatisfaction.

**Table 8. Average Satisfaction with Neighborhoods by District**

Services	District 1		District 2		District 3		District 4	
	Mean	SD	Mean	SD	Mean	SD	Mean	SD
General safety and security in your neighborhood*	3.86 <sup>abc</sup>	.83	4.27 <sup>ade</sup>	.68	4.04 <sup>bdf</sup>	.80	3.57 <sup>cef</sup>	.98
Overall appearance of your neighborhood*	3.81 <sup>abc</sup>	.85	4.26 <sup>ade</sup>	.70	4.09 <sup>bdf</sup>	.79	3.53 <sup>cef</sup>	.99
Number of unsightly or blighted properties in your neighborhood*	3.48 <sup>abc</sup>	1.00	4.09 <sup>ade</sup>	.88	3.77 <sup>bdf</sup>	1.02	3.27 <sup>cef</sup>	1.07
Condition of the streets in your neighborhood*	3.43 <sup>a</sup>	1.00	3.62 <sup>ade</sup>	1.09	3.40 <sup>d</sup>	1.07	3.36 <sup>e</sup>	1.07
Snow plowing of your neighborhood streets	3.31	1.07	3.36	1.18	3.37	1.13	3.17	1.10
Condition of sidewalks in your neighborhood*	3.26 <sup>a</sup>	1.09	3.53 <sup>ade</sup>	1.14	3.36 <sup>d</sup>	1.10	3.24 <sup>e</sup>	1.09

Notes: Pairwise comparisons were conducted only in cases where an omnibus one-way ANOVA indicated significant differences existed between districts. Significant oneway ANOVA results were obtained for areas listed followed by stars (\*). Within rows, superscripts indicate significant (p < .05) pairwise differences between districts based on least-significance difference (LSD) tests: a = District 1 different than 2; b = District 1 different than 3; c = District 1 different than 4; d = District 2 different than 3; e = District 2 different than 4; f = District 3 different than 4.

**Figure 7. Average Satisfaction with Neighborhoods by District**



Notes: Graphical portrayal of information in Table 8. Bars are all above the axis, registering means above 3 and thus indicate average satisfaction. See Table 8 for significant differences.

## ◆ SATISFACTION WITH LIBRARIES

### City-Level Results

Prior to rating library services, respondents were asked how often/whether they visited the library. The largest group of respondents were those indicating that they visit the library a few times per year; this was also true across districts (see Table 9, Table 10). At the same time, many individuals report that they do not visit the library at all (29.5%). A chi-square test for significant differences in the frequencies of responses by year revealed no significant differences over time.

Only those persons who used the libraries were asked to rate library services. Because the sample size was smaller for these questions, a larger difference from neutral was required for the ratings to be statistically significantly different. As was the case in 2012 and 2015, satisfaction with libraries received some of the highest ratings of City's services. As shown in Table 11, all ratings exceeded neutral, and average ratings were at or above 4.0 for overall service, comfort/cleanliness, and availability of materials. Ratings approached 4.0 for the other items. In addition, there were no significant decreases over time in average satisfaction on most of the items. However, satisfaction with overall library services was significantly lower in 2017 than in 2012, consistent with the non-significant trend observed from 2012 to 2015.

Persons indicating that they do not go to the library were asked to indicate reasons for not visiting by answering "yes" or "no" to a list of reasons. Rationale for not using libraries was most commonly reported to be because respondents buy books rather than using the library and/or respondents use the internet at home (see Table 13). A number of the reasons for not going to the library were endorsed less in 2017 than in 2012.

### District-Level Results

Among the districts, frequencies of visits to the library were similar (Table 10). Satisfaction with libraries also was rated positively by persons in each District (see Table 12). District 2 reported the highest level of satisfaction with the libraries, while District 1 reported the lowest level of satisfaction with many of the library items. Least satisfaction was reported with the hours of operation in all districts, and Districts 1 and 4 reported the least satisfaction with this item.

The pattern of reasons for not visiting the libraries held true for districts. There was only one significant difference among rationales endorsed between districts (see Table 14). Compared to Districts 2 and 3, respondents from District 4 were less likely to indicate they did not go to the library because they used the internet at home.

### Read Aloud 15 Minutes a Day Initiative

In 2017 respondents were also asked whether they had heard of Lincoln's "Read Aloud 15 Minutes a Day" initiative. This initiative challenges parents to read to their children for 15 minutes a day and offers prizes and incentives to families who participate and keep track of their reading to their children. A majority of respondents (55.5%) had not heard of this initiative prior to reading the survey. The second largest category of persons had heard of the initiative but had not participated (Table 15). Of those who had heard about the initiative, more than a quarter (100/368, or 27%) of respondents were program participants. There were no significant differences between districts in awareness of the initiative.

**Table 9. Average Frequency of Library Visits by Year**

Library Visits	Lincoln 2012		Lincoln 2015		Lincoln 2017	
	Count	%	Count	%	Count	%
Several times per week	21	3.3%	28	4.6%	39	3.2%
Once a week	56	8.8%	61	10.0%	106	8.7%
1-2 times per month	139	22.8%	115	18.8%	268	21.9%
A few times per year	216	33.8%	198	32.3%	423	34.6%
Not at all*	196	30.7%	192	31.3%	361	29.5%
Don't know*	11	1.7%	19	3.1%	26	2.1%
<b>Total</b>	<b>639</b>	<b>100%</b>	<b>613</b>	<b>100%</b>	<b>1223</b>	<b>100%</b>

Notes: A prior report treated “don’t know” values as missing for 2012. Here we count the actual number of don’t know responses and include them in the total for computing the percentages. \*Respondents giving starred responses were asked to give reasons for not using the library. Respondents giving other answers were asked to rate library services. A chi-square test examining differences in responses by year was not significant and so trends are not reported.

**Table 10. Average Frequency of Library Visits by District**

Library Visits	District 1		District 2		District 3		District 4	
	Count	%	Count	%	Count	%	Count	%
Several times per week	10	3.6%	14	3.5%	11	3.4%	4	1.8%
Once a week	18	6.5%	36	8.9%	27	8.4%	25	11.4%
1-2 times per month	50	17.9%	95	23.6%	71	22.1%	52	23.6%
A few times per year	90	32.3%	143	35.5%	124	38.6%	66	30.0%
Not at all*	101	36.2%	107	26.6%	85	26.5%	68	30.9%
Don't know*	10	3.6%	8	2.0%	3	0.9%	5	2.3%
<b>Total</b>	<b>279</b>	<b>100%</b>	<b>403</b>	<b>100%</b>	<b>321</b>	<b>100%</b>	<b>220</b>	<b>100%</b>

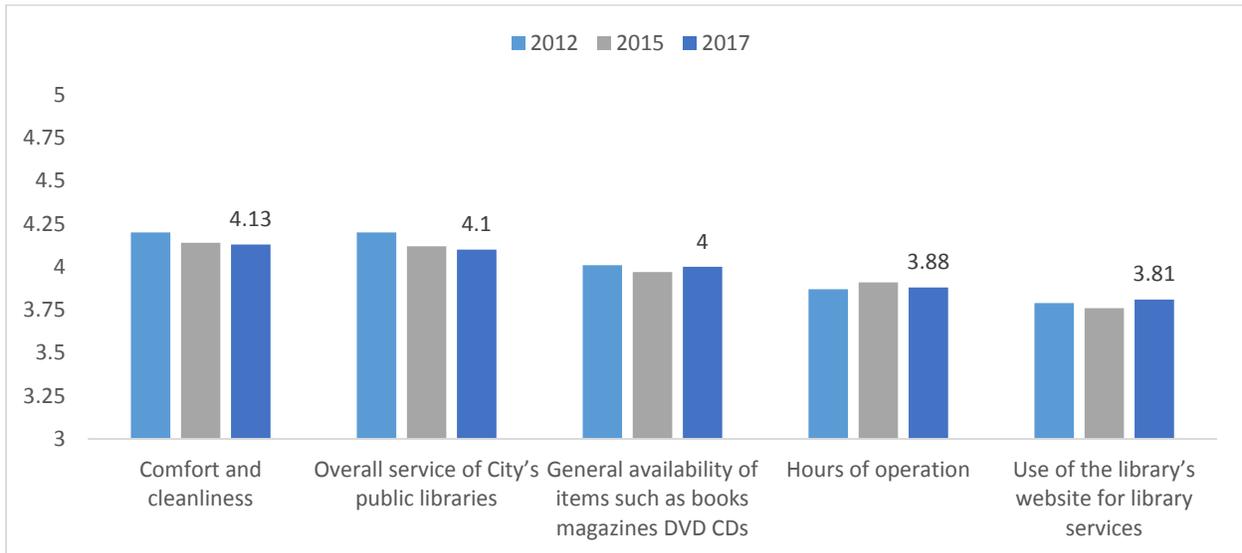
Notes: \*Respondents giving starred responses were asked to give reasons for not using the library. Respondents giving other answers were asked to rate library services. A chi-square test examining differences in responses by district was not significant.

**Table 11. Average Satisfaction with Library Services by Year**

Services	Lincoln 2012			Lincoln 2015			Lincoln 2017			5-year Trend
	Mean	SD	N	Mean	SD	N	Mean	SD	N	
Comfort and cleanliness	<b>4.20</b>	.67	435	<b>4.14</b>	.73	421	<b>4.13</b>	.76	884	↔
Overall service of City's public libraries	<b>4.20<sup>b</sup></b>	.63	440	<b>4.12</b>	.72	433	<b>4.10<sup>b</sup></b>	.77	902	↓
General availability of items such as books magazines DVD CDs	<b>4.01</b>	.78	440	<b>3.97</b>	.83	429	<b>4.00</b>	.76	900	↔
Hours of operation	<b>3.87</b>	.84	437	<b>3.91</b>	.81	431	<b>3.88</b>	.81	902	↔
Use of the library's website for library services	<b>3.79</b>	.83	431	<b>3.76</b>	.81	420	<b>3.81</b>	.83	891	↔

Notes: Items are in descending order, from high 2017 satisfaction ratings to low. Possible average ratings range from 1 (very dissatisfied) to 5 (very satisfied). Bold means are significantly different from “neutral” (i.e., a rating of “3”) in single-sample t-tests. Only persons indicating that they visit the library more than “not at all” were asked to answer these questions. In each row, superscripts indicate significant ( $p > .05$ ) differences. b = significant differences between the 2012 and 2017 random-sample mail surveys. There were no significant differences between 2012 and 2017, nor between 2015 and 2017.

**Figure 8. Satisfaction with Libraries over Time**



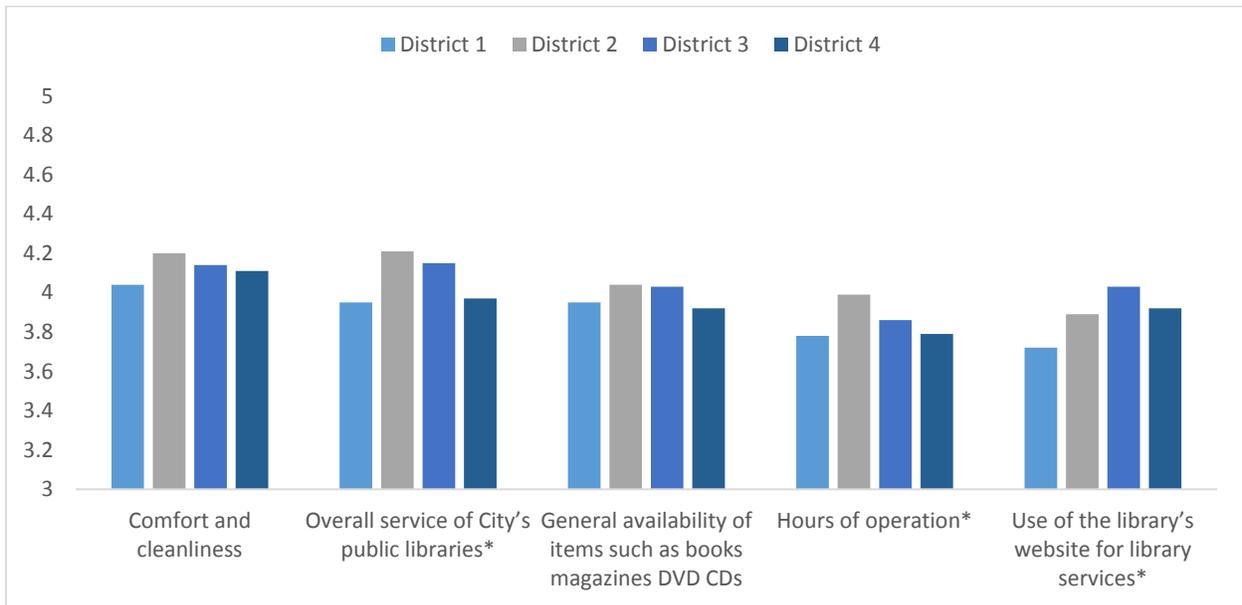
Notes: Graphical portrayal of information in Table 11. Numbers represent 2017 mean rating obtained from random sample. Bars are all above the axis, registering means above 3 and thus indicate average satisfaction. See Table 11 for significant differences.

**Table 12. Average Satisfaction with Library Services by District**

Services	District 1		District 2		District 3		District 4	
	Mean	SD	Mean	SD	Mean	SD	Mean	SD
Comfort and cleanliness	4.04	.79	4.20	.74	4.14	.73	4.11	.78
Overall service of City's public libraries*	3.95 <sup>ab</sup>	.82	4.21 <sup>ae</sup>	.77	4.15 <sup>bf</sup>	.71	3.97 <sup>ef</sup>	.74
General availability of items such as books magazines DVD CDs	3.95	.78	4.04	.78	4.03	.71	3.92	.78
Hours of operation*	3.78 <sup>a</sup>	.84	3.99 <sup>ae</sup>	.79	3.86	.80	3.79 <sup>e</sup>	.82
Use of the library's website for library services	3.72	.81	3.89	.83	4.03	.71	3.92	.78

Notes: Pairwise comparisons were conducted only in cases where an omnibus one-way ANOVA indicated significant differences existed between districts. Significant oneway ANOVA results were obtained for areas listed followed by stars (\*). Within rows, superscripts indicate significant (p < .05) pairwise differences between districts based on least-significance difference (LSD) tests: a = District 1 different than 2; b = District 1 different than 3; c = District 1 different than 4; d = District 2 different than 3; e = District 2 different than 4; f = District 3 different than 4.

**Figure 9. Average Satisfaction with Library Services by District**



Notes: Graphical portrayal of information in Table 12. Bars are all above the axis registering means above 3 and thus indicate average satisfaction. See Table 12 for significant differences.

**Table 13. Reasons Endorsed for Not Using Libraries by Year**

Reasons	Lincoln 2012		Lincoln 2015		Lincoln 2017		5-year Trend
	%	N	%	N	%	N	
I use the Internet at home for research	<b>85%</b>	207	<b>83%</b>	294	<b>84%</b>	665	↔
I buy my books and other materials	<b>65%</b> <sup>b</sup>	205	<b>61%</b>	279	<b>58%</b> <sup>b</sup>	636	↓
I use the library website to access databases or download books	<b>13%</b>	181	<b>17%</b>	261	<b>15%</b>	593	↔
They are not open when I can go	<b>14%</b>	185	<b>9%</b>	266	<b>11%</b>	594	↔
They do not have the items I want	<b>15%</b> <sup>b</sup>	185	<b>9%</b>	264	<b>10%</b> <sup>b</sup>	583	↓
They do not have enough computers and or internet access	<b>12%</b> <sup>ab</sup>	182	<b>6%</b> <sup>a</sup>	261	<b>6%</b> <sup>b</sup>	577	↓
I do not feel safe at the library			<b>2%</b>	261	<b>4%</b>	580	↔

Notes: Percentages reflect proportion of persons choosing “Yes” it was an applicable reason out of the total N that answered the question. All values are bold because all values are significantly greater than zero. Ns are smaller for these questions because only those indicating that they do not go to the library at all or that they “don’t know” how often they go to the library were instructed to answer this question. In each row, superscripts indicate significant ( $p > .05$ ) differences. a = significant differences between the 2012 and 2015 surveys; b = significant differences between the 2012 and 2017 surveys. There were no significant differences between 2015 and 2017. Trends were determined by examining the pattern and direction of pairwise comparisons.

**Table 14. Reasons Endorsed for Not Using Libraries by District**

Reasons	District 1		District 2		District 3		District 4		
	%	N	%	N	%	N	%	N	
I use the Internet at home for research*	83%	168	88%	224	86%	146	77%	127	
I buy my books and other materials	54%	162	59%	203	62%	148	54%		123
They do not have the items I want	14%	146	6%	188	8%	131	12%		118
They are not open when I can go	13%	150	8%	189	10%	133	14%		122
I use the library website to access databases or download books	13%	149	18%	193	8%	130	17%		121
They do not have enough computers and or internet access	8%	149	4%	182	15%	129	7%		117
I do not feel safe at the library	3%	147	3%	185	5%	131	9%		117

Notes: Percentages reflect proportion of persons choosing “Yes” it was an applicable reason out of the total N that answered the question. Pairwise comparisons were conducted only in cases where an omnibus one-way ANOVA indicated significant differences existed between districts. Significant oneway ANOVA results were obtained for areas listed followed by stars (\*). Within rows, superscripts indicate significant ( $p < .05$ ) pairwise differences between districts based on least-significance difference (LSD) tests: a = District 1 different than 2; b = District 1 different than 3; c = District 1 different than 4; d = District 2 different than 3; e = District 2 different than 4; f = District 3 different than 4.

**Table 15. Familiarity with Lincoln’s “Read Aloud 15-Minutes a Day” Initiative**

Response Choice	Lincoln 2017		District 1		District 2		District 3		District 4	
	Count	%	Count	%	Count	%	Count	%	Count	%
No, I had not heard of it before now	673	55.5%	144	52.7%	223	55.8%	182	57.1%	124	56.1%
I’m unsure whether or not I’ve heard of it before now	92	7.6%	18	6.6%	34	8.5%	23	7.2%	17	7.7%
Yes, I’ve heard of it but did not really know what it was before now	80	6.6%	23	8.4%	22	5.5%	21	6.6%	14	6.3%
Yes, I’ve heard of it and was familiar with it before now, but have not participated	268	22.1%	67	24.5%	87	21.8%	71	22.3%	43	19.5%
Yes, I’ve heard of it and have participated	100	8.2%	21	7.7%	34	8.5%	22	6.9%	23	10.4%
<b>Total</b>	<b>1213</b>	<b>100%</b>	<b>273</b>	<b>100%</b>	<b>400</b>	<b>100%</b>	<b>319</b>	<b>100%</b>	<b>221</b>	<b>100%</b>

Notes: Participants were asked to choose only one response. “Count” indicates the number of persons offering that answer out of the total in the bottom row. Percentages reflect proportion of persons choosing a response option out of the total that answered the question. Chi-square test of the distributions of responses indicated no significant differences between districts overall.

## ◆ SATISFACTION WITH PUBLIC TRANSPORTATION

### City-Level Results

Prior to rating public transportation services, respondents were asked how often/whether they used public transportation. As shown in Table 16, the great majority (more than 80%) of respondents in each sample report *not* using public transportation even a few times per year. This was also true at the District level (see Table 17). A chi-square comparison of the pattern of responses across years indicated that the frequencies differed over time. As shown in Table 16, the number of those indicating they never ride the bus increased and the number of persons indicating each of the other ridership categories decreased over time since 2012.

Only those persons who indicated using public transportation were asked to rate StarTran services. Importantly, in 2012, only those who rode the bus at least a couple of times per month were asked to rate services, but in 2015 those who rode even a few times per year were asked to rate services. It is possible that these differences in sampling could impact responses, in addition to changes in respondent views over time. Also, because the sample size was smaller for these questions, a larger difference from neutral was required for the ratings to be statistically significantly different.

As shown in Table 18, ratings of public transportation services tended to be lower than in other areas, and did not change much over the 2012-2017 period. Items that had been rated significantly lower in 2015 actually increased to be at 2012 levels. Three of the items were not significantly different from neutral. These were the same operational items not significantly different from neutral in 2012 and 2015 (hours of operation, areas served, and how often buses come). As in past years, residents rated overall safety and driver courtesy relatively highly, and operational factors such as areas served, hours of operation, and how often buses come, lower on average.

Among those who ride the bus not at all, most often, individuals reported not using public transportation because they prefer to drive. Some also reported that the commute via the bus was too long, and that the bus schedules were not convenient.

### District-Level Results

A chi-square test comparing districts on riding frequency indicated differences between districts. Table 17 shows that District 4 had the highest proportion of people who ride the bus and District 2 has the lowest proportion. Satisfaction with public transportation varied slightly by district. District 2 was least satisfied with the cleanliness and safety of public transportation (see Table 19) and significantly less satisfied than Districts 1 and 4. Finally, individuals in District 2 were least likely to endorse bus fare expense as the reason for not taking the bus, and least likely to indicate they do not understand the bus schedule as a reason for not taking the bus (Table 21).

**Table 16. Frequency of Use of Public Transportation Services (StarTran) by Year**

Riding Frequency	Lincoln 2012		Lincoln 2015		Lincoln 2017		5-year Trend
	Count	%	Count	%	Count	%	
Several times per week	20	3.2%	25	4.0%	30	2.4%	↓
Once a week	11	1.7%	6	1.0%	6	0.5%	↓
1-2 times per month	17	2.7%	9	1.4%	15	1.2%	↓
A few times per year	56*	8.8%	51	8.2%	85	6.7%	↓
Not at all*	520	82.0%	526	84.6%	1126	88.5%	↑
Don't know*	10	1.6%	5	.8%	11	0.9%	↓
<b>Total</b>	<b>634</b>	<b>100.0%</b>	<b>622</b>	<b>100.0%</b>	<b>1273</b>	<b>100%</b>	

Notes: A prior report treated “don’t know” values as missing for 2012. Here we count the actual number of “don’t know” responses and include them in the percentages. \*Respondents giving starred responses were asked to give reasons for not using the public transportation. Respondents giving other answers were asked to rate public transportation. Chi-square analysis indicated pattern of response differed by year and trends were determined by examining numeric differences in percentages across time for each category.

**Table 17. Frequency of Use of Public Transportation Services (StarTran) by District**

Riding Frequency	District 1		District 2		District 3		District 4	
	Count	%	Count	%	Count	%	Count	%
Several times per week	8	2.7%	4	0.9%	8	2.4%	10	4.4%
Once a week	2	0.7%	0	0.0%	1	0.3%	3	1.3%
1-2 times per month	7	2.4%	3	0.7%	1	0.3%	4	1.8%
A few times per year	24	8.1%	16	3.8%	24	7.3%	21	9.3%
Not at all*	252	85.4%	395	93.6%	293	88.8%	186	82.3%
Don't know*	2	0.7%	4	0.9%	3	0.9%	2	0.9%
<b>Total</b>	<b>295</b>	<b>100%</b>	<b>422</b>	<b>100%</b>	<b>330</b>	<b>100%</b>	<b>226</b>	<b>100%</b>

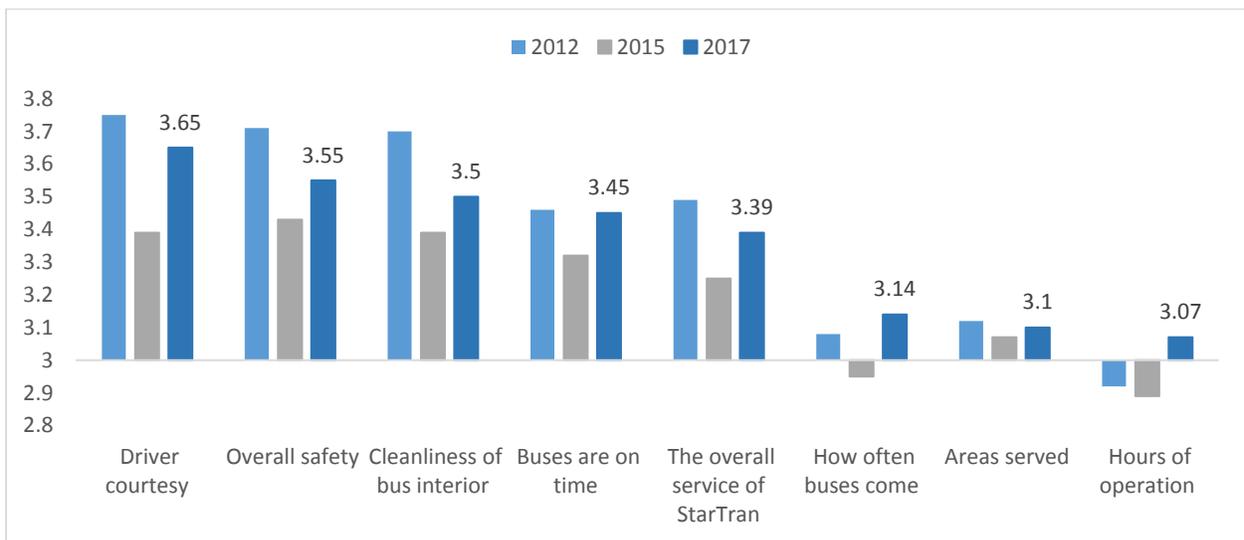
Notes: \*Respondents giving starred responses were asked to give reasons for not using the public transportation. Respondents giving other answers were asked to rate public transportation. A chi-square test of distributions of responses across districts indicated significant differences. Pattern of differences is described in the text.

**Table 18. Average Satisfaction with Public Transportation Features by Year**

Services	Lincoln 2012			Lincoln 2015			Lincoln 2017			5-year Trend
	Mean	SD	N	Mean	SD	N	Mean	SD	N	
Driver courtesy	<b>3.75</b> <sup>a</sup>	1.06	79	<b>3.39</b> <sup>ac</sup>	.89	107	<b>3.65</b> <sup>c</sup>	.83	212	↔
Overall safety	<b>3.71</b> <sup>a</sup>	1.02	78	<b>3.43</b> <sup>a</sup>	.78	106	<b>3.55</b>	.74	212	↔
Cleanliness of bus interior	<b>3.70</b> <sup>a</sup>	.97	77	<b>3.39</b> <sup>a</sup>	.77	107	<b>3.50</b>	.79	211	↔
Buses are on time	<b>3.46</b>	1.04	78	<b>3.32</b>	.86	108	<b>3.45</b>	.76	210	↔
The overall service of StarTran	<b>3.49</b>	1.13	77	<b>3.25</b>	.89	109	<b>3.39</b>	.83	219	↔
How often buses come	3.08	1.12	75	2.95	.87	105	3.14	.87	206	↔
Areas served	3.12	1.28	78	3.07	.89	107	3.10	.92	213	↔
Hours of operation	2.92	1.32	79	2.89	.96	106	3.07	1.01	216	↔

Notes: Items are in descending order, from high 2017 satisfaction ratings to low. Possible average ratings range from 1 (very dissatisfied) to 5 (very satisfied). Bold means are significantly different from “neutral” (i.e., a rating of “3”) in single-sample t-tests. Common superscripts within a row denote significant ( $p < .05$ ) pairwise mean differences based on uncorrected pair-wise t-tests. a = significant 2012-15 differences, b = significant 2012-17 differences, and c = significant 2015-17 differences. Trends were determined by examining the pattern and direction of pairwise comparisons.

**Figure 10. Average Satisfaction with Public Transportation Features by Year**



Notes: Graphical portrayal of information in Table 18. Numbers represent 2017 mean rating obtained from random sample. Bars above axis register means above 3 and thus indicate average satisfaction. Bars below axis register dissatisfaction. See Table 18 for significance of differences.

**Table 19. Average Satisfaction with Public Transportation Features by District**

Services	District 1		District 2		District 3		District 4	
	Mean	SD	Mean	SD	Mean	SD	Mean	SD
Driver courtesy	3.63	.95	3.43	.64	3.71	.84	3.83	.84
Overall safety*	3.63 <sup>a</sup>	.70	3.30 <sup>ae</sup>	.63	3.52	.80	3.75 <sup>e</sup>	.78
Cleanliness of bus interior*	3.60 <sup>a</sup>	.80	3.22 <sup>ae</sup>	.60	3.51	.83	3.68 <sup>e</sup>	.85
Buses are on time	3.53	.73	3.28	.74	3.41	.81	3.58	.77
The overall service of StarTran	3.47	.80	3.25	.69	3.32	.87	3.53	.92
How often buses come	3.18	.96	3.02	.72	3.04	.77	3.29	1.00
Areas served	3.16	.97	2.98	.74	3.10	.95	3.15	1.01
Hours of operation	3.14	1.05	2.98	.84	2.98	.92	3.16	1.18

Notes: Pairwise comparisons were conducted only in cases where an omnibus one-way ANOVA indicated significant differences existed between districts. Significant oneway ANOVA results were obtained for areas listed followed by stars (\*). Within rows, superscripts indicate significant (p < .05) pairwise differences between districts based on least-significance difference (LSD) tests: a = District 1 different than 2; b = District 1 different than 3; c = District 1 different than 4; d = District 2 different than 3; e = District 2 different than 4; f = District 3 different than 4.

**Table 20. Frequency of Reasons Endorsed for Not Using Public Transportation by Year**

Reasons	Lincoln 2012			Lincoln 2015			Lincoln 2017			5-year Trend
	Mean	SD	N	Mean	SD	N	Mean	SD	N	
I prefer to drive	<b>.91</b>	.29	564	<b>.91<sup>a</sup></b>	.29	546	<b>.93</b>	.25	1122	↔
The commute is too long on the bus	<b>.31</b>	.46	465	<b>.29<sup>a</sup></b>	.46	424	<b>.30</b>	.48	828	↔
Bus schedule times are not convenient	<b>.37<sup>b</sup></b>	.48	471	<b>.33<sup>c</sup></b>	.47	430	<b>.27<sup>bc</sup></b>	.45	837	↓
The walk to the bus stop is too far	<b>.14<sup>a</sup></b>	.35	463	<b>.20<sup>a</sup></b>	.40	426	<b>.17</b>	.38	829	↔
I do not understand the bus schedule	<b>.18</b>	.39	463	<b>.21</b>	.40	427	<b>.16</b>	.37	824	↔
I do not feel safe on the bus	<b>.12</b>	.33	456	<b>.10</b>	.30	425	<b>.10</b>	.30	816	↔
Bus fares are too high	<b>.10<sup>b</sup></b>	.30	462	<b>.10<sup>c</sup></b>	.30	423	<b>.05<sup>bc</sup></b>	.22	821	↓

Notes: Average ratings represent the percentage of persons checking next to a reason to indicate “Yes” it was an applicable reason. Items are in descending order, from high to low proportions. All mean values are bold because all values are significantly greater than zero. Only those indicating that they do not use StarTran at all or that they “don’t know” how often they use StarTran were instructed to answer this question. Common superscripts within a row denote significant (p < .05) pairwise mean differences based on uncorrected pair-wise t-tests. a = significant 2012-15 differences, b = significant 2012-17 differences, and c = significant 2015-17 differences. Trends were determined by examining the pattern and direction of pairwise comparisons.

**Table 21. Frequency of Reasons Endorsed for Not Using Public Transportation by District**

Reasons	District 1		District 2		District 3		District 4	
	Mean	SD	Mean	SD	Mean	SD	Mean	SD
Bus schedule times are not convenient	.27	.45	.22	.42	.31	.46	.31	.46
Bus fares are too high*	.06 <sup>a</sup>	.24	.01 <sup>ade</sup>	.09	.07 <sup>d</sup>	.25	.09 <sup>e</sup>	.29
The walk to the bus stop is too far	.17	.38	.17	.38	.16	.36	.19	.40
I do not understand the bus schedule*	.21 <sup>a</sup>	.41	.11 <sup>a</sup>	.32	.17	.38	.18	.38
I do not feel safe on the bus	.12	.33	.08	.27	.11	.31	.11	.32
The commute is too long on the bus	.30	.46	.27	.45	.32	.47	.30	.46
I prefer to drive	.93	.25	.95	.22	.93	.26	.91	.28

Notes: Pairwise comparisons were conducted only in cases where an omnibus one-way ANOVA indicated significant differences existed between districts. Significant oneway ANOVA results were obtained for areas listed followed by stars (\*). Within rows, superscripts indicate significant ( $p < .05$ ) pairwise differences between districts based on least-significance difference (LSD) tests: a = District 1 different than 2; b = District 1 different than 3; c = District 1 different than 4; d = District 2 different than 3; e = District 2 different than 4; f = District 3 different than 4.

## ◆ SATISFACTION WITH ZONING AND PLANNING

The survey also asked residents to report their satisfaction with the City zoning practices and growth planning efforts. Table 22 displays the frequencies of responses to the zoning question. Overall, a chi-square analyses comparing responses across time finds significant differences by year. However, as shown, there has not been much change in resident opinions since the last survey. Thus, the 5-year trend is similar to the trend reported in 2015. The percentage of people who believe the City too often encourages new development at the expense of good planning has vacillated between 24-27% across 2012-2017. Across all years, the percentage of persons indicating that the City’s planning discourages new development is always lower than those who feel development has happened at the expense of good planning. The decrease in percentage of persons who feel the City’s planning discourages new development observed between 2012 and 2015 was maintained in 2017. Likewise, the 2012-2015 increase in percentage (from 27% to 37%) of persons who believe Lincoln is developing well was maintained, as it was down only very slightly in 2017 (to 36%).

### District-Level Results

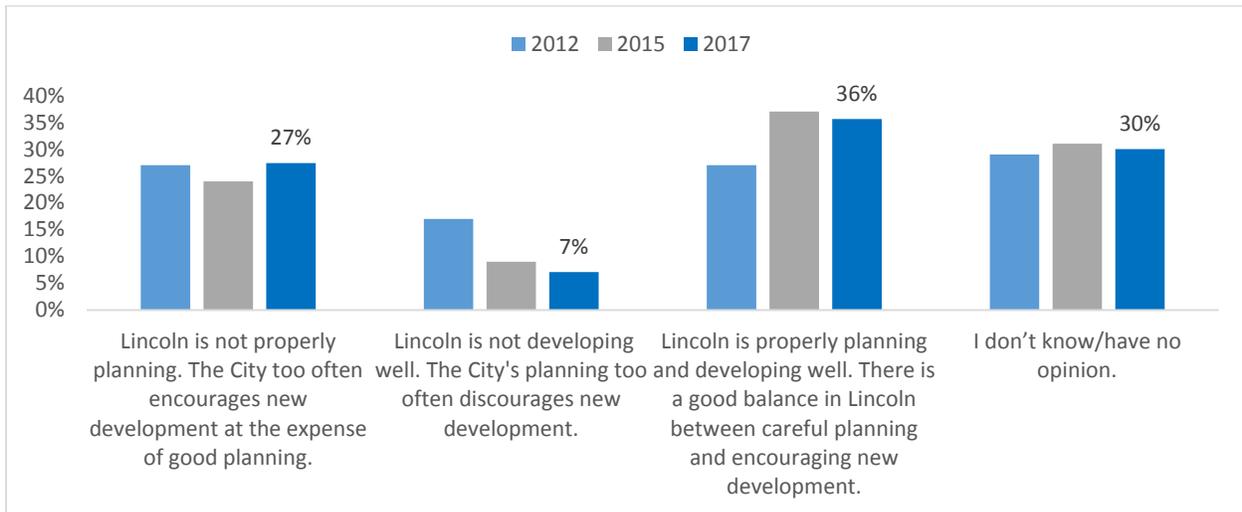
Within each district, respondents also were likely to say that there is a balance of new development and planning (see Table 23). Few individuals thought that Lincoln was not developing well, and district-level responses mirrored the full sample.

Table 22. Satisfaction with Zoning and Growth Planning by Year

Response Choice	Lincoln 2012		Lincoln 2015		Lincoln 2017		5-year Trend
	Count	%	Count	%	Count	%	
Lincoln is not properly planning. The City too often encourages new development at the expense of good planning.	169	27%	143	24%	329	27%	↔
Lincoln is not developing well. The City's planning too often discourages new development.	104	17%	52	9%	85	7%	↓
<b>Lincoln is properly planning and developing well. There is a good balance in Lincoln between careful planning and encouraging new development.</b>	168	27%	222	37%	428	36%	↑
I don't know/have no opinion.	181	29%	183	31%	360	30.0%	↔
<i>Total</i>	<i>622</i>	<i>100%</i>	<i>600</i>	<i>100%</i>	<i>1202</i>	<i>100%</i>	

Notes: Bold option indicates approval of Lincoln’s zoning, growth, and development. “Count” indicates the number of persons offering that answer out of the total in the bottom row. Chi-square analysis indicated pattern of response differed by year and trends were determined by examining numeric differences in percentages across time for each category.

**Figure 11. Satisfaction with Zoning and Growth Planning by Year**



Notes: Graphical portrayal of information in Table 22. Numbers represent percent of persons choosing an option, based on the 2017 random sample. See Table 22 for significant differences.

**Table 23. Satisfaction with Zoning and Growth Planning by District**

Response Choice	District 1		District 2		District 3		District 4	
	Count	%	Count	%	Count	%	Count	%
Lincoln is not properly planning. The City too often encourages new development at the expense of good planning.	83	30.3%	103	26.1%	81	25.6%	62	28.6%
Lincoln is not developing well. The City's planning too often discourages new development.	24	8.8%	31	7.8%	20	6.3%	10	4.6%
<b>Lincoln is properly planning and developing well. There is a good balance in Lincoln between careful planning and encouraging new development.</b>	81	29.6%	147	37.2%	122	38.6%	78	35.9%
I don't know/have no opinion.	86	31.4%	114	28.9%	93	29.4%	67	30.9%
<b>Total</b>	<b>274</b>	<b>100%</b>	<b>395</b>	<b>100%</b>	<b>316</b>	<b>100%</b>	<b>217</b>	<b>100%</b>

Notes: Bold option indicates approval of Lincoln's zoning, growth, and development. "Count" indicates the number of persons offering that answer out of the total in the bottom row. Chi-square test indicated no significant differences in the distributions by district.

## ◆ SATISFACTION WITH ENVIRONMENT AND SUSTAINABILITY

### City-Level Results

The satisfaction survey also included questions assessing resident satisfaction with Lincoln’s environment and sustainability efforts. Overall, Lincoln residents rated their satisfaction with the environment and sustainability positively, and significantly above neutral for all areas in 2017. As shown in Table 24, respondents in both 2015 and 2017, on average reported high satisfaction with the air and water quality in the City. In 2015, residents were neutral about the availability of clean fuel stations and electric vehicle charging stations, but satisfaction with this service significantly increased in 2017. Ratings of storm water management also increased significantly between 2015 and 2017.

### District-Level Results

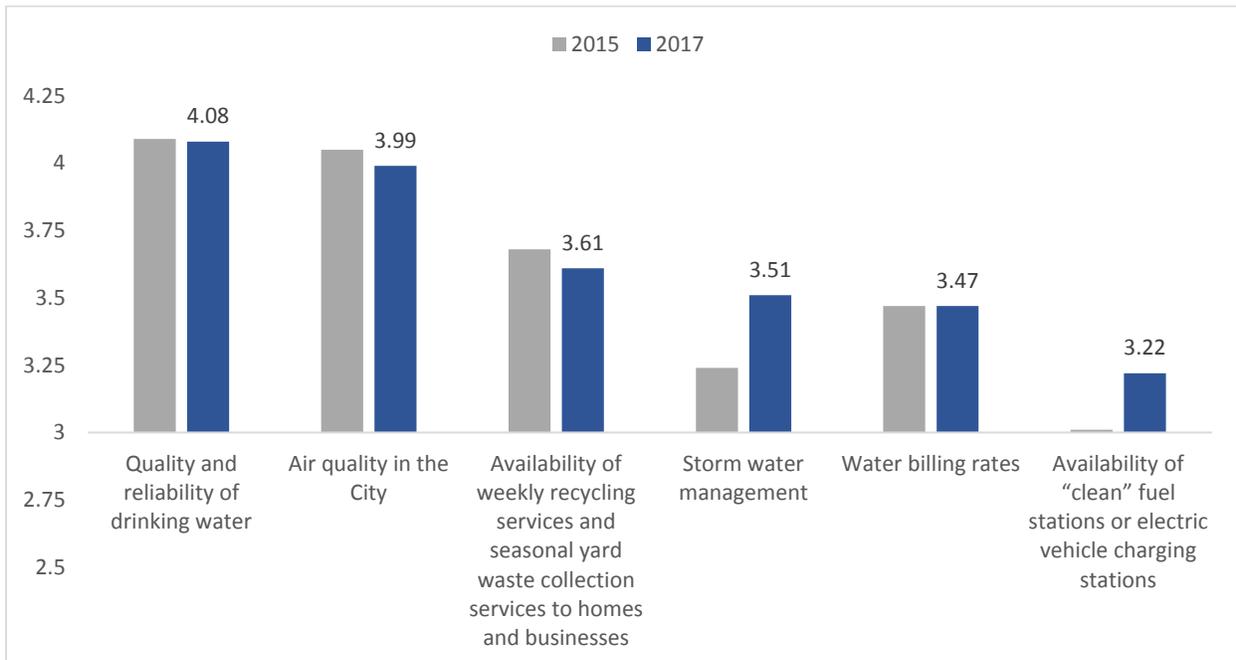
Between districts, respondents indicated significant differences on all items except the availability of clean fuel stations. Respondents from District 2 indicated the most positive rating for each of the environment and sustainability satisfaction items (see Table 25). District 2 was especially likely to report more positive ratings than District 1. District 1 indicated the least satisfaction with air quality. Districts 1 and 4 reported the least satisfaction with storm water management, availability of weekly recycling and yard waste services, and drinking water reliability and availability. Districts 1 and 3 reported the least satisfaction with water billing rates.

**Table 24. Average Satisfaction with Environment and Sustainability by Year**

Services	Lincoln 2015			Lincoln 2017			2-year trend
	Mean	SD	N	Mean	SD	N	
Quality and reliability of drinking water	<b>4.09</b>	.86	626	<b>4.08</b>	.81	1283	↔
Air quality in the City	<b>4.05</b>	.69	631	<b>3.99</b>	.71	1246	↔
Availability of weekly recycling services and seasonal yard waste collection services to homes and businesses	<b>3.68</b>	.90	626	<b>3.61</b>	.93	1236	↔
Storm water management	<b>3.24<sup>a</sup></b>	.92	622	<b>3.51<sup>a</sup></b>	.85	1220	↑
Water billing rates	<b>3.47</b>	.90	614	<b>3.47</b>	.90	1223	↔
Availability of “clean” fuel stations or electric vehicle charging stations	3.01 <sup>a</sup>	.70	610	<b>3.22<sup>a</sup></b>	.70	1191	↑

Notes: Items are in descending order, from high 2017 satisfaction ratings to low. Possible average ratings range from 1 (very dissatisfied) to 5 (very satisfied). Bold means are significantly different from “neutral” (i.e., a rating of “3”) in single-sample t-tests. Superscripts within a row indicate significant ( $p > .05$ ) differences; a = between 2015 and 2017 random-sample surveys. Upward trends were determined to exist when there were significant differences in means such that 2017 mean response was greater than the 2015 mean response.

**Figure 12. Average Satisfaction with Environment and Sustainability by Year**



Notes: Graphical portrayal of information in Table 24. Numbers represent 2017 mean rating obtained from random sample. Bars above axis register means above 3 and thus indicate average satisfaction. See Table 24 for significance of differences.

**Table 25. Average Satisfaction with Environment and Sustainability by District**

Services	District 1		District 2		District 3		District 4	
	Mean	SD	Mean	SD	Mean	SD	Mean	SD
Quality and reliability of drinking water*	4.01 <sup>a</sup>	.85	4.17 <sup>ae</sup>	.77	4.07	.82	4.00 <sup>e</sup>	.81
Air quality in the City*	3.91 <sup>a</sup>	.73	4.09 <sup>ad</sup>	.65	3.96 <sup>d</sup>	.72	3.97	.75
Availability of weekly recycling services and seasonal yard waste collection services to homes and businesses*	3.49 <sup>ab</sup>	.86	3.75 <sup>ae</sup>	.90	3.67 <sup>bf</sup>	.96	3.43 <sup>ef</sup>	.98
Storm water management*	3.45 <sup>a</sup>	.84	3.60 <sup>ae</sup>	.81	3.53	.89	3.42 <sup>e</sup>	.89
Water billing rates*	3.36 <sup>a</sup>	.89	3.58 <sup>ad</sup>	.88	3.44 <sup>d</sup>	.93	3.48	.89
Availability of "clean" fuel stations or electric vehicle charging stations	3.23	.60	3.26	.71	3.19	.70	3.17	.79

Notes: Pairwise comparisons were conducted only in cases where an omnibus one-way ANOVA indicated significant differences existed between districts. Significant oneway ANOVA results were obtained for areas listed followed by stars (\*). Within rows, superscripts indicate significant (p < .05) pairwise differences between districts based on least-significance difference (LSD) tests: a = District 1 different than 2; b = District 1 different than 3; c = District 1 different than 4; d = District 2 different than 3; e = District 2 different than 4; f = District 3 different than 4.

## ◆ PUBLIC TRUST AND CONFIDENCE

### Trust and Confidence in Lincoln City Government

#### City-Level Results

In addition to rating City services, the Taking Charge Surveys ask residents to indicate their satisfaction with Lincoln's leadership. The response scale used for the City government questions differed from the rest of the items: Instead of "very dissatisfied" to "very satisfied," the scale used was "strongly disagree" to "strongly agree." Because the questions are phrased positively, ratings above neutral (i.e., "3") still represent satisfaction/agreement and those below neutral represent dissatisfaction/disagreement.

In the 2015 survey, there was evidence of trends for increased trust in City government since 2012, but the trends were not statistically significant. These trends continued into 2017 and achieved statistically significant change for most items. Overall, residents rate the City government highest on the item related to treating people with respect, although this rating has vacillated a bit between 2012 and 2017. Next highest are ratings of confidence in City government and belief the City government can be trusted to make decisions that are right for Lincoln City residents as a whole. Ratings of both these items significantly increased from 2012 to 2017. The consistently lowest rated items concern City government basing its decisions on the facts and treating all areas of town fairly and equally. These two items were still rated significantly below "neutral" and thus still represent areas of potential improvement for City government. However, ratings of the City government's fair treatment of all areas of town in 2017 is significantly improved compared to 2012 and since 2015.

Overall, residents were neutral with regard to whether they receive a good value for their tax dollars and they continued to rate the performance of City government between fair and good as they have in prior years. These ratings significantly improved so that 2017 ratings were significantly higher than both 2012 and 2015 ratings (see Table 26).

#### District-Level Results

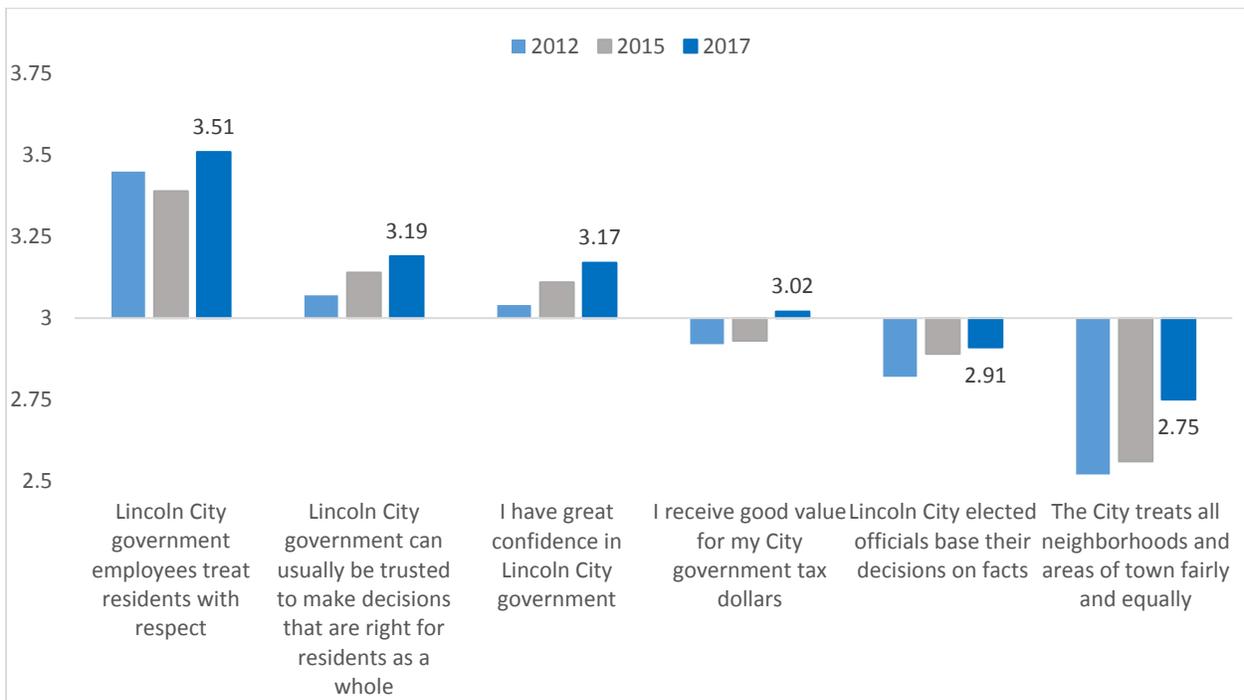
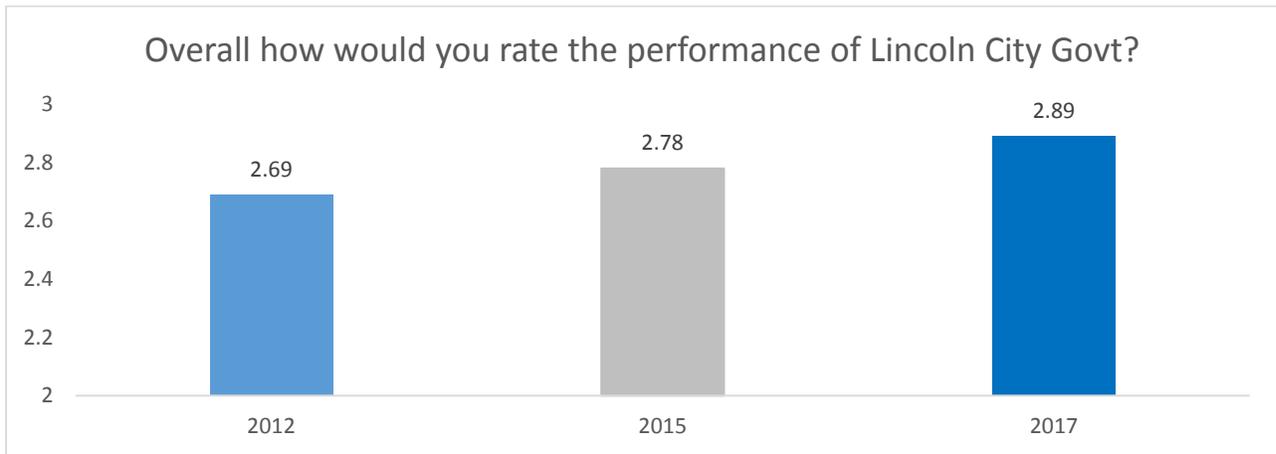
Ratings of trust and confidence in the City government also varied among districts for the majority of the indicators (see Table 27). Overall ratings of the City government were highest in District 2, and lowest in Districts 1 and 4. For example, District 2 rated trust for government making decisions for all residents highest ("Lincoln City government can usually be trusted to make decisions that are right for residents as a whole"), while Districts 1 and 4 rated this item lowest.

Table 26. Average Trust and Confidence in City Government by Year

Indicators	Lincoln 2012			Lincoln 2015			Lincoln 2017			5-year Trend
	Mean	SD	N	Mean	SD	N	Mean	SD	N	
Lincoln City government employees treat residents with respect	<b>3.45</b>	.85	640	<b>3.39</b> <sup>c</sup>	.81	625	<b>3.51</b> <sup>c</sup>	.80	1239	↔
Lincoln City government can usually be trusted to make decisions that are right for residents as a whole	3.07 <sup>b</sup>	1.00	645	<b>3.14</b>	.96	629	<b>3.19</b> <sup>b</sup>	1.00	1243	↑
I have great confidence in Lincoln City government	3.04 <sup>b</sup>	.97	645	<b>3.11</b>	.96	632	<b>3.17</b> <sup>b</sup>	.97	1242	↑
I receive good value for my City government tax dollars	2.92 <sup>b</sup>	1.03	645	2.93 <sup>c</sup>	1.00	623	3.02 <sup>bc</sup>	1.06	1236	↑
Lincoln City elected officials base their decisions on facts	<u><b>2.82</b></u> <sup>b</sup>	.93	637	<u><b>2.89</b></u> <sup>c</sup>	.92	623	<u><b>2.91</b></u>	.97	1239	↔
The City treats all neighborhoods and areas of town fairly and equally	<u><b>2.52</b></u> <sup>b</sup>	1.02	640	<u><b>2.56</b></u> <sup>c</sup>	.96	628	<u><b>2.75</b></u> <sup>bc</sup>	.98	1234	↑
<i>Overall how would you rate the performance of Lincoln City Govt?</i>	2.69 <sup>b</sup>	.93	632	2.78 <sup>c</sup>	.91	630	2.89 <sup>bc</sup>	.96	1226	↑

Notes: Except for last item, items are in descending order, from high 2017 satisfaction ratings to low. Possible average ratings range from 1 (strongly disagree) to 5 (strongly agree). ). The response scale for the final item regarding government performance was 1 = poor, 2 = fair, 3 = good, 4 = very good, 5 = excellent. For all but the last item, bold means for the 2012 surveys differ from “neutral” (i.e., a rating of “3”) in single-sample t-tests, and underlined means fell significantly below neutral and thus areas of potential improvement and resident dissatisfaction. Common superscripts within a row denote significant ( $p < .05$ ) pairwise mean differences based on uncorrected pair-wise t-tests. a = significant 2012-15 differences, b = significant 2012-17 differences, and c = significant 2015-17 differences. Trends were determined by examining the pattern and direction of pairwise comparisons.

**Figure 13. Averages for Indicators of Trust and Confidence in City Government by Year**



Notes: Graphical portrayals of information in Table 26. The response scale for the item regarding government performance was 1 = poor, 2 = fair, 3 = good, 4 = very good, 5 = excellent. See Table 26 for significance of differences. The possible average ratings range from 1 (strongly disagree) to 5 (strongly agree) with 3 representing neutral.

**Table 27. Average Trust and Confidence in City Government by District**

Indicators	District 1		District 2		District 3		District 4	
	Mean	SD	Mean	SD	Mean	SD	Mean	SD
I have great confidence in Lincoln City government	3.11	.90	3.25	.99	3.16	.97	3.12	.99
Lincoln City government can usually be trusted to make decisions that are right for residents as a whole*	3.08 <sup>a</sup>	.97	3.30 <sup>ae</sup>	1.0	3.19	.99	3.12 <sup>e</sup>	1.03
Lincoln City government employees treat residents with respect	3.43	.73	3.58	.81	3.51	.82	3.47	.84
Lincoln City elected officials base their decisions on facts	2.81	.95	2.99	1.0	2.93	.96	2.87	.98
The City treats all neighborhoods and areas of town fairly and equally*	2.60 <sup>ab</sup>	.94	2.95 <sup>ade</sup>	.92	2.77 <sup>bdf</sup>	.98	2.58 <sup>ef</sup>	1.07
I receive good value for my City government tax dollars*	2.85 <sup>ab</sup>	1.02	3.11 <sup>a</sup>	1.06	3.07 <sup>b</sup>	1.08	3.00	1.08
<b>Overall how would you rate the performance of Lincoln City Govt?*</b>	2.71 <sup>ab</sup>	.92	3.02 <sup>ae</sup>	.96	2.92 <sup>b</sup>	.98	2.82 <sup>e</sup>	.96

Notes: Pairwise comparisons were conducted only in cases where an omnibus one-way ANOVA indicated significant differences existed between districts. Significant oneway ANOVA results were obtained for areas listed followed by stars (\*). Within rows, superscripts indicate significant (p < .05) pairwise differences between districts based on least-significance difference (LSD) tests: a = District 1 different than 2; b = District 1 different than 3; c = District 1 different than 4; d = District 2 different than 3; e = District 2 different than 4; f = District 3 different than 4.

## Trust and Confidence in Lincoln City Police

In 2017, respondents also were asked about their trust and confidence in the Lincoln City Police. Respondents indicated high levels of trust and confidence in the Lincoln Police Department overall in view Lincoln Police officers as trustworthy according to the indicators surveyed (see Table 28). Between districts, District 2 had the most confidence in the Lincoln Police, while District 4 had the least confidence in the Lincoln Police. District 2 rated the highest levels of trust and confidence in the police, significantly higher than District 4 for each indicator, and significantly higher than District 2 on three of the four indicators (fairness, dignity, and professionalism).

**Table 28. Average Ratings of Trust and Confidence in City Police**

Indicators	Lincoln 2017		District 1		District 2		District 3		District 4	
	Mean	SD	Mean	SD	Mean	SD	Mean	SD	Mean	SD
Lincoln Police officers behave professionally.*	<b>4.01</b>	.81	3.95 <sup>a</sup>	.89	4.11 <sup>ae</sup>	.75	4.00	.79	3.92 <sup>e</sup>	.83
I have great confidence in the Lincoln Police Department.*	<b>4.00</b>	.86	3.98	.90	4.10 <sup>e</sup>	.82	4.00	.84	3.87 <sup>e</sup>	.90
Lincoln Police officers treat people fairly.*	<b>3.92</b>	.84	3.88 <sup>a</sup>	.88	4.02 <sup>ae</sup>	.79	3.91	.84	3.80 <sup>e</sup>	.88
Lincoln Police officers treat people with dignity.*	<b>3.92</b>	.83	3.87 <sup>a</sup>	.89	4.01 <sup>ae</sup>	.79	3.91	.82	3.84 <sup>e</sup>	.83

Notes: Items are in descending order, from high 2017 satisfaction ratings to low. Possible average ratings range from 1 (strongly disagree) to 5 (strongly agree). All Lincoln 2017 means are bold because they are significantly different from “neutral” (i.e., a rating of “3”) in single-sample t-tests. Pairwise comparisons were conducted only in cases where an omnibus one-way ANOVA indicated significant differences existed between districts. Significant oneway ANOVA results were obtained for areas listed followed by stars (\*). Within rows, superscripts indicate significant ( $p < .05$ ) pairwise differences between districts based on least-significance difference (LSD) tests: a = District 1 different than 2; b = District 1 different than 3; c = District 1 different than 4; d = District 2 different than 3; e = District 2 different than 4; f = District 3 different than 4.

## ◆ OTHER SURVEY QUESTIONS

In addition to the questions pertaining to resident satisfaction, the survey asked residents about topics such as their knowledge of City issues and where they obtain most of their information about City issues, the extent to which adults and their children exercise, and sustainability and recycling behaviors. These measures provide the City with important information relevant to their outreach activities, and the health, well-being, and sustainability behaviors of Lincoln's residents.

### **Resident Knowledge and Information Sources**

#### **City-Level Results**

As shown in Table 29, resident subjective knowledge assessments have increased from 2012 to 2017. Also, as was the case in 2012 and 2015, the most commonly reported ways of receiving information about City issues were via newspapers and television news. The least frequently endorsed method of receiving information was through emails or phone calls to City officials. Nonetheless, the number of people reporting use of different sources for information about City issues appeared to change over time, decreasing for one-half of the sources listed, and staying approximately the same for the other half.

Those who watch City television were asked two follow up questions to gather more detail regarding their viewing habits. Specifically, they were asked which City channels they watch, and how they watch them (e.g., via YouTube, the City website, etc.). The bottom rows of Table 29 show significant decreases over the last five years in the percentages reporting watching Lincoln's government and health and wellness channels. While the reported watching of Lincoln's education channel had decreased between 2012 and 2015, it increased back to approximately 2012 levels in 2017. Regarding how people watched the programming, the most frequent viewing method was via cable television (85% of viewers answering the question indicated watching in this way). About a quarter of viewers watched City programming via Facebook or the City website, and only 11% indicated they watched via YouTube.

Two objective knowledge questions were asked on the survey, one pertaining to how much of the property tax the City receives (answer: less than 20%) and one that asked what area of services the City spends the greatest portion of its budget upon (answer: public safety). As shown in Table 31, the plurality of respondents answered these questions with "I don't know." The second most frequently chosen answer was the correct answer for each question. Chi-square tests of the distribution of answers across time revealed significant differences only for the second question. It appeared that, over the last five years, the number of persons who know that the City spends the most money on safety and security has increased somewhat, from 21% to 27% and those who choose "I don't know" as a response has decreased from 52% to 48%.

#### **District-Level Results**

Between districts, Districts 2 and 3 gave, on average, the highest rating of how informed they felt they were on City issues, and District 4 reported they were least informed (see Table 30). Similar to the overall results, the sources of information in each District were highest for television, newspaper, and radio. However, District 2 had a higher proportion of respondents indicating they obtained information about City issues from newspapers and television news, compared to Districts 1 and 4. District 3 also had higher proportions of such responses than did District 4. Chi-square tests revealed no significant differences among districts in the types of government channels

watched or in answers to the questions about how the programming was watch or to the objective knowledge questions.

**Table 29. Average Subjective Knowledge and Information Sources Utilized by Year**

Question	Lincoln 2012			Lincoln 2015			Lincoln 2017			5-year Trend
	Mean	SD	N	Mean	SD	N	Mean	SD	N	
<b>How informed on City issues are you?</b>	2.63 <sup>b</sup>	.75	643	2.67 <sup>c</sup>	.76	634	2.76 <sup>bc</sup>	.75	1242	↑
<b>Where do you get information on City issues?</b>	<u>%</u>	<u>N</u>		<u>%</u>	<u>N</u>		<u>%</u>	<u>N</u>		
Television news	90% <sup>b</sup>	609		87%	566		85% <sup>b</sup>	1172		↓
Newspapers	90% <sup>a</sup>	610		77% <sup>ac</sup>	634		78% <sup>c</sup>	1158		↓
Local radio	73% <sup>ab</sup>	542		66% <sup>a</sup>	587		67% <sup>b</sup>	1088		↓
Social media				45%	510		48%	1032		↔
City website	26%	481		25%	608		28%	988		↔
Other	25%	351		28%	525		23%	711		↔
Government, health, and education channels†	27% <sup>ab</sup>	612		19% <sup>a</sup>	435		18% <sup>b</sup>	1201		↓
Call or email City officials	9%	464		8%	525		11%	977		↔
<b>What government channels do you usually watch?</b>	<u>%</u>	<u>N</u>		<u>%</u>	<u>N</u>		<u>%</u>	<u>N</u>		
Government channel	70% <sup>ab</sup>	178		42% <sup>ac</sup>	139		56% <sup>bc</sup>	295		↓
Education channel	50% <sup>a</sup>	151		25% <sup>ac</sup>	130		53% <sup>c</sup>	284		↔
Health and Wellness channel	57% <sup>b</sup>	164		53% <sup>c</sup>	144		40% <sup>bc</sup>	267		↓
<b>How do you view this programming?</b>							<u>%</u>	<u>N</u>		
Cable TV							85%	325		
YouTube							11%	217		
Facebook							27%	228		
City website							26%	229		

*Notes:* Respondents indicated their level of knowledge about City issues using a 1 = very uninformed, 2 = somewhat uninformed, 3 = somewhat informed, 4 = very informed scale. Within each section of the table, items are in descending order, from high endorsement to low endorsement. Common superscripts within a row denote significant ( $p < .05$ ) pairwise mean differences based on uncorrected pair-wise t-tests. a = significant 2012-15 differences, b = significant 2012-17 differences, and c = significant 2015-17 differences. Trends were determined by examining the pattern and direction of pairwise comparisons. The question about method of viewing City programming was only asked in 2017.

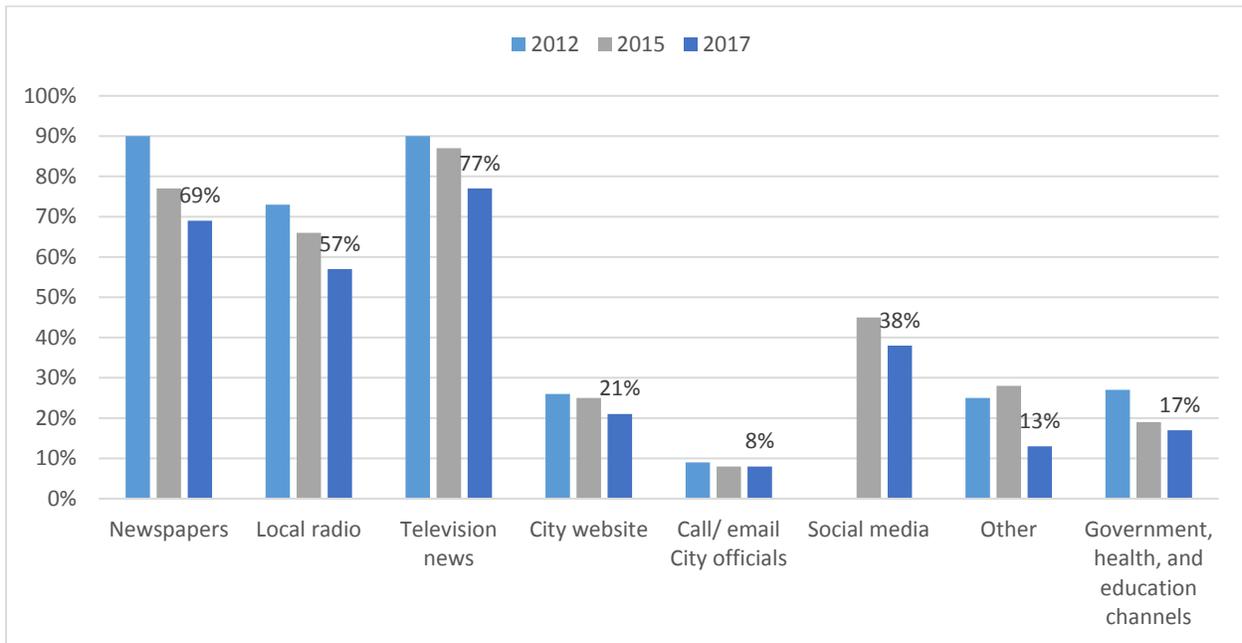
† In 2017 the question text asking whether people watch various City TV channels was changed to read: “The City provides programming on two government access cable TV channels – 5 CITY-TV and 10 Health TV – and one educational access channel. The channel numbers vary depending on the cable service provider. In addition to cable TV, the programming is available on YouTube, Facebook, and the City website. Do you get information on City issues from this programming?” Prior years the question read: “Do you get information on City issues on government, health, and education channels (channels 5, 10, & 21)?” If people indicated watching City TV, they were asked to “Please tell us which government information channels you normally watch.” Those who indicated not watching City TV were instructed to skip the latter questions, resulting in much smaller sample sizes for those questions.

**Table 30. Average Subjective Knowledge and Information Sources by District**

Question	District 1		District 2		District 3		District 4	
	Mean	SD	Mean	SD	Mean	SD	Mean	SD
<b>How informed on City issues are you?*</b>	2.75 <sup>c</sup>	.77	2.83 <sup>d</sup>	.72	2.80 <sup>f</sup>	.74	2.61 <sup>cdf</sup>	.79
<b>Where do you get information on City issues?</b>	<u>%</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>	<u>N</u>
Newspapers*	74% <sup>ab</sup>	270	82% <sup>ae</sup>	381	82% <sup>bf</sup>	293	71% <sup>ef</sup>	214
Local radio	72%	253	69%	352	64%	280	63%	203
Television news*	82% <sup>a</sup>	274	89% <sup>ae</sup>	384	87% <sup>f</sup>	300	79% <sup>ef</sup>	214
City website	23%	230	27%	310	31%	258	31%	190
Call or email City officials	12%	229	11%	310	10%	251	11%	187
Social media	47%	246	46%	330	48%	262	49%	194
Other	26%	179	20%	223	20%	173	29%	136
Government, health, and education channels	19%	282	15%	394	19%	308	19%	217
<b>What government channels do you usually watch?</b>	<u>%</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>	<u>N</u>
Government channel 5	60%	72	55%	84	58%	78	51%	61
Health and Wellness channel 10	44%	68	32%	72	39%	71	46%	56
Education channel 21	48%	69	59%	80	54%	79	48%	56
<b>How do you view this programming?</b>	<u>%</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>	<u>N</u>
Cable TV	85%	82	89%	89	85%	87	79%	67
YouTube	10%	59	15%	54	11%	57	9%	47
Facebook	31%	64	27%	56	25%	60	25%	48
City website	26%	61	28%	57	23%	61	26%	50

Notes: Pairwise comparisons were conducted only in cases where an omnibus one-way ANOVA indicated significant differences existed between districts. Significant oneway ANOVA results were obtained for areas listed followed by stars (\*). Within rows, superscripts indicate significant (p < .05) pairwise differences between districts based on uncorrected least-significance difference (LSD) tests: a = District 1 different than 2; b = District 1 different than 3; c = District 1 different than 4; d = District 2 different than 3; e = District 2 different than 4; f = District 3 different than 4. N = total number of individuals who answered the question within the noted district, and % = percentage of those who responded to the question who indicated “yes.”

**Figure 14. Use of Different Sources of Information about City Government by Year**



Notes: Graphical portrayal of information in Table 27. Numbers represent 2017 percent of persons choosing an option, based on the random sample.

**Table 31. Percent Correct Answers to Objective Knowledge Questions by Year**

Knowledge Question	Lincoln 2012		Lincoln 2015		Lincoln 2017		5-year Trend
	Count	%	Count	%	Count	%	
<b>City govt receives how much of the property tax?</b>							
• Less than 20%	170	27%	143	23%	330	26%	↔
• 20-40%	71	11%	80	13%	170	13%	↔
• 40-60%	20	3%	25	4%	35	3%	↔
• More than 60%	10	2%	8	1%	14	1%	↔
• Don't know	364	57%	370	59%	675	55%	↔
<i>Total</i>	635	100%	626	100%	1224	100%	
<b>Area of greatest spending by City?</b>							
• Public Safety	133	21%	149	24%	329	27%	↑
• Health Department	64	10%	33	5%	78	6%	↓
• Parks and Recreation	1	0%	11	2%	21	2%	↔
• Maintain/Build Roads	103	16%	107	17%	201	17%	↔
• Don't know	327	52%	314	51%	581	48%	↓
<i>Total</i>	628	100%	614	100%	1210	100%	

Notes: Participants were asked to choose only one response. "Count" indicates the number of persons offering that answer out of the total in the bottom row. Percentages in bolded rows represent the proportions of persons answering the question correctly out of the total persons answering the question. Chi-square analysis indicated pattern of response did not differ by year for first question so trends are depicted as neither increasing nor decreasing. Similar analyses indicated responses did differ by year for second question and trends were determined by examining numeric differences in percentages across time for each category and marking those with 4% or greater change.

**Table 32. Percent Correct Answers to Objective Knowledge Questions by District**

Knowledge Question	District 1		District 2		District 3		District 4	
	Count	%	Count	%	Count	%	Count	%
<b>City government receives how much of the property tax?</b>								
• <b>Less than 20%</b>	67	<b>23%</b>	112	<b>28%</b>	95	<b>31%</b>	56	<b>25%</b>
• 20-40%	46	16%	58	14%	44	14%	22	10%
• 40-60%	9	3%	9	2%	13	4%	4	2%
• More than 60%	3	1%	3	1%	5	2%	3	1%
• Don't know	163	57%	222	55%	153	49%	137	62%
<i>Total</i>	<i>288</i>	<i>100%</i>	<i>404</i>	<i>100%</i>	<i>310</i>	<i>100%</i>	<i>222</i>	<i>100%</i>
<b>Area of greatest spending by City?</b>								
• <b>Public Safety</b>	17	<b>26%</b>	17	<b>29%</b>	25	<b>30%</b>	19	<b>22%</b>
• Health Department	6	6%	6	4%	7	8%	2	9%
• Parks and Recreation	74	2%	116	1%	91	2%	48	1%
• Maintain/Build Roads	51	18%	70	17%	46	15%	34	16%
• Don't know	135	48%	193	48%	139	45%	114	53%
<i>Total</i>	<i>283</i>	<i>100%</i>	<i>402</i>	<i>100%</i>	<i>308</i>	<i>100%</i>	<i>217</i>	<i>100%</i>

Notes: Participants were asked to choose only one response. "Count" indicates the number of persons offering that answer out of the total in the bottom row. Percentages in bolded rows represent the proportions of persons answering the question correctly out of the total persons answering the question. Chi-square analysis indicated pattern of response did not differ by district for either question.

## Exercise Behaviors

### City-Level Results

Lincoln residents were also asked the number of days per week that they exercised at least 30 minutes per day and the number of days per week that any children who lived in their household engaged in physical activity for at least one hour per day. Respondents were allowed to choose “don’t know,” or, for the question about children, they could indicate there were no children in their household. “Don’t know” and “no children in household” responses are not included in the analyses. As shown in Table 33, the average number of days residents reporting exercising and/or their children are exercising, is greater in 2017 than in 2015 and 2012, continuing the trend observed during the last Taking Charge assessment. Thus, the amount that residents report exercising has increased in the last five years, with most of the increase occurring between 2012-2015 and a small amount if further but not statistically significant increase from 2015-2017.

### District-Level Results

Districts showed the same pattern as Lincoln overall, as there were no significant differences between districts for either exercise item (see Table 34).

**Table 33. Average Days of Exercise per Week by Year**

Questions	Lincoln 2012			Lincoln 2015			Lincoln 2017			5-year Trend
	Mean	SD	N	Mean	SD	N	Mean	SD	N	
How many days per week do you engage in physical activity (30 min or more)?	3.92 <sup>ab</sup>	1.91	527	4.40 <sup>a</sup>	1.87	559	4.49 <sup>b</sup>	1.73	1077	↑
How many days per week do children in the household engage in physical activity (60 min or more)?	4.87 <sup>ab</sup>	1.97	164	5.33 <sup>a</sup>	1.96	144	5.41 <sup>b</sup>	1.63	319	↑

Notes: Possible average ratings range from 1 to 7 days per week. Common superscripts within a row denote significant ( $p < .05$ ) pairwise mean differences based on uncorrected pair-wise t-tests. a = significant 2012-15 differences, b = significant 2012-17 differences, and c = significant 2015-17 differences. Trends were determined by examining the pattern and direction of pairwise comparisons.

**Table 34. Average Days of Exercise per Week by District**

Questions	District 1		District 2		District 3		District 4	
	Mean	SD	Mean	SD	Mean	SD	Mean	SD
How many days per week do you engage in physical activity (30 min or more)?	4.67	1.67	4.37	1.73	4.52	1.74	4.44	1.75
How many days per week do children engage in physical activity (60 min or more)?	5.61	1.49	5.49	1.57	5.33	1.67	5.16	1.82

Notes: Possible average ratings range from 1 to 7 days per week. Omnibus tests did not indicate significant differences between districts and therefore pairwise comparisons were not conducted.

## Recycling Behaviors

### City-Level Results

A few questions on the survey also pertained to the extent to which Lincoln residents engaged in recycling behaviors. This question was revised somewhat between 2012 and 2015, but was the same for 2015 and 2017. The 2015-17 questions asked whether (yes/no) residents' households have been involved in a continuing effort during the past year to "take recycling to a drop off site at least twice per month" and/or to "pay for a recycling service." Persons who marked either one of these items "yes" were classified as recycling in the past year. As shown in Table 35, results suggested the proportion of randomly sampled households that recycled had significantly increased from 2015 to 2017. There was still a tendency for more respondents to indicate using the drop off sites than to pay for recycling service; however, the proportion of households paying for a recycling service increased.

### District-Level Results

Examination of recycling behaviors by district reveals that approximately equal proportions of residents across districts take their recycling to a City drop off site (41-46%) but differing proportions pay for recycling. More residents in District 2 reported paying for weekly recycling services (53%) than any of the other districts (see Table 36). District 3 had the second highest rate of paying for recycling. Districts 1 and 4 paid for recycling about half as often as District 2 (24-25%). These differences resulted also in overall differences between rates of recycling (by any method) between districts.

**Table 35. Lincoln Resident Self-Reported Recycling Behaviors by Year**

Questions	Lincoln 2015		Lincoln 2017		2-year Trend
	%	N	%	N	
In the past year... does your household recycle?	64% <sup>a</sup>	617	69% <sup>a</sup>	1262	↑
In the past year... does your household take recycling to a City drop off site at least twice a month?	40%	590	43%	1208	↔
In the past year... does your household pay for a recycling service?	31% <sup>a</sup>	581	37% <sup>a</sup>	1191	↑

Notes: "Does your household recycle" values were estimated from the two questions by categorizing as 'yes' (they recycle) if they answered 'yes' to either of the other two questions. Superscripts indicate significant ( $p < .05$ ) differences a = significant 2015-17 differences. Because 2102 used a different question to assess recycling, we only indicate the trend since the last survey.

**Table 36. Lincoln Resident Self-Reported Recycling Behaviors by District**

Questions	District 1		District 2		District 3		District 4	
	%	N	%	N	%	N	%	N
<b>In the past year... does the household recycle?*</b>	62% <sup>a</sup>	292	79% <sup>ade</sup>	415	69% <sup>df</sup>	327	59% <sup>ef</sup>	228
<b>In the past year... does your household take recycling to a City drop off site at least twice a month?</b>	46%	283	41%	388	43%	313	41%	224
<b>In the past year... does your household pay for a recycling service?*</b>	25% <sup>ab</sup>	270	53% <sup>ade</sup>	391	35% <sup>bdf</sup>	311	24% <sup>ef</sup>	219

Pairwise comparisons were conducted only in cases where an omnibus one-way ANOVA indicated significant differences existed between districts. Significant oneway ANOVA results were obtained for areas listed followed by stars (\*). Within rows, superscripts indicate significant (p < .05) pairwise differences between districts based on uncorrected least-significance difference (LSD) tests: a = District 1 different than 2; b = District 1 different than 3; c = District 1 different than 4; d = District 2 different than 3; e = District 2 different than 4; f = District 3 different than 4. N = total number of individuals who answered the question within the noted district, and % = percentage of those who responded to the question who indicated “yes.”

## **Social Capital**

In 2017, questions pertaining to social capital were added to the survey. Social capital refers to the community's "social relationship" resources and has been examined by social scientists and found to be indicators of community well-being. Social capital questions pertain to how connected and trusting people feel toward their communities, as well as how much they participate in community activities. Thus, participants were asked to rate their agreement ("strongly disagree" to "strongly agree") with positive social connectedness questions such as "I feel connected to people in my neighborhood." In addition, Lincoln residents were asked about the frequency which they participated in social activities such as religious services, attending clubs or organizational meetings, or volunteering, over the last year. Because the raw participation frequency data was highly skewed, we examined it two ways. First, we examined average reported frequencies. Note that not everyone reported their frequency of participation as requested in terms of the number of times in the last year that they participated. Therefore, when possible, numeric frequencies were estimated from some text responses (e.g., "every week" was estimated as 52 times, and "monthly" as 12 times in the past year). Second, we created seven ordered descriptive categories from the numeric data to capture frequencies of "never" (0 times), "once or a few times" (1-4 times), several times but not monthly (5-9 times), approximately monthly (10-14 times), more than monthly but not weekly (15-44 times), "approximately weekly" (45-54 times) and "more than once per week" (55 times or more).

### **City-Level Results**

Overall, participants indicated they perceived positive levels of social connectedness in Lincoln, as indicated by ratings significantly above neutral (i.e., above 3, see Table 37). Participants indicated stronger agreement with the trust questions than with the connectedness questions, and tended to trust and feel connected to people in their neighborhoods more so than people in Lincoln as a whole. Overall, participants indicated participating in religious services most frequently ( $M = 25.67$  times per year); however, responses varied widely for most activities (see Table 38, standard deviation values).

### **District-Level Results**

Each of the social connectedness questions significantly varied by district (see Table 37). In particular, Lincoln residents from District 4 consistently rated their social connectedness the lowest, while Districts 2 and 3 rated their social connectedness the highest. In addition, within most districts, respondents rated their connectedness and trust in people higher for their neighborhoods than for Lincoln as a whole. However, this was not characteristic of District 4. District 4 gave slightly higher ratings to the items referring to Lincoln as a whole.

Of the participation frequencies reported, only frequency of participation in religious services significantly varied among districts; District 2 participated in the most average religious services last year ( $M = 28.92$  times per year), while Districts 1 and 4 participated the least, on average (see Table 39). When the less skewed categorical data were analyzed instead of the frequency data (see Table 40), more significant differences emerged, but showing the same general pattern. That is, Districts 1 and 4 often showed among the least participation and District 2 and 3 often reported significantly higher participation.

**Table 37. Social Connectedness and Trust in Lincoln and by District**

Indicators	Lincoln 2017		District 1		District 2		District 3		District 4	
	Mean	SD	Mean	SD	Mean	SD	Mean	SD	Mean	SD
Generally speaking, most people in my neighborhood can be trusted*	<b>3.97</b>	.82	3.83 <sup>abc</sup>	.81	4.26 <sup>ade</sup>	.67	4.03 <sup>bdf</sup>	.73	3.53 <sup>cef</sup>	.98
Generally speaking, most people in Lincoln can be trusted*	<b>3.74</b>	.76	3.65 <sup>ab</sup>	.73	3.87 <sup>ae</sup>	.72	3.79 <sup>bf</sup>	.69	3.55 <sup>ef</sup>	.87
I feel connected to people in my neighborhood*	<b>3.63</b>	.94	3.55 <sup>ac</sup>	.88	3.85 <sup>ade</sup>	.88	3.66 <sup>df</sup>	.90	3.25 <sup>cef</sup>	1.03
I feel connected to people in Lincoln*	<b>3.54</b>	.88	3.48 <sup>a</sup>	.82	3.72 <sup>adf</sup>	.83	3.52 <sup>d</sup>	.92	3.33 <sup>f</sup>	.91

Notes: Items are in descending order, from high 2017 satisfaction ratings to low. Possible average ratings range from 1 (strongly disagree) to 5 (strongly agree). All Lincoln 2017 means are bold because they are significantly different from “neutral” (i.e., a rating of “3”) in single-sample t-tests. Pairwise comparisons were conducted only in cases where an omnibus one-way ANOVA indicated significant differences existed between districts. Significant oneway ANOVA results were obtained for areas listed followed by stars (\*). Within rows, superscripts indicate significant (p < .05) pairwise differences between districts based on least-significance difference (LSD) tests: a = District 1 different than 2; b = District 1 different than 3; c = District 1 different than 4; d = District 2 different than 3; e = District 2 different than 4; f = District 3 different than 4.

**Table 38. Average Frequency of Participation in Community Activities in the Last Year**

Indicators	Lincoln 2017 Frequencies			Lincoln 2017 Categories		
	Mean	SD	N	Mean	SD	N
Attend religious services	25.67	36.27	1195	2.63	2.24	1213
Volunteer	10.07	28.10	1171	1.36	1.68	1188
Attend a club / organizational meeting	5.33	11.99	1171	1.06	1.47	1181
Worked on a community project	2.37	13.91	1157	.51	.96	1159
Attend a public meeting	.71	2.39	1162	.30	.61	1164
Attend a political meeting/rally	.64	1.81	1162	.30	.56	1165

Notes: N varies between data types due to some persons offering text responses (e.g., “several” or “many”) that we included in our categorical data but not in our numerical frequency data. Frequencies are self-reported or estimated counts of activity engagement during the last year. Categories were ordered and coded as follows: 0 = “never” (0 times), 1 = “once or a few times” (1-4 times), 2 = several times but not monthly (5-9 times), 3 = approximately monthly (10-14 times), 4 = more than monthly but not weekly (15-44 times), 5 = “approximately weekly” (45-54 times) and 6 = “more than once per week” (55 times or more).

**Table 39. Average Community Participation by District (Frequency Data)**

Indicators	District 1		District 2		District 3		District 4	
	Mean	SD	Mean	SD	Mean	SD	Mean	SD
Attend religious services*	22.39 <sup>a</sup>	27.36	28.92 <sup>ae</sup>	40.35	27.13	38.37	21.56 <sup>e</sup>	34.36
Volunteer	9.28	32.21	10.62	25.20	11.93	33.32	7.39	17.23
Attend a club / organizational meeting	4.50	13.18	6.04	11.85	6.10	12.70	3.98	9.17
Worked on a community project	1.10	4.52	2.95	16.52	3.23	18.81	1.70	6.08
Attend a public meeting	.49	1.73	.89	3.32	.59	1.39	.84	2.22
Attend a political meeting/rally	.43	1.39	.72	2.18	.66	1.78	.70	1.57

Notes: Pairwise comparisons were conducted only in cases where an omnibus one-way ANOVA indicated significant differences existed between districts. Significant oneway ANOVA results were obtained for areas listed followed by stars (\*). Within rows, superscripts indicate significant (p < .05) pairwise differences between districts based on least-significance difference (LSD) tests: a = District 1 different than 2; b = District 1 different than 3; c = District 1 different than 4; d = District 2 different than 3; e = District 2 different than 4; f = District 3 different than 4.

**Table 40. Average Community Participation by District (Ordered Category Data)**

Indicators	District 1		District 2		District 3		District 4	
	Mean	SD	Mean	SD	Mean	SD	Mean	SD
Attend religious services*	2.44 <sup>a</sup>	2.26	2.91 <sup>ae</sup>	2.18	2.71 <sup>f</sup>	2.26	2.25 <sup>ef</sup>	2.24
Volunteer*	1.13 <sup>ab</sup>	1.63	1.56 <sup>ae</sup>	1.67	1.46 <sup>bf</sup>	1.73	1.14 <sup>ef</sup>	1.62
Attend a club / organizational meeting*	.84 <sup>ab</sup>	1.37	1.23 <sup>ae</sup>	1.51	1.17 <sup>bf</sup>	1.54	.85 <sup>ef</sup>	1.38
Worked on a community project*	.34 <sup>ab</sup>	.74	.61 <sup>a</sup>	1.03	.58 <sup>b</sup>	1.05	.46	.92
Attend a public meeting	.22	.52	.33	.68	.31	.53	.34	.68
Attend a political meeting/rally*	.21 <sup>abc</sup>	.50	.30 <sup>a</sup>	.61	.33 <sup>b</sup>	.54	.34 <sup>c</sup>	.57

Notes: Pairwise comparisons were conducted only in cases where an omnibus one-way ANOVA indicated significant differences existed between districts. Significant oneway ANOVA results were obtained for areas listed followed by stars (\*). Within rows, superscripts indicate significant (p < .05) pairwise differences between districts based on least-significance difference (LSD) tests: a = District 1 different than 2; b = District 1 different than 3; c = District 1 different than 4; d = District 2 different than 3; e = District 2 different than 4; f = District 3 different than 4.

## CONCLUSION

As was the case in prior years, residents of Lincoln appear to be satisfied with City services overall. They are especially satisfied with Lincoln's overall quality of life, police, fire and emergency/ambulance services, and libraries. Consistent with prior surveys, residents reported least satisfaction with street maintenance and public transportation.

Since the City began conducting paper surveys by mail in 2012, Lincoln residents have, in many areas surveyed, increased their satisfaction. In the 2015 survey, it was uncertain whether the 2012-2015 "changes" reflected actual change versus naturally occurring fluctuations among largely satisfied Lincoln residents. The examination of 2017 data in the context of the prior survey results suggests largely, but not entirely, upward trends in resident satisfaction. The public increased its satisfaction in several areas, especially increasing in satisfaction with services related to neighborhoods, and continuing to report steady and high satisfaction with libraries. The public also increased on numerous indicators of public trust and confidence in City government, although ratings in this area still remain relatively low compared to ratings of other service-focused areas.

Despite the numerous upward and positive trends identified, a few negative trends were also detected. The City may especially want to investigate reasons for resident dissatisfaction with ease of car travel, the availability of affordable quality housing, and City recycling and sustainability efforts. Within the areas of the survey that went into greater depth regarding specific services, the City may find it useful to investigate the downward trends related to some Parks and Recreation services. Although, for the most part, residents were not significantly dissatisfied with these services, these may be areas to watch in the future, to ensure satisfaction does not decrease further.

This year's survey also provided the ability to estimate satisfaction at the level of Lincoln's City Council Districts. Comparisons between districts are intended to facilitate greater understanding of needs that may vary by area of Lincoln. While estimates of satisfaction cannot be made for specific neighborhoods, it is hoped that district-level results might provide additional information useful for pinpointing and better understanding specific issues. For example, in each prior report, it has been noted that residents give relatively low ratings to the item "the City treats all neighborhoods and areas of town fairly and equally." In fact, average ratings are indicative of disagreement, although the item was rated significantly higher in 2017 than in 2012 and 2015. It is possible that attention to other relevant differences observed between districts might begin to provide some insights or inspire additional questions and conversations that could help improve ratings on this item in the future.

# Appendix A: Complete Survey

# Taking Charge:

## Lincoln Satisfaction Survey

### 2017

#### Quality of Life and Services

1. The following items ask about your satisfaction with a number of aspects of life in Lincoln. Please tell us how satisfied or dissatisfied you are with each of the following.

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied
a. Overall quality of life in the City	<input type="radio"/>				
b. Overall appearance of the City	<input type="radio"/>				
c. Cleanliness of the City	<input type="radio"/>				
d. Number of unsightly or blighted properties in the City	<input type="radio"/>				
e. Safety and security of the City	<input type="radio"/>				
f. Police service	<input type="radio"/>				
g. Recreational opportunities	<input type="radio"/>				
h. Employment opportunities	<input type="radio"/>				
i. Ease of car travel in the City	<input type="radio"/>				
j. Ease of bike travel in the City	<input type="radio"/>				
k. Overall natural environment	<input type="radio"/>				
l. Street maintenance	<input type="radio"/>				
m. Snowplowing of City streets	<input type="radio"/>				
n. Fire emergency service	<input type="radio"/>				
o. Emergency medical and ambulance service	<input type="radio"/>				
p. City recycling and sustainability efforts	<input type="radio"/>				
q. Availability of affordable quality housing	<input type="radio"/>				
r. Job creation and economic development	<input type="radio"/>				
s. Management of sewage and storm water	<input type="radio"/>				
t. Building safety permits and inspections	<input type="radio"/>				
u. Local health department services	<input type="radio"/>				
v. Ease of walking in the City	<input type="radio"/>				

## Parks and Recreation

2. The following items are about parks and recreation in Lincoln. Please tell us how satisfied or dissatisfied you are with each of the following.

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied
a. Overall quality of parks	<input type="radio"/>				
b. Natural areas such as Wilderness Park	<input type="radio"/>				
c. Park maintenance such as mowing and care of trees in parks	<input type="radio"/>				
d. Finding information about Parks & Recreation programs and facilities	<input type="radio"/>				
e. Trails maintenance	<input type="radio"/>				
f. Street median and boulevard maintenance	<input type="radio"/>				
g. Public gardens such as the Sunken Gardens and Hamann Rose Gardens	<input type="radio"/>				

3. Which of the following is the way you would most like to get information about parks and recreation programs and facilities?

- Printed program guide available in recreation centers, libraries and at local grocery stores
- Parks and Recreation Department website ([parks.lincoln.ne.gov](http://parks.lincoln.ne.gov))
- Social media
- Newspaper ads
- Other, please specify:

## Neighborhoods

4. The following questions ask about your neighborhood. Please tell us how satisfied or dissatisfied you are with each of the following.

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied
a. General safety and security in your neighborhood	<input type="radio"/>				
b. Overall appearance of your neighborhood	<input type="radio"/>				
c. Number of unsightly or blighted properties in your neighborhood	<input type="radio"/>				
d. Condition of the sidewalks in your neighborhood	<input type="radio"/>				
e. Condition of the streets in your neighborhood	<input type="radio"/>				
f. Snow plowing of your neighborhood streets	<input type="radio"/>				

**5. When it comes to Lincoln’s planning for growth and development, which statement best characterizes your point of view?**

- Lincoln is not properly planning. The City too often encourages new development at the expense of good planning.
- Lincoln is not developing well. The City’s planning too often discourages new development.
- Lincoln is properly planning and developing well. There is a good balance in Lincoln between careful planning and encouraging new development.
- I don’t know/I have no opinion.

**Libraries**

**6. Have you heard of the Library’s “Read Aloud 15 Minutes a Day” initiative? This initiative challenges parents to read to their children for 15 minutes a day and offers prizes and incentives to families who participate and keep track of their reading to their children.**

- No, I had not heard of it before now
- I’m unsure whether or not I’ve heard of it before now
- Yes, I’ve heard of it but did not really know what it was before now
- Yes, I’ve heard of it and was familiar with it before now, but have not participated
- Yes, I’ve heard of it and have participated

**7. In general, how often do you or a member of your household visit public libraries?**

- Several times per week
  - Once a week
  - 1-2 times a month
  - A few times a year
  - Not at all
  - Don’t know
- } **Go to Question 8**
- } **Go to Question 9**

**8. Please tell us how satisfied you are with each of the following library services or characteristics.**

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied
a. The overall service of the City’s public libraries	<input type="radio"/>				
b. Hours of operation	<input type="radio"/>				
c. Comfort and cleanliness	<input type="radio"/>				
d. General availability of items such as books, magazines, DVDS, CDs	<input type="radio"/>				
e. Use of the library’s website for library services	<input type="radio"/>				

**(Go to Question 10 on page 4)**

**9. Please tell us whether or not each of the following is a reason you do not go to the public libraries.**

	Yes	No
a. They are not open when I can go.	<input type="radio"/>	<input type="radio"/>
b. They do not have items I want.	<input type="radio"/>	<input type="radio"/>
c. They do not have enough computers and/or Internet access.	<input type="radio"/>	<input type="radio"/>
d. I buy my books and other materials.	<input type="radio"/>	<input type="radio"/>
e. I use the Internet at home for research instead of going to a library.	<input type="radio"/>	<input type="radio"/>
f. I use the library website to access databases or download books.	<input type="radio"/>	<input type="radio"/>
g. I do not feel safe at the library.	<input type="radio"/>	<input type="radio"/>

## Public Transportation

**10. In general how often do you use Lincoln's public transportation system (StarTran) by taking at least a one-way trip?**

- Several times per week
  - Once a week
  - 1-2 times a month
  - A few times a year
  - Not at all
  - Don't know
- } **Go to Question 11**
- } **Go to Question 12**

**11. How satisfied or dissatisfied are you with the following StarTran services and characteristics?**

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied
a. The overall service of StarTran	<input type="radio"/>				
b. Hours of operation	<input type="radio"/>				
c. Driver courtesy	<input type="radio"/>				
d. Areas served	<input type="radio"/>				
e. Cleanliness of bus interior	<input type="radio"/>				
f. Overall safety	<input type="radio"/>				
g. Buses are on-time	<input type="radio"/>				
h. How often buses come	<input type="radio"/>				

***(Go to Question 13 on page 5)***

**12. Please tell us whether or not each of the following is a reason you do not use StarTran services more often.**

	Yes	No
a. Bus schedule times are not convenient with my schedule.	<input type="radio"/>	<input type="radio"/>
b. Bus fares are too high.	<input type="radio"/>	<input type="radio"/>
c. The walk to the bus stop is too far.	<input type="radio"/>	<input type="radio"/>
d. I do not understand the bus schedule.	<input type="radio"/>	<input type="radio"/>
e. I do not feel safe on the bus.	<input type="radio"/>	<input type="radio"/>
f. The commute is too long on the bus.	<input type="radio"/>	<input type="radio"/>
g. I prefer to drive.	<input type="radio"/>	<input type="radio"/>

## General

13. How many days per week do you engage in physical activity for at least thirty minutes?

(0 to 7 days)

Don't know

14. If there are children in your household, how many days per week do they engage in physical activity for at least one hour?

(0 to 7 days)

Don't know

No children in household

15. Please indicate whether or not your household has been involved in a continuing effort to do each of the following in the past year.

	Yes	No
a. Take recycling to a City drop off site at least twice a month	<input type="radio"/>	<input type="radio"/>
b. Pay for a recycling service	<input type="radio"/>	<input type="radio"/>

16. Please tell us how much you agree or disagree with the following statements.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
a. Generally speaking, most people in <i>Lincoln</i> can be trusted.	<input type="radio"/>				
b. Generally speaking, most people in <i>my neighborhood</i> can be trusted.	<input type="radio"/>				
c. I feel connected to people in <i>Lincoln</i> .	<input type="radio"/>				
d. I feel connected to people in <i>my neighborhood</i> .	<input type="radio"/>				

17. How many times in the past 12 months have you:

a. Worked on a community project?	<input type="text"/>
b. Attended any public meeting in which there was discussion of town or school affairs?	<input type="text"/>
c. Attended a political meeting or rally?	<input type="text"/>
d. Attended any club or organizational meeting (not including meetings for work)?	<input type="text"/>
e. Volunteered?	<input type="text"/>
f. Attended religious services (not including weddings and funerals)?	<input type="text"/>

## Environment and Sustainability

18. Please indicate how satisfied or dissatisfied you are with the following aspects of the City of Lincoln.

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied
a. Air quality in the City	<input type="radio"/>				
b. Quality and reliability of drinking water	<input type="radio"/>				
c. Water billing rates	<input type="radio"/>				
d. Availability of weekly recycling services and seasonal yard waste collection services to homes and businesses	<input type="radio"/>				
e. Availability of "clean" fuel stations or electric vehicle charging stations	<input type="radio"/>				
f. Storm water management	<input type="radio"/>				

## Trust and Confidence

19. Please tell us how much you agree or disagree with the following statements about the Lincoln City Police.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
a. I have great confidence in the Lincoln Police Department.	<input type="radio"/>				
b. Lincoln Police officers treat people fairly.	<input type="radio"/>				
c. Lincoln Police officers treat people with dignity.	<input type="radio"/>				
d. Lincoln Police officers behave professionally.	<input type="radio"/>				

20. Please tell us how much you agree or disagree with the following statements.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
a. I have great confidence in Lincoln City government.	<input type="radio"/>				
b. Lincoln City government can usually be trusted to make decisions that are right for residents as a whole.	<input type="radio"/>				
c. Lincoln City government employees treat residents with respect.	<input type="radio"/>				
d. Lincoln City elected officials base their decisions on the facts, not their personal interests.	<input type="radio"/>				
e. The City treats all neighborhoods and areas of town fairly and equally.	<input type="radio"/>				
f. I receive good value for my City government tax dollars.	<input type="radio"/>				

**21. Overall, how would you rate the performance of Lincoln's City government?**

- Poor
- Fair
- Good
- Very good
- Excellent

## General Knowledge

**22. How informed or uninformed on City issues are you?**

- Very Uninformed
- Somewhat Uninformed
- Somewhat Informed
- Very Informed

**23. Of each dollar collected in property taxes in Lincoln, the City government receives approximately how much?**

- Less than 20%
- 20-40%
- 40-60%
- Greater than 60%
- Don't know

**24. The City government spends the highest amount of its budget on which category of services?**

- Local Health Department Services
- Parks, Recreation and Libraries
- Public Safety Services
- Maintaining and Building Roads
- Don't know

## City Communications

**25. Please indicate which of the following places you get your information on City issues.**

	Yes	No
a. Newspapers	<input type="radio"/>	<input type="radio"/>
b. Local Radio	<input type="radio"/>	<input type="radio"/>
c. Television News	<input type="radio"/>	<input type="radio"/>
d. City Website	<input type="radio"/>	<input type="radio"/>
e. Call or Email the City and/or City officials	<input type="radio"/>	<input type="radio"/>
f. Social Media	<input type="radio"/>	<input type="radio"/>
g. Other	<input type="radio"/>	<input type="radio"/>

**26. The City provides programming on two government access cable TV channels – 5 CITY-TV and 10 Health TV – and one educational access channel. The channel numbers vary depending on the cable service provider. In addition to cable TV, the programming is available on YouTube, Facebook, and the City website. Do you get information on City issues from this programming?**

- Yes → **Go to Question 27**
- No → **Go to Question 29 on page 8**

**27. Please tell us which government information channels you normally watch.**

	Yes	No
a. 5-CITY TV government programming	<input type="radio"/>	<input type="radio"/>
b. 10 Health TV health and wellness programming	<input type="radio"/>	<input type="radio"/>
c. Education programming	<input type="radio"/>	<input type="radio"/>

**28. How do you view this programming?**

	Yes	No
a. Cable TV	<input type="radio"/>	<input type="radio"/>
b. YouTube	<input type="radio"/>	<input type="radio"/>
c. Facebook	<input type="radio"/>	<input type="radio"/>
d. City website	<input type="radio"/>	<input type="radio"/>

## Demographics

29. What is your gender?

- Male  
 Female

30. What year were you born?

1	9		
---	---	--	--

31. What is the highest level of education you have achieved?

- Less than high school diploma  
 High School Diploma/GED  
 Some college, but no degree  
 Technical/Associate/Junior College (2 yr, LPN)  
 Bachelor's Degree (4 yr, BA, BS, RN)  
 Graduate or Professional Degree (Master's, PhD, Law, Medicine)

32. Please indicate your approximate household income below.

- Below \$22,000  
 \$22,000 to \$29,999  
 \$30,000 to \$36,999  
 \$37,000 to \$44,999  
 \$45,000 to \$51,999  
 \$52,000 to \$59,999  
 \$60,000 to \$67,999  
 \$68,999 to \$74,999  
 \$75,000 or more

33. What is your ZIP code?

--	--	--	--	--

34. Please indicate which of the following best describes the dwelling in which you live.

- I own it  
 I have rented it for less than three years  
 I have rented it for three years or more  
 Other, please specify:

35. Including yourself, how many people live in your household?

36. Are you Spanish, Hispanic, or Latino?

- Yes  
 No

37. Which of the following describes your race?  
*Please select as many as apply.*

- American Indian or Alaska Native  
 Asian  
 Black or African American  
 Native Hawaiian or other Pacific Islander  
 White  
 Other, please specify:

Please provide any additional comments on City services below.

Thank you for taking the time to complete the survey!

Please use the postage paid envelope to return the survey to:  
907 Oldfather Hall, Lincoln NE 68588

# Appendix B: Results for Individual Survey Items

## City-Level Demographics

**What is your gender**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Male	480	37.0	37.7	37.7
	Female	792	61.1	62.3	100.0
	Total	1272	98.1	100.0	
Missing	System	25	1.9		
Total		1297	100.0		

**What is the highest level of education you have achieved**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than high school diploma	15	1.2	1.2	1.2
	High school diploma or GED	149	11.5	11.8	13.0
	Some college but no degree	243	18.7	19.2	32.2
	Technical Associate Junior college	157	12.1	12.4	44.6
	Bachelors degree	439	33.8	34.7	79.3
	Graduate or Professional degree	262	20.2	20.7	100.0
	Total	1265	97.5	100.0	
Missing	System	32	2.5		
Total		1297	100.0		

**Are you Spanish, Hispanic, or Latino**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	1244	95.9	98.0	98.0
	yes	26	2.0	2.0	100.0
	Total	1270	97.9	100.0	
Missing	System	27	2.1		
Total		1297	100.0		

**re\_amerindian**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	1249	96.3	98.6	98.6
	yes	18	1.4	1.4	100.0
	Total	1267	97.7	100.0	
Missing	-99.00	30	2.3		
Total		1297	100.0		

**re\_asian**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	1245	96.0	98.3	98.3
	yes	22	1.7	1.7	100.0
	Total	1267	97.7	100.0	
Missing	-99.00	30	2.3		
Total		1297	100.0		

**re\_black**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	1255	96.8	99.1	99.1
	yes	12	.9	.9	100.0
	Total	1267	97.7	100.0	
Missing	-99.00	30	2.3		
Total		1297	100.0		

**re\_nhpacisland**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	1265	97.5	99.8	99.8
	yes	2	.2	.2	100.0
	Total	1267	97.7	100.0	
Missing	-99.00	30	2.3		
Total		1297	100.0		

**re\_white**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	45	3.5	3.6	3.6
	yes	1222	94.2	96.4	100.0
	Total	1267	97.7	100.0	
Missing	-99.00	30	2.3		
Total		1297	100.0		

**re\_othr**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	1235	95.2	97.5	97.5
	yes	32	2.5	2.5	100.0
	Total	1267	97.7	100.0	
Missing	-99.00	30	2.3		
Total		1297	100.0		

**Lincoln District 1-4**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	District 1	299	23.1	23.1	23.1
	District 2	428	33.0	33.0	56.1
	District 3	337	26.0	26.0	82.0
	District 4	233	18.0	18.0	100.0
	Total	1297	100.0	100.0	

**zipcode\_fixed**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	68502	111	8.6	8.7	8.7
	68503	45	3.5	3.5	12.2
	68504	60	4.6	4.7	16.9
	68505	100	7.7	7.8	24.7
	68506	209	16.1	16.4	41.1
	68507	74	5.7	5.8	46.9
	68508	21	1.6	1.6	48.6

68510	115	8.9	9.0	57.6
68512	50	3.9	3.9	61.5
68516	281	21.7	22.0	83.5
68520	9	.7	.7	84.2
68521	93	7.2	7.3	91.5
68522	42	3.2	3.3	94.8
68524	11	.8	.9	95.6
68526	41	3.2	3.2	98.8
68527	4	.3	.3	99.1
68528	11	.8	.9	100.0
Total	1277	98.5	100.0	
Missing	System	20	1.5	
Total	1297	100.0		

#### Age group

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	19 tp 44	343	26.4	27.1	27.1
	45 to 64	460	35.5	36.3	63.3
	65 to 110	465	35.9	36.7	100.0
	Total	1268	97.8	100.0	
Missing	System	29	2.2		
Total		1297	100.0		

#### Please indicate your approximate household income below

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Below \$22,000	102	7.9	8.4	8.4
	\$22,000 to \$29,999	86	6.6	7.1	15.6
	\$30,000 to \$36,999	85	6.6	7.0	22.6
	\$37,000 to \$44,999	97	7.5	8.0	30.6
	\$45,000 to \$51,999	114	8.8	9.4	40.1
	\$52,000 to \$59,999	83	6.4	6.9	46.9
	\$60,000 to \$67,999	75	5.8	6.2	53.1
	\$68,999 to \$74,999	84	6.5	7.0	60.1
	\$75,000 or more	482	37.2	39.9	100.0
	Total	1208	93.1	100.0	

Missing	System	89	6.9		
Total		1297	100.0		

**Please indicate which of the following best describes the dwelling in which you live**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	I own it	1036	79.9	81.5	81.5
	I have rented it for less than three years	107	8.2	8.4	89.9
	I have rented it for three years or more	111	8.6	8.7	98.7
	Other	17	1.3	1.3	100.0
	Total	1271	98.0	100.0	
Missing	System	26	2.0		
Total		1297	100.0		

**Including yourself, how many people live in your household**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	.00	13	1.0	1.0	1.0
	1.00	348	26.8	27.3	28.3
	2.00	530	40.9	41.5	69.8
	3.00	163	12.6	12.8	82.5
	4.00	137	10.6	10.7	93.3
	5.00	63	4.9	4.9	98.2
	6.00	15	1.2	1.2	99.4
	7.00	3	.2	.2	99.6
	8.00	1	.1	.1	99.7
	10.00	2	.2	.2	99.8
	11.00	1	.1	.1	99.9
	90.00	1	.1	.1	100.0
	Total	1277	98.5	100.0	
Missing	System	20	1.5		
Total		1297	100.0		

## District-Level Demographics

### What is your gender

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Male	129	43.1	43.9	43.9
		Female	165	55.2	56.1	100.0
		Total	294	98.3	100.0	
	Missing	System	5	1.7		
	Total		299	100.0		
District 2	Valid	Male	146	34.1	34.4	34.4
		Female	278	65.0	65.6	100.0
		Total	424	99.1	100.0	
	Missing	System	4	.9		
	Total		428	100.0		
District 3	Valid	Male	117	34.7	35.8	35.8
		Female	210	62.3	64.2	100.0
		Total	327	97.0	100.0	
	Missing	System	10	3.0		
	Total		337	100.0		
District 4	Valid	Male	88	37.8	38.8	38.8
		Female	139	59.7	61.2	100.0
		Total	227	97.4	100.0	
	Missing	System	6	2.6		
	Total		233	100.0		

### What is the highest level of education you have achieved

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Les than high school diploma	6	2.0	2.1	2.1
		High school diploma or GED	54	18.1	18.5	20.5
		Some college but no degree	63	21.1	21.6	42.1
		Technical Associate Junior college	43	14.4	14.7	56.8
		Bachelors degree	94	31.4	32.2	89.0
		Graduate or Professional degree	32	10.7	11.0	100.0
		Total	292	97.7	100.0	
	Missing	System	7	2.3		
Total		299	100.0			

District 2	Valid	Les than high school diploma	3	.7	.7	.7
		High school diploma or GED	34	7.9	8.1	8.8
		Some college but no degree	70	16.4	16.7	25.5
		Technical Associate Junior college	38	8.9	9.1	34.6
		Bachelors degree	161	37.6	38.4	73.0
		Graduate or Professional degree	113	26.4	27.0	100.0
		Total	419	97.9	100.0	
	Missing	System	9	2.1		
Total		428	100.0			
District 3	Valid	Les than high school diploma	4	1.2	1.2	1.2
		High school diploma or GED	30	8.9	9.2	10.4
		Some college but no degree	64	19.0	19.6	30.0
		Technical Associate Junior college	42	12.5	12.8	42.8
		Bachelors degree	102	30.3	31.2	74.0
		Graduate or Professional degree	85	25.2	26.0	100.0
		Total	327	97.0	100.0	
	Missing	System	10	3.0		
Total		337	100.0			
District 4	Valid	Les than high school diploma	2	.9	.9	.9
		High school diploma or GED	31	13.3	13.7	14.5
		Some college but no degree	46	19.7	20.3	34.8
		Technical Associate Junior college	34	14.6	15.0	49.8
		Bachelors degree	82	35.2	36.1	85.9
		Graduate or Professional degree	32	13.7	14.1	100.0
		Total	227	97.4	100.0	
	Missing	System	6	2.6		
Total		233	100.0			

### Are you Spanish, Hispanic, or Latino

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	291	97.3	98.3	98.3
		yes	5	1.7	1.7	100.0
		Total	296	99.0	100.0	
	Missing	System	3	1.0		
	Total		299	100.0		
District 2	Valid	no	418	97.7	99.1	99.1

		yes	4	.9	.9	100.0
		Total	422	98.6	100.0	
	Missing	System	6	1.4		
		Total	428	100.0		
District 3	Valid	no	319	94.7	97.3	97.3
		yes	9	2.7	2.7	100.0
		Total	328	97.3	100.0	
	Missing	System	9	2.7		
		Total	337	100.0		
District 4	Valid	no	216	92.7	96.4	96.4
		yes	8	3.4	3.6	100.0
		Total	224	96.1	100.0	
	Missing	System	9	3.9		
		Total	233	100.0		

**re\_amerindian**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	288	96.3	98.6	98.6
		yes	4	1.3	1.4	100.0
		Total	292	97.7	100.0	
	Missing	-99.00	7	2.3		
		Total	299	100.0		
District 2	Valid	no	418	97.7	98.8	98.8
		yes	5	1.2	1.2	100.0
		Total	423	98.8	100.0	
	Missing	-99.00	5	1.2		
		Total	428	100.0		
District 3	Valid	no	325	96.4	99.1	99.1
		yes	3	.9	.9	100.0
		Total	328	97.3	100.0	
	Missing	-99.00	9	2.7		
		Total	337	100.0		
District 4	Valid	no	218	93.6	97.3	97.3
		yes	6	2.6	2.7	100.0
		Total	224	96.1	100.0	
	Missing	-99.00	9	3.9		
		Total	233	100.0		

**re\_asian**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	290	97.0	99.3	99.3
		yes	2	.7	.7	100.0
		Total	292	97.7	100.0	
	Missing	-99.00	7	2.3		
	Total		299	100.0		
District 2	Valid	no	419	97.9	99.1	99.1
		yes	4	.9	.9	100.0
		Total	423	98.8	100.0	
	Missing	-99.00	5	1.2		
	Total		428	100.0		
District 3	Valid	no	320	95.0	97.6	97.6
		yes	8	2.4	2.4	100.0
		Total	328	97.3	100.0	
	Missing	-99.00	9	2.7		
	Total		337	100.0		
District 4	Valid	no	216	92.7	96.4	96.4
		yes	8	3.4	3.6	100.0
		Total	224	96.1	100.0	
	Missing	-99.00	9	3.9		
	Total		233	100.0		

**re\_black**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	290	97.0	99.3	99.3
		yes	2	.7	.7	100.0
		Total	292	97.7	100.0	
	Missing	-99.00	7	2.3		
	Total		299	100.0		
District 2	Valid	no	423	98.8	100.0	100.0
	Missing	-99.00	5	1.2		
	Total		428	100.0		
District 3	Valid	no	324	96.1	98.8	98.8

		yes	4	1.2	1.2	100.0
		Total	328	97.3	100.0	
	Missing	-99.00	9	2.7		
		Total	337	100.0		
District 4	Valid	no	218	93.6	97.3	97.3
		yes	6	2.6	2.7	100.0
		Total	224	96.1	100.0	
	Missing	-99.00	9	3.9		
		Total	233	100.0		

### re\_nhpacisland

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	291	97.3	99.7	99.7
		yes	1	.3	.3	100.0
		Total	292	97.7	100.0	
	Missing	-99.00	7	2.3		
		Total	299	100.0		
District 2	Valid	no	423	98.8	100.0	100.0
	Missing	-99.00	5	1.2		
	Total	428	100.0			
District 3	Valid	no	328	97.3	100.0	100.0
	Missing	-99.00	9	2.7		
	Total	337	100.0			
District 4	Valid	no	223	95.7	99.6	99.6
		yes	1	.4	.4	100.0
		Total	224	96.1	100.0	
	Missing	-99.00	9	3.9		
		Total	233	100.0		

### re\_white

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	5	1.7	1.7	1.7
		yes	287	96.0	98.3	100.0
		Total	292	97.7	100.0	
	Missing	-99.00	7	2.3		

	Total		299	100.0		
District 2	Valid	no	8	1.9	1.9	1.9
		yes	415	97.0	98.1	100.0
		Total	423	98.8	100.0	
	Missing	-99.00	5	1.2		
	Total		428	100.0		
District 3	Valid	no	15	4.5	4.6	4.6
		yes	313	92.9	95.4	100.0
		Total	328	97.3	100.0	
	Missing	-99.00	9	2.7		
	Total		337	100.0		
District 4	Valid	no	17	7.3	7.6	7.6
		yes	207	88.8	92.4	100.0
		Total	224	96.1	100.0	
	Missing	-99.00	9	3.9		
	Total		233	100.0		

**re\_othr**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	287	96.0	98.3	98.3
		yes	5	1.7	1.7	100.0
		Total	292	97.7	100.0	
	Missing	-99.00	7	2.3		
	Total		299	100.0		
District 2	Valid	no	417	97.4	98.6	98.6
		yes	6	1.4	1.4	100.0
		Total	423	98.8	100.0	
	Missing	-99.00	5	1.2		
	Total		428	100.0		
District 3	Valid	no	317	94.1	96.6	96.6
		yes	11	3.3	3.4	100.0
		Total	328	97.3	100.0	
	Missing	-99.00	9	2.7		
	Total		337	100.0		
District 4	Valid	no	214	91.8	95.5	95.5
		yes	10	4.3	4.5	100.0
		Total	224	96.1	100.0	

Missing	-99.00	9	3.9	
Total		233	100.0	

**zipcode\_fixed**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent	
District 1	Valid	68503	19	6.4	6.4	6.4	
		68504	56	18.7	19.0	25.4	
		68505	99	33.1	33.6	59.0	
		68506	1	.3	.3	59.3	
		68507	73	24.4	24.7	84.1	
		68508	1	.3	.3	84.4	
		68510	40	13.4	13.6	98.0	
		68521	1	.3	.3	98.3	
		68526	1	.3	.3	98.6	
		68527	4	1.3	1.4	100.0	
		Total		295	98.7	100.0	
		Missing	System	4	1.3		
Total		299	100.0				
District 2	Valid	68503	1	.2	.2	.2	
		68504	4	.9	.9	1.2	
		68505	1	.2	.2	1.4	
		68506	130	30.4	30.7	32.2	
		68507	1	.2	.2	32.4	
		68510	36	8.4	8.5	40.9	
		68516	201	47.0	47.5	88.4	
		68520	9	2.1	2.1	90.5	
		68521	1	.2	.2	90.8	
		68526	39	9.1	9.2	100.0	
		Total		423	98.8	100.0	
		Missing	System	5	1.2		
Total		428	100.0				
District 3	Valid	68502	67	19.9	20.4	20.4	
		68506	77	22.8	23.4	43.8	
		68510	30	8.9	9.1	52.9	
		68512	50	14.8	15.2	68.1	
		68516	80	23.7	24.3	92.4	

		68522	24	7.1	7.3	99.7
		68526	1	.3	.3	100.0
		Total	329	97.6	100.0	
	Missing	System	8	2.4		
	Total		337	100.0		
District 4	Valid	68502	44	18.9	19.1	19.1
		68503	25	10.7	10.9	30.0
		68506	1	.4	.4	30.4
		68508	20	8.6	8.7	39.1
		68510	9	3.9	3.9	43.0
		68521	91	39.1	39.6	82.6
		68522	18	7.7	7.8	90.4
		68524	11	4.7	4.8	95.2
		68528	11	4.7	4.8	100.0
		Total	230	98.7	100.0	
	Missing	System	3	1.3		
	Total		233	100.0		

### Age group

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	19 tp 44	79	26.4	27.0	27.0
		45 to 64	100	33.4	34.1	61.1
		65 to 110	114	38.1	38.9	100.0
		Total	293	98.0	100.0	
	Missing	System	6	2.0		
Total		299	100.0			
District 2	Valid	19 tp 44	105	24.5	25.2	25.2
		45 to 64	143	33.4	34.3	59.5
		65 to 110	169	39.5	40.5	100.0
		Total	417	97.4	100.0	
	Missing	System	11	2.6		
Total		428	100.0			
District 3	Valid	19 tp 44	79	23.4	24.2	24.2
		45 to 64	129	38.3	39.4	63.6
		65 to 110	119	35.3	36.4	100.0
		Total	327	97.0	100.0	

	Missing	System	10	3.0		
	Total		337	100.0		
District 4	Valid	19 tp 44	80	34.3	34.6	34.6
		45 to 64	88	37.8	38.1	72.7
		65 to 110	63	27.0	27.3	100.0
		Total	231	99.1	100.0	
	Missing	System	2	.9		
Total		233	100.0			

**Please indicate your approximate household income below**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Below \$22,000	41	13.7	14.6	14.6
		\$22,000 to \$29,999	27	9.0	9.6	24.3
		\$30,000 to \$36,999	24	8.0	8.6	32.9
		\$37,000 to \$44,999	22	7.4	7.9	40.7
		\$45,000 to \$51,999	29	9.7	10.4	51.1
		\$52,000 to \$59,999	24	8.0	8.6	59.6
		\$60,000 to \$67,999	12	4.0	4.3	63.9
		\$68,999 to \$74,999	23	7.7	8.2	72.1
		\$75,000 or more	78	26.1	27.9	100.0
		Total		280	93.6	100.0
Missing	System	19	6.4			
Total		299	100.0			
District 2	Valid	Below \$22,000	12	2.8	3.0	3.0
		\$22,000 to \$29,999	12	2.8	3.0	6.0
		\$30,000 to \$36,999	23	5.4	5.8	11.8
		\$37,000 to \$44,999	21	4.9	5.3	17.0
		\$45,000 to \$51,999	38	8.9	9.5	26.6
		\$52,000 to \$59,999	25	5.8	6.3	32.8
		\$60,000 to \$67,999	29	6.8	7.3	40.1
		\$68,999 to \$74,999	25	5.8	6.3	46.4
		\$75,000 or more	214	50.0	53.6	100.0
		Total		399	93.2	100.0
Missing	System	29	6.8			
Total		428	100.0			
District 3	Valid	Below \$22,000	16	4.7	5.1	5.1

		\$22,000 to \$29,999	20	5.9	6.4	11.6
		\$30,000 to \$36,999	18	5.3	5.8	17.4
		\$37,000 to \$44,999	23	6.8	7.4	24.8
		\$45,000 to \$51,999	31	9.2	10.0	34.7
		\$52,000 to \$59,999	22	6.5	7.1	41.8
		\$60,000 to \$67,999	21	6.2	6.8	48.6
		\$68,999 to \$74,999	26	7.7	8.4	56.9
		\$75,000 or more	134	39.8	43.1	100.0
		Total	311	92.3	100.0	
	Missing	System	26	7.7		
	Total		337	100.0		
District 4	Valid	Below \$22,000	33	14.2	15.1	15.1
		\$22,000 to \$29,999	27	11.6	12.4	27.5
		\$30,000 to \$36,999	20	8.6	9.2	36.7
		\$37,000 to \$44,999	31	13.3	14.2	50.9
		\$45,000 to \$51,999	16	6.9	7.3	58.3
		\$52,000 to \$59,999	12	5.2	5.5	63.8
		\$60,000 to \$67,999	13	5.6	6.0	69.7
		\$68,999 to \$74,999	10	4.3	4.6	74.3
		\$75,000 or more	56	24.0	25.7	100.0
		Total	218	93.6	100.0	
	Missing	System	15	6.4		
	Total		233	100.0		

**Please indicate which of the following best describes the dwelling in which you live**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	I own it	227	75.9	76.4	76.4
		I have rented it for less than three years	31	10.4	10.4	86.9
		I have rented it for three years or more	33	11.0	11.1	98.0
		Other	6	2.0	2.0	100.0
		Total	297	99.3	100.0	
	Missing	System	2	.7		
	Total		299	100.0		
District 2	Valid	I own it	373	87.1	89.0	89.0

		I have rented it for less than three years	20	4.7	4.8	93.8
		I have rented it for three years or more	20	4.7	4.8	98.6
		Other	6	1.4	1.4	100.0
		Total	419	97.9	100.0	
	Missing	System	9	2.1		
		Total	428	100.0		
District 3	Valid	I own it	281	83.4	85.2	85.2
		I have rented it for less than three years	24	7.1	7.3	92.4
		I have rented it for three years or more	23	6.8	7.0	99.4
		Other	2	.6	.6	100.0
		Total	330	97.9	100.0	
	Missing	System	7	2.1		
		Total	337	100.0		
District 4	Valid	I own it	155	66.5	68.9	68.9
		I have rented it for less than three years	32	13.7	14.2	83.1
		I have rented it for three years or more	35	15.0	15.6	98.7
		Other	3	1.3	1.3	100.0
		Total	225	96.6	100.0	
	Missing	System	8	3.4		
		Total	233	100.0		

**Including yourself, how many people live in your household**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	.00	3	1.0	1.0	1.0
		1.00	98	32.8	33.1	34.1
		2.00	119	39.8	40.2	74.3
		3.00	34	11.4	11.5	85.8
		4.00	27	9.0	9.1	94.9
		5.00	14	4.7	4.7	99.7
		10.00	1	.3	.3	100.0
		Total	296	99.0	100.0	
	Missing	System	3	1.0		
		Total	299	100.0		

District 2	Valid	.00	2	.5	.5	.5
		1.00	92	21.5	21.8	22.3
		2.00	196	45.8	46.4	68.7
		3.00	54	12.6	12.8	81.5
		4.00	46	10.7	10.9	92.4
		5.00	25	5.8	5.9	98.3
		6.00	6	1.4	1.4	99.8
		7.00	1	.2	.2	100.0
		Total	422	98.6	100.0	
	Missing	System	6	1.4		
Total		428	100.0			
District 3	Valid	.00	4	1.2	1.2	1.2
		1.00	89	26.4	27.1	28.3
		2.00	135	40.1	41.0	69.3
		3.00	43	12.8	13.1	82.4
		4.00	38	11.3	11.6	93.9
		5.00	12	3.6	3.6	97.6
		6.00	5	1.5	1.5	99.1
		7.00	1	.3	.3	99.4
		10.00	1	.3	.3	99.7
		90.00	1	.3	.3	100.0
	Total	329	97.6	100.0		
Missing	System	8	2.4			
Total		337	100.0			
District 4	Valid	.00	4	1.7	1.7	1.7
		1.00	69	29.6	30.0	31.7
		2.00	80	34.3	34.8	66.5
		3.00	32	13.7	13.9	80.4
		4.00	26	11.2	11.3	91.7
		5.00	12	5.2	5.2	97.0
		6.00	4	1.7	1.7	98.7
		7.00	1	.4	.4	99.1
		8.00	1	.4	.4	99.6
		11.00	1	.4	.4	100.0
	Total	230	98.7	100.0		
Missing	System	3	1.3			
Total		233	100.0			

## City-Level Overall Satisfaction with City Services

### Satisfaction with - Overall quality of life in the City

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	9	.7	.7	.7
	Dissatisfied	32	2.5	2.5	3.2
	Neutral	109	8.4	8.5	11.6
	Satisfied	767	59.1	59.5	71.1
	Very satisfied	372	28.7	28.9	100.0
	Total	1289	99.4	100.0	
Missing	System	8	.6		
Total		1297	100.0		

### Satisfaction with - Overall appearance of the City

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	5	.4	.4	.4
	Dissatisfied	51	3.9	4.0	4.4
	Neutral	186	14.3	14.5	18.9
	Satisfied	822	63.4	64.3	83.2
	Very satisfied	215	16.6	16.8	100.0
	Total	1279	98.6	100.0	
Missing	System	18	1.4		
Total		1297	100.0		

### Satisfaction with - Cleanliness of the City

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	3	.2	.2	.2
	Dissatisfied	54	4.2	4.3	4.5
	Neutral	184	14.2	14.5	19.1
	Satisfied	829	63.9	65.5	84.6
	Very satisfied	195	15.0	15.4	100.0
	Total	1265	97.5	100.0	
Missing	System	32	2.5		
Total		1297	100.0		

**Satisfaction with - Number of unsightly or blighted properties in the City**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	27	2.1	2.1	2.1
	Dissatisfied	274	21.1	21.6	23.7
	Neutral	566	43.6	44.6	68.4
	Satisfied	365	28.1	28.8	97.2
	Very satisfied	36	2.8	2.8	100.0
	Total	1268	97.8	100.0	
Missing	System	29	2.2		
Total		1297	100.0		

**Satisfaction with - Safety and security of the City**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	11	.8	.9	.9
	Dissatisfied	77	5.9	6.0	6.9
	Neutral	204	15.7	15.9	22.8
	Satisfied	779	60.1	60.8	83.6
	Very satisfied	210	16.2	16.4	100.0
	Total	1281	98.8	100.0	
Missing	System	16	1.2		
Total		1297	100.0		

**Satisfaction with - Police service**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	16	1.2	1.2	1.2
	Dissatisfied	47	3.6	3.7	4.9
	Neutral	169	13.0	13.2	18.1
	Satisfied	702	54.1	54.8	72.9
	Very satisfied	348	26.8	27.1	100.0
	Total	1282	98.8	100.0	
Missing	System	15	1.2		
Total		1297	100.0		

### Satisfaction with - Recreational opportunities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	16	1.2	1.3	1.3
	Dissatisfied	88	6.8	6.9	8.2
	Neutral	245	18.9	19.3	27.5
	Satisfied	659	50.8	51.8	79.3
	Very satisfied	263	20.3	20.7	100.0
	Total	1271	98.0	100.0	
Missing	System	26	2.0		
Total		1297	100.0		

### Satisfaction with - Employment opportunities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	23	1.8	1.8	1.8
	Dissatisfied	107	8.2	8.4	10.3
	Neutral	402	31.0	31.7	42.0
	Satisfied	587	45.3	46.3	88.2
	Very satisfied	149	11.5	11.8	100.0
	Total	1268	97.8	100.0	
Missing	System	29	2.2		
Total		1297	100.0		

### Satisfaction with - Ease of car travel in the City

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	138	10.6	10.8	10.8
	Dissatisfied	387	29.8	30.4	41.3
	Neutral	246	19.0	19.3	60.6
	Satisfied	415	32.0	32.6	93.2
	Very satisfied	86	6.6	6.8	100.0
	Total	1272	98.1	100.0	
Missing	System	25	1.9		
Total		1297	100.0		

**Satisfaction with - Ease of bike travel in the City**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	15	1.2	1.2	1.2
	Dissatisfied	50	3.9	4.0	5.3
	Neutral	600	46.3	48.5	53.7
	Satisfied	419	32.3	33.8	87.6
	Very satisfied	154	11.9	12.4	100.0
	Total	1238	95.5	100.0	
Missing	System	59	4.5		
Total		1297	100.0		

**Satisfaction with - Overall natural environment**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	6	.5	.5	.5
	Dissatisfied	39	3.0	3.1	3.6
	Neutral	273	21.0	21.6	25.2
	Satisfied	781	60.2	61.9	87.2
	Very satisfied	162	12.5	12.8	100.0
	Total	1261	97.2	100.0	
Missing	System	36	2.8		
Total		1297	100.0		

**Satisfaction with - Street maintenance**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	201	15.5	15.7	15.7
	Dissatisfied	450	34.7	35.2	51.0
	Neutral	285	22.0	22.3	73.3
	Satisfied	309	23.8	24.2	97.5
	Very satisfied	32	2.5	2.5	100.0
	Total	1277	98.5	100.0	
Missing	System	20	1.5		
Total		1297	100.0		

**Satisfaction with - Snowplowing of City streets**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	83	6.4	6.5	6.5
	Dissatisfied	196	15.1	15.4	21.9
	Neutral	317	24.4	24.8	46.7
	Satisfied	588	45.3	46.1	92.8
	Very satisfied	92	7.1	7.2	100.0
	Total	1276	98.4	100.0	
Missing	System	21	1.6		
Total		1297	100.0		

**Satisfaction with - Fire emergency service**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	6	.5	.5	.5
	Dissatisfied	16	1.2	1.3	1.7
	Neutral	259	20.0	20.4	22.1
	Satisfied	664	51.2	52.3	74.4
	Very satisfied	325	25.1	25.6	100.0
	Total	1270	97.9	100.0	
Missing	System	27	2.1		
Total		1297	100.0		

**Satisfaction with - Emergency medical and ambulance service**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	7	.5	.5	.5
	Dissatisfied	17	1.3	1.3	1.9
	Neutral	259	20.0	20.3	22.2
	Satisfied	664	51.2	52.2	74.4
	Very satisfied	326	25.1	25.6	100.0
	Total	1273	98.1	100.0	
Missing	System	24	1.9		
Total		1297	100.0		

**Satisfaction with - City recycling and sustainability efforts**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	46	3.5	3.6	3.6
	Dissatisfied	194	15.0	15.2	18.8
	Neutral	340	26.2	26.7	45.5
	Satisfied	555	42.8	43.6	89.1
	Very satisfied	139	10.7	10.9	100.0
	Total	1274	98.2	100.0	
Missing	System	23	1.8		
Total		1297	100.0		

**Satisfaction with - Availability of affordable quality housing**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	57	4.4	4.5	4.5
	Dissatisfied	213	16.4	16.8	21.2
	Neutral	530	40.9	41.7	62.9
	Satisfied	402	31.0	31.6	94.6
	Very satisfied	69	5.3	5.4	100.0
	Total	1271	98.0	100.0	
Missing	System	26	2.0		
Total		1297	100.0		

**Satisfaction with - Job creation and economic development**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	28	2.2	2.2	2.2
	Dissatisfied	135	10.4	10.6	12.9
	Neutral	517	39.9	40.8	53.6
	Satisfied	499	38.5	39.4	93.0
	Very satisfied	89	6.9	7.0	100.0
	Total	1268	97.8	100.0	
Missing	System	29	2.2		
Total		1297	100.0		

**Satisfaction with - Management of sewage and storm water**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	13	1.0	1.0	1.0
	Dissatisfied	78	6.0	6.1	7.2
	Neutral	395	30.5	31.1	38.3
	Satisfied	666	51.3	52.4	90.7
	Very satisfied	118	9.1	9.3	100.0
	Total	1270	97.9	100.0	
Missing	System	27	2.1		
Total		1297	100.0		

**Satisfaction with - Building safety permits and inspections**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	31	2.4	2.5	2.5
	Dissatisfied	88	6.8	7.0	9.5
	Neutral	667	51.4	53.2	62.7
	Satisfied	396	30.5	31.6	94.3
	Very satisfied	71	5.5	5.7	100.0
	Total	1253	96.6	100.0	
Missing	System	44	3.4		
Total		1297	100.0		

**Satisfaction with - Local health department services**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	16	1.2	1.3	1.3
	Dissatisfied	50	3.9	4.0	5.2
	Neutral	547	42.2	43.4	48.7
	Satisfied	552	42.6	43.8	92.5
	Very satisfied	95	7.3	7.5	100.0
	Total	1260	97.1	100.0	
Missing	System	37	2.9		
Total		1297	100.0		

**Satisfaction with - Ease of walking in the City**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	17	1.3	1.3	1.3
	Dissatisfied	85	6.6	6.6	8.0
	Neutral	277	21.4	21.6	29.6
	Satisfied	740	57.1	57.8	87.4
	Very satisfied	162	12.5	12.6	100.0
	Total	1281	98.8	100.0	
Missing	System	16	1.2		
Total		1297	100.0		

**District-Level Overall Satisfaction with City Services**

**Satisfaction with - Overall quality of life in the City**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	2	.7	.7	.7
		Dissatisfied	5	1.7	1.7	2.3
		Neutral	35	11.7	11.7	14.1
		Satisfied	180	60.2	60.4	74.5
		Very satisfied	76	25.4	25.5	100.0
		Total	298	99.7	100.0	
	Missing	System	1	.3		
Total		299	100.0			
District 2	Valid	Very dissatisfied	3	.7	.7	.7
		Dissatisfied	6	1.4	1.4	2.1
		Neutral	23	5.4	5.4	7.6
		Satisfied	247	57.7	58.4	66.0
		Very satisfied	144	33.6	34.0	100.0
		Total	423	98.8	100.0	
	Missing	System	5	1.2		
Total		428	100.0			
District 3	Valid	Very dissatisfied	1	.3	.3	.3
		Dissatisfied	11	3.3	3.3	3.6
		Neutral	29	8.6	8.7	12.2
		Satisfied	182	54.0	54.3	66.6
		Very satisfied	112	33.2	33.4	100.0
		Total	335	99.4	100.0	
	Missing	System	2	.6		

	Total		337	100.0		
District 4	Valid	Very dissatisfied	3	1.3	1.3	1.3
		Dissatisfied	10	4.3	4.3	5.6
		Neutral	22	9.4	9.4	15.0
		Satisfied	158	67.8	67.8	82.8
		Very satisfied	40	17.2	17.2	100.0
	Total	233	100.0	100.0		

**Satisfaction with - Overall appearance of the City**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Dissatisfied	11	3.7	3.7	3.7
		Neutral	57	19.1	19.3	23.0
		Satisfied	190	63.5	64.2	87.2
		Very satisfied	38	12.7	12.8	100.0
		Total	296	99.0	100.0	
	Missing	System	3	1.0		
	Total		299	100.0		
District 2	Valid	Very dissatisfied	1	.2	.2	.2
		Dissatisfied	8	1.9	1.9	2.1
		Neutral	43	10.0	10.2	12.3
		Satisfied	281	65.7	66.6	78.9
		Very satisfied	89	20.8	21.1	100.0
	Total	422	98.6	100.0		
	Missing	System	6	1.4		
Total		428	100.0			
District 3	Valid	Very dissatisfied	1	.3	.3	.3
		Dissatisfied	18	5.3	5.5	5.8
		Neutral	36	10.7	10.9	16.7
		Satisfied	214	63.5	64.8	81.5
		Very satisfied	61	18.1	18.5	100.0
	Total	330	97.9	100.0		
	Missing	System	7	2.1		
Total		337	100.0			
District 4	Valid	Very dissatisfied	3	1.3	1.3	1.3
		Dissatisfied	14	6.0	6.1	7.4
		Neutral	50	21.5	21.6	29.0
		Satisfied	137	58.8	59.3	88.3

	Very satisfied	27	11.6	11.7	100.0
	Total	231	99.1	100.0	
Missing	System	2	.9		
Total		233	100.0		

### Satisfaction with - Cleanliness of the City

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	1	.3	.3	.3
		Dissatisfied	11	3.7	3.7	4.1
		Neutral	50	16.7	16.9	20.9
		Satisfied	203	67.9	68.6	89.5
		Very satisfied	31	10.4	10.5	100.0
		Total	296	99.0	100.0	
	Missing	System	3	1.0		
Total		299	100.0			
District 2	Valid	Dissatisfied	10	2.3	2.4	2.4
		Neutral	44	10.3	10.6	13.0
		Satisfied	283	66.1	68.0	81.0
		Very satisfied	79	18.5	19.0	100.0
		Total	416	97.2	100.0	
	Missing	System	12	2.8		
	Total		428	100.0		
District 3	Valid	Dissatisfied	20	5.9	6.1	6.1
		Neutral	40	11.9	12.2	18.2
		Satisfied	213	63.2	64.7	83.0
		Very satisfied	56	16.6	17.0	100.0
		Total	329	97.6	100.0	
	Missing	System	8	2.4		
	Total		337	100.0		
District 4	Valid	Very dissatisfied	2	.9	.9	.9
		Dissatisfied	13	5.6	5.8	6.7
		Neutral	50	21.5	22.3	29.0
		Satisfied	130	55.8	58.0	87.1
		Very satisfied	29	12.4	12.9	100.0
		Total	224	96.1	100.0	
	Missing	System	9	3.9		
Total		233	100.0			

**Satisfaction with - Number of unsightly or blighted properties in the City**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	6	2.0	2.0	2.0
		Dissatisfied	66	22.1	22.5	24.6
		Neutral	137	45.8	46.8	71.3
		Satisfied	77	25.8	26.3	97.6
		Very satisfied	7	2.3	2.4	100.0
		Total	293	98.0	100.0	
	Missing	System	6	2.0		
	Total	299	100.0			
District 2	Valid	Very dissatisfied	5	1.2	1.2	1.2
		Dissatisfied	64	15.0	15.5	16.7
		Neutral	205	47.9	49.6	66.3
		Satisfied	122	28.5	29.5	95.9
		Very satisfied	17	4.0	4.1	100.0
		Total	413	96.5	100.0	
	Missing	System	15	3.5		
	Total	428	100.0			
District 3	Valid	Very dissatisfied	7	2.1	2.1	2.1
		Dissatisfied	79	23.4	23.8	25.9
		Neutral	139	41.2	41.9	67.8
		Satisfied	99	29.4	29.8	97.6
		Very satisfied	8	2.4	2.4	100.0
		Total	332	98.5	100.0	
	Missing	System	5	1.5		
	Total	337	100.0			
District 4	Valid	Very dissatisfied	9	3.9	3.9	3.9
		Dissatisfied	65	27.9	28.3	32.2
		Neutral	85	36.5	37.0	69.1
		Satisfied	67	28.8	29.1	98.3
		Very satisfied	4	1.7	1.7	100.0
		Total	230	98.7	100.0	
	Missing	System	3	1.3		
	Total	233	100.0			

### Satisfaction with - Safety and security of the City

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	4	1.3	1.3	1.3
		Dissatisfied	17	5.7	5.7	7.1
		Neutral	55	18.4	18.5	25.6
		Satisfied	181	60.5	60.9	86.5
		Very satisfied	40	13.4	13.5	100.0
		Total	297	99.3	100.0	
	Missing	System	2	.7		
	Total	299	100.0			
District 2	Valid	Very dissatisfied	3	.7	.7	.7
		Dissatisfied	18	4.2	4.3	5.0
		Neutral	51	11.9	12.1	17.1
		Satisfied	266	62.1	63.0	80.1
		Very satisfied	84	19.6	19.9	100.0
		Total	422	98.6	100.0	
	Missing	System	6	1.4		
	Total	428	100.0			
District 3	Valid	Very dissatisfied	3	.9	.9	.9
		Dissatisfied	23	6.8	6.9	7.9
		Neutral	51	15.1	15.4	23.3
		Satisfied	206	61.1	62.2	85.5
		Very satisfied	48	14.2	14.5	100.0
		Total	331	98.2	100.0	
	Missing	System	6	1.8		
	Total	337	100.0			
District 4	Valid	Very dissatisfied	1	.4	.4	.4
		Dissatisfied	19	8.2	8.2	8.7
		Neutral	47	20.2	20.3	29.0
		Satisfied	126	54.1	54.5	83.5
		Very satisfied	38	16.3	16.5	100.0
		Total	231	99.1	100.0	
	Missing	System	2	.9		
	Total	233	100.0			

**Satisfaction with - Police service**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	4	1.3	1.3	1.3
		Dissatisfied	11	3.7	3.7	5.0
		Neutral	34	11.4	11.4	16.4
		Satisfied	174	58.2	58.4	74.8
		Very satisfied	75	25.1	25.2	100.0
		Total	298	99.7	100.0	
	Missing	System	1	.3		
	Total		299	100.0		
District 2	Valid	Very dissatisfied	3	.7	.7	.7
		Dissatisfied	12	2.8	2.8	3.6
		Neutral	46	10.7	10.9	14.5
		Satisfied	233	54.4	55.2	69.7
		Very satisfied	128	29.9	30.3	100.0
		Total	422	98.6	100.0	
	Missing	System	6	1.4		
	Total		428	100.0		
District 3	Valid	Very dissatisfied	5	1.5	1.5	1.5
		Dissatisfied	14	4.2	4.2	5.7
		Neutral	47	13.9	14.1	19.8
		Satisfied	183	54.3	55.0	74.8
		Very satisfied	84	24.9	25.2	100.0
		Total	333	98.8	100.0	
	Missing	System	4	1.2		
	Total		337	100.0		
District 4	Valid	Very dissatisfied	4	1.7	1.7	1.7
		Dissatisfied	10	4.3	4.4	6.1
		Neutral	42	18.0	18.3	24.5
		Satisfied	112	48.1	48.9	73.4
		Very satisfied	61	26.2	26.6	100.0
		Total	229	98.3	100.0	
	Missing	System	4	1.7		
	Total		233	100.0		

**Satisfaction with - Recreational opportunities**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	4	1.3	1.4	1.4
		Dissatisfied	25	8.4	8.5	9.9
		Neutral	67	22.4	22.9	32.8
		Satisfied	148	49.5	50.5	83.3
		Very satisfied	49	16.4	16.7	100.0
		Total	293	98.0	100.0	
	Missing	System	6	2.0		
	Total	299	100.0			
District 2	Valid	Very dissatisfied	3	.7	.7	.7
		Dissatisfied	21	4.9	5.0	5.7
		Neutral	59	13.8	14.1	19.9
		Satisfied	237	55.4	56.7	76.6
		Very satisfied	98	22.9	23.4	100.0
		Total	418	97.7	100.0	
	Missing	System	10	2.3		
	Total	428	100.0			
District 3	Valid	Very dissatisfied	4	1.2	1.2	1.2
		Dissatisfied	21	6.2	6.4	7.6
		Neutral	60	17.8	18.2	25.8
		Satisfied	174	51.6	52.9	78.7
		Very satisfied	70	20.8	21.3	100.0
		Total	329	97.6	100.0	
	Missing	System	8	2.4		
	Total	337	100.0			
District 4	Valid	Very dissatisfied	5	2.1	2.2	2.2
		Dissatisfied	21	9.0	9.1	11.3
		Neutral	59	25.3	25.5	36.8
		Satisfied	100	42.9	43.3	80.1
		Very satisfied	46	19.7	19.9	100.0
		Total	231	99.1	100.0	
	Missing	System	2	.9		
	Total	233	100.0			

**Satisfaction with - Employment opportunities**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	5	1.7	1.7	1.7
		Dissatisfied	22	7.4	7.5	9.2
		Neutral	103	34.4	35.2	44.4
		Satisfied	133	44.5	45.4	89.8
		Very satisfied	30	10.0	10.2	100.0
		Total	293	98.0	100.0	
	Missing	System	6	2.0		
	Total		299	100.0		
District 2	Valid	Very dissatisfied	4	.9	1.0	1.0
		Dissatisfied	33	7.7	7.9	8.9
		Neutral	126	29.4	30.3	39.2
		Satisfied	195	45.6	46.9	86.1
		Very satisfied	58	13.6	13.9	100.0
		Total	416	97.2	100.0	
	Missing	System	12	2.8		
	Total		428	100.0		
District 3	Valid	Very dissatisfied	6	1.8	1.8	1.8
		Dissatisfied	31	9.2	9.4	11.2
		Neutral	104	30.9	31.6	42.9
		Satisfied	150	44.5	45.6	88.4
		Very satisfied	38	11.3	11.6	100.0
		Total	329	97.6	100.0	
	Missing	System	8	2.4		
	Total		337	100.0		
District 4	Valid	Very dissatisfied	8	3.4	3.5	3.5
		Dissatisfied	21	9.0	9.1	12.6
		Neutral	69	29.6	30.0	42.6
		Satisfied	109	46.8	47.4	90.0
		Very satisfied	23	9.9	10.0	100.0
		Total	230	98.7	100.0	
	Missing	System	3	1.3		
	Total		233	100.0		

**Satisfaction with - Ease of car travel in the City**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	21	7.0	7.1	7.1
		Dissatisfied	90	30.1	30.5	37.6
		Neutral	69	23.1	23.4	61.0
		Satisfied	99	33.1	33.6	94.6
		Very satisfied	16	5.4	5.4	100.0
		Total	295	98.7	100.0	
	Missing	System	4	1.3		
	Total	299	100.0			
District 2	Valid	Very dissatisfied	55	12.9	13.1	13.1
		Dissatisfied	140	32.7	33.4	46.5
		Neutral	69	16.1	16.5	63.0
		Satisfied	128	29.9	30.5	93.6
		Very satisfied	27	6.3	6.4	100.0
		Total	419	97.9	100.0	
	Missing	System	9	2.1		
	Total	428	100.0			
District 3	Valid	Very dissatisfied	40	11.9	12.2	12.2
		Dissatisfied	99	29.4	30.1	42.2
		Neutral	64	19.0	19.5	61.7
		Satisfied	104	30.9	31.6	93.3
		Very satisfied	22	6.5	6.7	100.0
		Total	329	97.6	100.0	
	Missing	System	8	2.4		
	Total	337	100.0			
District 4	Valid	Very dissatisfied	22	9.4	9.6	9.6
		Dissatisfied	58	24.9	25.3	34.9
		Neutral	44	18.9	19.2	54.1
		Satisfied	84	36.1	36.7	90.8
		Very satisfied	21	9.0	9.2	100.0
		Total	229	98.3	100.0	
	Missing	System	4	1.7		
	Total	233	100.0			

**Satisfaction with - Ease of bike travel in the City**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	3	1.0	1.0	1.0
		Dissatisfied	8	2.7	2.8	3.8
		Neutral	143	47.8	49.8	53.7
		Satisfied	109	36.5	38.0	91.6
		Very satisfied	24	8.0	8.4	100.0
		Total	287	96.0	100.0	
	Missing	System	12	4.0		
	Total		299	100.0		
District 2	Valid	Very dissatisfied	6	1.4	1.5	1.5
		Dissatisfied	22	5.1	5.4	6.8
		Neutral	193	45.1	47.2	54.0
		Satisfied	128	29.9	31.3	85.3
		Very satisfied	60	14.0	14.7	100.0
		Total	409	95.6	100.0	
	Missing	System	19	4.4		
	Total		428	100.0		
District 3	Valid	Very dissatisfied	3	.9	.9	.9
		Dissatisfied	13	3.9	4.1	5.0
		Neutral	150	44.5	47.2	52.2
		Satisfied	109	32.3	34.3	86.5
		Very satisfied	43	12.8	13.5	100.0
		Total	318	94.4	100.0	
	Missing	System	19	5.6		
	Total		337	100.0		
District 4	Valid	Very dissatisfied	3	1.3	1.3	1.3
		Dissatisfied	7	3.0	3.1	4.5
		Neutral	114	48.9	50.9	55.4
		Satisfied	73	31.3	32.6	87.9
		Very satisfied	27	11.6	12.1	100.0
		Total	224	96.1	100.0	
	Missing	System	9	3.9		
	Total		233	100.0		

**Satisfaction with - Overall natural environment**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	2	.7	.7	.7
		Dissatisfied	8	2.7	2.8	3.4
		Neutral	77	25.8	26.6	30.0
		Satisfied	180	60.2	62.1	92.1
		Very satisfied	23	7.7	7.9	100.0
		Total	290	97.0	100.0	
	Missing	System	9	3.0		
	Total	299	100.0			
District 2	Valid	Very dissatisfied	1	.2	.2	.2
		Dissatisfied	12	2.8	2.9	3.1
		Neutral	70	16.4	16.9	20.0
		Satisfied	267	62.4	64.5	84.5
		Very satisfied	64	15.0	15.5	100.0
		Total	414	96.7	100.0	
	Missing	System	14	3.3		
	Total	428	100.0			
District 3	Valid	Very dissatisfied	1	.3	.3	.3
		Dissatisfied	10	3.0	3.1	3.4
		Neutral	68	20.2	20.8	24.2
		Satisfied	201	59.6	61.5	85.6
		Very satisfied	47	13.9	14.4	100.0
		Total	327	97.0	100.0	
	Missing	System	10	3.0		
	Total	337	100.0			
District 4	Valid	Very dissatisfied	2	.9	.9	.9
		Dissatisfied	9	3.9	3.9	4.8
		Neutral	58	24.9	25.2	30.0
		Satisfied	133	57.1	57.8	87.8
		Very satisfied	28	12.0	12.2	100.0
		Total	230	98.7	100.0	
	Missing	System	3	1.3		
	Total	233	100.0			

**Satisfaction with - Street maintenance**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	53	17.7	17.8	17.8
		Dissatisfied	102	34.1	34.2	52.0
		Neutral	70	23.4	23.5	75.5
		Satisfied	67	22.4	22.5	98.0
		Very satisfied	6	2.0	2.0	100.0
		Total	298	99.7	100.0	
	Missing	System	1	.3		
	Total	299	100.0			
District 2	Valid	Very dissatisfied	64	15.0	15.3	15.3
		Dissatisfied	150	35.0	36.0	51.3
		Neutral	89	20.8	21.3	72.7
		Satisfied	103	24.1	24.7	97.4
		Very satisfied	11	2.6	2.6	100.0
		Total	417	97.4	100.0	
	Missing	System	11	2.6		
	Total	428	100.0			
District 3	Valid	Very dissatisfied	49	14.5	14.8	14.8
		Dissatisfied	118	35.0	35.8	50.6
		Neutral	77	22.8	23.3	73.9
		Satisfied	80	23.7	24.2	98.2
		Very satisfied	6	1.8	1.8	100.0
		Total	330	97.9	100.0	
	Missing	System	7	2.1		
	Total	337	100.0			
District 4	Valid	Very dissatisfied	35	15.0	15.1	15.1
		Dissatisfied	80	34.3	34.5	49.6
		Neutral	49	21.0	21.1	70.7
		Satisfied	59	25.3	25.4	96.1
		Very satisfied	9	3.9	3.9	100.0
		Total	232	99.6	100.0	
	Missing	System	1	.4		
	Total	233	100.0			

**Satisfaction with - Snowplowing of City streets**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	20	6.7	6.8	6.8
		Dissatisfied	44	14.7	14.9	21.7
		Neutral	79	26.4	26.8	48.5
		Satisfied	134	44.8	45.4	93.9
		Very satisfied	18	6.0	6.1	100.0
		Total	295	98.7	100.0	
	Missing	System	4	1.3		
	Total	299	100.0			
District 2	Valid	Very dissatisfied	26	6.1	6.2	6.2
		Dissatisfied	63	14.7	15.1	21.3
		Neutral	97	22.7	23.2	44.5
		Satisfied	207	48.4	49.5	94.0
		Very satisfied	25	5.8	6.0	100.0
		Total	418	97.7	100.0	
	Missing	System	10	2.3		
	Total	428	100.0			
District 3	Valid	Very dissatisfied	17	5.0	5.1	5.1
		Dissatisfied	55	16.3	16.6	21.7
		Neutral	73	21.7	22.0	43.7
		Satisfied	158	46.9	47.6	91.3
		Very satisfied	29	8.6	8.7	100.0
		Total	332	98.5	100.0	
	Missing	System	5	1.5		
	Total	337	100.0			
District 4	Valid	Very dissatisfied	20	8.6	8.7	8.7
		Dissatisfied	34	14.6	14.7	23.4
		Neutral	68	29.2	29.4	52.8
		Satisfied	89	38.2	38.5	91.3
		Very satisfied	20	8.6	8.7	100.0
		Total	231	99.1	100.0	
	Missing	System	2	.9		
	Total	233	100.0			

**Satisfaction with - Fire emergency service**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	1	.3	.3	.3
		Dissatisfied	4	1.3	1.3	1.7
		Neutral	62	20.7	20.9	22.6
		Satisfied	160	53.5	53.9	76.4
		Very satisfied	70	23.4	23.6	100.0
		Total	297	99.3	100.0	
	Missing	System	2	.7		
	Total		299	100.0		
District 2	Valid	Very dissatisfied	1	.2	.2	.2
		Dissatisfied	8	1.9	1.9	2.2
		Neutral	83	19.4	19.9	22.0
		Satisfied	219	51.2	52.4	74.4
		Very satisfied	107	25.0	25.6	100.0
		Total	418	97.7	100.0	
	Missing	System	10	2.3		
	Total		428	100.0		
District 3	Valid	Very dissatisfied	4	1.2	1.2	1.2
		Dissatisfied	1	.3	.3	1.5
		Neutral	63	18.7	19.3	20.9
		Satisfied	165	49.0	50.6	71.5
		Very satisfied	93	27.6	28.5	100.0
		Total	326	96.7	100.0	
	Missing	System	11	3.3		
	Total		337	100.0		
District 4	Valid	Dissatisfied	3	1.3	1.3	1.3
		Neutral	51	21.9	22.3	23.6
		Satisfied	120	51.5	52.4	76.0
		Very satisfied	55	23.6	24.0	100.0
		Total	229	98.3	100.0	
	Missing	System	4	1.7		
	Total		233	100.0		

**Satisfaction with - Emergency medical and ambulance service**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	1	.3	.3	.3
		Dissatisfied	3	1.0	1.0	1.4
		Neutral	62	20.7	20.9	22.3
		Satisfied	157	52.5	53.0	75.3
		Very satisfied	73	24.4	24.7	100.0
		Total	296	99.0	100.0	
	Missing	System	3	1.0		
	Total	299	100.0			
District 2	Valid	Very dissatisfied	2	.5	.5	.5
		Dissatisfied	8	1.9	1.9	2.4
		Neutral	81	18.9	19.4	21.8
		Satisfied	223	52.1	53.3	75.1
		Very satisfied	104	24.3	24.9	100.0
		Total	418	97.7	100.0	
	Missing	System	10	2.3		
	Total	428	100.0			
District 3	Valid	Very dissatisfied	2	.6	.6	.6
		Dissatisfied	1	.3	.3	.9
		Neutral	67	19.9	20.4	21.3
		Satisfied	160	47.5	48.8	70.1
		Very satisfied	98	29.1	29.9	100.0
		Total	328	97.3	100.0	
	Missing	System	9	2.7		
	Total	337	100.0			
District 4	Valid	Very dissatisfied	2	.9	.9	.9
		Dissatisfied	5	2.1	2.2	3.0
		Neutral	49	21.0	21.2	24.2
		Satisfied	124	53.2	53.7	77.9
		Very satisfied	51	21.9	22.1	100.0
		Total	231	99.1	100.0	
	Missing	System	2	.9		
	Total	233	100.0			

**Satisfaction with - City recycling and sustainability efforts**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	11	3.7	3.7	3.7
		Dissatisfied	51	17.1	17.3	21.1
		Neutral	85	28.4	28.9	50.0
		Satisfied	114	38.1	38.8	88.8
		Very satisfied	33	11.0	11.2	100.0
		Total	294	98.3	100.0	
	Missing	System	5	1.7		
	Total	299	100.0			
District 2	Valid	Very dissatisfied	8	1.9	1.9	1.9
		Dissatisfied	63	14.7	15.1	17.0
		Neutral	103	24.1	24.6	41.6
		Satisfied	196	45.8	46.9	88.5
		Very satisfied	48	11.2	11.5	100.0
		Total	418	97.7	100.0	
	Missing	System	10	2.3		
	Total	428	100.0			
District 3	Valid	Very dissatisfied	16	4.7	4.8	4.8
		Dissatisfied	49	14.5	14.8	19.6
		Neutral	85	25.2	25.7	45.3
		Satisfied	138	40.9	41.7	87.0
		Very satisfied	43	12.8	13.0	100.0
		Total	331	98.2	100.0	
	Missing	System	6	1.8		
	Total	337	100.0			
District 4	Valid	Very dissatisfied	11	4.7	4.8	4.8
		Dissatisfied	31	13.3	13.4	18.2
		Neutral	67	28.8	29.0	47.2
		Satisfied	107	45.9	46.3	93.5
		Very satisfied	15	6.4	6.5	100.0
		Total	231	99.1	100.0	
	Missing	System	2	.9		
	Total	233	100.0			

**Satisfaction with - Availability of affordable quality housing**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	13	4.3	4.4	4.4
		Dissatisfied	46	15.4	15.4	19.8
		Neutral	147	49.2	49.3	69.1
		Satisfied	83	27.8	27.9	97.0
		Very satisfied	9	3.0	3.0	100.0
		Total	298	99.7	100.0	
	Missing	System	1	.3		
	Total	299	100.0			
District 2	Valid	Very dissatisfied	11	2.6	2.6	2.6
		Dissatisfied	56	13.1	13.5	16.1
		Neutral	169	39.5	40.6	56.7
		Satisfied	155	36.2	37.3	94.0
		Very satisfied	25	5.8	6.0	100.0
		Total	416	97.2	100.0	
	Missing	System	12	2.8		
	Total	428	100.0			
District 3	Valid	Very dissatisfied	13	3.9	4.0	4.0
		Dissatisfied	65	19.3	19.9	23.9
		Neutral	128	38.0	39.1	63.0
		Satisfied	101	30.0	30.9	93.9
		Very satisfied	20	5.9	6.1	100.0
		Total	327	97.0	100.0	
	Missing	System	10	3.0		
	Total	337	100.0			
District 4	Valid	Very dissatisfied	20	8.6	8.7	8.7
		Dissatisfied	46	19.7	20.0	28.7
		Neutral	86	36.9	37.4	66.1
		Satisfied	63	27.0	27.4	93.5
		Very satisfied	15	6.4	6.5	100.0
		Total	230	98.7	100.0	
	Missing	System	3	1.3		
	Total	233	100.0			

**Satisfaction with - Job creation and economic development**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	6	2.0	2.0	2.0
		Dissatisfied	31	10.4	10.5	12.5
		Neutral	141	47.2	47.6	60.1
		Satisfied	103	34.4	34.8	94.9
		Very satisfied	15	5.0	5.1	100.0
		Total	296	99.0	100.0	
	Missing	System	3	1.0		
	Total		299	100.0		
District 2	Valid	Very dissatisfied	3	.7	.7	.7
		Dissatisfied	42	9.8	10.1	10.8
		Neutral	160	37.4	38.5	49.3
		Satisfied	172	40.2	41.3	90.6
		Very satisfied	39	9.1	9.4	100.0
		Total	416	97.2	100.0	
	Missing	System	12	2.8		
	Total		428	100.0		
District 3	Valid	Very dissatisfied	10	3.0	3.1	3.1
		Dissatisfied	32	9.5	9.8	12.9
		Neutral	128	38.0	39.3	52.1
		Satisfied	133	39.5	40.8	92.9
		Very satisfied	23	6.8	7.1	100.0
		Total	326	96.7	100.0	
	Missing	System	11	3.3		
	Total		337	100.0		
District 4	Valid	Very dissatisfied	9	3.9	3.9	3.9
		Dissatisfied	30	12.9	13.0	17.0
		Neutral	88	37.8	38.3	55.2
		Satisfied	91	39.1	39.6	94.8
		Very satisfied	12	5.2	5.2	100.0
		Total	230	98.7	100.0	
	Missing	System	3	1.3		
	Total		233	100.0		

**Satisfaction with - Management of sewage and storm water**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	3	1.0	1.0	1.0
		Dissatisfied	16	5.4	5.4	6.5
		Neutral	106	35.5	36.1	42.5
		Satisfied	155	51.8	52.7	95.2
		Very satisfied	14	4.7	4.8	100.0
		Total	294	98.3	100.0	
	Missing	System	5	1.7		
	Total	299	100.0			
District 2	Valid	Very dissatisfied	3	.7	.7	.7
		Dissatisfied	22	5.1	5.3	6.0
		Neutral	117	27.3	28.1	34.1
		Satisfied	228	53.3	54.7	88.7
		Very satisfied	47	11.0	11.3	100.0
		Total	417	97.4	100.0	
	Missing	System	11	2.6		
	Total	428	100.0			
District 3	Valid	Very dissatisfied	4	1.2	1.2	1.2
		Dissatisfied	23	6.8	6.9	8.2
		Neutral	101	30.0	30.5	38.7
		Satisfied	169	50.1	51.1	89.7
		Very satisfied	34	10.1	10.3	100.0
		Total	331	98.2	100.0	
	Missing	System	6	1.8		
	Total	337	100.0			
District 4	Valid	Very dissatisfied	3	1.3	1.3	1.3
		Dissatisfied	17	7.3	7.5	8.8
		Neutral	71	30.5	31.1	39.9
		Satisfied	114	48.9	50.0	89.9
		Very satisfied	23	9.9	10.1	100.0
		Total	228	97.9	100.0	
	Missing	System	5	2.1		
	Total	233	100.0			

**Satisfaction with - Building safety permits and inspections**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	5	1.7	1.7	1.7
		Dissatisfied	25	8.4	8.6	10.3
		Neutral	168	56.2	57.5	67.8
		Satisfied	83	27.8	28.4	96.2
		Very satisfied	11	3.7	3.8	100.0
		Total	292	97.7	100.0	
	Missing	System	7	2.3		
	Total	299	100.0			
District 2	Valid	Very dissatisfied	9	2.1	2.2	2.2
		Dissatisfied	23	5.4	5.6	7.8
		Neutral	215	50.2	52.7	60.5
		Satisfied	131	30.6	32.1	92.6
		Very satisfied	30	7.0	7.4	100.0
		Total	408	95.3	100.0	
	Missing	System	20	4.7		
	Total	428	100.0			
District 3	Valid	Very dissatisfied	10	3.0	3.1	3.1
		Dissatisfied	20	5.9	6.1	9.2
		Neutral	175	51.9	53.5	62.7
		Satisfied	108	32.0	33.0	95.7
		Very satisfied	14	4.2	4.3	100.0
		Total	327	97.0	100.0	
	Missing	System	10	3.0		
	Total	337	100.0			
District 4	Valid	Very dissatisfied	7	3.0	3.1	3.1
		Dissatisfied	20	8.6	8.8	11.9
		Neutral	109	46.8	48.2	60.2
		Satisfied	74	31.8	32.7	92.9
		Very satisfied	16	6.9	7.1	100.0
		Total	226	97.0	100.0	
	Missing	System	7	3.0		
	Total	233	100.0			

**Satisfaction with - Local health department services**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	2	.7	.7	.7
		Dissatisfied	13	4.3	4.4	5.1
		Neutral	142	47.5	48.3	53.4
		Satisfied	118	39.5	40.1	93.5
		Very satisfied	19	6.4	6.5	100.0
		Total	294	98.3	100.0	
	Missing	System	5	1.7		
	Total	299	100.0			
District 2	Valid	Very dissatisfied	2	.5	.5	.5
		Dissatisfied	13	3.0	3.1	3.6
		Neutral	168	39.3	40.7	44.3
		Satisfied	198	46.3	47.9	92.3
		Very satisfied	32	7.5	7.7	100.0
		Total	413	96.5	100.0	
	Missing	System	15	3.5		
	Total	428	100.0			
District 3	Valid	Very dissatisfied	3	.9	.9	.9
		Dissatisfied	17	5.0	5.2	6.1
		Neutral	149	44.2	45.7	51.8
		Satisfied	136	40.4	41.7	93.6
		Very satisfied	21	6.2	6.4	100.0
		Total	326	96.7	100.0	
	Missing	System	11	3.3		
	Total	337	100.0			
District 4	Valid	Very dissatisfied	9	3.9	4.0	4.0
		Dissatisfied	7	3.0	3.1	7.0
		Neutral	88	37.8	38.8	45.8
		Satisfied	100	42.9	44.1	89.9
		Very satisfied	23	9.9	10.1	100.0
		Total	227	97.4	100.0	
	Missing	System	6	2.6		
	Total	233	100.0			

**Satisfaction with - Ease of walking in the City**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	6	2.0	2.0	2.0
		Dissatisfied	24	8.0	8.1	10.1
		Neutral	73	24.4	24.6	34.7
		Satisfied	166	55.5	55.9	90.6
		Very satisfied	28	9.4	9.4	100.0
		Total	297	99.3	100.0	
	Missing	System	2	.7		
	Total		299	100.0		
District 2	Valid	Very dissatisfied	5	1.2	1.2	1.2
		Dissatisfied	25	5.8	5.9	7.1
		Neutral	71	16.6	16.8	23.9
		Satisfied	262	61.2	62.1	86.0
		Very satisfied	59	13.8	14.0	100.0
		Total	422	98.6	100.0	
	Missing	System	6	1.4		
	Total		428	100.0		
District 3	Valid	Very dissatisfied	1	.3	.3	.3
		Dissatisfied	19	5.6	5.7	6.0
		Neutral	83	24.6	25.1	31.1
		Satisfied	188	55.8	56.8	87.9
		Very satisfied	40	11.9	12.1	100.0
		Total	331	98.2	100.0	
	Missing	System	6	1.8		
	Total		337	100.0		
District 4	Valid	Very dissatisfied	5	2.1	2.2	2.2
		Dissatisfied	17	7.3	7.4	9.5
		Neutral	50	21.5	21.6	31.2
		Satisfied	124	53.2	53.7	84.8
		Very satisfied	35	15.0	15.2	100.0
		Total	231	99.1	100.0	
	Missing	System	2	.9		
	Total		233	100.0		

## City-Level Satisfaction with Parks and Recreation

### Satisfaction with - Overall quality of parks

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	8	.6	.7	.7
	Dissatisfied	72	5.6	5.9	6.6
	Neutral	195	15.0	16.0	22.6
	Satisfied	723	55.7	59.3	81.9
	Very satisfied	221	17.0	18.1	100.0
	Total	1219	94.0	100.0	
Missing	System	78	6.0		
Total		1297	100.0		

### Satisfaction with - Natural areas such as Wilderness Park

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	9	.7	.7	.7
	Dissatisfied	38	2.9	3.2	3.9
	Neutral	324	25.0	26.9	30.8
	Satisfied	633	48.8	52.5	83.3
	Very satisfied	201	15.5	16.7	100.0
	Total	1205	92.9	100.0	
Missing	System	92	7.1		
Total		1297	100.0		

### Satisfaction with - Park maintenance such as mowing and care of trees in parks

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	55	4.2	4.5	4.5
	Dissatisfied	164	12.6	13.5	18.1
	Neutral	245	18.9	20.2	38.3
	Satisfied	584	45.0	48.1	86.4
	Very satisfied	165	12.7	13.6	100.0
	Total	1213	93.5	100.0	
Missing	System	84	6.5		
Total		1297	100.0		

**Satisfaction with - Finding information about Parks & Recreation programs and facilities**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	11	.8	.9	.9
	Dissatisfied	58	4.5	4.8	5.7
	Neutral	397	30.6	33.0	38.7
	Satisfied	578	44.6	48.0	86.7
	Very satisfied	160	12.3	13.3	100.0
	Total	1204	92.8	100.0	
Missing	System	93	7.2		
Total		1297	100.0		

**Satisfaction with - Trails maintenance**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	13	1.0	1.1	1.1
	Dissatisfied	55	4.2	4.6	5.7
	Neutral	425	32.8	35.4	41.1
	Satisfied	553	42.6	46.1	87.2
	Very satisfied	154	11.9	12.8	100.0
	Total	1200	92.5	100.0	
Missing	System	97	7.5		
Total		1297	100.0		

**Satisfaction with - Street median and boulevard maintenance**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	52	4.0	4.3	4.3
	Dissatisfied	187	14.4	15.4	19.7
	Neutral	338	26.1	27.9	47.6
	Satisfied	542	41.8	44.7	92.3
	Very satisfied	94	7.2	7.7	100.0
	Total	1213	93.5	100.0	
Missing	System	84	6.5		
Total		1297	100.0		

**Satisfaction with - Public gardens such as the Sunken Gardens and Hamann Rose**

**Gardens**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	3	.2	.2	.2
	Dissatisfied	5	.4	.4	.7
	Neutral	149	11.5	12.2	12.9
	Satisfied	596	46.0	48.9	61.8
	Very satisfied	465	35.9	38.2	100.0
	Total	1218	93.9	100.0	
Missing	System	79	6.1		
Total		1297	100.0		

**Which of the following is the way you would most like to get information about parks and recreation programs and facilities**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Printed program guide available in recreation centers, libraries and at local grocery stores	199	15.3	20.5	20.5
	Parks and Recreation Department website (parks.lincoln.ne.gov)	468	36.1	48.3	68.8
	Social media	165	12.7	17.0	85.9
	Newspaper ads	107	8.2	11.0	96.9
	Other	30	2.3	3.1	100.0
	Total	969	74.7	100.0	
Missing	System	328	25.3		
Total		1297	100.0		

**Which of the following is the way you would most like to get information about parks and recreation programs and facilities - Other, specify:**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid		1231	94.9	94.9	94.9
	ADVERTISE SOME INTERESTING ACTIVITY	1	.1	.1	95.0
	ALL OF THE ABOVE	1	.1	.1	95.1
	ALL OPTIONS	1	.1	.1	95.1

ALL THE MONEY YOU THROW AT NEW TECHNOLOGY IS OLD TECHNOLOGY A YEAR LATER. THE WORD I'M LOOKING FOR IS, HMMM...WASTED! MAKE A COMPREHENSIVE PLAN THAT HAS A LONGEVITY OF MORE THAN ONE YEAR. NOW THAT WOULD BE A PLAN. GOOD THING YOU HAVE A GOVT JOB.	1	.1	.1	95.2
ALL WAYS GOING TO THE GROCERY STORES.	1	.1	.1	95.3
AT THE AGE OF 92, I DON'T REALLY USE THESE AREAS	1	.1	.1	95.4
BOOKLET IN NEWSPAPER	1	.1	.1	95.5
BY MAIL	2	.2	.2	95.6
CALLING 800 NUMBER - 24HR. SERVICE	1	.1	.1	95.7
DIRECT MAIL	1	.1	.1	95.8
DIRECT MAIL (PRINTED)	1	.1	.1	95.8
DON'T WASTE MONEY SUCH THINGS	1	.1	.1	95.9
DOOR FLYER	1	.1	.1	96.0
E-MAIL	1	.1	.1	96.1
EMAIL	1	.1	.1	96.1
FLYER IN THE MAIL	1	.1	.1	96.2
FRIENDS	2	.2	.2	96.4
GOOGLE	1	.1	.1	96.5
GOOGLE-	1	.1	.1	96.5
GROCERY STORES SOCIAL MEDIA	1	.1	.1	96.6
I'M MORE LIKELY TO READ AND KEEP A NEWSLETTER MAILED TO MY HOME. THE WEBSITE WOULD ALSO BE FINE.	1	.1	.1	96.7
IN MAIL	1	.1	.1	96.8
INFORMATION AVAILABLE AT PARK	1	.1	.1	96.8
JUST ASK BY TELEPHONE	1	.1	.1	96.9

LIKE NOW, IN THE MAIL WITH GROCERY STORE ADS.	1	.1	.1	97.0
LIVED HERE ALL MY LIFE-	1	.1	.1	97.1
LOCAL TELEVISION NEWS	1	.1	.1	97.1
MAILER	1	.1	.1	97.2
MAILINGS	1	.1	.1	97.3
MAILINGS OR NEWSLETTERS	1	.1	.1	97.4
OFR NE EXHIBITS				
MAYBE A MIX OF WAYS?	1	.1	.1	97.5
MORE THAN ONE-AS MANY AS POSSIBLE	1	.1	.1	97.5
NEW STATIONS, RADIO & TV	1	.1	.1	97.6
NO COMMENT	1	.1	.1	97.7
NONE	1	.1	.1	97.8
NONE OF THE ABOVE INFO IS POORLY DISSEMINATED	1	.1	.1	97.8
NOT EVER ONE HAS ACCESS TO WEB SITE..	1	.1	.1	97.9
NOT NEEDED	1	.1	.1	98.0
POSTAL MAIL	1	.1	.1	98.1
PRINTED PROGRAM GUIDE IN LOCAL NEWSPAPER	1	.1	.1	98.1
PRINTED PROGRAM GUIDE MAILED TO EACH HOUSE LIKE SEC	1	.1	.1	98.2
Public service radio announcements with suggestion for web site to find out more	1	.1	.1	98.3
RADIO	3	.2	.2	98.5
RADIO (AM)	1	.1	.1	98.6
RADIO 1ST-KFOR, 2ND EAGLE 92.9 1240/103.3	1	.1	.1	98.7
RADIO, DIGITAL RADIO APS (SPOTIFY & PANDORA)	1	.1	.1	98.8
REGULAR EMAIL BLASTS ON NEWS AND EVENTS	1	.1	.1	98.8
RELATIVE EMPLOYED BY PARK DEPT.	1	.1	.1	98.9

RETIREMENT INFORMATION	1	.1	.1	99.0
SCHOOLS	1	.1	.1	99.1
SEASONAL MAILINGS	1	.1	.1	99.2
SENIOR LIVING NEWS, SCHOOL NEWS FOR CHILDREN SOME PEOPLE DO NOT	1	.1	.1	99.2
T.V.	1	.1	.1	99.3
T.V. ANNOUNCEMENTS WE ARE REAL DISIPOINTED THAT THE ANIMAL PENS AT PIONER PARK ARE ALL EMPTY WHE WE GO OUT THERE	1	.1	.1	99.4
TELEVISION STATION/CHANNELS ALERTS	1	.1	.1	99.5
TRAIL MAPS AT TRAILHEADS PLEASE!	1	.1	.1	99.5
TV	2	.2	.2	99.7
TV & RADIO	1	.1	.1	99.8
TV, RADIO	1	.1	.1	99.8
VISITS	1	.1	.1	99.9
word of mouth. If it's highly thought of, then people should be excited to share the information.	1	.1	.1	100.0
Total	1297	100.0	100.0	

## District-Level Satisfaction with Parks and Recreation

### Satisfaction with - Overall quality of parks

Lincoln District 1-4		Frequency	Percent	Valid Percent	Cumulative Percent	
District 1	Valid	Very dissatisfied	2	.7	.7	.7
		Dissatisfied	13	4.3	4.7	5.4
		Neutral	59	19.7	21.1	26.5
		Satisfied	174	58.2	62.4	88.9
		Very satisfied	31	10.4	11.1	100.0
	Total	279	93.3	100.0		
Missing	System	20	6.7			

	Total		299	100.0		
District 2	Valid	Very dissatisfied	2	.5	.5	.5
		Dissatisfied	18	4.2	4.5	5.0
		Neutral	50	11.7	12.5	17.5
		Satisfied	243	56.8	60.6	78.1
		Very satisfied	88	20.6	21.9	100.0
		Total	401	93.7	100.0	
	Missing	System	27	6.3		
	Total		428	100.0		
District 3	Valid	Very dissatisfied	3	.9	.9	.9
		Dissatisfied	23	6.8	7.3	8.2
		Neutral	39	11.6	12.3	20.5
		Satisfied	189	56.1	59.6	80.1
		Very satisfied	63	18.7	19.9	100.0
		Total	317	94.1	100.0	
	Missing	System	20	5.9		
	Total		337	100.0		
District 4	Valid	Very dissatisfied	1	.4	.5	.5
		Dissatisfied	18	7.7	8.1	8.6
		Neutral	47	20.2	21.2	29.7
		Satisfied	117	50.2	52.7	82.4
		Very satisfied	39	16.7	17.6	100.0
		Total	222	95.3	100.0	
	Missing	System	11	4.7		
	Total		233	100.0		

### Satisfaction with - Natural areas such as Wilderness Park

Lincoln District 1-4		Frequency	Percent	Valid Percent	Cumulative Percent	
District 1	Valid	Very dissatisfied	1	.3	.4	.4
		Dissatisfied	5	1.7	1.8	2.2
		Neutral	89	29.8	32.1	34.3
		Satisfied	151	50.5	54.5	88.8
		Very satisfied	31	10.4	11.2	100.0
		Total	277	92.6	100.0	
	Missing	System	22	7.4		
	Total		299	100.0		

District 2	Valid	Very dissatisfied	1	.2	.3	.3
		Dissatisfied	10	2.3	2.5	2.8
		Neutral	100	23.4	25.3	28.1
		Satisfied	214	50.0	54.2	82.3
		Very satisfied	70	16.4	17.7	100.0
		Total	395	92.3	100.0	
	Missing	System	33	7.7		
	Total		428	100.0		
District 3	Valid	Very dissatisfied	6	1.8	1.9	1.9
		Dissatisfied	17	5.0	5.4	7.3
		Neutral	70	20.8	22.3	29.6
		Satisfied	161	47.8	51.3	80.9
		Very satisfied	60	17.8	19.1	100.0
		Total	314	93.2	100.0	
	Missing	System	23	6.8		
	Total		337	100.0		
District 4	Valid	Very dissatisfied	1	.4	.5	.5
		Dissatisfied	6	2.6	2.7	3.2
		Neutral	65	27.9	29.7	32.9
		Satisfied	107	45.9	48.9	81.7
		Very satisfied	40	17.2	18.3	100.0
		Total	219	94.0	100.0	
	Missing	System	14	6.0		
	Total		233	100.0		

### Satisfaction with - Park maintenance such as mowing and care of trees in parks

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	11	3.7	3.9	3.9
		Dissatisfied	52	17.4	18.6	22.6
		Neutral	63	21.1	22.6	45.2
		Satisfied	120	40.1	43.0	88.2
		Very satisfied	33	11.0	11.8	100.0
		Total	279	93.3	100.0	
	Missing	System	20	6.7		
	Total		299	100.0		
District 2	Valid	Very dissatisfied	16	3.7	4.0	4.0

		Dissatisfied	51	11.9	12.7	16.7
		Neutral	76	17.8	19.0	35.7
		Satisfied	203	47.4	50.6	86.3
		Very satisfied	55	12.9	13.7	100.0
		Total	401	93.7	100.0	
	Missing	System	27	6.3		
	Total		428	100.0		
District 3	Valid	Very dissatisfied	14	4.2	4.5	4.5
		Dissatisfied	39	11.6	12.5	16.9
		Neutral	53	15.7	16.9	33.9
		Satisfied	156	46.3	49.8	83.7
		Very satisfied	51	15.1	16.3	100.0
		Total	313	92.9	100.0	
	Missing	System	24	7.1		
	Total		337	100.0		
District 4	Valid	Very dissatisfied	14	6.0	6.4	6.4
		Dissatisfied	22	9.4	10.0	16.4
		Neutral	53	22.7	24.1	40.5
		Satisfied	105	45.1	47.7	88.2
		Very satisfied	26	11.2	11.8	100.0
		Total	220	94.4	100.0	
	Missing	System	13	5.6		
	Total		233	100.0		

### Satisfaction with - Finding information about Parks & Recreation programs and facilities

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Dissatisfied	13	4.3	4.7	4.7
		Neutral	97	32.4	35.0	39.7
		Satisfied	139	46.5	50.2	89.9
		Very satisfied	28	9.4	10.1	100.0
		Total	277	92.6	100.0	
	Missing	System	22	7.4		
	Total		299	100.0		
District 2	Valid	Very dissatisfied	3	.7	.8	.8
		Dissatisfied	21	4.9	5.3	6.0
		Neutral	122	28.5	30.7	36.7

		Satisfied	196	45.8	49.2	85.9
		Very satisfied	56	13.1	14.1	100.0
		Total	398	93.0	100.0	
	Missing	System	30	7.0		
	Total		428	100.0		
District 3	Valid	Very dissatisfied	1	.3	.3	.3
		Dissatisfied	11	3.3	3.5	3.9
		Neutral	100	29.7	32.2	36.0
		Satisfied	148	43.9	47.6	83.6
		Very satisfied	51	15.1	16.4	100.0
		Total	311	92.3	100.0	
	Missing	System	26	7.7		
	Total		337	100.0		
District 4	Valid	Very dissatisfied	7	3.0	3.2	3.2
		Dissatisfied	13	5.6	6.0	9.2
		Neutral	78	33.5	35.8	45.0
		Satisfied	95	40.8	43.6	88.5
		Very satisfied	25	10.7	11.5	100.0
		Total	218	93.6	100.0	
	Missing	System	15	6.4		
	Total		233	100.0		

### Satisfaction with - Trails maintenance

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	2	.7	.7	.7
		Dissatisfied	14	4.7	5.1	5.8
		Neutral	115	38.5	41.8	47.6
		Satisfied	120	40.1	43.6	91.3
		Very satisfied	24	8.0	8.7	100.0
		Total	275	92.0	100.0	
	Missing	System	24	8.0		
	Total		299	100.0		
District 2	Valid	Very dissatisfied	3	.7	.8	.8
		Dissatisfied	21	4.9	5.3	6.1
		Neutral	129	30.1	32.6	38.6
		Satisfied	184	43.0	46.5	85.1

		Very satisfied	59	13.8	14.9	100.0
		Total	396	92.5	100.0	
	Missing	System	32	7.5		
	Total		428	100.0		
District 3	Valid	Very dissatisfied	3	.9	1.0	1.0
		Dissatisfied	15	4.5	4.8	5.8
		Neutral	97	28.8	31.0	36.7
		Satisfied	152	45.1	48.6	85.3
		Very satisfied	46	13.6	14.7	100.0
		Total	313	92.9	100.0	
		Missing	System	24	7.1	
Total		337	100.0			
District 4	Valid	Very dissatisfied	5	2.1	2.3	2.3
		Dissatisfied	5	2.1	2.3	4.6
		Neutral	84	36.1	38.9	43.5
		Satisfied	97	41.6	44.9	88.4
		Very satisfied	25	10.7	11.6	100.0
		Total	216	92.7	100.0	
		Missing	System	17	7.3	
Total		233	100.0			

### Satisfaction with - Street median and boulevard maintenance

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	8	2.7	2.9	2.9
		Dissatisfied	48	16.1	17.4	20.3
		Neutral	91	30.4	33.0	53.3
		Satisfied	113	37.8	40.9	94.2
		Very satisfied	16	5.4	5.8	100.0
		Total	276	92.3	100.0	
		Missing	System	23	7.7	
Total		299	100.0			
District 2	Valid	Very dissatisfied	21	4.9	5.3	5.3
		Dissatisfied	60	14.0	15.0	20.3
		Neutral	99	23.1	24.8	45.0
		Satisfied	186	43.5	46.5	91.5
		Very satisfied	34	7.9	8.5	100.0

		Total	400	93.5	100.0	
	Missing	System	28	6.5		
		Total	428	100.0		
District 3	Valid	Very dissatisfied	11	3.3	3.5	3.5
		Dissatisfied	46	13.6	14.5	18.0
		Neutral	78	23.1	24.6	42.6
		Satisfied	152	45.1	47.9	90.5
		Very satisfied	30	8.9	9.5	100.0
		Total	317	94.1	100.0	
	Missing	System	20	5.9		
		Total	337	100.0		
District 4	Valid	Very dissatisfied	12	5.2	5.5	5.5
		Dissatisfied	33	14.2	15.0	20.5
		Neutral	70	30.0	31.8	52.3
		Satisfied	91	39.1	41.4	93.6
		Very satisfied	14	6.0	6.4	100.0
		Total	220	94.4	100.0	
	Missing	System	13	5.6		
		Total	233	100.0		

### Satisfaction with - Public gardens such as the Sunken Gardens and Hamann Rose Gardens

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Neutral	42	14.0	15.1	15.1
		Satisfied	143	47.8	51.3	66.3
		Very satisfied	94	31.4	33.7	100.0
		Total	279	93.3	100.0	
		Missing	System	20	6.7	
		Total	299	100.0		
District 2	Valid	Very dissatisfied	1	.2	.2	.2
		Dissatisfied	1	.2	.2	.5
		Neutral	46	10.7	11.4	11.9
		Satisfied	202	47.2	50.2	62.2
		Very satisfied	152	35.5	37.8	100.0
		Total	402	93.9	100.0	
	Missing	System	26	6.1		
	Total	428	100.0			

District 3	Valid	Very dissatisfied	1	.3	.3	.3
		Dissatisfied	3	.9	.9	1.3
		Neutral	30	8.9	9.5	10.7
		Satisfied	150	44.5	47.3	58.0
		Very satisfied	133	39.5	42.0	100.0
		Total	317	94.1	100.0	
	Missing	System	20	5.9		
	Total		337	100.0		
District 4	Valid	Very dissatisfied	1	.4	.5	.5
		Dissatisfied	1	.4	.5	.9
		Neutral	31	13.3	14.1	15.0
		Satisfied	101	43.3	45.9	60.9
		Very satisfied	86	36.9	39.1	100.0
		Total	220	94.4	100.0	
	Missing	System	13	5.6		
	Total		233	100.0		

**Which of the following is the way you would most like to get information about parks and recreation programs and facilities**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Printed program guide available in recreation centers, libraries and at local grocery stores	59	19.7	26.3	26.3
		Parks and Recreation Department website ( <a href="http://parks.lincoln.ne.gov">parks.lincoln.ne.gov</a> )	89	29.8	39.7	66.1
		Social media	46	15.4	20.5	86.6
		Newspaper ads	20	6.7	8.9	95.5
		Other	10	3.3	4.5	100.0
		Total	224	74.9	100.0	
	Missing	System	75	25.1		
	Total		299	100.0		
District 2	Valid	Printed program guide available in recreation centers, libraries and at local grocery stores	45	10.5	14.2	14.2
		Parks and Recreation Department website ( <a href="http://parks.lincoln.ne.gov">parks.lincoln.ne.gov</a> )	175	40.9	55.4	69.6
		Social media	46	10.7	14.6	84.2

		Newspaper ads	42	9.8	13.3	97.5
		Other	8	1.9	2.5	100.0
		Total	316	73.8	100.0	
	Missing	System	112	26.2		
	Total		428	100.0		
District 3	Valid	Printed program guide available in recreation centers, libraries and at local grocery stores	56	16.6	22.3	22.3
		Parks and Recreation Department website (parks.lincoln.ne.gov)	118	35.0	47.0	69.3
		Social media	47	13.9	18.7	88.0
		Newspaper ads	26	7.7	10.4	98.4
		Other	4	1.2	1.6	100.0
		Total	251	74.5	100.0	
	Missing	System	86	25.5		
	Total		337	100.0		
District 4	Valid	Printed program guide available in recreation centers, libraries and at local grocery stores	39	16.7	21.9	21.9
		Parks and Recreation Department website (parks.lincoln.ne.gov)	86	36.9	48.3	70.2
		Social media	26	11.2	14.6	84.8
		Newspaper ads	19	8.2	10.7	95.5
		Other	8	3.4	4.5	100.0
		Total	178	76.4	100.0	
	Missing	System	55	23.6		
	Total		233	100.0		

**Which of the following is the way you would most like to get information about parks and recreation programs and facilities**Other, specify:

Lincoln District 1-4		Frequency	Percent	Valid Percent	Cumulative Percent	
District 1	Valid	281	94.0	94.0	94.0	
		ADVERTISE SOME INTERESTING ACTIVITY	1	.3	.3	94.3
		BY MAIL	1	.3	.3	94.6
		DIRECT MAIL	1	.3	.3	95.0
		GOOGLE	1	.3	.3	95.3

		GROCERY STORES SOCIAL MEDIA	1	.3	.3	95.7
		IN MAIL	1	.3	.3	96.0
		LIVED HERE ALL MY LIFE-MAILINGS	1	.3	.3	96.3
		MORE THAN ONE-AS MANY AS POSSIBLE	1	.3	.3	97.0
		NOT EVER ONE HAS ACCESS TO WEB SITE..	1	.3	.3	97.3
		Public service radio announcements with suggestion for web site to find out more	1	.3	.3	97.7
		RADIO	1	.3	.3	98.0
		RADIO 1ST-KFOR, 2ND EAGLE 92.9 1240/103.3	1	.3	.3	98.3
		RADIO, DIGITAL RADIO APS (SPOTIFY & PANDORA)	1	.3	.3	98.7
		RETIREMENT INFORMATION	1	.3	.3	99.0
		SENIOR LIVING NEWS, SCHOOL NEWS FOR CHILDREN SOME PEOPLE DO NOT	1	.3	.3	99.3
		TV & RADIO	1	.3	.3	99.7
		VISITS	1	.3	.3	100.0
		Total	299	100.0	100.0	
District 2	Valid		408	95.3	95.3	95.3
		AT THE AGE OF 92, I DON'T REALLY USE THESE AREAS	1	.2	.2	95.6
		BY MAIL	1	.2	.2	95.8
		DOOR FLYER	1	.2	.2	96.0
		EMAIL	1	.2	.2	96.3
		FLYER IN THE MAIL	1	.2	.2	96.5
		FRIENDS	1	.2	.2	96.7
		I'M MORE LIKELY TO READ AND KEEP A NEWSLETTER MAILED TO MY HOME. THE WEBSITE WOULD ALSO BE FINE.	1	.2	.2	97.0
		MAILER	1	.2	.2	97.2

		MAILINGS OR NEWSLETTERS	1	.2	.2	97.4
		OFR NE EXHIBITS				
		MAYBE A MIX OF WAYS?	1	.2	.2	97.7
		NOT NEEDED	1	.2	.2	97.9
		POSTAL MAIL	1	.2	.2	98.1
		PRINTED PROGRAM GUIDE MAILED TO EACH HOUSE LIKE SEC	1	.2	.2	98.4
		RADIO	2	.5	.5	98.8
		REGULAR EMAIL BLASTS ON NEWS AND EVENTS	1	.2	.2	99.1
		RELATIVE EMPLOYED BY PARK DEPT.	1	.2	.2	99.3
		SCHOOLS	1	.2	.2	99.5
		TELEVISION STATION/CHANNELS ALERTS	1	.2	.2	99.8
		TV	1	.2	.2	100.0
		Total	428	100.0	100.0	
District 3	Valid		326	96.7	96.7	96.7
		ALL THE MONEY YOU THROW AT NEW TECHNOLOGY IS OLD TECHNOLOGY A YEAR LATER. THE WORD I'M LOOKING FOR IS, HMMM...WASTED! MAKE A COMPREHENSIVE PLAN THAT HAS A LONGEVITY OF MORE THAN ONE YEAR. NOW THAT WOULD BE A PLAN. GOOD THING YOU HAVE A GOVT JOB.	1	.3	.3	97.0
		BOOKLET IN NEWSPAPER	1	.3	.3	97.3
		CALLING 800 NUMBER - 24HR. SERVICE	1	.3	.3	97.6
		DIRECT MAIL (PRINTED)	1	.3	.3	97.9
		E-MAIL	1	.3	.3	98.2
		GOOGLE-	1	.3	.3	98.5
		JUST ASK BY TELEPHONE	1	.3	.3	98.8
		PRINTED PROGRAM GUIDE IN LOCAL NEWSPAPER	1	.3	.3	99.1
		T.V.	1	.3	.3	99.4

		T.V. ANNOUNCEMENTS WE ARE REAL DISIPOINTED THAT THE ANIMAL PENS AT PIONER PARK ARE ALL EMPTY WHE WE GO OUT THERE	1	.3	.3	99.7
		TV	1	.3	.3	100.0
		Total	337	100.0	100.0	
District 4	Valid		216	92.7	92.7	92.7
		ALL OF THE ABOVE	1	.4	.4	93.1
		ALL OPTIONS	1	.4	.4	93.6
		ALL WAYS GOING TO THE GROCERY STORES.	1	.4	.4	94.0
		DON'T WASTE MONEY SUCH THINGS	1	.4	.4	94.4
		FRIENDS	1	.4	.4	94.8
		INFORMATION AVAILABLE AT PARK	1	.4	.4	95.3
		LIKE NOW, IN THE MAIL WITH GROCERY STORE ADS.	1	.4	.4	95.7
		LOCAL TELEVISION NEWS	1	.4	.4	96.1
		NEW STATIONS, RADIO & TV	1	.4	.4	96.6
		NO COMMENT	1	.4	.4	97.0
		NONE	1	.4	.4	97.4
		NONE OF THE ABOVE INFO IS POORLY DISSEMINATED	1	.4	.4	97.9
		RADIO (AM)	1	.4	.4	98.3
		SEASONAL MAILINGS	1	.4	.4	98.7
		TRAIL MAPS AT TRAILHEADS PLEASE!	1	.4	.4	99.1
		TV, RADIO	1	.4	.4	99.6
		word of mouth. If it's highly thought of, then people should be excited to share the information.	1	.4	.4	100.0
		Total	233	100.0	100.0	

## City-Level Satisfaction with Neighborhoods

### Satisfaction with - General safety and security in your neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	12	.9	1.0	1.0
	Dissatisfied	73	5.6	5.9	6.9
	Neutral	147	11.3	12.0	18.9
	Satisfied	677	52.2	55.1	74.0
	Very satisfied	320	24.7	26.0	100.0
	Total	1229	94.8	100.0	
Missing	System	68	5.2		
Total		1297	100.0		

### Satisfaction with - Overall appearance of your neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	15	1.2	1.2	1.2
	Dissatisfied	73	5.6	5.9	7.2
	Neutral	157	12.1	12.8	19.9
	Satisfied	658	50.7	53.5	73.5
	Very satisfied	326	25.1	26.5	100.0
	Total	1229	94.8	100.0	
Missing	System	68	5.2		
Total		1297	100.0		

### Satisfaction with - Number of unsightly or blighted properties in your neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	30	2.3	2.5	2.5
	Dissatisfied	137	10.6	11.3	13.8
	Neutral	263	20.3	21.8	35.6
	Satisfied	490	37.8	40.5	76.1
	Very satisfied	289	22.3	23.9	100.0
	Total	1209	93.2	100.0	
Missing	System	88	6.8		
Total		1297	100.0		

**Satisfaction with - Condition of the sidewalks in your neighborhood**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	73	5.6	6.0	6.0
	Dissatisfied	232	17.9	19.0	25.0
	Neutral	248	19.1	20.3	45.3
	Satisfied	503	38.8	41.2	86.6
	Very satisfied	164	12.6	13.4	100.0
	Total	1220	94.1	100.0	
Missing	System	77	5.9		
Total		1297	100.0		

**Satisfaction with - Condition of the streets in your neighborhood**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	63	4.9	5.1	5.1
	Dissatisfied	193	14.9	15.7	20.9
	Neutral	233	18.0	19.0	39.9
	Satisfied	578	44.6	47.1	87.0
	Very satisfied	159	12.3	13.0	100.0
	Total	1226	94.5	100.0	
Missing	System	71	5.5		
Total		1297	100.0		

**Satisfaction with - Snow plowing of your neighborhood streets**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	96	7.4	7.9	7.9
	Dissatisfied	215	16.6	17.6	25.5
	Neutral	257	19.8	21.0	46.5
	Satisfied	511	39.4	41.8	88.3
	Very satisfied	143	11.0	11.7	100.0
	Total	1222	94.2	100.0	
Missing	System	75	5.8		
Total		1297	100.0		

## District-Level Satisfaction with Neighborhoods

### Satisfaction with - General safety and security in your neighborhood

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	3	1.0	1.1	1.1
		Dissatisfied	16	5.4	5.7	6.8
		Neutral	51	17.1	18.1	24.9
		Satisfied	157	52.5	55.9	80.8
		Very satisfied	54	18.1	19.2	100.0
		Total	281	94.0	100.0	
	Missing	System	18	6.0		
	Total	299	100.0			
District 2	Valid	Very dissatisfied	2	.5	.5	.5
		Dissatisfied	8	1.9	2.0	2.5
		Neutral	18	4.2	4.4	6.9
		Satisfied	228	53.3	56.2	63.1
		Very satisfied	150	35.0	36.9	100.0
		Total	406	94.9	100.0	
	Missing	System	22	5.1		
	Total	428	100.0			
District 3	Valid	Very dissatisfied	1	.3	.3	.3
		Dissatisfied	18	5.3	5.6	5.9
		Neutral	35	10.4	10.9	16.8
		Satisfied	180	53.4	56.1	72.9
		Very satisfied	87	25.8	27.1	100.0
		Total	321	95.3	100.0	
	Missing	System	16	4.7		
	Total	337	100.0			
District 4	Valid	Very dissatisfied	6	2.6	2.7	2.7
		Dissatisfied	31	13.3	14.0	16.7
		Neutral	43	18.5	19.5	36.2
		Satisfied	112	48.1	50.7	86.9
		Very satisfied	29	12.4	13.1	100.0
		Total	221	94.8	100.0	
	Missing	System	12	5.2		
	Total	233	100.0			

**Satisfaction with - Overall appearance of your neighborhood**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	4	1.3	1.4	1.4
		Dissatisfied	19	6.4	6.8	8.2
		Neutral	52	17.4	18.5	26.7
		Satisfied	158	52.8	56.2	82.9
		Very satisfied	48	16.1	17.1	100.0
		Total	281	94.0	100.0	
	Missing	System	18	6.0		
	Total		299	100.0		
District 2	Valid	Very dissatisfied	2	.5	.5	.5
		Dissatisfied	9	2.1	2.2	2.7
		Neutral	21	4.9	5.2	7.9
		Satisfied	220	51.4	54.6	62.5
		Very satisfied	151	35.3	37.5	100.0
		Total	403	94.2	100.0	
	Missing	System	25	5.8		
	Total		428	100.0		
District 3	Valid	Very dissatisfied	1	.3	.3	.3
		Dissatisfied	15	4.5	4.7	5.0
		Neutral	36	10.7	11.2	16.1
		Satisfied	171	50.7	53.1	69.3
		Very satisfied	99	29.4	30.7	100.0
		Total	322	95.5	100.0	
	Missing	System	15	4.5		
	Total		337	100.0		
District 4	Valid	Very dissatisfied	8	3.4	3.6	3.6
		Dissatisfied	30	12.9	13.5	17.0
		Neutral	48	20.6	21.5	38.6
		Satisfied	109	46.8	48.9	87.4
		Very satisfied	28	12.0	12.6	100.0
		Total	223	95.7	100.0	
	Missing	System	10	4.3		
	Total		233	100.0		

**Satisfaction with - Number of unsightly or blighted properties in your neighborhood**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	8	2.7	2.9	2.9
		Dissatisfied	37	12.4	13.5	16.4
		Neutral	86	28.8	31.3	47.6
		Satisfied	102	34.1	37.1	84.7
		Very satisfied	42	14.0	15.3	100.0
		Total	275	92.0	100.0	
	Missing	System	24	8.0		
	Total	299	100.0			
District 2	Valid	Very dissatisfied	3	.7	.8	.8
		Dissatisfied	20	4.7	5.0	5.8
		Neutral	61	14.3	15.3	21.0
		Satisfied	170	39.7	42.5	63.5
		Very satisfied	146	34.1	36.5	100.0
		Total	400	93.5	100.0	
	Missing	System	28	6.5		
	Total	428	100.0			
District 3	Valid	Very dissatisfied	6	1.8	1.9	1.9
		Dissatisfied	37	11.0	11.7	13.6
		Neutral	61	18.1	19.3	32.9
		Satisfied	132	39.2	41.8	74.7
		Very satisfied	80	23.7	25.3	100.0
		Total	316	93.8	100.0	
	Missing	System	21	6.2		
	Total	337	100.0			
District 4	Valid	Very dissatisfied	13	5.6	6.0	6.0
		Dissatisfied	43	18.5	19.7	25.7
		Neutral	55	23.6	25.2	50.9
		Satisfied	86	36.9	39.4	90.4
		Very satisfied	21	9.0	9.6	100.0
		Total	218	93.6	100.0	
	Missing	System	15	6.4		
	Total	233	100.0			

**Satisfaction with - Condition of the sidewalks in your neighborhood**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	19	6.4	6.8	6.8
		Dissatisfied	57	19.1	20.5	27.3
		Neutral	60	20.1	21.6	48.9
		Satisfied	117	39.1	42.1	91.0
		Very satisfied	25	8.4	9.0	100.0
		Total	278	93.0	100.0	
	Missing	System	21	7.0		
	Total	299	100.0			
District 2	Valid	Very dissatisfied	21	4.9	5.2	5.2
		Dissatisfied	67	15.7	16.7	21.9
		Neutral	74	17.3	18.4	40.3
		Satisfied	159	37.1	39.6	79.9
		Very satisfied	81	18.9	20.1	100.0
		Total	402	93.9	100.0	
	Missing	System	26	6.1		
	Total	428	100.0			
District 3	Valid	Very dissatisfied	19	5.6	6.0	6.0
		Dissatisfied	58	17.2	18.2	24.1
		Neutral	70	20.8	21.9	46.1
		Satisfied	133	39.5	41.7	87.8
		Very satisfied	39	11.6	12.2	100.0
		Total	319	94.7	100.0	
	Missing	System	18	5.3		
	Total	337	100.0			
District 4	Valid	Very dissatisfied	14	6.0	6.3	6.3
		Dissatisfied	50	21.5	22.6	29.0
		Neutral	44	18.9	19.9	48.9
		Satisfied	94	40.3	42.5	91.4
		Very satisfied	19	8.2	8.6	100.0
		Total	221	94.8	100.0	
	Missing	System	12	5.2		
	Total	233	100.0			

**Satisfaction with - Condition of the streets in your neighborhood**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	10	3.3	3.6	3.6
		Dissatisfied	45	15.1	16.0	19.6
		Neutral	70	23.4	24.9	44.5
		Satisfied	126	42.1	44.8	89.3
		Very satisfied	30	10.0	10.7	100.0
		Total	281	94.0	100.0	
	Missing	System	18	6.0		
	Total		299	100.0		
District 2	Valid	Very dissatisfied	19	4.4	4.7	4.7
		Dissatisfied	58	13.6	14.4	19.1
		Neutral	57	13.3	14.1	33.3
		Satisfied	193	45.1	47.9	81.1
		Very satisfied	76	17.8	18.9	100.0
		Total	403	94.2	100.0	
	Missing	System	25	5.8		
	Total		428	100.0		
District 3	Valid	Very dissatisfied	20	5.9	6.3	6.3
		Dissatisfied	53	15.7	16.6	22.8
		Neutral	58	17.2	18.1	40.9
		Satisfied	158	46.9	49.4	90.3
		Very satisfied	31	9.2	9.7	100.0
		Total	320	95.0	100.0	
	Missing	System	17	5.0		
	Total		337	100.0		
District 4	Valid	Very dissatisfied	14	6.0	6.3	6.3
		Dissatisfied	37	15.9	16.7	23.0
		Neutral	48	20.6	21.6	44.6
		Satisfied	101	43.3	45.5	90.1
		Very satisfied	22	9.4	9.9	100.0
		Total	222	95.3	100.0	
	Missing	System	11	4.7		
	Total		233	100.0		

**Satisfaction with - Snow plowing of your neighborhood streets**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	18	6.0	6.4	6.4
		Dissatisfied	49	16.4	17.5	23.9
		Neutral	67	22.4	23.9	47.9
		Satisfied	120	40.1	42.9	90.7
		Very satisfied	26	8.7	9.3	100.0
		Total	280	93.6	100.0	
	Missing	System	19	6.4		
	Total	299	100.0			
District 2	Valid	Very dissatisfied	35	8.2	8.7	8.7
		Dissatisfied	68	15.9	17.0	25.7
		Neutral	74	17.3	18.5	44.1
		Satisfied	164	38.3	40.9	85.0
		Very satisfied	60	14.0	15.0	100.0
		Total	401	93.7	100.0	
	Missing	System	27	6.3		
	Total	428	100.0			
District 3	Valid	Very dissatisfied	24	7.1	7.5	7.5
		Dissatisfied	54	16.0	16.9	24.4
		Neutral	62	18.4	19.4	43.8
		Satisfied	139	41.2	43.4	87.2
		Very satisfied	41	12.2	12.8	100.0
		Total	320	95.0	100.0	
	Missing	System	17	5.0		
	Total	337	100.0			
District 4	Valid	Very dissatisfied	19	8.2	8.6	8.6
		Dissatisfied	44	18.9	19.9	28.5
		Neutral	54	23.2	24.4	52.9
		Satisfied	88	37.8	39.8	92.8
		Very satisfied	16	6.9	7.2	100.0
		Total	221	94.8	100.0	
	Missing	System	12	5.2		
	Total	233	100.0			

## City-Level Satisfaction with Libraries

### How often do you or a member of your household visit public libraries

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Several times per week	39	3.0	3.2	3.2
	Once a week	106	8.2	8.7	11.9
	1-2 times a month	268	20.7	21.9	33.8
	A few times a year	423	32.6	34.6	68.4
	Not at all	361	27.8	29.5	97.9
	Don't know	26	2.0	2.1	100.0
	Total	1223	94.3	100.0	
Missing	System	74	5.7		
Total		1297	100.0		

### Satisfaction with - The overall service of the City's public libraries

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	5	.4	.6	.6
	Dissatisfied	14	1.1	1.6	2.1
	Neutral	153	11.8	17.0	19.1
	Satisfied	447	34.5	49.6	68.6
	Very satisfied	283	21.8	31.4	100.0
	Total	902	69.5	100.0	
Missing	System	395	30.5		
Total		1297	100.0		

### Satisfaction with - Hours of operation

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	8	.6	.9	.9
	Dissatisfied	43	3.3	4.8	5.7
	Neutral	182	14.0	20.2	25.8
	Satisfied	488	37.6	54.1	79.9
	Very satisfied	181	14.0	20.1	100.0
	Total	902	69.5	100.0	
Missing	System	395	30.5		
Total		1297	100.0		

**Satisfaction with - Comfort and cleanliness**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	4	.3	.5	.5
	Dissatisfied	16	1.2	1.8	2.3
	Neutral	130	10.0	14.7	17.0
	Satisfied	444	34.2	50.2	67.2
	Very satisfied	290	22.4	32.8	100.0
	Total	884	68.2	100.0	
Missing	System	413	31.8		
Total		1297	100.0		

**Satisfaction with - General availability of items such as books, magazines, DVDS, CDs**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	3	.2	.3	.3
	Dissatisfied	20	1.5	2.2	2.6
	Neutral	184	14.2	20.4	23.0
	Satisfied	463	35.7	51.4	74.4
	Very satisfied	230	17.7	25.6	100.0
	Total	900	69.4	100.0	
Missing	System	397	30.6		
Total		1297	100.0		

**Satisfaction with - Use of the library's website for library services**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	6	.5	.7	.7
	Dissatisfied	20	1.5	2.2	2.9
	Neutral	312	24.1	35.0	37.9
	Satisfied	351	27.1	39.4	77.3
	Very satisfied	202	15.6	22.7	100.0
	Total	891	68.7	100.0	
Missing	System	406	31.3		
Total		1297	100.0		

**Reason do not go to the public libraries - They are not open when I can go.**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	529	40.8	89.1	89.1
	yes	65	5.0	10.9	100.0
	Total	594	45.8	100.0	
Missing	System	703	54.2		
Total		1297	100.0		

**Reason do not go to the public libraries - They do not have items I want.**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	525	40.5	90.1	90.1
	yes	58	4.5	9.9	100.0
	Total	583	44.9	100.0	
Missing	System	714	55.1		
Total		1297	100.0		

**Reason do not go to the public libraries - They do not have enough computers and/or Internet access.**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	543	41.9	94.1	94.1
	yes	34	2.6	5.9	100.0
	Total	577	44.5	100.0	
Missing	System	720	55.5		
Total		1297	100.0		

**Reason do not go to the public libraries - I buy my books and other materials.**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	270	20.8	42.5	42.5
	yes	366	28.2	57.5	100.0
	Total	636	49.0	100.0	
Missing	System	661	51.0		
Total		1297	100.0		

**Reason do not go to the public libraries - I use the Internet at home for research instead of going to a library.**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	105	8.1	15.8	15.8
	yes	560	43.2	84.2	100.0
	Total	665	51.3	100.0	
Missing	System	632	48.7		
Total		1297	100.0		

**Reason do not go to the public libraries - I use the library website to access databases or download books.**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	507	39.1	85.5	85.5
	yes	86	6.6	14.5	100.0
	Total	593	45.7	100.0	
Missing	System	704	54.3		
Total		1297	100.0		

**Reason do not go to the public libraries - I do not feel safe at the library.**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	555	42.8	95.7	95.7
	yes	25	1.9	4.3	100.0
	Total	580	44.7	100.0	
Missing	System	717	55.3		
Total		1297	100.0		

**Have you heard of the Library's "Read Aloud 15 Minutes a Day" initiative?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No, I had not heard of it before now	673	51.9	55.5	55.5
	I'm unsure whether or not I've heard of it before now	92	7.1	7.6	63.1
	Yes, I've heard of it but did not really know what it was before now	80	6.2	6.6	69.7

	Yes, I've heard of it and was familiar with it before now, but have not participated	268	20.7	22.1	91.8
	Yes, I've heard of it and have participated	100	7.7	8.2	100.0
	Total	1213	93.5	100.0	
Missing	System	84	6.5		
Total		1297	100.0		

## District-Level Satisfaction with Libraries

### How often do you or a member of your household visit public libraries

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Several times per week	10	3.3	3.6	3.6
		Once a week	18	6.0	6.5	10.0
		1-2 times a month	50	16.7	17.9	28.0
		A few times a year	90	30.1	32.3	60.2
		Not at all	101	33.8	36.2	96.4
		Don't know	10	3.3	3.6	100.0
		Total	279	93.3	100.0	
	Missing	System	20	6.7		
Total		299	100.0			
District 2	Valid	Several times per week	14	3.3	3.5	3.5
		Once a week	36	8.4	8.9	12.4
		1-2 times a month	95	22.2	23.6	36.0
		A few times a year	143	33.4	35.5	71.5
		Not at all	107	25.0	26.6	98.0
		Don't know	8	1.9	2.0	100.0
		Total	403	94.2	100.0	
	Missing	System	25	5.8		
Total		428	100.0			
District 3	Valid	Several times per week	11	3.3	3.4	3.4
		Once a week	27	8.0	8.4	11.8
		1-2 times a month	71	21.1	22.1	34.0
		A few times a year	124	36.8	38.6	72.6
		Not at all	85	25.2	26.5	99.1

		Don't know	3	.9	.9	100.0
		Total	321	95.3	100.0	
	Missing	System	16	4.7		
		Total	337	100.0		
District 4	Valid	Several times per week	4	1.7	1.8	1.8
		Once a week	25	10.7	11.4	13.2
		1-2 times a month	52	22.3	23.6	36.8
		A few times a year	66	28.3	30.0	66.8
		Not at all	68	29.2	30.9	97.7
		Don't know	5	2.1	2.3	100.0
		Total	220	94.4	100.0	
	Missing	System	13	5.6		
		Total	233	100.0		

#### Satisfaction with - The overall service of the City's public libraries

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	2	.7	1.1	1.1
		Dissatisfied	4	1.3	2.1	3.2
		Neutral	43	14.4	23.0	26.2
		Satisfied	90	30.1	48.1	74.3
		Very satisfied	48	16.1	25.7	100.0
		Total	187	62.5	100.0	
	Missing	System	112	37.5		
		Total	299	100.0		
District 2	Valid	Very dissatisfied	1	.2	.3	.3
		Dissatisfied	5	1.2	1.6	2.0
		Neutral	43	10.0	14.1	16.1
		Satisfied	135	31.5	44.4	60.5
		Very satisfied	120	28.0	39.5	100.0
		Total	304	71.0	100.0	
	Missing	System	124	29.0		
		Total	428	100.0		
District 3	Valid	Very dissatisfied	1	.3	.4	.4
		Dissatisfied	2	.6	.8	1.2
		Neutral	36	10.7	14.3	15.5
		Satisfied	133	39.5	52.8	68.3

		Very satisfied	80	23.7	31.7	100.0
		Total	252	74.8	100.0	
	Missing	System	85	25.2		
	Total		337	100.0		
District 4	Valid	Very dissatisfied	1	.4	.6	.6
		Dissatisfied	3	1.3	1.9	2.5
		Neutral	31	13.3	19.5	22.0
		Satisfied	89	38.2	56.0	78.0
		Very satisfied	35	15.0	22.0	100.0
	Total	159	68.2	100.0		
	Missing	System	74	31.8		
Total		233	100.0			

### Satisfaction with - Hours of operation

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	2	.7	1.1	1.1
		Dissatisfied	13	4.3	7.0	8.0
		Neutral	41	13.7	21.9	29.9
		Satisfied	100	33.4	53.5	83.4
		Very satisfied	31	10.4	16.6	100.0
	Total	187	62.5	100.0		
	Missing	System	112	37.5		
Total		299	100.0			
District 2	Valid	Very dissatisfied	2	.5	.7	.7
		Dissatisfied	9	2.1	2.9	3.6
		Neutral	56	13.1	18.3	21.9
		Satisfied	161	37.6	52.6	74.5
		Very satisfied	78	18.2	25.5	100.0
	Total	306	71.5	100.0		
	Missing	System	122	28.5		
Total		428	100.0			
District 3	Valid	Very dissatisfied	4	1.2	1.6	1.6
		Dissatisfied	7	2.1	2.8	4.4
		Neutral	54	16.0	21.5	25.9
		Satisfied	140	41.5	55.8	81.7
		Very satisfied	46	13.6	18.3	100.0

		Total	251	74.5	100.0	
	Missing	System	86	25.5		
		Total	337	100.0		
District 4	Valid	Dissatisfied	14	6.0	8.9	8.9
		Neutral	31	13.3	19.6	28.5
		Satisfied	87	37.3	55.1	83.5
		Very satisfied	26	11.2	16.5	100.0
		Total	158	67.8	100.0	
	Missing	System	75	32.2		
	Total		233	100.0		

### Satisfaction with - Comfort and cleanliness

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	1	.3	.5	.5
		Dissatisfied	4	1.3	2.2	2.7
		Neutral	36	12.0	19.6	22.3
		Satisfied	89	29.8	48.4	70.7
		Very satisfied	54	18.1	29.3	100.0
	Total	184	61.5	100.0		
	Missing	System	115	38.5		
Total		299	100.0			
District 2	Valid	Very dissatisfied	1	.2	.3	.3
		Dissatisfied	4	.9	1.3	1.7
		Neutral	40	9.3	13.3	15.0
		Satisfied	145	33.9	48.3	63.3
		Very satisfied	110	25.7	36.7	100.0
	Total	300	70.1	100.0		
	Missing	System	128	29.9		
Total		428	100.0			
District 3	Valid	Very dissatisfied	1	.3	.4	.4
		Dissatisfied	5	1.5	2.1	2.5
		Neutral	29	8.6	12.0	14.5
		Satisfied	132	39.2	54.5	69.0
		Very satisfied	75	22.3	31.0	100.0
	Total	242	71.8	100.0		
	Missing	System	95	28.2		

	Total		337	100.0		
District 4	Valid	Very dissatisfied	1	.4	.6	.6
		Dissatisfied	3	1.3	1.9	2.5
		Neutral	25	10.7	15.8	18.4
		Satisfied	78	33.5	49.4	67.7
		Very satisfied	51	21.9	32.3	100.0
		Total	158	67.8	100.0	
	Missing	System	75	32.2		
Total		233	100.0			

**Satisfaction with - General availability of items such as books, magazines, DVDs, CDs**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Dissatisfied	8	2.7	4.3	4.3
		Neutral	37	12.4	19.9	24.2
		Satisfied	98	32.8	52.7	76.9
		Very satisfied	43	14.4	23.1	100.0
		Total	186	62.2	100.0	
		Missing	System	113	37.8	
	Total		299	100.0		
District 2	Valid	Very dissatisfied	2	.5	.7	.7
		Dissatisfied	5	1.2	1.6	2.3
		Neutral	60	14.0	19.7	22.0
		Satisfied	150	35.0	49.2	71.1
		Very satisfied	88	20.6	28.9	100.0
		Total	305	71.3	100.0	
	Missing	System	123	28.7		
Total		428	100.0			
District 3	Valid	Very dissatisfied	1	.3	.4	.4
		Dissatisfied	2	.6	.8	1.2
		Neutral	47	13.9	18.8	20.0
		Satisfied	138	40.9	55.2	75.2
		Very satisfied	62	18.4	24.8	100.0
		Total	250	74.2	100.0	
	Missing	System	87	25.8		
Total		337	100.0			
District 4	Valid	Dissatisfied	5	2.1	3.1	3.1

	Neutral	40	17.2	25.2	28.3
	Satisfied	77	33.0	48.4	76.7
	Very satisfied	37	15.9	23.3	100.0
	Total	159	68.2	100.0	
Missing	System	74	31.8		
Total		233	100.0		

**Satisfaction with - Use of the library's website for library services**

Lincoln District 1-4		Frequency	Percent	Valid Percent	Cumulative Percent	
District 1	Valid	Very dissatisfied	1	.3	.5	.5
		Dissatisfied	4	1.3	2.1	2.7
		Neutral	76	25.4	40.4	43.1
		Satisfied	72	24.1	38.3	81.4
		Very satisfied	35	11.7	18.6	100.0
		Total	188	62.9	100.0	
	Missing	System	111	37.1		
Total		299	100.0			
District 2	Valid	Very dissatisfied	2	.5	.7	.7
		Dissatisfied	6	1.4	2.0	2.7
		Neutral	90	21.0	30.1	32.8
		Satisfied	125	29.2	41.8	74.6
		Very satisfied	76	17.8	25.4	100.0
		Total	299	69.9	100.0	
	Missing	System	129	30.1		
Total		428	100.0			
District 3	Valid	Very dissatisfied	3	.9	1.2	1.2
		Dissatisfied	5	1.5	2.0	3.2
		Neutral	93	27.6	37.5	40.7
		Satisfied	91	27.0	36.7	77.4
		Very satisfied	56	16.6	22.6	100.0
		Total	248	73.6	100.0	
	Missing	System	89	26.4		
Total		337	100.0			
District 4	Valid	Dissatisfied	5	2.1	3.2	3.2
		Neutral	53	22.7	34.0	37.2
		Satisfied	63	27.0	40.4	77.6

	Very satisfied	35	15.0	22.4	100.0
	Total	156	67.0	100.0	
Missing	System	77	33.0		
Total		233	100.0		

**Reason do not go to the public libraries - They are not open when I can go.**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	130	43.5	86.7	86.7
		yes	20	6.7	13.3	100.0
		Total	150	50.2	100.0	
	Missing	System	149	49.8		
	Total		299	100.0		
District 2	Valid	no	174	40.7	92.1	92.1
		yes	15	3.5	7.9	100.0
		Total	189	44.2	100.0	
	Missing	System	239	55.8		
	Total		428	100.0		
District 3	Valid	no	120	35.6	90.2	90.2
		yes	13	3.9	9.8	100.0
		Total	133	39.5	100.0	
	Missing	System	204	60.5		
	Total		337	100.0		
District 4	Valid	no	105	45.1	86.1	86.1
		yes	17	7.3	13.9	100.0
		Total	122	52.4	100.0	
	Missing	System	111	47.6		
	Total		233	100.0		

**Reason do not go to the public libraries - They do not have items I want.**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	125	41.8	85.6	85.6
		yes	21	7.0	14.4	100.0
		Total	146	48.8	100.0	
	Missing	System	153	51.2		
	Total		299	100.0		

District 2	Valid	no	176	41.1	93.6	93.6
		yes	12	2.8	6.4	100.0
		Total	188	43.9	100.0	
	Missing	System	240	56.1		
	Total		428	100.0		
District 3	Valid	no	120	35.6	91.6	91.6
		yes	11	3.3	8.4	100.0
		Total	131	38.9	100.0	
	Missing	System	206	61.1		
	Total		337	100.0		
District 4	Valid	no	104	44.6	88.1	88.1
		yes	14	6.0	11.9	100.0
		Total	118	50.6	100.0	
	Missing	System	115	49.4		
	Total		233	100.0		

**Reason do not go to the public libraries - They do not have enough computers and/or Internet access.**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	137	45.8	91.9	91.9
		yes	12	4.0	8.1	100.0
		Total	149	49.8	100.0	
	Missing	System	150	50.2		
	Total		299	100.0		
District 2	Valid	no	175	40.9	96.2	96.2
		yes	7	1.6	3.8	100.0
		Total	182	42.5	100.0	
	Missing	System	246	57.5		
	Total		428	100.0		
District 3	Valid	no	122	36.2	94.6	94.6
		yes	7	2.1	5.4	100.0
		Total	129	38.3	100.0	
	Missing	System	208	61.7		
	Total		337	100.0		
District 4	Valid	no	109	46.8	93.2	93.2
		yes	8	3.4	6.8	100.0

		Total	117	50.2	100.0
	Missing	System	116	49.8	
		Total	233	100.0	

**Reason do not go to the public libraries - I buy my books and other materials.**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	75	25.1	46.3	46.3
		yes	87	29.1	53.7	100.0
		Total	162	54.2	100.0	
	Missing	System	137	45.8		
	Total		299	100.0		
District 2	Valid	no	83	19.4	40.9	40.9
		yes	120	28.0	59.1	100.0
		Total	203	47.4	100.0	
	Missing	System	225	52.6		
	Total		428	100.0		
District 3	Valid	no	56	16.6	37.8	37.8
		yes	92	27.3	62.2	100.0
		Total	148	43.9	100.0	
	Missing	System	189	56.1		
	Total		337	100.0		
District 4	Valid	no	56	24.0	45.5	45.5
		yes	67	28.8	54.5	100.0
		Total	123	52.8	100.0	
	Missing	System	110	47.2		
	Total		233	100.0		

**Reason do not go to the public libraries - I use the Internet at home for research instead of going to a library.**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	29	9.7	17.3	17.3
		yes	139	46.5	82.7	100.0
		Total	168	56.2	100.0	
	Missing	System	131	43.8		
	Total		299	100.0		

District 2	Valid	no	27	6.3	12.1	12.1
		yes	197	46.0	87.9	100.0
		Total	224	52.3	100.0	
	Missing	System	204	47.7		
	Total		428	100.0		
District 3	Valid	no	20	5.9	13.7	13.7
		yes	126	37.4	86.3	100.0
		Total	146	43.3	100.0	
	Missing	System	191	56.7		
	Total		337	100.0		
District 4	Valid	no	29	12.4	22.8	22.8
		yes	98	42.1	77.2	100.0
		Total	127	54.5	100.0	
	Missing	System	106	45.5		
	Total		233	100.0		

**Reason do not go to the public libraries - I use the library website to access databases or download books.**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	129	43.1	86.6	86.6
		yes	20	6.7	13.4	100.0
		Total	149	49.8	100.0	
	Missing	System	150	50.2		
	Total		299	100.0		
District 2	Valid	no	158	36.9	81.9	81.9
		yes	35	8.2	18.1	100.0
		Total	193	45.1	100.0	
	Missing	System	235	54.9		
	Total		428	100.0		
District 3	Valid	no	119	35.3	91.5	91.5
		yes	11	3.3	8.5	100.0
		Total	130	38.6	100.0	
	Missing	System	207	61.4		
	Total		337	100.0		
District 4	Valid	no	101	43.3	83.5	83.5
		yes	20	8.6	16.5	100.0

	Total	121	51.9	100.0	
Missing	System	112	48.1		
	Total	233	100.0		

**Reason do not go to the public libraries - I do not feel safe at the library.**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	143	47.8	97.3	97.3
		yes	4	1.3	2.7	100.0
		Total	147	49.2	100.0	
	Missing	System	152	50.8		
	Total		299	100.0		
District 2	Valid	no	180	42.1	97.3	97.3
		yes	5	1.2	2.7	100.0
		Total	185	43.2	100.0	
	Missing	System	243	56.8		
	Total		428	100.0		
District 3	Valid	no	125	37.1	95.4	95.4
		yes	6	1.8	4.6	100.0
		Total	131	38.9	100.0	
	Missing	System	206	61.1		
	Total		337	100.0		
District 4	Valid	no	107	45.9	91.5	91.5
		yes	10	4.3	8.5	100.0
		Total	117	50.2	100.0	
	Missing	System	116	49.8		
	Total		233	100.0		

**Have you heard of the Library's "Read Aloud 15 Minutes a Day" initiative?**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	No, I had not heard of it before now	144	48.2	52.7	52.7
		I'm unsure whether or not I've heard of it before now	18	6.0	6.6	59.3
		Yes, I've heard of it but did not really know what it was before now	23	7.7	8.4	67.8

		Yes, I've heard of it and was familiar with it before now, but have not participated	67	22.4	24.5	92.3
		Yes, I've heard of it and have participated	21	7.0	7.7	100.0
		Total	273	91.3	100.0	
	Missing	System	26	8.7		
	Total		299	100.0		
District 2	Valid	No, I had not heard of it before now	223	52.1	55.8	55.8
		I'm unsure whether or not I've heard of it before now	34	7.9	8.5	64.3
		Yes, I've heard of it but did not really know what it was before now	22	5.1	5.5	69.8
		Yes, I've heard of it and was familiar with it before now, but have not participated	87	20.3	21.8	91.5
		Yes, I've heard of it and have participated	34	7.9	8.5	100.0
		Total	400	93.5	100.0	
	Missing	System	28	6.5		
	Total		428	100.0		
District 3	Valid	No, I had not heard of it before now	182	54.0	57.1	57.1
		I'm unsure whether or not I've heard of it before now	23	6.8	7.2	64.3
		Yes, I've heard of it but did not really know what it was before now	21	6.2	6.6	70.8
		Yes, I've heard of it and was familiar with it before now, but have not participated	71	21.1	22.3	93.1
		Yes, I've heard of it and have participated	22	6.5	6.9	100.0
		Total	319	94.7	100.0	
	Missing	System	18	5.3		
	Total		337	100.0		
District 4	Valid	No, I had not heard of it before now	124	53.2	56.1	56.1
		I'm unsure whether or not I've heard of it before now	17	7.3	7.7	63.8

	Yes, I've heard of it but did not really know what it was before now	14	6.0	6.3	70.1
	Yes, I've heard of it and was familiar with it before now, but have not participated	43	18.5	19.5	89.6
	Yes, I've heard of it and have participated	23	9.9	10.4	100.0
	Total	221	94.8	100.0	
Missing	System	12	5.2		
Total		233	100.0		

## City-Level Satisfaction with Public Transportation

**In general how often do you use Lincoln's public transportation system (StarTran) by taking at least a one-way trip**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Several times per week	30	2.3	2.4	2.4
	Once a week	6	.5	.5	2.8
	1-2 times a month	15	1.2	1.2	4.0
	A few times a year	85	6.6	6.7	10.7
	Not at all	1126	86.8	88.5	99.1
	Don't know	11	.8	.9	100.0
	Total	1273	98.1	100.0	
Missing	System	24	1.9		
Total		1297	100.0		

### Satisfaction with - The overall service of StarTran

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	5	.4	2.3	2.3
	Dissatisfied	15	1.2	6.8	9.1
	Neutral	106	8.2	48.4	57.5
	Satisfied	75	5.8	34.2	91.8
	Very satisfied	18	1.4	8.2	100.0
	Total	219	16.9	100.0	
Missing	System	1078	83.1		
Total		1297	100.0		

**Satisfaction with - Hours of operation**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	18	1.4	8.3	8.3
	Dissatisfied	34	2.6	15.7	24.1
	Neutral	93	7.2	43.1	67.1
	Satisfied	57	4.4	26.4	93.5
	Very satisfied	14	1.1	6.5	100.0
	Total	216	16.7	100.0	
Missing	System	1081	83.3		
Total		1297	100.0		

**Satisfaction with - Driver courtesy**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	1	.1	.5	.5
	Dissatisfied	9	.7	4.2	4.7
	Neutral	90	6.9	42.5	47.2
	Satisfied	75	5.8	35.4	82.5
	Very satisfied	37	2.9	17.5	100.0
	Total	212	16.3	100.0	
Missing	System	1085	83.7		
Total		1297	100.0		

**Satisfaction with - Areas served**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	13	1.0	6.1	6.1
	Dissatisfied	31	2.4	14.6	20.7
	Neutral	101	7.8	47.4	68.1
	Satisfied	58	4.5	27.2	95.3
	Very satisfied	10	.8	4.7	100.0
	Total	213	16.4	100.0	
Missing	System	1084	83.6		
Total		1297	100.0		

**Satisfaction with - Cleanliness of bus interior**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	5	.4	2.4	2.4
	Dissatisfied	5	.4	2.4	4.7
	Neutral	99	7.6	46.9	51.7
	Satisfied	83	6.4	39.3	91.0
	Very satisfied	19	1.5	9.0	100.0
	Total	211	16.3	100.0	
Missing	System	1086	83.7		
Total		1297	100.0		

**Satisfaction with - Overall safety**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	3	.2	1.4	1.4
	Dissatisfied	3	.2	1.4	2.8
	Neutral	100	7.7	47.2	50.0
	Satisfied	86	6.6	40.6	90.6
	Very satisfied	20	1.5	9.4	100.0
	Total	212	16.3	100.0	
Missing	System	1085	83.7		
Total		1297	100.0		

**Satisfaction with - Buses are on-time**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	4	.3	1.9	1.9
	Dissatisfied	8	.6	3.8	5.7
	Neutral	102	7.9	48.6	54.3
	Satisfied	81	6.2	38.6	92.9
	Very satisfied	15	1.2	7.1	100.0
	Total	210	16.2	100.0	
Missing	System	1087	83.8		
Total		1297	100.0		

**Satisfaction with - How often buses come**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	8	.6	3.9	3.9
	Dissatisfied	33	2.5	16.0	19.9
	Neutral	97	7.5	47.1	67.0
	Satisfied	59	4.5	28.6	95.6
	Very satisfied	9	.7	4.4	100.0
	Total	206	15.9	100.0	
Missing	System	1091	84.1		
Total		1297	100.0		

**Reason you not use StarTran services more often - Bus schedule times are not convenient with my schedule.**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	609	47.0	72.8	72.8
	yes	228	17.6	27.2	100.0
	Total	837	64.5	100.0	
Missing	System	460	35.5		
Total		1297	100.0		

**Reason you not use StarTran services more often - Bus fares are too high.**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	779	60.1	94.9	94.9
	yes	42	3.2	5.1	100.0
	Total	821	63.3	100.0	
Missing	System	476	36.7		
Total		1297	100.0		

**Reason you not use StarTran services more often - The walk to the bus stop is too far.**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	687	53.0	82.9	82.9
	yes	142	10.9	17.1	100.0
	Total	829	63.9	100.0	
Missing	System	468	36.1		
Total		1297	100.0		

**Reason you not use StarTran services more often - I do not understand the bus schedule.**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	690	53.2	83.7	83.7
	yes	134	10.3	16.3	100.0
	Total	824	63.5	100.0	
Missing	System	473	36.5		
Total		1297	100.0		

**Reason you not use StarTran services more often - I do not feel safe on the bus.**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	732	56.4	89.7	89.7
	yes	84	6.5	10.3	100.0
	Total	816	62.9	100.0	
Missing	System	481	37.1		
Total		1297	100.0		

**Reason you not use StarTran services more often - The commute is too long on the bus.**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	583	44.9	70.4	70.4
	yes	245	18.9	29.6	100.0
	Total	828	63.8	100.0	
Missing	System	469	36.2		
Total		1297	100.0		

**Reason you not use StarTran services more often - I prefer to drive.**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	74	5.7	6.6	6.6
	yes	1048	80.8	93.4	100.0
	Total	1122	86.5	100.0	
Missing	System	175	13.5		
Total		1297	100.0		

## District-Level Satisfaction with Public Transportation

In general how often do you use Lincoln's public transportation system (StarTran) by taking at least a one-way trip

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Several times per week	8	2.7	2.7	2.7
		Once a week	2	.7	.7	3.4
		1-2 times a month	7	2.3	2.4	5.8
		A few times a year	24	8.0	8.1	13.9
		Not at all	252	84.3	85.4	99.3
		Don't know	2	.7	.7	100.0
		Total	295	98.7	100.0	
	Missing	System	4	1.3		
Total			299	100.0		
District 2	Valid	Several times per week	4	.9	.9	.9
		1-2 times a month	3	.7	.7	1.7
		A few times a year	16	3.7	3.8	5.5
		Not at all	395	92.3	93.6	99.1
		Don't know	4	.9	.9	100.0
		Total	422	98.6	100.0	
		Missing	System	6	1.4	
	Total			428	100.0	
District 3	Valid	Several times per week	8	2.4	2.4	2.4
		Once a week	1	.3	.3	2.7
		1-2 times a month	1	.3	.3	3.0
		A few times a year	24	7.1	7.3	10.3
		Not at all	293	86.9	88.8	99.1
		Don't know	3	.9	.9	100.0
		Total	330	97.9	100.0	
	Missing	System	7	2.1		
Total			337	100.0		
District 4	Valid	Several times per week	10	4.3	4.4	4.4
		Once a week	3	1.3	1.3	5.8
		1-2 times a month	4	1.7	1.8	7.5
		A few times a year	21	9.0	9.3	16.8
		Not at all	186	79.8	82.3	99.1
		Don't know	2	.9	.9	100.0
		Total				

	Total	226	97.0	100.0
Missing	System	7	3.0	
	Total	233	100.0	

**Satisfaction with - The overall service of StarTran**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Dissatisfied	5	1.7	8.6	8.6
		Neutral	27	9.0	46.6	55.2
		Satisfied	20	6.7	34.5	89.7
		Very satisfied	6	2.0	10.3	100.0
		Total	58	19.4	100.0	
	Missing	System	241	80.6		
	Total		299	100.0		
District 2	Valid	Very dissatisfied	1	.2	1.8	1.8
		Dissatisfied	3	.7	5.4	7.1
		Neutral	35	8.2	62.5	69.6
		Satisfied	15	3.5	26.8	96.4
		Very satisfied	2	.5	3.6	100.0
	Total	56	13.1	100.0		
	Missing	System	372	86.9		
Total		428	100.0			
District 3	Valid	Very dissatisfied	2	.6	4.0	4.0
		Dissatisfied	4	1.2	8.0	12.0
		Neutral	23	6.8	46.0	58.0
		Satisfied	18	5.3	36.0	94.0
		Very satisfied	3	.9	6.0	100.0
	Total	50	14.8	100.0		
	Missing	System	287	85.2		
Total		337	100.0			
District 4	Valid	Very dissatisfied	2	.9	3.6	3.6
		Dissatisfied	3	1.3	5.5	9.1
		Neutral	21	9.0	38.2	47.3
		Satisfied	22	9.4	40.0	87.3
		Very satisfied	7	3.0	12.7	100.0
	Total	55	23.6	100.0		
	Missing	System	178	76.4		
Total		233	100.0			

**Satisfaction with - Hours of operation**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	5	1.7	8.6	8.6
		Dissatisfied	8	2.7	13.8	22.4
		Neutral	24	8.0	41.4	63.8
		Satisfied	16	5.4	27.6	91.4
		Very satisfied	5	1.7	8.6	100.0
		Total	58	19.4	100.0	
	Missing	System	241	80.6		
	Total	299	100.0			
District 2	Valid	Very dissatisfied	4	.9	7.4	7.4
		Dissatisfied	6	1.4	11.1	18.5
		Neutral	32	7.5	59.3	77.8
		Satisfied	11	2.6	20.4	98.1
		Very satisfied	1	.2	1.9	100.0
		Total	54	12.6	100.0	
	Missing	System	374	87.4		
	Total	428	100.0			
District 3	Valid	Very dissatisfied	3	.9	6.1	6.1
		Dissatisfied	11	3.3	22.4	28.6
		Neutral	20	5.9	40.8	69.4
		Satisfied	14	4.2	28.6	98.0
		Very satisfied	1	.3	2.0	100.0
		Total	49	14.5	100.0	
	Missing	System	288	85.5		
	Total	337	100.0			
District 4	Valid	Very dissatisfied	6	2.6	10.9	10.9
		Dissatisfied	9	3.9	16.4	27.3
		Neutral	17	7.3	30.9	58.2
		Satisfied	16	6.9	29.1	87.3
		Very satisfied	7	3.0	12.7	100.0
		Total	55	23.6	100.0	
	Missing	System	178	76.4		
	Total	233	100.0			

**Satisfaction with - Driver courtesy**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Dissatisfied	6	2.0	10.7	10.7
		Neutral	21	7.0	37.5	48.2
		Satisfied	17	5.7	30.4	78.6
		Very satisfied	12	4.0	21.4	100.0
		Total	56	18.7	100.0	
	Missing	System	243	81.3		
	Total		299	100.0		
District 2	Valid	Neutral	34	7.9	64.2	64.2
		Satisfied	15	3.5	28.3	92.5
		Very satisfied	4	.9	7.5	100.0
		Total	53	12.4	100.0	
	Missing	System	375	87.6		
Total		428	100.0			
District 3	Valid	Very dissatisfied	1	.3	2.0	2.0
		Dissatisfied	2	.6	4.1	6.1
		Neutral	14	4.2	28.6	34.7
		Satisfied	25	7.4	51.0	85.7
		Very satisfied	7	2.1	14.3	100.0
		Total	49	14.5	100.0	
	Missing	System	288	85.5		
Total		337	100.0			
District 4	Valid	Dissatisfied	1	.4	1.9	1.9
		Neutral	21	9.0	38.9	40.7
		Satisfied	18	7.7	33.3	74.1
		Very satisfied	14	6.0	25.9	100.0
		Total	54	23.2	100.0	
	Missing	System	179	76.8		
	Total		233	100.0		

**Satisfaction with - Areas served**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	3	1.0	5.4	5.4
		Dissatisfied	9	3.0	16.1	21.4
		Neutral	24	8.0	42.9	64.3

		Satisfied	16	5.4	28.6	92.9
		Very satisfied	4	1.3	7.1	100.0
		Total	56	18.7	100.0	
	Missing	System	243	81.3		
	Total		299	100.0		
District 2	Valid	Very dissatisfied	3	.7	5.6	5.6
		Dissatisfied	6	1.4	11.1	16.7
		Neutral	34	7.9	63.0	79.6
		Satisfied	11	2.6	20.4	100.0
		Total	54	12.6	100.0	
	Missing	System	374	87.4		
	Total		428	100.0		
District 3	Valid	Very dissatisfied	3	.9	6.3	6.3
		Dissatisfied	8	2.4	16.7	22.9
		Neutral	20	5.9	41.7	64.6
		Satisfied	15	4.5	31.3	95.8
		Very satisfied	2	.6	4.2	100.0
		Total	48	14.2	100.0	
	Missing	System	289	85.8		
	Total		337	100.0		
District 4	Valid	Very dissatisfied	4	1.7	7.3	7.3
		Dissatisfied	8	3.4	14.5	21.8
		Neutral	23	9.9	41.8	63.6
		Satisfied	16	6.9	29.1	92.7
		Very satisfied	4	1.7	7.3	100.0
		Total	55	23.6	100.0	
	Missing	System	178	76.4		
	Total		233	100.0		

### Satisfaction with - Cleanliness of bus interior

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	1	.3	1.8	1.8
		Dissatisfied	1	.3	1.8	3.5
		Neutral	25	8.4	43.9	47.4
		Satisfied	23	7.7	40.4	87.7
		Very satisfied	7	2.3	12.3	100.0

		Total	57	19.1	100.0	
	Missing	System	242	80.9		
		Total	299	100.0		
District 2	Valid	Very dissatisfied	1	.2	1.9	1.9
		Dissatisfied	2	.5	3.7	5.6
		Neutral	35	8.2	64.8	70.4
		Satisfied	16	3.7	29.6	100.0
		Total	54	12.6	100.0	
	Missing	System	374	87.4		
		Total	428	100.0		
District 3	Valid	Very dissatisfied	2	.6	4.3	4.3
		Dissatisfied	1	.3	2.1	6.4
		Neutral	18	5.3	38.3	44.7
		Satisfied	23	6.8	48.9	93.6
		Very satisfied	3	.9	6.4	100.0
	Total	47	13.9	100.0		
	Missing	System	290	86.1		
	Total	337	100.0			
District 4	Valid	Very dissatisfied	1	.4	1.9	1.9
		Dissatisfied	1	.4	1.9	3.8
		Neutral	21	9.0	39.6	43.4
		Satisfied	21	9.0	39.6	83.0
		Very satisfied	9	3.9	17.0	100.0
	Total	53	22.7	100.0		
	Missing	System	180	77.3		
	Total	233	100.0			

### Satisfaction with - Overall safety

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Dissatisfied	1	.3	1.8	1.8
		Neutral	25	8.4	43.9	45.6
		Satisfied	25	8.4	43.9	89.5
		Very satisfied	6	2.0	10.5	100.0
		Total	57	19.1	100.0	
	Missing	System	242	80.9		
	Total	299	100.0			

District 2	Valid	Very dissatisfied	1	.2	1.9	1.9
		Dissatisfied	1	.2	1.9	3.7
		Neutral	34	7.9	63.0	66.7
		Satisfied	17	4.0	31.5	98.1
		Very satisfied	1	.2	1.9	100.0
	Total	54	12.6	100.0		
	Missing	System	374	87.4		
	Total	428	100.0			
District 3	Valid	Very dissatisfied	2	.6	4.2	4.2
		Neutral	20	5.9	41.7	45.8
		Satisfied	23	6.8	47.9	93.8
		Very satisfied	3	.9	6.3	100.0
	Total	48	14.2	100.0		
	Missing	System	289	85.8		
	Total	337	100.0			
District 4	Valid	Dissatisfied	1	.4	1.9	1.9
		Neutral	21	9.0	39.6	41.5
		Satisfied	21	9.0	39.6	81.1
		Very satisfied	10	4.3	18.9	100.0
	Total	53	22.7	100.0		
	Missing	System	180	77.3		
	Total	233	100.0			

### Satisfaction with - Buses are on-time

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Dissatisfied	3	1.0	5.3	5.3
		Neutral	26	8.7	45.6	50.9
		Satisfied	23	7.7	40.4	91.2
		Very satisfied	5	1.7	8.8	100.0
		Total	57	19.1	100.0	
	Missing	System	242	80.9		
	Total	299	100.0			
District 2	Valid	Very dissatisfied	2	.5	3.7	3.7
		Dissatisfied	1	.2	1.9	5.6
		Neutral	33	7.7	61.1	66.7
		Satisfied	16	3.7	29.6	96.3

		Very satisfied	2	.5	3.7	100.0
		Total	54	12.6	100.0	
	Missing	System	374	87.4		
		Total	428	100.0		
District 3	Valid	Very dissatisfied	2	.6	4.3	4.3
		Dissatisfied	2	.6	4.3	8.7
		Neutral	18	5.3	39.1	47.8
		Satisfied	23	6.8	50.0	97.8
		Very satisfied	1	.3	2.2	100.0
		Total	46	13.6	100.0	
	Missing	System	291	86.4		
		Total	337	100.0		
District 4	Valid	Dissatisfied	2	.9	3.8	3.8
		Neutral	25	10.7	47.2	50.9
		Satisfied	19	8.2	35.8	86.8
		Very satisfied	7	3.0	13.2	100.0
		Total	53	22.7	100.0	
	Missing	System	180	77.3		
		Total	233	100.0		

### Satisfaction with - How often buses come

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	2	.7	3.6	3.6
		Dissatisfied	11	3.7	19.6	23.2
		Neutral	22	7.4	39.3	62.5
		Satisfied	17	5.7	30.4	92.9
		Very satisfied	4	1.3	7.1	100.0
		Total	56	18.7	100.0	
	Missing	System	243	81.3		
		Total	299	100.0		
District 2	Valid	Very dissatisfied	2	.5	3.8	3.8
		Dissatisfied	7	1.6	13.2	17.0
		Neutral	32	7.5	60.4	77.4
		Satisfied	12	2.8	22.6	100.0
		Total	53	12.4	100.0	
	Missing	System	375	87.6		

	Total		428	100.0		
District 3	Valid	Very dissatisfied	1	.3	2.2	2.2
		Dissatisfied	9	2.7	20.0	22.2
		Neutral	22	6.5	48.9	71.1
		Satisfied	13	3.9	28.9	100.0
		Total	45	13.4	100.0	
	Missing	System	292	86.6		
	Total		337	100.0		
District 4	Valid	Very dissatisfied	3	1.3	5.8	5.8
		Dissatisfied	6	2.6	11.5	17.3
		Neutral	21	9.0	40.4	57.7
		Satisfied	17	7.3	32.7	90.4
		Very satisfied	5	2.1	9.6	100.0
	Total	52	22.3	100.0		
Missing	System	181	77.7			
	Total		233	100.0		

**Reason you not use StarTran services more often - Bus schedule times are not convenient  
with my schedule.**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	134	44.8	72.8	72.8
		yes	50	16.7	27.2	100.0
		Total	184	61.5	100.0	
	Missing	System	115	38.5		
	Total		299	100.0		
District 2	Valid	no	214	50.0	77.5	77.5
		yes	62	14.5	22.5	100.0
		Total	276	64.5	100.0	
	Missing	System	152	35.5		
	Total		428	100.0		
District 3	Valid	no	149	44.2	69.3	69.3
		yes	66	19.6	30.7	100.0
		Total	215	63.8	100.0	
	Missing	System	122	36.2		
	Total		337	100.0		
District 4	Valid	no	112	48.1	69.1	69.1

	yes	50	21.5	30.9	100.0
	Total	162	69.5	100.0	
Missing	System	71	30.5		
Total		233	100.0		

**Reason you not use StarTran services more often - Bus fares are too high.**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	172	57.5	94.0	94.0
		yes	11	3.7	6.0	100.0
		Total	183	61.2	100.0	
	Missing	System	116	38.8		
	Total		299	100.0		
District 2	Valid	no	262	61.2	99.2	99.2
		yes	2	.5	.8	100.0
		Total	264	61.7	100.0	
	Missing	System	164	38.3		
	Total		428	100.0		
District 3	Valid	no	201	59.6	93.5	93.5
		yes	14	4.2	6.5	100.0
		Total	215	63.8	100.0	
	Missing	System	122	36.2		
	Total		337	100.0		
District 4	Valid	no	144	61.8	90.6	90.6
		yes	15	6.4	9.4	100.0
		Total	159	68.2	100.0	
	Missing	System	74	31.8		
	Total		233	100.0		

**Reason you not use StarTran services more often - The walk to the bus stop is too far.**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	152	50.8	82.6	82.6
		yes	32	10.7	17.4	100.0
		Total	184	61.5	100.0	
	Missing	System	115	38.5		
	Total		299	100.0		
District 2	Valid	no	220	51.4	83.0	83.0

		yes	45	10.5	17.0	100.0
		Total	265	61.9	100.0	
	Missing	System	163	38.1		
		Total	428	100.0		
District 3	Valid	no	184	54.6	84.4	84.4
		yes	34	10.1	15.6	100.0
		Total	218	64.7	100.0	
	Missing	System	119	35.3		
		Total	337	100.0		
District 4	Valid	no	131	56.2	80.9	80.9
		yes	31	13.3	19.1	100.0
		Total	162	69.5	100.0	
	Missing	System	71	30.5		
		Total	233	100.0		

**Reason you not use StarTran services more often - I do not understand the bus schedule.**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	144	48.2	79.1	79.1
		yes	38	12.7	20.9	100.0
		Total	182	60.9	100.0	
	Missing	System	117	39.1		
		Total	299	100.0		
District 2	Valid	no	234	54.7	88.6	88.6
		yes	30	7.0	11.4	100.0
		Total	264	61.7	100.0	
	Missing	System	164	38.3		
		Total	428	100.0		
District 3	Valid	no	178	52.8	82.8	82.8
		yes	37	11.0	17.2	100.0
		Total	215	63.8	100.0	
	Missing	System	122	36.2		
		Total	337	100.0		
District 4	Valid	no	134	57.5	82.2	82.2
		yes	29	12.4	17.8	100.0
		Total	163	70.0	100.0	
	Missing	System	70	30.0		
		Total	233	100.0		

**Reason you not use StarTran services more often - I do not feel safe on the bus.**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	161	53.8	88.0	88.0
		yes	22	7.4	12.0	100.0
		Total	183	61.2	100.0	
	Missing	System	116	38.8		
	Total		299	100.0		
District 2	Valid	no	243	56.8	92.0	92.0
		yes	21	4.9	8.0	100.0
		Total	264	61.7	100.0	
	Missing	System	164	38.3		
	Total		428	100.0		
District 3	Valid	no	186	55.2	89.0	89.0
		yes	23	6.8	11.0	100.0
		Total	209	62.0	100.0	
	Missing	System	128	38.0		
	Total		337	100.0		
District 4	Valid	no	142	60.9	88.8	88.8
		yes	18	7.7	11.3	100.0
		Total	160	68.7	100.0	
	Missing	System	73	31.3		
	Total		233	100.0		

**Reason you not use StarTran services more often - The commute is too long on the bus.**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	128	42.8	69.9	69.9
		yes	55	18.4	30.1	100.0
		Total	183	61.2	100.0	
	Missing	System	116	38.8		
	Total		299	100.0		
District 2	Valid	no	195	45.6	73.0	73.0
		yes	72	16.8	27.0	100.0
		Total	267	62.4	100.0	
	Missing	System	161	37.6		
	Total		428	100.0		

District 3	Valid	no	146	43.3	67.6	67.6
		yes	70	20.8	32.4	100.0
		Total	216	64.1	100.0	
	Missing	System	121	35.9		
	Total		337	100.0		
District 4	Valid	no	114	48.9	70.4	70.4
		yes	48	20.6	29.6	100.0
		Total	162	69.5	100.0	
	Missing	System	71	30.5		
	Total		233	100.0		

**Reason you not use StarTran services more often - I prefer to drive.**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	17	5.7	6.7	6.7
		yes	237	79.3	93.3	100.0
		Total	254	84.9	100.0	
	Missing	System	45	15.1		
	Total		299	100.0		
District 2	Valid	no	19	4.4	5.0	5.0
		yes	362	84.6	95.0	100.0
		Total	381	89.0	100.0	
	Missing	System	47	11.0		
	Total		428	100.0		
District 3	Valid	no	21	6.2	7.2	7.2
		yes	270	80.1	92.8	100.0
		Total	291	86.4	100.0	
	Missing	System	46	13.6		
	Total		337	100.0		
District 4	Valid	no	17	7.3	8.7	8.7
		yes	179	76.8	91.3	100.0
		Total	196	84.1	100.0	
	Missing	System	37	15.9		
	Total		233	100.0		

## City-Level Satisfaction with Zoning and Planning

When it comes to Lincoln's planning for growth and development, which statement best characterizes your point of view

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Lincoln is not properly planning.	329	25.4	27.4	27.4
	Lincoln is not developing well.	85	6.6	7.1	34.4
	Lincoln is properly planning and developing well.	428	33.0	35.6	70.0
	I don't know/I have no opinion.	360	27.8	30.0	100.0
	Total	1202	92.7	100.0	
Missing	System	95	7.3		
Total		1297	100.0		

## District-Level Satisfaction with Zoning and Planning

When it comes to Lincoln's planning for growth and development, which statement best characterizes your point of view

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Lincoln is not properly planning.	83	27.8	30.3	30.3
		Lincoln is not developing well.	24	8.0	8.8	39.1
		Lincoln is properly planning and developing well.	81	27.1	29.6	68.6
		I don't know/I have no opinion.	86	28.8	31.4	100.0
		Total	274	91.6	100.0	
	Missing	System	25	8.4		
Total		299	100.0			
District 2	Valid	Lincoln is not properly planning.	103	24.1	26.1	26.1
		Lincoln is not developing well.	31	7.2	7.8	33.9
		Lincoln is properly planning and developing well.	147	34.3	37.2	71.1
		I don't know/I have no opinion.	114	26.6	28.9	100.0
		Total	395	92.3	100.0	
	Missing	System	33	7.7		
Total		428	100.0			
District 3	Valid	Lincoln is not properly planning.	81	24.0	25.6	25.6
		Lincoln is not developing well.	20	5.9	6.3	32.0
		Lincoln is properly planning and developing well.	122	36.2	38.6	70.6

		I don't know/I have no opinion.	93	27.6	29.4	100.0
		Total	316	93.8	100.0	
	Missing	System	21	6.2		
		Total	337	100.0		
District 4	Valid	Lincoln is not properly planning.	62	26.6	28.6	28.6
		Lincoln is not developing well.	10	4.3	4.6	33.2
		Lincoln is properly planning and developing well.	78	33.5	35.9	69.1
		I don't know/I have no opinion.	67	28.8	30.9	100.0
		Total	217	93.1	100.0	
	Missing	System	16	6.9		
		Total	233	100.0		

## City-Level Satisfaction with Environment and Sustainability

### Satisfaction with - Air quality in the City

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	9	.7	.7	.7
	Dissatisfied	35	2.7	2.8	3.5
	Neutral	159	12.3	12.8	16.3
	Satisfied	798	61.5	64.0	80.3
	Very satisfied	245	18.9	19.7	100.0
	Total	1246	96.1	100.0	
Missing	System	51	3.9		
	Total	1297	100.0		

### Satisfaction with - Quality and reliability of drinking water

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	17	1.3	1.4	1.4
	Dissatisfied	43	3.3	3.5	4.8
	Neutral	133	10.3	10.7	15.6
	Satisfied	679	52.4	54.8	70.4
	Very satisfied	366	28.2	29.6	100.0
	Total	1238	95.5	100.0	
Missing	System	59	4.5		
	Total	1297	100.0		

**Satisfaction with - Water billing rates**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	27	2.1	2.2	2.2
	Dissatisfied	144	11.1	11.8	14.0
	Neutral	390	30.1	31.9	45.9
	Satisfied	548	42.3	44.8	90.7
	Very satisfied	114	8.8	9.3	100.0
	Total	1223	94.3	100.0	
Missing	System	74	5.7		
Total		1297	100.0		

**Satisfaction with - Availability of weekly recycling services and seasonal yard waste collection services to homes and businesses**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	38	2.9	3.1	3.1
	Dissatisfied	96	7.4	7.8	10.8
	Neutral	350	27.0	28.3	39.2
	Satisfied	576	44.4	46.6	85.8
	Very satisfied	176	13.6	14.2	100.0
	Total	1236	95.3	100.0	
Missing	System	61	4.7		
Total		1297	100.0		

**Satisfaction with - Availability of clean fuel stations or electric vehicle charging stations**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	19	1.5	1.6	1.6
	Dissatisfied	67	5.2	5.6	7.2
	Neutral	804	62.0	67.5	74.7
	Satisfied	238	18.4	20.0	94.7
	Very satisfied	63	4.9	5.3	100.0
	Total	1191	91.8	100.0	
Missing	System	106	8.2		
Total		1297	100.0		

### Satisfaction with - Storm water management

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	29	2.2	2.4	2.4
	Dissatisfied	99	7.6	8.1	10.5
	Neutral	413	31.8	33.9	44.3
	Satisfied	575	44.3	47.1	91.5
	Very satisfied	104	8.0	8.5	100.0
	Total	1220	94.1	100.0	
Missing	System	77	5.9		
Total		1297	100.0		

### District-Level Satisfaction with Environment and Sustainability

#### Satisfaction with - Air quality in the City

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	2	.7	.7	.7
		Dissatisfied	9	3.0	3.1	3.8
		Neutral	52	17.4	18.0	21.8
		Satisfied	177	59.2	61.2	83.0
		Very satisfied	49	16.4	17.0	100.0
		Total	289	96.7	100.0	
	Missing	System	10	3.3		
Total		299	100.0			
District 2	Valid	Very dissatisfied	2	.5	.5	.5
		Dissatisfied	8	1.9	1.9	2.4
		Neutral	35	8.2	8.5	10.9
		Satisfied	274	64.0	66.7	77.6
		Very satisfied	92	21.5	22.4	100.0
		Total	411	96.0	100.0	
	Missing	System	17	4.0		
Total		428	100.0			
District 3	Valid	Very dissatisfied	2	.6	.6	.6
		Dissatisfied	11	3.3	3.4	4.0
		Neutral	45	13.4	14.0	18.1
		Satisfied	203	60.2	63.2	81.3

		Very satisfied	60	17.8	18.7	100.0
		Total	321	95.3	100.0	
	Missing	System	16	4.7		
	Total		337	100.0		
District 4	Valid	Very dissatisfied	3	1.3	1.3	1.3
		Dissatisfied	7	3.0	3.1	4.4
		Neutral	27	11.6	12.0	16.4
		Satisfied	144	61.8	64.0	80.4
		Very satisfied	44	18.9	19.6	100.0
		Total	225	96.6	100.0	
	Missing	System	8	3.4		
Total		233	100.0			

### Satisfaction with - Quality and reliability of drinking water

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	6	2.0	2.1	2.1
		Dissatisfied	8	2.7	2.8	4.9
		Neutral	42	14.0	14.6	19.4
		Satisfied	152	50.8	52.8	72.2
		Very satisfied	80	26.8	27.8	100.0
		Total	288	96.3	100.0	
	Missing	System	11	3.7		
Total		299	100.0			
District 2	Valid	Very dissatisfied	5	1.2	1.2	1.2
		Dissatisfied	11	2.6	2.7	4.0
		Neutral	28	6.5	6.9	10.9
		Satisfied	226	52.8	56.1	67.0
		Very satisfied	133	31.1	33.0	100.0
		Total	403	94.2	100.0	
	Missing	System	25	5.8		
Total		428	100.0			
District 3	Valid	Very dissatisfied	3	.9	.9	.9
		Dissatisfied	13	3.9	4.0	5.0
		Neutral	39	11.6	12.1	17.1
		Satisfied	168	49.9	52.3	69.5
		Very satisfied	98	29.1	30.5	100.0

		Total	321	95.3	100.0	
	Missing	System	16	4.7		
		Total	337	100.0		
District 4	Valid	Very dissatisfied	3	1.3	1.3	1.3
		Dissatisfied	11	4.7	4.9	6.2
		Neutral	24	10.3	10.6	16.8
		Satisfied	133	57.1	58.8	75.7
		Very satisfied	55	23.6	24.3	100.0
		Total	226	97.0	100.0	
	Missing	System	7	3.0		
		Total	233	100.0		

**Satisfaction with - Water billing rates**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	7	2.3	2.4	2.4
		Dissatisfied	38	12.7	13.2	15.7
		Neutral	109	36.5	38.0	53.7
		Satisfied	112	37.5	39.0	92.7
		Very satisfied	21	7.0	7.3	100.0
		Total	287	96.0	100.0	
	Missing	System	12	4.0		
		Total	299	100.0		
District 2	Valid	Very dissatisfied	7	1.6	1.7	1.7
		Dissatisfied	41	9.6	10.2	12.0
		Neutral	109	25.5	27.2	39.2
		Satisfied	202	47.2	50.4	89.5
		Very satisfied	42	9.8	10.5	100.0
		Total	401	93.7	100.0	
	Missing	System	27	6.3		
		Total	428	100.0		
District 3	Valid	Very dissatisfied	8	2.4	2.5	2.5
		Dissatisfied	41	12.2	13.1	15.6
		Neutral	101	30.0	32.2	47.8
		Satisfied	133	39.5	42.4	90.1
		Very satisfied	31	9.2	9.9	100.0
	Total	314	93.2	100.0		

	Missing	System	23	6.8		
	Total		337	100.0		
District 4	Valid	Very dissatisfied	5	2.1	2.3	2.3
		Dissatisfied	24	10.3	10.9	13.1
		Neutral	71	30.5	32.1	45.2
		Satisfied	101	43.3	45.7	91.0
		Very satisfied	20	8.6	9.0	100.0
		Total		221	94.8	100.0
	Missing	System	12	5.2		
Total		233	100.0			

**Satisfaction with - Availability of weekly recycling services and seasonal yard waste collection services to homes and businesses**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	7	2.3	2.4	2.4
		Dissatisfied	24	8.0	8.3	10.8
		Neutral	101	33.8	35.1	45.8
		Satisfied	132	44.1	45.8	91.7
		Very satisfied	24	8.0	8.3	100.0
		Total		288	96.3	100.0
	Missing	System	11	3.7		
Total		299	100.0			
District 2	Valid	Very dissatisfied	11	2.6	2.7	2.7
		Dissatisfied	22	5.1	5.4	8.1
		Neutral	96	22.4	23.5	31.6
		Satisfied	207	48.4	50.7	82.4
		Very satisfied	72	16.8	17.6	100.0
		Total		408	95.3	100.0
	Missing	System	20	4.7		
Total		428	100.0			
District 3	Valid	Very dissatisfied	9	2.7	2.8	2.8
		Dissatisfied	30	8.9	9.5	12.3
		Neutral	71	21.1	22.4	34.7
		Satisfied	154	45.7	48.6	83.3
		Very satisfied	53	15.7	16.7	100.0
	Total		317	94.1	100.0	

	Missing	System	20	5.9		
	Total		337	100.0		
District 4	Valid	Very dissatisfied	11	4.7	4.9	4.9
		Dissatisfied	20	8.6	9.0	13.9
		Neutral	82	35.2	36.8	50.7
		Satisfied	83	35.6	37.2	87.9
		Very satisfied	27	11.6	12.1	100.0
	Total		223	95.7	100.0	
	Missing	System	10	4.3		
	Total		233	100.0		

### Satisfaction with - Availability of clean fuel stations or electric vehicle charging stations

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	1	.3	.4	.4
		Dissatisfied	13	4.3	4.7	5.0
		Neutral	197	65.9	70.6	75.6
		Satisfied	58	19.4	20.8	96.4
		Very satisfied	10	3.3	3.6	100.0
	Total		279	93.3	100.0	
	Missing	System	20	6.7		
	Total		299	100.0		
District 2	Valid	Very dissatisfied	6	1.4	1.5	1.5
		Dissatisfied	20	4.7	5.2	6.7
		Neutral	251	58.6	64.7	71.4
		Satisfied	90	21.0	23.2	94.6
		Very satisfied	21	4.9	5.4	100.0
	Total		388	90.7	100.0	
	Missing	System	40	9.3		
	Total		428	100.0		
District 3	Valid	Very dissatisfied	4	1.2	1.3	1.3
		Dissatisfied	20	5.9	6.6	7.9
		Neutral	211	62.6	69.6	77.6
		Satisfied	50	14.8	16.5	94.1
		Very satisfied	18	5.3	5.9	100.0
	Total		303	89.9	100.0	
	Missing	System	34	10.1		

	Total		337	100.0		
District 4	Valid	Very dissatisfied	8	3.4	3.6	3.6
		Dissatisfied	14	6.0	6.3	10.0
		Neutral	145	62.2	65.6	75.6
		Satisfied	40	17.2	18.1	93.7
		Very satisfied	14	6.0	6.3	100.0
		Total	221	94.8	100.0	
	Missing	System	12	5.2		
	Total		233	100.0		

### Satisfaction with - Storm water management

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very dissatisfied	9	3.0	3.1	3.1
		Dissatisfied	21	7.0	7.3	10.5
		Neutral	104	34.8	36.4	46.9
		Satisfied	136	45.5	47.6	94.4
		Very satisfied	16	5.4	5.6	100.0
		Total	286	95.7	100.0	
	Missing	System	13	4.3		
	Total		299	100.0		
District 2	Valid	Very dissatisfied	5	1.2	1.3	1.3
		Dissatisfied	28	6.5	7.0	8.3
		Neutral	128	29.9	32.0	40.3
		Satisfied	200	46.7	50.0	90.3
		Very satisfied	39	9.1	9.8	100.0
		Total	400	93.5	100.0	
	Missing	System	28	6.5		
	Total		428	100.0		
District 3	Valid	Very dissatisfied	9	2.7	2.9	2.9
		Dissatisfied	25	7.4	8.0	10.9
		Neutral	103	30.6	33.0	43.9
		Satisfied	143	42.4	45.8	89.7
		Very satisfied	32	9.5	10.3	100.0
		Total	312	92.6	100.0	
	Missing	System	25	7.4		
	Total		337	100.0		

District 4	Valid	Very dissatisfied	6	2.6	2.7	2.7
		Dissatisfied	25	10.7	11.3	14.0
		Neutral	78	33.5	35.1	49.1
		Satisfied	96	41.2	43.2	92.3
		Very satisfied	17	7.3	7.7	100.0
		Total	222	95.3	100.0	
	Missing	System	11	4.7		
	Total		233	100.0		

## City-Level Public Trust and Confidence

### Trust in City Government

#### How much you agree or disagree - I have great confidence in Lincoln City government.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	64	4.9	5.2	5.2
	Disagree	235	18.1	18.9	24.1
	Neutral	429	33.1	34.5	58.6
	Agree	452	34.8	36.4	95.0
	Strongly agree	62	4.8	5.0	100.0
	Total	1242	95.8	100.0	
Missing	System	55	4.2		
Total		1297	100.0		

#### How much you agree or disagree - Lincoln City government can usually be trusted to make decisions that are right for residents as a whole.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	85	6.6	6.8	6.8
	Disagree	211	16.3	17.0	23.8
	Neutral	391	30.1	31.5	55.3
	Agree	499	38.5	40.1	95.4
	Strongly agree	57	4.4	4.6	100.0
	Total	1243	95.8	100.0	
Missing	System	54	4.2		
Total		1297	100.0		

**How much you agree or disagree - Lincoln City government employees treat residents  
with respect.**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	30	2.3	2.4	2.4
	Disagree	74	5.7	6.0	8.4
	Neutral	449	34.6	36.2	44.6
	Agree	609	47.0	49.2	93.8
	Strongly agree	77	5.9	6.2	100.0
	Total	1239	95.5	100.0	
Missing	System	58	4.5		
Total		1297	100.0		

**How much you agree or disagree - Lincoln City elected officials base their decisions on  
the facts, not their personal interests.**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	111	8.6	9.0	9.0
	Disagree	283	21.8	22.8	31.8
	Neutral	487	37.5	39.3	71.1
	Agree	325	25.1	26.2	97.3
	Strongly agree	33	2.5	2.7	100.0
	Total	1239	95.5	100.0	
Missing	System	58	4.5		
Total		1297	100.0		

**How much you agree or disagree - The City treats all neighborhoods and areas of town  
fairly and equally.**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	133	10.3	10.8	10.8
	Disagree	356	27.4	28.8	39.6
	Neutral	454	35.0	36.8	76.4
	Agree	264	20.4	21.4	97.8
	Strongly agree	27	2.1	2.2	100.0
	Total	1234	95.1	100.0	
Missing	System	63	4.9		
Total		1297	100.0		

**How much you agree or disagree - I receive good value for my City government tax dollars.**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	117	9.0	9.5	9.5
	Disagree	261	20.1	21.1	30.6
	Neutral	410	31.6	33.2	63.8
	Agree	378	29.1	30.6	94.3
	Strongly agree	70	5.4	5.7	100.0
	Total	1236	95.3	100.0	
Missing	System	61	4.7		
Total		1297	100.0		

**How would you rate the performance of Lincoln's City government**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Poor	92	7.1	7.5	7.5
	Fair	326	25.1	26.6	34.1
	Good	480	37.0	39.2	73.2
	Very good	284	21.9	23.2	96.4
	Excellent	44	3.4	3.6	100.0
	Total	1226	94.5	100.0	
Missing	System	71	5.5		
Total		1297	100.0		

**Trust in City Police**

**How much you agree or disagree - I have great confidence in the Lincoln Police Department.**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	19	1.5	1.5	1.5
	Disagree	61	4.7	4.9	6.4
	Neutral	163	12.6	13.1	19.5
	Agree	654	50.4	52.6	72.2
	Strongly agree	346	26.7	27.8	100.0
	Total	1243	95.8	100.0	
Missing	System	54	4.2		
Total		1297	100.0		

**How much you agree or disagree - Lincoln Police officers treat people fairly.**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	21	1.6	1.7	1.7
	Disagree	52	4.0	4.2	5.9
	Neutral	215	16.6	17.3	23.2
	Agree	674	52.0	54.3	77.5
	Strongly agree	280	21.6	22.5	100.0
	Total	1242	95.8	100.0	
Missing	System	55	4.2		
Total		1297	100.0		

**How much you agree or disagree - Lincoln Police officers treat people with dignity.**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	18	1.4	1.5	1.5
	Disagree	43	3.3	3.5	4.9
	Neutral	242	18.7	19.5	24.4
	Agree	654	50.4	52.7	77.2
	Strongly agree	283	21.8	22.8	100.0
	Total	1240	95.6	100.0	
Missing	System	57	4.4		
Total		1297	100.0		

**How much you agree or disagree - Lincoln Police officers behave professionally.**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	20	1.5	1.6	1.6
	Disagree	31	2.4	2.5	4.1
	Neutral	188	14.5	15.2	19.3
	Agree	680	52.4	54.8	74.1
	Strongly agree	321	24.7	25.9	100.0
	Total	1240	95.6	100.0	
Missing	System	57	4.4		
Total		1297	100.0		

## District-Level Public Trust and Confidence

### Trust in City Government

How much you agree or disagree - I have great confidence in Lincoln City government.

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Strongly disagree	11	3.7	3.8	3.8
		Disagree	62	20.7	21.5	25.3
		Neutral	109	36.5	37.7	63.0
		Agree	99	33.1	34.3	97.2
		Strongly agree	8	2.7	2.8	100.0
		Total	289	96.7	100.0	
	Missing	System	10	3.3		
	Total	299	100.0			
District 2	Valid	Strongly disagree	21	4.9	5.1	5.1
		Disagree	71	16.6	17.3	22.4
		Neutral	129	30.1	31.5	53.9
		Agree	161	37.6	39.3	93.2
		Strongly agree	28	6.5	6.8	100.0
		Total	410	95.8	100.0	
	Missing	System	18	4.2		
	Total	428	100.0			
District 3	Valid	Strongly disagree	18	5.3	5.6	5.6
		Disagree	59	17.5	18.5	24.1
		Neutral	110	32.6	34.5	58.6
		Agree	118	35.0	37.0	95.6
		Strongly agree	14	4.2	4.4	100.0
		Total	319	94.7	100.0	
	Missing	System	18	5.3		
	Total	337	100.0			
District 4	Valid	Strongly disagree	14	6.0	6.3	6.3
		Disagree	43	18.5	19.2	25.4
		Neutral	81	34.8	36.2	61.6
		Agree	74	31.8	33.0	94.6
		Strongly agree	12	5.2	5.4	100.0
		Total	224	96.1	100.0	
	Missing	System	9	3.9		
	Total	233	100.0			

**How much you agree or disagree - Lincoln City government can usually be trusted to make decisions  
that are right for residents as a whole.**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Strongly disagree	18	6.0	6.2	6.2
		Disagree	64	21.4	22.1	28.3
		Neutral	93	31.1	32.1	60.3
		Agree	108	36.1	37.2	97.6
		Strongly agree	7	2.3	2.4	100.0
		Total	290	97.0	100.0	
	Missing	System	9	3.0		
	Total	299	100.0			
District 2	Valid	Strongly disagree	25	5.8	6.1	6.1
		Disagree	59	13.8	14.4	20.5
		Neutral	120	28.0	29.3	49.8
		Agree	180	42.1	43.9	93.7
		Strongly agree	26	6.1	6.3	100.0
		Total	410	95.8	100.0	
	Missing	System	18	4.2		
	Total	428	100.0			
District 3	Valid	Strongly disagree	22	6.5	6.9	6.9
		Disagree	53	15.7	16.7	23.6
		Neutral	96	28.5	30.2	53.8
		Agree	136	40.4	42.8	96.5
		Strongly agree	11	3.3	3.5	100.0
		Total	318	94.4	100.0	
	Missing	System	19	5.6		
	Total	337	100.0			
District 4	Valid	Strongly disagree	20	8.6	8.9	8.9
		Disagree	35	15.0	15.6	24.4
		Neutral	82	35.2	36.4	60.9
		Agree	75	32.2	33.3	94.2
		Strongly agree	13	5.6	5.8	100.0
		Total	225	96.6	100.0	
	Missing	System	8	3.4		
	Total	233	100.0			

**How much you agree or disagree - Lincoln City government employees treat residents with respect.**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Strongly disagree	3	1.0	1.0	1.0
		Disagree	21	7.0	7.2	8.3
		Neutral	126	42.1	43.4	51.7
		Agree	128	42.8	44.1	95.9
		Strongly agree	12	4.0	4.1	100.0
		Total	290	97.0	100.0	
	Missing	System	9	3.0		
	Total		299	100.0		
District 2	Valid	Strongly disagree	10	2.3	2.4	2.4
		Disagree	20	4.7	4.9	7.3
		Neutral	135	31.5	32.9	40.2
		Agree	212	49.5	51.7	92.0
		Strongly agree	33	7.7	8.0	100.0
		Total	410	95.8	100.0	
	Missing	System	18	4.2		
	Total		428	100.0		
District 3	Valid	Strongly disagree	10	3.0	3.2	3.2
		Disagree	19	5.6	6.0	9.1
		Neutral	104	30.9	32.8	42.0
		Agree	167	49.6	52.7	94.6
		Strongly agree	17	5.0	5.4	100.0
		Total	317	94.1	100.0	
	Missing	System	20	5.9		
	Total		337	100.0		
District 4	Valid	Strongly disagree	7	3.0	3.2	3.2
		Disagree	14	6.0	6.3	9.5
		Neutral	84	36.1	37.8	47.3
		Agree	102	43.8	45.9	93.2
		Strongly agree	15	6.4	6.8	100.0
		Total	222	95.3	100.0	
	Missing	System	11	4.7		
	Total		233	100.0		

**How much you agree or disagree - Lincoln City elected officials base their decisions on the facts, not their personal interests.**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Strongly disagree	30	10.0	10.4	10.4
		Disagree	69	23.1	23.9	34.3
		Neutral	120	40.1	41.5	75.8
		Agree	67	22.4	23.2	99.0
		Strongly agree	3	1.0	1.0	100.0
		Total	289	96.7	100.0	
	Missing	System	10	3.3		
	Total	299	100.0			
District 2	Valid	Strongly disagree	34	7.9	8.3	8.3
		Disagree	89	20.8	21.8	30.1
		Neutral	148	34.6	36.3	66.4
		Agree	123	28.7	30.1	96.6
		Strongly agree	14	3.3	3.4	100.0
		Total	408	95.3	100.0	
	Missing	System	20	4.7		
	Total	428	100.0			
District 3	Valid	Strongly disagree	24	7.1	7.6	7.6
		Disagree	77	22.8	24.3	31.9
		Neutral	123	36.5	38.8	70.7
		Agree	84	24.9	26.5	97.2
		Strongly agree	9	2.7	2.8	100.0
		Total	317	94.1	100.0	
	Missing	System	20	5.9		
	Total	337	100.0			
District 4	Valid	Strongly disagree	23	9.9	10.2	10.2
		Disagree	48	20.6	21.3	31.6
		Neutral	96	41.2	42.7	74.2
		Agree	51	21.9	22.7	96.9
		Strongly agree	7	3.0	3.1	100.0
		Total	225	96.6	100.0	
	Missing	System	8	3.4		
	Total	233	100.0			

**How much you agree or disagree - The City treats all neighborhoods and areas of town fairly and equally.**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Strongly disagree	40	13.4	13.8	13.8
		Disagree	88	29.4	30.3	44.1
		Neutral	110	36.8	37.9	82.1
		Agree	51	17.1	17.6	99.7
		Strongly agree	1	.3	.3	100.0
		Total	290	97.0	100.0	
	Missing	System	9	3.0		
	Total	299	100.0			
District 2	Valid	Strongly disagree	25	5.8	6.2	6.2
		Disagree	96	22.4	23.7	29.9
		Neutral	167	39.0	41.2	71.1
		Agree	107	25.0	26.4	97.5
		Strongly agree	10	2.3	2.5	100.0
		Total	405	94.6	100.0	
	Missing	System	23	5.4		
	Total	428	100.0			
District 3	Valid	Strongly disagree	29	8.6	9.2	9.2
		Disagree	100	29.7	31.7	41.0
		Neutral	106	31.5	33.7	74.6
		Agree	73	21.7	23.2	97.8
		Strongly agree	7	2.1	2.2	100.0
		Total	315	93.5	100.0	
	Missing	System	22	6.5		
	Total	337	100.0			
District 4	Valid	Strongly disagree	39	16.7	17.4	17.4
		Disagree	72	30.9	32.1	49.6
		Neutral	71	30.5	31.7	81.3
		Agree	33	14.2	14.7	96.0
		Strongly agree	9	3.9	4.0	100.0
		Total	224	96.1	100.0	
	Missing	System	9	3.9		
	Total	233	100.0			

**How much you agree or disagree - I receive good value for my City government tax dollars.**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Strongly disagree	35	11.7	12.0	12.0
		Disagree	62	20.7	21.3	33.3
		Neutral	114	38.1	39.2	72.5
		Agree	72	24.1	24.7	97.3
		Strongly agree	8	2.7	2.7	100.0
		Total	291	97.3	100.0	
	Missing	System	8	2.7		
	Total	299	100.0			
District 2	Valid	Strongly disagree	30	7.0	7.4	7.4
		Disagree	88	20.6	21.8	29.2
		Neutral	122	28.5	30.2	59.4
		Agree	137	32.0	33.9	93.3
		Strongly agree	27	6.3	6.7	100.0
		Total	404	94.4	100.0	
	Missing	System	24	5.6		
	Total	428	100.0			
District 3	Valid	Strongly disagree	29	8.6	9.1	9.1
		Disagree	66	19.6	20.8	29.9
		Neutral	96	28.5	30.2	60.1
		Agree	107	31.8	33.6	93.7
		Strongly agree	20	5.9	6.3	100.0
		Total	318	94.4	100.0	
	Missing	System	19	5.6		
	Total	337	100.0			
District 4	Valid	Strongly disagree	23	9.9	10.3	10.3
		Disagree	45	19.3	20.2	30.5
		Neutral	78	33.5	35.0	65.5
		Agree	62	26.6	27.8	93.3
		Strongly agree	15	6.4	6.7	100.0
		Total	223	95.7	100.0	
	Missing	System	10	4.3		
	Total	233	100.0			

### How would you rate the performance of Lincoln's City government

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Poor	26	8.7	9.1	9.1
		Fair	93	31.1	32.4	41.5
		Good	109	36.5	38.0	79.4
		Very good	56	18.7	19.5	99.0
		Excellent	3	1.0	1.0	100.0
		Total	287	96.0	100.0	
	Missing	System	12	4.0		
	Total	299	100.0			
District 2	Valid	Poor	19	4.4	4.7	4.7
		Fair	104	24.3	25.7	30.4
		Good	153	35.7	37.9	68.3
		Very good	106	24.8	26.2	94.6
		Excellent	22	5.1	5.4	100.0
		Total	404	94.4	100.0	
	Missing	System	24	5.6		
	Total	428	100.0			
District 3	Valid	Poor	28	8.3	8.9	8.9
		Fair	69	20.5	21.9	30.8
		Good	129	38.3	41.0	71.7
		Very good	77	22.8	24.4	96.2
		Excellent	12	3.6	3.8	100.0
		Total	315	93.5	100.0	
	Missing	System	22	6.5		
	Total	337	100.0			
District 4	Valid	Poor	19	8.2	8.6	8.6
		Fair	60	25.8	27.3	35.9
		Good	89	38.2	40.5	76.4
		Very good	45	19.3	20.5	96.8
		Excellent	7	3.0	3.2	100.0
		Total	220	94.4	100.0	
	Missing	System	13	5.6		
	Total	233	100.0			

## Trust in City Police

### How much you agree or disagree - I have great confidence in the Lincoln Police Department.

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Strongly disagree	5	1.7	1.7	1.7
		Disagree	17	5.7	5.8	7.6
		Neutral	39	13.0	13.4	21.0
		Agree	149	49.8	51.2	72.2
		Strongly agree	81	27.1	27.8	100.0
		Total	291	97.3	100.0	
	Missing	System	8	2.7		
	Total	299	100.0			
District 2	Valid	Strongly disagree	5	1.2	1.2	1.2
		Disagree	14	3.3	3.4	4.6
		Neutral	48	11.2	11.7	16.3
		Agree	211	49.3	51.5	67.8
		Strongly agree	132	30.8	32.2	100.0
		Total	410	95.8	100.0	
	Missing	System	18	4.2		
	Total	428	100.0			
District 3	Valid	Strongly disagree	5	1.5	1.6	1.6
		Disagree	13	3.9	4.1	5.7
		Neutral	42	12.5	13.3	19.0
		Agree	173	51.3	54.7	73.7
		Strongly agree	83	24.6	26.3	100.0
		Total	316	93.8	100.0	
	Missing	System	21	6.2		
	Total	337	100.0			
District 4	Valid	Strongly disagree	4	1.7	1.8	1.8
		Disagree	17	7.3	7.5	9.3
		Neutral	34	14.6	15.0	24.3
		Agree	121	51.9	53.5	77.9
		Strongly agree	50	21.5	22.1	100.0
		Total	226	97.0	100.0	
	Missing	System	7	3.0		
	Total	233	100.0			

**How much you agree or disagree - Lincoln Police officers treat people fairly.**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Strongly disagree	6	2.0	2.1	2.1
		Disagree	14	4.7	4.8	6.9
		Neutral	53	17.7	18.3	25.2
		Agree	153	51.2	52.8	77.9
		Strongly agree	64	21.4	22.1	100.0
		Total	290	97.0	100.0	
	Missing	System	9	3.0		
	Total	299	100.0			
District 2	Valid	Strongly disagree	4	.9	1.0	1.0
		Disagree	13	3.0	3.2	4.1
		Neutral	61	14.3	14.9	19.0
		Agree	224	52.3	54.6	73.7
		Strongly agree	108	25.2	26.3	100.0
		Total	410	95.8	100.0	
	Missing	System	18	4.2		
	Total	428	100.0			
District 3	Valid	Strongly disagree	5	1.5	1.6	1.6
		Disagree	12	3.6	3.8	5.4
		Neutral	61	18.1	19.3	24.7
		Agree	168	49.9	53.2	77.8
		Strongly agree	70	20.8	22.2	100.0
		Total	316	93.8	100.0	
	Missing	System	21	6.2		
	Total	337	100.0			
District 4	Valid	Strongly disagree	6	2.6	2.7	2.7
		Disagree	13	5.6	5.8	8.4
		Neutral	40	17.2	17.7	26.1
		Agree	129	55.4	57.1	83.2
		Strongly agree	38	16.3	16.8	100.0
		Total	226	97.0	100.0	
	Missing	System	7	3.0		
	Total	233	100.0			

**How much you agree or disagree - Lincoln Police officers treat people with dignity.**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Strongly disagree	4	1.3	1.4	1.4
		Disagree	18	6.0	6.2	7.6
		Neutral	58	19.4	20.0	27.6
		Agree	143	47.8	49.3	76.9
		Strongly agree	67	22.4	23.1	100.0
		Total	290	97.0	100.0	
	Missing	System	9	3.0		
	Total	299	100.0			
District 2	Valid	Strongly disagree	4	.9	1.0	1.0
		Disagree	10	2.3	2.4	3.4
		Neutral	71	16.6	17.3	20.7
		Agree	220	51.4	53.5	74.2
		Strongly agree	106	24.8	25.8	100.0
		Total	411	96.0	100.0	
	Missing	System	17	4.0		
	Total	428	100.0			
District 3	Valid	Strongly disagree	5	1.5	1.6	1.6
		Disagree	8	2.4	2.5	4.1
		Neutral	67	19.9	21.3	25.4
		Agree	164	48.7	52.1	77.5
		Strongly agree	71	21.1	22.5	100.0
		Total	315	93.5	100.0	
	Missing	System	22	6.5		
	Total	337	100.0			
District 4	Valid	Strongly disagree	5	2.1	2.2	2.2
		Disagree	7	3.0	3.1	5.4
		Neutral	46	19.7	20.5	25.9
		Agree	127	54.5	56.7	82.6
		Strongly agree	39	16.7	17.4	100.0
		Total	224	96.1	100.0	
	Missing	System	9	3.9		
	Total	233	100.0			

**How much you agree or disagree - Lincoln Police officers behave professionally.**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Strongly disagree	7	2.3	2.4	2.4
		Disagree	10	3.3	3.4	5.9
		Neutral	49	16.4	16.9	22.8
		Agree	149	49.8	51.4	74.1
		Strongly agree	75	25.1	25.9	100.0
		Total	290	97.0	100.0	
	Missing	System	9	3.0		
	Total	299	100.0			
District 2	Valid	Strongly disagree	3	.7	.7	.7
		Disagree	9	2.1	2.2	2.9
		Neutral	49	11.4	12.0	14.9
		Agree	227	53.0	55.5	70.4
		Strongly agree	121	28.3	29.6	100.0
		Total	409	95.6	100.0	
	Missing	System	19	4.4		
	Total	428	100.0			
District 3	Valid	Strongly disagree	4	1.2	1.3	1.3
		Disagree	7	2.1	2.2	3.5
		Neutral	54	16.0	17.0	20.5
		Agree	173	51.3	54.6	75.1
		Strongly agree	79	23.4	24.9	100.0
		Total	317	94.1	100.0	
	Missing	System	20	5.9		
	Total	337	100.0			
District 4	Valid	Strongly disagree	6	2.6	2.7	2.7
		Disagree	5	2.1	2.2	4.9
		Neutral	36	15.5	16.1	21.0
		Agree	131	56.2	58.5	79.5
		Strongly agree	46	19.7	20.5	100.0
		Total	224	96.1	100.0	
	Missing	System	9	3.9		
	Total	233	100.0			

## City-Level Answers to Other Survey Questions

### Knowledge

#### How informed or uninformed on City issues are you

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Uninformed	101	7.8	8.1	8.1
	Somewhat Uninformed	230	17.7	18.5	26.7
	Somewhat Informed	772	59.5	62.2	88.8
	Very Informed	139	10.7	11.2	100.0
	Total	1242	95.8	100.0	
Missing	System	55	4.2		
Total		1297	100.0		

#### Of each dollar collected in property taxes in Lincoln, the City government receives approximately how much

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than 20%	330	25.4	27.0	27.0
	20-40%	170	13.1	13.9	40.8
	40-60%	35	2.7	2.9	43.7
	Greater than 60%	14	1.1	1.1	44.9
	Don't know	675	52.0	55.1	100.0
	Total	1224	94.4	100.0	
Missing	System	73	5.6		
Total		1297	100.0		

#### The City government spends the highest amount of its budget on which category of services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Health Department Services	78	6.0	6.4	6.4
	Parks Recreation and Libraries	21	1.6	1.7	8.2
	Public Safety Services	329	25.4	27.2	35.4
	Maintaining and Building Roads	201	15.5	16.6	52.0
	Dont know	581	44.8	48.0	100.0
	Total	1210	93.3	100.0	
Missing	System	87	6.7		
Total		1297	100.0		

**Places get information on City issues - Newspapers**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	257	19.8	22.2	22.2
	yes	901	69.5	77.8	100.0
	Total	1158	89.3	100.0	
Missing	System	139	10.7		
Total		1297	100.0		

**Places get information on City issues - Local Radio**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	354	27.3	32.5	32.5
	yes	734	56.6	67.5	100.0
	Total	1088	83.9	100.0	
Missing	System	209	16.1		
Total		1297	100.0		

**Places get information on City issues - Television News**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	175	13.5	14.9	14.9
	yes	997	76.9	85.1	100.0
	Total	1172	90.4	100.0	
Missing	System	125	9.6		
Total		1297	100.0		

**Places get information on City issues - City Website**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	710	54.7	71.9	71.9
	yes	278	21.4	28.1	100.0
	Total	988	76.2	100.0	
Missing	System	309	23.8		
Total		1297	100.0		

**Places get information on City issues - Call or Email the City and/or City officials**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	868	66.9	88.8	88.8
	yes	109	8.4	11.2	100.0
	Total	977	75.3	100.0	
Missing	System	320	24.7		
Total		1297	100.0		

**Places get information on City issues - Social Media**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	541	41.7	52.4	52.4
	yes	491	37.9	47.6	100.0
	Total	1032	79.6	100.0	
Missing	System	265	20.4		
Total		1297	100.0		

**Places get information on City issues - Other**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	545	42.0	76.7	76.7
	yes	166	12.8	23.3	100.0
	Total	711	54.8	100.0	
Missing	System	586	45.2		
Total		1297	100.0		

**Do you get information on City issues from this programming?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	986	76.0	82.1	82.1
	yes	215	16.6	17.9	100.0
	Total	1201	92.6	100.0	
Missing	System	96	7.4		
Total		1297	100.0		

**Which government information channels you normally watch - 5-CITY TV**

**government programming**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	130	10.0	44.1	44.1
	yes	165	12.7	55.9	100.0
	Total	295	22.7	100.0	
Missing	System	1002	77.3		
Total		1297	100.0		

**Which government information channels you normally watch - 10 Health TV**

**health and wellness programming**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	160	12.3	59.9	59.9
	yes	107	8.2	40.1	100.0
	Total	267	20.6	100.0	
Missing	System	1030	79.4		
Total		1297	100.0		

**Which government information channels you normally watch - Education**

**programming**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	134	10.3	47.2	47.2
	yes	150	11.6	52.8	100.0
	Total	284	21.9	100.0	
Missing	System	1013	78.1		
Total		1297	100.0		

**info\_Cable**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	49	3.8	15.1	15.1
	yes	276	21.3	84.9	100.0
	Total	325	25.1	100.0	
Missing	System	972	74.9		
Total		1297	100.0		

**info\_YouTube**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	193	14.9	88.9	88.9
	yes	24	1.9	11.1	100.0
	Total	217	16.7	100.0	
Missing	System	1080	83.3		
Total		1297	100.0		

**info\_Facebook**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	166	12.8	72.8	72.8
	yes	62	4.8	27.2	100.0
	Total	228	17.6	100.0	
Missing	System	1069	82.4		
Total		1297	100.0		

**info\_CityWebsite**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	170	13.1	74.2	74.2
	yes	59	4.5	25.8	100.0
	Total	229	17.7	100.0	
Missing	System	1068	82.3		
Total		1297	100.0		

**Exercise**

**exercise**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1.00	36	2.8	3.3	3.3
	1.50	5	.4	.5	3.8
	2.00	98	7.6	9.1	12.9
	2.50	5	.4	.5	13.4
	3.00	210	16.2	19.5	32.9
	3.50	13	1.0	1.2	34.1
	4.00	155	12.0	14.4	48.5
	4.50	8	.6	.7	49.2
	5.00	233	18.0	21.6	70.8
	5.50	2	.2	.2	71.0

	6.00	112	8.6	10.4	81.4
	6.50	2	.2	.2	81.6
	7.00	198	15.3	18.4	100.0
	Total	1077	83.0	100.0	
Missing	-99.00	220	17.0		
Total		1297	100.0		

**exercise\_kids**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1.00	4	.3	1.3	1.3
	2.00	18	1.4	5.6	6.9
	2.50	1	.1	.3	7.2
	3.00	21	1.6	6.6	13.8
	3.50	6	.5	1.9	15.7
	4.00	31	2.4	9.7	25.4
	4.50	7	.5	2.2	27.6
	5.00	66	5.1	20.7	48.3
	5.50	1	.1	.3	48.6
	6.00	41	3.2	12.9	61.4
	6.50	1	.1	.3	61.8
	7.00	121	9.3	37.9	99.7
	7.50	1	.1	.3	100.0
	Total		319	24.6	100.0
Missing	-99.00	978	75.4		
Total		1297	100.0		

## Recycle

**Whether or not your household has been involved in a continuing effort to -  
Take recycling to a City drop off site at least twice a month**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	688	53.0	57.0	57.0
	yes	520	40.1	43.0	100.0
	Total	1208	93.1	100.0	
Missing	System	89	6.9		
Total		1297	100.0		

**Whether or not your household has been involved in a continuing effort to -  
Pay for a recycling service**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	754	58.1	63.3	63.3
	yes	437	33.7	36.7	100.0
	Total	1191	91.8	100.0	
Missing	System	106	8.2		
Total		1297	100.0		

**In the past year does your household recycle**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no	392	30.2	31.1	31.1
	yes	870	67.1	68.9	100.0
	Total	1262	97.3	100.0	
Missing	-99.00	35	2.7		
Total		1297	100.0		

**Social Capital**

**How much you agree or disagree - Generally speaking, most people in Lincoln can be  
trusted**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	20	1.5	1.6	1.6
	Disagree	67	5.2	5.2	6.8
	Neutral	253	19.5	19.8	26.6
	Agree	826	63.7	64.5	91.1
	Strongly agree	114	8.8	8.9	100.0
	Total	1280	98.7	100.0	
Missing	System	17	1.3		
Total		1297	100.0		

**How much you agree or disagree - Generally speaking, most people in my neighborhood can be trusted**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	19	1.5	1.5	1.5
	Disagree	56	4.3	4.4	5.9
	Neutral	169	13.0	13.2	19.1
	Agree	734	56.6	57.4	76.5
	Strongly agree	301	23.2	23.5	100.0
	Total	1279	98.6	100.0	
Missing	System	18	1.4		
Total		1297	100.0		

**How much you agree or disagree - I feel connected to people in Lincoln**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	26	2.0	2.0	2.0
	Disagree	123	9.5	9.6	11.6
	Neutral	392	30.2	30.6	42.2
	Agree	610	47.0	47.6	89.9
	Strongly agree	130	10.0	10.1	100.0
	Total	1281	98.8	100.0	
Missing	System	16	1.2		
Total		1297	100.0		

**How much you agree or disagree - I feel connected to people in my neighborhood**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	28	2.2	2.2	2.2
	Disagree	130	10.0	10.1	12.3
	Neutral	337	26.0	26.2	38.6
	Agree	589	45.4	45.9	84.4
	Strongly agree	200	15.4	15.6	100.0
	Total	1284	99.0	100.0	
Missing	System	13	1.0		
Total		1297	100.0		

**How many times in the past 12 months have you - Worked on a community project**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	never	775	59.8	66.9	66.9
	once	139	10.7	12.0	78.9
	more than once but not monthly	182	14.0	15.7	94.6
	approximately monthly	33	2.5	2.8	97.4
	more than 1x per month	30	2.3	2.6	100.0
	Total	1159	89.4	100.0	
Missing	-99.00	138	10.6		
Total		1297	100.0		

**How many times in the past 12 months have you - Attended any public meeting in which there was discussion of town or school affairs**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	never	880	67.8	75.6	75.6
	once	128	9.9	11.0	86.6
	more than once but not monthly	138	10.6	11.9	98.5
	approximately monthly or more	18	1.4	1.5	100.0
	Total	1164	89.7	100.0	
Missing	-99.00	133	10.3		
Total		1297	100.0		

**How many times in the past 12 months have you - Attended a political meeting or rally**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	never	866	66.8	74.3	74.3
	once	133	10.3	11.4	85.8
	more than once but not monthly	156	12.0	13.4	99.1
	approximately monthly or more	10	.8	.9	100.0
	Total	1165	89.8	100.0	
Missing	-99.00	132	10.2		
Total		1297	100.0		

**How many times in the past 12 months have you - Attended any club or organizational meeting  
(not including meetings for work)**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	never	636	49.0	53.9	53.9
	once	82	6.3	6.9	60.8
	more than once but not monthly	229	17.7	19.4	80.2
	approximately monthly or more	234	18.0	19.8	100.0
	Total	1181	91.1	100.0	
Missing	-99.00	116	8.9		
Total		1297	100.0		

**How many times in the past 12 months have you - volunteered**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	never	510	39.3	42.9	42.9
	once	112	8.6	9.4	52.4
	more than once but not monthly	303	23.4	25.5	77.9
	approximately monthly or more but not weekly	168	13.0	14.1	92.0
	about weekly or more	95	7.3	8.0	100.0
	Total	1188	91.6	100.0	
Missing	-99.00	109	8.4		
Total		1297	100.0		

**How many times in the past 12 months have you - Attended religious services (not including  
weddings and funerals)**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	never	388	29.9	31.6	31.6
	once	46	3.5	3.7	35.4
	more than once but not monthly	159	12.3	13.0	48.3
	approximately monthly or more but not weekly	202	15.6	16.5	64.8
	about weekly	340	26.2	27.7	92.5
	more than once per week	92	7.1	7.5	100.0
	Total	1227	94.6	100.0	
Missing	-99.00	70	5.4		
Total		1297	100.0		

## District-Level Answers to Other Survey Questions

### Knowledge

#### How informed or uninformed on City issues are you

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Very Uninformed	26	8.7	8.8	8.8
		Somewhat Uninformed	54	18.1	18.4	27.2
		Somewhat Informed	181	60.5	61.6	88.8
		Very Informed	33	11.0	11.2	100.0
		Total	294	98.3	100.0	
	Missing	System	5	1.7		
	Total		299	100.0		
District 2	Valid	Very Uninformed	25	5.8	6.2	6.2
		Somewhat Uninformed	73	17.1	18.0	24.1
		Somewhat Informed	256	59.8	63.1	87.2
		Very Informed	52	12.1	12.8	100.0
		Total	406	94.9	100.0	
	Missing	System	22	5.1		
	Total		428	100.0		
District 3	Valid	Very Uninformed	24	7.1	7.5	7.5
		Somewhat Uninformed	53	15.7	16.6	24.1
		Somewhat Informed	205	60.8	64.1	88.1
		Very Informed	38	11.3	11.9	100.0
		Total	320	95.0	100.0	
	Missing	System	17	5.0		
	Total		337	100.0		
District 4	Valid	Very Uninformed	26	11.2	11.7	11.7
		Somewhat Uninformed	50	21.5	22.5	34.2
		Somewhat Informed	130	55.8	58.6	92.8
		Very Informed	16	6.9	7.2	100.0
		Total	222	95.3	100.0	
	Missing	System	11	4.7		
	Total		233	100.0		

**Of each dollar collected in property taxes in Lincoln, the City government receives approximately how much**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Less than 20%	67	22.4	23.3	23.3
		20-40%	46	15.4	16.0	39.2
		40-60%	9	3.0	3.1	42.4
		Greater than 60%	3	1.0	1.0	43.4
		Don't know	163	54.5	56.6	100.0
		Total	288	96.3	100.0	
	Missing	System	11	3.7		
	Total		299	100.0		
District 2	Valid	Less than 20%	112	26.2	27.7	27.7
		20-40%	58	13.6	14.4	42.1
		40-60%	9	2.1	2.2	44.3
		Greater than 60%	3	.7	.7	45.0
		Don't know	222	51.9	55.0	100.0
		Total	404	94.4	100.0	
	Missing	System	24	5.6		
	Total		428	100.0		
District 3	Valid	Less than 20%	95	28.2	30.6	30.6
		20-40%	44	13.1	14.2	44.8
		40-60%	13	3.9	4.2	49.0
		Greater than 60%	5	1.5	1.6	50.6
		Don't know	153	45.4	49.4	100.0
		Total	310	92.0	100.0	
	Missing	System	27	8.0		
	Total		337	100.0		
District 4	Valid	Less than 20%	56	24.0	25.2	25.2
		20-40%	22	9.4	9.9	35.1
		40-60%	4	1.7	1.8	36.9
		Greater than 60%	3	1.3	1.4	38.3
		Don't know	137	58.8	61.7	100.0
		Total	222	95.3	100.0	
	Missing	System	11	4.7		
	Total		233	100.0		

**The City government spends the highest amount of its budget on which category of services**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Health Department Services	17	5.7	6.0	6.0
		Parks Recreation and Libraries	6	2.0	2.1	8.1
		Public Safety Services	74	24.7	26.1	34.3
		Maintaining and Building Roads	51	17.1	18.0	52.3
		Dont know	135	45.2	47.7	100.0
		Total	283	94.6	100.0	
	Missing	System	16	5.4		
	Total	299	100.0			
District 2	Valid	Health Department Services	17	4.0	4.2	4.2
		Parks Recreation and Libraries	6	1.4	1.5	5.7
		Public Safety Services	116	27.1	28.9	34.6
		Maintaining and Building Roads	70	16.4	17.4	52.0
		Dont know	193	45.1	48.0	100.0
		Total	402	93.9	100.0	
	Missing	System	26	6.1		
	Total	428	100.0			
District 3	Valid	Health Department Services	25	7.4	8.1	8.1
		Parks Recreation and Libraries	7	2.1	2.3	10.4
		Public Safety Services	91	27.0	29.5	39.9
		Maintaining and Building Roads	46	13.6	14.9	54.9
		Dont know	139	41.2	45.1	100.0
		Total	308	91.4	100.0	
	Missing	System	29	8.6		
	Total	337	100.0			
District 4	Valid	Health Department Services	19	8.2	8.8	8.8
		Parks Recreation and Libraries	2	.9	.9	9.7
		Public Safety Services	48	20.6	22.1	31.8
		Maintaining and Building Roads	34	14.6	15.7	47.5
		Dont know	114	48.9	52.5	100.0
		Total	217	93.1	100.0	
	Missing	System	16	6.9		
	Total	233	100.0			

**Places get information on City issues - Newspapers**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	71	23.7	26.3	26.3
		yes	199	66.6	73.7	100.0
		Total	270	90.3	100.0	
	Missing	System	29	9.7		
	Total		299	100.0		
District 2	Valid	no	70	16.4	18.4	18.4
		yes	311	72.7	81.6	100.0
		Total	381	89.0	100.0	
	Missing	System	47	11.0		
	Total		428	100.0		
District 3	Valid	no	53	15.7	18.1	18.1
		yes	240	71.2	81.9	100.0
		Total	293	86.9	100.0	
	Missing	System	44	13.1		
	Total		337	100.0		
District 4	Valid	no	63	27.0	29.4	29.4
		yes	151	64.8	70.6	100.0
		Total	214	91.8	100.0	
	Missing	System	19	8.2		
	Total		233	100.0		

**Places get information on City issues - Local Radio**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	71	23.7	28.1	28.1
		yes	182	60.9	71.9	100.0
		Total	253	84.6	100.0	
	Missing	System	46	15.4		
	Total		299	100.0		
District 2	Valid	no	108	25.2	30.7	30.7
		yes	244	57.0	69.3	100.0
		Total	352	82.2	100.0	
	Missing	System	76	17.8		
	Total		428	100.0		
District 3	Valid	no	100	29.7	35.7	35.7

		yes	180	53.4	64.3	100.0
		Total	280	83.1	100.0	
	Missing	System	57	16.9		
		Total	337	100.0		
District 4	Valid	no	75	32.2	36.9	36.9
		yes	128	54.9	63.1	100.0
		Total	203	87.1	100.0	
	Missing	System	30	12.9		
		Total	233	100.0		

### Places get information on City issues - Television News

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	48	16.1	17.5	17.5
		yes	226	75.6	82.5	100.0
		Total	274	91.6	100.0	
	Missing	System	25	8.4		
		Total	299	100.0		
District 2	Valid	no	42	9.8	10.9	10.9
		yes	342	79.9	89.1	100.0
		Total	384	89.7	100.0	
	Missing	System	44	10.3		
		Total	428	100.0		
District 3	Valid	no	40	11.9	13.3	13.3
		yes	260	77.2	86.7	100.0
		Total	300	89.0	100.0	
	Missing	System	37	11.0		
		Total	337	100.0		
District 4	Valid	no	45	19.3	21.0	21.0
		yes	169	72.5	79.0	100.0
		Total	214	91.8	100.0	
	Missing	System	19	8.2		
		Total	233	100.0		

**Places get information on City issues - City Website**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	177	59.2	77.0	77.0
		yes	53	17.7	23.0	100.0
		Total	230	76.9	100.0	
	Missing	System	69	23.1		
	Total		299	100.0		
District 2	Valid	no	225	52.6	72.6	72.6
		yes	85	19.9	27.4	100.0
		Total	310	72.4	100.0	
	Missing	System	118	27.6		
	Total		428	100.0		
District 3	Valid	no	177	52.5	68.6	68.6
		yes	81	24.0	31.4	100.0
		Total	258	76.6	100.0	
	Missing	System	79	23.4		
	Total		337	100.0		
District 4	Valid	no	131	56.2	68.9	68.9
		yes	59	25.3	31.1	100.0
		Total	190	81.5	100.0	
	Missing	System	43	18.5		
	Total		233	100.0		

**Places get information on City issues - Call or Email the City and/or City officials**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	202	67.6	88.2	88.2
		yes	27	9.0	11.8	100.0
		Total	229	76.6	100.0	
	Missing	System	70	23.4		
	Total		299	100.0		
District 2	Valid	no	275	64.3	88.7	88.7
		yes	35	8.2	11.3	100.0
		Total	310	72.4	100.0	
	Missing	System	118	27.6		
	Total		428	100.0		
District 3	Valid	no	225	66.8	89.6	89.6

		yes	26	7.7	10.4	100.0
		Total	251	74.5	100.0	
	Missing	System	86	25.5		
		Total	337	100.0		
District 4	Valid	no	166	71.2	88.8	88.8
		yes	21	9.0	11.2	100.0
		Total	187	80.3	100.0	
	Missing	System	46	19.7		
		Total	233	100.0		

### Places get information on City issues - Social Media

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	130	43.5	52.8	52.8
		yes	116	38.8	47.2	100.0
		Total	246	82.3	100.0	
	Missing	System	53	17.7		
		Total	299	100.0		
District 2	Valid	no	177	41.4	53.6	53.6
		yes	153	35.7	46.4	100.0
		Total	330	77.1	100.0	
	Missing	System	98	22.9		
		Total	428	100.0		
District 3	Valid	no	136	40.4	51.9	51.9
		yes	126	37.4	48.1	100.0
		Total	262	77.7	100.0	
	Missing	System	75	22.3		
		Total	337	100.0		
District 4	Valid	no	98	42.1	50.5	50.5
		yes	96	41.2	49.5	100.0
		Total	194	83.3	100.0	
	Missing	System	39	16.7		
		Total	233	100.0		

**Places get information on City issues - Other**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	133	44.5	74.3	74.3
		yes	46	15.4	25.7	100.0
		Total	179	59.9	100.0	
	Missing	System	120	40.1		
	Total		299	100.0		
District 2	Valid	no	178	41.6	79.8	79.8
		yes	45	10.5	20.2	100.0
		Total	223	52.1	100.0	
	Missing	System	205	47.9		
	Total		428	100.0		
District 3	Valid	no	138	40.9	79.8	79.8
		yes	35	10.4	20.2	100.0
		Total	173	51.3	100.0	
	Missing	System	164	48.7		
	Total		337	100.0		
District 4	Valid	no	96	41.2	70.6	70.6
		yes	40	17.2	29.4	100.0
		Total	136	58.4	100.0	
	Missing	System	97	41.6		
	Total		233	100.0		

**Do you get information on City issues from this programming?**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	228	76.3	80.9	80.9
		yes	54	18.1	19.1	100.0
		Total	282	94.3	100.0	
	Missing	System	17	5.7		
	Total		299	100.0		
District 2	Valid	no	333	77.8	84.5	84.5
		yes	61	14.3	15.5	100.0
		Total	394	92.1	100.0	
	Missing	System	34	7.9		
	Total		428	100.0		
District 3	Valid	no	249	73.9	80.8	80.8

		yes	59	17.5	19.2	100.0
		Total	308	91.4	100.0	
	Missing	System	29	8.6		
		Total	337	100.0		
District 4	Valid	no	176	75.5	81.1	81.1
		yes	41	17.6	18.9	100.0
		Total	217	93.1	100.0	
	Missing	System	16	6.9		
		Total	233	100.0		

**Which government information channels you normally watch - 5-CITY TV government programming**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	29	9.7	40.3	40.3
		yes	43	14.4	59.7	100.0
		Total	72	24.1	100.0	
	Missing	System	227	75.9		
		Total	299	100.0		
District 2	Valid	no	38	8.9	45.2	45.2
		yes	46	10.7	54.8	100.0
		Total	84	19.6	100.0	
	Missing	System	344	80.4		
		Total	428	100.0		
District 3	Valid	no	33	9.8	42.3	42.3
		yes	45	13.4	57.7	100.0
		Total	78	23.1	100.0	
	Missing	System	259	76.9		
		Total	337	100.0		
District 4	Valid	no	30	12.9	49.2	49.2
		yes	31	13.3	50.8	100.0
		Total	61	26.2	100.0	
	Missing	System	172	73.8		
		Total	233	100.0		

**Which government information channels you normally watch - 10 Health TV health and wellness programming**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	38	12.7	55.9	55.9
		yes	30	10.0	44.1	100.0
		Total	68	22.7	100.0	
	Missing	System	231	77.3		
	Total		299	100.0		
District 2	Valid	no	49	11.4	68.1	68.1
		yes	23	5.4	31.9	100.0
		Total	72	16.8	100.0	
	Missing	System	356	83.2		
	Total		428	100.0		
District 3	Valid	no	43	12.8	60.6	60.6
		yes	28	8.3	39.4	100.0
		Total	71	21.1	100.0	
	Missing	System	266	78.9		
	Total		337	100.0		
District 4	Valid	no	30	12.9	53.6	53.6
		yes	26	11.2	46.4	100.0
		Total	56	24.0	100.0	
	Missing	System	177	76.0		
	Total		233	100.0		

**Which government information channels you normally watch - Education programming**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	36	12.0	52.2	52.2
		yes	33	11.0	47.8	100.0
		Total	69	23.1	100.0	
	Missing	System	230	76.9		
	Total		299	100.0		
District 2	Valid	no	33	7.7	41.3	41.3
		yes	47	11.0	58.8	100.0
		Total	80	18.7	100.0	
	Missing	System	348	81.3		
	Total		428	100.0		

District 3	Valid	no	36	10.7	45.6	45.6
		yes	43	12.8	54.4	100.0
		Total	79	23.4	100.0	
	Missing	System	258	76.6		
	Total		337	100.0		
District 4	Valid	no	29	12.4	51.8	51.8
		yes	27	11.6	48.2	100.0
		Total	56	24.0	100.0	
	Missing	System	177	76.0		
	Total		233	100.0		

**info\_Cable**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	12	4.0	14.6	14.6
		yes	70	23.4	85.4	100.0
		Total	82	27.4	100.0	
	Missing	System	217	72.6		
	Total		299	100.0		
District 2	Valid	no	10	2.3	11.2	11.2
		yes	79	18.5	88.8	100.0
		Total	89	20.8	100.0	
	Missing	System	339	79.2		
	Total		428	100.0		
District 3	Valid	no	13	3.9	14.9	14.9
		yes	74	22.0	85.1	100.0
		Total	87	25.8	100.0	
	Missing	System	250	74.2		
	Total		337	100.0		
District 4	Valid	no	14	6.0	20.9	20.9
		yes	53	22.7	79.1	100.0
		Total	67	28.8	100.0	
	Missing	System	166	71.2		
	Total		233	100.0		

**info\_YouTube**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	53	17.7	89.8	89.8
		yes	6	2.0	10.2	100.0
		Total	59	19.7	100.0	
	Missing	System	240	80.3		
	Total		299	100.0		
District 2	Valid	no	46	10.7	85.2	85.2
		yes	8	1.9	14.8	100.0
		Total	54	12.6	100.0	
	Missing	System	374	87.4		
	Total		428	100.0		
District 3	Valid	no	51	15.1	89.5	89.5
		yes	6	1.8	10.5	100.0
		Total	57	16.9	100.0	
	Missing	System	280	83.1		
	Total		337	100.0		
District 4	Valid	no	43	18.5	91.5	91.5
		yes	4	1.7	8.5	100.0
		Total	47	20.2	100.0	
	Missing	System	186	79.8		
	Total		233	100.0		

**info\_Facebook**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	44	14.7	68.8	68.8
		yes	20	6.7	31.3	100.0
		Total	64	21.4	100.0	
	Missing	System	235	78.6		
	Total		299	100.0		
District 2	Valid	no	41	9.6	73.2	73.2
		yes	15	3.5	26.8	100.0
		Total	56	13.1	100.0	
	Missing	System	372	86.9		
	Total		428	100.0		
District 3	Valid	no	45	13.4	75.0	75.0

		yes	15	4.5	25.0	100.0
		Total	60	17.8	100.0	
	Missing	System	277	82.2		
		Total	337	100.0		
District 4	Valid	no	36	15.5	75.0	75.0
		yes	12	5.2	25.0	100.0
		Total	48	20.6	100.0	
	Missing	System	185	79.4		
		Total	233	100.0		

### info\_CityWebsite

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	45	15.1	73.8	73.8
		yes	16	5.4	26.2	100.0
		Total	61	20.4	100.0	
	Missing	System	238	79.6		
		Total	299	100.0		
District 2	Valid	no	41	9.6	71.9	71.9
		yes	16	3.7	28.1	100.0
		Total	57	13.3	100.0	
	Missing	System	371	86.7		
		Total	428	100.0		
District 3	Valid	no	47	13.9	77.0	77.0
		yes	14	4.2	23.0	100.0
		Total	61	18.1	100.0	
	Missing	System	276	81.9		
		Total	337	100.0		
District 4	Valid	no	37	15.9	74.0	74.0
		yes	13	5.6	26.0	100.0
		Total	50	21.5	100.0	
	Missing	System	183	78.5		
		Total	233	100.0		

# Exercise

## Adult Days of exercise

Lincoln District 1-4		Frequency	Percent	Valid Percent	Cumulative Percent	
District 1	Valid	1.00	4	1.3	1.7	1.7
		2.00	15	5.0	6.5	8.2
		3.00	53	17.7	22.8	31.0
		3.50	2	.7	.9	31.9
		4.00	30	10.0	12.9	44.8
		4.50	1	.3	.4	45.3
		5.00	52	17.4	22.4	67.7
		6.00	26	8.7	11.2	78.9
		7.00	49	16.4	21.1	100.0
		Total	232	77.6	100.0	
	Missing	-99.00	67	22.4		
Total		299	100.0			
District 2	Valid	1.00	19	4.4	5.2	5.2
		1.50	3	.7	.8	6.0
		2.00	35	8.2	9.5	15.5
		2.50	3	.7	.8	16.3
		3.00	61	14.3	16.6	32.9
		3.50	3	.7	.8	33.7
		4.00	58	13.6	15.8	49.5
		4.50	6	1.4	1.6	51.1
		5.00	82	19.2	22.3	73.4
		5.50	2	.5	.5	73.9
		6.00	39	9.1	10.6	84.5
		6.50	2	.5	.5	85.1
		7.00	55	12.9	14.9	100.0
		Total	368	86.0	100.0	
	Missing	-99.00	60	14.0		
Total		428	100.0			
District 3	Valid	1.00	7	2.1	2.4	2.4
		1.50	1	.3	.3	2.7
		2.00	28	8.3	9.6	12.4
		3.00	63	18.7	21.6	34.0
		3.50	6	1.8	2.1	36.1
		4.00	37	11.0	12.7	48.8

		5.00	60	17.8	20.6	69.4
		6.00	31	9.2	10.7	80.1
		7.00	58	17.2	19.9	100.0
	Total		291	86.4	100.0	
	Missing	-99.00	46	13.6		
	Total		337	100.0		
District 4	Valid	1.00	6	2.6	3.2	3.2
		1.50	1	.4	.5	3.8
		2.00	20	8.6	10.8	14.5
		2.50	2	.9	1.1	15.6
		3.00	33	14.2	17.7	33.3
		3.50	2	.9	1.1	34.4
		4.00	30	12.9	16.1	50.5
		4.50	1	.4	.5	51.1
		5.00	39	16.7	21.0	72.0
		6.00	16	6.9	8.6	80.6
		7.00	36	15.5	19.4	100.0
	Total		186	79.8	100.0	
	Missing	-99.00	47	20.2		
	Total		233	100.0		

### exercise\_kids

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	2.00	3	1.0	4.8	4.8
		2.50	1	.3	1.6	6.5
		3.00	3	1.0	4.8	11.3
		4.00	2	.7	3.2	14.5
		4.50	1	.3	1.6	16.1
		5.00	21	7.0	33.9	50.0
		6.00	4	1.3	6.5	56.5
		7.00	27	9.0	43.5	100.0
	Total		62	20.7	100.0	
	Missing	-99.00	237	79.3		
	Total		299	100.0		
District 2	Valid	1.00	2	.5	1.8	1.8
		2.00	4	.9	3.7	5.5

		3.00	7	1.6	6.4	11.9
		3.50	2	.5	1.8	13.8
		4.00	10	2.3	9.2	22.9
		4.50	2	.5	1.8	24.8
		5.00	20	4.7	18.3	43.1
		5.50	1	.2	.9	44.0
		6.00	21	4.9	19.3	63.3
		6.50	1	.2	.9	64.2
		7.00	39	9.1	35.8	100.0
		Total	109	25.5	100.0	
	Missing	-99.00	319	74.5		
	Total		428	100.0		
District 3	Valid	2.00	7	2.1	7.9	7.9
		3.00	6	1.8	6.7	14.6
		3.50	3	.9	3.4	18.0
		4.00	11	3.3	12.4	30.3
		4.50	2	.6	2.2	32.6
		5.00	16	4.7	18.0	50.6
		6.00	10	3.0	11.2	61.8
		7.00	33	9.8	37.1	98.9
		7.50	1	.3	1.1	100.0
		Total	89	26.4	100.0	
	Missing	-99.00	248	73.6		
	Total		337	100.0		
District 4	Valid	1.00	2	.9	3.4	3.4
		2.00	4	1.7	6.8	10.2
		3.00	5	2.1	8.5	18.6
		3.50	1	.4	1.7	20.3
		4.00	8	3.4	13.6	33.9
		4.50	2	.9	3.4	37.3
		5.00	9	3.9	15.3	52.5
		6.00	6	2.6	10.2	62.7
		7.00	22	9.4	37.3	100.0
		Total	59	25.3	100.0	
	Missing	-99.00	174	74.7		
	Total		233	100.0		

## Recycle

### Whether or not your household has been involved in a continuing effort to - Take recycling to a City drop off site at least twice a month

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	152	50.8	53.7	53.7
		yes	131	43.8	46.3	100.0
		Total	283	94.6	100.0	
	Missing	System	16	5.4		
	Total		299	100.0		
District 2	Valid	no	227	53.0	58.5	58.5
		yes	161	37.6	41.5	100.0
		Total	388	90.7	100.0	
	Missing	System	40	9.3		
	Total		428	100.0		
District 3	Valid	no	177	52.5	56.5	56.5
		yes	136	40.4	43.5	100.0
		Total	313	92.9	100.0	
	Missing	System	24	7.1		
	Total		337	100.0		
District 4	Valid	no	132	56.7	58.9	58.9
		yes	92	39.5	41.1	100.0
		Total	224	96.1	100.0	
	Missing	System	9	3.9		
	Total		233	100.0		

### Whether or not your household has been .. - Pay for a recycling service

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	203	67.9	75.2	75.2
		yes	67	22.4	24.8	100.0
		Total	270	90.3	100.0	
	Missing	System	29	9.7		
	Total		299	100.0		
District 2	Valid	no	182	42.5	46.5	46.5
		yes	209	48.8	53.5	100.0
		Total	391	91.4	100.0	
	Missing	System	37	8.6		
	Total		428	100.0		

District 3	Valid	no	203	60.2	65.3	65.3
		yes	108	32.0	34.7	100.0
		Total	311	92.3	100.0	
	Missing	System	26	7.7		
	Total		337	100.0		
District 4	Valid	no	166	71.2	75.8	75.8
		yes	53	22.7	24.2	100.0
		Total	219	94.0	100.0	
	Missing	System	14	6.0		
	Total		233	100.0		

### In the past year does your household recycle

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	no	110	36.8	37.7	37.7
		yes	182	60.9	62.3	100.0
		Total	292	97.7	100.0	
	Missing	-99.00	7	2.3		
	Total		299	100.0		
District 2	Valid	no	88	20.6	21.2	21.2
		yes	327	76.4	78.8	100.0
		Total	415	97.0	100.0	
	Missing	-99.00	13	3.0		
	Total		428	100.0		
District 3	Valid	no	100	29.7	30.6	30.6
		yes	227	67.4	69.4	100.0
		Total	327	97.0	100.0	
	Missing	-99.00	10	3.0		
	Total		337	100.0		
District 4	Valid	no	94	40.3	41.2	41.2
		yes	134	57.5	58.8	100.0
		Total	228	97.9	100.0	
	Missing	-99.00	5	2.1		
	Total		233	100.0		

## Social Capital

### How much you agree or disagree - Generally speaking, most people in Lincoln can be trusted

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Strongly disagree	4	1.3	1.4	1.4
		Disagree	16	5.4	5.4	6.8
		Neutral	77	25.8	26.0	32.8
		Agree	182	60.9	61.5	94.3
		Strongly agree	17	5.7	5.7	100.0
		Total	296	99.0	100.0	
	Missing	System	3	1.0		
Total		299	100.0			
District 2	Valid	Strongly disagree	5	1.2	1.2	1.2
		Disagree	16	3.7	3.8	5.0
		Neutral	64	15.0	15.1	20.0
		Agree	284	66.4	67.0	87.0
		Strongly agree	55	12.9	13.0	100.0
		Total	424	99.1	100.0	
	Missing	System	4	.9		
Total		428	100.0			
District 3	Valid	Strongly disagree	3	.9	.9	.9
		Disagree	13	3.9	3.9	4.8
		Neutral	63	18.7	19.1	23.9
		Agree	222	65.9	67.3	91.2
		Strongly agree	29	8.6	8.8	100.0
		Total	330	97.9	100.0	
	Missing	System	7	2.1		
Total		337	100.0			
District 4	Valid	Strongly disagree	8	3.4	3.5	3.5
		Disagree	22	9.4	9.6	13.0
		Neutral	49	21.0	21.3	34.3
		Agree	138	59.2	60.0	94.3
		Strongly agree	13	5.6	5.7	100.0
		Total	230	98.7	100.0	
	Missing	System	3	1.3		
Total		233	100.0			

**How much you agree or disagree - Generally speaking, most people in my neighborhood can be trusted**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Strongly disagree	4	1.3	1.4	1.4
		Disagree	16	5.4	5.5	6.8
		Neutral	52	17.4	17.7	24.6
		Agree	174	58.2	59.4	84.0
		Strongly agree	47	15.7	16.0	100.0
		Total	293	98.0	100.0	
	Missing	System	6	2.0		
	Total	299	100.0			
District 2	Valid	Strongly disagree	1	.2	.2	.2
		Disagree	8	1.9	1.9	2.1
		Neutral	25	5.8	5.9	8.0
		Agree	235	54.9	55.3	63.3
		Strongly agree	156	36.4	36.7	100.0
		Total	425	99.3	100.0	
	Missing	System	3	.7		
	Total	428	100.0			
District 3	Valid	Strongly disagree	3	.9	.9	.9
		Disagree	8	2.4	2.4	3.3
		Neutral	40	11.9	12.1	15.5
		Agree	205	60.8	62.1	77.6
		Strongly agree	74	22.0	22.4	100.0
		Total	330	97.9	100.0	
	Missing	System	7	2.1		
	Total	337	100.0			
District 4	Valid	Strongly disagree	11	4.7	4.8	4.8
		Disagree	24	10.3	10.4	15.2
		Neutral	52	22.3	22.5	37.7
		Agree	120	51.5	51.9	89.6
		Strongly agree	24	10.3	10.4	100.0
		Total	231	99.1	100.0	
	Missing	System	2	.9		
	Total	233	100.0			

### How much you agree or disagree - I feel connected to people in Lincoln

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Strongly disagree	4	1.3	1.3	1.3
		Disagree	31	10.4	10.4	11.8
		Neutral	99	33.1	33.3	45.1
		Agree	144	48.2	48.5	93.6
		Strongly agree	19	6.4	6.4	100.0
		Total	297	99.3	100.0	
	Missing	System	2	.7		
	Total	299	100.0			
District 2	Valid	Strongly disagree	5	1.2	1.2	1.2
		Disagree	26	6.1	6.2	7.3
		Neutral	112	26.2	26.5	33.9
		Agree	218	50.9	51.7	85.5
		Strongly agree	61	14.3	14.5	100.0
		Total	422	98.6	100.0	
	Missing	System	6	1.4		
	Total	428	100.0			
District 3	Valid	Strongly disagree	10	3.0	3.0	3.0
		Disagree	33	9.8	10.0	13.0
		Neutral	99	29.4	29.9	42.9
		Agree	154	45.7	46.5	89.4
		Strongly agree	35	10.4	10.6	100.0
		Total	331	98.2	100.0	
	Missing	System	6	1.8		
	Total	337	100.0			
District 4	Valid	Strongly disagree	7	3.0	3.0	3.0
		Disagree	33	14.2	14.3	17.3
		Neutral	82	35.2	35.5	52.8
		Agree	94	40.3	40.7	93.5
		Strongly agree	15	6.4	6.5	100.0
		Total	231	99.1	100.0	
	Missing	System	2	.9		
	Total	233	100.0			

**How much you agree or disagree - I feel connected to people in my neighborhood**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	Strongly disagree	7	2.3	2.4	2.4
		Disagree	27	9.0	9.1	11.4
		Neutral	90	30.1	30.3	41.8
		Agree	142	47.5	47.8	89.6
		Strongly agree	31	10.4	10.4	100.0
		Total	297	99.3	100.0	
	Missing	System	2	.7		
	Total	299	100.0			
District 2	Valid	Strongly disagree	1	.2	.2	.2
		Disagree	36	8.4	8.5	8.7
		Neutral	88	20.6	20.7	29.4
		Agree	200	46.7	47.1	76.5
		Strongly agree	100	23.4	23.5	100.0
		Total	425	99.3	100.0	
	Missing	System	3	.7		
	Total	428	100.0			
District 3	Valid	Strongly disagree	4	1.2	1.2	1.2
		Disagree	35	10.4	10.6	11.8
		Neutral	79	23.4	23.9	35.6
		Agree	163	48.4	49.2	84.9
		Strongly agree	50	14.8	15.1	100.0
		Total	331	98.2	100.0	
	Missing	System	6	1.8		
	Total	337	100.0			
District 4	Valid	Strongly disagree	16	6.9	6.9	6.9
		Disagree	32	13.7	13.9	20.8
		Neutral	80	34.3	34.6	55.4
		Agree	84	36.1	36.4	91.8
		Strongly agree	19	8.2	8.2	100.0
		Total	231	99.1	100.0	
	Missing	System	2	.9		
	Total	233	100.0			

**How many times in the past 12 months have you - Worked on a community project**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	never	200	66.9	75.2	75.2
		once	27	9.0	10.2	85.3
		more than once but not monthly	32	10.7	12.0	97.4
		approximately monthly	3	1.0	1.1	98.5
		more than 1x per month	4	1.3	1.5	100.0
		Total	266	89.0	100.0	
	Missing	-99.00	33	11.0		
	Total		299	100.0		
District 2	Valid	never	234	54.7	61.4	61.4
		once	44	10.3	11.5	73.0
		more than once but not monthly	78	18.2	20.5	93.4
		approximately monthly	13	3.0	3.4	96.9
		more than 1x per month	12	2.8	3.1	100.0
		Total	381	89.0	100.0	
	Missing	-99.00	47	11.0		
	Total		428	100.0		
District 3	Valid	never	193	57.3	63.9	63.9
		once	43	12.8	14.2	78.1
		more than once but not monthly	45	13.4	14.9	93.0
		approximately monthly	12	3.6	4.0	97.0
		more than 1x per month	9	2.7	3.0	100.0
		Total	302	89.6	100.0	
	Missing	-99.00	35	10.4		
	Total		337	100.0		
District 4	Valid	never	148	63.5	70.5	70.5
		once	25	10.7	11.9	82.4
		more than once but not monthly	27	11.6	12.9	95.2
		approximately monthly	5	2.1	2.4	97.6
		more than 1x per month	5	2.1	2.4	100.0
		Total	210	90.1	100.0	
	Missing	-99.00	23	9.9		
	Total		233	100.0		

**How many times in the past 12 months have you - Attended any public meeting in which there was discussion of town or school affairs**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	never	221	73.9	82.2	82.2
		once	21	7.0	7.8	90.0
		more than once but not monthly	25	8.4	9.3	99.3
		approximately monthly or more	2	.7	.7	100.0
		Total	269	90.0	100.0	
	Missing	-99.00	30	10.0		
	Total		299	100.0		
District 2	Valid	never	286	66.8	74.9	74.9
		once	43	10.0	11.3	86.1
		more than once but not monthly	44	10.3	11.5	97.6
		approximately monthly or more	9	2.1	2.4	100.0
		Total	382	89.3	100.0	
	Missing	-99.00	46	10.7		
	Total		428	100.0		
District 3	Valid	never	215	63.8	71.7	71.7
		once	44	13.1	14.7	86.3
		more than once but not monthly	39	11.6	13.0	99.3
		approximately monthly or more	2	.6	.7	100.0
		Total	300	89.0	100.0	
	Missing	-99.00	37	11.0		
	Total		337	100.0		
District 4	Valid	never	158	67.8	74.2	74.2
		once	20	8.6	9.4	83.6
		more than once but not monthly	30	12.9	14.1	97.7
		approximately monthly or more	5	2.1	2.3	100.0
		Total	213	91.4	100.0	
	Missing	-99.00	20	8.6		
	Total		233	100.0		

**How many times in the past 12 months have you - Attended a political meeting or rally**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	never	219	73.2	82.3	82.3
		once	20	6.7	7.5	89.8
		more than once but not monthly	26	8.7	9.8	99.6
		approximately monthly or more	1	.3	.4	100.0
		Total	266	89.0	100.0	
	Missing	-99.00	33	11.0		
	Total		299	100.0		
District 2	Valid	never	288	67.3	75.0	75.0
		once	38	8.9	9.9	84.9
		more than once but not monthly	52	12.1	13.5	98.4
		approximately monthly or more	6	1.4	1.6	100.0
		Total	384	89.7	100.0	
	Missing	-99.00	44	10.3		
	Total		428	100.0		
District 3	Valid	never	212	62.9	70.0	70.0
		once	45	13.4	14.9	84.8
		more than once but not monthly	45	13.4	14.9	99.7
		approximately monthly or more	1	.3	.3	100.0
		Total	303	89.9	100.0	
	Missing	-99.00	34	10.1		
	Total		337	100.0		
District 4	Valid	never	147	63.1	69.3	69.3
		once	30	12.9	14.2	83.5
		more than once but not monthly	33	14.2	15.6	99.1
		approximately monthly or more	2	.9	.9	100.0
		Total	212	91.0	100.0	
	Missing	-99.00	21	9.0		
	Total		233	100.0		

**How many times in the past 12 months have you - Attended any club or organizational meeting (not including meetings for work)**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	never	164	54.8	60.7	60.7
		once	20	6.7	7.4	68.1
		more than once but not monthly	46	15.4	17.0	85.2
		approximately monthly or more	40	13.4	14.8	100.0
		Total	270	90.3	100.0	
	Missing	-99.00	29	9.7		
	Total		299	100.0		
District 2	Valid	never	184	43.0	46.9	46.9
		once	28	6.5	7.1	54.1
		more than once but not monthly	87	20.3	22.2	76.3
		approximately monthly or more	93	21.7	23.7	100.0
		Total	392	91.6	100.0	
	Missing	-99.00	36	8.4		
	Total		428	100.0		
District 3	Valid	never	154	45.7	50.3	50.3
		once	17	5.0	5.6	55.9
		more than once but not monthly	69	20.5	22.5	78.4
		approximately monthly or more	66	19.6	21.6	100.0
		Total	306	90.8	100.0	
	Missing	-99.00	31	9.2		
	Total		337	100.0		
District 4	Valid	never	134	57.5	62.9	62.9
		once	17	7.3	8.0	70.9
		more than once but not monthly	27	11.6	12.7	83.6
		approximately monthly or more	35	15.0	16.4	100.0
		Total	213	91.4	100.0	
	Missing	-99.00	20	8.6		
	Total		233	100.0		

**How many times in the past 12 months have you - volunteered**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	never	144	48.2	52.6	52.6
		once	25	8.4	9.1	61.7
		more than once but not monthly	58	19.4	21.2	82.8
		approximately monthly or more but not weekly	27	9.0	9.9	92.7
		about weekly or more	20	6.7	7.3	100.0
		Total	274	91.6	100.0	
	Missing	-99.00	25	8.4		
	Total		299	100.0		
District 2	Valid	never	134	31.3	33.9	33.9
		once	39	9.1	9.9	43.8
		more than once but not monthly	121	28.3	30.6	74.4
		approximately monthly or more but not weekly	66	15.4	16.7	91.1
		about weekly or more	35	8.2	8.9	100.0
		Total	395	92.3	100.0	
	Missing	-99.00	33	7.7		
	Total		428	100.0		
District 3	Valid	never	123	36.5	40.2	40.2
		once	28	8.3	9.2	49.3
		more than once but not monthly	80	23.7	26.1	75.5
		approximately monthly or more but not weekly	49	14.5	16.0	91.5
		about weekly or more	26	7.7	8.5	100.0
		Total	306	90.8	100.0	
	Missing	-99.00	31	9.2		
	Total		337	100.0		
District 4	Valid	never	109	46.8	51.2	51.2
		once	20	8.6	9.4	60.6
		more than once but not monthly	44	18.9	20.7	81.2
		approximately monthly or more but not weekly	26	11.2	12.2	93.4
		about weekly or more	14	6.0	6.6	100.0
		Total	213	91.4	100.0	
	Missing	-99.00	20	8.6		
	Total		233	100.0		

**How many times in the past 12 months have you - Attended religious services (not including weddings and funerals)**

Lincoln District 1-4			Frequency	Percent	Valid Percent	Cumulative Percent
District 1	Valid	never	103	34.4	36.9	36.9
		once	8	2.7	2.9	39.8
		more than once but not monthly	37	12.4	13.3	53.0
		approximately monthly or more but not weekly	39	13.0	14.0	67.0
		about weekly	74	24.7	26.5	93.5
		more than once per week	18	6.0	6.5	100.0
		Total	279	93.3	100.0	
	Missing	-99.00	20	6.7		
Total		299	100.0			
District 2	Valid	never	108	25.2	26.5	26.5
		once	12	2.8	2.9	29.4
		more than once but not monthly	50	11.7	12.3	41.7
		approximately monthly or more but not weekly	78	18.2	19.1	60.8
		about weekly	130	30.4	31.9	92.6
		more than once per week	30	7.0	7.4	100.0
		Total	408	95.3	100.0	
	Missing	-99.00	20	4.7		
Total		428	100.0			
District 3	Valid	never	93	27.6	28.9	28.9
		once	15	4.5	4.7	33.5
		more than once but not monthly	45	13.4	14.0	47.5
		approximately monthly or more but not weekly	59	17.5	18.3	65.8
		about weekly	76	22.6	23.6	89.4
		more than once per week	34	10.1	10.6	100.0
		Total	322	95.5	100.0	
	Missing	-99.00	15	4.5		
Total		337	100.0			
District 4	Valid	never	84	36.1	38.5	38.5
		once	11	4.7	5.0	43.6
		more than once but not monthly	27	11.6	12.4	56.0
		approximately monthly or more but not weekly	26	11.2	11.9	67.9
		weekly				

	about weekly	60	25.8	27.5	95.4
	more than once per week	10	4.3	4.6	100.0
	Total	218	93.6	100.0	
Missing	-99.00	15	6.4		
Total		233	100.0		

## Appendix C: Open-Ended Responses

### Taking Charge 2017 *Lincoln Resident Open-ended Comments*

**Note: Spacing does not indicate a single reply. In certain cases consecutive comments may be from the same person or comments without empty lines between them may be from different persons. These comments are unedited (e.g., we did not correct grammar, punctuation or spelling) except to remove any individually identifying information.**

#### DISTRICT 1

It would be great if this survey could be completed online in the future.

The city should provide for more green space in the development of new areas, such as the Haymarket DJD. SINCERELY, <NAME> <ADDRESS>

I would love to see better planning and materials for road maintenace. I don't mind paying the wheel tax, except, it seems as if the money is wasted.

I do feel when city is notified that a neighbor needs to clean up their yard, a city official should follow through to make sure its done. My neighbor has still not cleaned up.

POOR CITY RESPONSE TO ABANDON PROPERTY NEXT DOOR. NEIGHBOORS VERY FRUSTRATED

What about using an inventorized online form rather than using paper and postage?

TRAFFIC LIGHTS A PROBLEM TRAVELING FROM NORTH TO SOUTH PART OF TOWN TAKES TOO MUCH TIME

THANK YOU

I AM RETIRED FROM A MEDICAL CONDITION. COPD

I WISH WE COULD DO MORE FOR HOMELESS CITY MISSION IS GREAT!!

GO BIG RED!

NEED A LOT MORE POLICE. HELPS A LOT TO SEE THEM DURING THE DAY + NIGHT. YEARS AGO THEY WERE ALL OVER, NOW THEY ARE NOT ANYWHERE. I AM ELDERLY DISABILITY.

I HAVE ONLY LIVED IN LINCOLN & NE ITSELF FOR 3 YEARS.

THIS CITY CHARGES FAR TOO MUCH WHEEL TAX TO NOT CONCENTRATE ON REPAIRING STREETS I.E. ADAMS, NO.33 IS TERRIBLE! DOES NO GOOD TO BUILD NEW ROADS IF EXISTING ROADS IN PEON NEIGHBORHOODS. MAKES US FEEL UNIMPORTANT TO LINCOLN

downtown areas seem to embrace concrete over green. It is so hot in the summer to walk around, so we do not. The absence of shaded areas from trees in places like the haymarket make the area unappealing for the family. Parks are great, but why the city purchases that hot rubber padding instead of just sand is beyond me. can you tell we have a young family?! little things like this matter to us us. considering living in the countryside. that and the noise pollution for bass music and loud motorcycles/trucks are our biggest irritations.

We do not use some available services because of our health, however, we do not believe our city officials waste money generally. Increasing traffic presents the biggest problem.

overall I feel lincoln is a very safe, great place to live. Police serves are great! Great servess and schools are top rate! However I feel there is far too much ( sherly learning center?) spent on things like child advoc. Center, how ever many other places like that, and many Good kids are left behind.. who don't qualify, thank God we have these great library's for them. we dont have a skate rink now for first time in how many years? pelae help our good kids. thanks for everything you do!

COULD OF HAD AN INCENTIVE, PRETTY LONG SURVEY.

Property / real estate taxes are too high for retired people waiting to live in their homes of 30 - 50 years.

I would love to ride bus (never have) and I can't get info about how to chose route & what transfers I need to do

WE NEED TO EXPAND MENTAL HEALTH SERVICES FOR CHILDREN. DON SHERRIL CANNOT KEEP UP WITH THE CITIES NEEDS. SEX EDUCATION, FAMILY PLANNING, PREVENTION OF UNWANTED BIRTHS NEEDS TO BE ADDRESSED MORE STRONGLY.

I FEEL LIKE YOU ALL HAVE FORGOTTEN NORTH LINCOLN. STREETS ARE TERRIBLE, SEWER LINES TERRIBLE, NO SIDEWALKS IN PLACES OR THEY ARE A HAZZARD TO WALK ON. DON'T GET ME STARTED ON LACK OF FLOOD CONTROL OR THE SEWER WATER DAMAGE I'M STILL DEALING WITH.

I THINK LINCOLN PAYS ATTENTION TO DOWNTOWN AND UNI. OF N AREA AND NOT ENOUGH ON AREAS IN OTHER PARTS OF CITY LINCOLN IS CONCENTRATING ON UN AND OTHER AREAS OF LINCOLN. LINCOLN IS TOO CONCENTRATED ON THE YOUNGER AND UNI STUDENTS

OVER ALL QUITE PLEASED! JKY

TOO MANY STOP LIGHTS! FLASHING YELLOW TURN ARROW SUCKS!! PROPERTY TAXES ARE OUTRAGEOUS

Need to see cost of public facilities that are paid by tax payers reduce. Use cost of baseball fields have greatly risen over the last 3 years. Would like to see city/county/state salaries be based on economic times not what other cities of comparable pay.

THE POTHOLE SITUATION HAS GOTTEN BETTER SINCE I LIVED HERE 3 YEARS AGO. KUDOS! WOULD LOVE FOR MORE MONEY TO GO INTO MORE NATURAL AREAS/PARKS AND GREEN ENERGY FOR THE CITY. GLAD TO BE BACK, LINCOLN!

City services are great. Lincoln police twitter account is great. Infrastructure is lacking in regard to arterial streets such as 48th and 56th streets. City planning in the 1970s & 1980s foolishly chose not to make 48th street 4 lanes all the way. Getting from one side of the city to the other is tough.

THE CITY NEEDS TO HAVE MORE CLASSES OF ENGLISH.

WHEN DOING STREET REPAIR, YOU CLOSE ALL THE MAIN STREETS AT ONE TIME. WHEN THERE IS NO STREET MAINTENANCE, IT TAKES YOU 40 MINUTES TO GET FROM THE NORTH SIDE TO THE SOUTH SIDE OF TOWN-WITH ALL THE MAINSTREETS CLOSED, IT TAKES AN HOUR. IMPLEMENT A POLICY THAT MAKES BUSINESSES REPAIR AND MAINTAIN SO CALLED "PRIVATE ROADS." THE ROAD BEHIND MOTEL 6 ON NORTH 27TH ST. IS HORRIBLE.

LINCOLN NEEDS TO REPLACE ITS ENTIRE FLEET OF OUTDATED FIRE TRUCKS. ONLY 4 OF THEM PASS CURRENT EMISSION STANDARDS. ONLY 4 HAVE BASIC SAFETY FEATURES FOUND ON CARS

To many foreigners using our tax money for health care and having babies

Lower property taxes, people don't buy houses they can afford just because property taxes are too high.

HOUSEHOLD COMPLIMENTARY RECYCLING! (OR BOTTLE/CAN DEPOSIT?)

the roads are terrible. We pay Wheel tax I would think we would have better than what we do. Other communities that don't charge Wheel tax have better streets. Feel we are taxed to death. GET RID OF THAT STUPID WHEEL TAXES. IT IS NOT FAIR AS I PAID TAXES ON THEM WHEN I PURCHASED THEM ASIDE FROM THAT THE STREETS ARE AWFUL AND SOME ARE NOT EVEN PAVED!!!

Should provide space on your survey for comments & clarification on each category of questions.

No more roundabouts Build a freeway / No downtown bike lanes waste of \$

Why change the speed limit on N84th when people, cars & trucks still drive 65-70 M.P.H  
I APPRECIATE THE QUALITY OF OUR CITY SERVICES

1) WOULD LIKE TO SEE CITY LIBRARIES HAVE PUZZLES AVAILABLE TO CHECK OUT - FLORIDA CONDOS HAVE COMMON AREAS W/BOOKS & PUZZLES TO SHARE!! 2) STOP LIGHTS NEED TIMIING IMPROVED 3) LACK OF BY-PASS IN NE AND 84TH LINCOLN 4) FELL ON 6-8-17 WHILE WALKING - TRIPPED ON SIDEWALK CRACK & BROKE 3 RIBS :(

doris bair softball complex is wonderful. However, the condition of N. 48th St. north of superior is shameful.

ROADS ARE UNDER CONSTRUCTION/CLOSED IN MANY AREAS FOR UNREASONABLY EXTENDED AMOUNTS OF TIME.

The city has not repaired my street or gutter in front of my house and I have had a request for that service for almost a year. At the same time the gutter and street were repaired across the street from my home <ADDRESS>.

potholes, roadway cracks & patches

MOW THE PARKS, JUST LIKE I'M EXPECTED TO MOW MY YARD.

1) RECYCLING SHOULD BE FREE - AT CURBSIDE OR LOCAL DROP OFF SITES. 2) POLICE COULD WORK ON THEIR FRIENDLINESS AND ATTITUDE - THEY HAVE TOUGH JOBS.

I RATED STREET MAINTENANCE POORLY BECAUSE STREETS IN MY AREA ARE TOO OFTEN PATCHED, BUT THEY FAIL QUICKLY. THEY NEED RESURFACING! I SEE THIS FAR TOO OFTEN IN OLDER PARTS OF TOWN.

The roads are terrible! The potholes and other conditions have put a lot of wear and tear on my vehicle. I have blown a tire on potholes. I pay wheel tax (A BIG AMOUNT) but feel as if it doesn't even get used to maintain roads. Traffic lights are also terrible. The time it takes to get across town is by far ridiculous! And the new traffic lights cause numerous accidents.

\*Need to be proactive in tree trimming terrace trees \*Better snow removal in neighborhoods-quality knowledgible

RECYCLING SHOULD BE PART OF GARBAGE PICK UP WITH COST BUILT IN ACCORDINGLY & EASY FOR ALL TO PARTICIPATE.

LINCOLN PUBLIC SCHOOLS ARE A BLOOD SUCKING LEACH! PEOPLE WITHOUT KIDS SHOULD GET A TAX BREAK!

I HAVE LIVED IN LINCOLN 63 YRS & ALWAYS FOUND IT TO BE GOOD TO RAISE CHILDREN & NOW IM NEARLY 87 IT IS A GREAT PLACE TO LIVE. I DO NOT USE LIBRARY OR STARTRAN BECAUSE OF LIMITED ABILITY TO WALK

TYPICAL, YOU AVOID THE BIG PROBLEM, PROPERTY TAXES! THE CITY SHUNS ITS RESPONSIBILITY TO TAKE CARE OF PUB. SCHOOLS AND DUMPS IT ON PROPERTY OWNERS. WHAT HAPPEN TO LOTTERY MONEY TO EASE PROPERTY TAXES???

THEN YOU PLAY YOUR GAMES & SAY "WE'RE NOT GOING RAISE PROPERTY TAXES" - THEN YOU OVER INFLATE VALUATIONS, PEOPLE AREN'T AS DUMB AS YOU THINK - QUIT BUILDING CASTLES & MANSIONS FOR EDUCATIONAL PURPOSES! GET A CLUE!!

Property taxes need control and lowered. Roads & getting north to South need to be expedited

VERY SATISFIED WITH OUR MAYOR

RAISING MY TAXES ON PROPERTY \$25,000.00 IN 2 YRS IS OUTRAGEOUS

You tax us to death. You need to learn to budget like the rest of the world.

Need recycling - need snow removal - need city gov't to not be "self interest".

CORNHUSKER HIGHWAY THROUGH THE CITY - TO 84TH - NEEDS SPRUCING UP. CITY'S ANSWER FOR TRAFFIC (ADD ANOTHER STOP LIGHT) SHOULD BE BROUGHT UP TO CITY TRAVEL - NEED TO FIND EAST/WEST NORTH/SOUTH THOUGH FARES. HAD THAT OPPORTUNITY WITH 84TH STREET BUT KEPT ADDING STOP LIGHTS.

Street maintenance needs to improve in residential areas park need to be mowed and maintained antelope valley lights need to be shortened - "sit there forever"

I am disabled & feel that more things should be accessible (or easier) more information on handicap buses. Also more info. (better info) on recycling would be nice. LSO & LPD very good but need more officers. Parks need to be mowed; less attention on downtown would be good and less roundabouts! If people can't handle stop lights & signs a double-decker roundabouts doesn't seem good.

OUR STREETS BADLY NEED ATTENTION. I DON'T LIKE MAYOR BUETLER'S PARTISANSHIP. ESPECIALLY ON THE BUDGET AND HIS FAVORING OF DOWNTOWN OVER OLDER AREAS.

I USED TO USE PUBLIC LIBRARIES. I USED TO USE PUBLIC BINS, WHEN THEY USED TO BE ON THE GROUNDS OF THE CHURCH AT 70TH & VINE.

OUR LINCOLN CITY GOVERNMENT WILL BE ABLE TO CONTINUE ON THE PATH OF PROGRESSIVE PROSPERITY AS LONG AS WE KEEP A DEMOCRAT MAJORITY. WHEN NEW AREAS OF HOUSING ARE ADDED QUIT BUILDING JUST CUL DE SAC & CURLY Q STREETS. PUT IN A DAMN STRAIGHT ROAD FOR TRAFFIC. THERE'S ONLY 1 N-S 4 LANES WAD THOUGHT LINCOLN 84TH STREET! & ITS HELL TO GET ON W. NORTH SOUTH-EAST BY PASS!!!!

Parks; Please mow all of the grass and not just some of it. It looks unmaintained. UNINVITING. Other city's parks are so much better maintained I would rather drive an hour or 2.

The mayor & City counsel needs to realize the Haymarket is not the only area in Lincoln that needs attention. Most people never go to the Haymarket. And that's a fact!

EXPAND THE CITY, GROW.

Some parks could use some TLC. When the budget allows. Thanks for all your care in the city.

City taxes to high. Why are stoplights on "O" St after midnight not flashing yellow. Will not retire in Lincoln!

BECOMING MORE CONCERNED ABOUT THE INCREASE IN VIOLENT CRIME.

QUIT WORKING ON ROADS THAT DONT NEED TO BE FIXED IE. 14TH & SUPERIOR ROUNDABOUT

while I appreciate the road construction, I wish there was be planning so it is not all major roads north -> south at same time

THE CITY OF LINCOLN GOVERNMENT AND LINCOLN PUBLIC SCHOOLS GOES OUT OF THIER WAY TO WASTE THE MOST MONEY THEY POSIBLY CAN AND DO NOT CARE THAT THEY ARE TAKING MONEY FROM THE RESIDENTS OF LINCOLN.

Tough to get people to fill out this form - too long

I love living in Lincoln, but you can stop growing it now. I don't want to live with a million people. Crime is increasing & so are the taxes. There are numerous immigrants that I feel uncomfortable around. I know nothing about them.

PLEASE PUT A NEW PLAYGROUND IN AT THE NORTHEAST REC CENTER. THE CURRENT PLAYGROUND IS JUNK!

WHAT DIFFERENCE DOES IT MAKE IF I AM SPANISH, HISPANIC OR LATINO? WHY IS THIS SINGLED OUT?

Hate the way the city spends taxes on useless projects. Ex Round about in place of perfect stoplights and 4way stops. And taxes far too high.

ROUND-A-BOUNTS: WASTE OF MONEY! TRAFFIC LIGHTS & SIGNALS: TURN ON THE "LEFT-TURN" LIGHTS IF THEY ARE THERE. USE ONLY WHEN TRIPPED BY A VEHICLE. DON'T USE THEM UNLESS THERE ARE CARS WAITING!  
THE MEDIANS ALONG EAST CORNHUSKER HIWAY NEEDS BEAUTIFY. LONG SCRAGLEY WEEDS NO GRASS.

Northeast Lincoln is chronically undeserved ... roads, utilities, etc. Also, there is no good way to drive North/South between 9th & 70th.

GOOD IDEA

SOME SIDE WALK ARE REALY IN BAD SHAPE. OUR SEWAGE PIPE ARE TOO OLD AND TOO LONG HOW CAN YOU HELP?  
IF THERE IS NO ACTION IN RESOLVING THE EXCESSIVELY HIGH PROPERTY TAX, MYSELF AS WELL AS MANY RESIDENTS WILL HAVE TO LEAVE LINCOLN & LANCASTER COUNTY

There is a lot of liter! Everywhere! Travel is not easy because of detours, roads closed. Not all finished road some sidewalk repair is too long in being done; some are dangerous to disabled/wheelchairs. Maintenance/repair is done well.

time past for circle route around the city.

CITY NEEDS TO WORK ON STREETS NOT ONLY IN DAY TIME. HIRE MORE CREWS DO 3-11 11-7 SO ON. FIX RIGHT JUST NOT PATCH UP. QUIT PUTTING CONES UP BUT NOT WORKING ON THAT STREET. SEEMS LIKE EVERY MAJOR STREET THRU

LINCOLN IS DOWN TO ONE LANE. HOMELESS PEOPLE ALL OVER THE CORNERS DOWNTOWN, HAYMARKET AREA, SEEMS TO BE GETTING WORSE. MAKE LINCOLN LOOK GHETO!! RECYCLE PROGRAM SHOULD BE FREE!! TAXES TOO HIGH ROADS NEED POT HOLES FILLED EXCELLENT WINTER ROAD CARE & CLEAN :)

THE MONEY FOR THIS SURVEY SHOULD HAVE BEEN USED FOR TRAILS, PARKS, STREETS

CUT DOWN TREE IN AREA BETWEEN SIDEWALK & STREET - STILL HAVE NOT GROUND OUT STUMP. SOUTHWEST CORNER OF 70TH & ADAMS IS UNSIGHTLY, AND DIRT WASHES ON TO SIDEWALK & STREET!

Development is too complicated. Rules vary widely neighborhood to neighborhood. Slows process of permitting construction... City council too partisan... too much influence from political offiliations.

INFRASTRUCTURE NEEDS WORK ON. NEED FIELDS FOR YOUTH SPORTS. I USE THE NON-EMERGENCY "DISPATCH" PHONE # 402-441-6000 TO REPORT NECESSARY ITEMS. I WOULD SUGGEST OTHERS DO THE SAME

Why all the blinking yellow arrow on stop signs that never turn green? Waist of money.

-PROPERTY TAXES ARE WAY TOO HIGH! -UPDATE THE CITIES LIBRARIES

I am handicapped now use to use bus 5 or more days per week. Can't afford a computer, fancy phone, or cable. Now the energy assistance LES electric cut amount of my help 2/3rds. I have COPD and asthma and alisya and summer is the worst for me. Said no exceptions. SNAP BENEFITS CUT ALSO- AND EVERYTHING KEEPS GOING UP! HOPE THIS SURVEY DIDN'T COST A LOT- FUNDS COULD HAVE BEEN BETTER SPENT!

I DON'T LIKE THE NEW TURN LIGHTS IN LINCOLN THAT FLASH YELLOW

Overall, I am happy in Lincoln. I wish our city council was not so partisan. Roads do need some work.

PROPERTY TAXES TO HIGH

CONCERN ABOUT THE INCREASING AMOUNT OF PARTISAN POLITICS IN OUR ELECTED OFFICIALS (BOTH PARTYS)

Police need to do something about racing on O street & very, very loud & booming sterios! TRAVEL N/SOUTH IS BAD FOR A CITY THIS SIZE. LPD NEEDS MORE DIVERSITY TRAINING AND EMPATHY FOR CULTURAL DIFFERENCES. SEVERAL SLUMLORDS OWN TOO MANY HOUSES DRIVE UP RENTS

We need sidewalks in our area - wither bee neighborhood. Some stop in the middle of the block. These is one blighted house around 52nd & L.

QUESTION 15: RECYCLING IS PROVIDED BY MY HOUSING AND I RECYCLE EVERYTHING I CAN. QUESTION 17E: I VOLUNTEER ALMOST DAILY WHERE I LIVE.

It would be appreciated if police would attend to traffic noise and racing along "O" street near the westgate mall - If omaha can control cruising and racing on Dodge St., surely Lincoln can exert more control.

It would be very helpful if the city did a better job with road construction signage - it's not always well thought out -

Many side streets need to be repaved. Streets in our neighborhood have as many potholes & patches as actual street. Stop wasting money on things like changing horizontal streetlights to vertical, & flashing yellow arrows. Keep up the complete streets programs & trails development. ANOTHER WASTE OF MONEY. WHAT TIME DOES THE SPEED LIMIT CHANGE ON CITY STREETS? EVERY FRIDAY & SAT NIGHT O STREET IS LIKE A SPEEDWAY, THEN ON SAT OR SUNDAY MORNING THE COPS ARE OUT TICKETING PEOPLE FOR SPEEDING.

we do not need a new library downtown. Just renovate the one we have.

ADEQUATE!

2 ISSUES 1) WHEN THE CITY DOES STREET REPAIR, REQUIRING A CLOSING. PLEASE DO A BETTER JOB OF PROVIDING ALTERNATE ROUTES 2) THINGS LIKE THIS ARE SO EXPENSIVE & WASTEFUL. IF YOU GET 3% RETURN YOUR LUCKY WHY?

I BELIEVE THE CITY COULD USE A FEW MORE RECYCLING DROP OFF LOCATIONS. PROMOTE RECYCLING IN SCHOOLS.

THEY NEED TO GET A BETTER HANDLE ON TRAFFIC FLOW ON 84TH ST. LIGHTS ARE POORLY TIMED IN THAT FROM ONE MILE TO THE NEXT YOU ARE ALWAYS STOPPING. IT SHOULD HAVE PRIORITY OVER THE STREETS IT INTERSECTS WITH EXCLUDING "O" ST.

## **DISTRICT 2**

THE FLASHING YELLOW LEFT TURN SIGNALS ARE A HAZARD AND CONFUSING AS OPPOSED TO AREAS THAT JUST NEED A TURN ARROW. I.E. 56TH & A HEADING NORTH ON 56TH TURNING WEST ON "A"?

1 - Repair & maintenance of streets & roads seems poorly planned. Should finish one (or more) jobs faster then work on another site. 2 - Red/green lights are not timed for efficient travel in many areas. This wastes time, gas & causes anxiety.  
more protected bikeways + bike trails => enforce fireworks + have real pentalties, it is an effing war zoe for days jun june/july/dec/jan! a major reason people new to city complain and why we will not retire here. Require recycling more parks please  
pave holmes lake => I pay too much in property tax.

THANK YOU FOR THIS OPPORTUNITY TO VOICE AN OPINION.

OUR LOCAL TRENDWOOD PARK NEEDS MORE CARE: MORE FREQUENT MOWING, TREE TRIMMING , WALKING PATH REPAIR, AND 2 MORE GARBAGE CANS! NO TALL GRASS/WEEDS - THESE ARE PLACES FOR TICKS, FLEAS, SNAKES ETC. LOTS OF RESIDENTS WALK DOGS IN OUR PARK.

THIS SURVEY WAS TOO LONG.

don't go out very often

THE TRAFIC LIGHTS IN LINCOLN ARE HORRIBLE. DURING THE DAY YOU MAY GO 2 BLOCKS BEFORE BEING STOPPED. DURING PEAK TIMES THE LIGHTS ALLOW SMOOTHER FLOW. I DRIVE ALL DAY THROUGHOUT LINCOLN, SO I KNOW THIS COULD BE IMPROVED

mayor beutler is doing a very good job. City council not so much. Need to get rid of jon camp who only votes his pocket book.

IF I SEE A CITY CONCERN OR MAINTENANCE ISSUE, I DON'T KNOW WHERE TO REPORT IT. IS THERE A GENERAL PLACE FOR ALL CONCERNS?

since the parks dept doesn't mow all the grass we constantly fight bindweed in our shrubs and trees! It is a noxious weed that needs spraying to get rid of.

YOUR ROAD REPAIR HAS GOT TO BE THE MOST STUPID OF ALL TIME. GO TO JAPAN AND TAKE NOTES YOU DUMB FUCK HEADS. YOU MIGHT LEARN HOW TO REPAIR AND BUILD ROADS PROPERLY - YOU SUCK AT IT. ALL OF YOU NEED TO BE REPLACED.

OFFICE BLDGS CROWDING INTO RESIDENTIAL. STREET REPAIR FOREVER & SLOW!! (70TH)

POOR STREETS/POOR TRAFFIC CONTROL

REAL ESTATE TAXES TOO HIGH - SCHOOLS TAKE TOO MUCH FUNDING - ADMINISTRATION OVER PAID. TOO MUCH USE OF TIF FUNDS - ARM ALL POLICE OFFICERS AND FIREMEN WITH HIGH POWERED RIFLES & PROPER TRAINING.

ESTABLISH NEIGHBORHOOD MILITIAS TO GUARD AGAINST TERRORISM. STOP BEING A SANCTUARY COUNTY PROHIBIT SHIRIA LAW. PROVIDE FUNDING FOR RESIDENTIAL SIDEWALKS & STREETS

SCHOOLS GET TOO MUCH MONEY. CUT IT IN HALF.

My biggest concern is safety and crime prevention, in addition to keeping Lincoln beautiful

MANDATORY CURBSIDE RECYLING NEEDED

NO COMMENT

PLEASE ACCEPT THE CHANGES ON ITEM 19 THAT I MADE AFTER GIVING MORE THOUGHT TO PERSONAL CONTACT WITH THE LPD.

Nothig is going to change!!! Use the money for the roads

Mom is 97 years old. She has no knowledge or opinion on any of this survey.

I LIVE AT THE LEGACY ESTATE-MOST OF THIS DOES NOT APPLY

I AM HAPPY WITH THE SERVICES WE RECEIVE AS RESIDENTS OF LINCOLN. I FEEL WE GET GOOD VALUE FOR THE TAXES WE PAY AND DON'T WANT THOSE SERVICES CURTAILED.

Most of the section 1 questions really depend on what part of town you are in. 18.a. as long as kansas isn't burning.

STREET MAINTENANCE IN SPRING AND SUMMER IS A NIGHTMARE! IT TAKES FOREVER TO GET ANYWHERE. POOR PLANNING ON WHICH STREETS ARE WORKED ON AT THE SAME TIME, E.G. 70TH & 84TH.

RENTING IN THE CITY OF LINCOLN IS OUTRAGEOUS. I MAKE 2K A MONTH NET AND HALF OF MY INCOME GOES TO RENT BECAUSE I HEAR HORROR STORIES FROM FRIENDS ABOUT LIVING IN THE SLUMS OF LINCOLN

WE NEED PARKING LOTS ON THE EDGE OF THE CITY, WITH SHUTTLE DOWNTOWN TO KEEP CARS OUT OF TOWN. BUS STOP AT PIONEERS & LUCILLE IS A JOKE. WHO CAN WALK THERE? PUT IT BY A PARKING LOT & WE'LL US IT. LETS START THINKING LIK A CITY.

I need a police intervention in May 2017. I phoned & couldn't get through on 911 for over 5 min. Placed request & after 15 min still police. The need was handled by myself & I cancelled the request. Fortunately all was ok.

SORRY, I USED THE WRONG KIND OF PEN ON THE 1ST PG. IF NEED BE, SEND ME ANOTHER FORM, I WILL REDO IT PROMISE! WHEN I MOVED HERE 20+ YRS AGO, I WAS IMPRESSED W/ THE PARKS & TREES. STILL AM. \*THINK PUBLIC WORKS DOES A FANTASTIC JOB W/ LITTLE THANKS.

WISH MORE QUESTIONS ON STREETS. SEEMS LIKE NO PLANNING ON STREETS. 280, 000 PEOPLE APPROX. IN LINCOLN, BUT STREETS BUILT FOR 100,000. 1 1/2 YEARS TO REDO 1 MILE OF RD, RIDICULOUS. STREETS AROUND PBA ALWAYS GETS ATTENTION, BUT NOWHERE ELSE. WANTS TO BE PROGRESSIVE CITY ON ARCHAIC STREETS. PLUS TAXES

FEEL VERY STRONGLY ROADS, INFRASTRUCTURE NEED MUCH WORK. NEED MORE POLICE OFFICERS, FIREMEN, HIGHER ACCOUNTABILITY FOR PUBLIC SERVANTS, BOTH ELECTED & HIRED, AND MUCH BETTER DECISION MAKING IE: WANTS (THE ARENA, SCULPTURES) VERSUS NEEDS LIKE ROADS & SIDEWALK REPAIR, STORM, WATER SYSTEMS, ETC, CARE FOR THE POOR & ELDERLY, ETC.

The constant road work is very frustrating. I wish it could be done in the evening or at a faster pace.

The drainage on 84th Street is horrible- the rains have completely eroded my yard and broke my 6 foot fence with the erosion of mud. Ridiculous that all/most of main roads have construction at one time. Street last to be plowed- live on cul de sac homes too expensive.

Snow removal: waste of resources when snow total < 4". Snow packed down by time plows go thru in residential areas. In Boulder Co there's no residential snow removal & it works!

Art work purchases are they necessary when streets are going down hill.

PLEASE BUILD MORE BASEBALL/SOFTBALL FIELDS.

Get rid of plantings in street medians to eliminate cost. Mark raised sections properly so they can be seen. Quit spending money on all the artsy things. Do something about the group homes that are now sitting empty.

ELIMINATE TOM CASATY'S JOB AND USE HIS SALARY TO FIX STREETS!

TIRED OF CITY WHEEL TAX WHEN PEOPLE DRIVE IN TO LINCOLN EVERY DAY TO WORK AND PAY NOT WHEEL TAX TO SUPPORT OUR STREETS, THOUSANDS OF PEOPLE EVERYDAY - CITY IS MISSING OUT OF THAT MONEY  
NEIGHBORHOOD CITY BLVD TREES NEED TRIMMING

Bus services are lacking for middle school and high school students. Road construction is poorly planned in terms of traffic flow & # of projects in an area.

KEEP IN MOVING FORWARD+UPWARD!

THEY HAVE BEEN DECREASING OVER THE LAST 15 YEARS.

THE MOWING & TRIMMING OF PARK AREA'S & CITY COMMONS AREAS IS VERY POOR. STREET MAINTENANCES & REPAIR OF POTHOLES NEEDS TO IMPROVE.

Please don't close off or do construction for more than five streets/intersections. It creates bottlenecks in traffic.

1) SIDEWALK CONDITION IN MY NEIGHBORHOOD IS AWFUL. 2) WE NEED TO CONCENTRATE MORE ON NECESSARY SPENDING AS OPPOSED TO OPTIONAL SPENDING LIKE DOG PARKS, ETC. THEY ARE NICE BUT NOT NECESSARY NEED TO INCREASE LAW ENFORCEMENT SPENDING & DECREASE FROO FROO.

I LOVE LINCOLN!

PROPERTY TAXES TOO HIGH, GOING UP TOO OFTEN.

I WISH PROFOUNDLY THAT THE TRAFFIC ENGINEER WOULD LEAVE ON THE LEFT TURN SIGNAL ALL THE TIME AT ALL THE LIGHTS - IT'S HORRIBLE NOW! ALSO TAXES ARE UNFAIR TO ALL PEOPLE.

Airfare needs to be reduced or most of us will continue to fly epply still to many red traffic lights waiting Lincoln needs framing contractors to be certified just like plumbers and electricians to meet city building codes.

I believe the city needs to work on traffic issues by working to make commuting from north to south and east to west better.

I am new to the city -- less than six months.

Please continue to improve walkability and biking (commuting) safety. East Lincoln could use a wilderness area (take kids bug hunting, tadpoles, woods).

We are happy with the dog parks especially. - We are happy with the green spaces & landscaping. - If you still flouridate the city water, please stop. (We buy drinking water for this reason).

Since 1965, my wife and I have lived in Lincoln and raised 3 daughters. We are happy with our decision of staying. No regrets of any kind. Keep Lincoln on the same track.

THANK YOU FOR THE EFFORT TO SURVEY RESIDENTS

I LOVE LINCOLN! VERY HAPPY TO LIVE HERE PAST 18 YEARS! :)

Please consider bus stop back on Eldow & A! If I had a car - I would not take bus. Please have all city employees ride bus for 30 days. Later bus times in evening needed.

<NAME> <ADDRESS>

please keep pools and libraries open!

We have lived in Lincoln for over 45 years. There is no excuse for the bypass roads to not be built by now. 84th Street is a bypass & unsafe. It has to be done & not one is in building stage embarassing Lack of Planning & Funding!

This involves more than city. My grip is- city works hard to get new businesses & more to University but provide no better driving options. A bypass should have been done when interstate was built & still none. Very poor planning. Will now cost millions more than when the money was there. Too much money spent down town. Look at the road system Omaha has & other cities across the nation smaller than Lincoln.

I'd love to see a bigger effort in our environment w/ recycling & clean energy. Not such big cuts to the university.

ROAD MAINTAINCE IS POOR. CITY COULD DO MORE ON SNOW REMOVAL AFTER BAD SNOWSTORMS. CITY GOVERNMENT SHOULD ENCOURAGE MORE JOB GROWTH AND MAKE IT EASLIER FOR COMPANIES.

I DON'T UNDERSTAND WHY WE TEAR UP OLD CHENEY RD. EVERY YEAR.

IF I COULD FIND OUT ABOUT MORE COMMUNITY EVENTS THROUGH SOCIAL MEDIA (PARTICULARLY FACEBOOK), I WOULD BE VERY INTERESTED IN PARTICIPATING AND BEING MORE INVOLVED!  
WHITE? REALLY??

My property tax is a Imo take home pay and I live in a modest house. Between housing purchase and taxes, home ownership must be out of reach for a large swath of Lincoln's population.

Better planning efforts on road maintenance. Spend more tax dollars on education....

EXPAND TRAILS, ESP. GETTING THEM CONNECTED, J ST. & WHITTIER SCHOOL AREAS. DEVELOP NE-SW CONNECTION. WE NEED MUCH MORE IN TRIALS

Please discontinue fluoridation of public water. Thank you for contacting Kansas about air quality/burning issues. Thank you for libraries, recycling, & caring for the city. Old Cheney area road construction is annoying! Snow removal of main streets is great but inside neighborhoods is scary.

I would like to see reflective paint used on road lines and in painting curbs. The roads blend in with medians, boulevards, and curbs. Especially at night, it is extremel difficult to distinguish. With reflective paint, their will be less accidents, too.

Specific to snow removal- our area is done by a man on a tractor with a blade. Great as a zamboni, not good for removal. One block over bare concrete- the "tractor man's" zone - ice for months. Overall, Lincoln a good place to live.

Love Lincoln but traffic and roads are a mess. Lincoln has outgrown its streets! City Council encourages growth but doesn't take care of already established neighborhoods. Police need to be less military and more friendly - this Is Lincoln. Thanks for asking

OUR NEIGHBORHOOD STREETS ARE BAD AS ARE SOME CITY STREETS

CITY COUNCIL ALLOWS LES, & OTHER UTILITIES TO CONTINUALLY RAISE RATES, EVEN IF THEY WERE RECENTLY RAISED. THEY NEED TO KEEP IN MIND ALL RAISES ARE NOT ABSOLUTELY NECESSARY. ALSO, SCHOOL ADMINISTRATORS WERE GIVEN VERY LARGE WAGE RAISES. THEY MAKE A RIDICULOUS AMOUNT EVEN WITHOUT A RAISE. THEY EASILY CAN LIVE WITHIN THEIR SALARIES WITHOUT A MAJOR WAGE HIKE. LOWER PROPERTY TAXES!

I have a great concern about the "working-poor" who, by the last week of the month, must use matt talbot or people's city mission to feed family

STREETS ARE IN BAD REPAIR AND BUMPY - TOO MANY TAXES FOR PROJECTS THAT SHOULD PAY THEIR OWN WAY - HAYMARKET IS AN EXAMPLE - IT IS NOW TIME FOR A REPUBLICAN MAJOR!

THE WHEEL TAX IS USELESS. SO MANY BIG POT HOLES. I THOUGHT THAT IS WHAT IT IS FOR.

I AM PROUD OF OUR CITY WHAT BOTHER ME IS THE ROADS - THEY HAVE TO REREPAIR ROADS THEY JUST FIXED. REFILLING THE SAME POTHOLES 4-5 YEARS IN A ROW EVERY YEAR. (I CALL IN ON THEM SO I KNOW) SO WHATEVER THEY USE TO FIX ROADS DOES NOT WORK. WE WANT PEOPLE TO COME TO LINCOLN BUT THEY ROADS DON'T PRESENT A GOOD INTRO TO CITY.

1. We need to get better at recycling - i.e. mandatory recycling. 2. Our cul-de-sac gets neglected with snow removal. 3. The snow plows damaged my curb and its never been fixed. 4. Please enforce no bikes on sidewalks downtown 5. The 4th of July is completely out of control - we should not have to leave town to escape this war zone. But we have to.

I travel for my job & I am very frustrated with the lack of airlines & flights out of the Lincoln airport. When will that issue be seriously addressed?! I can't believe there wasn't one question on this survey about air travel!

ROAD MAINTENANCE IN NEIGHBORHOODS NEEDS MUCH IMPROVEMENT

NEED ADDL. THOROUGH - FORE W/4 LANES GOING NO. & SO. ALL THE WAY THRU THE CITY.

Too much government. Taxes suck. Forced recycling. Traffic flow poor. NO TURN ARROWS! Our street never plowed. Poor overall infrastructure.

STREET/ROAD CONSTRUCTION IS AWFUL! POOR PLANNING. ILLOGICAL

maintenances in city parks is pathetic and they look terrible. Mow and trim NOW!

A beltway is needed to connect the south to the interstate. This is essential! Been talking about for years.

The issues that I would most like to see addressed are: 1) Clean up of unsightly and blighted properties across Lincoln, 2) quicker removal of snow on neighborhood roads, 3) better maintenance and repair of sidewalks throughout

ROAD CONSTRUCTION/REPAIRS IN SOUTH LINCOLN DO NOT APPEAR WELL-PLANNED TO MINIMIZE IMPACT TO RESIDENTS AND DO NOT PROGRESS QUICK ENOUGH.

Lets help keep Lincoln safe but affordable to live with ample opportunities for our youth. This survey was too long and not well- designed. Ex. #3. Question does not say if respondent may choose more than one and wording of question is ambiguous on the issue.

we have lived here for the past four months only.

city promotes street trees - eventually their roots break up sidewalks - they are in poor shape

NEED TO PUT IN A BELT WAY FROM I-80 TO SE HWY 2 ASAP. TRUCK TRAFFIC ON HWY IS RIDICULOUS!

many very "leading" questions. You have no means to determine WHY someone is either satisfied or dissatisfied.

WHEEL TAX MONEY SHOULD BE USED TO REPAIR ROADS, ALL OF IT.

Some questions are poorly worded/inartful and seeming push certain responses rather than allowing takers' opinion.

OUR DEVELOPMENT PROVIDES PRIVATE SNOW REMOVAL

I WOULD LIKE TO SEE LINCOLN FIX TRAFFIC CONGESTION ISSUES AND INCREASE THE NUMBER OF AIRLINE CARRIERS & FLIGHTS OUT OF LNK.

I THINK THE SIDE STREETS SHOULD HAVE BETTER SNOW REMOVAL SO WE DON'T HAVE ICEY STREETS FOR MANY DAYS. DON'T THINK PARALLEL ARTERIAL STREETS SHOULD HAVE CONSTRUCTION GOING ON AT SAME TIME. PEOPLE LIVING OUTSIDE OF LINCOLN BUT WORKING IN LINCOLN SHOULD PAY WHEEL TAX ALSO.

the person that closed all the road on the south side this summer must have saw dust for a brane  
Need more fire stations. Takes to long for ambulance or fire trucks to reach residence. Takes approx. 13 min from fire station to my address.

MY BIGGEST ISSUE WITH POLICE IS THAT I'VE SEEN HOW THEY CAN TREAT PEOPLE POORLY AND THERE IS NO RECOURSE. I HAVE OBSERVED SOME HORRIBLE TREATMENT AND HAVE EVEN FILED A COMPLAINT. NATURALLY THEY PROTECT EACH OTHER.

REAL ESTATE TAXES TOO HIGH -SCHOOL SPENDING IS OUT OF CONTROL -AUTO TAXES TOO HIGH/CITY SEEMS TO BE RUN BY DEVELOPERS & NOT BY MAYOR OR CITY COUNCIL

Traffic is terrible in Lincoln. Lights could be synchronized to clear out traffic faster. Roundabouts have not worked. Much less expensive to use traffic lights. City seems to care more about bikes than cars. Still Lincoln is pretty safe for its size. Keep adding police officers to keep it safe very good school system.

2nd time I filled this out & mailed it in. do not ask again

Lincoln has outstanding executive leadership - The best in the 60 years I have lived here

PROPERTY TAXES WAY TOO HIGH.

TOO MANY BAD DRIVERS WHO GET AWAY WITH IT. ROAD CLOSURES NOT WELL PLANNED. TRAFFIC SIGNALS NOT COORDINATED.

We live in a private neighborhood... Snow removal & street improvement are not done by city. Our children attend Lincoln Christian not public school. We pay taxes and heavy tuition.

TRAFFIC AND STREETS ARE A MESS! :(

ARTERIES CONNECTING SOUTH LINCOLN TO THE CITY CENTER ARE INSUFFICIENT RELATIVE TO THE AMOUNT OF TRAFFIC THEY HANDLE. ROAD CONSTRUCTION IS POORLY COORDINATED, OFTEN OCCURRING IN MULTIPLE LOCATIONS WITHIN AN AREA OR TAKING A LONG TIME TO COMPLETE.

It is very frustrating that traffic is diverted for construction onto streets that are also under construction and have lanes closed. Lincoln desperately needs better North-South traffic boulevards. Traffic signals need to be synchronized- especially those triggered by cross traffic. Need PSA campaign to encourage MSRE polite driving behaviors like signaling. We need more parks please (in new developing areas). I have lived in many places around the country and Lincoln is very impressive. It is a beautiful city, well planned and taken care of. Many thanks to those who make it happen. City Council needs improvement!!!

THANK YOU!!

H2O RATES HAVE TRIPLED IN THE LAST 12 YEARS MAINLY IN SERVICE FEES. THE BONDS FOR THE ARENA AND SCHOOLS AND NOW WANTING TO ADD FOR LIBRARIES ARE OUT OF SIGHT. NOW THE PROPERTY VALUES HAVE GONE UP AGAIN IF THE CITY DOESN'T LOWER THE LEVY THE GOV. WILL GET A WINDFULL OF TAXES BUT I'M SURE THEY WILL FIND A WAY TO SPEND THE EXTRA MONEY Street maintenance is deplorable. Traffic is terrible, exacerbated by the ineptitude of the traffic engineer in charge of co-ordinating traffic lights.

you didn't ask opinion on street construction planning and longterm street development. One of the worst ratings in my opinion.

1) We are often one of the last neighborhoods to be snow-plowed. 2) Very upset about Allo - not only did they dig up our yard to put in a box, but now they have to continually come into our yard to hook up neighbors to their service. This is very intrusive & a hazard to our pets and children. We feel the city did not ask enough questions before approving Allo. 3) Blinking yellow lights are very dangerous as sometimes you can't see well enough to turn left.

**\*SOMETHING NEEDS TO BE DONE ABOUT TRAFFIC. WE NEED A WAY TO GET FROM SOUTH LINCOLN TO NORTH LINCOLN / I. 80 SAFELY & QUICKLY - ON THE EAST SIDE OF TOWN, PERHAPS SOMETHING TO BYPASS THE CITY.**

Too much spent on public school system and the mayor is horrible

We need to give up that small-town feel fetish that the leaders think is so attractive that it takes 45 min to get from south to north or east to west is crazy & creates angry drivers street planners have failed miserably with that aspect as well as roadwork planning. We need some Omaha planners to give us some schooling on how to streamline travel & get rid of the bottlenecks & narrow streets used as main arteries!!

Work eats up all my time, so many of the questions here are unknown to me. My job is life consumed by salary paid position. Would like to see limits one can work per week! we have lived in lincoln two years. We think the newspaper is entirely biased! We thik fuel prices are high. School taxes too high. Streets are old & need updating. Streets should be updated before new devolment is started. Like south 17thshould be 4 lane before they start development. overall we like lincoln, ne.

**PLEASE DO NOT ALLOW ANY MORE FIBER OPTICS COMPANIES TO FILL OUR YARDS WITH MORE TOWERS ETC.**

**I BELIEVE RECYCLE SHOULD BE FREE NOT PAID FOR TO ENCARAGE MORE PPL TO DO IT.**

**HIGH TRAFFIC ROUNDABOUTS-BAD-VERY BAD**

snow removed? Ha! Non-existent, unless you wait until after now is already packed down. Get the damn pickups w/ hades off the streets+ get graders into town. - time the damn traffic lights!

Get the bikes off the streets! Or start taxing them, requiring licenses, and insurance!!!  
sombodies going to die on the bikes. i've seen them riding against traffic!!

way to much money spent on nonessontrets ex art, paintaings etc theater ad antelope creek  
pinnacle bank, hay market bike path

SURVEY TOO LONG - WRONG ROADS REPAIRED, NO NEED FOR ARTWORK IN  
ROUNDBABOUTS YES!! MORE ROUNDBABOUTS  
LINCOLN, NE IS THE ONLY CITY I KNOW THAT ALLOWS CARS TO GO ON RED  
LIGHTS. IT'S APPEARS TO BE STANDARD POLICY. WE HAVE TRAVELED TO MANY  
PLACES AND I'VE NEVER SEEN ANYTHING LIKE THIS!

EVERY PART OF CITY IS UNDER CONSTRUCTION!! COULD WE QUICKLY FINISH A  
PROJECT THEN MOVE ONTO NEW PROJECT INSTEAD OF CLOSING EVERY ROAD?!?  
City byway need. Significant increase in South Lincoln trail networks-and bus routes - kids are  
limited going anywhere to stay active without these!!!

I wish the city would not do major road construction all at the same time

THE REASON I RATE FIRE & EMS POOR IS THEY DO NOT OFFER A GOOD VALUE  
FOR OUR TAX DOLLAR. ALL OTHER CITY SERVICES ARE EXCELLENT.

I DON'T THINK LINCOLN NEEDS A NEW DOWNTOWN LIBRARY  
REALLY GRATEFUL FOR CHRIS BEUTLER'S LEADERSHIP

what is the infatuation with the roundabouts? They cost too much, and are not the future! Get  
over them!

Let's invest in the whole city & not just UNL & Downtown. Thanks

This is not a city issue, but LPS spends way too much money. Property taxes are outrageous.

TRAFFIC ENGINEERING/FLOW OF TRAFFIC IS TERRIBLE. TOO MANY RED LIGHTS  
WHEN THERE IS NO TRAFFIC IN OPPOSITE DIRECTION. IT TAKES LONGER TO GET  
ACROSS TOWN THAN IT TAKES TO GET TO OMAHA.

city employees are great! Knowledgeable, courteous. We need to "up" our recycling. Everyone  
should participate . Our bus routes and hours are bad! I wish we could improve it - I would use  
the service if it were good. But , it is hard to meet people's needs! stop with the flashing yellow  
arrows! everyone sits and waits for the light to change. one doesn't start up on a yellow light!  
maybe do a big educational campaign to ecnourage people to not run red lights! what do you  
suppose the reason is that nobody stops on red, anymore? NOTE: Please be vigilant about our  
water! i am worried about the processing plant in fremont.

SOMETIMES I FEEL LIKE THE CITY STARTS TOO MANY ROAD PROJECTS AT ONCE. WHEN THE PROJECTS ARE COMPLETED, I AM PLEASED BY THE END RESULTS, BUT SOMETIMES THE PROJECTS LAST QUITE A LONG TIME.

A city of this size, income & educational level should have mandatory recycling!

WE DO NOT NEED TO SPEND 42 MILLION DOLLARS ON A LIBRARY WE LOVE LINCOLN BUT HAVE GREAT RESOURCES AVAILABLE. NOT EVERYONE IN THE CITY HAS THIS LUXURY. TAKE THE 27TH STREET TOUR! WHAT BUSINESSES HAVE WE MADE AVAILABLE TO FOLKS ON N. 27TH (O TO CORNHUSKER) VS S. 27TH (O TO PINELAKE). WE CAN DO BETTER

I love Lincoln, we chose to raise our family here for a reason. You'll never please everyone, thanks for trying!!!

I WISH THERE WERE MORE FUNDS AVAILABLE FOR MAINTENANCE OF OUR CITY PARKS - THEY ARE REALLY SHABBY!

Parks look terrible. Please mow and maintain so we can use them.

1. VERY DISAPOINTED IN CITY COUNCIL THIS YEAR. THEY WASTED A LOT OF MONEY AND WENT TO MUCH BY PARTY LINE. 2. WHY ARE WE WASTING MONEY ON JOINING ALL THES LOW SUITES? 3. WORK FOR THE GOOD OF THE CITY NOT A POLITICAL PARTY!

Road Construction seems to be working on same streets every yr 40-56th on Old Cheney Summer '16 & '17 also capital pkway & 70th St. Police constantly running red lights - not paying attn to individuals running red lights - Big issue on "O" St. No good way to get around city - always takes 45 min. Lights not timed at all.

### **DISTRICT 3**

I feel that city government listens to UNL. If UNL wants something they get it!

THANKS FOR SERVING!

I used to live in Hampton Rds, VA. They had roundabouts there & tore them out - became a restriction to intersections! They are a waste of money & Nebraskans will never learn to drive them appropriately!

CONCERNS: LACK OF GOOD PAYING JOBS; COST OF EDUCATION VS SALARY; LACK OF DIVERSITY IN COMMUNITY; POLICE/CITIZEN RELATIONS; AFFORD - ABILITY OF ARTS IN LINCOLN (LIED CTR, PINNACLE BANK ARENA) FOR FAMILIES.

Maybe we could focus more on our streets and infrastructure and less on art!  
XXXXX

NEIGHBORHOODS OFTEN HAVE PROBLEM HOUSES WHERE THEY ARE AWARE OF DRUGS BEING SOLD BUT CALLS TO THE POLICE ABOUT CONCERNS SEEM TO GO UNHEEDED. DRUGS & CRIME ARE HUGE PROBLEM.

FIX POTHOLES

YOU ARE OVER TAXING US AND YOU ARE OVER PAID

PLANNING PERFORMANCE IS MIXED - DOWNTOWN/HAYMARKET IS BRILLIANT. GOD AWFUL MESS ON S.E. OF CITY BY WALMART/MENARDS IS TERRIBLE. Live in Lincoln parttime; will retire here; love Lincoln; great Q of Life.

OVERAL, LINCOLN IS A GREAT PLACE LIVE AND (UNINTELLIGIBLE) FAMILY (NAME & ADDRESS). CITY IS PLANNING DOWNTOWN DEVELOPMENT WELL BUT TOO MANY CODES & REGULATIONS. STREETS ARE HORRIBLE! I'M A REPUBLICAN, BUT MAYOR BEUTLER IS DOING A GOOD JOB!

Overall Satisfied! Only complaint is that street parking a problem now that Lincoln Country Club has become a public convention center without adequate parking on site for public events. Poor air quality caused by the smoke from Kansas is very bothersome.

Please put more resources into the streets. Even when potholes & such are fixed, the techniques you're using don't hold up well. Hold more business accountable to keeping property weed-free & sightly.

HAVE LIVED HERE FOR APPROXIMATELY 1 1/2 YEARS. THIS WAS A MAJOR ADJUSTMENT FROM THE LARGE CITY I FORMLY LIVED IN. LACK OF NEWCOMERS TYPE ORGANIZATION HAS MADE THE TRANSITION DIFFICULT.

We use very few city services other than road, restaurants, and the required utilities. Thank you for the opportunity to respond. Lincoln citizens are very fortunate. Would like to maintain services for elderly, at risk and low income!

que 18a- air quality is good with the exception of when kansas does their huge burn and ruins our air for a period.

I feel if you complain to a police officer & you are 65 & up they have no respect for the elderly.

The writing of the windstream telephone print is so small it is almost useless They blocked part of Calvert Stockwell gets very busy the corner of stockwell and dunn is very dangerous no one will acknowlege this or put any safety signs up. Yield or otherwise. They have blocked part of Calvert St at 27. This makes stockwell very busy in the mornings and evenings. Stockwell & Dunn is very dangerous with several accidents there yearly. No one slows down and the corner of stockwell & Dunn has several accidents yearly. They will not put any yield signs on Dunn. People when driving through stockwell presume they have the right way. They use Stockwell St

between 27th St & 14th St Stockwell as a thoroughway and speed up and down the hills It is dangerous for the residents who live there to talk and cross the street at street cross walks and school children. The Beattie School has children using these streets and cross walks when will the city of Lincoln recognize this? Does some one have to get killed here first? Long time resident.

THE THING I DISLIKE MOST ABOUT LIVING IN LINCOLN IS THE TRAFFIC. THE CITY'S STREET SYSTEM SIMPLY IS NOT DESIGNED TO HANDLE THE TRAFFIC OF 240,000 PEOPLE. BUT LINCOLN HAS MANY, MANY GOOD QUALITIES.

I APPRECIATE THIS EFFORT TO GATHER PUBLIC OPINION.

WHEN THE CITY DOES ROAD MAINTENANCE THE WORK IS TOO OFTEN CLUSTERED IN ONE AREA OF TOWN CAUSING SERIOUS TRAFFIC ISSUES. IT WOULD BE BETTER TO STAGGER WORK IN DIFFERENT AREAS SO DISRUPTION IS LIMITED.

PROPERTY TAXES TOO HIGH!

CITY SHOULD SPEND LESS MONEY ON HAYMARKET! CLEAN UP O STREET FROM 9 STREET TO 27TH STREET! IMPROVE APPEARANCE OF AREA FROM 77 HWY BY PASS TO O STREET OVERPASS.

AIR QUALITY ON 4TH OF JULY & KANSAS BURNING IN SPRING IS DANGEROUS. FORCING PEOPLE TO PAY TO RECYCLE IS WRONG. SOME RESIDENTIAL STREETS ARE FULL OF POTHOLES. EXCESSIVE FEES FOR WATERING IS WRONG WHEN OTHERS SPRAY DRIVEWAYS & SIDEWALKS INSTEAD OF SWEEPING OR BLOWING DEBRIE

FIX THE BRIDGES IN WILDERNESS PARK!!! THE CITY SHOULD HAVE DONE THAT YEARS AGO!!! KEEP UP THE GOOD WORK!

I would really like to see the city invest in recreation services for our youth (ie: soccer fields/baseball/basketball). We are far behind other cities/states. Also transportation/roads when traveling through town. Streets are congested, takes a long time to get anywhere. City is expanding rapidly. City should expand main streets 48th, 27th to having 3/2 lanes from Hwy 2 Cornhusker Hwy. Rush hour is bad now but it will be horrible in 10 or 15 years.

BECAUSE OF EMPHASIS ON HAYMARKET & DOWNTOWN AREA - NEIGHBORHOODS ARE TREATED 2ND CLASS!!

RECYCLING SHOULD BE INCLUDED IN OUR TRASH SERVICE TO HELP IMPROVE RECYCLING ABILITIES. STORM WATER/ SEWAGE NEEDS TO BE TAKEN CARE OF TO MANY TIMES HOUSE FLOODED!

thanks for the opportunity to provide feedback. I love living in lincoln.

WOULD LOVE A MODERN, IMPROVED PUBLIC TRANSIT SYSTEM. AS IT STANDS NOW, NO BENEFITS TO USE UNLESS IT'S THE ONLY OPTION.

THE CITY SEEMS OBSESSED WITH GROWTH. DOES GROWTH EVER PAY FOR ITSELF.

BEING ELDERLY I'M LESS MOBILE, THUS DON'T ACCESS SERVICES AT THIS TIME CITY TOO LIBERAL IN SOCIAL & POLITICAL EXPESDITUFES

MORE STRESS & REQUIREMENTS ON RECYCLING

need to require recycling cardboard immediately!

PUBLIC TRANSPORTATION HERE IS A DISGRACE. PEOPLE CAN'T EVEN GET TO & FROM WORK VIA PUBLIC TRANSIT. UNLESS THEY WORK MON - FRI 8AM - 4PM!!

ROAD WORK HAS NOT BEEN WELL THOUGHT OUT. TO CLOSE OFF ALL N/S STREETS AT SAME TIME IS RIDICULOUS. WORKING THE SAME AREA - 3 TIMES IN 3 YEARS IS ALSO RIDICULOUS - GET IT RIGHT!

I LOVE GETTING THE LETTER FROM LPS THROUGH OUR NEIGHBORHOOD WATCH E-MAIL. :)

GET TRAFFIC LIGHTS IN BETTER SYNC FOR TRAFFIC FLOW

city needs to impose taxes other than property. City needs to have amndatory curbside recycle + corpost.

The street sweper has not ben down my street in two years

As the south side of Lincoln grows with business and apartments, the roads have not grown with it. The new bypass will not be done for 10 yrs. It is my belief that Hwy 2 needs to be widen. Traffic is way to heavy at all times of the day. I think your focus needs to be on widening this hwy. In 10 yrs before the bypass is done I can't imagine how bad that will be. If there was emergency that had to get through on this Hwy in rush hour I don't think they could make it thru at any rate of speed.

I would use public transportation if it were more efficient. Buses run too infrequently. It is often faster to walk than to take a bus.

As taxpayers, we have reached the saturation point of taxes & fees. No increase in the tax base is still an increase in taxes when the valuation goes up.

1. Enforce city street speed limits. 2. Crack down on stray cats-excrement is offensive. 3. Do more sidewalk repair.

\*LESS ROAD CONSTRUCTION \*LPS HAS WAY TOO MUCH FUNDING \*LPD IS AMAZING!!! \*FIRE DEPARTMENT HAS HORRIBLE RESPONSE TIME \*GIVE FUNDING BACK TO PLANNED PARENTHOOD (IT'S A NEED NOT A WANT)

LIVE IN ASSISTED LIVING

HAPPY TO SEE NEW DOG RUNS/PARKS!

OUR SIDEWALK IS SO TERRIBLE THAT I CAN'T USE A STROLLER ON IT. HOW ARE THEY PRIORITIZING FIXING THESE BECAUSE THEY ARE ALL AROUND ME

when snow has been removed from our neighborhood the curbs have been broken, many times. Our bottom driveway and curbs need to be repaired.

PER BIKER, OUR CITY SPENDS WAY TOO MUCH - AT THE EXPENSE OF OTHER ROADS. DO WE REALLY NEED THE ORANGE CONES ALL OVER THE CITY???

THE CITY SHOULD MAINTAIN ALLEYS AS THEY DO STREETS AS THE PUBLIC AND ALL UTILITIES COMPANY EMPLOYEES USE THEM REGULARLY

LINCOLN IS ON THE RIGHT TRACK, PLEASE CONTINUE TO WORK ON QUALITY-OF-LIFE ISSUES AND NEIGHBORHOOD INTEGRITY.

MORE BIKE PATHS (& BRIDGES) & BYCICLE SAFETY

MY MAIN CONCERN AT THE MOMENT IS THE POOR STATE OF SIDEWALKS IN MY AREA (33RD-40TH A STREET).

LOVE THE BIKE TRAILS & CITY PARKS. WOULD REALLY LOVE A LARGER, TECHNOLOGICALLY - ADVANCED, COMMUNITY CENTER TYPE OF MAIN LIBRARY. INVEST IN LIBRARY SERVICES & INFRASTRUCTURE!

NEED MORE LIGHTING, STREET LIGHTS ON "O" ST.

PARKS RULE, ROADS DROOL.

\* I LIVE IN A PRIVATE TOWNHOUSE AREA. WE HIRE OUR OWN SNOW REMOVAL & TAKE CARE OF OUR OWN STREETS & NEIGHBORHOOD.

PLEASE OPEN MORE SPLASH PADS OR PUBLIC POOLS ON THE SOUTHSIDE.

I WISH THE CITY COULD SOMEDAY FIND SOME INVESTOR FOR A PROJECT THAT WOULD BRING VACATIONORS TO LINCOLN. ALSO PROVIDE CABANA FOR SHADE AT STAR CITY SHORES. WOULD LIKE TO TAKE MY GRANDKITS BUT I STAY IN THE SUN.

Cul de sac snow removal; SHOULD plow to center as long as possible - leaving drives & drains open.

A BELTWAY FROM 77 TO THE INTERSTATE IS NEEDED MORE THAN THE ROUNDABOUT AT 14TH & OLD CHENEY

OUR MEDIANS & PARKS USED TO BE SO WELL TAKEN CARE OF & MANICURED. NOW THE GRASS IS LONG, TRASH EVERYWHERE. SEEMS ALL THE PARKS MONEY GOES TO THE CITY TRAILS - PLEASE MAKE OUR CITY BEAUTIFUL AGAIN. ROAD REPAIR SEEMS TO NEVER END - SAME ROADS EVERY YR.

NEED SPECIFIC INFORMATION ABOUT HOW TO INTERACT/CONTACT COMPANIES WORKING ON SERVICES FOR COMMUNITY. I.E ALLO

I FIND IT VERY FRUSTRATING THAT ALL MAIN ROADS ARE ALWAYS UNDER CONSTRUCTION OR BEING REPAIRED. WE NEED TO FIX IT RIGHT THE FIRST TIME OR BETTER YET SPEND THE MONEY ON THE SOUTH BELTWAY TO EASE CONGESTION. ALSO, CLOSING/RESTRICTING MANY ARTERIALS AT ONCE IS NUTS!

I'VE BEEN A RESIDENT FOR 3 YEARS PROPERTY TAXES ARE TOO HIGH FOR THE AMOUNT OF \$ CHARGED FOR WHEEL TAX, THE STREETS SHOULD BE PAVED W/GOLD & NOT ALL "POTHOLEY"!

I am moving to omaha because lincoln doesn't want to accept the fact that they are growing. Its time for freeways across the city that is growing.

STOP UNNECESSARY SNOW PLOWING AND MOWING

Our street is part gravel and part paved. It does not always get plowed, which makes life difficult in the winter.

Improve police department. I personally know of incidence where policemen discreminated with minority persons. Police needs diversity training.

It is very frustrating that several major roads near us are under construction at the same time. This includes Pine Lake, 9th, 14th, 27th (south) & Old Cheney. Driving is VERY difficult!!

The construction is SW Lincoln has made everyday tasks so much more difficult. Every turn you take you end up with delays, cones, one lane etc.

I APPRECIATE THE CITY FIXING LINCOLN'S STREETS, BUT DON'T HAVE SO MANY ROADS CLOSED IN THE SAME AREA OF TOWN. ALSO, I REALLY DISLIKE WHEN SIGNS SAY "ROAD WORK AHEAD" THEN WHEN YOU GO OVER A HILL SUDDENLY THE LANE YOU'RE IN IS CLOSED. IF DRIVERS CAN'T SEE WHAT'S COMING UP, THEN SIGNS SHOULD SAY WHAT LANE IS CLOSED AHEAD SO CARS CAN START MOVING OVER

MAYOR BEUTLER-FIX THE STREETS!

VERY DISAPPOINTED ON THE # OF SIMULTANEOUS ROAD WORK PROJECTS HAPPENING THIS SUMMER.

I live by the site of the new costco and am excited it is coming. However, as a runner and cyclist, I'd like to see the Southpointe Trail diverted behind the store.

I THINK WE COULD SPEND LESS ON OUR LIBRARIES!

I am a widow & I have a grown son living with me, I take care of him he is not able to work. As I have to drive in this city I find traffic congestions & broken up street in nearly ever area- I thought wheel tax was to care for that.

I believe the city services, can continue to practice inclusion and inform citizens of the community of government happenings in different languages as well.

I DON'T FEEL THE CITY PLANS CONSTRUCTION, ESPECIALLY STREETS. YES THERE IS LITTLE TIME TO DO IT, BUT 70TH WAS WORKED ON 3 YEARS IN A ROW, N 27TH TWICE AND MANY MORE THE SAME

I AM NOT HAPPY ABOUT THE ARENA TAX. I'VE NEVER BEEN TO THE ARENA, MY TAXES HAVEN'T GONE DOWN BECAUSE OF ALL THE MONEY THE ARENA IS SUPPOSED TO BRING TO THE CITY BUT I'M STILL PAYING FOR IT NOT ENOUGH POLICE PRESENCE IN OUR NEIGHBORHOOD. AND, WE CAN'T AFFORD CABLE SO CANNOT VIEW CITY/GOV. SHOWS

ROAD CONST. & TRAFFIC JAMS ARE HORRENDOUS IN THE CITY DURING SUMMER - THERE ARE NUMEROUS ROAD CONST. PROJECTS HAPPENING IN EVERY SECTOR OF THE CITY WHICH DELAYS TRAFFIC. HOW MANY TIMES DOES IT TAKE FOR A ROUND ABOUT TO BE CONSTRUCTED CORRECTLY THE 1ST TIME (IE, 14TH & SUPERIOR) WE HAVE LIVED IN OUR HOUSE 13+ YRS, & THE CURB IN FRONT OF OUR HOUSE HAS BEEN BROKEN UP ENTIRE TIME & STREET NEEDS TO BE REPAIRED AS ON A MAIN STREET OUT OF NEIGHBORHOOD! TAXES TOO HIGH!

Please practice continuous improvement to remove wasteful processes, increase customer service & lower taxes!

1) To much construction going on at once. Dont close most of the main roads North to South. 2) Get someone better to fix your roads!!!

Road construction needs to be done differently. South 70th- a mile or more is closed for weeks to months when shorter sections could be closed and completed before moving on. Many days nothing is being done. It's gone on for years. Something needs to be done about high pensions or fire dept and others - end manipulation of hours/pay close to retirement.

Wife had input on #8. I tend to eschew adjectives/adverbs like "great" or "strongly," in these type surveys.

For the sake of completeness I would like to elaborate on the Road Construction planning (or lack of). The congestion caused by so many road closures, so close to each other, at the same time, is the worst I have seen it in my 30 years here. For example, the long-term closure of lanes on Old Cheney between 40th and 56th has put more pressure on other nearby streets. Although there is no construction going on between 27th and HWY 77 on Old Cheney - it took me 20 minutes to travel that 2 mile stretch, on more than one occasion. That is 10 minutes to go 1 mile! In addition, the Old Cheney construction has put more pressure on the north-south streets such as 48th. Lines stretch for blocks and my daughter was involved in an auto accident as a direct result of this bumper to bumper traffic which we have had to endure for months now. It's enough to make one seriously consider moving out of Lincoln. Please use more foresight in these road construction projects which inconvenience so many thousands of people in Lincoln every day.

LINCOLN IS A GREAT PLACE TO LIVE & I HAVE LIVED HERE 75 YRS. LOVE HAYMARKET AREA! WATCH SPRAWL ON OUTSKIRTS. A STRONG NEED FOR SMARTER TRAFFIC SIGNALS. TOO MUCH STOP & GO TRAFFIC SIGNALING.

TAXES TO HIGH SCHOOL SUPT ETC PD TO MUCH \$4000 WE CAN'T AFFORD GIVE THEM A \$ 1 NEXT THEY \$3

worst problem - Traffic signals are so ill-timed. Fire the person responsible!

CHARGE WHEEL TAX BASED ON JOB LOCATION, NOT JUST RESIDENCE.

Snow removal is a problem. City crews should start earlier and have arterial streets treated or cleared by 7:00 A.M. or start of rush hour.

PLEASE FIX WATER FOUNTAIN IN TIERRA PARK :)

where I used to live the grass in the medians on the streets where always mowed along with the schools. It looks terribly overgrown and weedy.

WE ARE TEXAS RESIDENTS (FORMER LINCOLN RESIDENTS) RENTING AN APARTMENT IN LINCOLN FOR @ 6 MONTHS A YEAR. WE'VE ONLY BEEN HERE TWO MONTHS, SO MOST QUESTIONS AREN'T APPROPRIATE FOR US.

LINCOLN HAS ONE OF THE MOST UNFAIR AND HIGHEST PROPERTY TAXATION IN THE US.

ALL RECYCLING SHOULD BE OPTIONAL. THE LIBRARIES SHOULD BE ALLOWED TO FADE AWAY.

THANK FOR ASKING!

TRANSPORTATION SERVICE FOR HANDICAPPED IS DEPORABLE! THERE ISN'T ANY EXCUSE FOR A CITY THIS SIZE TO NOT HAVE A WAY FOR HANDICAPPED PEOPLE TO COMMUTE TO WORK

THANKS FOR THE SURVEY. GOOD TO KNOW YOU CARE! KEEP UP THE GOOD WORK LINCOLN!

WE NEED MORE 4 LANE STREETS NORTH TO SOUTH. WE ONLY HAVE 2 THAT GO CLEAR ACROSS TOWN - THE BY PASS AND 84TH 27TH NEEDS TO BE 4 LANES.

MONITORING/REPAIRING STREETS, INCLUDING NEIGHBORHOOD STREETS

lincoln is a great place to live!

Council working against Mayor because of political parties not what is best for Lincoln.

Hopefully that will change after the last election.

THE POLICE DEPT. IS GROSSLY UNDERSTAFFED AND ARE UNABLE TO ENFORCE TRAFFIC LAWS AND RESPONSE TIME IS INADEQUATE.

1) PARKING ON RESIDENTIAL STREETS NEEDS TO BE MONITORED. PEOPLE SHOULD USE THEIR OWN GARAGE OR DRIVEWAYS. NOT BLOCK NEIGHBORS EXIT POINTS. 2) SNOW PLOWS DO NOT HAVE TO BLOCK OUR DRIVEWAYS. 3) CABLE COMPANIES NEED MORE COMPETITION.

difficult to complete - I am in retirement community

I WISH THE CITY WOULD ASK PROPERTY OWNERS IF THEY WANT A "TREE" PLANTED BETWEEN THE SIDEWALK & CURB. BIRDS SIT IN THE TREE AND MESS ALL OVER VEHICLES BENEATH IT. IF I COULD REMOVE THE TREE IN FRONT OF OUR HOUSE I WOULD. I HAVE A NEW P/W & CAN'T PARK THERE.

LINCOLN NEEDS MORE WATERPARKS OR SPLASH PADS FOR CHILDREN. MORE COMMUNITY EVENTS.

IT WOULD BE GREAT TO RECYCLE IF IT WAS FREE. WE WOULD RECYCLE IF THAT WAS THE CASE. IVE LIVED IN CITIES WHERE IT IS FREE AND ALMOST EVERYONE RECYCLES.

bikers do not follow laws need recycling for all mandatory need mosquitos I spray  
FIX THE STREETS

We love the concert venues in-town we are learning to love the bike trails.

1. Street potholes after winter months 2. Widen some streets 3. Empty bldgs downtown 4. Homeless people downtown 5. Control crime @ 10-27 st. & A-N st. 6. Mow parks that are used for sporting practices. 7. Bld something family - water park or amusement for family instead of going to Omaha or G Island

The south beltway needs to be a priority - traffic will only get worse. Schools should always be a priority. Libraries and parks should now be priority over Haymarket development. Haymarket area has received enough subsidies... now let's move on to other areas/priorities. New library!

#### **DISTRICT 4**

I feel like the city is well intentioned, but tends to prioritize development just for development's sake. I feel as if our downtown has become a series of cheap, unattractive condos & private dorms w/o regard for the people and businesses who were there before.

We need south downtown revitalization I grew up at 16th and B and now own a house at 14th and B, the area is unsafe and houses are falling down! This area is Lincoln's Black eye!

Thank you for your support of children & strong families!

ROADS IN LINCOLN ARE IN BAD SITUATION. A SHAME POLICE SERVICES ARE POOR. WE CALL POLICE, MOST TIME NO ANSER OR THE COME TOO TOO LATE

The south downtown and near south neighborhoods could benefit greatly from enforcement of "broken window" laws and the clean up of blighted properties.

THANKS FOR CARING WHAT WE THINK! WE LOVE LINCOLN!  
LINCOLN IS A GREAT PLACE TO LIVE. THANK YOU!

Lincoln has so much potential it is embarassing that the government does not take advantage of that fact.

The old pershing auditorium would make a fine public & state library, if renovated.

DISAPPOINTED IN JOURNAL STAR REPORT RE. HOUSE TRAILS AT PIONEERS' PARK LACK OF MAINTAINANCE ETC. DISAPPOINTED @ LINCOLN PARKS & REC BUILDING - ADDED ON FEW YRS AGO, COST OF PARKING/TREES/SIDEALKS/BUILDING - NOW ALL TORN DOWN. WASTE OF \$ SEE SCHOOL BUSES FREQUENTLY WITH LESS THAN 5 KIDS ON - COULDN'T SMALLER BUSES BE USED?

THE CITY OF LINCOLN CATERS TO UPPER CLASS - FORGETS OF THE LOWER/MIDDLE CLASS. LINCOLN NEEDS AFFORDABLE HOUSING THAT IS SAFE AND CLEAN. RENTERS NEED MORE NIGHTS, LOTS OF SLUMLORDS. RECYCLING IS NOT GOOD, NEEDS TO BE MORE AND MORE CONVIENANT - MANY PLACES YOU CAN MIX PAPER/GLASS/PLASTIC AND IT GETS SORTED CITY MAKES \$. MAKE RECYCLING A LAW. SO MANY BARS - SHOULD HAVE TO RECYCLE

GET RID OF OUR GOVENOR (RICKETT)

I live in Lincoln because it has had fairly low crime, desent bike trails, fairly clean; fairly low traffic and believes in good public education, but lately I feel all of these are going south.

LINCOLN IS A GREAT PLACE TO LIVE!

I am concerned with the type of street repair in the City and the length it takes to complete these projects. Snow Removal/Ice maintenance.

POLICE DISGUST ME, MY DAUGHTER WAS RAPED THEN HAD A RAPE KIT DONE TOLD POLICE WHO IT WAS AND POLICE HAD HER MAKE PHONE CALLS THEY MONITORED THEN NOTHING NO ARREST!

WE NEED BETTER SNOW REMOVAL AND BETTER PARK UPKEEP.

MY CONCERN WITH LINCOLN GOV'T IS WITH 2 LAWYERS ON CITY COUNCIL WHO ONLY REPRESENT A BUSINESS OWNER UNION (LIBA) AND NOT THE EMPLOYEES OF THOSE BUSINESSES OR CITY STAFF. IT'S HARD TO FIND TRUE INFO.

The sidewalk and road construction is terrible!! For the most part, Lincoln is great. But it's time for some city officals to leave office and new people to come in.

I am not happy about all the refugees that have taken over our neighborhood. Everybody used to know and visited each other & look out for one & other (not know)

I WOULD BE INTERESTED IN A CITY FLIER, IT AVAILABLE, TO LEARN MORE & BETTER ANSWER QUESTIONS!

Regarding question 24 - PSD Tom Casady's position should be eliminated. This position has never saved the city money.

WOULD BE GREAT IF THERE WAS MORE BUSES, TO MORE LOCATIONS, TO MORE DAYS (ESPECIALLY SATURDAY)

WE LIVE BETWEEN HOLDREGE AND VINE 27TH AND 22ND AREA THERE ARE HOUSES THAT ARE NOT TAKEN CARE OF. HOUSES THAT HAVE BEEN TURNED INTO APARTMENTS THAT DON'T HAVE EGRESS WINDOWS IN THE BASEMENTS. PARKING IS AN ISSUE. TREES THAT NEED CUT THAT HAD BEEN PLANTED BY THE CITY. THE OLDER NEIGHBORHOODS NEED HELP. SLUM LORDS SHOULD BE PUT ON NOTICE

How does the North Bottoms get to block off area to baseball traffic. I should be able to park on a public street legally & go to game. I can when it's football but not baseball? It's just as crowded for football & it was for the fair when it was here too. Excuses of hinderance to Fire, Police & Ambulance doesn't hold water. If someone parks illegally call & have the police ticket & tow. Seems silly & unfair to allow this to continue

MAYOR BEUTLER IS DOING AN EXCELLENT JOB!

No comment, it is always good to have a place call home thanks

DEFINITELY THINK THERE IS A DISPANGE BETWEEN NORTH AND SOUTH OF O STREET. DISAPOINTD WITH "FOOD DESERT" LIKE 48TH, LEIGHTON AND CITY DOES NOT SEEM TO CARE  
I LIVE IN AN OLDER NEIGHBORHOOD. WE HAVE AN EVER CHANGING DYNAMIC OF PEOPLE. DRUGS ARE ALWAYS AN ISSUE. WE NEED MORE HELP FROM LAW ENFORCEMENT. THANKS FOR LISTENING

The alley in the North Bottoms, directly behind Casey's general store, gets abandoned during football off-season. Very rough to drive our vehicles over the holes.  
LINCOLN NEEDS TO WORK ON EDUCATION AROUND RECYCLING & HEALTH/-WELL-BEING SO MANY INDIVIDUALS WITHOUT KNOWLEDGE ON THESE.

WAS SO SORRY WHEN THEY TAKE AWAY THE \$2 MOVIE THEATER, SINCE THEY DON'T THINK ABOUT LOW INCOME!!

I came to Nebraska because my son (student at university) was having a personal crisis - I stayed because I liked Lincoln and feel better living close to my son. This was a good decision.

GROOVY

OPEN LIBRARIES FROM 7AM - 10PM ESPECIALLY BENNETT MARTIN LIBRARY - EVERYDAY. OPEN GROCERY STORE AND CLOTHING STORE IN DOWNTOWN AREA.

QUIT HALF ASS FIXING THE ROADS AND DO IT RIGHT THE FIRST TIME. MIGHT SAVE SOME MONEY.  
TOO MUCH EMPHASIS ON BUILDING NEW INSTEAD OF IMPROVING THE ALREADY IN PLACE INFRASTRUCTURE. RICH SIDE OF TOWN INSTEAD OF POORER SIDE.

Please continue to support LGBTQI youth, Death penalty is a waste of tax payer money

END HOMELESSNESS. PROVIDE HOUSING FOR THE HOMELESS! I'VE BEEN HOUSING A HOMELESS FRIEND!

not sure how a city that receives snow every year is always so unprepared for snow. Hate it that buses only come to each stop once per hour, stop running at 5:30pm on Saturdays, and don't run at all on Sundays. It makes things like grocery shopping difficult if you have anything else to do that day (like work).

I DRIVE YET TO, TO PLACES CLOSE AROUND HERE. I USE A WALKER, SO I DON'T GO PLACES LIKE I USE TOO. LINCOLN IS THE BEST PLACE TO LIVE. PROPERTY TAXES ARE OUT OF CONTROL. 30% INCREASE IN 4 YEARS. PETE RICKETTS LIED ABOUT JOBS STAYING IN LINCOLN FOR LINCOLN BENEFIT LIFE - MOST ARE IN TOPEKA KS

My main concern is #1, q. I think new housing is generally expensive, esp. townhouses, condominiums.

THANK YOU FOR THE SURVEY

THE CITY NEEDS TO CONCENTRATE FIXING MORE STREETS ON THE NORTH SIDE OF TOWN THAN THE SOUTH SIDE. WOULD LIKE TO HAVE RATES GO DOWN ON PARKS & RECREATION ACTIVITIES.

North Lincoln is underserved in nice upscale restaurants and needs a movie theatre promised many years ago! A right turn lane is needed at 27th & Foekways by the country Inn. A left turn arrow is needed at 27th & Kensington.

The U-turn method of turning west from 21st and Superior is really bad, the snow is not cleaned in the winter. Also, a 1/2 ton pickup cannot make the turn without hitting the curb. Really bad! Prioritize Street Repair w/ increased focus on North Lincoln corridors such as Cornhusker the city of Lincoln needs to blight the airport area - the hotels are a disgrace to those visiting.

Maintening of streets not good - many potholes, especially Decemeber through May - ruined 4 tires w/in 2 years. Not happy w/ salt brine used on streets - not very effective.

Stop monthly maintenance fee on electric meters. Charge when any maintenance is needed. Hidden tax!

policing traffic issues on north 11th - dangerous speeds in area with disabled people.

THERE IS SOMETHING WRONG WITH CITY SERVICES WHEN A CITY ATTORNEY THREATENS A LEIN ON MY PROPERTY FOR NOT MOWING STORM WATERWAY AREA ADJACENT TO MY HOME, WHILE LEAVING ALL CITY PROPERTY PARKS INCLUDED! NOT MOWN!!!

UNL OWNES THE CITY WHICH SUCKS

CUT WAGES- FINE CASSIDY

police need to be more caring, quicker, & more efficient. Need to stop ariring away some good family buffets & restaurants

NEED MORE RECYCLING PLACES. AND WE NEED A CURFEW. I'AM TIRED OF THOSE PEOPLE FROM OTHER COUNTRIES WALKING AROUND GOING MY GARBAGE  
LES-VERY EXPENSIVE RENT-VERY EXPENSIVE  
THE ROUNDABOUT AT 14TH & SUPERIOR IS A DISASTER!

love lincoln great city, hate road system

CITY USES TIF FUNDING TOO MUCH. CITY GOVERNMENT IS TOO POLITICAL. TO ME THEY ARE MORE INTERESTED IN POSITIONING THEMSELVES FOR THEIR FUTURE POLITICAL AND FINANCIAL GAIN. TWENTY YEAR OLDS NEED SOME POSITIVE ACTIVITIES. NOT ALL PEOPLE ARE JOCKS OR DRINKERS. A SPORTS CLUB THAT MIGHT INCLUDE GAMES & ACTIVITIES.  
WE LIKE LINCOLN. WE NEED TO HELP HOMELESS PEOPLE. THERE SHOULD BE NO BEGGERS OR OUTDOOR SLEEPERS.  
MY NEIGHBORHOOD DOESN'T HAVE A SENSE OF COMMUNITY. WE COULD USE GUIDANCE. THE AREA TRI-COURT DOES NOT HAVE A NEIGHBORHOOD REPRESENTATIVE. CAN SOMEONE HELP ME? (NAME, ADDRESS, PHONE NUMBER)  
NONE

YOUR PUBLIC MISIC CHENNIL IS THE SHIT'S SHUT THE FUCKING SHIT OFF!  
I WOULD LIKE TO SEE #6 PLASTIC INCLUDED IN RECYCLING

CITY STREETS IN MOST NEIGHBORHOODS ARE TOO NARROW. HOUSES ARE TOO CLOSE TOGETHER IN TODAY'S NEW CONSTRUCTION.

Please stop imposing hideous "art" on city residents. Art is a great good when it is objectively beautiful. Most of what we have to condure is an assault on the senses. Far better to enjoy unadorned natural beauty than have it interrupted by bad or mediocre pieces of art.

N/A

THERE'S VERY LITTLE HERE TO DO FOR 13-18 YR. OLDS DURING THR SUMMER OR ANYTIME. THEY ARE BORED. THIS LEADS TO CRIME. MOSTLY ITS COSTLY FOR LOW INCOMES. SAD! TO ME - LINCOLN HAS AN AURA OF ANTIPIRATION, COUNTRY THINKING, ITS STALE IN ATTITUDE, AND EMPLOYMENT. STIFLES SENIOR CITIZENS, DOES NOT MAKE IT EASY TO LIVE HERE IF YOUR INCOME IS LOW.

1. LINCOLN NEEDS A FASTER, MORE CONVENIENT WAY TO GET FROM NORTH LINCOLN TO SOUTH LINCOLN & VICE VERSA. 2. ROAD CONSTRUCTION PROJECT ERGONOMICS ARE AWEFUL. PLEASE IMPROVE!

LOVE LINCOLN, JUST NEED FEWER POT HOLES, AND LESS "ART" FOLLOWED BY BETTER FLOWING TRAFFIC. THANKS FOR ASKING!

THIS SURVEY WAS MAILED 2X TO ME. I FEEL THIS WAS A WASTE. THE MONEY BEING SPENT ON 14TH & SUPERIOR ROUND ABOUT IS RIDICULOUS. ROAD WORK HAS BEEN GOING ON SUPERIOR FOR MONTHS, BUT ROAD SURFACE IS VERY ROUGH. ROAD WORK IS NOT QUALITY. VERY DISAPPOINTED!

You need to develop to the North side of the city. South side gets all of the theaters & new restrauts while North side gets forgotten about. North side people spend money also. wish there was a better way to travel from north lincoln to/from south lincoln. the parks dept not mowing parks makes them unappealing. City govt. (mayor/council) is too driven by green initiatives agenda resulting in wated expenditures. Public safety needs to be a priority including spending/hiring.

QUIT MOVING THE DAMN SUNDANESE INTO MY NEIGHBORHOOD, ITS BULL-SHIT North Lincoln needs the same development as South (Costco, Target, restaurants) Cornhusker Hwy needs to be addressed - more quality development & removal of the cheap motels catering to sex traficking. Lots of homeless people in north Lincoln. Is the amount of low income having in South Lincoln proportionate to the amount in North Lincoln?

Fit rundown housing near Capitol. Looks unattractive and a turn off to visitors. City sky line looks dated. Need to modernize look. Northside lacks restaurants, entertainment. Too much focus on Haymarket. (14th & Superior roundabout city spent toomuch money!)

the street medians on cornhusker highway, near 10th street have not been maintained since they were installed. They are weedy and have an unkempt appearance.

SPEND TOO MUCH IN HAYMARKET AREA - ROUNDS ABOUT IT WITH MOVNTENTS - NO GOOD -

West Lincoln's roads are in very poor condition. There are not enough parks, and we would love a library on our side of town!

TAKES TOO LONG TO GET ACROSS TOWN. TOO MANY STOP LIGHTS. SOUTH BELTWAY WAY OVERDUE!

I belive the fire dept needs more stations due to the growth of the city. Also expand the rec programs to include more tech programs. Love the city

The percentage of property taxes going to schools is ridiculous. The city caters to big money and developers at the expense of average citizens. The mayor is a big money puppet and I don't trust him further than I can spit. I've been here since 1979. I used to love living in Lincoln, now I can't wait to retire so I can move away.

Help the hard working people & stop "giving" to drug addicts & prostitutes.

LINCOLN IS A GREAT PLACE TO LIVE, BUT THERE IS ALWAYS ROOM FOR IMPROVEMENT, THAT INCLUDES ME AND MY FAMILY DOING OUR PART AS WELL.

City needs to protect homeowners from cementing to lot line - Come on out I can show u. No trailer's Employes drives truck home parks & N Streets 9 wide (Henry).

KEEP WORKING STREET/ROAD REPAIR - MAKING THEM SMOOTHER/BETTER CONDITION, LESS POTHOLES. SPENDING TOO MUCH MONEY ON ROUNDABOUTS (LIGHTS WORK WELL).

PROTECTING THE VOLUNERABLE AND INCREASING ACCEPTANCE OF ALL TYPES OF HUMAN BEINGS WILL IMPROVE AND INCREASE THE DEVELOPMENT OF THIS CITY AND STATE.

I THINK THE MAYOR CARES MORE ABOUT THE HAYMARKET AND DOWNTOWN THEN ANYWHERE ELSE IN THE CITY AND NEEDS TO CHANGE THAT BUT HE WON'T

MORE AFFORDABLE HOUSING?

We live in airpark and feel this part of the city is a little neglected we have finally started to get services we need, such as health care and a fire station. We just got a new park at the lake which is nice but several in the area could use updating. Lincoln is also in need of economic growth, verizon and other large companies keep leaving Lincoln need to work on keeping jobs.

Need affordable daycare for people who don't qualify for title 20

Staffing Numbers/Shift overlapping is inadequate leaving potions of the city dangerously underserved daily. With allo hitting so many gas lines, LFR is underequpped to handle the hazmat needs. It's been 40+ years since the city purchased a new truck. Also national standards say fire/rescue needs a system abulance for every 25,000 people. To comply Lincoln should have a minimum of 10-11 system medics. The city currently has 6 barely over half the national standard. The staff of the police/fire/medical services risk their lives and are under - equipped to do their jobs. Public safety should be a priority, not parks and libraries.

TAX FARMING, SPEND THRIFT, DISHONEST, CRONEY SELFSERVING, INCOMPETENT EMPLOYEE'S. WASTE HARD EARNED PRIVATE MONEY ON PET PROJECTS TO BENEFIT A A FEW WEALTHY CLASSES OF DO GOODERS. AWFULLY DISHONEST! SALERIES WAGES PENSIONS REALLY?

I RECENTLY MOVED TO OMAHA AND THEN MOVED BACK TO LINCOLN. BECAUSE I FEEL LINCOLN IS A MUCH SAFER PLACE TO RAISE MY CHILDREN :) THANKS LINCOLN!

NONE

I WOULD LIKE TO SEE OUR TAXES GO DOWN. THERE ARE A LOT OF THINGS THE GOVT. IS SPENDING MONEY ON THAT IS NOT GOVERNMENTS BUSINESS. I WOULD LIKE LESS TAXES. KEEP OUR ROADS MAINTAINED AND PROVIDE PUBLIC SAFETY. CUT SOME OF THE FRILLS.

CITY NEEDS TO INVEST IN INFRASTRUTURE BEFORE BUILDING NEW HOUSING OR SHOPPING. ALSO NEED BETTER SOUTH TO NORTH ROADS...TAKES FOREVER TO DRIVE ACROSS TOWN. ROUND ABOUTS SUCK!

Really wish all lights downtown could be timed like they are on P St downtown!

## Longer Transcribed Responses

*Note: The following three responses were either hand-written or typed by survey respondents and then transcribed for this report. Because of their unique characteristics these comments are not identified by District.*

**Quality of Life in Lincoln** depends on where you are. Overall it is dissatisfying.

- 1 Walk around south Lincoln on a warm evening when the wind is out of the south and that entire part of town SMELLS LIKE COW VOMIT.
- 2 Walk at night east of 27<sup>th</sup> Street and north of O Street and safety is a grave concern.

**Cleanliness of the city.**

1. On my way to work walk past homeless people sleeping on the downtown streets, and
2. Step over urine stains on a daily basis (I have detoured around human excrement)

**Police service.**

1. LPD required FBI oversight to investigate a hate crime THAT NEVER HAPPENED.
2. What are they doing to address Lincoln's minority gang problem? No one knows because it is POLITICALLY INCORRECT to discuss the criminal element in minority communities.

**Ease of car travel in the city.**

1. We are so used to traffic tie-ups on the same stretches of road year-after-year that we now refer to them as "BEUTLER-LOCK."
2. The utter lack of contingency planning left of 56<sup>th</sup> street south of Hwy 2 closed because a spring storm washed out the storm water work that was underway. HINT: the construction season is short. It is shorter when you only run a day shift.

**Employment opportunities.**

1. The major employers in the area appear to be government jobs (UNL, Lincoln/Lancaster County, State of Nebraska).
2. The high cost of LPS must be the city's vision of creating jobs.

Lincoln property owners are highly taxed and in return receive woefully mediocre life quality (but police and teachers have nice pensions).

Travel in Lincoln is very bad. You spend a lot of money on traffic lights but your friends or relatives you hired don't have the education to time them so the traffic moves smoothly. Other cities have a smooth flow. You can not get from the north side of town to the south side in a timely manner because you can not time the lights properly. The 77 bypass is the easiest route only.

For 40-50 yrs you've worked on a By Pass around the town but you can't plan anything properly to do that: Cities your size have a bypass, but you just can't do it. May in another 40-50 yrs you'll figure it out.

Your streets are in bad shape. It seems like you wait for them to be in to bad of shape + you have to completely redo them. One example is 56<sup>th</sup> from Pine Lake to Yankee Hill. You to

have it four lane all the way. The last part is so deplorable + you have the rightaway already to make it a 4-lane.

You build areas up + make a water way for runoff but you can nor repair the earlier part you built to take care of the new areas oyu approve + rain runoff over flwos the older part + tears it up.

Then you want the homeowners to fix up your mistakes.

The city gov it not worth a vote. To me, it seems all you care about are the money people or your party. When will you start working for the middle + lower class. I have no trust in the political process anymore.

The money neighborhoods seem to have all the good streets. You want to do something good, work on the other neighborhoods. We pay your wheel tax also.

Why don't you off recycling in a more affordable way. I lived in <Name, TX> + they had a trash bin for you to put all your recyclables in + they would pick it up, but you want to charge us more to take care of another one of your problems.

Don't spend all our tax dollars in the Haymarket. You have enough tax for that already. The only thing you have for people downtown are bars + restraunts. There are no stores.

As far as I am concerned, this is not a city, it's a village. You are so far behind the times of being a city. Omaha is more up to date + it is a lot easier to move around + the parking isn't near as bad.

Get a life here!!

My mother was 63 yrs old when she died – never ever got a ticket cause she always drove in the hills!! Please send to driving dept. (department) if you wish  
I have been driving since 18 yrs old (got driver's license) I am now 83+ yrs old = I got a heart aneurism, April 15, 2016 – not expected to live (5%) but of course I did not know that you had to have a driving test to keep your license!! I passed written test okay (about 2 hours). I did not like driving instructor (<Name> at <Name> driving test.) It was raining cats and dogs when I first took test. I took it again (driving test). With <Name> I found out later that I could have asked for a different driving instructor <Name> never once ever told me when I was doing wrong – while I was driving – which I think is wrong – I drove for 38 years – 10-12 hours a day, till I was 77 yrs old (very proud). I never ever got a ticket or was in an accident – yet I got my license taken away!! A neighbor in my area had the same thing as I did. He was 83 – didn't have to take the test at all – probably cause he was a male! The main thing is drive carefully and be careful!! Always drive the other car!!

The University of Nebraska Public Policy Center provides assistance to policymakers in all three branches of government and researchers on a wide range of public policy issues. The mission of the PPC is to actively inform public policy by facilitating, developing, and making available objective research and analyses of issues for elected and appointed officials; state and local agency staff; the public at large; and others who represent policy interests.



UNL does not discriminate based on race, ethnicity, color, national origin, sex, religion, disability, age, sexual orientation, gender identity, genetic information, veteran status, marital status, and/or political affiliation in its programs, activities, or employment. For nondiscrimination inquiries, contact the Director of IEC/Title IX Coordinator or the Section 504/ADA Coordinator at 128 Canfield Admin. Bld., Lincoln, NE 68588, (402) 472-3417, or the Office for Civil Rights.