

Allstate Corporate Information

- The Allstate Benefits **Customer Care Center** is a great place to call if employees are uncertain as to who might best assist them with any general questions about their coverage.
- Customer Care Representatives are available Monday thru Friday from 8 am to 8 pm (eastern) and can be reached at **1-800-521-3535** or by email AWDCustomerCare@allstate.com .

For Questions regarding **Claims**, please contact our **AWD Claims Customer Service Center**. Representatives are available Monday thru Friday, from 8 am to 8 pm (eastern). They can be reached at **1-800-348-4489** or email them at ClaimsResearch@allstate.com

- Claim forms can be located easily by going to the www.allstateatwork.com website, click on the policyholder tab, and download claim forms
- Employees can also access policy details, obtain forms, submit claims, follow up on claim status and receive their EOB's electronically by registering on the MyBenefits website.

The MyBenefits website, which Allstate Benefits created for our policyholders' personal use, can be accessed by going to the allstateatwork.com website or they can go directly to this site by using <https://www.allstateatwork.com/mybenefits>