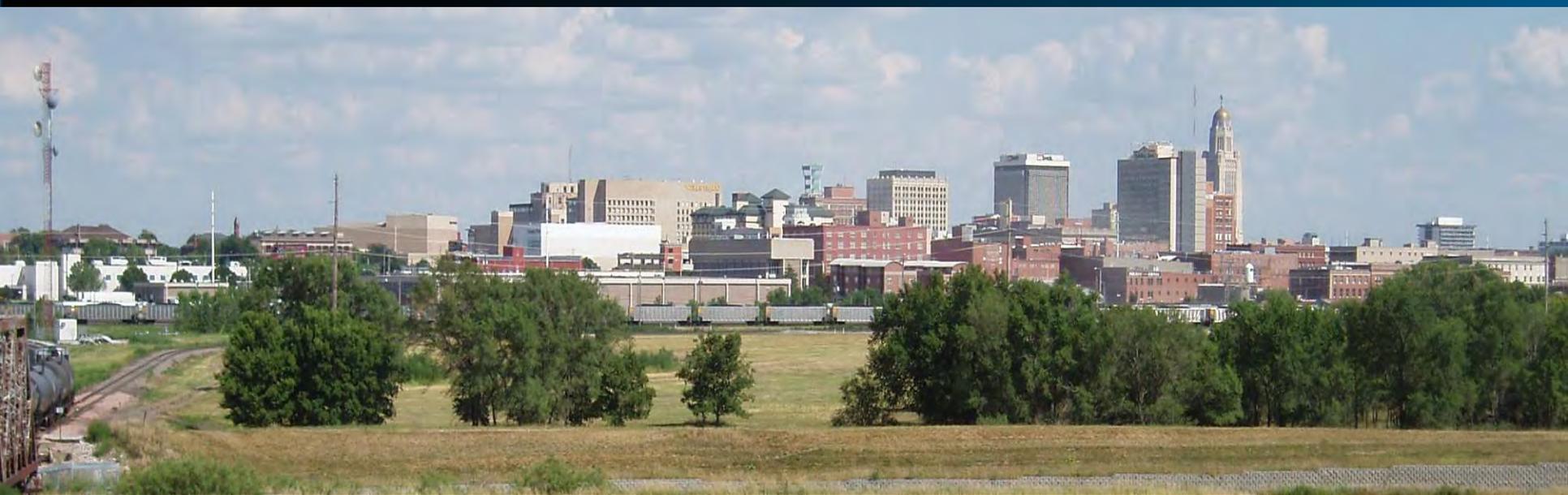




City of Lincoln, NE

LINCOLN PUBLIC WORKS CONTRACTOR MEETING

Lancaster Extension Education Center



Construction Enhancement Program

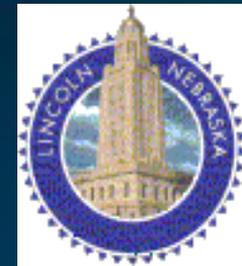
EA Engineering, Science,
and Technology, Inc.

Presented by:
Jim Wathen, P.E., P.L.S.

May 14, 2009



Construction Enhancement Program

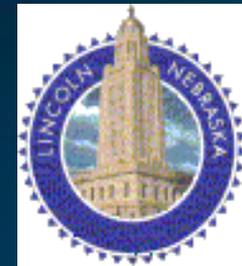


■ Points to Remember:

- Lincoln is Committed From the Top
- Quality Improvement is Target
- New Initiative – Rolling Out Today
- Need Contractor “Buy-in”
- More to Come – Observer Construction Field Guide



Construction Enhancement Program



■ Challenges to Improving Quality:

- Level of Observation – Multiple Projects
- Personnel (Availability, Changes, Experience)
- Communication – Takes Time and Effort
- Inconsistencies – Perspectives
- Teaming Approach – Method of Problem Solving



Construction Enhancement Program



■ Things Apparent Early:

- Lincoln Infrastructure – Expand/Maintain
- All Want Quality – “Apple Pie” for Most
- Quality – “NOT” In Eye of Beholder (i.e. Roads)
- Quality – IS Defined by Plans and Specs
- Making City Expectations Known Improves Chances to Meet or Exceed Them



Construction Enhancement Program



■ Performance Recognition Program

- Plan to Recognize Contractors Performing Well
- Encourage Improvement
- Trial Period to Allow Feedback
- Explanation of Recognition Program Later Today